



Changes to the Allegro Terms & Conditions from September 1, 2026.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Allegro Terms & Conditions

(...)

Section 5. Commencing a Transaction

(...)

5.13.

Upon the conditions set out in Appendixes No. 7A, 7B and 7C to the Allegro Terms & Conditions:

a. in the case referred to in paragraph 5.12.(a)(i) above, the Seller authorizes the Company to forward the order to the Payment Service Operators to withdraw the funds available in the settlement tool maintained for the Sellers in order to refund the amounts paid by the Buyers for the Goods, the order may be submitted within 2 days from the cancellation of the Transaction;

b. in the case referred to in paragraphs 5.12(a)(ii) and (iii) above, the Seller, as part of the acceptance of the terms and conditions of a particular Payment Service Operator, shall ask individual Payment Service Operators respectively, on the basis of information provided by the Company, to temporarily suspend the payouts of funds available in the settlement tool kept for the Sellers in order to return the amounts paid by the Buyers for the Goods, as well as to submit instructions concerning such returns. Pursuant to the conditions provided for in Appendixes No. 7A, 7B and 7C, the Seller may subsequently revoke these instructions.

c. in the case referred to in Section 5.12(a)(ii) above, i.e., when the Buyer has withdrawn from the agreement and returned the Goods to the Seller using the functionalities available on Allegro, the Seller authorizes the Company to transfer the order to the Payment Service Operators for withdrawal of funds recorded in the settlement tool maintained for the Seller to refund amounts paid by Buyers for the purchased Goods; the order may be submitted not earlier than after the lapse of 7 calendar days from the date of receipt of the returned Goods by the Seller, and only for the next 2 days.

(...)

Appendix No. 7A



Appendix No. 7A. Terms & Conditions of PayU Service

(...)

Section 4. Terms Of Payouts And Other Services For Sellers

Specific terms of the provision of the PayU Service for Sellers

(...)

4.2a. In the cases listed in paragraphs 5.12(a)(i) and 5.13(a) of the Allegro Terms & Conditions, as long as the payment was made as part of the PayU Service. The Seller hereby authorizes the Company to submit on their behalf, to PayU, the refund order referred to in paragraph 4.2(b), subject to the conditions indicated therein.

~~4.2b. In the cases indicated in Section 2(9) of Appendix No. 22A, Section 2(8) of Appendix No. 22B, or Section 2(9) of Appendix No. 22C to the Allegro Terms & Conditions (in connection with the obligation specified in paragraph 5.12(b) of the Allegro Terms & Conditions), the Seller authorizes the Company to submit instructions to PayU on its behalf, provided for in the provisions referred to at the beginning of this provision.~~ In the cases indicated in Section 5.12(a)(ii) and 5.13(c) of the Allegro Terms & Conditions, provided that the payment was made using the PayU Service, the Seller hereby authorizes the Company to submit to PayU, on the Seller's behalf, the refund instruction referred to in Section 4.2(b), subject to the conditions indicated therein.

(...)

Appendix No. 7B

Appendix No. 7B. Terms & Conditions of the Przelewy24 Service

(...)

Section 4. Przelewy24 Service for Sellers subject to the Framework Agreement

Specific terms of the provision of the Przelewy24 Service for Sellers under the Framework Agreement

(...)

4.6. In the case indicated in paragraph 5.12(a)(i) and 5.13(a), and 5.12(a)(ii) and 5.13(c) of the Allegro Terms & Conditions, if the payment that was to be refunded to the Buyer in connection with such



withdrawal was made as part of the Przelewy24 Service, the Seller hereby authorizes the Company to submit on their behalf, to PayPro, the refund order referred to paragraph 4.2(b), subject to the conditions indicated therein. The authorization for the Company does not apply to refunds to Buyers submitted as part of the service referred to in paragraph 1.2(b).

(...)

Section 5. Terms of Payouts

(...)

Payout Withholding period

(...)

~~5.11e. To avoid interpretative doubts, the provisions of paragraphs 5.9, 5.9(a), 5.9(b), 5.10, 5.11, 5.11(b), and 5.11(c) in the part referring to paragraph 5.12(b) of the Allegro Terms & Conditions, shall also apply directly in cases of application of paragraph 5.12(b) of the Allegro Terms & Conditions based on Section 2(9) of Appendix No. 22A or Section 2(8) of Appendix No. 22B or Section 2(9) of Appendix No. 22C to the Allegro Terms & Conditions. At the same time, such Seller authorizes the Company to submit instructions to PayPro on behalf of the Seller, provided for in the provisions referred to at the beginning of the first sentence of this provision.~~

(...)

Appendix No. 7C

Appendix No. 7C. Allegro Finance Terms & Conditions

(...)

Part 2. Framework Agreement for Seller (payment processing and settlement tool)

Section 3. Subject matter of the Framework Agreement and nature of the Service

Overview of major features of the Allegro Finance Service for Sellers

(...)



3.5. In the cases referred to in paragraph 5.12(a)(i) in conjunction with and 5.13(a) and 5.12(a)(ii) in conjunction with 5.13(c) of the Allegro Terms & Conditions, if the payment to be refunded to the Buyer due to such withdrawal was made through the Allegro Finance Service, the Seller authorizes the Company to submit on their behalf, to Allegro Finance, the refund instruction referred to in paragraph 4.2(b)), subject to the conditions specified therein.

~~3.6. In the cases referred to in Section 2(7) of Appendix No. 22A, Section 2(6) of Appendix No. 22B or Section 2(7) of Appendix No. 22C to the Allegro Terms & Conditions (in connection with the obligation specified in paragraph 5.12(a)(ii) of the Allegro Terms & Conditions), the Seller authorizes the Company to submit on its behalf to Allegro Finance the refund instructions referred to in paragraph 4.2(b), subject to the conditions specified therein.~~

(...)

Appendix No. 22A

Appendix No. 22A. Allegro.cz

(...)

Section 2. Differences and exceptions

(...)

~~7. Under the conditions specified in Appendixes No. 7A, No. 7B and No. 7C to the Allegro Terms & Conditions, in the case referred to in paragraph 5.12(a)(ii) of the Allegro Terms & Conditions, i.e. in a situation where the Buyer has withdrawn from the contract and returned the Goods to the Seller using the functionalities available within Allegro, the Seller, by accepting the regulations of the given Payment Service Provider, authorizes the Company to forward an order to the payment service operators specified in Appendixes No. 7A, No. 7B, and No. 7C to the Allegro Terms & Conditions for the payment of funds recorded in the settlement tool maintained for the Seller, in order to refund the amounts paid by the Buyers for the purchased Goods, the order may be placed after 7 days from the date of receipt of the returned Goods by the Seller.~~

(...)

Appendix No. 22B

Appendix No. 22B. Allegro.sk

(...)

Section 2. Differences and exceptions

(...)

~~6. Under the conditions specified in Appendixes No. 7A, No. 7B and No. 7C to the Allegro Terms & Conditions, in the case referred to in paragraph 5.12(a)(ii) of the Allegro Terms & Conditions, i.e. in a situation where the Buyer has withdrawn from the contract and returned the Goods to the Seller using the functionalities available within Allegro, the Seller, as part of the acceptance of the regulations of the given Payment Service Operator, authorizes the Company to forward an order to the payment service operators specified in Appendixes 7A, 7B and No. 7C to the Allegro Terms & Conditions for the payment of funds recorded in the settlement tool maintained for the Seller, in order to refund the amounts paid by the Buyers for the purchased Goods, the order may be placed after 7 days from the date of receipt of the returned Goods by the Seller.~~

(...)

Appendix No. 22C

Appendix No. 22C. Allegro.hu.

(...)

Section 2. Differences and exceptions

(...)

~~7. Under the conditions specified in Appendixes No. 7A, No. 7B and No. 7C to the Allegro Terms & Conditions, in the case referred to in paragraph 5.12(a)(ii) of the Allegro Terms & Conditions, i.e. in a situation where the Buyer has withdrawn from the contract and returned the Goods to the Seller using the functionalities available within Allegro, the Seller, by accepting the regulations of the given Payment Service Provider, authorizes the Company to forward an order to the payment service operators specified in Appendixes No. 7A, No. 7B, and No. 7C to the Allegro Terms & Conditions for the payment of funds recorded in the settlement tool maintained for the Seller, in order to refund the amounts paid by the Buyers for the purchased Goods, the order may be placed after 7 days from the date of receipt of the returned Goods by the Seller.~~