

Changes to the Terms & Conditions of One Fulfillment by Allegro Service from August 18, 2026

Terms and Conditions of One Fulfillment by Allegro service

(...)

One Fulfillment by Allegro Terms & Conditions in force from ~~August 18~~ June 16, 2026

(...)

Definitions:

(...)

Warehouse — a ~~each~~ building or part of a building ([specific location](#)) intended for the storage of Goods, managed and operated by the Company to provide the Service;

(...)

I. General rules for using the Service

(...)

9. The assignment of the Seller to a specific Warehouse shall be made on the basis of objective logistical and commercial criteria. In determining the applicable location, the Company shall consider, including but not limited to: the duration of the Seller's participation in the Service, the Seller's involvement in dedicated partner programs organized by the Company (including the Diamonds Program), the inventory turnover rate and the volume of Goods processed under the Service, as well as the quality of sales and commercial operations performed by the Seller.

(...)

III. Receipt of the Goods at the Warehouse and publication of the Offer

1. In order to use the Service, the Seller is obliged to:

(...)

b. submit a **delivery** notification ~~of the delivery of~~ **for the** Goods for which the Offers referred to in ~~lit-~~ **letter a)** ~~above were have been~~ prepared (hereinafter referred to as the ~~„Advice“~~; **"Advance Shipping Notice" or "ASN"**), to the Warehouse indicated by the Company in the notification process

(...)

1a. In the process of creating the ASN, the Company indicates to the Seller the destination Warehouse to which the Goods must be delivered. If the Goods are delivered to a Warehouse other than the one indicated in the approved ASN, the Company is entitled to refuse to accept the delivery in whole or in part, or to accept the Goods and subsequently relocate (transfer) them to the appropriate warehouse at the cost and risk of the Seller.

(...)

2b. Goods delivered to the Warehouse must be packed in collective or transport packaging enabling non-invasive identification of their contents and must possess a legible, detailed product specification consistent with the ASN on the outside. It is unacceptable to deliver Goods in opaque, unlabeled collective or transport packaging. The Company reserves the right to refuse to accept the delivery in whole or in part at the Seller's cost and risk in the event of the inability to non-invasively verify the contents of the delivery due to the use of inappropriate packaging or the lack of required labeling.

2c. In the event of justified doubts as to the compliance of the delivery's contents with the ASN, legal regulations, or safety requirements, the Company is entitled to suspend the acceptance of the delivery and to conduct an official opening of the collective or transport packaging by a committee, along with a physical verification of their contents. The opening by a committee is carried out by at least two authorized employees of the Company, and a protocol (including photographic documentation) is drawn up for this activity. In the event that a non-compliance or a breach of safety requirements is discovered, the Company refuses to accept the Goods and charges the Seller in full for any operational costs (including the costs of verification, storage, return shipping to the Seller's address, or disposal in accordance with Article III sec. 12a).

(...)

~~10a. In the case in which there is a lack of space in the Warehouse for storing dangerous materials or Goods qualified for Category G, the Company may refuse acceptance of Goods being or containing dangerous materials or Goods qualified for Category G and send them back by an appropriate method.~~ In the event that storage space is unavailable in the Warehouse for storing hazardous materials or Goods classified in Category G at the Warehouse to which the Seller has been assigned pursuant to the provisions of these Terms and Conditions, the Company may refuse to accept Goods that are or contain hazardous materials or Goods classified in Category G at that specific Warehouse and return them using an appropriate method. This limitation shall apply regardless of the availability of storage space for hazardous materials or Category G Goods in the Company's other Warehouses to which the given Seller is not assigned. In the case in which such Goods were notified according to the procedure indicated above, the sending back of such Goods occurs at the Company's expense.

(...)

26a. The Company is entitled to relocate the Seller's Goods between individual Warehouses on its own initiative, if it is justified by operational or logistical considerations, or by the optimization of the distribution network. The relocation of Goods on the Company's initiative shall be carried out at its own expense and risk, and does not affect the continuity of the publication of Offers. In the event that the relocation of Goods between Warehouses takes place upon the Seller's request submitted in the Working Mode and subject to the Company's approval, the relocation costs shall be borne by the Seller in accordance with the fee for the relocation of Goods specified in the Pricing.

(...)

29. In the ~~case~~ **event** of deliveries to the Warehouse of Goods that are subject to the **reporting** obligation of **reporting** in the SENT system, the Seller, as an entity ~~possessing~~ **holding** the right to dispose of the ~~Item~~ **Goods** like an ~~as~~ owner, ~~has the obligation to perform a~~ **is obliged to submit the** SENT ~~report~~ **notification** and indicate ~~himself~~ **itself** as the sending entity and the receiving entity within the meaning of the Act ~~mentioned in~~ **referred to** section 28 above, and **indicate** the Company's Warehouse **to which the Seller has been assigned** as the place of delivery.

(...)

IV. Sale of Goods and its delivery by the Company to the Buyer

(...)

11. In the case in which the Buyer performs a purchase of more than one Item, including also in the case in which Goods are purchased from more than one Seller, and it is possible to maintain the delivery realization date declared within the Offers, the Company will send the Goods to the Buyer together in one Shipment (hereinafter: „Consolidation”), provided that placing these Goods is possible due to their size and weight, **and on the condition that all the purchased Goods are physically located in the same Warehouse.**

(...)

VII. Returns of Goods

1. For each Item, the Seller is obliged to establish rules of procedure concerning returns realized within withdrawal by the Buyer from the agreement on the basis of the Act of 30 May 2014 on consumer rights and indicate in the Offer the Warehouse address **which the Seller has been assigned and** to which the Item should be sent back. The Seller does not have the possibility to exclude the right to withdraw from the agreement for entrepreneurs.

(...)

5a. In the event that the Buyer delivers the returned Good to a Warehouse other than the Warehouse to which the Seller is assigned, the Company shall perform an internal transfer of the Good to the appropriate Warehouse. The verification of the condition of the Good, as well as its potential inclusion in the inventory and making it available for sale, as referred to in sec. 4 and sec. 5 above, shall take place only after the Good has been physically delivered to the appropriate Warehouse. The costs of such internal transfer shall be borne by the Company.

(...)

IX. Liability of the Parties

(...)

3. Subject to Art. III section 7 above and section 4 below, the Company is responsible for the Goods from the moment of their acceptance into the Warehouse until the moment of release of the Goods in accordance with the Seller's order. The Company shall not be liable for the Seller's lost profits, [including during relocation between Warehouses carried out on the Company's initiative](#).

(...)