



Changes to the Allegro Terms & Conditions from August 18, 2026.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Allegro Terms & Conditions

(...)

Section 2. Terms and Conditions of participation in Allegro

(...)

2.4.

An Account registered in the manner referred to in paragraph 2.3 above, following the positive verification of the data provided by the User, shall be highlighted using an icon visible to all Allegro visitors (Business Account). The User who sells Goods as part of the User's business activity shall make such sales only through the Business Account. However, a User using a Regular Account shall promptly convert it into a Business Account in order to commence Allegro sales in connection with a business activity, with the provision that such conversion of the Account shall be subject to applicable law. Hence, sales not related to the User's activity referred to in the previous sentences shall be made via a Regular Account. **As a result, sales not related to the User's activity referred to in the preceding sentences are carried out in the Regular Account, with the stipulation that conducting sales in the Regular Account is completely prohibited for Users residing in the territory of the United Kingdom.**

(...)

2.17.

The User ~~should~~ **must** keep their data in the **Account** ~~account~~ settings up-to-date, including their contact details. **A change in the User's registration data, in particular the business name, first name, last name, and address, will be effective in relation to all Business Accounts of the User.** Users should update data in account settings, including their contact details. Business Account users should check for new correspondence from Allegro.

(...)

II. DETAILED PROVISIONS

Section 3. Offers

(...)

3.13. The Seller, specifying the Offer terms and in the given country providing the delivery options specified below, may indicate a price not higher than:

Marketplace:	allegro.pl	allegro.cz	allegro.sk	allegro.hu
Dispatch and delivery:	Poland	Czechia	Slovakia	Hungary
Delivery options to parcel lockers and pick-up points, payment in advance	PLN 25.99	CZK 129	EUR 4.99	HUF 2,290
Delivery options to parcel lockers and pick-up points, payment on delivery (POD)	PLN 35.99	CZK 179	EUR 7.49	HUF 3,290

(...)

Appendix No. 1

Appendix No. 1. Forbidden and restricted Goods

Section 1.

Listing the following types of Goods within the Offer is prohibited or permitted, provided that the indicated Goods meet the conditions specified below and the description of the Goods listed within the Offer contains the indicated contents (Restricted Goods):

(...)

71. Empty and largely emptied containers and bottles for cosmetics, perfumes, and eau de toilette (including those with the original logo, manufacturer's markings, or unique design), from which the original contents have been used up or removed, regardless of the stated purpose of purchase (e.g., for collecting or decorative purposes). The prohibition also applies to bottles sold as "damaged" or "incomplete."

(...)

Appendix No. 2

Appendix No. 2. Rules on creating Offer description

Section 1. Offer description

(...)

1.5.

Images included in an Offer must relate only to the offered Goods. Goods may be presented in the context of their use or arrangement. An image may present certificates, technologies, and graphic elements (e.g., arrows). Captions are forbidden, except for brand/manufacturer logos, colors and patterns, the number and unit, and signs indicating the generation or modification of images using artificial intelligence services or systems or technologies.

When listing or editing an Offer, it is permissible to add a photo or video containing text that refers only to the properties of the product contained in the parameters, name, or description (in the case of a video, the text may also relate to the manufacturer warranty), provided that the photo or video has been acquired from the Allegro Product Catalog. Photos or videos may only be added to this catalog by the brand or entity directly managing the brand product data in the Allegro Product Catalog.

These rules do not apply to situations where separate agreements with parties cooperating with the Company specify different conditions for including images in Offers. The images added in the Offer may not present intimate body parts.

In the "Erotica" category, it is allowed to present the Goods in use, provided that the presentation is in the form of a drawing. Clothing, underwear, and footwear may be presented on a model, such as a person or a mannequin in a neutral position. Presentation of the Goods together with the packaging is allowed provided that the packaging meets the requirements set out in this paragraph. The images must not contain any content/elements referring to minors.

(...)

Section 3. Additional options

(...)

3.1.

Feature — for all forms of sorting except relevance, consists in placing an Offer on the list of featured Offers, i.e. in a clearly separated part of the list of Offers displayed above other Offers, covering only featured Offers, and on the list of featured Products, in the case of an Offer that is a Product Representative. For sorting by relevance on the list of Products, Feature involves increasing the probability of the Product appearing higher on a given list.

The Feature may only be used by Sellers who have an active Business Account that is not suspended or subject to a temporary restriction regarding access to specific services provided within Allegro and whose sales quality is defined as at least "Neutral". After the loss of the "Neutral" sales quality level, the Seller may continue to use the Feature for additional 7 days, only for the Offers featured on the last day of possessing the sales quality rated at least "Neutral".

Only Buy Now Offers for Goods with the "New," "Digital Product," "Collectible Product," or "Investment Product" condition are eligible for Feature, and when not combined into a bundle of different Products.

If the additional "Feature" option is selected for an offer shared on more than one Marketplace, the Seller has the option to choose the Marketplace on which the option is to be active. Changes in the scope of selected markets may be made by the Seller at any time during the additional option period.

(...)

Appendix No. 4

Appendix No. 4 Fees and sales commissions

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- Section 9. Subscription Fees
- Section 9a. Fees for Additional Options – Feature

Allegro.pl

- Section 10. Fees for other Additional Options

(...)

Section 8. Sales Commissions

(...)

6. Sales commissions are collected on the terms described below:

(...)

"Electronics" (categories: **"AI Robots," "Laptops," "Desktop Computers," "Pre-Paid," "Humidifiers," "Steam Stations," "Espresso Machines," "Hair Removal Devices," "Food Processors," "Projectors," "TV Sets;"** the **"RAM Memory"** category in the "Laptop Parts" category; the **"Portable Disks and Memory"** category, excluding category "Cases and Shelves"; the **"Servers and Accessories"** category; the **"Computer Components"** category, excluding the categories listed above, category **"Monitors"** within the "Computer Monitors" category, categories **"PlayStation VR," "PlayStation VR2,"** and **"Consoles"**);

Marketplace	Net	Gross
Allegro.pl	2.50%	3.08%
Allegro.sk	2.50%	3.08%
Allegro.cz	2.50%	3.08%
Allegro.hu	2.50%	3.08%

(...)

Section 9a. Fees for Additional Options – Feature

1. The User may choose additional options that allow determining a specific presentation of the page with the content of the Offer and its promotion on Allegro.
2. The fee for each additional option is charged at the time of listing the Offer, and in the case of subsequent selection of a particular option — at the time of its application.
3. Fees for additional options are charged in accordance with general principles described in subparagraph 4–7 below.
4. Fees for additional options will be charged on a recurring basis, according to the price list presented below.
5. The use of additional options: using a Feature or Flexible Feature in the Marketplace other than the Marketplace where the Offer was originally listed (i.e., after sharing offers on other markets) is possible only if the aforementioned option is activated and paid for in the Marketplace where the Offer was originally listed.

6. The recurring fee for additional options (for 1 day or 10 days) is charged exclusively on the Marketplace where the Offer was originally listed by the Seller and in the currency of that Marketplace. Displaying the featured Offer on other Marketplaces does not result in a recurring fee being charged again. This rule does not apply to additional sales commission, which is charged each time on a Transaction concluded on a given Marketplace.

7. Fees for additional options.

Fees for additional options are as follows:

a. Feature Settled Flexibly

Marketplace	Fee per 1 day	Additional sales commission
allegro.pl	PLN 2.36 net PLN 2.90 gross	0.75 of the amount of the sales commission applicable in the relevant category
allegro.cz	CZK 13.82 net CZK 17.00 gross	
allegro.sk	EUR 0.57 net EUR 0.70 gross	
allegro.hu	HUF 202.49 net HUF 249.00 gross	

b. Feature (excluding the categories below)

Marketplace	Fee per 10 days	Additional sales commission
allegro.pl	PLN 16.18 net PLN 19.90 gross	0.75 of the amount of the sales commission applicable in the relevant category
allegro.cz	CZK 93.50 net CZK 115.00 gross	

allegro.sk	EUR 3.82 net EUR 4.70 gross	
allegro.hu	HUF 1,381.30 net HUF 1,699.00 gross	

In the categories: (**"Women's Jewelry," "Men's Jewelry," "Children's Jewelry," "Wedding Jewelry," "Piercing," "Clothes, Shoes, Accessories,"** the **"Shoes"** category in the **"Kids"** category, the **"Clothes"** category in the **"Kids"** category, the **"Erotic Lingerie and Clothing" category** in the **"Health"** category)

Marketplace	Fee per 10 days	Additional sales commission
allegro.pl	PLN 4.80 net PLN 5.90 gross	0.75 of the amount of the sales commission applicable in the relevant category
allegro.cz	CZK 27.64 net CZK 34.00 gross	
allegro.sk	EUR 1.14 net EUR 1.40 gross	
allegro.hu	HUF 405.69 net HUF 499.00 gross	

In the category (**"Culture and Entertainment"**)

Marketplace	Fee per 10 days	Additional sales commission
allegro.pl	PLN 2.36 net PLN 2.90 gross	0.75 of the amount of the sales commission applicable in the relevant category
allegro.cz	CZK 13.82 net CZK 17.00 gross	

allegro.sk	EUR 0.57 net EUR 0.70 gross	
allegro.hu	HUF 202.49 net HUF 249.00 gross	

(...)

Section 10. Fees for **other** Additional Options (Allegro.pl)

Subject to the common charges referred to in Section 9A of this Appendix and under the conditions laid down therein, the following additional charges apply to Offers shared on the allegro.pl market:

~~1. The User may choose additional options that allow determining a specific presentation of the page with the content of the Offer and its promotion on Allegro.pl.~~

~~2. The fee for each additional option is charged at the time of listing the Offer, and in the case of subsequent selection of a particular option — at the time of its application.~~

~~3. Fees for additional options are charged in accordance with general principles described in paragraph 6 below.~~

~~4. Fees for additional options will be charged on a recurring basis, according to the price list presented below.~~

~~1. 5. A fee for an additional option in the form of an individual coin badge in the amount of PLN 1.23 for each 1 Coin is charged each time the winning bid is accepted or the Buyer uses the Buy Now option.~~

~~6. Fees for additional options.~~

2. Fees for **other** additional options are as follows:

a. Feature Settled Flexibly

Fee per 1 day	Additional sales commission
PLN 2.36 net PLN 2.90 gross	0.75 of the amount of the sales commission applicable in the relevant category

b. Feature (excluding the categories below)

Fee per 10 days	Additional sales commission
PLN 16.18 net PLN 19.90 gross	0.75 of the amount of the sales commission applicable in the relevant category

In Categories: (~~"Women's Jewelry," "Men's Jewelry," "Children's Jewelry," "Wedding Jewelry," "Piercing," "Clothing, Footwear, Accessories,"~~ category ~~"Footwear"~~ in the ~~"Kids"~~ category, the ~~"Clothing"~~ category in the ~~"Kids"~~ category, the ~~"Lingerie and Erotic Clothing"~~ category in the ~~"Health"~~ category)

Fee per 10 days	Additional sales commission
PLN 4.80 net PLN 5.90 gross	0.75 of the amount of the sales commission applicable in the relevant category

In the category ("Culture and Entertainment")

Fee per 10 days	Additional sales commission
PLN 2.36 net PLN 2.90 gross	0.75 of the amount of the sales commission applicable in the relevant category

a. Promotion on the category page

Fee per 10 days	Additional sales commission
PLN 24.31 net PLN 29.90 gross	none

b. Minimum price in auctions

Net fee	Gross fee
10% of the minimum price, up to PLN 81.30	10% of the minimum price, up to PLN 100

(...)

Section 15. Delivery Service, Goods Return Service, and Additional Services Costs (Allegro.pl)

1. The Company provides the Delivery Service, the Goods Return Service, and Additional Services in line with the rules and conditions described in [Appendix No. 16 to the Allegro Terms & Conditions](#). In addition, the Company provides the Allegro Smart! Service for Sellers in line with the rules and conditions described in [Appendix No. 12 to the Allegro Terms & Conditions](#), the Delivery Service Price List, the Goods Return Service Price List, the Additional Services Price List, and the Allegro Smart! Service for Sellers Price List are available in this Section 15 below.

2. The Company charges the following fees in exchange for [Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:](#) ~~the Delivery Service provided with Allegro Smart!:~~

Allegro Smart! Fee for each parcel depending on the gross order amount					
Service Service code	Order amount: PLN 30–44.99	Order amount: PLN 45–64.99	Order amount: PLN 65–99.99	Order amount: PLN 100–149.99	Order amount: from PLN 150
Allegro Paczkomaty InPost <i>INP_APM_PL_PL</i>	PLN 1.29 net PLN 1.59 gross	PLN 2.59 net PLN 3.19 gross	PLN 4.22 net PLN 5.19 gross	PLN 6.41 net PLN 7.89 gross	for the first parcel: PLN 8.12 net PLN 9.99 gross for each additional parcel: PLN 6.41 net PLN 7.89 gross
Allegro DPD Pickup <i>DPD_PUDO_PL_PL</i>	PLN 1.29 net PLN 1.59 gross	PLN 2.59 net PLN 3.19 gross	PLN 4.22 net PLN 5.19 gross	PLN 6.41 net PLN 7.89 gross	for the first parcel: PLN 8.12 net PLN 9.99 gross for each additional parcel: PLN 6.41 net PLN 7.89 gross
Allegro DPD Courier <i>DPD_COURIER_PL_PL</i>	PLN 1.62 net PLN 1.99 gross	PLN 3.24 net PLN 3.99 gross	PLN 4.95 net PLN 6.09 gross	PLN 7.72 net PLN 9.49 gross	for the first parcel: PLN 9.67 net PLN 11.89 gross for each

					additional parcel: PLN 7.72 net PLN 9.49 gross
Allegro Pocztex Pick-up Point <i>PP_PUDO_PL_PL</i> Allegro Pocztex Parcel Locker <i>PP_APM_PL_PL</i>	PLN 1.29 net PLN 1.59 gross	PLN 2.59 net PLN 3.19 gross	PLN 4.22 net PLN 5.19 gross	PLN 6.41 net PLN 7.89 gross	for the first parcel: PLN 8.12 net PLN 9.99 gross for each additional parcel: PLN 6.41 net PLN 7.89 gross
Allegro Pocztex Courier <i>PP_COURIER_PL_PL</i>	PLN 1.62 net PLN 1.99 gross	PLN 3.24 net PLN 3.99 gross	PLN 4.95 net PLN 6.09 gross	PLN 7.72 net PLN 9.49 gross	for the first parcel: PLN 9.67 net PLN 11.89 gross for each additional parcel: PLN 7.72 net PLN 9.49 gross
Allegro Registered Mail <i>PP_POLECONA_PL_PL</i> Allegro MiniParcel <i>PP_P6_MINI_PRZESYLKA</i>	PLN 0.64 net PLN 0.79 gross	PLN 1.37 net PLN 1.69 gross	PLN 2.02 net PLN 2.49 gross	PLN 3.00 net PLN 3.69 gross	for the first parcel: PLN 3.65 net PLN 4.49 gross for each additional parcel: PLN 3.00 net PLN 3.69 gross

3. The Company charges the following fees in exchange for the Delivery Service provided without Allegro Smart!:

The fee for the Delivery Service provided without Allegro Smart!		
Service <i>Service code</i>	Net fee	Gross fee
Allegro MiniParcel <i>PP_P6_MINI_PRZESYLKA</i>	PLN 3.65	PLN 4.49
Allegro Registered Mail <i>PP_POLECONA_PL_PL</i>	PLN 6.50	PLN 7.99

Allegro Pocztex Pick-up Point <i>PP_PUDO_PL_PL</i> Allegro Pocztex Parcel Locker <i>PP_APM_PL_PL</i> Allegro DPD Pickup <i>DPD_PUDO_PL_PL</i>	PLN 8.90	PLN 10.95
Allegro DPD Courier <i>DPD_COURIER_PL_PL</i> Allegro Pocztex Courier <i>PP_COURIER_PL_PL</i>	PLN 12.19	PLN 14.99

4. The Delivery Services referred to in paragraphs 2 and 3 above have the following codes, weights, and dimensions assigned.

Service	Code	Weight and dimensions in the Delivery Service*
Allegro Paczkomaty InPost	INP_APM_PL_PL	parcel with a maximum weight of 25 kg and maximum dimensions of 41 cm x 38 cm x 64 cm
Allegro DPD Pickup	DPD_PUDO_PL_PL	parcel up to 20 kg, real or dimensional weight, the longest side max. 150 cm, summed height and circumference (i.e., 2x height + 2x width) max. 300 cm
Allegro DPD Courier	DPD_COURIER_PL_PL	parcel up to 10 kg, real or dimensional weight, the longest side max. 150 cm; summed width, length, and height max. 300 cm
Allegro Pocztex Courier	PP_KURIER_PL_PL (for the first parcel in the shipment) PP_KURIER_POD_PL_PL (for additional parcels in the shipment)	max. weight 31,5 kg 20 kg; summed dimensions (height + width + length) of the shipment cannot exceed 250 240 cm. The longest side of the parcel (length) cannot exceed 90 cm
Allegro Pocztex Pick-up Point	PP_PUDO_PL_PL (for the first parcel in the shipment) PP_PUDO_POD_PL_PL (for additional parcels in the shipment)	max. weight 20 kg; max. dimensions 65 cm x 40 cm x 42 cm
Allegro Pocztex Parcel Locker	PP_APM_PM_PL_PL (for the first parcel in the shipment)	max. weight 20 kg; max. dimensions 42 cm x 40 cm x 65 cm
Allegro Registered Mail	PP_POLECONA_PL_PL	max. weight 1 kg; max. sum of sides width + height + length max. 70 cm; the longest side max. 50 cm; shortest side

		max. 6 cm
Allegro MiniParcel	PP_MINI_PRZESYLKA_PL_PL	max. weight 0.5 kg; max. dimensions 32.5 cm x 23 cm x 2 cm
*Dispatching a shipment exceeding the weight or dimensions may require the payment of additional fees, in particular for the Additional Services referred to in this Section.		

(...)

6. The Company charges the following fees for ~~Additional Services provided in connection with the Delivery Services provided by DPD Polska sp. z o.o. and the Goods Return Service provided by DPD Polska sp. z o.o.~~

a. ~~The Allegro DPD Courier Delivery Service (DPD_COURIER_PL_PL) is subject to the following rules:~~

~~All parcels with an actual weight exceeding 31.5 kg and up to 50 kg, apart from relevant additional fees for overweight parcels above 31.5 kg, are subject to an additional fee for non-standard parcels*. Surcharge amounts applicable are specified in the Additional Services price list in subparagraph (e) below.~~

~~All parcels with an actual weight exceeding 50 kg should be placed on a pallet. The fee for the service, including the pallet, is based on the dimensional weight not lower than 288 kg. If the real or dimensional weight is higher than 288 kg, the fee for the Service is based on the higher weight (real or dimensional). Surcharge amounts applicable to the dimensional weight are specified in the Additional Services price list in subparagraph (e) below.~~

b. ~~Non-standard parcels — parcels meeting at least one of the following parameters — national service:~~

- ~~• non-sortable parcels which, due to their shape, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process (e.g., loose stretch wrap, loosely wrapped in plastic film);~~
- ~~• parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric);~~
- ~~• parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;~~
- ~~• parcels with elements extending outside their regular packaging shape;~~
- ~~• parcels packed in a material that prevents free movement on the sorter (e.g., rubber) or wrapped with such materials (protruding binding strips, etc.);~~
- ~~• plastic film envelopes (foil bags) with weight exceeding 5.00 kg;~~

- plastic film envelopes (foil bags) with contents that prevent automatic sorting;
- tires not packed in accordance with DPD guidelines;
- parcel with length exceeding 150 cm;
- parcel with an actual weight from 31.5 kg to 50 kg;
- parcel with summed dimensions (length + width + height) exceeding 300 cm;
- parcels consisting of two or more separate parts combined into one irregular whole;
- c. Non-standard pallets — pallets that meet at least one of the following parameters:
 - containing goods of irregular shape (not forming a cuboid);
 - goods where the load is not attached to the carrier (e.g., by means of plastic film, straps, or binding tape);
 - containing large-size home appliances (a refrigerator, washing machine, etc.).

d. Detailed Terms of Service are available at: <https://www.dpd.com/pl/pl/mojedpd/dokumenty-dpd-polska>

e. Additional Services:

Service	Code	Fee
Payment on delivery (maximum payment on delivery amount PLN 15,000)	DPD_COURIER_COD_PL_PL	PLN 4.06 net PLN 4.99 gross
Collection order (applicable to an order for up to 3 parcels from one location on the same day)	DPD_PICKUP	PLN 4.06 net PLN 4.99 gross
Failed pickup (concerning ordering a courier and not releasing parcels)	DPD_EMPTY_PICKUP	PLN 10.00 net PLN 12.30 gross
Additional Parcel Protection, up to PLN 1,000	DPD_INSURANCE_1000_PL_PL	included in the service price
Additional Parcel Protection, over PLN 1,000 up to PLN 5,000	DPD_INSURANCE_5000_PL_PL	PLN 1.62 net PLN 1.99 gross

Additional Parcel Protection over PLN 5,000 for up to PLN 20,000	DPD_INSURANCE_20000_PL_PL	PLN 8.12 net PLN 9.99 gross
Additional Parcel Protection over PLN 20,000 up to PLN 50,000	DPD_INSURANCE_50000_PL_PL	% of the declared value 0.12% net 0.15% gross
Additional Parcel Protection, over PLN 50,000	DPD_INSURANCE_OVER_50000_PL_PL	% of the declared value 0.20% net 0.25% gross
Non-standard Parcel (parcel/pallet)	DPD_NON_STANDARD_PL_PL	PLN 16.25 net PLN 19.99 gross
Predict Email	DPD_EMAIL_PREDICT	included in the service price
Notice by text message	DPD_SMS_AWIZO	included in the service price
Notice by email	DPD_EMAIL_AWIZO	included in the service price
Surcharge for Allegro DPD Courier service for parcels over 10 up to 15 kg (actual or dimensional weight)	DPD_COURIER_OVER_10_15_PL_PL	PLN 1.21 net PLN 1.49 gross
Surcharge for Allegro DPD Courier service for parcels over 15 up to 20 kg (actual or dimensional weight)	DPD_COURIER_OVER_15_20_PL_PL	PLN 1.62 net PLN 1.99 gross
Surcharge for Allegro DPD Courier service for parcels over 20 up to 25 kg (actual or dimensional weight)	DPD_COURIER_OVER_20_25_PL_PL	PLN 2.43 net PLN 2.99 gross
Surcharge for Allegro DPD Courier service for parcels over 25 up to 31.5 kg (actual or dimensional weight)	DPD_COURIER_OVER_25_31_5_PL_PL	PLN 3.24 net PLN 3.99 gross
Surcharge for Allegro DPD Pickup service for parcels over 20 up to 31.5 kg (actual or dimensional weight)	DPD_PUDO_OVER_20_31_5_PL_PL	PLN 16.25 net PLN 19.99 gross
Surcharge for parcels weighing over 31.5 up to 40 kg (actual or dimensional weight)	DPD_OVERSIZE_31_5_40_PL_PL	PLN 29.26 net PLN 35.99 gross
Surcharge for parcels weighing over 40 up to 50 kg	DPD_COURIER_OVERSIZE_40_50_PL_PL	PLN 37.39 net PLN 45.99 gross

(actual — or — dimensional weight)		
Surcharge for parcels/pallets over 50 up to 100 kg (with weight determined on the basis of dimensional weight)	DPD_COURIER_OVERSIZE_50_100_PL_PL	PLN 129.27 net PLN 159.00 gross
Surcharge for parcels/pallets over 100 up to 200 kg (with weight determined on the basis of dimensional weight)	DPD_COURIER_OVERSIZE_100_200_PL_PL	PLN 145.53 net PLN 179.00 gross
Surcharge for parcels/pallets over 200 up to 300 kg (with weight determined on the basis of dimensional weight)	DPD_COURIER_OVERSIZE_200_300_PL_PL	PLN 161.79 net PLN 199.00 gross
Surcharge for parcels/pallets with the actual weight or dimensional weight over 300 up to 500 kg (with fee determined on the basis of the higher weight)	DPD_COURIER_OVERSIZE_300_500_PL_PL	PLN 178.05 net PLN 219.00 gross
Surcharge for parcels/pallets with the actual weight or dimensional weight over 500 up to 700 kg (with fee determined on the basis of the higher weight)	DPD_COURIER_OVERSIZE_500_700_PL_PL	PLN 210.57 net PLN 259.00 gross
Parcel charged at length-based (dimensional) weight	DPD_DLUZYCA_PL_PL	+100 kg of weight per each started meter exceeding 250 cm
Industrial pallet	DPD_PALETA_PL_PL	PLN 46.00 net PLN 56.58 gross
Redirecting a parcel	DPD_REDIRECT_PL_PL	PLN 12.19 net PLN 14.99 gross
Parcel return to sender	DPD_RETURN_PL_PL	PLN 12.19 net PLN 14.99 gross
Another delivery attempt (or the third and subsequent delivery attempts)	DPD_COURIER_REDELIVERY_PL_PL	PLN 12.19 net PLN 14.99 gross
DPD 9:30 (delivery by 9:30 a.m.)	DPD_COURIER_9_30_PL_PL	PLN 40.64 net PLN 49.99 gross
DPD 12:00 (delivery by 12:00 a.m.)	DPD_COURIER_12_PL_PL	PLN 24.38 net PLN 29.99 gross
DPD at a specific time (delivery at a specific time)	DPD_COURIER_GWR_PL_PL	PLN 30.00 net PLN 36.90 gross

DPD Next Day (parcel of up to 31.5 kg)	DPD_COURIER_ND_PL_PL	PLN 5.68 net PLN 6.99 gross
DPD Next Day parcels exceeding 31.5 kg	DPD_COURIER_ND_OVER_31_5_PL_PL	PLN 29.26 net PLN 35.99 gross
Dispatch on Saturday	DPD_PICKUP_SATURDAY	PLN 10.00 net PLN 12.30 gross
Delivery on Saturday	DPD_DELIVERY_SATURDAY	PLN 10.00 net PLN 12.30 gross
Dispatch on Sunday and holiday	DPD_COURIER_WEEKEND_DISPATCH_PL_PL	PLN 30.00 net PLN 36.90 gross
Delivery on Sunday and holiday	DPD_COURIER_WEEKEND_DELIVERY_PL_PL	PLN 30.00 net PLN 36.90 gross
Personal delivery	DPD_HAND_DELIVERED_PL_PL	PLN 11.37 net PLN 13.99 gross
Incorrect contact number	DPD_WRONG_NUMBER_PL_PL	PLN 1.20 net PLN 1.48 gross
Incorrect address details	DPD_WRONG_ADDRESS_PL_PL	PLN 1.20 net PLN 1.48 gross
Late delivery between 5 p.m. and 9 p.m.	DPD_COURIER_17_PL_PL	PLN 6.50 net PLN 7.99 gross
Surcharge for delivery in zone 2, per parcel/pallet weighing more than 31.5 kg*	DPD_COURIER_OVERSIZE_31_5_S2_PL_PL	PLN 13.00 net PLN 15.99 gross
Surcharge for delivery in zone 3, per each parcel/pallet weighing more than 31.5 kg*	DPD_OVERSIZE_3ZONE_PL_PL	PLN 24.38 net PLN 29.99 gross
Repacking	DPD_REPACKAGING	PLN 10.00 net PLN 12.30 gross
Return documents	DPD_RETURN_DOCUMENTS	PLN 8.12 net PLN 9.99 gross
Proof of dispatch/delivery (electronic/on demand)	DPD_EPOD	PLN 2.43 net PLN 2.99 gross
Proof of dispatch/delivery (paper/on demand)	DPD_POD	PLN 6.50 net PLN 7.99 gross
Collection order via DPD Contact Center (phone or email)	DPD_PICKUP_CEXORDER	PLN 4.87 net PLN 5.99 gross
POD listing by email (Standard)	DPD_REPORT_COD	PLN 1.00 net PLN 1.23 gross
POD listing by email (additional statement/on demand)	DPD_REPORT_COD_EXTRA	PLN 3.00 net PLN 3.69 gross

*surcharge for delivery to zones 2 and 3 applies only to parcels above 31.5 kg and pallets. The zone tables are available at www.dpd.com.pl.

f. ~~In the cases when the value corresponding to the dimensional weight of the package, calculated as follows: width in cm x length in cm x height in cm/6,000, exceeds the value corresponding to the actual weight of the package, the price for the Service will be determined on the basis of the dimensional weight of the package.~~

g. ~~The Services and Additional Services fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.~~

a. ~~h.~~ The fee for the Goods Return Service, DPD Courier (return pickup service), is PLN 19.99 and is payable by the Buyer via payment services provided by the Payment Service Providers.

i. ~~In the event that the Allegro Smart! parcel is not collected by the Buyer and returned to the Seller, or if the Buyer exercises their right to withdraw from the contract and realizes the return of the Goods via the return form available to the Buyer in the "Purchase History" tab and within the return methods available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. A condition for the refund is that the return parcel has a status indicating its delivery. The fee is not refundable if, by dispatching the parcel to the Buyer, the Seller has violated the terms and conditions set forth in the Allegro Terms & Conditions and its Appendixes. The refund shall be granted as a transaction rebate.~~

7. The Company charges the following fees for Additional Services provided in connection with the Delivery Services provided by Poczta Polska S.A.

a. Additional Services:

Service	Code	Fee
Additional Parcel Protection, up to PLN 1,000	PP_INSURANCE_1000_PL_PL	included in the service price
Additional Parcel Protection for over PLN 1,000 to PLN 5,000	PP_INSURANCE_5000_PL_PL	PLN 1.62 net PLN 1.99 gross
Additional Parcel Protection for over PLN 5,000 to PLN 50,000	PP_INSURANCE_50000_PL_PL	PLN 8.12 net PLN 9.99 gross
Additional Parcel Protection for over PLN 50,000 to PLN 250,000	PP_INSURANCE_25000_PL_PL	% of the declared value 0.20% net 0.25% gross
Handle with care	PP_OSTROZNIE_PL_PL	PLN 5.68 net PLN 6.99 gross
Content check	PP_SPR_ZAWARTOSCI_PL_PL	PLN 5.68 net PLN 6.99 gross

Declared value exceeding PLN 100 (3)	PP_DEKL_WART_PL_PL	% of the declared value, Max. declared value: PLN 70,000 2.44% net 3% gross
Parcel return (due to the inability to deliver it)	PP_ZWROT_PL_PL	PLN 12.19 net PLN 14.99 (1) gross
Surcharge for courier parcels over 20 kg up to 25 kg	PP_KURIER_20_25_PL_PL	PLN 2.43 net PLN 2.99 gross
Surcharge for courier parcels over 25 kg up to 31.5 kg	PP_KURIER_25_31_5_PL_PL	PLN 3.23 net PLN 3.99 gross
Surcharge for courier parcels over 31.5 kg up to 40 kg	PP_OVER_31_5_40_PL_PL	PLN 29.26 net PLN 35.99 gross
Surcharge for courier parcels over 40 kg up to 50 kg	PP_OVER_40_50_PL_PL	PLN 37.39 net PLN 45.99 gross
Non-standard Parcel	PP_NIESTANDARD_PL_PL	PLN 21.13 net PLN 25.99 gross
Electronic Proof of Delivery (EPO) (2)	PP_EPO_PL_PL	PLN 4.06 net PLN 4.99 gross
Return documents — (return documents returned by courier) (2)	PP_DOK_ZWROTNE_PL_PL	PLN 16.25 net PLN 19.99 gross
Return documents — (return documents returned by registered/ unregistered/ priority/ economic mail) (2)	PP_ZWROTNE_LIST_PL_PL	PLN 16.25 net PLN 19.99 gross
Return receipt — (return receipt returned by courier) (2)	PP_KURIER_POTW_PL_PL	PLN 16.25 net PLN 19.99 gross
Return Receipt — (Return Receipt returned by registered/ unregistered/ priority/ economic mail) (2)	PP_KURIER_POTW_LIST_PL_PL	PLN 16.25 net PLN 19.99 gross
Personal delivery	PP_DORAKWLASNYCH_PL_PL	PLN 21.13 net PLN 25.99 gross
Delivery by 12 p.m. (noon)	PP_DOR_DO_12_PL_PL	PLN 21.13 net PLN 25.99 gross
Delivery by 5 p.m.	PP_DOR_DO_17_PL_PL	PLN 16.25 net PLN 19.99 gross
Payment on Delivery	PP_COD_PL_PL	PLN 4.06 net PLN 4.99 gross
Fee for exceeding the weight or dimensions as provided	PP_PRZEKR_WAGI_WYMIAROW_PL_PL	PLN 81.29 net PLN 99.99 gross

for in the Allegro Terms & Conditions		
Ad hoc collection order	PP_ZLECENIE_ODBIORU_PL_PL	PLN 5.68 net PLN 6.99 gross
Parcel delivery confirmed by text message	PP_POTW_SMS_PL_PL	PLN 0.80 net PLN 0.99 gross

(...)

Appendix No. 17

Appendix No. 17. Charity Offers and Donations

(...)

Section 1. Definitions

(...)

Charity Offers — Offers on the Platform posted by Charities or by Users for the benefit of such Charities, where the revenue from such Offers will be allocated for the Fundraising Goal. [When creating a Fundraising Goal, the Charity has the right to specify whether Charity Offers for that Fundraising Goal may be listed exclusively by that Charity or by both the Charity and other Users on behalf of that Charity.](#)

(...)

Section 4. Charity Offers and direct support for Fundraising Goals

(...)

4.2. In order to post a Charity Offer on the Platform, the User shall use a special form titled: “List an item for charity” available at <https://allegro.pl/charityOffer/>, and then must indicate the Fundraising Goal. [The Charity has the right to stipulate that, within the scope of a specific Fundraising Goal it publishes, only that Charity may list Charity Offers. In this case, other Users may not list Charity Offers within this Fundraising Goal.](#)

(...)

Appendix No. 21

Appendix No. 21. Details of the Allegro Prices program

(...)

Section 4. Offer qualification and selection

(...)

4.2.

The selection of Offers for the Program from among the eligible Offers is automated, using an algorithm. Firstly, the algorithm considers the dispatch time declared in the Offer (the comparison of the declared dispatch times is made considering Offers from the category in which the Offer is listed) and the financial result that the Company will achieve despite the Goods reduced price. The result is calculated as the difference between the value of the sales commission on the sale of the Goods covered by the Program (incl. the additional sales commission on Featured Offers) and the value of the Rebate, **less the costs estimated by the Company for handling cross-border delivery, on the basis of the forecast, most probable delivery option, however, the actual choice of delivery by the buyer does not affect the correctness of the calculation of the financial result on the basis of which the selection of the Offer was made.**

(...)

Appendix No. 22A

Appendix No. 22A. Allegro.cz

(...)

Section 2. Differences and exceptions

1. On Allegro.cz, no provisions apply that are connected with or in any way related to:

(...)

f. ~~The following additional paid options, visually distinguishing the Offer in the list of Offers on Allegro: Feature, Bold, Highlight, Promo Package, and~~ **Additional option in the form of** Promotion on the category page.

(...)

Appendix No. 22B

Appendix No. 22B. Allegro.sk

(...)

Section 2. Differences and exceptions

1. On Allegro.sk, no provisions apply that are connected with or in any way related to:

(...)

f. ~~The following additional paid options, visually distinguishing the Offer in the list of Offers on Allegro: Feature, Bold, Highlight, Promo Package, and~~ Additional option in the form of Promotion on the category page.

(...)

Appendix No. 22C

Appendix No. 22C. Allegro.hu.

(...)

Section 2. Differences and exceptions

1. On Allegro.hu, no provisions apply that are connected with or in any way related to:

(...)

f. ~~The following additional paid options, visually distinguishing the Offer in the list of Offers on Allegro: Feature, Bold, Highlight, Promo Package, and~~ Additional option in the form of Promotion on the category page.

(...)

Changes to the Allegro Terms & Conditions from October 9, 2026.

This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Appendix No. 4

Appendix No. 4 Fees and sales commissions

(...)

Section 20. Delivery and Additional Services Costs (Allegro.hu)

(...)

9. Allegro — Delivery Services — International delivery — Fees for Services and Additional Services

a. The Forwarding Service referred to in Appendix No. 18 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with carriers.

Sellers' fees for this Service are as follows:

Service	Code
Allegro International Courier Hungary (max. actual weight 31.5 kg; max. dimensions 110 cm x 50 cm x 50 cm)	AIC_COURIER_INT
Order value in the range	Fee with Allegro SMART! — for each parcel
HUF 2,800–4,199 gross	HUF 162.60 net HUF 200 gross
HUF 4,200–5,999 gross	HUF 317.07 net HUF 390 gross
HUF 6,000–9,199 gross	HUF 479.67 net HUF 590 gross
HUF 9,200–13,899 gross	HUF 739.84 net HUF 910 gross
HUF 13,900 gross or more	for the first parcel: HUF 926.83 net HUF 1,140 gross for each additional parcel: HUF 739.84 net HUF 910 gross
Order value in the range	Fee in the Delivery Service — for each parcel
Regardless of the order value	HUF 1211,38 net

	HUF 1490 gross
--	----------------

Service	Code
Allegro International Pick-Up Point Hungary (max. dimensions 60 x 60 x 60, max. weight 20 kg)	AIC_PUDO_INT
Order value in the range	Fee with Allegro Smart! — for each parcel
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross
HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
HUF 13,900 gross or more	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net HUF 760 gross
Order value in the range	Fee in the Delivery Service — for each parcel
Regardless of the order value	HUF 642,28 net HUF 790 gross

Service	Code
Allegro International Parcel Lockers Hungary (max. dimensions 60 x 60 x 60, max. weight 20 kg)	AIC_APM_INT
Order value in the range	Fee with Allegro Smart! — for each parcel
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross
HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
HUF 13,900 gross or more	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net

	HUF 760 gross
Order value in the range	Fee in the Delivery Service — for each parcel
Regardless of the order value	HUF 642,28 net HUF 790 gross

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Hungary Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee
Additional Parcel Protection, up to HUF 300 000		included in the service price
POD — Allegro International Courier Hungary	AIC_COURIER_COD_HU	HUF 398.37 net HUF 490 gross
Verification of parcel weight and dimensions	AIC_VERIFICATION_INT	HUF 1373.98 net HUF 1690 gross
Surcharge for Allegro International Courier Hungary parcels with a weight of over 31.5 kg (actual weight) and dimensions exceeding 110 x 50 x 50 cm	AIC_OVERSIZE_INT	HUF 3243.90 net HUF 3990 gross
Surcharge for Allegro International Pick-Up Point Hungary parcels with a weight of over 20 kg (actual weight) and dimensions 80 cm (longest side) and Allegro International Parcel Lockers Hungary parcels with a weight of over 20 kg (actual weight) and dimensions 60 x 60 x 60 cm	AIC_OVERSIZE_INT	HUF 3243.90 net HUF 3990 gross
Return to sender		included in the service price

Parcels handled as part of **Allegro International Courier Hungary, Allegro International Courier Hungary — payment on delivery, Allegro International Pick-up Point Hungary, Allegro International Pick-up Point Hungary — payment on delivery, Allegro International Parcel Lockers Hungary, Allegro International Parcel Lockers Hungary — payment on delivery** should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packaged in accordance with the instructions
- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Hungary

Dispatch via courier service:



- maximum weight — 31.5 kg
- maximum dimensions — 110 x 50 x 50 cm.

Dispatch at a Point:

- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Pick-Up Point Hungary

Dispatch via courier service:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Dispatch at a Point:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Allegro International Parcel Lockers Hungary

Dispatch via courier service:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Dispatch at a Point:

- maximum weight — 20 kg

- maximum dimensions — 60 x 60 x 60 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Parcels with dimensions or weight exceeding the above values may be returned to the sender.

c. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

d. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, Allegro will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violates the conditions specified in the Allegro Terms & Conditions and its appendices. The refund will be granted in the form of a transaction discount.

(...)

Appendix No. 7C

Appendix No. 7C. Allegro Finance Terms & Conditions

(...)

Section 1. General Conditions for Providing Services

(...)

Information on the Allegro Finance Service provider

1.7. The entity providing the payment service and services associated with payment services that constitute services provided electronically (hereinafter jointly: "Allegro Finance Service") to Users shall be Allegro Finance sp. z o.o. with its registered office in Poznań at ul. Wierzbicice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for Poznań-Nowe Miasto and Wilda, 8th Commercial Division of the National Court Register under KRS No 0000814511, with a share capital of PLN ~~2,750,000.00~~ 5,750,000.00, paid in full, Tax Identification Number (NIP): 7792511167, (hereinafter: "Allegro Finance"). During the provision of payment services



as part of the Allegro Finance Service, Allegro Finance shall act as the provider of payment services within the meaning of the Act. Allegro Finance may perform activities covered by the Allegro Finance Service in cooperation with other payment institutions. The Polish Financial Supervision Authority supervises Allegro Finance. Allegro Finance has been entered in the register of national payment service providers maintained by the Polish Financial Supervision Authority as a domestic payment institution under No IP58/2023. The principal place of its business is the aforementioned registered office of Allegro Finance sp. z o.o., mailing address: ul. Wierzbicice 1B, 61-569 Poznań, email address: kontakt@allegrofinance.pl.

(...)

Section 13. Rules for amending The Allegro Finance Terms & Conditions and termination of the Agreement

(...)

13.5. The Seller may terminate the Framework Agreement at any time by sending a notice of termination in the electronic form [via the contact form available on the Allegro website in the Help Center / Contact tab](#); ~~to Allegro Finance's email address indicated in paragraph 1.7.~~ or by letter to the following address: Allegro Finance sp. z o.o., ul. Wierzbicice 1B, 61-569 Poznań.

(...)

Appendix No. 18

Appendix No. 18. Terms & Conditions of International Forwarding Services

(...)

Section 1. Definitions

1. These Terms & Conditions of International Forwarding Services govern the Company's provision of services involving the organization of the delivery of Goods in international trade as part of Transactions executed on allegro.pl and allegro.cz ~~only~~, allegro.sk, and allegro.hu, in the scope of the collection of the Goods from the Seller, shipping/movement of the Goods, and subsequent delivery of the Goods to Recipients, as well as other services related to the delivery of the Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

Platform — the open e-commerce marketplace operated by the Company, available at <http://allegro.pl>, <https://allegro.cz>, ~~or https://allegro.sk~~, and <https://allegro.hu>;

(...)

Section 2. Terms & Conditions of the Forwarding Service

(...)

10. The Company provides Forwarding Services for Parcels with a value not exceeding:

PLN 5,000.00 gross for Parcels dispatched from Poland to Czechia

PLN 5,000.00 gross for Parcels dispatched from from Czechia to Poland

PLN 3,500.00 gross for Parcels dispatched a to Slovakia-

PLN 3,500.00 gross for Parcels dispatched to Hungary.

(...)

Section 3. Rights and obligations of the Client

(...)

2. Clients shall be obliged:

(...)

g. indicate the Client's PLN bank account at a bank established in the Republic of Poland for the purpose of transferring funds collected from the Recipient in relation to the POD Service for goods sold on allegro.pl, allegro.cz, allegro.sk i allegro.hu, or indicate the Seller's bank account maintained in CZK for the purpose of transferring funds collected from the Recipient in relation to the POD Service for goods sold on allegro.cz and allegro.pl;

(...)

Section 5. Forwarding Orders

(...)

5. The Company declares that it will make every effort to arrange the delivery of Parcels, within two working days, the guaranteed deadline being 14 working days from dispatch of the Parcel/ release of the Parcel to the Carrier, with the day considered as the Parcel dispatch date being the Working Day of handing the Parcel over to the Courier or leaving it at a Parcel Locker or the Customer Service Point, provided that the Parcel is released to the Carrier or left at the parcel locker by the cut-off time indicated on the Company's website at: for Parcels dispatched from Poland to Czechia, ~~or~~ to Slovakia, [or to Hungary](https://help.allegro.com/sell/pl/a/allegro-international-czechy-informacje-dla-sprzedajacych-3AdEKVORruE?marketplaceId=allegro-pl#jakie-sa-godziny-graniczne-nadawania-przesylek): <https://help.allegro.com/sell/pl/a/allegro-international-czechy-informacje-dla-sprzedajacych-3AdEKVORruE?marketplaceId=allegro-pl#jakie-sa-godziny-graniczne-nadawania-przesylek>

(...)

15. In relation to the deliveries indicated in paragraph 1(b) above, in exceptional and justified cases, including in particular in the case of an inability to deliver the Parcel to the Parcel Locker (destination Parcel Locker) selected by the Buyer (Recipient) and indicated by the Seller (Client), due to Force Majeure events, failures, or other events beyond control of the Company or the Carrier, including overfilling of the destination Parcel Locker, the Company reserves that the Carrier may place the Parcel in another, nearby Parcel Locker (substitute Parcel Locker). The Company shall notify the Recipient and the Client of the Parcel being placed in a substitute Parcel Locker, indicating the location of the substitute Parcel Locker, the reason for placing the Parcel in the substitute Parcel Locker, and the deadline for picking up the Parcel from the substitute Parcel Locker with the effect of delivery. ~~The Parcel shall be stored in the substitute Parcel Locker for a period not exceeding 24 hours from the moment it is placed in that Parcel Locker, after which the Carrier shall place it in the destination Parcel Locker, where it can be picked up within 48 hours from the moment it is placed in that Parcel Locker.~~ The Company will notify the Recipient and the Client of the storage period for the Parcel in the substitute Parcel Locker and of its transfer (if any) to the destination Parcel Locker.

(...)