Valid from October 30, 2026

Allegro Terms & Conditions

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I. GENERAL PROVISIONS

Section 1. Definitions

The following terms used in this document have the meanings as provided below:

COMPANY

Company — Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number: 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553, which has a status of a large enterprise within the meaning of the Act of March 8, 2013, on preventing excessive payment delays in business transactions (consolidated text: Journal of Laws of 2019, item 118, as amended).

BUSINESS ALLEGRO.PL

the form of using Allegro.pl available to Users that contains functionalities in connection with the business activity pursued by Users

BUSINESS ALLEGRO.CZ

the form of using Allegro.cz available to Users that contains functionalities in connection with the business activity pursued by Users, available at the business.allegro.cz domain, and specified in Appendix No. 22a

ALLEGRO TERMS & CONDITIONS

This document

ALLEGRO

An open e-commerce platform available at the allegro.pl domain or other national domains, operated by the Company in line with the Allegro Terms & Conditions

ALLEGRO.PL

A separate part of Allegro operated by the Company in accordance with the Allegro Terms & Conditions, available in the allegro.pl domain

ALLEGRO.CZ

A separate part of Allegro available at the allegro.cz domain, operated by the Company in line with the Allegro Terms & Conditions, including Appendix No. 22

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

ALLEGRO.SK

A separate part of Allegro operated by the Company in accordance with the Allegro Terms & Conditions, including Appendix No. 22B, available in the allegro.sk domain

ALLEGRO.HU

A separate part of Allegro operated by the Company in accordance with the Allegro Terms & Conditions, including Appendix No. 22C, available in the allegro.hu domain

MARKETPLACE

A separate part of Allegro available at a dedicated national domain, operated by the Company in line with the Allegro Terms & Conditions, the purpose of which includes the performance of Transactions

BILLING ACCOUNT

A section of the Account maintained by the Company for the User for settling fees and sales commissions for services performed by the Company on Allegro, charged in accordance with the Allegro Terms & Conditions separately for each Marketplace and in its currency

PRODUCT

Goods — including in digital form, services, or rights that have been specifically defined and identified in the Product Catalog by indicating their name and features in a way that allows their unambiguous identification in comparison with other goods, including in digital form, services, or rights

PRODUCT CATALOG

A structured list of data concerning goods, services, or rights, made available by the Company to Users, in accordance with the rules specified by the Company, in particular through the functionalities of Allegro

REGISTRATION

The procedure of setting up an Account

ACCOUNT

A collection of resources maintained by the Company for the User under a unique name (login), storing the User's data and information concerning the User's activity on Allegro

BUSINESS ACCOUNT

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

an Account registered in connection with the User's business activity, created and maintained in line with the Allegro Terms & Conditions

USER

A party that has obtained access to the services provided on Allegro by the Company in line with the Allegro Terms & Conditions

BUSINESS ALLEGRO.PL USER

A User making a purchase in a separate Business Allegro.pl formula, in connection with conducted business activity

SELLER

A User who takes steps in order to sell or who sells Goods in Offer(s)

BUYER

A User who takes steps in order to purchase or who purchases Goods on Allegro

BIDDER

A Buyer who has placed a bid for Goods in an Auction

GOODS

Goods, services, or rights presented in an Offer

OFFER

A proposal to conclude a sales agreement for Goods in line with the terms specified by the Seller, in particular containing the price and description of the offered Goods, using the functionalities available on Allegro

AUCTION

A type of Offer initiated by the Seller in which the Bidder declares the price at which they are willing to purchase the Goods

TRANSACTIONS

Procedures for entering into and performing sales agreements for Goods between Users on Allegro

DISCUSSION

A dispute between the Seller and the Buyer regarding the correct performance of a Transaction, taking place using the post-purchase support tools provided by Allegro

SUBSCRIPTION

A service available for Users holding a Business Account that provides a number of tools to support sales on Allegro. There are three types of Subscriptions:

a) Basic Subscription;

b) Professional Subscription;

c) Expert Subscription.

SECURED RECEIVABLES

All present and future receivables due to the Company against the Seller having an Account, including those arising from the Seller's agreement with the Company, concluded under the Allegro Terms & Conditions, including but not limited to any fees, sales commissions, penalties, damages, and other costs referred to in Appendix No. 4 of the Allegro Terms & Conditions

PAYMENT SERVICE PROVIDER

Means one or all of the payment service providers specified in Appendixes 7A, 7B, and 7C to the Allegro Terms & Conditions — depending on which operator the User has an active agreement with.

PRE-ORDER

The formula for offering new products for sale that have not yet been launched, or whose supply has been exhausted before the next series has been released.

Section 2. Terms and Conditions of participation in Allegro

2.1.

The allowed Users may be natural persons of at least 18 years of age having full capacity to perform acts in law, legal persons, and organizational units not having a legal personality but being able to acquire rights and assume obligations on their own behalf. The allowed Users may be persons who are still not 18 years old in the scope in which they can acquire rights and assume obligations pursuant to the generally applicable provisions of law. If the national laws require that the age of majority must be reached or a limited capacity acquired at a different age, such provisions shall apply.

The detailed rules for using Allegro by such Users, as well as the requirements regarding their minimum age, are set out in Appendix No. 6 to the Allegro Terms & Conditions (Junior Account Principles).

2.2.

Natural persons who do not pursue any business activity on Allegro should Register by completing an appropriate form, where:

a. Full Registration, subject to paragraph 2.6. below, enables using all services provided by the Company and Allegro functionalities, including the purchase and sale of Goods (Regular Account);

b. Simplified Registration enables using only some of the services provided by the Company and Allegro functionalities, excluding, among others sale of Goods.

2.3.

Natural persons who pursue any business activity, legal persons, or organizational units referred to in paragraph 2.1 shall Register using the appropriate registration form by providing the data specified therein. Subsequently, such entities shall send the Company a copy of the documents confirming the said data concerning their business activity. The obligation to send copies of such documents shall not apply to Users with the registered office in Poland, Czechia, or Slovakia who activated their accounts as part of the Registration by making a fast online payment, a wire transfer, or any other e-transfer from an account of the entity completing the Registration. On behalf of the entities listed in the first sentence of this paragraph, the aforementioned acts may be performed by a person with the appropriate authorization.

The Company reserves the right to demand: additional statements and documents confirming conducting of business activity by entities who have their head office, registered business activity, or actual place of conducting business activity outside of Poland, Czechia, or Slovakia. In the case when the documents referred to in the preceding sentence are drawn up in a language other than Polish, Czech, or Slovak— also translations into English. Information about the range of additional documents, which entities described in the previous sentence will be obligated to send, will be included in an email message sent by Allegro after the User fills out the registration form.

An entity with a tax identification number issued in a country outside the European Economic Area, Switzerland, Ukraine, or the United Kingdom of Great Britain and Northern Ireland, or having its registered office, registered business, or actual place of business outside the above area and not having an active Account on Allegro may register an Account on Allegro only with the prior consent of the Company. The Company may refuse to grant such consent if the entity does not dispatch Goods from the territory of a country within the European Economic Area, or sells goods already available on Allegro or whose sale, in the Company's opinion, will not have a positive effect on the reputation of Allegro or the security of the Transaction.

2.4.

An Account registered in the manner referred to in paragraph 2.3 above, following the positive verification of the data provided by the User, shall be highlighted using an icon visible to all Allegro visitors (Business Account). The User who sells Goods as part of the User's business activity shall make such sales only through the Business Account. However, a User using a Regular Account shall promptly

convert it into a Business Account in order to commence Allegro sales in connection with a business activity, with the provision that such conversion of the Account shall be subject to applicable law. As a result, sales not related to the User's activity referred to in the preceding sentences are carried out in the Regular Account, with the stipulation that conducting sales in the Regular Account is completely prohibited for Users residing in the territory of the United Kingdom.

2.5.

In the process of completing the registration form, the registering party provides the required data, and after completing the registration form, a message shall be sent to the email address provided in the registration form, indicating a manner in which the Registration should be confirmed and other information as required by law.

The entity being registered may confirm the Registration using the available Registration confirmation mechanisms. Upon the confirmation of the Registration, the registered entity and the Company enter into an agreement concerning the provision of services by the Company on Allegro on conditions set forth in the Allegro Terms & Conditions.

2.6.

In order to access all the services provided on the Company and Allegro functionalities, the User must perform full Registration (complete Registration), i.e., besides the obligation to send copies of documents, statements, or translations – referred to in paragraph 2.3 above (if it applies), activate the Account, which can be done by:

a. selecting one of the methods made available by Allegro and available for a specific User:

i. Fast online payment — when the User has an account in one of the banks offering the so-called "fast payments" on Allegro and pays the predetermined amount of PLN 1.01, CZK 10, or EUR 1.00. The full amount of the payment shall be returned to the User to the bank account from which the payment was made,

ii. Making an electronic transfer — when the User has an account in a bank that does not cooperate with the provider of the payment service specified in Appendix No. 7A, 7B, and 7C to the Allegro Terms & Conditions or does not offer the so-called "fast payments", and pays PLN 1.01, CZK 10, or EUR 1.00 to a bank account specified by the Company. The full amount of the payment shall be returned to the User to the bank account from which the payment was made; or

ii a. Use of external authentication services provided by the Company, e.g., Account Information Services (AIS)

iii. Attaching specific documents which make it possible to conduct a verification process (if applicable and the other options are not available); or

b. completing the required data (if it applies).

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The User, as a payer ordering a payment transaction, confirms that by accepting the Allegro Terms & Conditions, they authorize the payment services operator participating in the processing of such transaction to transfer to the Company the payer's data pertaining to this transaction.

2.7.

During both Registration and later use of Allegro, the User is obliged to give needed and actual data and information and also submit, if requested, a truthful statement. The User is also obliged to provide, at the request of the Company, the data required by the provisions of the Act of May 23, 2024, amending the Act on exchange of tax information with other countries and certain other acts (Journal of Laws 2024.879), for the application of Council Directive (EU) 2021/514 of March 22, 2021, amending Directive 2011/16/EU on administrative cooperation in the field of taxation (hereinafter "DAC7"). The User of a Regular Account and of a Business Account with an enabled Subscription service may add a photo or a graphic element to their Account that may present their image (a profile picture). When the User logs in to Allegro or registers via external authentication services (e.g., those offered as part of other websites, including social media), the User's (including personal data) and profile picture (if it was made available to that external service's or website's host) will be disclosed to or shared with the Company and used in accordance with Allegro Terms & Conditions.

When the profile picture is uploaded, it will be assigned to the Account indicated by the User and registered to the User's name. When the User logs in to Allegro or registers via external authentication services (e.g., those offered as part of other websites), the profile picture disclosed to or shared with the Company by that external service's or website's host will be assigned to the User's Account according to the email address provided by the User to that service's or website's host. The User's profile picture will be visible to other Allegro Users and displayed next to the User's selected activities on Allegro.

The profile picture in the aforementioned cases will be assigned to the User's Account, provided that it meets the following technical requirements: minimum size: 64 x 64 px, file format: .jpg, .png and contents: no illegal or offensive, in particular, vulgar, obscene, erotic or pornographic content or content inciting hatred or racist or xenophobic behavior is permitted. It is prohibited to publish as part of a profile picture promotional or advertising content, announcements, any content related to the User's activity outside Allegro, and any contact data.

It is forbidden for the User to remove data included in the User Account settings after making the registration, with the provision that the User may remove the profile picture assigned to their Account at any time. To remove the contact number, the User needs to contact the Company using the available channels of communication referred to in the Allegro Terms & Conditions.

2.8.

Users can access their Allegro Account (sign in) by entering their:

- Login, email address, or contact number;
- password or an SMS code (when signing in using the contact number) and, in the case of selecting the two-factor authentication, a password and an SMS code.

Signing in to Allegro via an automated solution service, signing in with the biometric data on a mobile device after enabling this functionality (biometric data are located on the device and are not made available to Allegro), and via external authentication services (e.g., those offered as part of other platforms cooperating with the Company, including social media), will have the same effects as signing in directly on the Allegro website.

The use of automated solutions, in particular, automatic sign-in software, is performed at the risk of the User using such software.

2.9.

The User may register more than one Account provided that a different email address is assigned to each of them. Another Business Account may not be registered with the same tax identification number until the verification process on the existing Business Account has been completed. However, the possibility of registering more than one Account is not available to an entity that possesses a tax identification number issued in a country located outside the European Economic Area, Switzerland, Ukraine, or the United Kingdom of Great Britain and Northern Ireland, or that has its registered office, registered business, or actual place of business outside the aforementioned area, unless it obtains prior consent from the Company. The User may, as part of signing into Allegro, switch between any number of Accounts without the need to sign into a given User's Account each time separately. In addition, they can authorize any person to use selected functions related to the processing of Transactions and Offers after signing into the Account. Users shall be fully responsible for any actions and omissions related to the mentioned functions performed by the authorized person.

The Company uses automatic mechanisms to detect whether a User has more than one Account.

The User may not use Accounts to perform acts that violate the Allegro Terms & Conditions. It is prohibited:

a. to participate in an Auction using more than one Account,

b. to bid or enter into a Goods sale agreement in the case of one's own Offers or Offers of close relatives or persons living with the User in the same household or other entities with which the Buyer is in relations resulting in well-grounded doubts that the parties act in agreement with the aim to affect the result of a given Transaction in violation of law or good practice, and add Ratings for such Transactions,

c. to complete another Registration in order to avoid the payment of amounts due to the Company for the services provided on Allegro,

d. using an Account or multiple Accounts to circumvent the terms of promotions, programs, or services provided by the Company on Allegro,

e. using an Account or multiple Accounts to manipulate the popularity of offers, Sellers (including Seller quality statistics) or Ratings.

2.9.a

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If it is found that the User has been using any Account in a manner contrary to paragraph 2.9(d), the Company shall apply technological solutions to automatically prevent the conclusion of the agreement in violation of the terms of promotion, programs, or services provided by the Company on Allegro.

The User may appeal against the imposed restriction in accordance with Section 16 of the Allegro Terms & Conditions.

2.10.

Users may not use other Users' Accounts, or share their Account with anyone else, except where the User shares their Business Account with an individual duly authorized by the User to act on their behalf.

2.11.

The Accounts shall be non-transferable save that, with the consent of or after verification of the Company:

a. a Business Account User may change the form of their business via a transformation, division, or merger of the entity, in situations provided for by the provisions of Polish law,

b. an enterprise operating with a Business Account may be acquired as part of inheritance,

c. a Regular Account User may change the Account type to a Business Account, in particular, in order to use the functionalities made available to Business Accounts after completing the relevant form available at https://allegro.pl/biznes/konwersja-konta. The condition for the Account change referred to in the preceding sentence is that the User has not sold Goods on Allegro in the two years preceding the date of completing the form.

d. The Business Account may be transferred in the event of transfer of rights and obligations related to the maintenance of the Account and Transactions carried out until the date of acquisition, by the User to another entrepreneur from the same capital group as the User. A capital group is defined as commercial companies interlinked by a control relationship (i.e., where one entity directly or indirectly holds more than 50% of shares in all related entities).

2.12.

If the User's Account or activities on Allegro require additional verification of the data referred to in paragraphs 2.1. or 2.3., or if the Company has reasonable concerns as to the security of the Account or Transactions, in particular concerning an unauthorized take-over and use of the Account by another person, or in case of a violation of the Terms and Conditions by the User, the Company may:

a. make using Allegro or particular services provided within Allegro conditional upon the User's confirmation of their credibility, including identity, on the basis of appropriate documents;

b. restrict the access to particular services on Allegro for a certain period;

c. suspend the User's Account for a definite or indefinite period.

d. use mechanisms or tools blocking bot operations or other IT or programming tools referred to in paragraph 10.11.

When the aforementioned circumstances have ceased, the Company will lift the said restrictions imposed on the User.

2.13.

Within 14 days of entering into the agreement referred to in paragraph 2.5., the User may withdraw from it without naming any reason. The terms and conditions applicable to agreement withdrawal, including the template withdrawal form available to the User, are set forth in the Notes of Guidance attached hereto as Appendix No. 8.

2.14.

Users acknowledges that, when a profile picture is assigned to their Account in the cases referred to in paragraph 2.7 above, their profile picture may be automatically resized in order to meet the technical requirements specified by the Company.

2.15.

The Company employs mechanisms to ensure the appropriate security of Transactions and other services provided on Allegro and used by Users.

2.16.

Transactions and other services can be performed only if an adequate level of security is ensured. Detailed information on technical requirements, including current updates and recommended security measures required to use the services provided by the Company can be found here.

2.17.

The User must keep their data in the Account settings up-to-date, including their contact details. A change in the User's registration data, in particular the business name, first name, last name, and address, will be effective in relation to all Business Accounts of the User. Business Account users should check for new correspondence from Allegro.

2.18.

Information on the fulfillment of the requirements for availability of services on Allegro, referred to, i.a., in Directive (EU) 2019/882 of the European Parliament and of the Council of April 17, 2019, on the accessibility requirements for products and services, and in national legal acts implementing it, is available in the Notice regarding accessibility on Allegro.

2.19.

Changing the country of delivery, Transaction currency, or language on Allegro may affect the availability of Offers, Services, functionalities, and delivery options. The currency of Transactions on Allegro is the local currency applicable in the country of operation of a given Marketplace. The Company may provide the function of presenting prices in other currencies only for information purposes and for the convenience of Buyers. Detailed rules of their conversion (including the applicable exchange rates) are always indicated on the Offer page or in the Transaction summary.

Section 2a. Business Allegro.pl

2a.1.

The User may make a purchase on Business Allegro.pl only after providing the necessary data of the conducted business activity and confirming that the Transaction is for the purposes of the business activity.

2a.2.

The Company may make such features available as part of Business Allegro.pl that are dedicated only to Business Allegro.pl Users due to the fact that they use Allegro in connection with the business activity they pursue. The Company may restrict, as part of Business Allegro.pl, access of Business Allegro.pl Users to such features that are dedicated only to Users who do not pursue a business activity or who use Allegro without a connection with the business activity they pursue.

2a.3.

In addition to the payment methods listed in paragraph 5.7 below, Company, as part of Allegro Business, provides Allegro Business Users with an option to use an additional payment method, on the terms specified in the Terms and Conditions of Allegro Pay Business.

2a.4.

As part of Allegro Business, the Seller, when setting the Offer terms, may:

a. set the Goods price by indicating the VAT rate for the Goods in accordance with the applicable laws,

b. make the price per unit conditional upon the number of units purchased by the Buyer being an Allegro Business User in a single Transaction,

c. enter discounts expressed as a percentage, the amount of which is conditional upon the total value of the Goods purchased by the Buyer being an Allegro Business User in a single Transaction.

2a.5.

As part of Business Allegro.pl,the Company shall automatically display the net price of the Goods to the Buyer (excluding VAT) based on the VAT rate indicated as appropriate by the Seller when determining the terms of the Offer. The Company shall not verify whether the VAT rate indicated by the Seller is

correct. Only the Seller shall be liable to the Buyer for any and all claims arising from the entering or application of a wrong VAT rate.

By using publicly available registers, including but not limited to registers of EU VAT taxpayers, the Company may automatically present to the Seller data concerning the Buyer, for example, the status of the Buyer's verification as an EU VAT taxpayer. The Company will not be liable for the consequences of irregularities in the operation of the aforementioned registers, in particular for technical errors or outdated data contained in the registers at the time of verification. The ultimate responsibility for verifying the data provided by the Company, including determining the tax status of the Buyer for the purposes of proper settlement of transactions, rests with the Seller.

2a.6.

Offers by Allegro Business Users may be additionally marked, due to the criterion of creation as part of Allegro Business, with a word, a graphic, and a combined word & graphic badge.

2a.7.

The artwork, layout, search criteria, and other Allegro components under Allegro Business may differ from those available to non-Allegro Business Users where this relates to different functionalities of Allegro Business and the dedication of Allegro Business to parties using Allegro in connection with their business activity.

2a.8.

The Allegro Business User status does not affect the ability to access Offers of non-Allegro Business Users.

2a.9.

A non-Allegro Business User may access Offers of Allegro Business Users subject to limitations imposed due to them not having the status of an Allegro Business User.

2a.10.

The provisions of other Sections of the Allegro Terms & Conditions shall apply to Allegro Business directly to the extent that this is not regulated otherwise in this Section 2a.

II. DETAILED PROVISIONS

Section 3. Offers

3.1.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

On Allegro, when setting the Offer terms, the Seller may offer Buyers the following procedures for entering into a sales agreement:

a. Only with the Buy Now option, where the Seller offers to sell the Goods at a predetermined price. This Offer may include one or more units of the Goods;

b. Auction, where the Seller, by putting up the Goods for sale, invites Bidders to place bids in order to conclude an agreement. Auction may involve only one unit of the Goods. In the case of Auction, the Seller may additionally set the Buy Now option; however, if the Seller sets a minimum price on the terms set out in paragraph 3.2., the Buyer may use the Buy Now option only until the Bidder places a bid equal to that price. If no minimum price is set by the Seller, the Buyer may use the Buy Now option until the Bidder places the first bid.

3.2.

In Auction, the Seller may set a minimum price, i.e. the lowest price at which the Seller is willing to sell the Goods. Bids lower than the minimum price shall not result in the conclusion of the sale agreement. The amount of the minimum price shall not be disclosed to Users until a Bidder offers the price equal to or higher than the minimum price.

3.3.

The aim of the Offers displayed in the listing categories: "Cars," "Real Estate," "Short-term rental," "Live Animals," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services," "Automotive Services" and "Tickets" is not to conclude an agreement. These Offers are only classified ads. The Offers referred to in the previous sentence may not include more than one unit of the Goods.

The Offers referred to in this paragraph may be presented by entities cooperating with the Company under separate agreements, in particular, on platforms or in online applications (including mobile applications) operated by them.

3.4.

1. The Company uses default sorting of Offers in the list of Offers to adjust the order of their placement to the behaviors of Buyers in all Marketplaces ("Offer Relevance"). The following factors are taken into account with respect to Offer Relevance:

Offer information, such as compliance of the Offer description with the Allegro Terms & Conditions; the number of displays of the Offer in different time intervals; the number of purchases made in a specific Offer; the number of Goods added by Users to the cart within a given Offer; the number of Users who marked (or unmarked) a given Offer as Favorite; the price of the listed Goods; the number of methods of free delivery made available by the Seller within the Offer; the estimated delivery time for the Goods resulting from the Goods shipment time as declared by the Seller, the actual time of making this shipment and the delivery option provided by the Seller in the Offer; the status of the listed Goods, including their features; mode of the conclusion of the sales agreement — Buy now/Auction; the

timeframe of the Offer; promotion options; Best Price Guarantee offer feature; posting the Offer in the category that corresponds best to a given type of products; and whether the Offer title is similar to the content of the Users' query in the search engine concerning the Goods being the subject of this Offer;

2. The Company shall use default sorting of Products in the list of Products, to adjust the order of their placement on that list with regard to the behaviors of Buyers in all Marketplaces ("Product Relevance"). In the default Product Relevance sort, Offers (including sponsored offers) may also be displayed. The Product Relevance shall take into account the following factors:

Primarily whether the Offer is linked to the Product; compliance of the Offer description with the Allegro Terms & Conditions; the number of Offers linked to the Product; the number of Product Offer views and the number of Product views in different time intervals; the number of purchases made in a specific Offer and of a specific Product; the quantity of Goods added by Users to the cart in a given Offer and of a given Product; the number of Users who added or removed a given Offer to or from Favorites; the price of the Goods listed in the Offer and the average price of the Product; the number of free delivery options provided by the Seller in the Offer; the estimated delivery time for the Goods resulting from the Goods dispatch time as declared by the Seller, the actual time of dispatch, and the shipping time in the delivery options provided by the Seller in the Offer; the condition of the Goods offered, including their features; the sales agreement type — Buy Now/Auction; the Offer duration; (including the Feature options); the Offer promotion options applied; the Best Price Guarantee badge; listing the Offer in the category that corresponds best to a given assortment; and whether the Offer title is similar to Users' queries in the search field concerning the Goods presented in the Offer.

3. Both Offer Relevance and Product Relevance take into account Seller information: such as mainly the number of recommend and do not recommend ratings; the rate of "recommended" ratings given by Buyers; dispatching the order within the time declared in the Offer and timely completion of parcel tracking numbers; time of response to messages from other Users; sales quality rating visible in the "My Sales Quality" dashboard; the number of violations of Appendix No. 1 to the Allegro Terms & Conditions; the number of notices in connection with violations of paragraph 13.3 of the Allegro Terms & Conditions and paragraphs 1(4) and 1(7) of Appendix No. 2 to the Allegro Terms & Conditions.

3.4.b.

The Product Representative takes into account the following factors:

1. Paid feature of the Offer or feature of an Offer granted by the Company as part of promotional campaigns (featured Offers are displayed first);

2. Seller's quality level;

3. Sales format of the Offer ("Buy Now" Offers are displayed first);

4. Condition of the Goods (Goods marked "New" are displayed first);

5. Quality of the main photo of the Offer;

6. Price of the Goods;

7. Delivery cost of the Goods;

8. Completion of obligatory Offer parameters;

9. Adaptation of the Offer parameters content to the type of business activity;

10. Best Price Guarantee offer feature;

11. Information about estimated delivery time.

3.5.

Apart from the default sorting according to the Relevance criterion, the User can select the following types of Offer sorting in the List of Offers on Allegro, i.e.:

a. Price: low to high. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, lowest price, highest popularity, shortest time until Offer expiration;

b. Price: high to low. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, highest price, highest popularity, shortest time until Offer expiration;

c. Price including delivery: high to low. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, lowest price with delivery, highest popularity, shortest time until Offer expiration;

d. Price including delivery: low to high. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, highest price with delivery, highest popularity, shortest time until Offer expiration;

e. Most popular. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, highest popularity, shortest time until Offer expiration;

f. Time: ending soonest. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase, shortest time until Offer expiration, Offer ID;

g. Time: newly listed. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase, shortest time from Offer publication, and longest time until Offer expiration.

3.5.a.

On Allegro, in addition to the default sorting according to Relevance, the User can select the following types of Products sorting in the Product List, i.e.:

a. Price: lowest first. This takes into account the criteria in the following order: Feature of the Product representative, the Product representative's match to the search phrase and category, lowest price, highest popularity, shortest time to the Offer expiry — for the Product representative;

b. Price: highest first. This takes into account the criteria in the following order: Feature of the Product representative, the Product representative's match to the search phrase and category, highest price, highest popularity, shortest time to the Offer expiry — for the Product representative;

c. Popularity: highest first. This takes into account the criteria in the following order: Feature of the Product representative, the Product representative's match to the search phrase and category, highest popularity, shortest time to the Offer expiry — for the Product representative;

Based on the Ratings added by Buyers taking into account their type, quantity (including the ratio of positive to negative Ratings) and validity.

3.6.

The Company may include the Seller's Offer published within a Business Account in the Allegro Prices program whose detailed Terms & Conditions are provided in Appendix no. 21 hereto. As part of that program, the Seller consents for automatic reduction of the price of the Goods, as a result of which the Buyer can purchase it at a discounted price. In return, the Company provides the Seller with a transactional rebate lowering the fee due to the Company for the services performed as part of Allegro, corresponding to the difference between the original and discounted price of the Goods, taking into account the discount declared by the Seller. The Seller may exclude any of its Offers or Accounts from the Allegro Prices program.

3.7.

A User with a Regular Account may not create Offers for delivery outside the territory of Poland. Regular Account Offers shall be displayed in the search results only to the Users who have chosen the place of delivery within Poland.

3.8.

All Offers on Allegro must be linked to Products in line with the Allegro Terms & Conditions. An exception to this rule of linking Offers to Products are Offers in categories specified by the Company in a list which can be found at https://help.allegro.com/sell/pl/c/laczenie-ofert-z-katalogiem#d2WYKLBV5s0. Any Offer in breach of the obligation of being linked to a Product is not visible on Allegro and has no effect until it is removed or correctly linked to the Product. The Company may remove such Offers. The Seller who created such an Offer may only take actions related to its removal or linking to the Product.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

In the absence of a suitable Product in the indicated category or brand, the Seller may add their suggestion for this Product using the Allegro functionality, in accordance with the rules specified in Appendix No. 10 to the Allegro Terms & Conditions.

It is forbidden to add Products in relation to categories or Goods of brands indicated by the Company, a list of which can be found at: https://help.allegro.com/sell/pl/a/kiedy-nie-dodasz-nowego-produktu-do-katalogu-0Aa0gZkaVha?marketplaceId=allegro-pl.

3.9.

The dispatch time declared by the Seller cannot exceed 25 working days. If, in a relevant Offer, Goods are dispatched by the Seller on the basis of their own contract with the carrier, the estimated delivery time calculated in accordance with paragraph 3.4(1) of the Allegro Terms & Conditions cannot exceed 35 calendar days. This limitation does not apply to Offers listed in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids, Goods made to individual orders and Offers listed as Pre-Orders.

3.10

Offers may be listed as Pre-Orders only by Sellers with a Business Account. The estimated delivery time referred to in paragraph 3.9 above may not exceed 90 days, except in the following categories: Books, Games, Music, Plants (in category Garden), where delivery time may be up to 180 days.

3.11.

The Offer presented on each Marketplace also constitutes commercial information.

3.12.

Offers in the Automotive category should include at least one delivery option other than electronic delivery or in-store pickup.

The condition described in this paragraph does not apply to:

- Automotive > Cars
- Automotive > Motorcycles and Quads
- Automotive > Machinery
- Automotive > Trailers, Semitrailers
- Automotive > Other Vehicles and Boats
- Automotive > Garage Tools and Equipment > Diagnostics and Measurements > Software
- Automotive > Automotive Equipment and Accessories > Automotive Literature

- Automotive > Automotive Services

3.13.

The Seller, specifying the Offer terms and in the given country providing the delivery options specified below, may indicate a price not higher than:

Marketplace:	allegro.pl	allegro.cz	allegro.sk	allegro.hu
Dispatch and delivery:	Poland	Czechia	Slovakia	Hungary
Delivery options to parcel lockers and pick-up points, payment in advance	PLN 25.99	CZK 129	EUR 4.99	HUF 2,290
Delivery options to parcel lockers and pick-up points, payment on delivery (POD)	PLN 35.99	CZK 179	EUR 7.49	HUF 3,290

Section 4. Forbidden Goods

4.1.

As part of any Transaction, Sellers may not list Goods trading of which violates applicable provisions of law (taking into account the provisions of any foreign law and the provisions of EU law that may apply in a given case) or rights of third parties (in particular copyrights and other intellectual property rights) as well as listing of which may be considered as violating good practice. Sellers shall not sell Goods in a given country or take any measures related to the sale in that country if that contravenes the laws applicable in that country. In addition, it is forbidden to publish and present any content that violates generally accepted ethical or moral standards, in particular content that incites or promotes hatred, violence or any form of discrimination, including on the grounds of nationality, skin color, beliefs, religion, world-view, and also promotes authoritarian and totalitarian systems, as well as any content that endorses or supports such behavior or systems.

4.2.

Notwithstanding the provisions of paragraph 4.1., it is prohibited to offer products indicated as prohibited in Appendix No. 1 to the Allegro Terms & Conditions.

4.3.

The items referred to in paragraphs 4.1 and 4.2 may not be offered together with other Goods as free gifts. This prohibition shall not apply to samples of cosmetic and fragrance products in the Beauty category which are designated as "not for sale." The products referred to in the previous sentence may

be offered only as a free supplement (freebie) in the Offer with a full-size cosmetic or fragrance product in the Beauty category.

4.4.

Some types of Goods may be offered only if additional conditions, as specified in Appendix No. 1 to the Allegro Terms & Conditions, have been met.

Section 5. Commencing a Transaction

5.1.

The Seller, regardless of the chosen method of preparing the Offer, including filling in the sale form available on Allegro, does this by specifying all terms of the Transaction. The information contained in the description of the Offer may only refer to its object. Upon adding information or data to the description of an Offer, the Company shall acquire the right to use them, in particular, to use them in any way, at any time, and at its own discretion. The Seller shall authorize the Company to translate the Offer and its components (including by means of automatic text translation software) into other languages and display the Offer in other languages at Allegro.pl and other Marketplaces. By adding information or data in the description of an Offer, the Seller declares that they have the right to add them to the Offer, as well as undertakes that their use on Allegro and by the Company according to the Allegro Terms & Conditions, particularly in the manner specified in the preceding sentences, and does not violate the rights of third parties; the Seller also declares that the content of the Offer constitutes commercial information. The Seller shall be liable for the truthfulness of the declaration and liabilities referred to in the preceding sentence. The Seller shall release the Company from any liability arising from making a false statement or non-performance or improper performance of this obligation.

5.2.

An Offer description should be accurate and complete and must not mislead other Users, in particular, as regards to the properties of the Goods such as their condition, parameters, quality, origin, brand or manufacturer. An Offer description should comply with applicable provisions of law, in particular, contain the information required by applicable consumer protection regulations and, in addition, may not suggest the use of the Goods in a manner violating applicable laws. The Offer description may not contain anything violating applicable law. The User shall be fully liable for the content of their Offer, also for any mistakes or inaccuracies therein.

5.3.

Notwithstanding the provisions of paragraph 4.1, the Seller declares that they are authorized to and capable of concluding and performing the agreement with the Buyer.

5.4.

When performing the acts referred to in paragraph 5.1, the Seller shall order the Company to list the Offer on the date indicated by the Seller. If the date is not specified, the listing shall take place after positive verification of the Offer.

For a newly created Account, the number of simultaneously listed Seller's Offers may not exceed 20,000, and in the case of Sellers with a tax identification number issued outside the European Economic Area, Switzerland, Ukraine or the United Kingdom of Great Britain and Northern Ireland, or having their registered office, registered business or actual place of business outside the above-mentioned area, it may not exceed 500. If, during a period of 30 days from the date of publication of the first Offer on a newly created Account, the User who has a tax identification number issued in the European Economic Area, Switzerland, Ukraine or the United Kingdom of Great Britain and Northern Ireland, or has a registered office, registered business or actual place of business in the above-mentioned areas, under this newly created Account: a) maintains a sales quality level "Neutral" or higher, and b) does not violate the provisions of the Allegro Terms & Conditions regarding the linking of Offers with a Product and creating Products, and c) does not use incorrect GTINs in their Offers, the Company shall increase the limit referred to in the preceding sentence to 200,000 simultaneously listed Seller’s Offers. The increasing of the limit of simultaneously listed Seller’s Offer on a given Account above 200,000 and in the case of Sellers with a tax identification number issued outside the European Economic Area, Switzerland, Ukraine or the United Kingdom of Great Britain and Northern Ireland, or having their registered office, registered business or actual place of business outside the above-mentioned area, above 500, requires additional consent of the Company.

The number of Seller's Offers concerning the same Goods, listed in the same subcategory (regardless of the number of Seller Accounts held by that Seller), in the relevant Marketplace, may not exceed 2, and this limitation does not apply to Goods whose condition is marked with a parameter other than "New".

The limitation on the number of Offers for the same Goods does not apply to Offers that have been created within Allegro Business, where Goods can only be purchased by Users holding Business Accounts. The User in one Business Account, for which the limit of simultaneously listed Offers is 200,000 or more, may have 30,000 Offers as referred to in the preceding sentence. If the limit of simultaneously listed Seller’s Offers on a Business Account is set to 20,000 or 500, it is also the limit of the number of Offers created on Allegro Business.

5.5.

Upon posting an Offer, the Seller is bound by its description. The Seller may introduce changes in the Offer until the first bid has been placed by a Bidder, however, for Offers with Auctions listed by a User using a Regular Account, the Offer content cannot be changed after listing. In the case of an Offer with the Buy Now option, the Seller may not effectively modify its description for Buyers with whom they concluded a sale agreement as part of the Offer. The Seller may not introduce any changes in the Offer description that would change the Goods on offer or its properties. Upon posting within the Offer any content being the subject of copyright law, in particular, objects such as signs, logos, images, descriptions, or photos ("Content"), the User allows the Company to use this Content free of charge, non-exclusively and without time and territory constraints, within the scope of:

a. its storing and multiplying by using any techniques, including its recording and duplication into paper, electronic, magnetic, and optic medium copies;

b. its reproduction via telecommunications networks (including the Internet and GSM networks) by any means and techniques, in particular, such as its reproduction in such a way that anybody can access the Content at any chosen time and place; its exploitation in other communications networks, regardless of any possible use of access restrictions; its public viewing and reproduction also done by websites content auto-run mechanisms;

c. its public performance, display, viewing, reproduction, transmission, and rebroadcasting;

d. its lending and its introduction to public trading.

The User's consent covers the Company preparing compilations of the Content and using them in the scope that the Company is authorized to use the Content, and giving further consents to the extent of the consent given to the Company.

The User gives their consent to the Company exercising the User's personal copyrights in the Content, and declares that they will not exercise these personal copyrights against the Company or against parties given further consents by the Company to use the Content.

The User warrants that they are authorized to make the aforementioned declaration, to give consents included in the Allegro Terms & Conditions, and to incorporate the Content. They also warrant that the Content and its use by the Company in accordance with the Allegro Terms & Conditions do not infringe any third-party rights. The User shall release the Company and entities given by the Company further consent to use the Content from any liability arising from the use of the Content in accordance with the Allegro Terms & Conditions.

5.6.

Detailed rules for creating Offers, including the determination of their content, uploading images, and using additional options regarding its presentation and promotion, are specified in Appendix No. 2 to the Allegro Terms & Conditions.

5.7.

Seller is obligated to accept Buyer's payments for transactions completed via any payment service available on Allegro, including Allegro gift cards (except Offers in the Investment Products category, which can only be paid for using "fast payments"). Depending on the Buyer's choice of payment method, service of the payment execution shall be processed under conditions set forth in Appendix No. 7A, Appendix No. 7B, and Appendix No. 7C to the Allegro Terms & Conditions, or the Allegro Gift Card Terms & Conditions.

5.8.

Besides enabling Buyer to perform payment for Goods via services mentioned in paragraph 5.7., Sellers may allow Buyers to complete payments for Goods also by using the "cash on delivery" option, or by paying directly at the place of the Goods collection. Payment on delivery payments made by the Buyer shall be processed according to the terms and conditions of payment on delivery service providers.

If the Buyer selects a payment on delivery option in breach of those terms and conditions, in particular by exceeding the applicable payment limits, the payment on a delivery service provider may refuse to collect the payment.

5.9.

To list Offers in the categories: Collections and Art > Investment Products and Collections > Numismatics > Collectible Gold Coins (excluding Silver and Gold Scrap), the Seller must meet all of the following conditions:

a. satisfy the requirements set out in Section 1(33) of Appendix No. 1 to the Allegro Terms & Conditions;

b. after signing in to the Account which will be used to publish an Offer in the aforementioned categories submit a notification through the contact form available at https://allegro.pl/pomoc/kontakt and obtain the Company approval in the form of an email sent to the User's email address assigned to their Account.

5.10.

When completing the form in the sales settings, the Seller may specify fast dispatch hours (Same-Day Dispatch) which is a declaration that Goods will be dispatched on the same day provided that the Transaction is completed by the time (including the payment) specified by the Seller, which may differ depending on the carrier type, and the day of the week. Information about Same-Day Dispatch is visible in the Seller's Offer. The Company reserves the right to refuse to publish the information referred to in the preceding sentence if the Seller fails to meet the requirements specified at https://help.allegro.com/sell/en/a/what-the-same-day-dispatch-time-is-and-how-to-set-it-7G6BmEez0i9#what-conditions-you-need-to-meet-so-that-we-can-display-the-same-day-dispatch-time-in-your-offers.

5.11.

The Company provides Buyers with the Return Policy on Allegro, which gives them the possibility to take a specific action in order to withdraw from the agreement or submit a complaint by filling in the appropriate form, in accordance with the standards, conditions, and rules indicated in the Policy.

5.12.

In light of the fact that Buyers are provided with the Return Policy, as referred to in paragraph 5.11 above~~,~~:

a. the Seller that has a Business Account or a User conducting business operations shall be obliged to fill out the relevant Goods return form (available in the "Returns Terms" tab) in total, and assign it to their Offers. Additionally, it is required to comply with the following rules:

i. in case of the Buyer's withdrawal from the agreement, made before the Seller changes the order status from "New" to another status appropriate to the stage of order processing - the Seller shall return the funds paid by the Buyer for the Goods, within 2 business days from the date of the Buyer's cancellation of the Transaction;

ii. in case of the Buyer's withdrawal from the agreement, other than referred to in sub-paragraph a. above – the Seller shall return the funds paid by the Buyer for the Goods, within 7 calendar days from the date when the Seller receives the returned Goods, yet no later than 14 days from the date of receipt of the Form filled out by the Buyer;

iii. in case of a complaint about the Goods purchased by the Buyer that only requests the refund of the amounts paid – to process the complaint within 14 calendar days from the date of receipt of the Form filled out by the Buyer, and if the complaint is accepted – to make a prompt return of the amounts paid by the Buyers for the Goods;

iv. to adjust the delivery option for the returned Goods to their properties and size;

b. The Seller who is a Business Account holder or a User conducting a business activity is obliged to handle complaints regarding Goods purchased on Allegro in accordance with the provisions of the Complaints and Returns Policy, which is published in each Seller's offer.*

In the cases referred to in sub-paragraphs (a) and (b) above, the Seller who is Business Account holder or a User conducting business activity is obliged to make a refund using Allegro Finance functionalities.

*For offers created after June 30, 2025, the policy on handling complaints about goods on Allegro described in the Complaints and Returns Policy is the only one in force. For offers active on June 30, 2025, a transitional period applies until July 31, 2025, during which the seller may maintain the information existing on the offer on individual policies. After this date, any additional information will be deleted.

5.13.

Upon the conditions set out in Appendixes No. 7A, 7B and 7C to the Allegro Terms & Conditions:

a. in the case referred to in paragraph 5.12.(a)(i) above, the Seller authorizes the Company to forward the order to the Payment Service Operators to withdraw the funds available in the settlement tool maintained for the Sellers in order to refund the amounts paid by the Buyers for the Goods, the order may be submitted within 2 days from the cancellation of the Transaction;

b. in the case referred to in paragraphs 5.12(a)(ii) and (iii) above, the Seller, as part of the acceptance of the terms and conditions of a particular Payment Service Operator, shall ask individual Payment Service Operators respectively, on the basis of information provided by the Company, to temporarily suspend

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

the payouts of funds available in the settlement tool kept for the Sellers in order to return the amounts paid by the Buyers for the Goods, as well as to submit instructions concerning such returns. Pursuant to the conditions provided for in Appendixes No. 7A, 7B and 7C, the Seller may subsequently revoke these instructions.

c. in the case referred to in paragraph 5.12(a)(ii) above, i.e., when the Buyer has withdrawn from the agreement and returned the Goods to the Seller using the functionalities available on Allegro, the Seller authorizes the Company to transfer the order to the Payment Service Operators for withdrawal of funds recorded in the settlement tool maintained for the Seller to refund amounts paid by Buyers for the purchased Goods; the order may be submitted not earlier than after the lapse of 7 calendar days from the date of receipt of the returned Goods by the Seller, and only for the next 2 days.

Section 6. Course of Transaction

6.1.

Accepting the terms presented by the Seller in the Offer, the User, in order to purchase the Goods, shall participate in Auction or select the Buy Now option, subject to paragraph 3.3 hereof. In the performance of the aforementioned acts, the User shall fill in an appropriate form available on the Offer webpage and confirm their choice.

6.2.

As soon as a Bidder places a bid in an Auction, personal data regarding the name of the Bidder's Account (login) will be disclosed to the Seller.

6.3.

As soon as the Offer is listed, registered Users may ask the Seller questions regarding that Offer or the related Transaction in the following way:

a. Using the relevant "Ask a question" form available in the Offer;

b. Using the relevant "Ask a question" form, or clicking the Seller's email available in About Seller available in the Offer body;

c. Using the "Write a message" option in the Message Center functionality available in the User’s Account settings;

d. Using the relevant "Ask about purchase" available in the Purchase Details view;

subject to paragraph 13.6.

6.4.

When joining the Auction process, the Bidder shall indicate the maximum price for the Goods that they undertake to pay if they win. The Bidder may change the maximum price in the course of the Auction, but may not offer an amount lower than or equal to the current price in the Auction. The subsequent Bidder may outbid the previous Bidder, depending on the current price of the Goods, by an appropriate increment amount as per the tables below applicable in the periods specified:

The bid increments applicable to Auctions starting by October 20, 2024.

Highest price offered at any given time	Increment amount
PLN 1.00–24.99	PLN 0.50
PLN 25.00–99.99	PLN 1.00
PLN 100.00–249.99	PLN 2.50
PLN 250.00–499.99	PLN 5.00
PLN 500.00–999.99	PLN 10.00
PLN 1,000.00–2,499.99	PLN 25.00
PLN 2,500.00–4,999.99	PLN 50.00
PLN above 5,000.00	PLN 100.00

The bid increments applicable to auctions starting from October 21, 2024.

Highest price offered at any given time	Increment amount
PLN 1.00–24.99	PLN 1.00
PLN 25.00–99.99	PLN 2.00
PLN 100.00–249.99	PLN 5.00
PLN 250.00–499.99	PLN 10.00
PLN 500.00–999.99	PLN 15.00
PLN 1,000.00–2,499.99	PLN 25.00
PLN 2,500.00–4,999.99	PLN 50.00
PLN 5,000.00–9,999.99	PLN 100.00
Above PLN 9,999.99	PLN 250.00

The Company reserves the right to verify Users purchasing Goods in Offers from the "Collections and Art" category in the case of the Bidders who during the Auction have offered an amount higher than or equal to PLN 1,000.00 or the Bidders for whom the total amount of their currently made bids is higher than or equal to PLN 1,000.00. For this purpose, Section 2(2.12)(a) of the Allegro Terms & Conditions shall apply mutatis mutandis.

6.5.

Bids made by Bidders shall bind such Bidders unless the Seller rejects them. A Bidder's bid may be rejected only before the Auction ends:

a. on a Bidder's request or

b. when the Seller has reasonable doubts as to the Bidder's credibility;

c. in the case of theft or destruction of the Goods during the Auction;

d. due to the Auction closure in the cases referred to in paragraph 6.8(b).

6.6.

A proposal to enter into an agreement with the Seller made by the Bidder whose Account will be suspended before the end of the Auction shall cease to be binding. Information on the Bidder's Account block shall be posted on the Auction webpage.

6.7.

An Offer shall be closed after the period specified in its terms by the Seller or when all units of the Goods offered in Offers with Buy Now option are sold. An Offer may be closed earlier:

a. upon the Seller's decision referred to in paragraph 6.8.

b. upon the Company's decision in the cases referred to in sub-paragraph 8.2(b).

6.8.

The Seller may close their Offer at any time. In the case of:

a. an Offer with Buy Now option — sale agreements concluded so far as part of such an Offer shall be binding;

b. Auction — winners shall be determined according to the status as of the time of its closing pursuant to paragraph 7.2.

6.9.

Goods price should be determined in accordance with generally applicable provisions of law. Apart from the Goods price, the Seller may charge the Buyer only with the shipping costs as specified in the Offer and only in the actual amount.

6.10.

Appendix No. 3 hereto specifies the procedure for scheduled technical breaks and technical failures, and in particular, their impact on listed Offers.

Section 7. Agreement concluded as part of the Offer

7.1.

The Company is not a party to any Goods sale agreements made between Users and does not ensure that the Sellers and the Buyers are authorized to enter into and perform such agreements. Where an agreement is concluded by Users whose registered office or habitual residence allocated in different countries, this might result in the Transaction being governed by the provisions of foreign law.

7.2.

An agreement shall be concluded with the winner of the Auction. The winner of the Auction shall be the User who, upon its closure, offered the highest price for the Goods and their bid was at least equal to the minimum price if such a price was specified by the Seller (accepting the winning bid). If several Bidders placed bids indicating the same highest price, the Bidder who bid as the first offering the highest price shall become the winner.

7.3.

Subject to paragraph 3.3, the Buyer concludes an agreement with the Seller, confirming the purchase with the "buy and pay," "buy and pay on delivery," "buy with Pay Business," "buy with installments," or the "buy with AllegroPay" button, however:

a. in some cases, clicking on the "buy with Allegro Pay" button will cause an inquiry to be sent to the PESEL (Personal ID No.) restriction database, and if the Buyer's PESEL is restricted, the agreement with the Seller will not be concluded, and the Seller will be notified.

b. Each purchase and some payment methods may be additionally confirmed by mobile device's biometric data, where this functionality has been enabled (the biometric data is stored on the device and is not made available to Allegro).

For some payment methods, the conclusion of the agreement with the Seller shall take place under a condition precedent, e.g. payment authorization, in accordance with the information provided to the Buyer prior to the purchase**.**

c. in the case of a purchase of Goods from the Investment Products category, the Seller may request the Buyer's PESEL (Personal ID No.).

7.4.

The confirmation of entering into an agreement between the Buyer and the Seller shall be sent automatically by email (or alternatively by other means of electronic communication) and shall be for information purposes only. In the email referred to in the previous sentence, the parties to the agreement shall receive the data currently appearing in their Account settings, i.e. Ask the Seller, email address (encrypted by the Company), contact number, address. In the event when the Seller's registered office as set in the Account settings is outside the European Economic Area or the Offer has been marked

in the "Delivery details" field as "Non-EAN Offer", the data referred to in the previous sentence will be sent outside the European Economic Area. If the Buyer selects a delivery option as part of which the shipped Goods are assigned a tracking number, information regarding shipment tracking may be made available to the Company directly by the carrier or the Seller. If the number of the parcel is made available in the "Purchase History" tab displayed after signing in to the Account, the Buyer shall be sent an additional email message with the carrier's name, shipment tracking number and a link to track the shipment.

7.5.

Unless the parties to the Transaction have agreed otherwise, the Buyer should pay for the Goods:

a. within 7 days in the case of Offers with the Buy Now option, and for Auctions,

b. within 14 days in the case of Offers with the Buy Now option and for Auctions, for which the Buyer has chosen payment with a traditional bank transfer,

c. within 30 minutes for Offers with the Buy Now option in the Investment Products and Gold Collectible Coins category.

The Buyer's failure to pay for the Goods on time and, in the case of an Auction, the additional transaction rebate granted to the Seller, will result in the Company automatically canceling the Transaction (except for the "OTC drugs" category). If the conditions for the automatic cancellation of Auctions described above are not met within 30 days, the Company reserves the right to reassess. The abovementioned actions of the Company have no impact on the civil-law effects of the sales agreement concluded between the Users and does not release them from the obligation to render performances towards each other under the legal relation arising.

Section 8. Role of Allegro

8.1.

The Company provides Users with an online commerce platform and other functionalities enabling the conclusion and execution of Transactions as well as the transfer of other content, including between Users, under the rules described in the Allegro Terms & Conditions and in the terms and conditions of respective services. Neither of these functionalities can be equated with having knowledge of the content provided by Users. If content is in violation of the law or the Terms & Conditions, the Company shall take the actions described in this Section 8 in order to detect and remove such content.

The Company shall not be held liable for Users' conduct on Allegro and for the undue performance or failure to perform Transaction-related agreements, and also for the consequences of actions performed by Users or third parties which violate the provisions hereof, if, despite the exercise of due diligence, the Company did not know or could not have known of the illegality of the actions of the User or third party, and for that reason did not take immediate action to remedy the violation or its effects, or prevent access to the information. The Company shall not be held liable for the quality, safety, and legality of Goods

sold in Offers, Sellers' capacity to sell, Buyers' solvency, and the veracity and accuracy of data and other contents provided/submitted by Users within Allegro (in particular, advertisements, Product and Goods reviews, correspondence as part of the Discussion). The Company, on the terms set forth in Appendix No. 9, shall grant compensations to the Buyers who have suffered damage as a result of the Seller's dishonest conduct. At the same time, the Company shall be liable for the performance of agreements concluded on Allegro, in connection with its own sale of Goods, in accordance with generally applicable laws and regulations and the terms of the Company's Offers.

8.1a.

The Company reserves the right to moderate User content on Allegro if it violates generally applicable provisions of law, the Allegro Terms & Conditions or ethical standards. Moderation activities are governed by the rules described in Section 8 and Section 11 of the Allegro Terms & Conditions.

Content moderation can be automated or manual.

8.2.

If the Offer violates or there is a reasonable suspicion that it may violate the provisions of generally applicable law, the Allegro Terms & Conditions, or good practice, the Company may in particular:

a. change Allegro category indicated by the Seller, in which the Offer is listed

b. close before its deadline or remove an Offer with the Buy Now option; however, agreements concluded between Users as part of such an Offer until such closure shall remain valid;

c. remove Auction, causing it to be no longer available on Allegro, and all hitherto activities of Bidders performed as part of it shall have no effect;

d. refuse to post the Offer,

e. remove images, text fragments, graphics, or parameters from the Offer description,

f. remove from the Offer any GTIN (EAN) number which is non-compliant with the Allegro Terms & Conditions.

8.2a.

The Company reserves the right to end an Offer early or remove it, if both of the following conditions are met:

a. The number of views of the Offer page in the last 365 calendar days is equal to 0

and

b. The revenue expressed in PLN in the Offer in the last 365 calendar days is equal to 0,

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unless the rules set out in the terms of other services referred to in Section 12 of the Allegro Terms & Conditions provide otherwise.

8.2b.

The Company, in order to moderate content, verify compliance with the law or the Terms & Conditions, and ensure the security and quality of services, may use automated tools, including those based on artificial intelligence technology. This processing may include the analysis of any content published, shared, or transmitted by Users on the Allegro platform (including in particular: Offers, reviews, submissions, requests, and correspondence between Users).

As a result of automated analysis, the Company may in particular: refuse to list an Offer, remove an Offer or its selected elements, limit the visibility of an Offer, disable the possibility of exporting the Goods, or end the Offer's listing time. In the event of an automated decision, the Company will immediately inform the User of its content, providing rationale that indicates the reason, the fact that the decision was made using automated tools, and — if possible — elements requiring change. The User has the right to appeal against the decision in line with the rules set out in the Terms & Conditions.

8.3.

The Company may verify Users' compliance with the Allegro Terms & Conditions. Such a verification may be carried out, in particular, by checking if Users observe relevant provisions of the Allegro Terms & Conditions. The verification shall be carried out, in particular, by establishing contact with a given User and recording/documenting such contact.

8.3a.

The Company provides tools to report illegal content by electronic means. In order to make a report, it is necessary to complete the appropriate form, including completing all fields indicated as mandatory. The Company will, without undue delay, inform the notifier of the acceptance of the report and the decision made, provided that it has been provided with the electronic contact information of the reporter.

8.3b.

The Company provides tools allowing for reporting, by electronic means, content that is inconsistent with the Allegro Terms & Conditions, but is not illegal by electronic means. In order to submit a report, it is necessary to fill in the appropriate form, including the fields indicated as mandatory. The Company will inform the reporting person of the acceptance of the report.

8.3c.

The Company may suspend, for a limited period of time and upon issuance of a prior warning, the ability to make the notifications referred to in paragraphs 8.3a. and 8.3b. or to lodge the complaints referred to in Section 21 of the Allegro Terms & Conditions by those persons or entities who frequently submit manifestly unfounded reports or by complainants who frequently lodge manifestly unfounded

complaints. When deciding on a suspension, the Company shall take into account relevant facts and circumstances, in particular:

a. the absolute number of manifestly illegal content or manifestly unfounded reports or complaints that have been respectively forwarded, made or lodged during the relevant period;

b. the relative ratio of such number to the total number of pieces of information or reports respectively forwarded or made during the relevant period;

c. the burden of abuse, including the nature of illegal content and its implications;

d. the intent of the recipient of the service, person, entity, or complainant, where identifiable.

8.4.

If any User's actions violate the Allegro Terms & Conditions and applicable provisions of law, the Company may:

a. issue a notice to the User by email,

b. warn the User by email;

Issuing a notice and a warning to the User does not directly result in the suspension of the User's Account or in restricting access to particular services provided within Allegro, it is only to inform that in the event of further violation of the provisions of the Allegro Terms & Conditions, the Company may suspend the Account or restrict the User's access to particular services provided within Allegro. In case of repeated or material violations of the Allegro Terms & Conditions understood as

1. failure to pay the amounts due to the Company within the set time limit,

2. the provision by the User of incomplete or false contact details (e.g. name, company, address), including in the Account settings, failure to complete the missing data despite the Company's request, in particular information that the Company has requested the User to provide under DAC7.

3. disposal of the Account by the User without the Company consent,

4. making the Account available by the User to other persons contrary to paragraph 2.10 of the Allegro Terms & Conditions,

5. Publication of Offers, the subject of which is Forbidden Goods specified in Appendix No. 1 to the Allegro Terms & Conditions or Restricted Goods, where the User has not fulfilled the conditions necessary to list such Goods, which are specified in Appendix No. 1 to the Allegro Terms & Conditions,

6. Infringing the rules on posting Offers set forth in Appendix No. 2 to the Allegro Terms & Conditions,

7. Registration of multiple Accounts and their use contrary to the rules specified in paragraph 2.9 of the Allegro Terms & Conditions,

8. Sending spam messages to other Users,

9. Decrease of the overall quality (in the "My Sales Quality" dashboard) to the "Requires improvement" level,

10. Taking actions to avoid the payment of fees or sales commissions billed by the Company,

11. Infringing on the rating system rules set forth in Section 11 of the Allegro Terms & Conditions,

12. Making purchases for purposes other than completing a Transaction,

13. Infringing the rules on ordering the Company to post Offers set forth in paragraph 5.4 of the Allegro Terms & Conditions,

14. Infringing the rules on rejecting bids made by Bidders set forth in paragraph 6.5 of the Allegro Terms & Conditions,

15. Infringing the rules set forth in paragraphs 10.1, 10.3, and 10.10 of the Allegro Terms & Conditions and 10.15 of the Allegro Terms & Conditions,

The Company may:

c. temporarily restrict the User's access to respective functionalities or services provided on Allegro, in particular, restrict the User Account's functionality for a definite or indefinite period;

d. suspend one, more, or all of the User's Accounts for a definite or indefinite period.

The Company may also temporarily restrict the User's access to individual services provided on Allegro or suspend one, several or all of the User's Accounts for a definite or indefinite period, in the event of the termination, by any of the payment service operators referred to in Appendixes Nos. 7A, 7B, or 7C, of the framework agreement with the User for reasons stipulated in the Allegro Terms & Conditions of the service provided by a particular payment service operator.

The Company shall notify the User about the suspension of the Account or restriction of access to specific services via email, indicating the reasons for the suspension or restriction of access to the Account. The User may appeal against the decision of the Company in accordance with the provisions of Section 16 of the Allegro Terms & Conditions. In the case of failure to respond and present an exhaustive explanation concerning the correctness of the performance of the contract concluded between the Buyer and the Seller as part of the Discussion within the time limit specified in paragraph 10.2 of the Allegro Terms & Conditions, the Company may make the use of Allegro conditional upon the User's confirmation of their due performance of the contract concluded as a result of the Transaction.

8.5.

Regardless of whether the Company applies the provisions of paragraphs 8.2, 8.3 or 8.4 hereof, the User shall be fully liable for their acts and omissions related to the use of Allegro, in particular, the User may be held liable for damages towards the Company or other Users. If Allegro suffers damage, including penalties imposed on Allegro by third parties, in connection with a User's violation of the Allegro Terms & Conditions, the User responsible is obliged to pay compensation to Allegro. Allegro may charge a Seller who has a Business Account and is established outside the European Economic Area an amount corresponding to the damage suffered, as part of the settlements referred to in Appendix No. 4, Section 9.

Where the User uploads to the Company profile pictures, as referred to in Section 2(2.7) of the Allegro Terms & Conditions, the User shall represent that they are authorized to use the said profile picture for the purposes specified in the Allegro Terms & Conditions and that the use of the same on Allegro and by C the Company does not violate any third-party rights. The User shall be liable for the truthfulness of the representation referred to in the foregoing, and hold the Company harmless against any liability arising in connection with the use of the profile picture on Allegro which is unlawful or violates third-party rights.

8.6.

In case of an Account suspension, the User may only access the Account and use those functions which make it possible to pay amounts due to the Company and finalize agreements concluded before the Account suspension; however, the User may not use any other services provided on Allegro by the Company. Any Offers listed on a suspended Account shall be removed. The outcomes of Auctions with the participation of the Bidder whose Account has been suspended shall be decided in accordance with paragraph 6.8.

8.7.

A User whose Account has been suspended, or whose Account's functionalities referred to in paragraphs 2.12 and 8.4 have been restricted, may not register a new Account and may not use another Account without the Company's prior consent.

8.8.

In the cases referred to in paragraph 8.9. below, payment service providers specified in Appendixes No. 7A, 7B and 7C, acting upon the order of the Company in relation to the Seller's authorization resulting from the agreement executed under the Allegro Terms & Conditions, and on the basis of the information provided by the Company, are entitled to temporarily withhold the payout of the Seller's funds in cases and on conditions provided for in detail in Appendixes No. 7A, 7B and 7C of the Allegro Terms & Conditions ("Payout Withholding").

8.9.

The Company may qualify the Seller's Account for Payout Withholding in the following cases:

a. in Transactions with the estimated delivery time exceeding 10 working days, except Offers in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids and Offers listed as Pre-Orders or

b. in the case of the Sellers who conduct activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business is outside the European Economic Area or the United Kingdom of Great Britain and Northern Ireland.

c. in the case of Sellers who post Offers in categories referred to in paragraph 5.9 above.

d. in the case of Sellers who list Offers in the category specified in Appendix No. 23 to the Allegro Terms & Conditions;

e. in other cases specified in the Allegro Terms & Conditions of separate services;

f. In the event that the Seller, despite two requests for information under DAC7, fails to provide the Company with the information within 60 days from the date of the first request.

8.10.

The Company shall order payment service providers specified in Appendixes No. 7A, 7B and 7C to apply Payout Withholding in the case of the Accounts referred to in sub-paragraph 8.9(c) above, immediately after positive verification of the Notification referred to in paragraph 5.9 above by the Company.

8.11.

The Company has access to the following categories of User data: data on the Offer, including, in particular, the content of the Offer; data identifying the Buyer as part of the Transaction; data on the Transaction, in particular the payment method, item receipt address, delivery option, additional remarks, as well as it can have access to the content of messages sent between the Buyer and the Seller, including as part of Discussions and disputes and the handling of correspondence at the Sellers' request in the case referred to in paragraph 13.6. The Company manages the above-mentioned data categories in relation to all Offers and Transactions, subject to the reservation that in the case referred to in paragraph 13.6. access to the content of the message applies only to Business Accounts.

The User does not have access to all data which are available to the Company. The User has free of charge access to data relating to their actions as part of Allegro. On Allegro Lokalnie only data on individual completed Transactions is available.

The Company enables paid access to certain statistical data relating to sales on the Allegro platform.

Statistical data relating to sales on the Allegro platform is stored by the Company also after termination of the agreement with the User.

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The Company has access to the personal data of Users; the rules on access and the period of storage, as well as the rules of deleting such data are specified in Appendix No. 5 to the Allegro Terms & Conditions.

8.12.

The Company may test new services, processes, or functionalities on Allegro or conduct tests regarding changes to existing services, processes or functionalities on Allegro. Tests may affect the use of Allegro by Users, including the way Offers are displayed in search results. Tests may only be conducted for the time necessary and proportionate to achieving the goal of the test. The Company conducts tests solely for the purpose of Allegro development, adapting to market changes, adapting to changes in legal regulations, or improving the services provided.

8.13.

If the Offer, including its content or the Goods offered therein, raises reasonable doubts as to whether the Offer, including its content or the Goods offered therein, complies with the law or whether it violates the rights of third parties, the Company may request evidence from the User who created the Offer that the Offer, including its content or the Goods offered therein, complies with the law or does not violate the rights of third parties. For this purpose, the Company will set a reasonable period, not less than 7 days, for the User to provide the Company with evidence to clarify any doubts referred to in the preceding sentence. If the evidence is not submitted within the time limit set by the Company or if the evidence is insufficient to clarify the doubts in question, the Company may remove the relevant Offer. For the period of verification, the Company may block the User's ability to add subsequent Offers with Goods of the same brand as in the Offer being verified, as described above. If this verification has a negative outcome, the Company may remove the Offers, and block the User's ability to add further Offers with Goods of the same brand as in the Offer that received a negative verification outcome.

8.14.

If the Company has been notified by an entity authorized to use a brand or an entity authorized by it that the subject of a given Offer is non-genuine Good, the Company may remove that Offer and those User's Offers whose subject is Goods of the same brand as included in the Offer that is the subject of the notification. The Company may also suspend for a period of 180 days the User who has created this Offer from adding Offers whose subject is Goods of the same brand as included in the Offer that is the subject of the report. The Company may apply the above sanctions to all User accounts registered under the same NIP (Tax Identification Number). If, within 180 days, the Company receives another such notification (from the same or a different entity), with respect to the Offer from the same or a different Account of that User, the Company may also remove Offers of that User, the subject of which are Goods of all brands indicated in Appendix No. 1 Section 2(2) to the Allegro Terms & Conditions, and suspend that User from listing Offers of those brands for an indefinite period of time. The Company may apply the above sanction to all User accounts registered under the same NIP (Tax Identification Number). The User has the right to appeal against the Company's decision under the terms of paragraph 16.7 of the Allegro Terms & Conditions. In the appeal, the User affected by the report should submit evidence that clears up doubts as to the legitimacy of the Goods presented in the Offer(s) specified in the relevant

report. The Company shall verify whether a given entity is authorized to use a given brand or has the appropriate authorization based on relevant legal provisions, in particular on the basis of extracts from the relevant registers and appropriate powers of attorney. If the complaint is accepted, the Company allows the removed Offers to be restored and lift the sanctions indicated above. In exceptional circumstances, upon presentation by the User of a credible remedial plan to eliminate non-genuine Goods from their Offers, the Company may reinstate the ability of such User to list Offers with Goods of selected brands, as indicated in Appendix No. 1, Section 2(2) of the Allegro Terms & Conditions.

The Company will verify whether the entity reporting non-genuine Goods is authorized to use a given brand, or has the appropriate authorization based on the relevant legal provisions, in particular on the basis of extracts from relevant registers and appropriate powers of attorney.

Before taking action against the User, the Company may request additional information from the entity making the notification.

8.14a.

If the Company receives the notification referred to in paragraph 8.14 twice in relation to the same User, concerning non-genuine Goods of at least one of the brands indicated in Appendix No. 1 to the Allegro Terms & Conditions, Part 2, paragraph 2, in addition to the actions described in paragraph 8.14 of the Allegro Terms & Conditions, the Company may impose on this User a contractual penalty of PLN 2,500 (or CZK 15,000 or EUR 600 accordingly).

If the Company receives the notification referred to in paragraph 8.14 three times in relation to the same User, concerning non-genuine Goods of at least one of the brands indicated in Appendix No. 1 to the Allegro Terms & Conditions, Section 2(2), in addition to the actions described in paragraph 8.14 of the Allegro Terms & Conditions, the Company may impose on the User whose Offer is indicated in the notification a contractual penalty of PLN 2,500 (or CZK 15,000 or EUR 600 accordingly).

The provisions concerning the contractual penalties above do not exclude the right of the Company to seek compensation for damages in excess of the contractual penalty in accordance with general principles.

The User may appeal against the Company's decision, as described in paragraph 16.7 of the Allegro Terms & Conditions.

8.14b.

Before applying the sanctions specified in the Allegro Terms & Conditions as a result of receiving the notification referred to in paragraph 8.14. of the Allegro Terms & Conditions in respect of a User participating in the Diamond program, or in the Top New Joiner program, or in the Brands Zone program, as well as in respect of a User who meets the requirements for participation in one of these programs, the Company will request the User to provide appropriate explanations along with supporting evidence in relation to the received notification, within not less than 48 hours from the moment of informing the User of the notification received by the Company and its content. If the explanations and evidence provided eliminate the doubts arising from the notification referred to in paragraph 8.14. of

the Allegro Terms & Conditions, the Company will not apply the sanctions specified in the Allegro Terms & Conditions to the extent that these doubts have been eliminated.

8.14c.

For the avoidance of doubt, the provisions of paragraphs 8.14., 8.14a. and 8.14b. do not exclude the application of other sanctions specified in the Allegro Terms & Conditions.

8.15.

Offering Goods sold by the manufacturer only in the selected distribution network may be subject to restrictions. Based on a contract with the organizer and following their notification, the Company may remove offers from Sellers who are not authorized distributors of the relevant Goods.

Section 9. Fees and sales commissions, security of the Company's claims

9.1.

Services provided on Allegro by the Company shall be paid services. The Seller shall be charged with all fees and sales commissions. Such amounts payable shall be charged on an ongoing basis and presented for payment for consecutive settlement periods. The settlement period shall be a calendar month.

9.2.

Fees and sales commissions for services provided on Allegro by the Company shall be paid by the User to the bank account indicated in their Account settings. In accordance with the provisions of paragraphs 9.6–9.9 below, the Company may charge fees and sales commissions in the form of an assignment of receivables by the Seller holding a Business Account.

9.3.

Users are prohibited from taking any actions aimed at or resulting in avoiding the payment of fees or sales commissions billed by the Company.

9.4.

The Company shall issue separate invoices for services provided on each Marketplace in accordance with data provided in Account settings; however, Users of Regular Accounts shall be issued invoices upon their request.

9.5.

The amounts of fees and sales commissions for respective services performed on each Marketplace, the terms of collecting them, and the manner of billing and settling them, as well as the terms of awarding

transaction rebates on amounts payable for services provided by the Company in a given month, the method of calculating them, and the terms of issuing and sending invoices are set out in Appendix No. 4 to the Allegro Terms & Conditions.

9.6.

In order to secure the Company's claims under the Secured Receivables, a Seller holding a Business Account assigns to the Company all the Seller’s current and future receivables for the payment of funds, registered in the settlement tools maintained by the Payment Service Providers.

Each assignment is made as soon as any receivable of the Company against the Seller arises (including a receivable that is not yet due), including receivables arising under the agreement between the Seller and the Company concluded pursuant to the Terms & Conditions, in particular fees, commissions, penalties, damages, and other costs referred to in Appendix No. 4 to the Terms & Conditions, in an amount equal to the amount of such receivable. If the value of the Seller’s receivable for the payment of funds registered in the settlement tool is lower than the value of the relevant receivable of the Company, the assignment is made up to the amount of the registered funds. In such a case, as soon as additional funds are registered in the settlement tool, they are, upon being registered, subject to further assignments for the benefit of the Company, until the above-mentioned receivable of the Company has been fully satisfied. The rules set out above apply to all assignments and receivables of the Company against the Seller. The Company will promptly satisfy its claims from the assigned receivable by applying it toward the relevant Company receivable against the Seller.

9.7.

The Seller holding a Business Account remains entitled to receive funds recorded in the settlement tools maintained by the Payment Service Providers not covered by the assignments referred to in paragraph 9.6 above.

In addition, a Seller holding a Business Account authorizes the Company to notify the Payment Service Providers on the Seller's behalf about the assignment of claims made under paragraph 9.6 above.

9.8.

The Company shall have the right to exercise the security referred to in paragraph 9.6 above, each time fees, sales commissions, penalties, damages, and other costs referred to in Appendix No. 4 to the Allegro Terms & Conditions are charged.

The Company may exercise the security multiple times and regardless of the maturity of the Secured Receivables, including the time limit referred to in Appendix No. 4 to the Allegro Terms & Conditions.

9.9.

In order to secure the Company's claims that are Secured Receivables, a Seller holding an Account may assign to the Company all the current and future receivables for the payment of funds, registered in the settlement tools maintained by the Payment Service Providers.

The instruction to assign and its cancellation may be made in the Account settings. The instruction may be canceled at any time, though the amounts secured and collected before the cancellation remain effective and are not refundable. The rules set out in paragraphs 9.7 and 9.8 of the Allegro Terms & Conditions apply accordingly, in particular, the Seller authorizes the Company to use the security against claims that are accrued but not due.

9.10.

For the purpose of securing the due claims of the Company under the Secured Receivable, the Seller holding a Regular Account assigns to the Company all the current and future receivables for the payment of funds, recorded within the settlement tools operated by Payment Service Providers under the following terms:

The Company has the right to use the above-mentioned security only on condition that a sanction in the form of suspension of the Account has been applied to this Seller in accordance with paragraph 8.4(1) of the Allegro Terms & Conditions.

The Company is entitled to use the security solely to cover due claims and only for the period from the imposition to the lifting of the above sanctions, after the liability has been settled.

The principles set out in Article 9.7 of the Allegro Terms & Conditions apply accordingly.

Section 10. Other obligations of Users

10.1.

All actions of Users on Allegro should comply with the Allegro Terms and Conditions, good practice, and applicable provisions of law, including consumer protection laws. A User may not take actions contravening the Allegro Terms and Conditions, good practice, and applicable provisions of law or any actions which adversely affect the security of Allegro operations or are detrimental to other Users.

10.2.

A User must explain the correctness of the performance of the agreement concluded between the Buyer and the Seller. The Seller must give their response and present exhaustive explanations in the Discussion within 24 hours from being alleged of any misconduct by the Buyer, with Saturdays, Sundays, and other public holidays being excluded from such response time according to the laws applicable to the country of registration or permanent residence of the Seller.

When the Discussion concerns undelivered Goods and the time limit to deliver them has lapsed, the Seller is obliged to resolve the problem reported by the Buyer within 7 days. The following shall, in particular, be regarded as a resolution of the problem:

- Posting the tracking number to show that the parcel is on the way or has been delivered;

- Refunding the amount paid to the Buyer through Allegro Finance, or posting the refund confirmation in the Discussion.

If the Buyer's problem is unresolved and they decide to use the Allegro Buyer Protection and receive a refund, the amount paid to the Buyer will be charged to the Seller in accordance with Section 4(10) of Appendix No. 9 of the Allegro Terms & Conditions.

In other cases, the Seller will have 14 days from the start of the Discussion to resolve the Buyer's problem.

10.3.

The number of Discussions ended as unresolved for the Seller within the past 30 days as per the "My Sales Quality" dashboard, should not exceed 0.2% of the number of all agreements concluded at that time, provided that the number of unresolved Discussions exceeds 1.

10.4.

The Seller must respond to a message from the Buyer within 24 hours of its receipt, not including Saturdays, Sundays, and other public holidays in the Seller's country of registration or permanent residence.

10.5.

The Seller is obliged to dispatch the order on the date declared in the Offer. Where, for the ordered Goods, the Buyer selects a delivery option which is registered by the carrier and has been given a tracking number, but this number has not been made available to the Company directly by the carrier, the Seller shall immediately enter the correct tracking number (assigned by the integrated carrier after dispatch of the parcel) in the sales settings.

10.6.

On Allegro, the Sellers have been given access to the "My Sales Quality" dashboard where based on the ratings indicated there, the Seller's quality is determined at one of the following levels:

a. Super

b. Good

c. Neutral

d. Requires improvement

The data included in the "My Sales Quality" dashboard are calculated on a daily basis and they cover the previous 30 days. The following measures are an exception: On-Time Dispatch and Fast Dispatch, the rules of which are specified at https://help.allegro.com/pl/sell/a/jak-przyznajemy-punkty-w-kazdej-z-miar-jakosci-sprzedazy-k1wmx7KYmIz. The calculation may be delayed by no more than 3 days for

technical reasons. If that is the case, the data from the last calculation, as available in the "My Sales Quality" dashboard, shall be treated as binding.

10.7.

The Seller shall maintain the quality of the sales at least at the general "Neutral" level. The quality level may affect the User's participation in the bonus programs and benefits available on Allegro (e.g. special conditions of participation in the Deal Zone). The detailed rules on how the quality described in the "My Sales Quality" dashboard affects the individual programs are provided in the programs' terms and conditions. Where the User's general quality (in the "My Sales Quality" dashboard) drops to the "Requires improvement" level, the Company shall have the right to take the measures referred to in paragraph 8.4 of the Allegro Terms & Conditions.

10.8.

Information on agreements concluded on Allegro should be archived by Users themselves.

10.9.

Any materials, including graphical elements, layout and composition thereof, trademarks, and other information available on Allegro webpages are subject to the rights of the Company or Users. These elements are subject to the author's property rights, industrial property rights, including rights from the registration of trademarks and rights to databases and, as such, are subject to statutory legal protection.

10.10.

Downloading or using materials available on Allegro in any way (including data and other types of information) shall each time require the consent of the Company and shall not violate any provisions hereof and generally applicable provisions of law, and shall not violate any interests of the Company and Users. The following shall be prohibited:

a. third-party use of indications to which the Company holds rights, including characteristic graphical elements, in particular, such as logos, images, descriptions, or other types of indications;

b. aggregating and processing data and any other information available on Allegro for the purpose of using it within the activity pursued (including operating other Internet platforms), as well as sharing them further on other platforms or outside the Internet, including:

i. extracting (scraping) such data and information, in particular, with the use of bots and other IT or programming tools (including but not limited to tools for data exploration, collection, or extraction),

c. using the Allegro designation or similar designations in the Account login if this can mislead other Users about the entity using the given Account or its affiliation with the Company

d. using designations in the Account login which can mislead other Users about the entity using the given Account.

10.11.

It is prohibited to use bots and other IT or programming tools (including tools for data exploration, collection, or extraction), including tools that:

a. generate or may generate increased traffic on Allegro, in particular, such that multiply the number of visits of Allegro sites, causing an excessive burden for the IT systems,

b. are malware (including viruses) or may be used to infect Allegro's IT resources or infrastructure with malware (including viruses),

c. serve for making cyberattacks (including network attacks, in particular, DDoS attacks),

when using Allegro, in relation to using Allegro, as well as for the purpose of using Allegro.

10.12.

The Company ensures that Buyers receive basic transaction information and sales documents, including:

a. that the Seller has received funds for a payment made using payment methods available on the Platform;

b. that the User may track a parcel containing the Goods, being delivered as part of services provided by carriers, identified in detail at https://help.allegro.com/sell/en/a/how-to-correctly-dispatch-parcels-with-orders-a-guide-for-sellers-GRv326wwXF1#how-to-dispatch-parcels-we-can-track and about its respective delivery stages;

c. with requests to rate a Transaction and provide a product review;

d. about Transaction status (in progress, awaiting shipment, dispatched) where the Seller uses for shipment the services of carrier listed at https://help.allegro.com/pl/sell/a/jak-poprawnie-nadawac-przesylki-z-zamowieniami-poradnik-dlasprzedajacych-AgbzAwmGMcY#jak-nadawac-przesylki-abysmy-mogli-je-sledzic or uses tools for automatic Transaction completion available in the "Orders" tab or via API

e. in cases where the Seller decides to issue and/or make available fiscal documents (e.g., fiscal receipts, VAT invoices, structured invoices) in electronic form as a PDF (Portable Document Format) or in the form of a link to such a document;

Through automatic communication channels, i.e., channels that enable Users to be contacted by emails, notifications displayed in the User Account in connection with the Transaction concluded, mobile app push notifications, and statuses available in the Purchase History.

Due to the above, the Seller is obliged to use the processes made available by the Company for the transmission of transactional information. At the same time, the Seller undertakes not to send additional

electronic messages to Buyers, the content of which duplicates messages sent automatically by the Company. The Company reserves the right to filter and block such messages.

The above provision shall not apply where it is the Buyer who initiates contact in connection with a concluded Transaction, and the Seller only responds to it.

10.13.

Sellers must cooperate with the Company to avoid or eliminate risks associated with the Goods, including, in particular, cooperate with the Company in the event that the Goods are declared illegal, the Company is required to withdraw the Goods from the market, recover the Goods from end users, or take other actions to eliminate risks associated with the Goods.

10.14.

A Seller taking any steps to advertise on Allegro.pl Goods that are devices within the meaning of Article 1(2)(1) of the Act of April 7, 2022, on medical devices (Journal of Laws of 2022, item 974), i.e., medical devices, medical device equipment, and products listed in Annex XVI to Regulation (EU) 2017/745 of the European Parliament and of the Council of April 5, 2017, on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC, and in vitro diagnostic medical devices and in vitro diagnostic medical device equipment referred to in Regulation (EU) 2017/746 of the European Parliament and of the Council of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, is required to submit a prior written validation referred to in Article 56(2) of the Act of April 7, 2022, on medical devices (Journal of Laws of 2022, item 974), a PDF specimen of which is available for download after clicking on Declaration — Advertising Medical Devices.

10.15.

For the purposes of compliance with international sanction regulations, the Buyer undertakes not to re-export, transfer, or use Goods acquired in Transactions in the territory of Russia, Belarus, and the territories of Ukraine not controlled by the Ukrainian government. This prohibition applies in particular to Goods subject to the sanctions and restrictions of the European Union, including Council Regulation (EU) No. 833/2014, Council Regulation (EC) No. 765/2006, and Regulation (EU) No. 258/2012 of the European Parliament and of the Council, as well as the relevant national laws.Compliance with this prohibition is an important element of the concluded agreement, and the Buyer is obliged to counteract its violation by third parties (“downstream” buyers) and immediately inform the Company and the Seller about any irregularities in this respect. In the event of a breach of the above obligations, the Buyer bears full liability and undertakes to remedy any resulting damage and to release the Company from any liability in this respect, including as regards any administrative, customs, and financial penalties imposed on the Company.

Section 11. Rating system

11.1.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The Company provides a Rating System in which Buyers can add on Allegro:

a. Seller Ratings,

b. Product Reviews.

All Ratings are verified, i.e., they come from Buyers who have concluded a Transaction on Allegro.

Ratings constitute public information available to all visitors to Allegro. Buyers are liable for the content of their Ratings. Sellers are liable for the content of their responses to Seller Ratings.

11.2.

Ratings are moderated by the Company's employees automatically or manually. The Company removes Ratings that violate the law or the Allegro Terms & Conditions pursuant to paragraphs 11.8 and 11.14, and based on internal moderation policies and procedures.

The Company allows electronic reporting of Ratings or responses to Ratings that constitute illegal content pursuant to paragraph 8.3a. The Company also uses automated tools to detect, remove, or prevent adding of Ratings that violate the Allegro Terms & Conditions, including false Ratings.

The Buyer and the Seller (the parties to the transaction to which the Rating relates) will be informed by email about the deletion of a Rating, together with an indication of the reason for its removal and stating the grounds for such action under the Allegro Terms & Conditions. If they do not agree with the Company's decision, they may lodge a complaint or appeal pursuant to Section 16. The Company shall re-post Ratings that have been unreasonably removed.

11.3.

By posting a Rating, the Buyer grants the Company a non-exclusive, territorially unrestricted, royalty-free license, including the right to grant sub-licenses. The license granted to the Company includes the right to record and reproduce the Rating by any technique, distribute the Rating, including via public display, playback, broadcasting, and re-broadcasting, and make it available in such a way that anyone can access it at a place and time of their choice. Within the scope of the license granted to the Company, the Buyer also gives free and territorially unrestricted consent for the Company to exercise its rights in relation to the Rating, i.e., consent to the disposal and use of compilations of the Rating by the Company in the fields of exploitation indicated above. The Buyer will not exercise against the Company any author's moral rights pertaining to their Ratings, and allows the Company to exercise such rights.

11.4.

The Seller Rating is a subjective opinion of the Buyer about the course of the Transaction and the implementation of the agreement by the Seller. It consists of the "Recommended" or "Not recommended" badge. Optionally, the Buyer may also post a descriptive review. A Buyer who chooses the "Not recommended" badge provides a rationale for this rating.

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The Buyer may add a Seller rating after signing in to the Account, within no more than 90 days from the date of conclusion of the Transaction, the period being calculated to the nearest hour. It is not possible to add Seller Ratings if the Buyer has not concluded a Transaction with the relevant Seller or their Account has been suspended. The exercise by the Buyer of the right to withdraw from the agreement does not affect the ability to add a rating. Seller Ratings are always linked to a particular Account and a specific Transaction.

The Seller who receives a "Not recommended" rating may respond to it once.

11.5.

Allegro publishes all the Seller Ratings added, excluding ratings removed by the Buyers themselves or by the Company pursuant to paragraph 11.8.

On the basis of Seller Ratings added for a specific Seller, Allegro calculates and publishes the Seller's statistics. The rules for calculating statistics are included next to the Seller Rating in the Offer section "About Seller."

11.6.

The Seller Ratings and responses should be consistent with the actual course of the Transaction, must not violate applicable laws (including the rights of third parties, personality rights, intellectual property rights, personal data, or constitute an act of unfair competition) and must not contain:

a. Profanity, obscene or pornographic content, content inciting hatred, racism, xenophobia, as well as terms suggesting the mental illness of the Seller or that the Seller has committed a crime;

b. Contact details or logins of Users (excluding publicly available contact, registration, or login details of the Seller);

c. Website addresses or content solely of an advertising nature;

d. Commercial information, or constitute commercial information within the meaning of applicable law.

11.7.

The Buyer may not participate in the Transaction solely for the purpose of adding a Seller Rating (i.e., to manipulate the Seller Rating or to obtain a financial or other benefit).

The Seller may not take any action to persuade the Buyer to add or change the Seller Rating in exchange for a benefit (e.g., granting a discount, free product, voucher, cash).

11.8.

The Company does not interfere with the content of the Seller Ratings. In justified cases, the Company may remove a Seller Rating or prevent a Buyer from adding it when:

a. It is contrary to the law or violates the Allegro Terms & Conditions, in particular paragraphs 11.6 or 11.7;

b. It has been added for a wrong Seller or Transaction by mistake, if its content clearly indicates that a mistake has been made (including as to the rating type);

c. It contains characters that make that rating illegible; this does not apply, however, to special characters specific to the language in which it was added;

d. The Company receives a request from the Buyer who issued the Seller Rating to remove it;

e. The Company receives a final court decision or a decision of an authority ordering the removal of this rating;

f. The Buyer added the Seller Rating and then the Transaction was canceled for the reasons indicated in paragraph 5.12(a).

The above rules apply accordingly to moderating the Seller's response to the Seller Rating added for them.

11.9.

A Buyer can edit or remove their Seller Rating once in the time limit specified in paragraph 11.4 of the Allegro Terms & Conditions. Notwithstanding the above, parties to a concluded agreement may also agree to remove the Seller Ratings and relevant responses, using an appropriate form for this purpose, available in the Account. After 90 days from the purchase, these can only be removed by the Company at the request of the Buyer sent via the form: https://allegro.pl/pomoc/kontakt.

11.10.

Following the removal of a Seller Rating according to the procedure provided for in paragraph 11.8, the Buyer may add a Seller Rating within 90 days from the date of concluding the Transaction related to a particular Offer.

11.11.

Product Reviews are subjective assessments or reviews of Buyers about the properties of the Product, including but not limited to its advantages and disadvantages.

Product Reviews can be added by Buyers who have concluded a Transaction on Allegro and:

a. When the delivery option allows automatic tracking — its status in "Purchase History" is "Parcel picked up", or

b. When the chosen delivery option does not allow for automatic tracking — after 7 days from the date of conclusion of the Transaction.

The Buyer may add a Review about the Product only once for a given Product purchased in the same Offer, after signing in to the Account, within no more than 360 days from the date of conclusion of the Transaction. A Product Review consists of a rating on a scale of 1 to 5 stars. The Buyer can optionally add a descriptive review and an image. Adding Product Reviews is not possible in a situation when the Buyer's Account has been suspended.

11.12.

Product Reviews are always linked to a particular Account and a specific Transaction. Based on the Product Reviews added for a particular Product in Transactions with different Sellers, Allegro calculates and publishes the statistics (the average rating) of the Product. The rules for calculating statistics are provided in the Offer section "Product Reviews."

The Company may also post Product Reviews from persons who purchased the Product on other platforms operated by parties from the Company's capital group, however, they will be appropriately marked.

11.13.

A Product Review may not violate applicable law or the Allegro Terms & Conditions. Paragraphs 11.6 and 11.7 of the Allegro Terms & Conditions apply accordingly to the rules for posting Product Reviews.

11.14.

The Company does not interfere with the content of Product Reviews. In justified cases, the Company may remove such content or prevent the Buyer from adding a Product Review when:

a. It solely refers to a different Product than the reviewed one;

b. It does not refer to the Product, but only expresses opinions about the Transaction and its implementation by the Seller (e.g., delivery, customer service);

c. Is only a summary of a film, book, or record, etc.;

d. It is fully or partially copied from other Users, the manufacturer of the reviewed Product, or from other sources;

e. The image attached to the Product Review does not represent the Product reviewed, or contains obscene or illegal content;

f. The Company verifies that the Transaction has not taken place and the Buyer has not received the parcel containing the Product;

g. The content of the Product Review indicates that the Product is non-genuine, but the Company verifies such claim as false;

h. There is a reasonable suspicion that the review has not been added by a person;

i. There is a reasonable suspicion that the review was posted solely for the purpose of manipulating the Product statistics (their artificial overstatement or understatement);

j. The circumstances set out in paragraph 11.8(a) to (e) apply to Product Reviews.

If the Company removes a Product Review, the Buyer will be able to add it once more by editing it.

11.15.

The Buyer may edit their Product Review multiple, within no more than 360 days of the date of concluding the Transaction. An added Product Review can only be removed by the Company at the request of the Buyer via the form: https://allegro.pl/pomoc/kontakt.

11.16.

The Buyers who have concluded at least one Transaction on Allegro in the past 12 months can rate Product Reviews, which affects their sorting according to the "helpful" criterion. The Company may remove a review of a product if it has been issued fraudulently, in particular with the intention of manipulating the sorting results.

11.17.

The Company uses a default sorting of reviews published in the "Product reviews" tab, according to the "helpful" criterion. The helpfulness of an opinion takes into account the following factors:

1. date of issue;

2. length and descriptiveness (we display longer reviews that contain more information about the Product first);

3. images and advantages or disadvantages of the Product;

4. ratings from other Users (we display reviews that we find helpful first);

5. proximity to the average Product rating;

6. rating of the Seller from whom the Product was purchased (we display reviews of Products purchased from better rated Sellers first).

III. MISCELLANEOUS

Section 12. Other services

12.1.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The Company may provide Users with other services supporting the main activity of the Company or facilitating the use of the Company's services by Users, including the financing, securing, or advertising of Transactions, according to the Allegro Terms & Conditions of such services, as well as services involving intermediation by the Company in the conclusion of agreements on the provision of third-party services.

12.2.

The Company may provide Users with information about services and service offers of third-party providers (e.g., offering financial services, including insurance services) that facilitate the use of the Company's services by Users, including the financing, securing or advertising of Transactions.

12.3.

The Company intermediates in concluding agreements and provides services related to the financing and securing Transactions, such as Goods insurance, or consumer loans for the purchase of Goods.

12.4.

Currently, on Allegro, Seller cannot provide transaction-related services identical to those mentioned in paragraph 12.3.

12.5.

The Company may allow Users to use certain data, settings, or resources associated with their Account as part of the functionality or services provided by the Payment Service Operator outside of Allegro.

12.6

The use of the functionality referred to in paragraph 12.5 requires the User to express their will and their authentication using the verification mechanism provided by the Company, including by remembering the User's authentication status for future use.

12.7.

The successful authentication constitutes the User's instruction authorizing the Company to safely provide the Payment Service Operator with the scope of data, configuration, and parameters of the Account that is necessary for the performance of the given activity outside of Allegro.

12.8.

As part of the functionality described in paragraph 12.5., the Company solely provides the service of access to resources and configuration of the Account at the User's request. The Company does not provide electronic identification services or trust services within the meaning of the eIDAS Regulation and is not a party to the activities or legal relationships performed by the User outside Allegro.

The User may manage access permissions to the Account's resources at any time, including by revoking a saved session connection through the Account settings or by deleting the dedicated cookies from their web browser.

Section 13. Privacy and confidentiality

13.1.

Personal data provided by Users in designated places are processed by the Company in accordance with the applicable provisions of law and the privacy policy provided in Appendix No. 5 to the Allegro Terms & Conditions.

13.2.

Personal data of Users may only be disclosed to other Users as specified in the Allegro Terms & Conditions for purposes related to Transactions, and in other cases with the prior consent of the data subject.

13.3.

A User shall not disclose to third parties any information related to other Users received from the Company in connection with the use of Allegro unless the User has obtained the prior consent of the User who is the data subject. In particular, the use of such information for commercial purposes, in particular, to promote in any form the activities of any User carried out outside Allegro shall be prohibited.

13.4.

The use of the information referred to in paragraph 13.3 for commercial purposes to promote in any form the activities of any User carried out outside Allegro shall be prohibited. In particular the following shall be prohibited:

a. making proposals to buy or sell the Goods outside Allegro (not applicable to Offers referred to in paragraph 3.3);

b. opening accounts for Users in online stores.

13.5.

The Company reserves the right to filter and block messages sent by Users with the tools provided on Allegro, in particular if they are spam, include content that violates these Allegro Terms & Conditions, or otherwise pose a risk to the safety of Users.

13.6.

Sellers with registered Business Accounts instruct the Company to handle correspondence related to Transactions concluded through this Account, subject to the stipulation that such handling involves the Company automatically analyzing (with machine learning technology) the content of messages sent by Buyers to a given Seller using the options described in paragraphs 6.3(a) and (b) in order:

i. To check whether the Company is able to answer the questions contained in such a message on behalf of the Seller;

ii. that Allegro, on behalf of the Seller, answers the questions contained in such a message if the Company has the appropriate knowledge based on the data from the Company IT systems.

If, as a result of the automatic analysis of the message referred to above, the Company is not able to answer the Buyer, the message will be immediately forwarded to the Seller so that they can reply to it.

The rules on entrusting the processing of Buyers' personal data related to the handling of correspondence are described in Appendix No. 19 to the Allegro Terms & Conditions.

Section 14. Amendments to the Allegro Terms & Conditions

14.1.

The Company may amend the Allegro Terms & Conditions in the following cases:

a. amendments to legal regulations having a direct impact on the content of the Allegro Terms & Conditions;

b. imposing certain obligations by governmental authorities;

c. amendments to the price list;

d. improving the operation of the Platform and the User service;

e. enhancing the protection of Users' privacy;

f. amendments to the privacy policy;

g. preventing misuse;

h. security/safety considerations;

i. technological and functional changes;

j. changes in the scope of services provided, including the introduction of new services;

k. editorial changes.

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Such amendment shall become effective within the period indicated by the Company not shorter than 15 days from the time of notifying Users about the amendments and making the amended Terms & Conditions available to them, in particular, by publishing it on the website: https://allegro.pl/pomoc/zmiany-w-regulaminie/aktualnosci, and sending it to the email address assigned to the User's Account (if the User has logged in to their Account in the last 2 years). Amendments to the Allegro Terms & Conditions, which apply to Sellers only, are sent to Users that sell Goods on Allegro. If the User does not provide an email address, information about the amendments is sent by text message to the contact number provided during registration.

The Company may amend the Allegro Terms & Conditions with immediate effect, without the 15-day notification period referred to above, if:

i. The Company is subject to legal or regulatory obligations requiring it to amend the Allegro Terms & Conditions in such a way that prevents it from keeping the above-mentioned 15-day notification period;

ii. The Company must, by way of an exception, amend the Allegro Terms & Conditions in order to counteract unforeseen and immediate threats related to the protection of online intermediation services, or to protect Users against fraud, malware, spam, breach of data, or other cybersecurity threats.

14.2.

Any Users who do not accept the planned amendments to the Allegro Terms & Conditions should immediately, but no later than within 15 days from the notification of such amendments, notify Company in order to terminate the agreement with the Company using the form referred to in paragraph 15.2. The User's termination of the agreement with the Company for the Account indicated by the User, as described above, will become effective at least 15 days after notifying the User of the amendments to the Allegro Terms & Conditions.

14.3.

The provisions of paragraph 14.1 apply as appropriate to changes in the way the Company provides services to Users who are consumers.

14.4.

The provisions of paragraph 14.1(c), (f), and (i) do not apply to consumers, and the Company will not amend agreements concluded with consumers on their basis.

Section 15. Termination of the agreement with the Company

15.1.

Services on Allegro are provided for an indefinite time, subject to the provisions of this Section.

15.2.

A User may, at any time, terminate the agreement concluded with the Company related to the Account indicated by them, by filling in and approving the contract termination form. In this case, all Seller's currently published offers will be removed within 7 days from the date of contract termination form approval. Furthermore, during the contract termination period, it will not be possible to list new Goods, buy Goods, participate in an Auction or change the amount offered by the Bidder during bidding.

15.3.

The termination by a User, according to the procedure provided for in paragraph 15.2, of the agreement with the Company for the Account indicated by them, shall be effective no earlier than 60 days from the date of contract termination (interpreted as the date of filling in and approval of contract termination form). After the 60 days deadline, it will not be possible to sign into the Allegro account and to use services available within the scope of the account.

The termination of the agreement with the Company will not lead to the expiry or termination of the claims assignment agreement referred to in paragraphs 9.6–9.9.

15.4.

The agreement may be terminated by the Company with thirty days' notice in the following cases:

a. In the event that a User repeatedly violates the Allegro Terms & Conditions;

b. In the event of a failure to provide information required by the DAC7 regulations, despite the Company requesting the User to do so;

c. In the event of no Transactions being concluded in the last 5 years from the date of Registration of the Account or when 10 years have elapsed from the date of the last Transaction.

15.5.

If the agreement is terminated by the Company, the User will not be able to register an Account on Allegro again without the prior consent of the Company.

Section 16. Contact details and complaints procedure

16.1.

The User may contact the Company in relation to the services provided electronically under the Allegro Terms & Conditions:

a. in writing to Allegro sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań;

b. in an electronic form.

16.2.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

As part of the electronic communications referred to in Section 16.1(b), the Company may use artificial intelligence systems, including solutions for communicating with Users that are based on artificial intelligence systems (AI Assistants).

At any stage of an interaction with an AI Assistant, the User may request to be connected with a human customer service representative; this may also happen automatically if the AI Assistant is unable to provide assistance.

Depending on the subject of the case, the contact may be routed directly to the relevant Seller.

16.3.

Allegro may contact Users:

a. in writing to the correspondence address provided by the User;

b. in an electronic form to the email address provided by the User;

c. by phone calling the contact number provided by the User,

d. by sending short text messages (SMS) to the contact number provided by the User.

16.4.

If, in a User's opinion, services to be provided under the Allegro Terms & Conditions are not rendered by the Company or are not rendered in accordance with the Allegro Terms & Conditions, the User may present their reservations in the manner specified below ("Complaint"). In addition, in the case of own sale of Goods by the Company, a User may make a Complaint in the manner described in the Company's Offer.

16.5.

A Complaint may be lodged in a written or electronic form, as described in paragraph 16.1. A Complaint shall contain at least the name under which the User acts on Allegro (login), the description of their reservations, and the proposed method of handling the Complaint.

16.6.

The Company shall handle a Complaint within 14 days from the date of its receipt. When a Complaint does not contain the information necessary to handle it, the Company shall ask the User making the Complaint to supplement the required information, and then the period of 14 days shall run from the date of submitting the supplemented Complaint.

16.7.

A response to a Complaint shall be sent only to the email address assigned to a given User's Account. In particularly justified cases, the Company may send a response to a different email address provided by

the User making a Complaint, which is not assigned to the User's Account, or in writing to the address provided in the Complaint.

16.8.

A User may appeal against the decision taken by the Company concerning a Complaint ("Appeal"). The provisions of Section (16.4), (16.5) and (16.6) shall apply accordingly. The Appeal may be lodged within 6 months after the Company informs the User of the decision.

Section 17. Governing law and disputes

17.1.

The agreement between the User and the Company relating to services provided on Allegro by the Company under the Allegro Terms & Conditions is governed by Polish law, with the exclusion of the United Nations Convention on Contracts for the International Sale of Goods of April 11, 1980 (Journal of Laws 1997 No. 45, item 286).

For Users who are consumers, the above choice of law does not exclude the protection afforded to them by the mandatory provisions of law of the country in which they have their habitual residence.

Any disputes between Allegro and a User who is not a consumer, concerning Allegro, including those connected with services provided on Allegro by the Company, will be resolved on a non-exclusive basis by Polish common courts of proper jurisdiction for the registered office of Allegro.

A User who is a consumer has the option to use the out-of-court procedure for settling complaints and pursuing claims before the Permanent Consumer Arbitration Court affiliated with the Provincial Inspector of the Trade Inspection in Poznań. Information on how to access the aforementioned dispute resolution procedure can be found at http://www.uokik.gov.pl under the "Rozstrzyganie sporów konsumenckich" ("Consumer dispute resolution") tab.

17.2.

The Company may attempt to amicably settle the dispute with User pursuing a business activity, using Allegro to offer items to consumers, through an independent mediator, upon the prior consent of the Company for mediation. Should the User, referred to in the previous sentence, propose mediation to the Company and after the Company has accepted this proposal, mediation will be conducted by a mediator from Europejski Instytut Mediacji, in accordance with the mediation rules applied by Instytut. The Company shall bear a reasonable part of the total costs of mediation which the parties will determine each time. The list of mediators and mediation rules are available at the contact address: eiminstytut@gmail.com.

17.3.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The User has the right to choose any certified out-of-court dispute resolution body to resolve disputes regarding decisions made by the Company. The exercise of the aforementioned right is without prejudice to the User's right to institute legal proceedings.

Section 18. Appendixes

18.1.

The Allegro Terms & Conditions contain the following appendixes, which constitute an integral part thereof:

Appendix No. 1: Forbidden and restricted Goods;

Appendix No. 2: Rules on creating Offer description;

Appendix No. 3: Policy on technical breaks and compensation for technical failures;

Appendix No. 4: Fees and sales commissions;

Appendix No. 5: Privacy protection policy;

Appendix No. 6: Junior Account principles;

Appendix No. 7A: Terms & Conditions of PayU service;

Appendix No. 7B: Terms & Conditions of Przelewy 24 service;

Appendix No. 7C: Allegro Finance Terms & Conditions;

Appendix No. 8: Notes of guidance on agreement renouncement and draft renouncement statement;

Appendix No. 9: Allegro Buyer Protection — Terms & Conditions;

Appendix No. 10: Adding and using Products;

Appendix No. 11: Use of databases of the Company and available in Allegro;

Appendix No. 12: Terms & Conditions of the "Allegro Smart!" service for the Sellers;

Appendix No. 13: Allegro Lokalnie;

Appendix No. 14: General Terms & Conditions of the Cooperation Related to the Mail Order Sales of Medicinal Products;

Appendix No. 14A: General Terms & Conditions of the Cooperation Related to the Mail Order Sales of Veterinary Medicinal Products;

Appendix No. 15: Allegro Community;

Appendix No. 16: General Terms & Conditions of Delivery Service;

Appendix No. 16A: General Terms & Conditions of the Delivery Service for Allegro Lokalnie;

Appendix No. 17. Charity Offers and Donations;

Appendix No. 18. Terms & Conditions of International Forwarding Services;

Appendix No. 19. Data processing Agreement;

Appendix No. 20. Transactions subject to the obligation of archiving or VAT settlement through the Company;

Appendix No. 21: Details of Allegro Prices program.

Appendix No. 22A. Allegro.cz

Appendix No. 22B. Allegro.sk

Appendix No. 22C. Allegro.hu

Appendix No. 23. Procedure for Suspending the Handling of Unfounded Notices and Complaints by the Allegro Platform

Appendix No. 24 Wakacje.allegro.pl.

18.2.

Links posted in the electronic version hereof, including the appendixes, only facilitate browsing through Allegro pages. Documents other than the appendixes listed above shall not constitute the integral part hereof.

Section 19. Validity

If any provision of the Allegro Terms & Conditions is found invalid by a final court judgment, the other provisions will remain in full force and effect, unless the relevant laws provide for a different effect.

Section 20. Language versions of the Allegro Terms & Conditions

20.1.

Certain elements of Allegro have been translated (including using automatic text translation software). The text has been translated with due diligence, however, certain results of translation (in particular by a computer program) might prove imperfect or might not be translated correctly due to the limitations

of the text translation software. The Company recommends exercising caution when using translated content.

20.2.

The Polish language shall be the original language of the Allegro Terms & Conditions, the platform, and all communication by the Company with Users. In the case of any doubts related to the translated content referred to in the preceding sentence, they should be resolved by reference to the original language version, except where the mandatory provisions of law require them to be resolved on the basis of a different language version.

20.3.

This service may contain translations provided by Google. Google hereby disclaims its express or implied liability for any translation, including its accuracy, reliability, and merchantability, fitness for a particular purpose, and any liability for infringements.

Section 21. Internal complaint-handling system

The Company shall ensure the operation of an internal complaint-handling system within the meaning of paragraph 11.1. of Regulation (EU) 2019/1150 of the European Parliament and of the Council of 20 June 2019 on promoting fairness and transparency for business users of online intermediation services. Complaints of the Users that relate to the issues listed in this regulation can be made through https://na.allegro.pl/skarga.

Section 22. Explosives precursors

Trade in explosives precursors within the meaning of Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013 is permitted only upon fulfilling the duties and conditions set out in the Regulation.

Under the law, the sellers are required to fulfill all the conditions and duties laid down in the Regulation. This applies, in particular, to the mandatory verification of the buyers and their rights to purchase the precursors, including verification of their identity, and disclosure duties towards those buyers in respect of precursors sold to them. The duties imposed by law also apply to the reporting of so-called suspicious transactions within the meaning of the said Regulation.

The fulfillment of the conditions concerning precursors trade is a pre-condition for the legal sale of precursors on Allegro that is in line with the General Terms & Conditions.

Section 23. Recommendation System

23.1.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The Company uses a Recommendation System for Offers, classifieds and Products, which adjusts the Offers and Classifieds displayed on the interface taking into account User behavior ("Recommendation System").

23.2.

The Recommendation System, depending on its application, may have a navigational, comparative, optimization, or inspirational aspect.

23.3.

Depending on the character of the Recommendation System, it will mainly use factors related to the User's historical interactions with Allegro, the User's current sessions, and their activities, information about the Allegro Catalog (in particular, data such as that regarding the catalog of Offers, Products, data about Sellers, or the category tree), Product features, Offer features, User features, time-related information (e.g., season), common knowledge, and as a result:

a. The navigational aspect of the Recommendation System uses factors related to the User's historical interactions with Allegro, the current session and activities of the User, and information about the Allegro Catalog. These factors are of primary importance over other factors used in the recommendation system and have been assigned this priority in order to simplify navigation for the User on Allegro.

b. The comparative aspect of the Recommendation System uses factors related to the User's historical interactions with Allegro, the current session and activities of the User, information about the Allegro Catalog, Product features, and User features. These factors are of primary importance over other factors used in the Recommendation System and have been assigned this priority in order to support the User in the process of selecting a Product by suggesting its possible alternatives.

c. The optimization aspect of the Recommendation System uses factors related to the current session and activities of the User, information about the Allegro Catalog, and common knowledge. These factors are of primary importance over other factors used in the recommendation system and have been assigned this priority in order to help with the cart building, which includes obtaining additional shopping benefits (e.g., reaching the threshold for free delivery with Allegro Smart!).

d. The inspirational aspect of the Recommendation System uses factors related to the User's historical interactions with Allegro, the current session and activities of the User, information about the Allegro Catalog, Offer features, User features, time-related information, and common knowledge. These factors are of primary importance over other factors used in the Recommendation System and have been assigned this priority in order to broaden the pool of Users' interests and motivation to explore the Allegro Catalog.

23.4.

If no consent to personalization and marketing activities is given, the Recommendation System selects the Offers that sell best on the respective Marketplace (so-called bestsellers). The User has the option to disable the personalized Recommendation System by unchecking consent.

23.5.

The Recommendation System uses tools based on analytical and statistical data, and artificial intelligence models. The purpose of these tools is to better adapt the content on Allegro to the needs and expectations of Users and to improve Allegro's functionality. For those reasons, depending on contexts such as campaigns, seasonality, promotions, and User activities, the above tools may periodically affect the priorities of the main factors used by the Recommendation System. For the same reasons, in the Recommendation System, these tools can create additional dependencies and links between the factors, as well as create factors based on common knowledge.

If the User withdraws their consent for personalization and marketing activities, as referred to in paragraph 23.5 of the Allegro Terms & Conditions, the withdrawal of consent will also have an effect on the way the tools used in the Recommendation System operate by depriving them of the ability to use the factors covered by the consent for personalization.

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Appendix No. 1

Appendix No. 1. Forbidden and restricted Goods

Section 1.

Listing the following types of Goods within the Offer is prohibited or permitted, provided that the indicated Goods meet the conditions specified below and the description of the Goods listed within the Offer contains the indicated contents (Restricted Goods):

1. Goods containing shocking pornographic content:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

2. Symbols or products containing symbols of a fascist or other totalitarian political system or that present content praising or promoting such a system or inciting hatred on the basis of differences related to nationality, ethnic origin, race or religious beliefs, or due to the lack of any religious beliefs or otherwise violating the prohibition referred to in paragraph 4.1 of the Allegro Terms & Conditions, except for items of artistic, educational, collector's or scientific value:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

3. Goods violating personal rights of third parties:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

4. Music, videos, software, and other Goods which infringe upon intellectual property rights:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

5. Non-original products (the so-called "knock-offs," items that violate industrial property rights):

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Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

6. Explosives and hazardous chemical substances:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

7. Drugs, psychotropic substances, intoxicants, psychomodulatory substances, cannabis seeds:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

8. Medicinal products prescribed by doctors and other medicines:

Allegro.pl	**forbidden**, subject to Appendix No. 14 and Appendix No. 14A to the Allegro Terms & Conditions
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

9. Alcoholic beverages:

Allegro.pl	**allowed**, provided that they are offered only in the "Alcohol" category by entities cooperating with the Company on the basis of separately concluded agreements
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

10. Tobacco products, electronic cigarettes, bases for liquids/aromas, liquids (including those without nicotine), refills and their parts, tobacco heating devices and their parts, nicotine pouches:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

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11. Human tissue, including organs, body parts, body fluids, and secretions (e.g., nails, bones, urine):

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

12. Live or dead animals (as well as their parts or derivative products) of species listed in currently applicable annexes A–D to Council Regulation (EC) No. 338/97 of 9 December 1996 on the protection of species of wild fauna and flora by regulating trade therein:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

13. Live animals:

Allegro.pl	**allowed**, with the provision that dogs and cats can be marketed in a place of their breeding and farming, and must have a pedigree or birth certificate. In the case of other animals, the Seller must guarantee safe and humane transport conditions (preferably personal pick-up). **The required element of description is** a statement on guaranteeing safe and humanitarian transport conditions.
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

14. Shares in companies, stocks, bonds and other securities, receivables, shares in investment funds, insurance policies, and products and all other financial instruments offered as a form of cash investment, except for securities in the material form of collector's value only:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

15. Virtual currencies (including cryptocurrencies such as bitcoin, litecoin, dogecoin, etc.) and services and products related thereto:

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Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

16. Software that infringes a manufacturer's license, trial software, freeware, shareware, and abandonware:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

17. Software adapted to perform actions violating the law or good practice:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

18. Website and FTP server addresses (except for Internet domains):

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

19. Information and instructions not intended as service, in particular: tips on how to circumvent terms and conditions, use Internet systems that offer financial profits (e.g., payment for online banner display or for receiving emails, information such as "how to make...", "how to find...", "how to earn..."):

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

20. Access to torrent websites, accounts in free websites, and services related thereto (e.g., "likes", reviews, comments):

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

21. Access to erotic/pornographic websites and virtual currencies used on such sites:

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Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

22. Accounts in partnership and loyalty programs and services related thereto:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

23. Databases (including personal data or lists of email addresses):

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

24. Mail order and direct sales catalogs used to order goods, excluding outdated catalogs of collector's value only:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

25. Cards and devices owned by telecommunications and digital television platforms operators:

Allegro.pl	**forbidden**. In the case of the sale of decoders distributed by digital television operators, **the required element of description is** providing the decoder serial number
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

26. Master's, Bachelor's and other graduation theses, secondary school final exam papers, essays, and other similar papers and services related to creating such papers:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

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27. Stock exchange investment systems, and lottery and betting systems as well as services related to providing support in entering such lotteries and placing bets:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

28. Fishing tools and equipment the use of which is forbidden or possession of which is restricted by law:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

29. Weapons and ammunitions:

Allegro.pl	**forbidden**: weapon and ammunition within the meaning of the Act on Weapons and Ammunitions; separately loaded firearms (not using cartridges) manufactured before 1885 or their replicas are **allowed**. **allowed**: air guns, on the condition that the bullet energy may not exceed 17 J. **allowed**: ammunition (e.g., bullets, mines, grenades) or its essential parts, on the condition that the ammunition must be deactivated.
Allegro.cz	**forbidden**: weapon and ammunition of category A to D within the meaning of Act No. 119/2002 Coll. on firearms and ammunition
Allegro.sk	**forbidden**: weapon and ammunition of category A to D within the meaning of the General Act on the Regulation of Arms and Ammunition Act No. 190/2003 Coll
Allegro.hu	**forbidden**: • weapon and ammunition of category A to C within the meaning Act No. XXIV/2004 on firearms and ammunition • equipment which is particularly dangerous to public safety within the meaning of Decree No. 175/2003. (X. 28.),

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	allowed: air guns, on the condition that the bullet energy may not exceed 7.5 J.

30. Vehicle registration certificates and vehicle history cards offered without vehicles which they have been issued for and vehicles without documents, registration plates except for license plates of a collectible nature:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

31. Discount coupons in the form of a commitment entitling their holders to receive a discount or another benefit concerning a future purchase of Goods outside Allegro:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

32. Electronic publications that are not an integral part of the publishing package (e.g., books, poems, guides, the so-called "e-books") and mp3 audiobooks transmitted digitally:

Allegro.pl	**allowed** only in "E-Books" and "MP3 Audiobooks" categories, however, the Seller must meet all of the following conditions: a. Integrate with the API resource https://allegro.pl/moje-allegro/zakupy/moja-polka, i.e., allow the download of e-Books and audiobooks offered on Allegro within the functionality of the user's My Shelf account; b. Maintain at least 1,000 Offers (monthly average) on Allegro in the Seller's Account in "MP3 Audiobooks," or 10,000 Offers in the Seller's Account in "E-Books"; this condition does not apply to Sellers who offer on Allegro solely publications of their own authorship or publications for which they are publishers; c. In the Offer description, include clear information on the rules applicable to using the offered Goods after their purchase, including the possibility to download the e-book or audiobook from the My Shelf tab (https://allegro.pl/moje-allegro/zakupy/moja-polka), as well as make

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	available and maintain in that Offer a valid link shared with the Buyer via the My Shelf service; d. Configure the Offer to indicate no option to withdraw from the agreement without stating the reason in accordance with the Returns Policy on Allegro as regards digital content;
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

33. Gold in the form of gold bars and their copies and imitations, coins minted after 1800, and silver in the form of bars and their copies and imitations:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**, with the provision that the Goods from the "Investment Products" (excluding the "Silver and Gold Scrap" subcategory) and the "Collectible Gold Coins" categories may be offered only by entities operating under separate agreements concluded with the Company, however, under the "Investment Products" category, only Goods in which ores represent at least 50% of their value may be offered. In addition, apart from the conditions specified in the preceding sentence, the Seller must also meet all of the following conditions: a. In the case of a Business Account, the Account must have a "Recommended" rating of at least 98%; b. In the case of a Regular Account, the Account must have a "Recommended" rating ratio of at least 99%. The dispatch timeframe specified by the Seller in the offer listing form may not be longer than 24 hours. At least 3 months have passed since full Account activation. Following positive verification, i.e., when all requirements described above are met, the Seller shall have the right to set up a new account dedicated solely to selling in the aforementioned categories. In the "Silver and Gold Scrap" subcategory (e.g., pieces of jewelry, broken cutlery, sheet metal, granules, powder, filings, components of electrical systems, etc., the value of which is bullion), it is prohibited to offer Goods in the form of coins and bars.

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34. Prepaid payment cards (the so-called "pre-paid cards"):

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

35. Registered prepaid phone cards:

Allegro.pl	**forbidden**
Allegro.cz / Allegro.sk / Allegro.hu	**allowed**

36. Fake banknotes and coins remaining in circulation (counterfeit/imitations of banknotes and coins):

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

37. Listing Goods within an Offer in an actual condition, other than the available condition within the parameters provided for the category (if the category does not provide for a specific parameter value (e.g., "used") that reflects the actual condition of the Goods within the "Condition" parameter) is prohibited.

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

38. All types of codes, passwords, tokens, keys, or accounts (hereinafter referred to collectively as "Codes") that allow access to and use of services that make it possible to watch or listen to multimedia content on the Internet, especially in the form of music, podcasts and films, e.g., Netflix, HBO Max, Cda Premium, VOD.pl, Player.pl, Spotify, Tidal, Storytel:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**, except for Codes offered by entities carrying out official, authorized activities related to their resale, operating under individual agreements concluded with the Company;

39. Codes and coupons of any type and in any form, in particular, vouchers (collectively, "Vouchers") which are redeemable for cinema tickets or other services or products offered at cinemas or which may be otherwise used at cinemas:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**, except for Vouchers provided by entities engaged in official and authorized Voucher resale business and operating under individual agreements with the Company;

40. Firecrackers and pyrotechnics:

Allegro.pl	**forbidden**: firecrackers and pyrotechnics of class P2, F4, and T2; **allowed**: pyrotechnic materials other than listed above, provided they are offered exclusively by Users who have registered a Business Account, in the "Fireworks" category by Sellers with the appropriate license or certificate, on the condition that they must be delivered by the entities that enable the transport of these types of Goods. They must have a CE certificate and can only be sold to adults, after verifying their identity.
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

41. Live animals and plants identified as posing a threat to the biodiversity of the European Union, specified on the list of invasive alien species established pursuant to Regulation (EU) No 1143/2014 of the European Parliament and of the Council of 22 October 2014 on the prevention and management of the introduction and spread of invasive alien species:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

42. Any form of permanent or temporary access or use of an account or other set of resources (similar to accounts) on or in any website, program, or application, enabling the operation of and playing computer games, console games or mobile games, or including other functionalities and services related to these games, such as their purchase, installation, storage, reviewing, tracking their statistics, e.g., Steam, Epic Games Store, GOG, Ubisoft Connect, Origin, PlayStation Network, Xbox Live:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**, except for sales of accounts or other sets of resources on or in any website, program, or application that enable only client-based use of only computer games, console games, or mobile games the use of which is free of charge for anyone at any time

43. All types of services or functionalities that are offered or provided through an account or a set of resources referred to in item 42 above;

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

44. Medical devices:

Allegro.pl	**forbidden**: devices, systems and treatment sets within the meaning of the Act of April 7, 2022, on medical devices, violating the prohibitions set out in art. 16 of this Act, including in vitro diagnostic medical devices, intended for self-use, other than a device for self-monitoring, a sample container, or a general-purpose laboratory product; **it is also prohibited** to sell medical devices which, according to their instructions for use and certification, are intended exclusively for professionals; In the case of the sale of medical devices (e.g., pulse oximeters and thermometers), systems, treatment sets within the meaning of the Act of April 7, 2022, on medical devices, the Goods should have: CE marking with a four-digit number of the notified body, label in Polish, user manual and user interface in Polish, and the drawn-up EU declaration of conformity, unless there are exceptions specified in Article 12 of the Act of April 7, 2022, on medical devices. In addition, for self-testing devices as referred to in Article 2(5) of Regulation 2017/746 of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, the packaging (label) of the Goods and the instructions for use should clearly state that the device is intended for self-testing. **The required element of description is** including in the Offer: information on device marking, system, and treatment set with the CE mark and providing the four-digit number of the notified body (if a notified body participated in the product conformity assessment procedure), information on device marking, label and user interface in Polish, and about

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	attaching user manual in Polish to the Goods, as well as information about the EU declaration of conformity prepared for it. In addition, for self-testing devices as referred to in Article 2(5) of Regulation 2017/746 of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, the Offer should indicate that the packaging (label) of the Goods and the instructions for use clearly state that the device is intended for self-testing. **Additional obligations of the Seller**: The Seller is obliged to correctly classify the Goods as a device within the meaning of Article 1(2)(1) of the Act of April 7, 2022, on medical devices (Dz.U.2022.974), i.e., medical devices and their accessories, and products listed in Annex XVI to the Regulation (EU) 2017/745 of the European Parliament and of the Council of April 5, 2017, on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC; and in vitro diagnostic medical devices and their accessories referred to in Regulation (EU) 2017/746 of the European Parliament and of the Council of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU; and identify the laws applicable to those Goods. The Seller undertakes to comply with the laws on offering the aforementioned Goods, as well as on advertising such Goods on Allegro. The Seller undertakes to repair any damage arising for the Company as a result of the Seller's inappropriate offering or advertising of the Goods mentioned above on Allegro.
Allegro.cz	**forbidden**: in-vitro diagnostic medical devices (e.g., used to diagnose SARS-CoV-2 coronavirus infections) not intended for self-monitoring; In the case of selling medical devices (e.g., pulse oximeters and thermometers) the Goods should have CE marking with a four-digit number of the notified body, markings in the Czech language and a user manual in the Czech language. **The required element of description is** including in the Offer (in its description) a clear photo of the CE marking with a

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	four-digit number of the notified body, marking in Czech, and the information on the availability of the user manual in Czech;
Allegro.sk	**forbidden**: in-vitro diagnostic medical devices (e.g., used to diagnose SARS-CoV-2 coronavirus infections) not intended for self-testing are prohibited; in the case of sales medical devices (e.g. pulse oximeters and thermometers) the Goods should have: CE marking with a four-digit number of the notified body, markings in the Slovak language and a user manual in the Slovak language. **A required element of description is** a clear photo of the CE marking with a four-digit number of the notified body, marking in Slovak, and information on the availability of the user manual in Slovak; include it in the Offer content (description); In addition, in the case of in vitro devices for self-testing referred to in Article 2(5) of Regulation 2017/746 of April 5, 2017 on in vitro diagnostic medical devices, as amended, and Slovak Act No. 362/2011 Z.z., on medicinal products and medical devices, as amended, the packaging (label) of the Goods and the instructions for use should clearly state the intended use for self-testing. The packaging (label) of the Goods must contain the UDI (unique device identifier). In vitro diagnostic medical devices must be reported to the Slovak State Institute for Drug Control (ŠÚKL) (by the distributor or manufacturer) prior to marketing, if required by Regulation (EU) 2017/746 (IVDR) or Slovak Act No. 362/2011 Z.z. It is a required part of the description to include a clear picture of the CE marking with the four-digit number of the notified body, marking in Slovak, and information about the inclusion of instructions in Slovak, which include full details of the manufacturer (name, address or authorized representative), type of sample, warnings and restrictions, and safety instructions.

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Allegro.hu	**forbidden** are medical devices covered by restrictions under Decree 7/2004 on professional requirements for the distribution, repair and rental of medical equipment

45. Machines (slot machines) the sale of which is prohibited or restricted by law:

Allegro.pl / Allegro.hu	**forbidden**
Allegro.cz / Allegro.sk	**allowed**

46. Software and listed in the category Electronics > Computers > Software:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**: sales of used software sent electronically (ESD); **allowed**: sales of new software sent electronically (ESD) and in BOX and listed in the category Electronics > Computers > Software, on the condition it is offered only by entities that cooperate with the Company under separate agreements.

47. OEM-licensed software listed in the category Electronics > Computers > Software:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

48. Cosmetic and fragrance products, including testers and samples, not intended for sale or labeled as "not for sale." Applies to products listed in the entire Beauty category:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

49. Goods containing terrorist content within the meaning of Regulation (EU) 2021/784 of the European Parliament and of the Council of 29 April 2021 on addressing the dissemination of terrorist content online:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

50. Tickets for art, entertainment, or sports events:

Allegro.pl	**allowed**, on the condition that they may be offered only in the "Tickets" category by entities cooperating with the Company under separate agreements
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

51. Pepper Spray:

Allegro.pl	**allowed**, on the condition that they may be offered exclusively in the "Pepper Spray" category by retailers holding a license to sell goods intended for military and police use. **The required element of description is** information on gas name, concentration, and composition
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

52. Stun Guns (devices causing incapacitation by electroshock):

Allegro.pl	**allowed**, on the condition that they may be offered exclusively in the "Stun Guns" category by retailers holding a license to sell goods intended for military and police use. The average current value in the circuit may not exceed 10mA.
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

53. GTIN (EAN) codes, i.e., codes complying with the GTIN standard (established by GS1 AISBL, an international nonprofit association registered in Belgium with its seat at Avenue Louise 326, box 10, 1050 Brussels (enterprise registration number: 419.640.608), or the corresponding national entity authorized by GS1 AISBL in the country concerned) or their substitutes and equivalent designations, including those not compliant with the said standard, in each case regardless of their source:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

54. Mushrooms:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**allowed**, on the condition that the sale must comply with applicable law regulations. **The required element of description is** attaching to the Offer (its description) an electronic file containing an appropriate attestation/certificate or a clear image of the label containing the information required by law.

55. Goods from the category: "GSM Accessories" — "Antennas and Amplifiers":

Allegro.pl	**allowed,** on the condition of providing information that: "Self-assembly and use of GSM/UMTS/LTE amplifiers, also called repeaters, by unauthorized persons is prohibited by law. Only mobile network operators are authorized to install such devices. The failure to comply with this condition may be considered as an act subject to penalty and, in the event of persistent violation of the same, to restriction of liberty or imprisonment for up to 2 years."
Allegro.cz / Allegro.sk / Allegro.hu	**allowed**

56. Boilers (Solid fuel Stoves):

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**allowed**, on the condition that the Goods have a certificate (test certificate for boilers (solid fuel stoves) confirming the possibility of placing the boiler (solid fuel stove) on the market in accordance with European standard EN 303-5:2012. **The required element of description is** an electronic file containing the certificate or a clear image thereof attached to the Offer (its description).

57. Plants for planting and seeds referred to in Regulation (EU) 2016/2031 of the European Parliament and of the Council of 26 October 2016 on protective measures against pests of plants:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**allowed,** on the condition that each shipped plant or seed must be accompanied by a passport authorizing to move plants issued by an authorized registered operator. **The required element of description is** a declaration worded as follows: "I hereby declare that pursuant to Regulation (EU) 2016/2031 of the European Parliament and of the Council of 26 October 2016 on protective measures against pests of plants,

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	trade unit of plants or seeds is accompanied by a passport."

58. Goods from the "Fuels" category:

Allegro.pl	**allowed**, on the condition that they may be offered only by Users who have registered a Business Account and hold a liquid fuel sales license ('OPC' license) and operate under separate agreements concluded with the Company. The Seller must not offer the shipping of such Goods abroad.
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

59. Restricted explosives precursors — within the meaning of Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**allowed** provided that they are made available only to professional users after their prior verification, by Sellers who have registered a Business Account. **The required element of the description is** an indication that the Goods or any of their substances are explosive precursors, as well as information about each precursor and its concentration. In addition, the Offer content should include information that the Goods may be purchased **only by professional users.**

60. Regulated explosives precursors — within the meaning of Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**allowed** provided that the Offer includes an indication that the Goods or any of their substances are explosive precursors, as well as information about each precursor and its concentration.

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61. DVB-T2 TV decoders (tuners):

Allegro.pl	**allowed,** on the condition that they must meet the requirements specified in the Regulation of the Minister of Digitization of October 7, 2019, on technical and operational requirements for digital receivers (i.e., Journal of Laws of 2021, item 515). **The most important required description element is** providing information that the decoder (tuner) operates in the H.265 / HEVC video standard, the MPEG-2 Audio Layer 2 and Dolby E-AC-3 / Dolby Digital Plus audio standard and, in the case of a receiver that can be connected to the Internet, that it has support for hybrid television in the HbbTV standard, version at least 2.0.1.
Allegro.cz / Allegro.sk / Allegro.hu	**allowed**

62. Goods in the category of Garage Services:

Allegro.pl	**allowed**
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

63. Substances or preparations offered as food, cosmetics, pharmaceutical products, or products intended for research purposes but used for the aforementioned food purposes, that are not compliant with the requirements specified in, among others, pharmaceutical or food-related laws, or that contain substances prohibited in food that may have potentially harmful effects on health and life, such as yohimbine, ostarine, ligandrol, DMAA, modafinil, ipamorelin, aniracetam:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

64. Substances or mixtures classified as hazardous, legally acceptable for sale online in the relevant country:

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Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**allowed**, provided that the textual content of the Offer contains the information required by law, in particular: the name, address and telephone number of the supplier (i.e., the manufacturer, importer or distributor); the nominal quantity of the substance or mixture in the package; the product identifier and, if applicable: hazard pictograms; warning notices; statements identifying the type of hazard; precautionary statements; supplementary information in accordance with Article 25 of Regulation (EC) No. 1272/2008 of the European Parliament and of the Council of December 16, 2008 on the classification, labeling, and packaging of substances and mixtures (as amended) and the information "In all cases, follow the information on the product label."

65. Drinks that contain caffeine in excess of 150 mg/l or taurine, excluding naturally occurring substances:

Allegro.pl	**allowed**, provided that they are offered only in the "Energy Drinks" category and may only be sold to persons over 18 years of age.
Allegro.cz / Allegro.sk / Allegro.hu	**allowed**

66. Substances of categories 1 and 2 in pure form listed in Annex I to Regulation (EC) No 273/2004 of the European Parliament and of the Council of 11 February 2004 on drug precursors:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

67. Goods from the "Erotica" category:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**: Sex dolls representing minors. Erotic/pornographic films and magazines. Underwear, clothing, footwear, or jewelry that is used or has traces of body secretions.

68. Goods in the "Chemical Reagents" category:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**allowed**, provided that they are offered only by Users who have registered a Business Account

69. Plant protection products:

Allegro.pl	**allowed**, on condition that the **required information** is included in the Offer: The registration number in the register of regulated activity, a copy of the certificate of entry in this register, information that the purchase can be made only by adults who meet the conditions set out in Article 28 of the Act of 8 March 2013 on plant protection products.
Allegro.cz / Allegro.sk	**allowed**, provided that they are offered exclusively in the category 'Plant Protection Products' by Users who have registered a Business Account and at the same time meet certain legal requirements to sell them (e.g., entry in the relevant national register).
Allegro.hu	**forbidden**

70. Plant protection products and biocidal products for fumigation.

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

71. Empty and largely emptied containers and bottles for cosmetics, perfumes, and eau de toilette (including those with the original logo, manufacturer's markings, or unique design), from which the original contents have been used up or removed, regardless of the stated purpose of purchase (e.g., for collecting or decorative purposes). The prohibition also applies to bottles sold as „damaged" or „incomplete."

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

72. Materials or products intended to come into contact with drinking water, as well as water treatment chemicals and filter media intended to come into contact with drinking water:

Allegro.pl / Allegro.cz / Allegro.sk / Allegro.hu	**allowed** provided that the Goods meet the legal requirements for having the necessary certificates or attestations. The **required element of the description** is information confirming that the product has a certificate (together with the marking required by applicable law) or an approval number, as well as the technical or trade name and the intended use of water

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	treatment chemicals or filter media intended to come into contact with drinking water.

73. Mystery Getaway Vouchers:

Allegro.pl	**allowed**, on condition that they are offered only in the "mystery getaway vouchers" category by entities cooperating with the Company under separate agreements.
Allegro.cz / Allegro.sk / Allegro.hu	**forbidden**

Section 2.

1. It is prohibited to offer Goods of brands from the list provided in paragraph 2 below in an Account which is not a Business Account~~.~~, with the stipulation that in an Account which is not a Business Account it is permissible to list:

a. Charity Offers with Goods of these brands,

b. Classifieds for Goods of those brands in the Automotive category, in subcategories: Cars, Machines, Trailers, Semitrailers, Other Vehicles and Boats, and Motorcycles and Quads.

In addition, it is prohibited to offer Goods of the brands listed in paragraph 2 below, with the New condition, on within a Business Account that cumulatively fulfills the conditions specified in sub-paragraph (a) below, or that cumulatively fulfills the conditions specified in sub-paragraph (b) below:

a. The Account is registered with the details of an entity residing or established in a country outside the European Economic Area, excluding the United Kingdom and Switzerland, or whose business activity is based on registration in a country outside the European Economic Area, excluding the United Kingdom and Switzerland, and the Goods presented in the Offer, of a brand listed in Section 2 below, are shipped from a country outside the European Economic Area, excluding the United Kingdom and Switzerland;

b. The Account is registered with the details of an entity residing or established in a country in the European Economic Area, in the United Kingdom and Switzerland, or whose business activity is based on registration in a country in the European Economic Area, in the United Kingdom and Switzerland, but the Goods presented in the Offer, of a brand listed in this Section 2 below, are shipped from a country outside the European Economic Area, excluding the United Kingdom and Switzerland, and in the Offer which presents these Goods, in the Invoice parameter, the Seller has not marked the With VAT invoice or With non-VAT invoice option.

A brand should be understood in particular as all designations, including graphics, logos, trademarks, industrial designs, and geographical designations.

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2. List of brands:

& Other Stories, 111Skin, 18.21 Man Made, 3 sprouts, 3M, 4 Fizjo, 5.10.15, 4Baby, 4F, 4Fizjo, 4IQ, 6PAK Nutrition, 70mai

A:

A'Pieu, Aa, Aarke, ABA group, Abarqs, Abarth, Abercrombie & Fitch, Abus, Acamar Films, Acne Studios, Acqua Di Parma, Activision Blizzard, Activision, Activlab, Activspace, Adamex, Adamigo, Adams Group, Adata, Adelid, Adidas Originals, Adidas Performance, Adidas, Adriatica, Aedes De Venustas, Aeg, Aerin Beauty, AēSop, Afnan, AGMI, AGV, Ahmad Tea, Air Jordan, Air Up, Air Wick, Ajkmeble, Ajona, Akcila, AKG, Akord, Akuku, Al Absar, Al Haramain, Al Wataniah, Al-Rehab, Alaïa Paris, Albiva, Aldo, Alessi, Alexander Mcqueen, Alexander, Alfa Romeo, Alfa, Alfaparf, Alilo, Alkmie, Allboards, Allnutrition, Allsaints, Alpha Industries, Alpha, Alpina, Alpinestars, Alpinus, Altom Design, Altra, Ambi Pur, Ambition, Amd, Amefa, American Club, American Crew, American Tourister, Amica, Amouage, Amway, Anastasia Beverly Hills, And1, Anekke, Anet, Ania Kruk, Annabelle Minerals, Annayake, Anne Semonin, Antonio Banderas, Anua, Apart, Apis, Apple, Aqua-Speed, Aquabeads, Aquafresh, Aramis, Arctica, Ard Al Khaleej, Ard Al Zaafaran, Ardell, Arena, Ariana Grande, Ariel, ARK, Armaf, Armani Collezioni, Armani Exchange, Armani, ARSA GO, ART.MAS, Artdeco, Artego, Asdaaf, Asics, Asmodee, Astra, Asus, Atelier Cologne, Atlantic, Atmosphera, Atomic, Attabo, Attar & Co., Atyab Al Marshoud, Audi, Audio- Technica, Augustinus Bader, Autocom, Ava, Aveda, Avène, Avengers, Avionaut, Avon, Axe, AXIS-Y, Ayat Perfumes, Azzardo, Azzaro

B:

B.Box, B.Toys, Babor, Baby Annabell, Baby Born, Baby Jogger, Babybjörn, Babyliss, Babyono, Babysafe, BACscan, Bait Al Bakhoor, Balenciaga, Balmain Hair, Bambino, Bandai Namco, Bandai, Bandi, Bang & Olufsen, Bantex, Bape, Barbie, Barbour, Bard, Bareminerals, Basiclab, Basilur, Bazzara, Bburago, BCL, Beaba, Beans Republic, Beauty Blender, Beauty of Joseon, Bebetto, Bebiko, Bebilon, Befado, Bejo, Beko, Beliani, Belini, Bell, Bemko, Benefit Cosmetics, BEON, Berge, Berghoff, Bergson, Bering, Besafe, Bestif, Bestway, Beurer, Bialetti, Bibliotheque de Parfum, Bibs, BIC, Bielenda, Bifix, Big Active, Big Star, Big, Billabong, Bio Planet, Bio-Oil, Biodance, Bioderma, Biotechusa, Biotherm Homme, Biotherm, Biovax, Biovital, Bird Meble, Birkenstock, Bissell, Black & Decker, Blackhawk, Blanx, Blaupunkt, Blic, Blue Orca Coffee, Bluey, Bms Group, BMW, Bobbi Brown, Bobini, Bobo Frut, Bobovita, Bogna Skin, Bohoboco, Bolsius, Bormioli Rocco, Born2Be, Bosch, Bose, Boss, Bottega Veneta, Boucheron, Bourjois, Bozita, Brabantia, Branq, Braun, Brawl Stars, Breitling, Bright Starts, Briju, Brio, Brita, Britax Römer, Britax-Romer, Bromarkt, Brooks, Browin, Brubeck, Bruder, Brugi, Bruno Banani, Bryza, Btwin, Buff, Bugaboo, Bulova, Bumble and Bumble, Burberry, Burton, Bvlgari, By Terry, Byred

C:

Cabin Zero, Cacharel, Cada, Cafe Sati, Cafe Vergnano, Cailyn, Calgon, Calvin Klein, Calzedonia, Campingaz, Camry, Canada Goose, Candellux, Cannondale, Canon, Canpol Babies, Capricare, Caretero, Carhartt, Cariboo, Carita, Carolina Herrera, Carrera, Carter'S, Cartier, Carven, Casdon , Case, Casio, Cat Chow, Caterpillar, Catrice, Caudalie, Celimax, Celine, CELL by CELL, Cerave, Cerruti, Certina, Cesar, Cetaphil, Champion, Chanel, Chappi, Charlotte Tilbury, Chemex, Chicco, Chloé, Chopard, Christian

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Louboutin, Chromag, Chrome Hearts, ChronSmarta, Chrysler, Cif, Cillit Bang, Citizen, Citroen, Claresa, Clarins, Clavier, Clementoni, Clin, Clinique, Cliv, Clive Christian, Clochee, Cluse, Cmp, CNH Industrial, Coach, Cobi, Coccinelle, Coccodrillo, Coccolino, Cocomelon, Coleman, Colgate-Palmolive, Collecta, Collistar, Color Wow, Columbia, Command, Comme Des Garçons, Concord, Contigo, Converse, Coolpack, Corega, Corsair, Cosrx, Costa Coffee, Cottonmoose, COTY, Coxir, Creed, Crest, Crocs, Cross Jeans, Crosso, Curver, Cybex, Czuczu

D

D-Link, D'Addario, D'Alba, D'Alchémy, Dada, DAF, Dainese, Dakine, Dallmayr, Daniel Wellington, Dante, Darling, Darphin, Dary Natury, Darymex, David Beckham, Davidoff, Davines, DBX Bushido, Dc, De'longhi, Dear Barber, Dear Klaris, Decathlon, Decleor, DEDRA, Deko, Dekoria, Dell, Delphi Tools, Delphi, Delsey, Delta Plus, Denim Tears, Denley, Denon, Denso, Dermacol, Dermedic, Desigual, Dewalt, Dezal, Diadora, Dickie Toys, Diego Dalla Palma, Diesel, Dilmah, Dior Backstage, Dior, Diptyque, Disney, Djeco, Dji, Dkny, Dodge, Dodo, Dog Chow, Dolce & Gabbana, Domestos, Dominator, Domyos, Done By Deer, Donegal, Dorothy Perkins, Dossier, Dr Fit, Dr Irena Eris, Dr. Melaxin, Dr. Althea, Dr.Barbara Sturm, Dr.Jart+, Dr. Martens, Drabest, Dreame, Dreamies, DreamWorks Animation, DRFIT, DS, Dsquared2, Dstreet, DUA by AB, Duck, Dumel Discovery, Dumel, Dunlop, Durex, Dyson, Dywany Chemex

E:

E-Floor, E.L.F., Ea Sports, Ea, Ea7, Eastpak, Easy Go, Eau Jeune, Eberg, Ecco, Ecolight, Ecomax, Ecotoys, Eduscho, Eglo, Egmont, eHokery, Eisenberg, Elbrus, Electrolux, Elemis, Elie Saab, Elisabetta Franchi, Elizabeth Arden, Ellesse, Emalia Pleszew, Emanuel Ungaro, Embryolisse, Emel, Emir, Emporio Armani, Emu Australia, Emu, Enchantimals, Endorfy, Enfamil, English Tea Shop, Entelo, EOS, Epee, Epic Games, Epson, Erborian, ERG-BET, Ermenegildo Zegna, Esab, Esbit, Eset, Esotiq, Esperanza, Espiro, Esprit, Esselte, Essence, Essensey, Essential Parfums, Essentials, Essie, Estée Lauder, Ethere, Etnies, Eucerin, Eurofirany, Eveline, Everlast, Excellent Houseware

F:

Faac, Fairy, Fanola, Fantasy Flight Games, Farmona, Faro, Fat Brain Toys, FC Barcelona, FC Bayern, FC Borussia Dortmund, FC Juventus, FC Liverpool, FC Paris Saint Germain, FC Tottenham Hotspur, Fdm, FEAR OF GOD, Felix, Fellowes, Fender, Fendi, Fenix, Fenty Beauty, Fenty Skin, Ferrari , Festina, Fiat, Fila, Filorga, Finish, Fischer, Fisher-Price, Fiskars, Fissler, Fitbit, Fitme, Fjallraven / Fjällräven, Fjord Nansen, Fk_Fashion, Florina, Ford, Foreo, Forgast, FORT, Fossil, Fox, Foxgames, Fragrance Du Bois, Fragrance World, Framire, Fred Perry, Fridge, Friskies, Frolic, Frosch, Fujifilm, Funko, Furla, Furminator

G:

G-Star, Gabby's Dollhouse, Gaia, GAL, Galakta, Ganni, Gant, Gap, Gardena, Gardlov, Garett, Garmin, Garnier, Garrett, Gatta, Geberit, Geko, Gembird, Geomag, Geox, Gerber Organic, Gerber, Gerda, Gerlach, Giant, Gillette, Gimoka, Giorgio Armani, Giro, Gisou, Givenchy, Givova, Glade, Glamglow, Glimex, Gliss Kur, Gliss, Glister, Globo, Godan, Goetze, Goki, Golden Rose, Goldwell, Goliath, Goo Jit Zu, Good Loot, Goodram, Google Chromecast, Goorin Bros., Gopro, Gorilla Sports, Gorsenia, Gorteks, Gotie, Gourmet,

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Goutal, Graco, Grandeur, Granitan, Graphite, Gravitrax, Green Touch, Gritti Venetia, Grohe, Grown Alchemist, Gtv, Gucci, Guerlain, Guess, Gulf Orchid, Guy Laroche, Gymtek,

H:

H&M, Haba, Hafele, Hair Rituel By Sisley, Hakuro, Halmar, Hamidi, Hansgrohe, Hape, Happy Nappers, Happy Socks, Harley Davidson, Harry Potter, Hasbro, Hatsan, Hauck, Havaianas, Hayb, Head & Shoulders, Health Labs Care, Held, Helena Rubinstein, Helikon-Tex, Hello Kitty, Helly Hansen, Hemani, Henderson, Hendi, Henkel, Herbapol, Herlitz, Hermès, Herschel, Hertz, Herz Medical, Heva, Hi hybrid, Hi Tec Nutrition, Hi-Tec, Himalaya, Hipp, Histoires De Parfums, Hitec, Hjc, Hms, Hoka One One, Hoka, Holika Holika, Hollister, Home Box Office, Inc., Home Design, Homla, Honda, Hoover, Hop Sport, Hopki, Hot Wheels, Hourglass, Hp, Huari, Hublot, Huda Beauty, Huggies, Hugo Boss, Hugo, Humberg, Hummel, Huzaro, Hydro Flask, Hyperx, Hyundai

I:

IBD, IBO, Ice Watch, Iceberg, Iguana, Ikea, Illy, Imc Toys, Indigo Nails, Inebrya, Infantino, Inglot, Initio Parfums Privés, Inka, Insight, Insta360, Intel, Interbeds, Interdruk, Interlook, Intex, Intimissimi, ION8, Iossi, Ipanema, Irobot, Ironpack, Irving, Isadora, ISOI, Isostar, Issey Miyake, It Cosmetics, Italux, Iveco, Iwostin

J:

Jabra, Jack Wolfskin, Jack&Jones, Jacobs, Jägermeister, Jana, Janod, Janpol, Jansport, Jazwares, Jbl, Jean Paul Gaultier, Jeep, Jeffree Star, Jellycat, Jesus Del Pozo, Jimmy Choo, JNCO, Jo Malone London, Joanna, John Deere, John Frieda, John Galliano, Joico, Joie, Joma, Joop!, Jordan, Joseph Joseph, Juicy Couture, Jura, Just Cavalli, Just Play, Juvena, Juwel

K:

K-Sport, K18, Kajal Perfumes Paris, Kallos, KAMIKAZE, Kanlux, Kappa, Kappahl, Kärcher, Karl Hausmann, Karl Lagerfeld Home Fragrance, Karl Lagerfeld, Karrimor, Kawasaki, Kazar, Keen, Kellys, Kelo Cote, Kemon, Kendamil, Kenwood, Kenzo, Kérastase, Keter, KETTLER, Kevin Murphy, Kfd, Khadlaj, Khalis, KIA, Kiehl`S, Kiko Milano, Kilian, Kimbo, Kinderkraft, Kinghoff, Kingston, Kire Skin, Kitchenaid, Kiton, Kiwi, Klausberg, Klein, Klupś, Knauf, Knipex, Kobi, Koenigsegg, Kolastyna, Koloreno, Konighoffer, Kontrast, Kontrol Freek, Korres, Koss, KPOP Demon Hunters, Kraft&Dele, Kraftwele, Krosno, Kross, Krups, Kruzzel, Kryolan, Kubota, KUDDA, Kwazar Luminaire, Kylie Cosmetics, Kylie Skin

L:

L.O.L.Surprise, L'occitane, L'or, L'oréal Paris, L'oréal Professionnel, La Martina, La Mer, La Prairie, La Roche- Posay, La Sportiva, Lab Series, Lacava, Lacoste, Lagom, Lalique, Lamaze, Lamborghini, Lancaster, Lancerto, Lancia, Lancôme, Laneige, Lansinoh, Lanvin, Lattafa, Laura Mercier, Lavazza, Lavor, Layla, Lazer, Le Couvent Maison De Parfum, Le Labo, Learning Resources, Leatherman, Led-Lux, LED-ONE, Ledhoff, Ledlumen, Ledtechnics, Ledvance, Lee Cooper, Lee, Lego, Leica, Leifheit, Leitz, Lelo, Lenor, LEVEL3, Levi's, Lexus, Lg, Liebherr, Lierac, Light Prestige, Lilliputiens, Lilou, Lime Crime, Linomag, Lionelo,

Lipton, Little Dutch, Little Live Pets, Little Tikes, Littlest Pet Shop, Liu Jo, Llorens, Loctite, Loewe, Lolita Lempicka, Longchamp, Lonsdale, Looney Tunes, Loop, Lor, Lorin, Louis Vuitton, Lovare, Love Moschino, Lovela, Lovense, Lovi, LOWA, Lowepro, Loyd, Lululemon, Lumiled, Lush, Luxolar

Ł:

ŁóżKoholicy, Łucznik

M:

Mac, Magformers, Magic Box, Maison Alhambra, Maison Francis Kurkdjian, Maison Margiela, Majestic Sport, Major League Soccer, Majorette, Majster Polska, Makeup By Mario, Makita, Malfini, Malplay, Malwa, Mam, Mammut, Mancera, Mango, Mani King, Manta, Marathon, Marc Antoine Barrois, Marc Cain, Marc Jacobs, Marc O'polo, Mares, Marilyn, Marioinex, Markadler, Marks & Spencer, Markslöjd, Marshall, Martes, Marvel, Marvis, Mary&May, Maserati, Masseno, Massimo Dutti, Masterled, Matchbox, Matchstick Monkey, Mate Green, Materace Z Gór, Matin Martin, Matis Paris, Matrix, Mattel, Maurice Lacroix, Max Factor, Maxell, Maxi-Cosi, Maxmara, Maxwell House, Maybelline, Mayoral, Mckinley, McLaren, Mebel Elite, Meble Makarowski, Medela, Media Tech, Medical Sport, Medicube, Medispirant, Mega Bloks, Mega Construx, Mega Creative, Mega, Melissa & Doug, Melissa, Melitta, Mepal, Mercedes, Merrell, Meteor, Mexen, Mexx, Michael Kors, Microlife, Microsoft, Miele, Mikasa, Mil-Tec, Milagro, Milani, Milk Makeup, Milwaukee, Mini, Ministry Of Oud, Minutka, Miraculum, Miss Sporty, Missha, Miu Miu, Mixa, MK Cafe, Mobene, Mochtoys, Mokate, Molten, Molton Brown, Mombella, Momi, Monchhichi, Moncler, Monnari, Monster Energy, Mont Blanc, Montale Paris, Montale, Montibello, Moon Boot, Mopar, Moraj, Morgan, Moroccanoil , Morphe 2, Morphe, Morphy Richards, Moschino, Motorola, Motus, Mountain Goat, Movenpick, Movino, Moya, Mpm, Mr. Muscle, Msupport, Muduko, Mufart, Mugga, Murad, Mural de Ruitz, Mustela, My Clarins, My Perfumes

N:

Nabeel, Nabla, NAC, Nacomi, Nan, Nanolash, Napapijri, Narciso Rodriguez, NARS, Naseem, Nasomatto, Natasha Denona, Native, Natura Bissé, NBA, Neno, Neo Tools, Neonail, Nerf, Nescafe Dolce Gusto, Nescafe, Nespresso, Nesquik, Nestle, Netflix, Neutrogena, New Balance, New Era, New Holland, New Home, Nicer Dicer, NICI, Nickelodeon, Nike, Nikon, Nilfisk, Nina Ricci, Nine West, Nintendo, Nishane, Nishapur, Nishman, Nivea Baby, Nivea Men, Nivea Sun, Nivea, Nivel System, Nivona, Nokia, Nordlux, Nouba, Nowodvorski, Nude By Nature, Nuk, Nuna, Nusuk, Nutrend, Nutricia / Nutridrink, Nutridome, Nutrikid, Nuxe, Nylaa, Nyx Professional Makeup

O:

O'Neal, O'Neill, Oakley, Obag, Ochnik, Off White, OFF!, Olaplex, Old Spice, Olimp, Olini, Olivia Garden, Ombre, Omega, Omorovicza, On Running, On, OnePlus, Onitsuka Tiger, Only, Onyx, Opalescence, Opel, OPI, OPPO, Optimum Nutrition, Oral-B, Orientica, Oriflame, Origins, Orion, Orlane, Orno, Orsay, Oscar De La Renta, Osprey, Osram, Ostrovit, OTOTO, Ouai Haircare, Ouai, Outtec, Outwell, Overmax, Oxford, OXO, Oysho, Ozone

P:

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Paclan, Paco Rabanne, Paese, Pako Jeans, Pakova, Palladium, Paloma Picasso, Pampers, Pan Drwal, Panasonic, Panawit, Pandora, PanOxyl, Pantene, Parfums De Marly, Parfums Francis Kurkdijan, Paris Corner, Parker, PartyDeco, Paso, Pat Mcgrath Labs, Pat Mcgrath, Patagonia, Patek Philippe, Patrizia Pepe, Paula's Choice, Payot, Peak Performance, Pedigree, Peg Perego, Pelikan, Pellini, PEME, Pempa, Pendora Scents, Pepe Jeans, Peppa Pig, Percy Nobleman, Perfect Fit, Perricone Md, Persil, Perwoll, Peterson, Petitfee, Petzl, Peugeot, PG Tips, Pharma Development, Pharmaceris, Phenomé, Philipp Plein, Philips Avent, Philips Hue, Philips Sonicare, Philips, Physiogel, Pierre Cardin, Pierre Fabre, Pilot, Pimkie, Pinko, Pit Bull, Pixi, Play-Doh, Playmobil, Playshoes, PLONOS, Poc, Pocketbook, Polar, Polaroid, Polene, Police, Polly Pocket, Polo Club, Polo Ralph Lauren, Polux, Pop Mart, Porsche, Prada, Pretty Vulgar, Prevital, Prima, Primigi, Pro Plan, Pronto, Propesko, Proraso, Prosto, Prox, Próchnik, Puccini, Pukka, Pull&Bear, Pulsar, Puma, Pupa, Purina One, Purito, Pyunkang Yul

Q:

Qiriness, Quechua, Quercetti, Quiksilver, Quinny

R:

Rabalux, Radvik, Raid, Rainbow High, Ralph Lauren, Ralpha, Ram, Rammstein, Rare Beauty, Rasasi, Rave, Raven, Ravensburger, Ray-Ban, Razer, Real Madrid, Real Techniques, Rebel, Rebelhorn, Recaro, Red Bull, Redken, Reebok, Reef Perfumes, Refectocil, Regatta, Reima, Remington, Reminiscence, Rena, Renault, René Furterer, Renee, Reno, Replay, Resibo, Reuzel, Revitalash, Revlon,Rhode, Richemont, Richmont, Ricokids, Rimmel, Rimowa, Rip Curl, Rituals, River Island, Roamer, Roberto Cavalli, Roblox, Rockbros, Rodial, Roja Parfums, Rolex, Romet, Room99, Rossignol, Rotho, Rouge Bunny Rouge, Round Lab, Rowenta, Roxy, Royal Canin, Rst, Rubicon, Rubik, Rudy Project, Rue Broca, Russell Hobbs, Ryłko, Ryobi,

S:

S.K. Expo New Delhi, S.Oliver, S'well, Saeco, Saga, Sage, Salavatore Ferragamo, Salewa, Sally Hansen, Salomon, Salvatore Ferragamo, Samarite, Samsonite, Samsung, Sandisk, Sanrio, Sapphire, Sarah Chapman, Sarah Creations, Satisfyer, Saucony, Scania, Schleich, Scholl, Schwarzkopf, Scitec Nutrition, Scoot&Ride, Scott, Sea To Summit, Seagate, Seat, Segafredo, Seiko, Select, Semilac, Sennheiser, Sensai, Sensodyne, Serge Lutens, Sesderma, Sfd, Shaik, Shamasa, Sharp, Sheba, Shelma, Sherman, Shimano, Shiseido, Shu Uemura, Shure, Siemens,signal, Signify, Silcare, Silvercrest, Simba, Sinsay, Sir Adalberts, Sir Willams, Sisley, Sister'S Aroma, Skechers, Skimacoffee, Skin1004, Skinceuticals, Skip Hop, Skoda, Skoff, Skyn, Sloggi, Small Foot, Smart Games, Smartled, Smashbox, Smeg, Smily Play, Smoby, Snugpak, Sodastream, Softimi, Sol De Janeiro, Solgar, Sollux Lightning, Somat, Somfy, Sonic, Sony Interactive Entertainment, Sony, Sophie La Girafe, Sorel, Sotbe, Soxo, Spacecase ,Spartus, Specialized, Specna Arms, Spectrum Led, Speedo, Spigen, Spin Master, Spokey, Sport Blast, Sportforfun, Springos, Spyder, Squishmallows, St.Tropez, Stabilo, Stag, Stalco, Stalgast, Stanley, Stapiz, Starbucks, Starpak, Steelseries, Stella Mccartney, Stéphane Humbert Lucas 777, Steyr, STIHL, Stila, Stiv-Meble, Stokke, Strava, Strefaspania, Stumble Guys, Stussy, Suavecito, Suavinex, Sudocrem, Summer Fridays , Super Zings, Superbutelki, Superdry, Superled, Superthings, Supreme Trimmer, Supreme, Suunto, SVR, Swarovski, Swatch, Swiffer, Swiss Arabian, Sylvanian Families, Syoss, Szumisie

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Ś:

Śpijzdrowo

T:

Tadar, Tag Heuer, Takami, Tamaris, Tangle Teezer, Tapczany24, Tarte, Tassimo, Tata Harper, Tchibo, Technics, Ted Baker, Teekanne, Tefal, Tega, Tenga, Tescoma, Tetley, Thalgo, The Balm, The Body Shop, The Different Company, The North Face, The Nue Co, The Ordinary, The Pokemon Company International, The Spirit Of Dubai, The Witcher, Thermomix, Thierry Mugler, Thomson, Thrasher, Thunder, Tiffany & Co., Timberland, Timex, Tiny Love, TIRTIR, Tissot, Tiziana Terenzi, Tk Lighting, Tm Toys, Tocobo, Tom Ford, Tom Tailor, Tommee Tippee, Tommy Cafe, Tommy Hilfiger, Tommy Jeans, TomTom, Tomy, Too Faced, Toolight, ToolSpace, Top Secret, Topeshop, Topex, Tork, Tous, Toya, Toyota, Transformers, Trapstar, Trec Nutrition, Trefl, Trek, Trex Sport, Trio, Triumph, Tropical, Tropicat, Tropidog, Trussardi Jeans, Trussardi, Tsunami, Tuban, Tupperware, Twinings, Twinset, Ty, Tytan

U:

U.S.Polo Assn., Uber, Ubisoft, Ugg, Ukviat, Umbra, Umbro, Under Armour, Unilever, United Colors Of Benetton, Unizoo, Uppercut Deluxe, Urban Armor Gear, Urban Decay, Urbogym, Uvex, Uzdrovisco

V:

V Canto, V-Tac, Valdinox, Valentino, Valmont, Van Cleef & Arpels, Vanderbilt, Vanish, Vans, Varta, Vauxhall, Veertea, Veja, Venezia, Venum, Venus, Verde Mate, Verdin, Verona, Verotech, Versace Jeans Couture, Versace, Versus Versace, Vertus, Vetements, Vichy, Victoria's Secret, Victorinox, Viga, Vigo Cool, Viking, Viktor & Rolf, Vileda, Viscoplast, Vivienne Westwood, Vizir, Vogue, Volcano, Volkswagen, Volvo, Voppi, Vostok Europe, Votary, VR46, VT Cosmetics, Vtech

W:

W.Kruk, Wader, Wadi Al Khaleej, Wagner, Wahl, Walden, Warner Bros. Entertainment Inc., Waterpik, Waterwipes, Wedel, Wella, Wendre, Wenger, Wenko, Wessper, West Caffee, Western Digital, Whamisa, Whiskas, Wibo, Wilkinson, Winning Moves, Wishful, Wittchen, Wkręt-Met, Wmf, Wojas, Wojtyłko, Wonderbra, Woodwick, Woolite, Woom, Worx, Woseba, Wrangler, Wuber

X:

X-Tiger, Xbox Games Studios, Xerjoff, Xhair, Xtrexo

Y:

Yamaha, Yankee Caffee, Yankee Candle, Yasmeen, Yato, Yes, Yogi Tea, YokaHome, Yonelle, Yookidoo, YOPE, Youth To The People, Yuesai, Yves Saint Laurent

Z:

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Zadig&Voltaire, Zagatto, Zapach Orientu, Zapf Creation, Zara, Zavida, Zelmer, Zew For Men, Ziaja, Zimaya, Zipro, Zoeva, Zuma Line, Zwieger, Zwilling, Zwoltex.

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Appendix No. 2

Appendix No. 2. Rules on creating Offer description

Section 1. Offer description

1.1.

In order to create an Offer description, the Seller should provide, in particular, the Offer title, the description of the Goods, specifying the category corresponding to the nature of the Goods, and the type and manner of conducting the Transaction (including specifying the Offer duration and, at the Seller’s discretion: specifying the starting price, optionally the minimum price, and indicating whether the Buy Now option should be enabled), and terms of payment. The Offer description should be supplemented with at least one image presenting the Goods on offer. By specifying the Offer terms and sales policy, the Seller may also determine a particular manner of presenting and promoting the Offer on Allegro by selecting additional options.

The category selected for the Offer to be created should correspond to the main function performed by the Goods in the Offer and allow the correct completion of all parameters corresponding to the Goods, as specified by the Company.

1.1.a.

For Offers with the Buy Now option listed by Users with a Regular Account, the Offer duration is 30 days.

1.2.

The Offer must not include content that infringes law and the Allegro Terms & Conditions, and words, phrases, or expressions that violate moral norms (in particular in cases of unjustified offensive expressions, vulgarisms and their modifications, and diminutives), and drastic content. In the "Erotica" category, it is prohibited to include wording referring to minors in the Offer content.

1.3.

Essential provisions related to the Offer should be presented as a text in the language of the Marketplace on which the Seller's Offer is to be visible, except in cases where Allegro, through functionalities provided to Users, enables Users to enter Offer contents in another language. In their Offer, a User may present links to content saved on third-party servers (not belonging to the Company) However, this does not apply to essential content.

1.4.

a. The "Description" field in an Offer, its title, and parameters may contain only information regarding the offered Goods, while the additional information on the manufacturer of the Goods is permitted in

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the "Description" field. The information mentioned in the preceding sentence is considered additional and may not represent the majority of the Offer's description. The remaining information should be placed in the appropriate fields (delivery details in the "Delivery and Payment" field, warranty terms in the "Warranty" field, the description of the complaint procedure in the "Complaint" field, the information about withdrawal from the agreement without giving a reason in the "Returns" field, information about the Seller in the "About Seller" field). If any value in the "Parameters" field of the Offer is not completed by the Seller or is completed with an ambiguous value (e.g., Other, Different, Another, Another brand, Another color, Another type, Another material, Another manufacturer, Another size, Another pattern, Another shape, Another number, Another value, Another use, Another sleeve, Another diameter, Another format, Another width, Another style, etc.), individual data in this field may be populated by the Company based on appropriate and unambiguous information included by the Seller in other fields of the Offer. The Company will inform the Seller of the change referred to in the previous sentence, allowing the Seller to withdraw the change by editing the Offer. Subject to exceptions provided for in other provisions of the Allegro Terms & Conditions, contact details must be provided only in places specifically designated for that purpose. In the case of Offers posted in the category: "Groceries > Catering," the "Description" field may contain contact details and information related to the Goods delivery. The above rules do not apply to Offers for which separate agreements with entities cooperating with the Company otherwise specify the terms and conditions concerning their description.

b. When preparing an Offer on Allegro, the Seller should specify the "Condition" parameter of the Goods as per the following characteristics:

New — means Goods that are brand new, complete, unused without any flaws or defects (e.g., scratches, dents, minimal damage). The Goods are in their original packaging (where applicable), unopened, and undamaged, with intact security features or manufacturer identifiers (such as seals on boxes or tags on clothes).

New with defects — means Goods that are brand new, complete, unused. The Goods may have minor visual defects (e.g. scratches, dents, minimal damage) that do not affect their functionality and usability. The Goods are in their original packaging (where applicable) with intact security features or manufacturer identifiers (such as tags on clothing). The packaging may have visual defects (e.g., dents, damages).

Used — means Goods that have been previously used and may show signs of wear but are fully functional and work as intended. Some parts/accessories, such as, e.g., screws (in the case of furniture) or the headset (in the case of a mobile), may be missing from the Goods.

Retreaded — means Goods in the form of a tire that has undergone a regeneration process, which involves replacing the worn-out tread by applying a new layer of tread. The tire must not be damaged and must be thoroughly checked using pressure tests. A retreaded tire must not be more than 5 years old.

Certified refurbished — means Goods with no or minimal signs of wear. In addition, they have been professionally checked, cleaned, and refurbished by the manufacturer or a manufacturer-approved

Seller (distributor) to meet the requirements of the manufacturer's specifications. The Goods are delivered in new packaging (possibly in alternative packaging) with original or new accessories.

Seller refurbished/Remanufactured/Refurbished — means Goods restored to a usable condition by the Seller or a third party. Furthermore, the Goods have been checked, cleaned, and repaired to ensure full functionality. The Goods have no or minimal signs of wear. However, they may or may not be delivered in the original packaging. They are sold with original or new accessories.

Ex-display — means Goods that were displayed in a store. The Goods are complete, may have minor signs of wear, but are fully operational and work as intended. The Goods may lack their original packaging.

Repacked — means Goods that are brand new, complete, unused without any flaws or defects (e.g., scratches, dents, minimal damage), but have been repacked.

New without tags — means Goods that are brand new, complete, unused, without any flaws or defects. The product does not have the manufacturer's label tag.

After returns — means Goods that have been previously sold and then returned. Such Goods are complete and may have only minor traces resulting from repackaging or use. The Goods may lack their original packaging.

Damaged or for parts — means Goods or their components may not function as intended and are not fully operational. This includes components with defects that render them unusable, components that require servicing, repair, or components missing essential parts.

Incomplete set / Incomplete kit — means Goods that do not have all the elements included in the original set or kit. The Goods have minimal traces of use or none at all. The Goods may lack their original packaging.

Salvaged/Disassembled — means Goods that have been disassembled from what is called the "primary equipment." Such Goods may have signs of assembly related only to transportation or the preparation of Goods for sale. Such Goods may have only minor traces resulting from disassembly. The Goods may lack their original packaging.

Needs refurbishment — means vintage Goods with removable or repairable signs of wear or aging of the material that cause an easily noticeable, negative change in their overall appearance compared to the original condition. The aesthetic qualities of the Goods is not preserved. The utility function of the Goods is maintained. In order for them to regain their full functionality and aesthetic qualities, the Goods should be checked and repaired by an expert in vintage products refurbishment. The Goods do not need to be in the original packaging.

Does not need refurbishment — means vintage Goods that have not been renovated and have no signs of wear or aging of the material, such as to affect their aesthetics and usability. The Goods work and can be used as intended without any loss of comfort or safety of the User. The general appearance of the Goods does not differ noticeably from its original condition, and the signs of wear or aging of the

material are minor and do not affect the aesthetics of the Goods, which is preserved. The Goods do not need to be in the original packaging.

Digital product — means new, intangible Goods (without physical form) made available to the Buyer by means of electronic communication.

Collectible product / Investment product — means Goods whose value or qualification results mainly from their unique or specific characteristics (e.g., such as product properties, limited availability, purpose, or significance, in particular artistic, scientific, historical, or sentimental) or the potential for product's material value to change over time.

c. If the Offer contains a GTIN (EAN), it must conform to the GTIN standard established by GS1 AISBL, an international non-profit association registered in Belgium, with its registered office at Avenue Louise 326, box 10, 1050 Brussels (company registration: 419.640.608), or the relevant national entity authorized by GS1 AISBL in the territory of the country concerned. In addition, the GTIN (EAN) must be correct, i.e., in particular, it must be registered in the database of GS1 AIBL or the relevant national entity authorized by GS1 AISBL in the territory of the country concerned, and it must match the product in question — according to the registration data for the relevant GTIN (EAN).

1.5.

Images included in an Offer must relate only to the offered Goods. Goods may be presented in the context of their use or arrangement. An image may present certificates, technologies, and graphic elements (e.g., arrows). Captions are forbidden, except for brand/manufacturer logos, colors and patterns, the number and unit, and signs indicating the generation or modification of images using artificial intelligence services or systems or technologies. These rules do not apply to situations where separate agreements with parties cooperating with the Company specify different conditions for including images in Offers. The images added in the Offer may not present intimate body parts.

When listing or editing an Offer, it is permissible to add a photo or video containing text that refers only to the properties of the product contained in the parameters, name, or description (in the case of a video, the text may also relate to the manufacturer warranty), provided that the photo or video has been acquired from the Allegro Product Catalog. Photos or videos may only be added to this catalog by the brand or entity directly managing the brand product data in the Allegro Product Catalog.

In the "Erotica" category, it is allowed to present the Goods in use, provided that the presentation is in the form of a drawing. Clothing, underwear, and footwear may be presented on a model, such as a person or a mannequin in a neutral position. Presentation of the Goods together with the packaging is allowed provided that the packaging meets the requirements set out in this paragraph. The images must not contain any content/elements referring to minors.

1.6.

Banners in the List of Offers are used solely to inform about the Seller and the goods offered by them, and may not contain advertisements, promotional and classified ad content regarding activities conducted outside Allegro, nor contact details. Logos of brand /manufacturer or Seller are allowed.

1.7.

The background image is used to graphically represent the business profile and the type of assortment sold on Allegro and must not include contact information, promotional content, and advertisements related to any activities carried out outside Allegro. Users may provide their login, and brief information on the profile of their activities carried out on Allegro. The information referred to in the preceding sentence shall be provided as additional information and may not fill a major part of the image.

1.8.

Headers may not contain text and contact details. The exceptions are the brand/manufacturer logos and information indicating the official nature of the sales carried out on the Account, posted only by Sellers participating in partner programs on the basis of a separately concluded agreement with the Company.

1.9.

Appendixes to an Offer must be related to the offered product. They may not contain the same information as included in the "Description" field. The content of an appendix must be related to the type of the selected appendix. Information contained in the appendixes may not violate the remaining provisions of the Allegro Terms & Conditions.

1.10.

The Offer may not contain ads, promotional content, or classified ad content (e.g. "looking to buy/exchange" proposals), or other elements facilitating the purchase of goods and services outside Allegro.

1.11.

An Offer may not pertain to a set of different products or multiple units of the same product (multipack). The prohibition referred to in the preceding sentence does not apply to Offers of product sets created with the use of a dedicated functionality (for multiples of the same product called multipacks), manufacturer's sets and Offers listed in the categories specified at https://help.allegro.com/sell/pl/a/6MlbmXl7bFB.

1.12

As part of an Offer, the Seller may not allow the Buyer to decide on one or more essential attributes of the Goods, such as size or model, etc. In an Offer including multiple units of the Goods, the Seller may allow the Buyer to select a color or a graphic pattern on condition that the Seller presents current information on the number of available colors or graphic patterns.

1.13.

The Company can create Product variants. A Product variant is a combination of Offers concerning variants of particular Goods or Products (i.e., when they are related to the same product but in a different variant, e.g., with a different color, size, memory, etc.), enabling the Buyer to choose a variant of particular Goods presented in the form specified by the Company in selected areas on Allegro. Offers for the Product variant are selected taking into account the relevance mechanism described in paragraph 3.4(b) of the Allegro Terms & Conditions; however, a given Product variant is created first by selecting the variants of particular Goods from other Offers of the Seller whose Offer is displayed.

1.14.

An Offer description, including its title and parameters, must not contain any keywords to manipulate the search results of the Goods on Allegro.

1.15.

Elements of HTML, JavaScript, Java, or other programming languages, or any other technologies may not be used to carry out any negative actions affecting the operation of Allegro or misleading other Users.

1.16.

In the content of an Offer, the Seller may post website addresses (in any form, e.g., links) only if:

a. no commercial activity is carried out by means of these websites, and the sole aim of the linked content is to present additional information on the Goods;

b. it is the object of the Offer itself, e.g., a domain name, hosting service, Internet service.

1.17.

For Offers listed in the classified ad categories: "Cars," "Real Estate," "Short-term rental," "Live Animals," "Machines," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services" by entities acting on the basis of separate agreements concluded with the Company, it is allowed to display the address of the Seller's website. However, such address may only be displayed on images and headlines within the Offer or banners included in the list of Offers, and it cannot lead to websites providing the same or similar services as Allegro (i.e., websites publishing Offers or classifieds submitted by Internet users).

1.18.

As part of an Offer, the Seller may grant a discount or offer a free gift to be added to the Goods (freebie) provided that the Buyer receiving the discount or free gift is not selected by drawing. A discount and a freebie must be specified in an unambiguous manner.

1.19.

The Seller must indicate the order dispatch date. Making available the international delivery option in the Offer means that (i) the Seller intends to list the Offer on the Marketplace dedicated to the relevant country of delivery and (ii) the price of the Goods is intended to be converted into the currency of the particular Marketplace, in accordance with paragraph 1.20 below, unless the Seller has specified it themselves.

1.20.

The price of the Goods specified in an Offer by the Seller must be a gross amount (it does not apply to categories not subject to sales commissions indicated in Appendix No. 4) including in the currency of the Marketplace where it is to be visible. If the price of the Goods is not specified in the currency of the Marketplace where the Offer is to be visible, the Seller agrees to the automatic conversion of the price of the Goods according to the reference euro exchange rate announced by the European Central Bank on the day preceding the conversion.

1.21.

An Offer content must not contain any information that would in any way differentiate Buyers' statuses in terms of using payment services specified in Appendix No. 7 A, 7B or 7C to the Allegro Terms & Conditions.

1.22.

In the categories: "Jewelry and Watches," "Supermarket," "Erotica," "Movies," "Photography" and "Consoles and Gaming Machines," the number of Offers posted simultaneously by a Seller with a Business Account may not exceed 30,000.

1.23.

For any Offers the subject of which are devices within the meaning of Article 1(2)(1) of the Act of April 7, 2022, on medical devices (Dz.U.2022.974), i.e., medical devices, medical device equipment, and products listed in Annex XVI to Regulation (EU) 2017/745 of the European Parliament and of the Council of April 5, 2017, on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC, and in vitro diagnostic medical devices and in vitro diagnostic medical device equipment referred to in Regulation (EU) 2017/746 of the European Parliament and of the Council of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, if such Offers contain advertising elements, e.g., advertising slogans or additional options referred to in Section 3 below, the Seller by listing such Offers validates these advertising elements within the meaning of Article 56(2) of the Act of April 7, 2022, on medical devices (Dz.U.2022.974).

Section 2. Images (thumbnails)

The Seller shall present their Goods on at least one image (thumbnail) posted on the server belonging to the Company. The image must meet the following requirements:

2.1.

Goods must be presented in the image in a way that does not cast any doubts as to the actual and real object of sale as part of a given Offer. Goods may be presented in the context of their use or arrangement (e.g., presentation by a model), subject to the first sentence of paragraph 2.2 below.

2.2.

The Goods should be presented against a white, uniform background (RGB 255.255.255).

2.2.1. Exceptions are:

- books, movies, music, and software whose cover can fill the entire image,
- Outdoor sculptures and fountains in the Art subcategory,
- Works of art other than sculptures (original paintings, drawings, graphics, posters, photographs, and their copies), the reproductions of which can fill the entire image,
- Uranium glass items in Design and Antiques.

2.2.2. Exceptions also include images in the "Fashion" category, as well as images in the "Kids" and "Sport" categories presenting clothing, or footwear, clothing accessories, and luggage, where goods may be presented against a uniform gray background (with a value of V in the HSV space not lower than 0.8 - on a scale defined from 0 to 1).

2.2.3. Exceptions to using a white, uniform background RGB 255.255.255 also include Offers for which separate agreements with entities cooperating with the Company may specify different conditions for the presentation of Goods.

2.2.4. The thumbnail may not contain any additional elements, in particular texts, graphic elements, frames, logotype, etc., except signs indicating the generation or modification of images using artificial intelligence services or systems or technologies. The thumbnail may not present intimate body parts.

2.3.

If significant characteristics (color, flavor, smell) cannot be presented on the image of the Goods, they may be defined graphically on the thumbnail.

2.4.

The Goods may be presented against a background other than white (e.g., a gazebo presented with a garden in the background) if one of the following conditions is met:

a. Goods are offered with a parameter other than "new," "new with defects," or "new without tags" in an Account other than Business Account;

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b. Goods with a parameter other than "new" are presented in the category:

- Automotive > Car Parts
- Automotive > Motorcycle Parts and Equipment
- Automotive > Machine and Other Vehicles Parts
- Automotive > Tires and Rims

c. Goods offered for Auction are presented in the category: Fashion > Clothing, Footwear, Accessories

d. Goods are presented in the category:

- Home and Garden > Construction Work and Equipment > Floors > Floorboards
- Home and Garden > Construction Work and Equipment > Floors > Laminate Flooring
- Home and Garden > Construction Work and Equipment > Floors > Parquet
- Home and Garden > Construction Work and Equipment > Floors > Floor Tiles
- Home and Garden > Construction Work and Equipment > Walls and Facades > Wallpapers
- Home and Garden > Furniture > Kitchen > Kitchen Furniture Sets
- Home and Garden > Furniture > Teenager's Room > Furniture Sets
- Home and Garden > Furniture > Kid's Room > Furniture Sets
- Home and Garden > Furniture > Bathroom and Toilet > Bathroom Furniture Sets
- Home and Garden > Furniture > Bedroom > Furniture Sets
- Home and Garden > Furniture > Bedroom > Beds
- Home and Garden > Furniture > Living Room > Couches
- Home and Garden > Furniture > Living Room > Furniture Sets
- Home and Garden > Furniture > Living Room > Corner Couches
- Home and Garden > Furniture > Living Room > Couch Sets
- Home and Garden > Garden > Plants
- Home and Garden > Garden > Garden Architecture > Gazebos, Shelters, Canopies

- Home and Garden > Equipment > Tableware > Dishware
- Home and Garden > Equipment > Holiday and Occasional Decorations – Christmas > Christmas Lighting
- Home and Garden > Equipment > Holiday and Occasional Decorations – Christmas > Seasonal Outdoor Lighting
- Home and Garden > Equipment > Holiday and Occasional Decorations – Christmas > Christmas Lights
- Home and Garden > Equipment > Holiday and Occasional Decorations – Christmas > Lighting Projectors
- Kids > Kids' Room > Furniture > Furniture Sets
- Collections and art > Handicrafts > Handmade Items
- Collections and Art > Design and Antiques > Furniture > Furniture Sets
- Collections and Art > Design and Antiques > Furniture > Beds
- Collections and Art > Design and Antiques > Furniture > Couches and Sofas
- Collections and Art > Design and Antiques > Porcelain > Table Serving Sets – Individual Pieces
- Collections and Art > Design and Antiques > Porcelain > Complete Table Serving Sets
- Collections and Art > Design and Antiques > Art Supplies
- Supermarket > Pet Supplies > Aquaristics > Aquarium Pets
- Supermarket > Pet Supplies > Aquaristics > Plants and Care > Plants
- Supermarket > Pet Supplies > Terrariums and Other > Terrarium Pets
- relating to the sale or rental of real estate, as well as in the categories: "Services," "Automotive" (in the subcategories: "Cars," "Motorcycles and Quads," "Machines," "Other Vehicles and Boats" and "Trailers, Semitrailers") and in the "Live Animals" subcategory

2.5.

The Goods offered by parties operating on the basis of separate agreements concluded with the Company, in the following categories:

- Automotive > Car Parts

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- Automotive > Motorcycle Parts and Equipment > Motorcycle Parts
- Automotive > Motorcycle Parts and Equipment > Spare Parts for ATVs
- Automotive > Machine and Other Vehicles Parts

may be presented in the image (thumbnail) in the form of a technical drawing concerning the offered Goods.

2.6.

Goods delivered by electronic means do not have to meet the conditions referred to in paragraphs 2.2–2.5 above; however, the thumbnail may not violate other provisions of the Allegro Terms & Conditions (e.g., contain advertisements, promotional and advertising content regarding activities carried out outside Allegro and contact details).

2.7.

Special rules for the "Erotica" category:

a. a. The thumbnail may present only the Goods that are the subject of the Offer. Presentation of the Goods on a model — a person or mannequin in a neutral position, is allowed only for clothing and underwear;

b. b. It is prohibited to present the Goods in the context of their use;

c. c. Presentation of the Goods together with the packaging is allowed provided that the packaging meets the requirements specified in sub-paragraphs (a) and (b);

d. d. The Goods may be presented in just one shot;

e. e. The thumbnail may not contain any content/elements referring to minors;

In the remaining scope, thumbnails must meet the requirements specified in Section 2.

Section 3. Additional options

When creating an Offer, and after its creation, the following additional options to distinguish the Offer visually in the list of Offers on Allegro are available for a fee:

3.1.

Feature — for all forms of sorting except relevance, consists in placing an Offer on the list of featured Offers, i.e. in a clearly separated part of the list of Offers displayed above other Offers, covering only featured Offers, and on the list of featured Products, in the case of an Offer that is a Product

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Representative. For sorting by relevance on the list of Products, Feature involves increasing the probability of the Product appearing higher on a given list.

The Feature may only be used by Sellers who have an active Business Account that is not suspended or subject to a temporary restriction regarding access to specific services provided within Allegro and whose sales quality is defined as at least "Neutral". After the loss of the "Neutral" sales quality level, the Seller may continue to use the Feature for additional 7 days, only for the Offers featured on the last day of possessing the sales quality rated at least "Neutral".

Only Buy Now Offers for Goods with the "New," "Digital Product," "Collectible Product," or "Investment Product" condition are eligible for Feature, and when not combined into a bundle of different Products.

The above limitations regarding the type of Seller's Account, the procedure of concluding the sales agreement, and the condition of the Goods do not apply to Charity Offers from the "Special Moments" category, which may be Featured regardless of these parameters.

If the additional „Feature" option is selected for an offer shared on more than one Marketplace, the Seller has the option to choose the Marketplace on which the option is to be active. Changes in the scope of selected markets may be made by the Seller at any time during the additional option period.

3.2.

Promotion on a Category Page — the Offer information is presented on the category's main page (the page displayed directly upon selecting the category name from the catalog presented on the Allegro homepage), using a mechanism that selects up to thirty displayed Offers each time, of which a maximum of 3 (three) are selected on the basis of the Recommendation System referred to in Section 23 of the Terms & Conditions, and the remaining ones are selected at random. The option does not apply to Offers from the "Erotica" category and "Live Animals" subcategory in the "Home and Garden" category;

3.3.

Fees for individual additional options described in this Section 3 are provided in Appendix No. 4 of Terms & Conditions.

3.4.

This Section 3 shall not apply to Offers available in the category: Kids > Kids' Feeding > Kids' Foods > Modified Milk > Infant Formula and Offers concerning other Goods, the advertising of which is forbidden by the provisions of generally applicable law.

Section 4. Product series

The Seller may publish the images of the Goods and the corresponding graphic elements or brand/ manufacturer's Logos on the Offer's Page within the product series, which are used to present Offers posted on Allegro by a given Seller. It is prohibited to publish within the product series any

advertisements, promotional ad content, announcements, or any content related to the Seller's activity either on or outside Allegro, as well as any contact data.

Appendix No. 3

Appendix No. 3. Policy on technical breaks and compensation for technical failures

Section 1. Technical breaks

1. The Company may carry out technical breaks resulting in temporary lack of access to certain functionalities of Allegro („Technical Breaks"). Their purpose is to carry out maintenance and development work, as well as to prevent Technical Failures referred to in Section 2 below.

2. Whenever possible, Technical Breaks take place during night hours.

3. As far as possible, the Company informs Users in advance about the scope, date and expected length of the Technical Break.

Section 2. Technical failures

In addition to the Technical Breaks referred to in Article 1, unexpected technical failures are also possible resulting in an interruption in access to basic Allegro functions such as logging in to the Account, searching and purchasing Goods and issuing an Offer („Technical Failures").

Section 3. Information

Information regarding Technical Breaks and Technical Failures can be posted in the „Help Center" section under „News" on the Allegro domain.

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Appendix No. 4

Appendix No. 4 Fees and sales commissions

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Allegro.pl

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Allegro.cz

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Allegro.sk

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Allegro.hu

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PART I. GENERAL PROVISIONS

Section 1. General Comments

1. The Company charges the following fees and sales commissions for Transaction organization services provided as part of Allegro:

a. sales commissions,

b. fees for additional options,

c. fees for listing Offers in categories of Classifieds,

d. fees on Allegro Lokalnie,

e. local retail surcharge (Allegro.hu).

2. The fees referred to in the paragraph above, except the sales commission, are non-refundable. The exceptions are situations in which the Offer is removed or expires early in accordance with the rules specified in paragraph 8.2 or 8.6 of the Allegro Terms & Conditions — the fees are refundable less the amount proportional to the time for which the Offer was listed. This provision is without prejudice to the rights of consumers arising from mandatory rules of law.

3. The Company may charge fees for other services provided on Allegro. The amount of such fees is set individually in the terms and conditions of a given service. In particular, the Company may charge Users for the costs of services related to the transport of Goods in the amount and in accordance with the rules described below.

4. In the absence of relevant information, it is assumed that amounts set forth in this Appendix are gross amounts (they include a tax on goods and services, i.e., VAT). If the amount of fee or sales commission is set as a percentage of a given amount (e.g., of the selling price), the gross amount (including VAT) shall be the basis for calculating such fee or sales commission. Sales commission amounts are rounded up as per the table below:

Allegro.pl	PLN 0.01
Allegro.cz	CZK 0.01
Allegro.sk	EUR 0.01
Allegro.hu	HUF 0.01

5. It is inadmissible for the Seller to charge Transaction costs directly to the Buyer (in particular, additional options, and fees for making card payments or sales commissions).

6. The terms: "Feature," and "Promotion on a Category Page," written with a capital letter in this Appendix, shall have the meaning assigned to them in Section 3 (3.1)–(3.2) of Appendix No. 2 to the Allegro Terms & Conditions.

7. For Offers published before November 2, 2022, by Regular Accounts, the basic listing fee, sales commissions, and fees for additional options will apply in the amounts before the changes of November 2, 2022.

Section 2. Settlement of Receivables

1. Settlements for the full scope of services related to ensuring functionality and services available on the Allegro commercial platform (the "Comprehensive Service") are conducted for each User separately for each Marketplace. For this purpose, separate Billing Accounts are created for the User in the appropriate currency for each Marketplace. The Comprehensive Service does not cover services and settlements for Offers listed in classifieds categories, Allegro Lokalnie or settlements that are not VAT-taxable ("Non-VAT Settlements").

2. Settlement data may be managed upon logging in to the Account; from their Account, each User may view the current and past status of their Billing Accounts (that state the fees and sales commissions charged and the refund amounts to a given Billing Account). Such settlements include a detailed calculation of partial fees that make up the total fee for a given Comprehensive Service and the Non-VAT Settlements.

3. Users are obliged to pay all amounts due to the Company in the appropriate currency, separately for each Billing Account, each time until the 14 day of the next month.

4. Users who receive invoices are obliged to pay the amount payable in the amount and currency indicated in the invoice, irrespective of its amount.

5. A User that does not receive any invoices is obliged to pay the fees due to the Company after the end of a given billing cycle. It is not required to make any payment in case the total amount due as of the end of the month is below the amount indicated for a specific Marketplace in the table. In such case, the User shall make a payment charged on a given Billing Account after the end of the month in which the amount due exceeds the amount indicated for a specific Marketplace in the table. However, upon the request of the Company, the User shall be obliged to make a payment within a specific deadline, even if the total balance is below that amount.

The total amount charged on the relevant Billing Account after the end of the month	
Allegro.pl	PLN 10
Allegro.cz	CZK 50
Allegro.sk	EUR 2
Allegro.hu	HUF 950

6. Failure to pay the amount payable within the required time limit may result in the User Accounts functionality being partially or completely disabled. In such a case, the restoration of full Account functionality shall be conditional on the settlement of all amounts payable by the User to the Company.

7. Payments to the Company shall be made to individual bank accounts assigned to each Billing Account. Payment details are available upon logging in to the Account.

8. Payments made by the User to the Company are settled within a given Billing Account. Initially, payments are credited towards the amounts arising from an invoice that is due and payable. Regarding the User referred to in paragraph 5 above, for receivables arising from the monthly settlement of a given billing cycle. With respect to a single billing cycle, payments made by Users are credited on a pro-rata basis to the Comprehensive Service and Non-VAT Settlements. In case the fee due to the Company is made up of several due and payable invoices or monthly settlements of billing cycles, payments made by the User are credited first towards the oldest of them.

Section 3. Overpayments

1. If an overpayment is made to any Billing Account during a billing cycle, the User may request a refund at any time using a form available in the My Allegro > Billing > Settlements with Allegro tab. However, if the User requests a refund of the overpayment, the overpayment under a given Billing Account is first credited towards the currently charged fees, sales commissions, and Non-VAT Settlements, and then towards the fees, sales commissions, Non-VAT Settlements, and any debts for other Billing Accounts and on other Accounts of a given User. The overpayment between Billing Accounts kept in different currencies is credited according to the exchange rate table of the National Bank of Poland from the day preceding the currency conversion. As a general rule, the overpayment shall be refunded by bank transfer to the entity that made the payment to the account from which the payment was made.

2. Subject to paragraph 1 above, in case of any overpayment within a given Billing Account at the end of a billing cycle, it will be recognized as an advance towards the Comprehensive Service within a given Billing Account (excl. Non-VAT Settlements in subsequent billing cycles).

3. In case the advance referred to in paragraph 2 above is available in Billing Account, it will be applied in the following order: (a) to cover the adjustment of payments made (taking into account any payments made in a given month), if such an adjustment occurs in a given month; (b) to cover the fees and charges (excl. Non-VAT Settlements). If there are no fees and charges on a given Billing Account in a given billing cycle (excl. Non-VAT Settlements, or their total amount is below the overpayment for prior billing cycles (minus adjustments of payments made in the current cycle), and at the same time there are any Non-VAT Settlements, the User hereby expresses the intention to change the purpose of the advance and to apply the funds from the overpayment for Non-VAT Settlements (at the amount corresponding to the value of Non-VAT Settlements or the overpayment value).

4. Debits arising from fees and sales commission charged in a given month for a given Comprehensive Service and Non-VAT Settlements shall be first set off within a given Billing Account by the Company against the advance(s) referred to in paragraphs 2 and 3 above, resulting from prior billing cycles. Then,

the Company will clear the advances against the payment made or overpayment emerging in the current billing cycle. In such a case, the provisions of section 1 above shall apply accordingly.

5. The funds obtained by the User on a given Billing Account from promotional actions organized by the Company are non-refundable or transferrable between Billing Accounts. They can only be used in total for the payment of future fees arising from the services performed for the User as part of Allegro on a given Billing Account.

Section 4. Changes in Fees and Sales Commissions

1. The Company reserves the right to change the amounts of fees and sales commissions. These changes shall be made following the procedure and the terms set out in the Allegro Terms & Conditions.

2. The Company reserves the right to reduce fees and sales commissions, from time to time, as part of time-limited special offers — on the terms separately provided for such campaigns.

Section 5. Invoices and Notes

1. Business Account Users, to receive invoices, should fill in a relevant form and have their data as provided in the invoicing form verified as true. Invoicing data must correspond to the data provided in the Account settings. Invoices for subsequent months shall be issued automatically without the need to repeat the actions indicated in the previous sentences — until the User opts out of receiving invoices.

2. Invoices for Users who are natural persons not pursuing an economic activity shall be issued solely upon their request. In such a case, the provisions of paragraph 1 shall apply mutatis mutandis.

3. a. A User who is a tax on goods and services (VAT) payer, having a registered address within a European Union Member State other than Poland, is obliged to produce documents to certify its registration as a taxpayer in one of the European Union Member States other than Poland, and fill in a form available at My Allegro > Account > Setting > Account data > Tax information.

Documents to certify a taxpayer's registration and data provided in the form are checked. The declarations submitted will be effective from the billing period following the period in which such declaration was effectively made and their positive verification by Allegro was carried out.

b. Users with a registered seat outside Poland, who have a fixed establishment in Poland, as defined in Article 11(1) of Council Implementing Regulation (EU) No. 282/2011, should notify the Company, indicating their Polish VAT number. Such notification should be effective starting from the billing period following the period in which such declaration was effectively made. Submission of such notification will impact the VAT rate applicable to the fees and sales commissions for the services related to the Transaction performed as part of Allegro.

4. Invoices for a given month include amounts payable charged in this month for a given Billing Account in its currency, and they are issued no later than on the 15th day of the next month.

5. The User is obliged to update invoicing data immediately following any change. As regards updates to invoicing data (except for the address and telephone data), such change is possible only if the company has undergone a transformation or its form of legal succession has changed. A change shall be made once documents to certify legal succession are verified as true. The change takes effect starting from the first invoice issued after positive data verification by Allegro.

6. The default procedure for issuing invoices are structured invoices ("structured invoices") issued and made available using the National E-invoice System ("National E-invoice System") within the meaning of the Act of March 11, 2004, on goods and services tax.

7. In addition, structured invoices (their visualizations) are made available as PDF(s) (Portable Document Format) in the administration dashboard of the User Account.

8. In cases where the Company is obliged to provide the User with a structured invoice in a manner agreed with them, acceptance of the Allegro Terms & Conditions means consent to the provision of structured invoices in the manner indicated in paragraph 7. This User may at any time withdraw their consent to the provision of structured invoices to them in the manner indicated in paragraph 7. Withdrawal of this consent means the User's consent to being provided with structured invoices in paper form to the address indicated in the User Account settings.

9. In cases where it is not possible to issue structured invoices, invoices are issued in electronic form. Such invoices are made available as PDF(s) (Portable Document Format) in the administration dashboard of the User Account.

10. In cases where the Company is obliged to agree on the way of providing the User with an electronic invoice, acceptance of the Allegro Terms & Conditions means consent to making these invoices available in the manner indicated in paragraph 9. The User may at any time withdraw their consent to the provision of electronic invoices to them in the manner indicated in paragraph 9. Withdrawal of this consent means the User's consent for making such invoices available to them on paper to the address indicated in the User Account settings.

11. In the event of failure of the National E-Invoice System announced in the media, the Company reserves the right to issue and send the User invoices in paper form.

12. To ensure the authenticity of invoices (other than structured invoices) as defined in separate regulations, invoices shall be made available to the User in electronic form solely upon logging into their Account, using login and password, in a manner to enable downloading them to the User's IT system.

13. To ensure the integrity of invoices as defined in separate regulations, the invoices made available in electronic form shall be generated as PDF (Portable Document Format) files, secured to prevent any change to the invoice data, in particular:

a. document editing,

b. inserting comments,

c. filling in or signing form fields,

d. document assembly,

e. copying the document contents,

f. extracting pages.

14. The Company reserves the right to use other technical solutions in addition to those indicated in paragraphs 12 and 13 above, aimed to ensure the authenticity and integrity of invoices (other than structured invoices) made available in electronic form.

15. The User who receives structured invoices or invoices in electronic form is obliged to store them in accordance with separate regulations.

16. Structured invoices (their visualizations) and invoices in electronic form shall be available in the User account administrative dashboard for 7 years of the date of issue. Consequently, no copies of structured invoices or invoices in electronic form are issued.

17. If only Non-VAT Settlements are subject to documentation in a given settlement period instead of an invoice, the Company shall issue the User an accounting note.

Section 6. Procedure for Granting a Transaction Rebate

1. In particularly justified cases, where the Seller has concluded a sales agreement and the Transaction did not violate the Allegro Terms & Conditions, the Company may grant a transaction rebate to the Seller in the current billing cycle for the supply of services on a given Marketplace.

2. A transaction rebate is granted within a specific Billing Account in accordance with the rules specified below, depending on the payment method selected by the Buyer:

a. Payment for the purchased Goods made using the payment service provided by the Payment Service Provider — for payments marked as "Completed," provided that:

i. The Buyer has withdrawn from the agreement using the form "Return purchase" available in the "Purchase History" tab, and the Seller has returned the funds using the "Allegro Finance" service, however, if the reason for withdrawal is due to the Seller's fault or is a consequence of a complaint lodged by the Buyer due to non-compliance of the goods with the agreement, warranty, or guarantee;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab, and the Seller has returned the funds using the "Allegro Finance" service, if:

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, it will be granted only if the Buyer indicates that the withdrawal from the agreement is not due to the Seller's fault;

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iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab, and the Seller has reimbursed the funds using the "Allegro Finance" service;

b. Payment for the purchased Goods made using the payment service provided by the Payment Services Provider — for payments with a status other than "Completed," if:

i. The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

ii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab;

c. Payment for the purchased Goods made using the "payment on delivery" option, provided that:

i. The Buyer has withdrawn from the agreement using the form "Return purchase" available in the "Purchase History" tab, however, if the reason for withdrawal is due to the Seller's fault or withdrawal from the agreement is a consequence of a complaint lodged by the Buyer due to non-compliance of the goods with the agreement, warranty, or guarantee;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab if:

- The tracking number provided in the Orders tab (My Sales -> Orders) shows that the parcel was not picked up, or was picked up, but the Buyer indicates that the failure to complete the Transaction is not attributable to the Seller’s fault;
- The Buyer has opened a Discussion regarding the Transaction being the subject of the request for a transaction rebate, the rebate will be granted only if the Buyer indicates that failure to complete the Transaction is not attributable to the Seller’s fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab;

d. Payment on in-store pick-up or Seller's own delivery provided that:

i. The Buyer has withdrawn from the agreement using the form "Return purchase" available in the "Purchase History" tab, however, if the reason for withdrawal is due to the Seller's fault or withdrawal from the agreement is a consequence of a complaint lodged by the Buyer due to non-compliance of the goods with the agreement, warranty, or guarantee;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab if:

- The Buyer does not confirm receipt of the Goods;

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- The Buyer has opened a Discussion regarding the Transaction being the subject of the request for a transaction rebate, the rebate will be granted only if the Buyer indicates that failure to complete the Transaction is not attributable to the Seller's fault.

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab.

3. The amount of a transaction rebate may not exceed the amount of sales commission on the sale of Goods and the local retail surcharge (Allegro.hu), which was previously charged or collected by the Company in connection with the conclusion of the sales agreement referred to in paragraph 1.

4. To receive a transaction rebate, the Seller should fill in a relevant form available at a relevant Allegro page within 45 days of concluding the sales agreement, unless the Company does the same on their behalf and automatically grants a transaction rebate if it has relevant knowledge based on the data from the IT systems of the Company. The transaction rebate may also be granted in the case of a Transaction in which the payment's status is other than "completed," provided that the Buyer makes, within the 24 hours following the Transaction, at least one more Transaction within the same Offer in which the payment's status is "completed," or the Buyer chooses the "payment on delivery" or the "payment on in-store pick-up" payment method.

5. If the Buyer makes a payment after the Seller has been granted a transaction rebate, or as a result of verification undertaken by the Company resulting in the determination that the Transaction was successfully finalized or that the Transaction violated the Allegro Terms & Conditions, the Company reserves the right to once again charge the sales commission and the local retail surcharge (Allegro.hu).

6. The provisions of this Section do not apply to the fees on Allegro Lokalnie.

Section 7. Non-Vat Settlements

1. As part of the Seller's balance of a given Billing Account, except for settlements made with respect to a given Comprehensive Service, the Company will be making Non-VAT Settlement, i.e., will charge the Seller with fees that are not VAT-taxable. They will apply to:

1) the settlements referred to in Appendix No. 20 of the Allegro Terms & Conditions;

2) Allegro Buyer Protection — in the case referred to in Section 4(10) of Appendix No. 9 of the Allegro Terms & Conditions, where the Seller is obliged to cover the costs incurred by the Company in relation to the compensation paid to the Buyer.

3) transactions in which the Seller is obliged to cover all costs, fees, or penalties charged to or imposed on the Company by the Service Providers due to the performance by the Service Providers of any activities in respect of any Onerous Parcel, referred to in Appendixes No. 16 and 16A in conjunction with Appendix No. 4 to Allegro the Terms and Conditions.

4) damages related to a Seller's breach of the Terms & Conditions referred to in paragraph 8.5 of the Allegro Terms & Conditions.

5) contractual penalties referred to in paragraph 8.14a of the Allegro Terms & Conditions.

PART II. SPECIFIC PROVISIONS

Section 8. Sales Commissions

1. A sales commission is charged each time upon the conclusion of an agreement within the Transaction. A sales commission is calculated in accordance with the sales commission rate in the category in which the Offer was listed or to which the Offer was transferred by the Seller or by the Company in accordance with the provisions of the Allegro Terms & Conditions.

2. The sales commission amount depends on the final price and cost of delivery, which the Buyer selected.

3. The minimum value of the sales commission charged each time per unit is:

Marketplace	Net	Gross
Allegro.pl	PLN 0.40	PLN 0.49
Allegro.sk	EUR 0.10	EUR 0.12
Allegro.cz	CZK 2	CZK 2.46
Allegro.hu	HUF 35	HUF 43.05

4. If a multi-item Offer only with the Buy Now option is deleted or terminated before due time on the terms described in paragraph 8.2 of the Allegro Terms & Conditions, the sales commission is charged on the Goods sold until the Offer is deleted or terminated.

5. Additional services: Giftwrapping, change of direction of door opening, and services such as carry-in, assembly, setting up and preparing for operation, as well as collection of used equipment, are exempt from sales commissions.

6. Sales commissions are collected on the terms described below:

All categories "**Accessories**" except "Electronics" category, "**Accessories and Tools,**" "**Training Aids,"** category "**Accessories and Additives**" in category "Coffee," category "**Cleaning Accessories"** except category "Vacuum Storage Bags," category "**Protective Accessories**," "**PCP Accessories,**" "**Yoga Accessories**," "**Parts and Accessories**" except category "Electronics" and "Sports and Travel," category "**Art Supplies**," "**Elements and Accessories**" in category "Design and Antiques," category "**Alcohol Accessories**" except category "Squeezers and Presses," category "**Sewing Accessories,**" "**Toy Accessories,**" "**Office Supplies,**" "**Bartending Accessories,**" "**Kitchen Accessories,**" "**Cash Register and Printer Accessories,**" "**Bathroom Accessories,**" "**Confectionery Accessories,**" "**Beekeeping**

Accessories," "**Centerpieces and Accessories,**" "**Updo Accessories,**" "**Jewelry Accessories,**" "**Watch Accessories,**" "**Party Game Accessories**":

Marketplace	**Net** *the amount of the sales commission depends on the final price*	**Gross** *the amount of the sales commission depends on the final price*
Allegro.pl	up to PLN 90: 13%, over PLN 90: PLN 11.70 + 8% on the surplus over PLN 90	up to PLN 90: 15.99%, over PLN 90: PLN 14.40 + 9.84% on the surplus over PLN 90
Allegro.sk	up to EUR 22: 13%, over EUR 22: EUR 2.86 + 8% on the surplus over EUR 22	up to EUR 22: 15.99%, over EUR 22: EUR 3.52 + 9.84% on the surplus over EUR 22
Allegro.cz	up to CZK 450: 13%, over CZK 450: CZK 58.50 + 8% on the surplus over CZK 450	up to CZK 450: 15.99%, over CZK 450: CZK 71.96 + 9.84% on the surplus over CZK 450
Allegro.hu	up to HUF 7,900: 13%, over HUF 7,900: HUF 1,027 + 8% on the surplus over HUF 7,900	up to HUF 7,900: 15.99%, over HUF 7,900: HUF 1,263.21 + 9.84% on the surplus over HUF 7,900

Categories**"Clothing" and "Footwear"** excluding category "Automotive," **category "Workwear and Safety," "Protective Workwear," "Luggage," "Work Clothing and Footwear," "Medical Clothing and Footwear," "Erotic Footwear," "Erotic Lingerie and Clothing," "Clothing, Footwear"**:

Marketplace	**Net** *the amount of the sales commission depends on the final price*	**Gross** *the amount of the sales commission depends on the final price*
Allegro.pl	up to PLN 110: 11.5%; over PLN 110: PLN 12.65 + 7.5% on the surplus over PLN 110	up to PLN 110: 14.15%; over PLN 110: PLN 15.57 + 9.23% on the surplus over PLN 110
Allegro.sk	up to EUR 25: 11.5%; over EUR 25: EUR 2.88 + 7.5% on the surplus over EUR 25	up to EUR 25: 14.15%; over EUR 25: EUR 3.54 + 9.23% on the surplus over EUR 25
Allegro.cz	up to CZK 550: 11.5%; over CZK 550: CZK 63.25 + 7.5% on the surplus over CZK 550	up to CZK 550: 14.15%; over CZK 550: CZK 77.83+ 9.23% on the surplus over CZK 550
Allegro.hu	up to HUF 9,700: 11.5%; over HUF 9,700: HUF 1,115.5 + 7.5% on the surplus over HUF 9,700	up to HUF 9,700: 14.15%; over HUF 9,700: HUF 1,372.55 + 9.23% on the surplus over HUF 9,700

"**Furniture**" categories excluding the "Collections and Art" category, category "**Office Furniture**," "**Store and Warehouse Racks**," "**Garden Furniture**":

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Marketplace	Net	Gross
Allegro.pl	9% up to PLN 250	11.07% up to PLN 307.50
Allegro.sk	9% up to EUR 54	11.07% up to EUR 66.42
Allegro.cz	9% up to CZK 1250	11.07% up to CZK 1,537.5
Allegro.hu	9%, up to HUF 22,700.00	11.07%, up to HUF 27,921.00

and

"**Home and Garden**" (except for the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	11%	13.53%
Allegro.sk	11%	13.53%
Allegro.cz	11%	13.53%
Allegro.hu	11%	13.53%

"Home and Garden" (category: "**Garden**" except category: "Lighting" and "Garden Furniture " and those listed below, category: "**Construction and Accessories**" except category below, category: "**Pots and Casings**"):

Marketplace	Net	Gross
Allegro.pl	10% up to PLN 250	12.3% up to PLN 307.50
Allegro.sk	10%, up to EUR 54	12.3%, up to EUR 66.42
Allegro.cz	10% up to CZK 1250	12.3% up to CZK 1,537.5
Allegro.hu	10%, up to HUF 22,700.00	12.3%, up to HUF 27,921.00

"Home and Garden" (categories: "**Power Tools Parts,**" "**Vises,**" "**Hammers, Cutters and Chisels,**" "**Tin Snips,**" "**Tool Organization and Storage,**" "**Accessories and Equipment,**" "**Glue Guns,**" "**Foam Guns,**" "**Silicone Guns,**" "**Paint Guns,**" "**Measuring Instruments,**" "**Pliers, Scissors, Pincers,**" "**Clamps,**" "**Winches,**" "**Screwdrivers,**" "**Sealers,**" "**Staplers and Staples**" in category: "Tools"):

Marketplace	Net	Gross
Allegro.pl	9% up to PLN 140	11.07% up to PLN 172.2
Allegro.sk	9% up to EUR 33	11.07% up to EUR 40.59
Allegro.cz	9% up to CZK 700	11.07% up to CZK 861
Allegro.hu	9%, up to HUF 12,000	11.07%, up to HUF 14,760

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"Home and Garden" (category: "**Smart Home,**" "**Power Generators,**" "**Tile Cutters,**" "**Alarms,**" "**Pumps and Hydrophores,**" categories: "**Garages,**" "**Fireplaces and Accessories,**" "**Heating,**" "**Work at Heights,**" "**Construction Equipment and Accessories,**" "**Fire Protection Equipment,**" "**Doors,**" "**Windows and Window Sills,**" "**Floors,**" "**Stairs,**" "**Kitchen,**" "**Bathroom and Toilet**" in category: "Construction and Accessories," category "**Hydraulic Tools**"):

Marketplace	Net	Gross
Allegro.pl	8% up to PLN 250	9.84% up to PLN 307.50
Allegro.sk	8% up to EUR 54	9.84% up to EUR 66.42
Allegro.cz	8% up to CZK 1250	9.84% up to CZK 1,537.5
Allegro.hu	8%, up to HUF 22,700	9.84%, up to HUF 27,921

"Home and Garden" (category: "**Huts and Sheds,**" "**Kids' Playhouses,**" "**Swimming Pools,**" "**Jacuzzi,**" "**Electric Grills,**" "**Gas Grills,**" "**Coal Grills,**" "**Garden Fire Pits,**" "**Rotary Cultivators,**" "**Mowers,**" "**Scythes and Edge Trimmers,**" "**Vacuum Cleaners and Blowers,**" "**Snowblowers,**" "**Saws,**" "**Chippers, Shredders,**" "**Lawn Scarifiers and Aerators,**" category "**Tools,**" except for the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	5.5% up to PLN 120	6.77% up to PLN 147.60
Allegro.sk	5.5% up to EUR 24	6.77% up to EUR 29.52
Allegro.cz	5.5% up to CZK 600	6.77% up to CZK 738
Allegro.hu	5.5%, up to HUF 11,000	6.77%, up to HUF 13,530

"Home and Garden" (category: "**Pressure Washers,**" "**Carpet Cleaners,**" "**Industrial Vacuum Cleaners,**" "**Air Conditioners**" and "**Fans**" in category: "Air Conditioning and Ventilation," category: "**Central Units**" in category: "Construction Work and Equipment," category: "**Household Fans**"):

Marketplace	Net	Gross
Allegro.pl	4.5% up to PLN 250	5.54% up to PLN 307.50
Allegro.sk	4.5% up to EUR 54	5.54%, up to EUR 66.42
Allegro.cz	4.5% up to CZK 1250	5.54% up to CZK 1,537.5
Allegro.hu	4.5% up to HUF 22,700	5.54% up to HUF 27,921

"**Kids**" (except for the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	11.50%	14.15%

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Allegro.sk	11.50%	14.15%
Allegro.cz	11.50%	14.15%
Allegro.hu	11.50%	14.15%

"Kids" (category: "**Health and Hygiene**," except categories: "Towels," category: "**Garden Toys**,""**Dolls and Accessories**"):

Marketplace	Net	Gross
Allegro.pl	9%	11.07%
Allegro.sk	9%	11.07%
Allegro.cz	9%	11.07%
Allegro.hu	9%	11.07%

"Kids" (category: "**Strollers,**" "**Car Seats,**" "**Blocks**" excluding the "LEGO" category):

Marketplace	Net	Gross
Allegro.pl	8%	9.84%
Allegro.sk	8%	9.84%
Allegro.cz	8%	9.84%
Allegro.hu	8%	9.84%

"Kids" (categories: "**Baby and Breathing Monitors,**" "**Kid's Food,**" "**LEGO**"):

Marketplace	Net	Gross
Allegro.pl	5%	6.15%
Allegro.sk	5%	6.15%
Allegro.cz	5%	6.15%
Allegro.hu	5%	6.15%

"**Electronics**" (except for the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	4.5%	5.54%
Allegro.sk	4.5%	5.54%
Allegro.cz	4.5%	5.54%
Allegro.hu	4.5%	5.54%

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"Electronics" (all categories "**Accessories**" and "**Memory Cards,**" "**Power Banks,**" "**Cases and Bays,**" "**Internet,**" "**Cooling and Tuning,**" "**Service Equipment,**" "**TV Accessories,**" "**GSM Accessories,**" "**Accessories and Parts,**" "**Parts and Accessories,**" "**Gold Numbers,**" "**Pads,**" category: "**Accessories (Laptop, PC),**" except category: "PCMCIA and ExpressCard," "Video Cards and Recorders," "TV and Sat Tuners," "Webcams," "Video Conferencing Kits and Cameras," category: "**Laptop Parts,**" except category: "RAM Memory," category: "**Optical Drives and Media,**" except categories: "Recorders and Drives" and "Floppy Drives," category: "**Service Parts**" in category: "Tablets," category: "**Antennas,**" "**Bluetooth,**" and "**USB Hubs**" in category: "Network Devices," category: "**Consoles and Gaming Machines,**" except category: "Steering Wheels," "Consoles," "PlayStation VR," and "PlayStation VR2," category: "**Batteries for Vacuum Cleaners,**" "**Detergents for Vacuum Cleaners,**" "**Filters for Vacuum Cleaners,**" "**Pipes and Hoses for Vacuum Cleaners,**" "**Nozzles and Brushes for Vacuum Cleaners,**" "**Vacuum Cleaners Bags,**" category: "**Spare Parts**" in category: "Small Household Appliances," category: "**Household Chemicals**" and "**Parts**" in category: "Built-In Appliances," category: "**Parts**" in category: "Freestanding Household Appliances," category: "**Cables, Wires**" and "**Plugs, Sockets, Adapters**" in category: "Electronics," category: "**GPS and Accessories,**" except category: "GPS Trackers" and "Devices," category: "**Media,**" "**Bags, Cases,**" "**Power Supply,**" "**Books and Instructions**" in category: "Cameras," category: "**Remote Controls,**" "**Power Supply**" in category: "Consumer Electronics and Household Appliances," category: "**Parts and Components**" in category: "TV and Video," category: "**Case,**" "**Protective Films and Glass,**" "**Straps and Bracelets,**" and "**Chargers and Docking Stations**" in category: "Smartwatches and Accessories," category: "**Paper, Foils,**" "**Drums**" in category: "Printers and Scanners,":

Marketplace	**Net** *the amount of the sales commission depends on the final price*	**Gross** *the amount of the sales commission depends on the final price*
Allegro.pl	up to PLN 60: 15%, above PLN 60: PLN 9 + 8% on the surplus over PLN 60	up to PLN 60: 18.45%, above PLN 60: PLN 11.07+ 9.84% on the surplus over PLN 60
Allegro.sk	up to EUR 13:15%, above EUR 13: EUR 1.95+ 8% on the surplus over EUR 13	up to EUR 13: 18.45%, above EUR 13: EUR 2.40+ 9.84% on the surplus over EUR 13
Allegro.cz	up to CZK 300: 15%, above CZK 300: CZK 45 + 8% on the surplus over CZK 300	up to CZK 300: 18.45%, above CZK 300: CZK 55.35 + 9.84% on the surplus over CZK 300
Allegro.hu	up to HUF 5,400: 15%, above HUF 5,400: HUF 810 + 8% on the surplus over HUF 5,400	up to HUF 5,400: 18.45%, above HUF 5,400: HUF 996.30 + 9.84% on the surplus over HUF 5,400

"Electronics" (categories: "**Inks,**" "**Toners,**" "**Ink Ribbons**" in the "Printers and Scanners" category; categories: "**Software,**" "**Vintage Computers**" in the "Computers" category; categories: "**Stage, Studio, and DJ Equipment,**" "**Thermoventilators,**" "**Electric Heaters,**" "**Electronics,**" "**Electronic Gadgets**"):

Marketplace	Net	Gross
Allegro.pl	8%	9.84%
Allegro.sk	8%	9.84%
Allegro.cz	8%	9.84%
Allegro.hu	8%	9.84%

"Electronics" (categories: "**Recorders and Drives,**" "**Floppy Drives,**" "**Power Strips and UPS,**" "**Speakers,**" "**Microphones and Headphones,**" "**Pointing Devices,**" excluding the "Mouse Pads" category; the "**Steering Wheels**" category in the "Consoles and Gaming Machines" category; the "**TV and Video**" category, excluding categories: "Parts and Components," "TV Accessories," "Projectors," "TVs;" categories: "**Headphones,**" "**Home Audio Equipment,**" "**Portable Audio Equipment,**" "**Car Audio Equipment,**" "**Satellite Equipment**" in the "Consumer Electronics and Household Appliances" category; the "**Housings**" and "**Power Supplies**" categories in the "Computer Components" category):

Marketplace	Net	Gross
Allegro.pl	6%	7.38%
Allegro.sk	6%	7.38%
Allegro.cz	6%	7.38%
Allegro.hu	6%	7.38%

"Electronics" (categories: **"AI Robots,"** "**Laptops**," "**Desktop Computers**," "**Pre-Paid**," "**Humidifiers**," "**Steam Stations**," "**Espresso Machines**," "**Hair Removal Devices**," "**Food Processors**," "**Projectors**," "**TV Sets**;" the "**RAM Memory**" category in the "Laptop Parts" category; the "**Portable Disks and Memory**" category, excluding category "Cases and Shelves"; the "**Servers and Accessories**" category; the "**Computer Components**" category, excluding the categories listed above, category "**Monitors**" within the "Computer Monitors" category, categories "**PlayStation VR**," "**PlayStation VR2**," and "**Consoles**"):

Marketplace	Net	Gross
Allegro.pl	2.50%	3.08%
Allegro.sk	2.50%	3.08%
Allegro.cz	2.50%	3.08%
Allegro.hu	2.50%	3.08%

"**Business and Services**" (excluding the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	10.5% up to PLN 500	12.92% up to PLN 615

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Allegro.sk	10.5%, up to EUR 115	12.92%, up to EUR 141.45
Allegro.cz	10.5% up to CZK 2,800	12.92% up to CZK 3,444
Allegro.hu	10.5% up to HUF 45,000	12.92% up to HUF 55,350

"Business and Services" (the "**Energy Industry**" category; the "**Printing**" category in the "Industry" category; the "**Machinery and Equipment**" category; "**Food Service**" excluding the "Ranges," "Professional Dishwashers," "Kitchenware," "Bartending Equipment," "Serving," "Stainless Steel Furniture," "Dishes and Disposable Accessories" categories; the "**Industrial Construction**" category, excluding categories: "Construction Chemicals," "Styrofoam Cutting," "Materials and Accessories," "Work at Heights," "Land Surveying Equipment," "Temporary Facilities"):

Marketplace	Net	Gross
Allegro.pl	7.5%, up to PLN 250	9.23%, up to PLN 307.50
Allegro.sk	7.5%, up to EUR 54	9.23%, up to EUR 66.42
Allegro.cz	7.5%, up to CZK 1,250	9.23%, up to CZK 1,537.5
Allegro.hu	7.5%, up to HUF 22,700	9.23%, up to HUF 27,921

"Business and Services" (categories: "**Professional Cleaning Equipment**,"the "**Kitchens**," and "**Professional Dishwashers**" categories in the "Food Service" category):

Marketplace	Net	Gross
Allegro.pl	4.5% up to PLN 250	5.54% up to PLN 307.50
Allegro.sk	4.5% up to EUR 54	5.54%, up to EUR 66.42
Allegro.cz	4.5% up to CZK 1250	5.54% up to CZK 1,537.5
Allegro.hu	4.5% up to HUF 22,700	5.54% up to HUF 27,921

"**Collections and Art**" (excluding the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	11%, up to PLN 210	13.53%, up to PLN 258.30
Allegro.sk	11%, up to EUR 50	13.53%, up to EUR 61.50
Allegro.cz	11%, up to CZK 1,050	13.53%, up to CZK 1,291.50
Allegro.hu	11%, up to HUF 19,000	13.53%, up to HUF 23,370

"Collections and Art" (the "**Handicrafts**" category, excluding the "Handmade Items" category):

Marketplace	Net	Gross
Allegro.pl	14%	17.22%

Allegro.sk	14%	17.22%
Allegro.cz	14%	17.22%
Allegro.hu	14%	17.22%

"Collections and Art" (categories: "**Collectible Gold Coins,**" "**Investment Products**"):

Marketplace	Net	Gross
Allegro.pl	3%, up to PLN 30	3.69%, up to PLN 36.90
Allegro.sk	3%, up to EUR 6	3.69%, up to EUR 7.38
Allegro.cz	3%, up to CZK 150	3.69%, up to CZK 184.5
Allegro.hu	3%, up to HUF 2,700	3.69%, up to HUF 3,321

"**Culture and Entertainment**" (excluding the categories listed below):

Marketplace	Net	Gross
Allegro.pl	8.5%	10.46%
Allegro.sk	8.5%	10.46%
Allegro.cz	8.5%	10.46%
Allegro.hu	8.5%	10.46%

"Culture and Entertainment" (the "**Games**" category, excluding categories: "Miniature Wargames," "Role-playing (RPG)," "Card Games," "Board Games," "Traditional Games;" the "**Codes and Top-Ups**" category excluding the "Games" category; the "**Musical Instruments**" category):

Marketplace	Net	Gross
Allegro.pl	7.5%, up to PLN 100	9.23%, up to PLN 123
Allegro.sk	7.5%, up to EUR 22	9.23%, up to EUR 27.06
Allegro.cz	7.5%, up to CZK 500	9.23%, up to CZK 615
Allegro.hu	7.5%, up to HUF 9,100	9.23%, up to HUF 11,193

"Culture and Entertainment" (category: "**School Textbooks**," "**MP3 Audiobooks**," "**E-Books**;" the "**Games**" category in the "Codes and Vouchers" category):

Marketplace	Net	Gross
Allegro.pl	5%	6.15%
Allegro.sk	5%	6.15%
Allegro.cz	5%	6.15%
Allegro.hu	5%	6.15%

"**Fashion**" (excluding the categories listed above and below):

Marketplace	Net *the amount of the sales commission depends on the final price*	Gross *the amount of the sales commission depends on the final price*
Allegro.pl	up to PLN 110: 11.5%; over PLN 110: PLN 12.65 + 7.5% on the surplus over PLN 110	up to PLN 110: 14.15%; over PLN 110: PLN 15.57 + 9.23% on the surplus over PLN 110
Allegro.sk	up to EUR 25: 11.5%; over EUR 25: EUR 2.88 + 7.5% on the surplus over EUR 25	up to EUR 25: 14.15%; over EUR 25: EUR 3.54 + 9.23% on the surplus over EUR 25
Allegro.cz	up to CZK 550: 11.5%; over CZK 550: CZK 63.25 + 7.5% on the surplus over CZK 550	up to CZK 550: 14.15%; over CZK 550: CZK 77.83+ 9.23% on the surplus over CZK 550
Allegro.hu	up to HUF 9,700: 11.5%; over HUF 9,700: HUF 1,115.5 + 7.5% on the surplus over HUF 9,700	up to HUF 9,700: 14.15%; over HUF 9,700: 1,372.55 + 9.23% on the surplus over HUF 9,700

"**Automotive**" (excluding the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	9%, up to PLN 140 with the "New" condition parameter; 16%, up to PLN 140 — applies to all Offers except those marked with the "New" condition parameter	11.07%, up to PLN 172.20 with the "New" condition parameter; 19.68%, up to PLN 172.20 — applies to all Offers except those marked with the "New" condition parameter
Allegro.sk	9%, up to EUR 33 with the "New" condition parameter; 16%, up to EUR 33 — applies to all Offers except those marked with the "New" condition parameter	11.07%, up to EUR 40.59 with the "New" condition parameter; 19.68%, up to EUR 40.59 — applies to all Offers except those marked with the "New" condition parameter
Allegro.cz	9%, up to CZK 700 with the "New" condition parameter; 16%, up to CZK 700 — applies to all Offers except those marked with the "New" condition parameter	11.07%, up to CZK 861 with the "New" condition parameter; 19.68%, up to CZK 861 — applies to all Offers except those marked with the "New" condition parameter
Allegro.hu	9%, up to HUF 12,000 with the "New" condition parameter; 16%, up to HUF 12,000 — applies to all Offers	11.07%, up to HUF 14,760 with the "New" condition parameter; 19.68%, up to HUF 14,760 —

	except those marked with the "New" condition parameter	applies to all Offers except those marked with the "New" condition parameter

"Automotive" (category: "**Vacuum Cleaners,**" "**Grinders,**" "**Drills and Screwdrivers,**" "**Engine Oils**"):

Marketplace	Net	Gross
Allegro.pl	6%, up to PLN 120	7.38%, up to PLN 147.60
Allegro.sk	6%, up to EUR 24	7.38%, up to EUR 29.52
Allegro.cz	6%, up to CZK 600	7.38%, up to CZK 738
Allegro.hu	6%, up to HUF 11,000	7.38%, up to HUF 13,530

"Automotive" (category: "**Fuel**," the "**Tires and Rims**" category, excluding category "Fittings and Accessories"):

Marketplace	Net	Gross
Allegro.pl	4.5%, up to PLN 120	5.54%, up to PLN 147.60
Allegro.sk	4.5%, up to EUR 24	5.54%, up to EUR 29.52
Allegro.cz	4.5%, up to CZK 600	5.54%, up to CZK 738
Allegro.hu	4.5%, up to HUF 11,000	5.54%, up to HUF 13,530

"**Sports and Travel**" (excluding the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	11.5%	14.15%
Allegro.sk	11.5%	14.15%
Allegro.cz	11.5%	14.15%
Allegro.hu	11.5%	14.15%

"Sports and Travel" (the "**Parts**" category in the "Bicycles and Accessories" category; the "**Gym and Fitness**" category, excluding the "Supplements and Nutrients," "Training Towels" categories; categories: "**Boats and Rafts,**" "**Travel Refrigerators**" in the "Travel" category):

Marketplace	Net	Gross
Allegro.pl	10.5%, up to PLN 120	12.92%, up to PLN 147.60
Allegro.sk	10.5%, up to EUR 24	12.92%, up to EUR 29.52
Allegro.cz	10.5%, up to CZK 600	12.92%, up to CZK 738
Allegro.hu	10.5%, up to HUF 11,000	12.92%, up to HUF 13,530

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"Sports and Travel" (categories: "**Electronic Equipment,**" "**Optics,**" "**Supplements and Nutrients,**" "**Winter Sports**"):

Marketplace	Net	Gross
Allegro.pl	8.5% up to PLN 140	10.46% up to PLN 172.2
Allegro.sk	8.5% up to EUR 33	10.46% up to EUR 40.59
Allegro.cz	8.5% up to CZK 700	10.46%, up to CZK 861
Allegro.hu	8.5% up to HUF 12,000	10.46% up to HUF 14,760

"Sports and Travel" (categories: "**Electric Scooters,**" "**Other Electric Vehicles,**" "**Electric Skateboards,**" "**Trainers,**" the "**Bicycles**" category, excluding the "Kids" category):

Marketplace	Net	Gross
Allegro.pl	8%, up to PLN 120	9.84%, up to PLN 147.60
Allegro.sk	8%, up to EUR 24	9.84%, up to EUR 29.52
Allegro.cz	8%, up to CZK 600	9.84%, up to CZK 738
Allegro.hu	8%, up to HUF 11,000	9.84%, up to HUF 13,530

"**Supermarket**" (excluding the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	10.5%	12.92%
Allegro.sk	10.5%	12.92%
Allegro.cz	10.5%	12.92%
Allegro.hu	10.5%	12.92%

"Supermarket" (categories: "**Food**" and "**Treats**" in the "Dogs" and "Cats" categories):

Marketplace	Net	Gross
Allegro.pl	6%	7.38%
Allegro.sk	6%	7.38%
Allegro.cz	6%	7.38%
Allegro.hu	6%	7.38%

"Supermarket" (categories: "**Tea and Infusions,**" "**Coffee,**" "**Drinks and Accessories,**" "**Sweets, Snacks, Desserts,**" **"Alcohol-free,""Yerba Mate and Accessories,**" "**Meat and Cold Cuts,**" "**Dairy and Eggs,**" "**Bakery,**" "**Fish and Seafood,**" "**Fruit and Vegetables**"):

Marketplace	Net	Gross
Allegro.pl	5%	6.15%
Allegro.sk	5%	6.15%
Allegro.cz	5%	6.15%
Allegro.hu	5%	6.15%

"**Beauty**" (excluding the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	10%	12.30%
Allegro.sk	10%	12.30%
Allegro.cz	10%	12.30%
Allegro.hu	10%	12.30%

"Beauty" (categories: "**Appliances,**" "**Perfumes and Eau de Parfums,**" "**Personal Care**"):

Marketplace	Net	Gross
Allegro.pl	8%	9.84%
Allegro.sk	8%	9.84%
Allegro.cz	8%	9.84%
Allegro.hu	8%	9.84%

"**Health**" (excluding the categories listed above and below):

Marketplace	Net	Gross
Allegro.pl	10.50%	12.92%
Allegro.sk	10.50%	12.92%
Allegro.cz	10.50%	12.92%
Allegro.hu	10.50%	12.92%

"Health" (the "**Erotica**" category, excluding categories: "Erotic Lingerie and Clothing," "Erotic Footwear"):

Marketplace	Net	Gross
Allegro.pl	13%	15.99%
Allegro.sk	13%	15.99%

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Allegro.cz	13%	15.99%
Allegro.hu	13%	15.99%

"Health" (categories: **"Dermocosmetics," "Irrigators," "Toothbrushes**"):

Marketplace	Net	Gross
Allegro.pl	6%	7.38%
Allegro.sk	6%	7.38%
Allegro.cz	6%	7.38%
Allegro.hu	6%	7.38%

"Health" (the "**OTC Medication**" category):

Marketplace	Net	Gross
Allegro.pl	1%	1.23%
Allegro.sk	-	-
Allegro.cz	-	-
Allegro.hu	-	-

All "**Other**" categories:

Marketplace	Net	Gross
Allegro.pl	17%	20.91%
Allegro.sk	17%	20.91%
Allegro.cz	17%	20.91%
Allegro.hu	17%	20.91%

Section 9. Subscription Fees

1. For providing the subscription service, referred to in the Subscription Terms & Conditions, Allegro will charge the User, in advance, for each commenced 30-day period, a fee as per the price list specified below:

Marketplace	Basic Subscription	Professional Subscription	Expert Subscription
Allegro.pl	PLN 39.84 net PLN 49.00 gross	PLN 161.79 net PLN 199.00 gross	PLN 2,439.02 net PLN 3,000 gross
Allegro.sk	EUR 8.12 net EUR 9.99 gross	EUR 36.58 net EUR 44.99 gross	EUR 536.59 net EUR 660 gross

Allegro.cz	CZK 199.19 net CZK 245 gross	CZK 808.94 net CZK 995 gross	CZK 12,195.12 net CZK 15,000 gross
Allegro.hu	HUF 3,658.54 net HUF 4,500 gross	HUF 14,634.15 net HUF 18,000 gross	HUF 223,577.24 net HUF 275,000 gross

Section 9a. Fees for Additional Options – Feature

1. The User may choose additional options that allow determining a specific presentation of the page with the content of the Offer and its promotion on Allegro.

2. The fee for each additional option is charged at the time of listing the Offer, and in the case of subsequent selection of a particular option — at the time of its application.

3. Fees for additional options are charged in accordance with general principles described in subparagraph 4–7 below.

4. Fees for additional options will be charged on a recurring basis, according to the price list presented below.

5. The use of additional options: using a Feature or Flexible Feature in the Marketplace other than the Marketplace where the Offer was originally listed (i.e., after sharing offers on other markets) is possible only if the aforementioned option is activated and paid for in the Marketplace where the Offer was originally listed.

6. The recurring fee for additional options (for 1 day or 10 days) is charged exclusively on the Marketplace where the Offer was originally listed by the Seller and in the currency of that Marketplace. Displaying the featured Offer on other Marketplaces does not result in a recurring fee being charged again. This rule does not apply to additional sales commission, which is charged each time on a Transaction concluded on a given Marketplace.

7. Fees for additional options.

Fees for additional options are as follows:

a. **Feature Settled Flexibly**

Marketplace	Fee per 1 day	Additional sales commission
allegro.pl	PLN 2.36 net PLN 2.90 gross	0.75 of the amount of the sales commission applicable in the relevant category
allegro.cz	CZK 13.82 net CZK 17.00 gross	

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allegro.sk	EUR 0.57 net EUR 0.70 gross	
allegro.hu	HUF 202.49 net HUF 249.00 gross	

b. **Feature** (excluding the categories below)

Marketplace	Fee per 10 days	Additional sales commission
allegro.pl	PLN 16.18 net PLN 19.90 gross	0.75 of the amount of the sales commission applicable in the relevant category
allegro.cz	CZK 93.50 net CZK 115.00 gross	
allegro.sk	EUR 3.82 net EUR 4.70 gross	
allegro.hu	HUF 1,381.30 net HUF 1,699.00 gross	

In the categories: **("Women's Jewelry," "Men's Jewelry," "Children's Jewelry," "Wedding Jewelry," "Piercing," "Clothes, Shoes, Accessories,"** the **"Shoes"** category in the **"Kids"** category, the **"Clothes"** category in the **"Kids"** category, the **"Erotic Lingerie and Clothing" category** in the **"Health"** category)

Marketplace	Fee per 10 days	Additional sales commission
allegro.pl	PLN 4.80 net PLN 5.90 gross	0.75 of the amount of the sales commission applicable in the relevant category
allegro.cz	CZK 27.64 net CZK 34.00 gross	
allegro.sk	EUR 1.14 net EUR 1.40 gross	
allegro.hu	HUF 405.69 net HUF 499.00 gross	

In the category **("Culture and Entertainment")**

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Marketplace	Fee per 10 days	Additional sales commission
allegro.pl	PLN 2.36 net PLN 2.90 gross	0.75 of the amount of the sales commission applicable in the relevant category
allegro.cz	CZK 13.82 net CZK 17.00 gross	
allegro.sk	EUR 0.57 net EUR 0.70 gross	
allegro.hu	HUF 202.49 net HUF 249.00 gross	

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Section 10. Fees for other Additional Options (Allegro.pl)

Subject to the common charges referred to in Section 9A of this Appendix and under the conditions laid down therein, the following additional charges apply to Offers shared on the allegro.pl market:

1. A fee for an additional option in the form of an individual coin badge in the amount of PLN 1.23 for each 1 Coin is charged each time the winning bid is accepted or the Buyer uses the Buy Now option.

2. Fees for other additional options.

Fees for additional options are as follows:

a. Promotion on the category page

Fee per 10 days	Additional sales commission
PLN 24.31 net PLN 29.90 gross	none

b. Minimum price in auctions

Net fee	Gross fee
10% of the minimum price, up to PLN 81.30	10% of the minimum price, up to PLN 100

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Section 11. Fees for offers listed in categories of Classifieds (Allegro.pl)

1. Listing of Offers in classified categories for Regular Accounts and additional options for Offers in classified categories for Regular Accounts are subject to the following price list:

A. **Package fees for listing Offers:**

Category	Package name	Duration	Content	Fee
Cars **Machinery** **Trailers, Semitrailers** **Other Vehicles and Boats**	Lite	1 day	-	PLN 4.90
	Turbo	10 days	-	PLN 24.90
	Nitro	30 days	-	PLN 49.90
Motorcycles and Quads	Lite	1 day	-	PLN 1.90
	Turbo	10 days	-	PLN 9.90
	Nitro	30 days	-	PLN 19.90
Real Estate	Basic	10 days	-	PLN 20.00
	Power	50 days	-	PLN 45.00
	Max	90 days	Feature for 10 days	PLN 99.00
Short-term rental **Live Animals**	Basic	10 days	-	PLN 20.00
	Power	50 days	-	PLN 22.00
	Max	90 days	Feature for 10 days	PLN 39.00
Service **Automotive Services**	Basic	10 days	-	PLN 9.00

B. **Fees for additional options:**

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Additional option	Category	Duration	Fee
Feature	Cars Machinery Trailers, Semitrailers Other Vehicles and Boats Motorcycles and Quads	1 day	PLN 4.90
		10 days	PLN 39.90
		30 days	PLN 59.90
	Real Estate Short-term rental Live Animals Service Automotive Services	5 days	PLN 29.00
		10 days	PLN 39.00
		50 days	PLN 169.00
		80 days	PLN 199.00
Promotion on the category page	Cars Machinery Trailers, Semitrailers Other Vehicles and Boats Motorcycles and Quads	1 day	PLN 9.90
		10 days	PLN 49.90
		30 days	PLN 99.90
	Real Estate Short-term rental Live Animals Service Automotive Services	5 days	PLN 33.00
		10 days	PLN 49.00
		50 days	PLN 199.00
		90 days	PLN 269.00

2. Listing of Offers in classified categories for Business Accounts and additional options for Offers in classified categories for Business Accounts are subject to the following price list:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

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A. Package fees for listing Offers

Category	Package name	Duration	Fee
Cars **Real Estate** **Short-term rental** **Live Animals**	Basic	10 days	PLN 16.26 net PLN 20.00 gross
	Power	20 days	PLN 32.52 net PLN 40.00 gross
	Max	30 days	PLN 48.78 net PLN 60.00 gross
Machinery **Trailers, Semitrailers** **Other Vehicles and Boats**	Basic	10 days	PLN 20.33 net PLN 25.00 gross
	Power	20 days	PLN 40.65 net PLN 50.00 gross
	Max	30 days	PLN 60.98 net PLN 75.00 gross
Motorcycles and Quads **Service** **Automotive Services**	Basic	10 days	PLN 7.32 net PLN 9.00 gross
	Power	20 days	PLN 14.63 net PLN 18.00 gross
	Max	30 days	PLN 21.95 net PLN 27.00 gross

B. Fees for additional options

Additional option	Category	Duration	Fee
Feature	Cars Machinery Trailers, Semitrailers	10 days	PLN 31.71 net PLN 39.00 gross
	Other Vehicles and Boats Motorcycles and Quads	20 days	PLN 63.41 net PLN 78.00 gross
	Real Estate Short-term rental	30 days	PLN 95.12 net PLN 117.00 gross

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	Live Animals Service Automotive Services		
Promotion on the category page	Cars Machinery Trailers, Semitrailers Other Vehicles and Boats Motorcycles and Quads Real Estate Short-term rental Live Animals Service Automotive Services	10 days	PLN 39.84 net PLN 49.00 gross
		20 days	PLN 79.67 net PLN 98.00 gross
		30 days	PLN 119.51 net PLN 147.00 gross

3. In the event of automatic relisting of Offers in classifieds categories, package fees for Offer listing and for additional options referred to in paragraphs 1 and 2 above will be charged each time the Offer is relisted, unless the User ends the Offer or disables the option of automatic Offer relisting.

Section 12. Allegro Lokalnie Fees (Allegro.pl)

1. Where a sales agreement is concluded via the Classified Ad with the "Buy now" option or via the Classified Ad with Auction, the Company shall charge a fee for Transaction services. The fee shall be charged to the Seller, and it shall amount to 4.9% of the price of the Goods sold for Offers listed in the "Electronics" category and 7.9% of the Goods price for the remaining Offers.

2. The Fee shall be charged the moment the Transaction is made within the meaning of Appendix No. 13 to the Allegro Terms & Conditions. The conclusion of the Transaction shall be confirmed in an email sent by the Company.

3. If the Seller refunds the funds received from the Buyer in connection with the Transaction using the "Allegro Finance" service, Allegro shall automatically reimburse the Seller the fee referred to in paragraph 1 above.

4. The fee for promoting Classifieds using the promoted listing feature shall amount to:

a. In the case of Classifieds and Classifieds with the "Buy now" option for the period of 10 days: PLN 11.90, for the period of 30 days: PLN 13.90, the feature option is visible only on Allegro Lokalnie;

b. In the case of Classifieds with Auction for the period of 7 days: PLN 8.90; the feature option is visible only on Allegro Lokalnie;

c. In the case of Classifieds without the "Buy now" option published by Users with a Regular Account in the subcategories: "Cars," "Machinery," "Trailers and Semi-Trailers" and "Other Vehicles and Boats" in the "Automotive" category: PLN 14.99 for Classifieds in the "Lite" option — for 10 days; PLN 29.99 for Classifieds in the "Turbo" option — for the period of 30 days.

c1. In the case of Classifieds without the "Buy Now" option published by Users with a Regular Account in the subcategory "Motorcycles and Quads" in the "Automotive" category: PLN 14.99 for Classifieds in the "Lite" option — for 10 days; PLN 19.99 for Classifieds in the "Turbo" option — for 30 days.

d. in the case of Classifieds published by Users with a Regular Account in the "Real Estate" category: PLN 19.99 for Classifieds under the "Basic" option — for a period of 30 days on Allegro Lokalnie; PLN 39.99 for Classifieds under the "Optimum" option — for a period of 30 days on Allegro and Allegro Lokalnie; PLN 39.99 for Classifieds under the "Premium" option — for a period of 30 days on Allegro and Allegro Lokalnie;

5. Fees for listing Classifieds published by Users with a Regular Account in the subcategories: "Cars," "Machinery," "Trailers and Semi-Trailers" and "Other Vehicles and Boats" in the "Automotive" category:

a. PLN 19.99 for Classifieds in the "Lite" option for 10 days;

b. PLN 34.99 for Classifieds in the "Turbo" option for 30 days;

c. PLN 59.99 for Classifieds in the "Nitro" option for 30 days + Feature for 30 days;

and in the case of the "Motorcycles and Quads" subcategory:

PLN 14.99 for Classifieds in the "Lite" option for 10 days;

PLN 19.99 for Classifieds in the "Turbo" option for 30 days;

PLN 29.99 for Classifieds in the "Nitro" option for 30 days + Feature for 30 days;

6. The fees charged from Users with a Regular Account for the publication of Classifieds under the subcategories Flats for Sale, Houses for Sale, Plots For Sale, Commercial Premises and Buildings for Sale,

Warehouses and Production Floors for Sale, Garages for Sale, under the "Real Estate" category shall be as follows:

a. PLN 24.99 for Classifieds under the "Basic" option;

b. PLN 49.99 for Classifieds under the "Optimum" option;

c. PLN 109.99 for Classifieds under the "Premium" option.

7. The fees charged from Users with a Regular Account for the publication of Classifieds under the subcategories Flats for Rent, Houses For Rent, Plots for Rent, Commercial Premises and Buildings for Rent, Warehouses and Production Floors for Rent, Garages and Parking Spots for Rent, Rooms for Rent, under the "Real Estate" category shall be as follows:

a. PLN 4.99 for Classifieds under the "Basic" option;

b. PLN 9.99 for Classifieds under the "Optimum" option;

c. PLN 74.99 for Classifieds under the "Premium" option.

Section 13. Costs of the Delivery Service on Allegro Lokalnie

1. The Company provides the Delivery Service in line with the rules and conditions described in Appendix No. 16a to the Allegro Terms & Conditions. In addition, the Company provides the access service to Allegro Lokalnie in line with the rules and conditions described in Appendix No. 13 to the Allegro Terms & Conditions.

2. The fee for the Service provided as part of the Delivery Service is as follows:

Service	Code	Fee
Allegro Paczkomaty InPost (parcels with a maximum weight of 25 kg and maximum dimensions of 41 cm x 38 cm x 64 cm)	INP_APM_PL_PL	PLN 10.95 gross

In the process of preparing a parcel for dispatch, the Seller must indicate the actual size of the parcel.

The Service price includes Additional Parcel Protection for up to PLN 5,000.

3. The fee for the Service will be charged to the Seller's account in the month in which it was performed.

Section 14. Allegro Delivery Fees (Allegro.pl)

1. The Company provides the Allegro Delivery service in line with the rules and conditions described in the separate "Allegro Delivery" Service Terms & Conditions.

2. The price list for the "Allegro Delivery" service, including the service provided as part of the Allegro Smart! Service for Sellers, is available in Appendix No. 1 to the "Allegro Delivery" Service Terms & Conditions.

Section 15. Delivery Service, Goods Return Service, and Additional Services Costs (Allegro.pl)

1. The Company provides the Delivery Service, the Goods Return Service, and Additional Services in line with the rules and conditions described in Appendix No. 16 to the Allegro Terms & Conditions. In addition, the Company provides the Allegro Smart! Service for Sellers in line with the rules and conditions described in Appendix No. 12 to the Allegro Terms & Conditions. The Delivery Service Price List, the Goods Return Service Price List, the Additional Services Price List, and the Allegro Smart! Service for Sellers Price List are available in this Section 15 below.

2. The Company charges the following fees in exchange for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart!:

Allegro Smart! Fee for each parcel depending on the gross order amount					
Service *Service code*	Order amount: PLN 30–44.99	Order amount: PLN 45–64.99	Order amount: PLN 65–99.99	Order amount: PLN 100–149.99	Order amount: from PLN 150
Allegro Paczkomaty InPost *INP_APM_PL_PL*	PLN 1.29 net PLN 1.59 gross	PLN 2.59 net PLN 3.19 gross	PLN 4.22 net PLN 5.19 gross	PLN 6.41 net PLN 7.89 gross	for the first parcel: PLN 8.12 net PLN 9.99 gross for each additional parcel: PLN 6.41 net PLN 7.89 gross
Allegro Pocztex Pick-up Point *PP_PUDO_PL_PL* **Allegro Pocztex Parcel Locker** *PP_APM_PL_PL*	PLN 1.29 net PLN 1.59 gross	PLN 2.59 net PLN 3.19 gross	PLN 4.22 net PLN 5.19 gross	PLN 6.41 net PLN 7.89 gross	for the first parcel: PLN 8.12 net PLN 9.99 gross for each additional parcel: PLN 6.41 net PLN 7.89 gross
Allegro Pocztex Courier	PLN 1.62 net PLN 1.99 gross	PLN 3.24 net PLN 3.99 gross	PLN 4.95 net PLN 6.09 gross	PLN 7.72 net PLN 9.49 gross	for the first parcel:

PP_COURIER_PL_PL					PLN 9.67 net PLN 11.89 gross for each additional parcel: PLN 7.72 net PLN 9.49 gross
Allegro Registered Mail *PP_POLECONA_PL_PL* **Allegro MiniParcel** *PP_P6_MINI_PRZESYLKA*	PLN 0.64 net PLN 0.79 gross	PLN 1.37 net PLN 1.69 gross	PLN 2.02 net PLN 2.49 gross	PLN 3.00 net PLN 3.69 gross	for the first parcel: PLN 3.65 net PLN 4.49 gross for each additional parcel: PLN 3.00 net PLN 3.69 gross

3. The Company charges the following fees in exchange for the Delivery Service provided without Allegro Smart!:

The fee for the Delivery Service provided without Allegro Smart!		
Service *Service code*	Net fee	Gross fee
Allegro MiniParcel *PP_P6_MINI_PRZESYLKA*	PLN 3.65	PLN 4.49
Allegro Registered Mail *PP_POLECONA_PL_PL*	PLN 6.50	PLN 7.99
Allegro Pocztex Pick-up Point *PP_PUDO_PL_PL* **Allegro Pocztex Parcel Locker** *PP_APM_PL_PL*	PLN 8.90	PLN 10.95
Allegro DPD Courier *DPD_COURIER_PL_PL* **Allegro Pocztex Courier** *PP_COURIER_PL_PL*	PLN 12.19	PLN 14.99

4. The Delivery Services referred to in paragraphs 2 and 3 above have the following codes, weights, and dimensions assigned.

Service	**Code**	**Weight and dimensions in the Delivery Service***

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Allegro Paczkomaty InPost	**INP_APM_PL_PL**	parcel with a maximum weight of 25 kg and maximum dimensions of 41 cm x 38 cm x 64 cm
Allegro Pocztex Courier	**PP_KURIER_PL_PL** (for the first parcel in the shipment) **PP_KURIER_POD_PL_PL** (for additional parcels in the shipment)	max. weight 31.5 kg; summed dimensions (height + width + length) of the shipment cannot exceed 250 cm. The longest side of the parcel (length) cannot exceed 120 cm
Allegro Pocztex Pick-up Point	**PP_PUDO_PL_PL** (for the first parcel in the shipment) **PP_PUDO_POD_PL_PL** (for additional parcels in the shipment)	max. weight 20 kg; max. dimensions 65 cm x 40 cm x 42 cm
Allegro Pocztex Parcel Locker	**PP_APM_PM_PL_PL** (for the first parcel in the shipment)	max. weight 20 kg; max. dimensions 42 cm x 40 cm x 65 cm
Allegro Registered Mail	**PP_POLECONA_PL_PL**	max. weight 1 kg; max. sum of sides width + height + length max. 70 cm; the longest side max. 50 cm; shortest side max. 6 cm
Allegro MiniParcel	**PP_MINI_PRZESYLKA_PL_PL**	max. weight 0.5 kg; max. dimensions 32.5 cm x 23 cm x 2 cm
*Dispatching a shipment exceeding the weight or dimensions may require the payment of additional fees, in particular for the Additional Services referred to in this Section.		

5. The Company charges the following fees for Additional Services provided in connection with the Delivery Services provided by InPost sp. z o.o., the Goods Return Service provided by InPost sp. z o.o., and related penalties and compensations.

a. Additional Services provided with Allegro SMART!:

Service	Code	Fee
Additional Parcel Protection, up to PLN 5,000		included in the service price
Additional Parcel Protection, up to PLN 10,000	INP_PROTECTION_10000_PL_PL	PLN 1.55 net PLN 1.91 gross
Additional Parcel Protection, up to PLN 20,000	INP_PROTECTION_20000_PL_PL	PLN 1.76 net PLN 2.16 gross
Verification of parcel weight and dimensions	INP_OVERSIZE_VER_PL_PL	PLN 12.69 net PLN 15.61 gross
Treating the parcel as oversized	INP_OVERSIZE_PL_PL	PLN 19.03 net PLN 23.41 gross
Parcel check after change of dimensions	INP_OVERSIZE_CHANGE_PL_PL	PLN 3.80 net

		PLN 4.67 gross
Oversized parcel larger than 50x50x80 cm or heavier than 30 kg	INP_NON_STANDARD_PL_PL	PLN 253.74 net PLN 312.10 gross

b. Penalties and compensation.

Fines and compensation	Code	Charge amount
A penalty for the first **event** related to the occurrence of an Onerous Parcel inconsistent with the Allegro Terms & Conditions, having prohibited parcel content or faulty packaging	INP_ADR_FIRST_PL_PL	PLN 125.60
A penalty for subsequent **events** related to the occurrence of an Onerous Parcel inconsistent with the Allegro Terms & Conditions, having prohibited parcel content or faulty packaging	INP_ADR_PL_PL	PLN 1,267.43

c. Fees shall be charged to the Seller in the month in which they occur, or in subsequent months after the provision of these services, depending on when the Company becomes aware of the grounds for calculating these fees. Where penalties or compensation are charged, they shall be documented in the settlements referred to in Sections 2–6 of this Appendix.

d. The fee for the Goods Return Service, Allegro Paczkomaty InPost is PLN 14.99 and is payable by the Buyer via payment services provided by the Payment Service Providers.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

6. The Company charges the following fees for the Goods Return Service provided by DPD Polska sp. z o.o.

a. The fee for the Goods Return Service, DPD Courier (return pickup service), is PLN 19.99 and is payable by the Buyer via payment services provided by the Payment Service Providers.

7. The Company charges the following fees for Additional Services provided in connection with the Delivery Services provided by Poczta Polska S.A.

a. Additional Services:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Service	Code	Fee
Additional Parcel Protection, up to PLN 1,000	PP_INSURANCE_1000_PL_PL	included in the service price
Additional Parcel Protection for over PLN 1,000 to PLN 5,000	PP_INSURANCE_5000_PL_PL	PLN 1.62 net PLN 1.99 gross
Additional Parcel Protection for over PLN 5,000 to PLN 50,000	PP_INSURANCE_50000_PL_PL	PLN 8.12 net PLN 9.99 gross
Additional Parcel Protection for over PLN 50,000 to PLN 250,000	PP_INSURANCE_25000_PL_PL	% of the declared value 0.20% net 0.25% gross
Handle with care	PP_OSTROZNIE_PL_PL	PLN 5.68 net PLN 6.99 gross
Content check	PP_SPR_ZAWARTOSCI_PL_PL	PLN 5.68 net PLN 6.99 gross
Declared value exceeding PLN 100 (3)	PP_DEKL_WART_PL_PL	% of the declared value, Max. declared value: PLN 70,000 2.44% net 3% gross
Parcel return (due to the inability to deliver it)	PP_ZWROT_PL_PL	PLN 12.19 net PLN 14.99 (1) gross
Surcharge for courier parcels over 20 kg up to 25 kg	PP_KURIER_20_25_PL_PL	PLN 2.43 net PLN 2.99 gross
Surcharge for courier parcels over 25 kg up to 31.5 kg	PP_KURIER_25_31_5_PL_PL	PLN 3.23 net PLN 3.99 gross
Surcharge for courier parcels over 31.5 kg up to 40 kg	PP_OVER_31_5_40_PL_PL	PLN 29.26 net PLN 35.99 gross
Surcharge for courier parcels over 40 kg up to 50 kg	PP_OVER_40_50_PL_PL	PLN 37.39 net PLN 45.99 gross
Non-standard Parcel	PP_NIESTANDARD_PL_PL	PLN 21.13 net PLN 25.99 gross
Electronic Proof of Delivery (EPO) (2)	PP_EPO_PL_PL	PLN 4.06 net PLN 4.99 gross
Return documents — (return documents returned by courier) (2)	PP_DOK_ZWROTNE_PL_PL	PLN 16.25 net PLN 19.99 gross
Return documents — (return documents returned by registered/ unregistered/ priority/ economic mail) (2)	PP_ZWROTNE_LIST_PL_PL	PLN 16.25 net PLN 19.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Return receipt — (return receipt returned by courier) (2)	PP_KURIER_POTW_PL_PL	PLN 16.25 net PLN 19.99 gross
Return Receipt — (Return Receipt returned by registered/ unregistered/ priority/ economic mail) (2)	PP_KURIER_POTW_LIST_PL_PL	PLN 16.25 net PLN 19.99 gross
Personal delivery	PP_DORAKWLASNYCH_PL_PL	PLN 21.13 net PLN 25.99 gross
Delivery by 12 p.m. (noon)	PP_DOR_DO_12_PL_PL	PLN 21.13 net PLN 25.99 gross
Delivery by 5 p.m.	PP_DOR_DO_17_PL_PL	PLN 16.25 net PLN 19.99 gross
Payment on Delivery	PP_COD_PL_PL	PLN 4.06 net PLN 4.99 gross
Fee for exceeding the weight or dimensions as provided for in the Allegro Terms & Conditions	PP_PRZEKR_WAGI_WYMIAROW_PL_PL	PLN 81.29 net PLN 99.99 gross
Ad hoc collection order	PP_ZLECENIE_ODBIORU_PL_PL	PLN 5.68 net PLN 6.99 gross
Parcel delivery confirmed by text message	PP_POTW_SMS_PL_PL	PLN 0.80 net PLN 0.99 gross

(1) When returning to the Seller a parcel dispatched with additional services:

- Handle with care
- Declared value exceeding PLN 100
- Non-standard Parcel

in addition to the parcel return fee, a fee for the aforementioned additional services will be charged again.

(2) A non-standard parcel means any parcel with at least one of the following parameters:

- Dimensions (height + width + length) ≤ 250 cm, with the largest dimension (length) exceeding 120 cm but not exceeding 150 cm;
- Dimensions 250 cm < (height + width + length) ≤ 300 cm, with the largest dimension (length) not exceeding 150 cm;
- Dimensions (height + width + length) ≤ 250 cm, with the largest dimension (length) not exceeding 150 cm, which has:

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- an irregular shape, including parcels that are not packaged in a packaging with a regular shape;
- elements extending beyond its regular outline or consisting of two or more separate parts assembled into one irregular whole (e.g., by means of stretch film, tape);

- an oval, round, cylindrical shape (e.g., a tube, coil, or fabric roll) with maximum dimensions of 20 cm (diameter) x 150 cm (length), except in the cases described in the Guide — Correct parcel packaging,
- contains two tires packed in accordance with the carrier's requirements.

An exception is a parcel packaged in an envelope measuring 70 cm × 60 cm, including padded envelopes (“bubble mailers”) and poly mailers.

(3) The Service is unavailable for the delivery options: Allegro Punkty Poczta payment on delivery, and Allegro Punkty Poczta, Żabka.

(4) The Service is available only for the delivery options: Allegro Pocztex Courier, Allegro Pocztex Courier payment on delivery.

b. Additional Services related to Allegro registered mail service are payable by the Seller as per the following table:

Service	Code	Fee
Return receipt	PP_POTWIERDZENIE_PL_PL	PLN 2.11 net PLN 2.60 gross
Registered Mail return (due to the inability to deliver it)	PP_ZWROT_POLECONA_PL_PL	PLN 6.50 net PLN 7.99 gross

c. The fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

d. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

8. The Company charges the following fees for the Delivery Service and Additional Services provided without the Allegro Smart! Service as part of Allegro XL by Rohlig Suus Logistics S.A., as well as the related penalties and damages.

a. Delivery Services costs for non-palletized shipments (sent in bulk) and shipments marked as household appliances are calculated according to the size-based price list below.

Service	Code	Fee for shipments with weight up to 31.5 kg and volume up to 0.2 m^3
Allegro XL SUUS Logistics	SUUS_XL	PLN 97.55 net PLN 119.99 gross

Service:					**Code:**
Surcharge for non-palletized shipments					SUUS_VOL_WEIGHT
Fee:					
Max shipment volume / Max shipment weight	**31.5 kg**	**50 kg**	**75 kg**	**100 kg**	**125 kg**
0,2 m^3	PLN 0 net PLN 0 gross	PLN 16.25 net PLN 19.99 gross	PLN 16.25 net PLN 19.99 gross	PLN 16.25 net PLN 19.99 gross	PLN 16.25 net PLN 19.99 gross
0,4 m^3	PLN 32.51 net PLN 39.99 gross	PLN 32.51 net PLN 39.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross
0,6 m^3	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 48.77 net PLN 59.99 gross
0,8 m^3	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 48.77 net PLN 59.99 gross	PLN 48.77 net PLN 59.99 gross
1,0 m^3	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross
1,5 m^3	PLN 65.03 net PLN 79.99 gross	PLN 65.03 net PLN 79.99 gross	PLN 65.03 net PLN 79.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross
2,0 m^3	PLN 73.16 net	PLN 73.16 net	PLN 73.16 net	PLN 81.29 net	PLN 81.29 net

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	PLN 89.99 gross	PLN 89.99 gross	PLN 89.99 gross	PLN 99.99 gross	PLN 99.99 gross
2,5 m³	PLN 89.42 net PLN 109.99 gross	PLN 89.42 net 109.99 gross	PLN 97.55 net PLN 119.99 gross	PLN 97.55 net PLN 119.99 gross	PLN 97.55 net PLN 119.99 gross
3,0 m³	PLN 105.68 net PLN 129.99 gross	PLN 105.68 net PLN 129.99 gross	PLN 113.81 net PLN 139.99 gross	PLN 113.81 net PLN 139.99 gross	PLN 113.81 net PLN 139.99 gross
3,5 m³	PLN 121.94 net PLN 149.99 gross	PLN 130.07 net PLN 159.99 gross	PLN 130.07 net PLN 159.99 gross	PLN 138.2 net PLN 169.99 gross	PLN 138.2 net PLN 169.99 gross

Fee:					
Max shipment volume / Max shipment weight	**150 kg**	**175 kg**	**200 kg**	**250 kg**	**300 kg**
0,2 m³	PLN 24.38 net PLN 29.99 gross	PLN 32.51 net PLN 39.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross	PLN 40.64 net PLN 49.99 gross
0,4 m³	PLN 40.64 net PLN 49.99 gross	PLN 65.03 net PLN 79.99 gross	PLN 65.03 net PLN 79.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross
0,6 m³	PLN 48.77 net PLN 59.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross
0,8 m³	PLN 48.77 net PLN 59.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross
1,0 m³	PLN 48.77 net PLN 59.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross	PLN 73.16 net PLN 89.99 gross
1,5 m³	PLN 73.16 net PLN 89.99 gross	PLN 113.81 net PLN 139.99 gross	PLN 113.81 net PLN 139.99 gross	PLN 113.81 net PLN 139.99 gross	PLN 121.94 net PLN 149.99 gross
2,0 m³	PLN 81.29 net PLN 99.99 gross	PLN 121.94 net PLN 149.99 gross	PLN 121.94 net PLN 149.99 gross	PLN 121.94 net PLN 149.99 gross	PLN 121.94 net PLN 149.99 gross
2,5 m³	PLN 97.55 net PLN 119.99 gross	PLN 146.33 net PLN 179.99 gross	PLN 146.33 net PLN 179.99 gross	PLN 154.46 net PLN 189.99 gross	PLN 154.46 net PLN 189.99 gross
3,0 m³	PLN 121.94 net PLN 149.99 gross	PLN 186.98 net PLN 229.99 gross	PLN 195.11 net PLN 239.99 gross	PLN 195.11 net PLN 239.99 gross	PLN 203.24 net PLN 249.99 gross
3,5 m³	PLN 146.33 net PLN 179.99 gross	PLN 235.76 net PLN 289.99 gross	PLN 235.76 net PLN 289.99 gross	PLN 243.89 net PLN 299.99 gross	PLN 252.02 net PLN 309.99 gross

b. This price list also applies to calculation of costs for multi-parcel shipments (including parcels and pallets combined). In this case, when estimating the delivery cost, the sum of the actual weights and the sum of the actual volumes of all parcels and/or pallets (including packaging) constituting one shipment will be taken into account.

c. Permissible weight and maximum dimensions for non-palletized shipments:

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i. Shipments that may require mechanical handling (e.g. large household appliances): The maximum height is 215 cm and the maximum gross weight is 168 kg.

ii. Shipments not requiring mechanical handling (e.g. standard boxes): The maximum length is 230 cm and the maximum gross weight is 50 kg. For Goods from the Automotive category, the maximum gross weight of a shipment not requiring mechanical handling is 30 kg. The costs for palletized shipments are calculated according to the following price list.

Service	Code	Weight and dimensions in the Service
Allegro XL SUUS Logistics	SUUS_XL	Shipments with a maximum weight of 50 kg and maximum dimensions of 230 cm x 110 cm x 220 cm. For the Automotive category, the maximum weight is 30 kg. For products marked as household appliances - shipments with a maximum weight of 168 kg and maximum dimensions of 110 cm x 100 cm x 220 cm.

d. The costs for palletized shipments are calculated according to the price list below.

Service	Code	Fee for shipments up to 60 kg
Allegro XL SUUS Logistics	SUUS_PALLET	PLN 97.55 net PLN 119.99 gross

Service	Code	Fee
Surcharge for half-pallet shipments with weight up to 60 kg	SUUS_PALLET_HP	PLN 0 net PLN 0 gross
Surcharge for half-pallet shipments with weight up to 100 kg	SUUS_PALLET_HP	PLN 8.12 net PLN 9.99 gross

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Surcharge for half-pallet shipments with weight up to 150 kg	SUUS_PALLET_HP	PLN 8.12 net PLN 9.99 gross
Surcharge for half-pallet shipments with weight up to 200 kg	SUUS_PALLET_HP	PLN 16.25 net PLN 19.99 gross
Surcharge for half-pallet shipments with weight up to 250 kg	SUUS_PALLET_HP	PLN 16.25 net PLN 19.99 gross
Surcharge for half-pallet shipments with weight up to 500 kg	SUUS_PALLET_HP	PLN 24.38 net PLN 29.99 gross
Surcharge for euro pallet shipments with weight up to 60 kg	SUUS_PALLET_EUR	PLN 48.77 net PLN 59.99 gross
Surcharge for euro pallet shipments with weight up to 100 kg	SUUS_PALLET_EUR	PLN 48.77 net PLN 59.99 gross
Surcharge for euro pallet shipments with weight up to 200 kg	SUUS_PALLET_EUR	PLN 48.77 net PLN 59.99 gross
Surcharge for euro pallet shipments with weight up to 300 kg	SUUS_PALLET_EUR	PLN 48.77 net PLN 59.99 gross
Surcharge for euro pallet shipments with weight up to 400 kg	SUUS_PALLET_EUR	PLN 48.77 net PLN 59.99 gross
Surcharge for euro pallet shipments with weight up to 600 kg	SUUS_PALLET_EUR	PLN 56.90 net PLN 69.99 gross
Surcharge for euro pallet shipments with weight up to 800 kg	SUUS_PALLET_EUR	PLN 81.29 net PLN 99.99 gross
Surcharge for euro pallet shipments with weight up to 1000 kg	SUUS_PALLET_EUR	PLN 97.55 net PLN 119.99 gross
Surcharge for industrial pallet shipments (100 x 120) with weight up to 60 kg	SUUS_PALLET_IP	PLN 73.16 net PLN 89.99 gross
Surcharge for industrial pallet shipments (100 x 120) with weight up to 100 kg	SUUS_PALLET_IP	PLN 73.16 net PLN 89.99 gross
Surcharge for industrial pallet shipments (100 x 120) with weight up to 200 kg	SUUS_PALLET_IP	PLN 73.16 net PLN 89.99 gross
Surcharge for industrial pallet shipments (100 x 120) with weight up to 300 kg	SUUS_PALLET_IP	PLN 73.16 net PLN 89.99 gross

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Surcharge for industrial pallet shipments (100 x 120) with weight up to 400 kg	SUUS_PALLET_IP	PLN 81.29 net PLN 99.99 gross
Surcharge for industrial pallet shipments (100 x 120) with weight up to 600 kg	SUUS_PALLET_IP	PLN 81.29 net PLN 99.99 gross
Surcharge for industrial pallet shipments (100 x 120) with weight up to 800 kg	SUUS_PALLET_IP	PLN 105.68 net PLN 129.99 gross
Surcharge for industrial pallet shipments (100 x 120) with weight up to 1000 kg	SUUS_PALLET_IP	PLN 121.94 net PLN 149.99 gross
Surcharge for industrial pallet shipments (120 x 120) with weight up to 60 kg	SUUS_PALLET_IP_XL	PLN 113.81 net PLN 139.99 gross
Surcharge for industrial pallet shipments (120 x 120) with weight up to 100 kg	SUUS_PALLET_IP_XL	PLN 113.81 net PLN 139.99 gross
Surcharge for industrial pallet shipments (120 x 120) with weight up to 200 kg	SUUS_PALLET_IP_XL	PLN 170.72 net PLN 209.99 gross
Surcharge for industrial pallet shipments (120 x 120) with weight up to 300 kg	SUUS_PALLET_IP_XL	PLN 170.72 net PLN 209.99 gross
Surcharge for industrial pallet shipments (120 x 120) with weight up to 400 kg	SUUS_PALLET_IP_XL	PLN 170.72 net PLN 209.99 gross
Surcharge for industrial pallet shipments (120 x 120) with weight up to 600 kg	SUUS_PALLET_IP_XL	PLN 178.85 net PLN 219.99 gross
Surcharge for industrial pallet shipments (120 x 120) with weight up to 800 kg	SUUS_PALLET_IP_XL	PLN 186.98 net PLN 229.99 gross
Surcharge for industrial pallet shipments (120 x 120) with weight up to 1000 kg	SUUS_PALLET_IP_XL	PLN 211.37 net PLN 259.99 gross
Surcharge for long pallet shipments (150 x 80) with weight up to 60 kg	SUUS_PALLET_LP	PLN 105.68 net PLN 129.99 gross
Surcharge for long pallet shipments (150 x 80) with weight up to 100 kg	SUUS_PALLET_LP	PLN 105.68 net PLN 129.99 gross

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Surcharge for long pallet shipments (150 x 80) with weight up to 200 kg	SUUS_PALLET_LP	PLN 146.33 net PLN 179.99 gross
Surcharge for long pallet shipments (150 x 80) with weight up to 300 kg	SUUS_PALLET_LP	PLN 154.46 net PLN 189.99 gross
Surcharge for long pallet shipments (150 x 80) with weight up to 500 kg	SUUS_PALLET_LP	PLN 162.59 net PLN 199.99 gross
Surcharge for long pallet shipments (150 x 80) with weight up to 700 kg	SUUS_PALLET_LP	PLN 170.72 net PLN 209.99 gross
Surcharge for long pallet shipments (200 x 80) with weight up to 60 kg	SUUS_PALLET_LP_XL	PLN 130.07 net PLN 159.99 gross
Surcharge for long pallet shipments (200 x 80) with weight up to 100 kg	SUUS_PALLET_LP_XL	PLN 130.07 net PLN 159.99 gross
Surcharge for long pallet shipments (200 x 80) with weight up to 200 kg	SUUS_PALLET_LP_XL	PLN 186.98 net PLN 229.99 gross
Surcharge for long pallet shipments (200 x 80) with weight up to 300 kg	SUUS_PALLET_LP_XL	PLN 195.11 net PLN 239.99 gross
Surcharge for long pallet shipments (200 x 80) with weight up to 500 kg	SUUS_PALLET_LP_XL	PLN 195.11 net PLN 239.99 gross
Surcharge for long pallet shipments (200 x 80) with weight up to 700 kg	SUUS_PALLET_LP_XL	PLN 203.24 net PLN 249.99 gross

e. Permissible weight and maximum dimensions for palletized shipments:

i. The maximum dimensions of the pallet unit are: Height — 215 cm, length of the longest side — 240 cm. Goods placed on a pallet must not protrude beyond its outline.

ii. The maximum gross weight of the pallet unit is 1000 kg, however, it may not exceed the maximum dynamic load capacity of the pallet type concerned.

iii. For services provided with the use of the unloading lift, the maximum gross weight of the pallet unit may not exceed 750 kg.

iv. For deliveries to individual customers (B2C) and deliveries by vans, it is permissible to dispatch in one order a maximum of 2 loading units with a gross weight of up to 400 kg each.

v. The maximum total gross weight of the entire LTL shipment is 5,000 kg.

vi. The total number of pallets in one LTL shipment may not exceed: 10 pallets — for pallets with dimensions of 800 mm x 1,200 mm, 6 pallets — for pallets with dimensions of 1,000 mm x 1,200 mm.

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Service	Code	Weight and dimensions in the Service
Allegro XL SUUS Logistics	SUUS_PALLET_HP	shipments with a maximum weight of 500 kg and a maximum height of 215 cm, placed on a half pallet with dimensions of 80 x 60 cm
	SUUS_PALLET_EUR	shipments with a maximum weight of 1,000 kg and a maximum height of 215 cm, placed on an euro pallet with dimensions of 120 x 80 cm
	SUUS_PALLET_IP	shipments with a maximum weight of 1,000 kg and a maximum height of 215 cm, placed on an industrial pallet with dimensions of 100 x 100 cm
	SUUS_PALLET_IP_XL	shipments with a maximum weight of 1,000 kg and a maximum height of 215 cm, placed on an industrial pallet with dimensions of 120 x 120cm
	SUUS_PALLET_LP	shipments with a maximum weight of 700 kg and a maximum height of 215 cm, placed on a long pallet with dimensions of 150 x 80 cm
	SUUS_PALLET_LP_XL	shipments with a maximum weight of 700 kg and a maximum height of 215 cm, placed on a long pallet with dimensions of 200 x 80 cm

f. The Delivery Services referred to in paragraphs 1 and 4 above have the following codes, weights, and dimensions assigned.

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g. The fee for the operational return of a Shipment (i.e., a return resulting from the Buyer's failure to collect the Shipment and its subsequent return to the Seller, or from the Buyer exercising their right to withdraw from the agreement) is equal to 100% of the fee payable for its delivery service, meaning that the cost of the operational return is equal to the delivery fee for that Shipment.

h. Goods excluded from carriage:

i. Live animals;

ii. Securities;

iii. Documents, files and records related to business transactions;

iv. Funds in any form (cash, coins, banknotes, vouchers);

v. Objects of unique, significant or difficult-to-estimate value (including: Works of art, antiques, paintings, sculptures, jewels, precious stones, jewelry, precious metals);

vi. Household goods and personal effects transported in connection with a relocation;

vii. Postal items (reserved for the designated operator);

viii. Dangerous goods (ADR) of Class 7 (radioactive materials) and Division 6.2 (infectious substances);

ix. Human corpses and remains;

x. Goods subject to economic or trade sanctions to the extent that such sanctions apply (including with respect to their territorial scope).

xi. Goods sold in the Automotive category other than the following:

- Body parts: Bumpers, doors, trunk lids, hoods, fenders, front panels, rocker panels, body panel kits;
- Suspension system: Suspension beams;
- Interior equipment: Seats, bench seats, dashboards, consoles;
- Fuel system: Tanks;
- Exhaust system: Mufflers;
- Tires and wheels: Tires for trucks, agricultural machinery, and construction equipment, as well as wheels (rims with tires) for cars;

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- Parts for machinery and other vehicles: Parts for agricultural machinery (including tractors);
- Workshop tools and equipment: Workshop equipment (workbenches).

i. Additional Services:

Service	Definition	Code	Fee
Carry-in service or carry-down service for products from the Electronics/Built-in Coffee Machines category	The carry-in service is provided regardless of the floor in premises with an elevator, or up to the 4th floor in premises without an elevator, and includes crossing the first threshold of the premises, provided that the building infrastructure allows this. The carry-down service is provided regardless of the floor in buildings with an elevator or up to the 4th floor in buildings without an elevator.	SUUS_BUILT_IN_COFFEE_MACHINES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Freestanding Microwave Ovens category		SUUS_MICROWAVE_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Microwave Ovens category		SUUS_BUILT_IN_MICROWAVE_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Freestanding Rangers category		SUUS_FREESTANDING_COOKERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Freestanding Refrigerators category		SUUS_REFRIGERATORS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Refrigerators category		SUUS_BUILT_IN_REFRIGERATORS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

Carry-in service or carry-down service for products from the Electronics/Freestanding Hoods category		SUUS_HOODS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Hoods category		SUUS_BUILT_IN_HOODS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Ovens category		SUUS_BUILT_IN_OVENS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Hobs category		SUUS_BUILT_IN_HOBS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Freestanding Washing Machines category		SUUS_LAUNDRY_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Washing Machines category		SUUS_BUILT_IN_LAUNDRY_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Washer-Dryers category		SUUS_LAUNDRY_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Freestandin		SUUS_LAUNDRY_CARRY_IN	PLN 40.64 net PLN 49.99 gross

g Clothes Dryers category			
Carry-in service or carry-down service for products from the Electronics/Built-in Clothes Dryers category		SUUS_BUILT_IN_LAUNDRY_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/TV Sets category		SUUS_TV_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Freestanding Freezers category		SUUS_FREEZERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Freezers category		SUUS_BUILT_IN_FREEZERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Dishwashers category		SUUS_BUILT_IN_DISHWASHERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Freestanding Dishwashers category		SUUS_FREESTANDING_DISHWASHERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Automotive/Tool Cabinets category		SUUS_TOOL_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the		SUUS_WORKSHOP_LIFTS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

Automotive/Workshop Lifts category			
Carry-in service or carry-down service for products from the Automotive/Workshop Tables category		SUUS_WORKSHOP_TABLES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Automotive/Truck Tires category		SUUS_TRUCK_TIRES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Automotive/ Roof Boxes category		SUUS_ROOF_BOXES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Automotive/ Roof Baskets category		SUUS_ROOF_BASKETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Automotive/ Bike Racks category		SUUS_BIKE_RACKS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Shower Enclosures, Shower Trays, and Accessories category		SUUS_SHOWER_CABINS_TRAYS_ACC_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Toilet Bowls category		SUUS_TOILET_BOWLS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Carry-in service or carry-down service for products from the Home and Garden/Bathroom Cabinets category		SUUS_BATHROOM_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/ Washbasins category		SUUS_WASHBASINS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bathtubs category		SUUS_BATHTUBS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bathroom Furniture Sets category		SUUS_BATHROOM_FURNITURE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Electric Fireplaces category		SUUS_ELECTRIC_FIREPLACES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Boilers category		SUUS_BOILERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Boilers and Furnaces category		SUUS_BOILERS_FURNACES_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Carry-in service or carry-down service for products from the Home and Garden/Fuel category		SUUS_FUEL_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Water Heaters category		SUUS_WATER_HEATERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/ Door Awnings category		SUUS_DOOR_CANOPIES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Interior Doors category		SUUS_INTERNAL_DOORS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Exterior Doors category		SUUS_EXTERNAL_DOORS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Door Frames category		SUUS_DOOR_FRAMES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Air Conditioners category		SUUS_AIR_CONDITIONERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the		SUUS_BALUSTRADES_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Home and Garden/Railings category			
Carry-in service or carry-down service for products from the Home and Garden/Decorative Panels category		SUUS_DECORATIVE_PANELS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Business and Services/Compactors category		SUUS_COMPACTORS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Business and Services/Trash Cans category		SUUS_TRASH_CANS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Business and Services/Counters category		SUUS_COUNTERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Business and Services/Metal Cabinets and Locker Cabinets category		SUUS_METAL_SOCIAL_LOCKERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Business and Services/ Health and Safety Cabinets category		SUUS_HEALTH_SAFETY_LOCKERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for		SUUS_BUILT_IN_WINE_COOLERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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products from the Electronics/Built-in Wine Coolers category			
Carry-in service or carry-down service for products from the Electronics/Built-in Washer-Dryers category		SUUS_BUILT_IN_LAUNDRY_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Built-in Home Appliance Sets category		SUUS_BUILT_IN_HOME_APPLIANCE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Mini Ovens category		SUUS_MINI_OVENS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Wine Coolers category		SUUS_WINE_COOLERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Twin-tub Washing Machines category		SUUS_ROTOR_WASHING_MACHINES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Refrigerated Display Cases category		SUUS_REFRIGERATED_DISPLAY_CASES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Electronics/Home		SUUS_HOME_APPLIANCE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Appliances Sets category			
Carry-in service or carry-down service for products from the Home and Garden/Gazebos category		SUUS_GAZEBOS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/ Huts and Sheds category		SUUS_GARDEN_SHEDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Pergolas and Trellises category		SUUS_PERGOLAS_AND_TRELLISES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Greenhouses category		SUUS_GREENHOUSES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/ Plastic Tunnels category		SUUS_FOIL_TUNNELS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/ Wastewater Treatment Plants category		SUUS_SEWAGE_TREATMENT_PLANTS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and		SUUS_HANGING_CHAIRS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

Garden/Hanging Chairs category			
Carry-in service or carry-down service for products from the Home and Garden/Garden Furniture Sets category		SUUS_GARDEN_FURNITURE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Garden Beds category		SUUS_GARDEN_BEDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Garden Tables and Trays category		SUUS_GARDEN_TABLES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Playgrounds category		SUUS_PLAYGROUNDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/ Rotary Cultivators category		SUUS_TILLERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Mowers category		SUUS_LAWNMOWERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and		SUUS_WHEELBARROWS_GARDEN_CARTS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Garden/Wheelbarrows and Garden Trolleys category			
Carry-in service or carry-down service for products from the Home and Garden/Lawn Scarifiers and Aerators category		SUUS_SCARIFIERS_AERATORS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Gravel and Stones category		SUUS_GRAVEL_STONES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Mirrors category		SUUS_MIRRORS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Pictures and Paintings category		SUUS_PICTURES_PAINTINGS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Carpets category		SUUS_ROOM_RUGS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Artificial Grass category		SUUS_ARTIFICIAL_GRASS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the		SUUS_CARPETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Home and Garden/ Carpet Flooring category			
Carry-in service or carry-down service for products from the Home and Garden/PVC Flooring category		SUUS_PVC_FLOORING_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Saunas and Accessories category		SUUS_SAUNAS_ACC_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kitchen — Sideboards and Display Cabinets category		SUUS_SIDEBOARDS_DISPLAY_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kitchen — Kitchen Tables category		SUUS_KITCHEN_TABLES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kitchen — Kitchen Cabinets category		SUUS_KITCHEN_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kitchen — Kitchen Furniture Sets category		SUUS_KITCHEN_FURNITURE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Carry-in service or carry-down service for products from the Home and Garden/Office Furniture — Swivel Chairs category		SUUS_SWIVEL_CHAIRS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Office Furniture — Containers category		SUUS_OFFICE_CONTAINERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Office Furniture — Cabinets category		SUUS_OFFICE_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Office Furniture — Furniture Sets category		SUUS_OFFICE_FURNITURE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Basement/Garage — Utility Cabinets category		SUUS_UTILITY_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Desks category		SUUS_CHILDRENS_DESKS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Furniture Sets category		SUUS_CHILDRENS_FURNITURE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Wooden Cots category		SUUS_CHILDRENS_WOODEN_COTS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Bunk Beds category		SUUS_CHILDRENS_BUNK_BEDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Single Beds category		SUUS_CHILDRENS_SINGLE_BEDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Other Beds category		SUUS_CHILDRENS_OTHER_BEDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Sofas and Couches category		SUUS_CHILDRENS_SOFAS_COUCHES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Bookcases category		SUUS_CHILDRENS_BOOKCASES_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Carry-in service or carry-down service for products from the Home and Garden/Kid's Room — Closets category		SUUS_CHILDRENS_WARDROBES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Teenager's Room — Gaming Desks category		SUUS_YOUTH_GAMING_DESKS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Teenager's Room — Furniture Sets category		SUUS_YOUTH_FURNITURE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Teenager's Room — Beds category		SUUS_YOUTH_BEDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Workshop — Desks category		SUUS_STUDIO_DESKS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Workshop — Shelves and Bookcases category		SUUS_STUDIO_BOOKCASES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the		SUUS_HALLWAY_WARDROBES_CLOSETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Home and Garden/Hallway — Wardrobes and Closets category			
Carry-in service or carry-down service for products from the Home and Garden/Hallway — Shoe Cabinets category		SUUS_HALLWAY_SHOE_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Armchairs category		SUUS_LIVING_ROOM_ARMCHAIRS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Couches category		SUUS_LIVING_ROOM_SOFAS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Chests of Drawers category		SUUS_LIVING_ROOM_CHESTS_OF_DRAWERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Living Room Sets category		SUUS_LIVING_ROOM_LOUNGE_SUITES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Chairs category		SUUS_LIVING_ROOM_CHAIRS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

Carry-in service or carry-down service for products from the Home and Garden/Living Room — Corner Couches category		SUUS_LIVING_ROOM_CORNER_SOFAS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Poufs category		SUUS_LIVING_ROOM_POUFES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Bookcases category		SUUS_LIVING_ROOM_BOOKCASES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Coffee Tables and Extendable Tables category		SUUS_LIVING_ROOM_COFFEE_TABLES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Tables category		SUUS_LIVING_ROOM_TABLES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Tables and Chairs category		SUUS_LIVING_ROOM_TABLES_CHAIRS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for		SUUS_LIVING_ROOM_TV_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

products from the Home and Garden/Living Room — TV Cabinets category			
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Chaise Lounges category		SUUS_LIVING_ROOM_CHAISE_LONGUES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Display Cabinets category		SUUS_LIVING_ROOM_DISPLAY_CABINETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Living Room — Furniture Sets category		SUUS_LIVING_ROOM_FURNITURE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bedroom — Chests of Drawers category		SUUS_BEDROOM_CHESTS_OF_DRAWERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bedroom — Furniture Sets category		SUUS_BEDROOM_FURNITURE_SETS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and		SUUS_BEDROOM_BEDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Garden/Bedroom — Beds category			
Carry-in service or carry-down service for products from the Home and Garden/Bedroom — Mattresses category		SUUS_BEDROOM_MATTRESSES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bedroom — Upholstered Panels category		SUUS_BEDROOM_UPHOLSTERED_PANELS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bedroom — Bed Frames category		SUUS_BEDROOM_BED_FRAMES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bedroom — Closets category		SUUS_BEDROOM_WARDROBES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bedroom — Under-bed Storage Drawers category		SUUS_BEDROOM_UNDER_BED_DRAWERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Home and Garden/Bedroom — Dressing Tables category		SUUS_BEDROOM_DRESSING_TABLES_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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Carry-in service or carry-down service for products from the Home and Garden/Furniture Lighting category		SUUS_FURNITURE_LIGTHING_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Business and Services/Safes and Strongboxes category		SUUS_SAFES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Cross Bikes category		SUUS_CROSS_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Dirt and Dual-sport Bikes category		SUUS_DIRT_DUAL_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Electric Bikes category		SUUS_ELECTRIC_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/City Bikes category		SUUS_CITY_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/MTB (Mountain Bikes) category		SUUS_MTB_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for		SUUS_CYCLOCROSS_GRAVEL_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross

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products from the Sports and Travel/Cyclocross (CX), Gravel Bikes category			
Carry-in service or carry-down service for products from the Sports and Travel/Road Bikes category		SUUS_ROAD_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Trekking Bikes category		SUUS_TREKKING_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Treadmills category		SUUS_TREADMILLS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Training Bikes Bikes category		SUUS_EXERCISE_BIKES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Elliptical Trainers category		SUUS_ELLIPTICAL_TRAINERS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Rower Machines category		SUUS_ROWING_MACHINES_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the		SUUS_MULTIGYMS_CARRY_IN	PLN 40.64 net PLN 49.99 gross

Sports and Travel/Home Gym Stations category			
Carry-in service or carry-down service for products from the Sports and Travel/Dumbbells category		SUUS_DUMBBELLS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Billiards category		SUUS_BILLIARDS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Foosball category		SUUS_FOOTBALL_CARRY_IN	PLN 40.64 net PLN 49.99 gross
Carry-in service or carry-down service for products from the Sports and Travel/Table Tennis category		SUUS_TABLE_TENNIS_CARRY_IN	PLN 40.64 net PLN 49.99 gross
The carry-in and unpacking service for products from the Electronics/Built-in Coffee Machines category	The carry-in service is provided regardless of the floor in premises with an elevator, or up to the 4th floor in premises without an elevator, and includes crossing the first threshold of the premises, provided that the building infrastructure allows this. Additionally, the service package includes unpacking the delivered goods,	SUUS_BUILT_IN_COFFEE_MACHINES_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Freestanding Microwave Ovens category		SUUS_MICROWAVE_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Built-in		SUUS_BUILT_IN_MICROWAVE_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross

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Microwave Ovens category	placing them in the location specified by the recipient, and removing the transport packaging to a location specified by the recipient near the property (at the recipient's request).		
The carry-in and unpacking service for products from the Electronics/Freestanding Ranges category		SUUS_FREESTANDING_COOKERS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Freestanding Refrigerators category		SUUS_REFRIGERATORS_FREEZERS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Built-in Refrigerators category		SUUS_BUILT_IN_REFRIGERATORS_FREEZERS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Freestanding Hoods category		SUUS_HOODS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Built-in Hoods category		SUUS_BUILT_IN_HOODS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Built-in Ovens category		SUUS_BUILT_IN_OVENS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Freestanding Washing Machines category		SUUS_LAUNDRY_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the		SUUS_BUILT_IN_LAUNDRY_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross

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Electronics/Built-in Washing Machines category			
The carry-in and unpacking service for products from the Electronics/Washer-Dryers category		SUUS_LAUNDRY_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Freestanding Clothes Dryers category		SUUS_LAUNDRY_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Built-in Clothes Dryers category		SUUS_BUILT_IN_LAUNDRY_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Freestanding Freezers category		SUUS_REFRIGERATORS_FREEZERS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Built-in Freezers category		SUUS_BUILT_IN_REFRIGERATORS_FREEZERS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Built-in Dishwashers category		SUUS_BUILT_IN_DISHWASHERS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross
The carry-in and unpacking service for products from the Electronics/Freestanding Dishwashers category		SUUS_FREESTANDING_DISHWASHERS_CARRY_IN_AND_UNPACKING	PLN 56.90 net PLN 69.99 gross

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The carry-in and unpacking service for products from the Electronics/Freestanding Ranges category	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling, Removing protective devices from moving parts, Replacing and adjusting the jets (on request), Connecting to the existing and operational electrical and gas systems (for gas cookers), Checking the system for leaks (for gas cookers), Confirming the installation by entering it in the warranty card, Removing the remaining packaging (on request)	SUUS_FREESTANDING_COOKERS_CARRY_IN_AND_INSTALLATION	PLN 203.24 net PLN 249.99 gross
The carry-in and installation service for products from the Electronics/Freestanding Refrigerators category	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling, Removing protective devices from moving parts, Installation of shelves and drawers, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Checking the door seals for proper positioning, Removing the remaining packaging (on request)	SUUS_REFRIGERATORS_FREEZERS_CARRY_IN_AND_INSTALLATION	PLN 130.07 net PLN 159.99 gross

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The carry-in and installation service for products from the Electronics/Freestanding Hoods category	Carry-in, Unpacking the appliance, Placing the appliance in its designated location, Leveling, Connecting to the existing and operational 230V electrical system, First run, Removing the remaining packaging (on request)	SUUS_HOODS_CARRY_IN_AND_INSTALLATION	PLN 130.07 net PLN 159.99 gross
The carry-in and installation service for products from the Electronics/Built-in Hoods category	Unpacking the appliance, Fitting the appliance into the cabinetry, Leveling, Connecting to the existing and operational 230V electrical system, First run, Removing the remaining packaging (on request)	SUUS_BUILT_IN_HOODS_CARRY_IN_AND_INSTALLATION	PLN 130.07 net PLN 159.99 gross
The carry-in and installation service for products from the Electronics/Freestanding Washing Machines category	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling, Removing protective devices from moving parts, Installation of shelves and drawers, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Checking the door seals for proper positioning, Removing the remaining packaging (on request)	SUUS_LAUNDRY_CARRY_IN_AND_INSTALLATION	PLN 130.07 net PLN 159.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The carry-in and installation service for products from the Electronics/Washer-Dryers category	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling, Removing protective devices from moving parts, Installation of shelves and drawers, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Checking the door seals for proper positioning, Removing the remaining packaging (on request)	SUUS_LAUNDRY_CARRY_IN_AND_INSTALLATION	PLN 130.07 net PLN 159.99 gross
The carry-in and installation service for products from the Electronics/Freestanding Clothes Dryers category	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling, Removing protective devices from moving parts, Installation of shelves and drawers, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Checking the door seals for proper positioning, Removing the remaining packaging (on request)	SUUS_LAUNDRY_CARRY_IN_AND_INSTALLATION	PLN 130.07 net PLN 159.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The carry-in and installation service for products from the Electronics/TV Sets category	Carry-in, Unpacking the appliance, TV stand assembly, Placing in the specified location, Connecting to the existing and operational electrical and antenna systems, Configuring the basic settings, Programming the available digital terrestrial TV channels, Removing the remaining packaging (on request)	SUUS_TV_CARRY_IN_AND_INSTALLATION	PLN 121.94 net PLN 149.99 gross
The carry-in and installation service for products from the Electronics/Freestanding Freezers category	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling, Removing protective devices from moving parts, Installation of shelves and drawers, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Checking the door seals for proper positioning, Removing the remaining packaging (on request)	SUUS_REFRIGERATORS_FREEZERS_CARRY_IN_AND_INSTALLATION	PLN 130.07 net PLN 159.99 gross
The carry-in and installation service for products from the	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling,	SUUS_FREESTANDING_DISHWASHERS_CARRY_IN_AND_INSTALLATION	PLN 130.07 net PLN 159.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Electronics/Freestanding Dishwashers category	Removing protective devices from moving parts, Connecting to the existing and operational electrical, water supply, and sewage systems, Checking the door seals for proper positioning, Removing the remaining packaging (on request)		
The carry-in and installation service with reversal of the door opening direction for products from the Electronics/Freestanding Refrigerators category	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling, Removing protective devices from moving parts, Installation of shelves and drawers, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Checking the door seals for proper positioning, Removing the remaining packaging (on request) *Removing the cover, trim panel, cap, and cable (for refrigerators with a display), Removing the refrigerator door, Repositioning the hinges and reversing the door opening	SUUS_REFRIGERATORS_FREEZERS_CARRY_IN_INSTALLATION_DOOR_REVERSAL	PLN 203.24 net PLN 249.99 gross
The carry-in and installation service with reversal of the door opening direction for products from the Electronics/Freestanding Freezers category		SUUS_REFRIGERATORS_FREEZERS_CARRY_IN_INSTALLATION_DOOR_REVERSAL	PLN 203.24 net PLN 249.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	direction, Checking the door seals for proper positioning, Reinstalling the cover, trim panel, ca,p and cable (for refrigerators with a display)		
The carry-in and built-in installation service for products from the Electronics/Built-in Coffee Machines category	Carry-in, Unpacking the appliance, Fitting the appliance into the cabinetry, Leveling, Connecting to the existing and operational electrical and water supply systems	SUUS_BUILT_IN_COFFEE_MACHINES_CARRY_IN_AND_BUILT_IN_INSTALLATION	PLN 243.89 net PLN 299.99 gross
The carry-in and built-in installation service for products from the Electronics/Built-in Microwave Ovens category	Carry-in, Fitting the appliance into the cabinetry, Leveling, Connecting to the existing and operational 230V electrical system, First run, Removing the remaining packaging (on request)	SUUS_BUILT_IN_MICROWAVE_CARRY_IN_AND_BUILT_IN_INSTALLATION	PLN 162.59 net PLN 199.99 gross
The carry-in and built-in installation service for products from the Electronics/Built-in Refrigerators category	Carry-in, Unpacking the appliance, Removing protective devices from moving parts, Installing the appliance in the prepared space in its cabinetry, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Leveling the appliance in the cabinetry, Installation of shelves	SUUS_BUILT_IN_REFRIGERATORS_FREEZERS_CARRY_IN_BUILT_IN_INSTALLATION	PLN 243.89 net PLN 299.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	and drawers, Installing the remaining cabinet components (front panel, toe-kick panel), Checking the door seals for proper positioning, Removing the remaining packaging (on request)		
The carry-in and built-in installation service for products from the Electronics/Built-in Ovens category	Carry-in, Unpacking the appliance, Placing in the specified location, Leveling of the appliance, Removing protective devices from moving parts, Installing the appliance in the prepared space in its cabinetry, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Starting up and testing the operation of the surge protection device, Confirming the installation by entering it in the warranty card, Removing the remaining packaging (on request)	SUUS_BUILT_IN_OVENS_CARRY_IN_AND_BUILT_IN_INSTALLATION	PLN 243.89 net PLN 299.99 gross
The carry-in and built-in installation service for products from the Electronics/Built-in Hobs category	Carry-in, Unpacking the appliance, Installing the appliance in the prepared countertop	SUUS_BUILT_IN_HOBS_CARRY_IN_AND_BUILT_IN_INSTALLATION	PLN 203.24 net PLN 249.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	cutout, Replacing and adjusting the jets (for gas hobs), Connecting to the existing and operational electrical and gas systems (for gas hobs), Checking the system for leaks (for gas hobs) and testing the operation of the surge protection device, Confirming the installation by entering it in the warranty card, Removing the remaining packaging (on request).		
The carry-in and built-in installation service for products from the Electronics/Built-in Washing Machines category	Carry-in, Unpacking the appliance, Removing the transit bolts, Installing the appliance in the prepared space in its cabinetry, Connecting to the existing and operational electrical, water supply, and sewage systems, Leveling the appliance in the cabinetry, Installing the remaining cabinet components (front panel, toe-kick panel), Checking the system for leaks, Removing the remaining packaging (on request)	SUUS_BUILT_IN_LAUNDRY_CARRY_IN_AND_BUILT_IN_INSTALLATION	PLN 243.89 net PLN 299.99 gross
The carry-in and built-in installation service for products from the Electronics/Built-in Clothes Dryers category		SUUS_BUILT_IN_LAUNDRY_CARRY_IN_AND_BUILT_IN_INSTALLATION	PLN 243.89 net PLN 299.99 gross
The carry-in and built-in installation service for	Carry-in, Unpacking the appliance,	SUUS_BUILT_IN_REFRIGERATORS_FREEZERS_CARR	PLN 243.89 net PLN 299.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

products from the Electronics/Built-in Freezers category	Removing protective devices from moving parts, Installing the appliance in the prepared space in its cabinetry, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Leveling the appliance in the cabinetry, Installation of shelves and drawers, Installing the remaining cabinet components (front panel, toe-kick panel), Checking the door seals for proper positioning, Removing the remaining packaging (on request)	Y_IN_BUILT_IN_INSTALLATION	
The carry-in and built-in installation service for products from the Electronics/Built-in Dishwashers category	Carry-in, Unpacking the appliance, Removing protective devices from moving parts, Installing the appliance in the prepared space in its cabinetry, Connecting to the existing and operational electrical, water supply, and sewage systems, Leveling the appliance in the cabinetry, Installing the remaining cabinet components (front	SUUS_BUILT_IN_DISHWASHERS_CARRY_IN_AND_BUILT_IN_INSTALLATION	PLN 243.89 net PLN 299.99 gross

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	panel, toe-kick panel), Checking the system for leaks, Removing the remaining packaging (on request)		
The carry-in and built-in installation service with reversal of the door opening direction for products from the Electronics/Built-in Refrigerators category	Disassembly of the old appliance (on request), Unpacking the appliance, Removing protective devices from moving parts, Installing the appliance in the prepared space in its cabinetry, Connecting to the existing and operational electrical and water supply systems (for appliances with a water dispenser), Leveling the appliance in the cabinetry, Installation of shelves and drawers, Installing the remaining cabinet components (front panel, toe-kick panel), Checking the door seals for proper positioning, Removing the remaining packaging (on request) *Removing the cover, trim panel, cap, and cable (for refrigerators with a display), Removing the refrigerator door, Repositioning the	SUUS_BUILT_IN_REFRIGERATORS_FREEZERS_DOOR_REVERSAL_CARRY_IN_INSTALLATION	PLN 268.28 net PLN 329.99 gross
The carry-in and built-in installation service with reversal of the door opening direction for products from the Electronics/Built-in Freezers category		SUUS_BUILT_IN_REFRIGERATORS_FREEZERS_DOOR_REVERSAL_CARRY_IN_INSTALLATION	PLN 268.28 net PLN 329.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	hinges and reversing the door opening direction, Checking the door seals for proper positioning, Reinstalling the cover, trim panel, cap, and cable (for refrigerators with a display)		
The carry-in and assembly service for products from the Electronics/Freestanding Washing Machines category	Carry-in, Unpacking both appliances, or one appliance when replacing one of the appliances, Removing the transit bolts, Placing in the specified location, Installing the stacking kit (purchase required), Leveling (installing anti-vibration pads on request), Connecting to the existing and operational electrical, water supply, and sewage systems, Checking the connection stability between the new appliances, Checking the system for leaks, Removing the remaining packaging (on request)	SUUS_LAUNDRY_CARRY_IN_AND_ASSEMBLY	PLN 130.07 net PLN 159.99 gross
The carry-in and assembly service for products from the Electronics/Freestanding Clothes Dryers category		SUUS_LAUNDRY_CARRY_IN_AND_ASSEMBLY	PLN 130.07 net PLN 159.99 gross
The carry-in and assembly service for products from the Electronics/TV Sets category	Carry-in, Unpacking the appliance, Advice on selecting the installation location, Drilling holes and installing wall plugs, Installing the wall mount, Mounting the	SUUS_TV_CARRY_IN_AND_ASSEMBLY	PLN 243.89 net PLN 299.99 gross

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	appliance and checking its stability, Connecting to the existing and operational electrical and antenna systems, Programming the available digital terrestrial TV channels, Removing the remaining packaging (on request)		
The used appliance collection service for products from the Electronics/Built-in Coffee Machines category	Collection of used appliances “1-for-1” (e.g., a refrigerator in exchange for a refrigerator). Performed during delivery to the recipient by ROHLIG SUUS.	SUUS_BUILT_IN_COFFEE_MACHINES_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Freestanding Microwave Ovens category		SUUS_MICROWAVE_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Built-in Microwave Ovens category		SUUS_BUILT_IN_MICROWAVE_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Freestanding Ranges category		SUUS_FREESTANDING_COOKERS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Freestanding Refrigerators category		SUUS_REFRIGERATORS_FREEZERS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross

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The used appliance collection service for products from the Electronics/Built-in Refrigerators category		SUUS_REFRIGERATORS_FREEZERS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Freestanding Hoods category		SUUS_HOODS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Built-in Hoods category		SUUS_BUILT_IN_HOODS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Built-in Ovens category		SUUS_BUILT_IN_OVENS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Built-in Hobs category		SUUS_BUILT_IN_HOBS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Freestanding Washing Machines category		SUUS_LAUNDRY_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Built-in Washing Machines category		SUUS_BUILT_IN_LAUNDRY_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Washer-Dryers category		SUUS_LAUNDRY_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross

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The used appliance collection service for products from the Electronics/Freestanding Clothes Dryers category		SUUS_LAUNDRY_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Built-in Clothes Dryers category		SUUS_BUILT_IN_LAUNDRY_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/TV Sets category		SUUS_TV_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Freestanding Freezers category		SUUS_REFRIGERATORS_FREEZERS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Built-in Freezers category		SUUS_REFRIGERATORS_FREEZERS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Built-in Dishwashers category		SUUS_BUILT_IN_DISHWASHERS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
The used appliance collection service for products from the Electronics/Freestanding Dishwashers category		SUUS_FREESTANDING_DISHWASHERS_COLLECTION_OF_USED_EQUIPMENT	PLN 56.9 net PLN 69.99 gross
Payment on delivery	POD (BLIK, Payment card, Cash)	SUUS_COD	PLN 4.06 net PLN 4.99 gross
Delivery in the time slot between 8 a.m. and noon		SUUS_DELIVERY_8_12	PLN 32.51 net PLN 39.99 gross

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Delivery in the time slot between noon and 4 p.m.		SUUS_DELIVERY_12_16	PLN 24.38 net PLN 29.99 gross
Delivery in the time slot between 4 p.m. and 8 p.m.		SUUS_DELIVERY_16_20	PLN 32.51 net PLN 39.99 gross
Additional parcel protection up to PLN 5,000			included in the service price
Additional parcel protection over PLN 5,000		SUUS_INSURANCE_5000	% of the declared value 0.2% net 0.25% gross
Return of documents in electronic form		SUUS_DOCS_ELECTRONIC	PLN 4.06 net PLN 4.99 gross
Return of documents in the form of originals		SUUS_DOCS_ORIGINALS	PLN 16.25 net PLN 19.99 gross
Fee for exceeding the maximum permissible actual weight limits for a half pallet or EUR pallet		SUUS_OVERWEIGHT	PLN 121.94 net PLN 149.99 gross
Failed pickup attempt without releasing the shipment (applies to ordering a courier and not releasing the parcel)		SUUS_EMPTY_PICKUP	PLN 48.77 net PLN 59.99 gross
Verification and correction of the shipment's weight and dimensions (if the shipment is larger than declared and falls into a different weight and dimensions surcharge level)		SUUS_VERIFICATION	PLN 48.77 net PLN 59.99 gross

j. Penalties and compensations.

Penalties and compensations	Code	Charge amount

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A penalty for an event related to the occurrence of an Onerous Parcel inconsistent with the Terms & Conditions, having prohibited parcel content or faulty packaging	SUUS_ADR	PLN 1,119

k. The packaging standards and requirements can be found at http://www.allegro.pl/kampania/allegroxl

l. The fees will be charged on the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for these fees being charged.

Section 16. Costs of the Delivery Service, Goods Return Services, Additional Services, and International Forwarding Services (Allegro.pl)

1. The Company provides the Delivery Service, the Goods Return Service, and Additional Services in line with the rules and conditions described in Appendix No. 16 to the Allegro Terms & Conditions, and the International Forwarding Service in line with the rules and conditions described in Appendix No. 18 to the Allegro Terms & Conditions. In addition, the Company provides the Allegro Smart! Service for Sellers in line with the rules and conditions described in Appendix No. 12 to the Allegro Terms & Conditions. The Price List for the International Forwarding Services and Allegro Smart! Service for Sellers is available in this Appendix No. 4 to the Allegro Terms & Conditions.

2. The Company charges the following fees in exchange for the Delivery Services and International Forwarding Services provided with the Allegro Smart! Service:

Allegro Smart! Fee for each parcel depending on the gross order amount					
Service *Service code*	Order amount: PLN 30–44.99	Order amount: PLN 45–64.99	Order amount: PLN 65–99.99	Order amount: PLN 100–149.99	Order amount: from PLN 150
Allegro DPD Pickup Poland *DPD_PUDO_CZ_PL* *DPD_PUDO_SK_PL* *DPD_PUDO_HU_PL*	PLN 1.29 net PLN 1.59 gross	PLN 2.59 net PLN 3.19 gross	PLN 4.22 net PLN 5.19 gross	PLN 6.41 net PLN 7.89 gross	for the first parcel: PLN 8.12 net PLN 9.99 gross for each additional parcel: PLN 6.41 net PLN 7.89 [1]

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					gross
Allegro DPD Courier Poland *DPD_COURIER_CZ_PL DPD_COURIER_SK_PL DPD_COURIER_HU_PL*	PLN 1.62 net PLN 1.99 gross	PLN 3.24 net PLN 3.99 gross	PLN 4.95 net PLN 6.09 gross	PLN 7.72 net PLN 9.49 gross	for the first parcel: PLN 9.67 net PLN 11.89 gross for each additional parcel: PLN 7.72 net PLN 9.49 [2] gross
Allegro International Pick-up Point Poland *ONE_PUDO_CZ_PL* **Allegro International Parcel Lockers Poland** *ONE_APM_CZ_PL*	PLN 1.29 net PLN 1.59 gross	PLN 2.59 net PLN 3.19 gross	PLN 4.22 net PLN 5.19 gross	PLN 6.41 net PLN 7.89 gross	for the first parcel: PLN 8.12 net PLN 9.99 gross for each additional parcel: PLN 6.41 net PLN 7.89 gross
Allegro International Courier Poland *ONE_COURIER_CZ_PL*	PLN 1.62 net PLN 1.99 gross	PLN 3.24 net PLN 3.99 gross	PLN 4.95 net PLN 6.09 gross	PLN 7.72 net PLN 9.49 gross	for the first parcel: PLN 9.67 net PLN 11.89 gross for each additional parcel: PLN 7.72 net PLN 9.49 gross

[1] For the Allegro DPD Pickup Poland service with the code DPD_PUDO_HU_PL, the price is PLN 8.12 net (PLN 9.99 gross) per parcel

[2] For the Allegro DPD Courier Poland service with the code DPD_COURIER_HU_PL, the price is PLN 9.34 net (PLN 11.49 gross) per parcel

3. The Delivery Services and International Forwarding Services referred to in this Section have the following codes, weights, and dimensions assigned:

Service	Code	Weight and dimensions in the Delivery Service and International Forwarding Service*

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro DPD Courier Poland	DPD_COURIER_CZ_PL	maximum actual weight up to 10 kg, maximum dimensions: side length 175 cm, maximum circumference 2xH+2xW+L <= 300 cm
Allegro DPD Courier Poland	DPD_COURIER_SK_PL	maximum actual weight up to 31.5 kg, maximum dimensions: side length 175 cm, maximum circumference 2xH+2xW+L <= 300 cm
Allegro DPD Courier Poland	DPD_COURIER_HU_PL	maximum actual weight up to 31.5 kg, maximum dimensions: side length 175 cm, maximum circumference 2xH+2xW+L <= 300 cm
Allegro DPD Pickup Poland	DPD_PUDO_CZ_PL	maximum actual weight up to 10 kg, maximum dimensions: side length 100 cm, maximum circumference 2xH+2xW+L <= 250 cm
Allegro DPD Pickup Poland	DPD_PUDO_SK_PL	maximum actual weight up to 20 kg, maximum dimensions: side length 100 cm, maximum circumference 2xH+2xW+L <= 250 cm
Allegro DPD Pickup Poland	DPD_PUDO_HU_PL	maximum actual weight up to 20 kg, maximum dimensions: side length 100 cm, maximum circumference 2xH+2xW+L <= 250 cm
Allegro International Pick-up Point Poland	ONE_PUDO_CZ_PL	max. weight 20 kg for dispatch via Parcel Locker; max. shipment dimensions 64 cm x 38 cm x 41 cm
Allegro International Parcel Lockers Poland	ONE_APM_CZ_PL	up to 20 kg, max. dimensions: 64 cm x 38 cm x 41 cm
Allegro International Courier Poland	ONE_COURIER_CZ_PL	max. weight: 30 kg; max. 120 cm — longest side; 3 sides summed: max. 220 cm
*Dispatching a shipment exceeding the weight or dimensions may require the payment of additional fees, in particular for the Additional Services referred to in this Section.		

4. The Company charges the following fees in exchange for the Delivery Services provided without the Allegro Smart! Service by DHL Parcel Polska Sp. z o.o.

Service	Code	Fee
Allegro DHL Courier Austria	DHL_EKSPORT_P1_KURIER_AUSTRIA	PLN 28.45 net PLN 34.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro DHL Courier Belgium	DHL_EKSPORT_P1_KURIER_BELGIA	PLN 41.46 net PLN 50.99 gross
Allegro DHL Courier Bulgaria	DHL_EKSPORT_P1_KURIER_BULGARIA	PLN 41.46 net PLN 50.99 gross
Allegro DHL Courier Croatia	DHL_EKSPORT_P1_KURIER_CHORWACJA	PLN 46.33 net PLN 56.99 gross
Allegro DHL Courier Czechia	DHL_EKSPORT_P1_KURIER_CZECHY	PLN 21.94 net PLN 26.99 gross
Allegro DHL Courier Denmark	DHL_EKSPORT_P1_KURIER_DANIA	PLN 43.08 net PLN 52.99 gross
Allegro DHL Courier Estonia	DHL_EKSPORT_P1_KURIER_ESTONIA	PLN 37.39 net PLN 45.99 gross
Allegro DHL Courier Finland	DHL_EKSPORT_P1_KURIER_FINLANDIA	PLN 43.08 net PLN 52.99 gross
Allegro DHL Courier Greece	DHL_EKSPORT_P1_KURIER_GRECJA	PLN 56.90 net PLN 69.99 gross
Allegro DHL Courier Spain	DHL_EKSPORT_P1_KURIER_HISZPANIA	PLN 57.72 net PLN 70.99 gross
Allegro DHL Courier Netherlands	DHL_EKSPORT_P1_KURIER_HOLANDIA	PLN 24.38 net PLN 29.99 gross
Allegro DHL Courier Lithuania	DHL_EKSPORT_P1_KURIER_LITWA	PLN 29.26 net PLN 35.99 gross
Allegro DHL Courier Latvia	DHL_EKSPORT_P1_KURIER_LOTWA	PLN 31.70 net PLN 38.99 gross
Allegro DHL Courier Luxembourg	DHL_EKSPORT_P1_KURIER_LUKSEMBURG	PLN 45.52 net PLN 55.99 gross
Allegro DHL Courier Germany	DHL_EKSPORT_P1_KURIER_NIEMCY	PLN 26.82 net PLN 32.99 gross
Allegro DHL Courier Portugal	DHL_EKSPORT_P1_KURIER_PORTUGALIA	PLN 65.85 net PLN 80.99 gross
Allegro DHL Courier Romania	DHL_EKSPORT_P1_KURIER_RUMUNIA	PLN 38.20 net PLN 46.99 gross
Allegro DHL Courier Slovakia	DHL_EKSPORT_P1_KURIER_SLOWACJA	PLN 20.32 net PLN 24.99 gross
Allegro DHL Parcel Lockers Slovakia	DHL_EKSPORT_P2_PUNKTY_SLOWACJA	PLN 19.50 net PLN 23.99 gross
Allegro DHL Pickup Slovakia	DHL_EKSPORT_P2_PUNKTY_SLOWACJA	PLN 19.50 net PLN 23.99 gross
Allegro DHL Courier Slovenia	DHL_EKSPORT_P1_KURIER_SLOWENIA	PLN 48.77 net PLN 59.99 gross
Allegro DHL Courier Sweden	DHL_EKSPORT_P1_KURIER_SZWECJA	PLN 43.89 net PLN 53.99 gross
Allegro DHL Courier Hungary	DHL_EKSPORT_P1_KURIER_WEGRY	PLN 30.89 net PLN 37.99 gross

Allegro sp. z o.o.
ul. Wierzbięcice 1B
61-569 Poznań

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro DHL Parcel Lockers Hungary	DHL_EKSPORT_P2_PUNKTY_WĘGRY	PLN 26.82 net PLN 32.99 gross
Allegro DHL Pickup Hungary	DHL_EKSPORT_P2_PUNKTY_WĘGRY	PLN 26.82 net PLN 32.99 gross
Allegro DHL Courier Italy	DHL_EKSPORT_P1_KURIER_WLOCHY	PLN 43.08 net PLN 52.99 gross

Parcels handled as part of the international **Allegro DHL Courier** service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on the pallet
- maximum dimensions of a standard parcel: 120 x 60 x 60 cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 200 cm — not applicable to Italy, where the maximum parcel length is 120 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels handled as part of the **Allegro DHL Pickup Hungary** international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on the pallet
- maximum dimensions of a standard parcel: 120 [length] x 60 [width] x 60 [height] cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 120 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels handled as part of the **Allegro DHL Parcel Lockers Hungary** international service should have the following standard parameters:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 20.0 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 50 [length] x 35 [width] x 31 [height] cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 50 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels handled as part of the Allegro DHL Pickup Slovakia international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 10.0 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 80 [length] x 60 [width] x 60 [height] cm — if any of the sides exceeds these dimensions, an additional fee shall be charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 80 cm
- maximum parcel circumference cannot exceed 330 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels handled as part of the **Allegro DHL Parcel Lockers Slovakia** international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 10.0 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 68 [length] x 44 [width] x 57 [height] cm — if any of the sides exceeds these dimensions, an additional fee shall be charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum parcel length: 68 cm
- maximum parcel circumference cannot exceed 330 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcel dispatch and delivery

The door-to-door system excludes Estonia, Denmark, Finland, Lithuania, Latvia, and Sweden. In these countries, the Recipient collects the parcel at the local point of the DHL Parcel Partner.

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

5. The Company charges the following fees in exchange for the Delivery Services provided without the Allegro Smart! Service by DPD Polska Sp. z o.o.

Service	Code	Fee for a parcel of up to 10 kg
Allegro DPD Courier Austria	DPD_COURIER_PL_AT	PLN 37.39 net PLN 45.99 gross
Allegro DPD Courier Belgium	DPD_COURIER_PL_BE	PLN 41.46 net PLN 50.99 gross
Allegro DPD Courier Bulgaria	DPD_COURIER_PL_BG	PLN 58.53 net PLN 71.99 gross
Allegro DPD Courier Croatia	DPD_COURIER_PL_HR	PLN 41.46 net PLN 50.99 gross
Allegro DPD Courier Czechia	DPD_COURIER_PL_CZ	PLN 21.94 net PLN 26.99 gross
Allegro DPD Pickup Czechia	DPD_OOH_PL_CZ	PLN 19.50 net PLN 23.99 gross
Allegro DPD Parcel Lockers Czechia	DPD_OOH_PL_CZ	PLN 19.50 net PLN 23.99 gross
Allegro DPD Courier Denmark	DPD_COURIER_PL_DK	PLN 54.46 net PLN 66.99 gross
Allegro DPD Courier Estonia	DPD_COURIER_PL_EE	PLN 42.27 net PLN 51.99 gross
Allegro DPD Courier Finland	DPD_COURIER_PL_FI	PLN 77.23 net PLN 94.99 gross
Allegro DPD Courier Greece	DPD_COURIER_PL_GR	PLN 92.67 net PLN 113.99 gross
Allegro DPD Courier Spain	DPD_COURIER_PL_ES	PLN 66.66 net PLN 81.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro DPD Courier Netherlands	DPD_COURIER_PL_NL	PLN 32.51 net PLN 39.99 gross
Allegro DPD Courier Ireland	DPD_COURIER_PL_IE	PLN 61.78 net PLN 75.99 gross
Allegro DPD Courier Lithuania	DPD_COURIER_PL_LT	PLN 19.50 net PLN 23.99 gross
Allegro DPD Courier Latvia	DPD_COURIER_PL_LV	PLN 31.70 net PLN 38.99 gross
Allegro DPD Courier Luxembourg	DPD_COURIER_PL_LU	PLN 41.46 net PLN 50.99 gross
Allegro DPD Courier Germany	DPD_COURIER_PL_DE	PLN 21.13 net PLN 25.99 gross
Allegro DPD Courier Portugal	DPD_COURIER_PL_PT	PLN 69.91 net PLN 85.99 gross
Allegro DPD Courier Romania	DPD_COURIER_PL_RO	PLN 40.64 net PLN 49.99 gross
Allegro DPD Courier Slovakia	DPD_COURIER_PL_SK	PLN 20.32 net PLN 24.99 gross
Allegro DPD Pickup Slovakia	DPD_OOH_PL_SK	PLN 19.50 net PLN 23.99 gross
Allegro DPD Parcel Lockers Slovakia	DPD_OOH_PL_SK	PLN 19.50 net PLN 23.99 gross
Allegro DPD Courier Slovenia	DPD_COURIER_PL_SI	PLN 32.51 net PLN 39.99 gross
Allegro DPD Courier Sweden	DPD_COURIER_PL_SE	PLN 46.33 net PLN 56.99 gross
Allegro DPD Courier Hungary	DPD_COURIER_PL_HU	PLN 24.38 net PLN 29.99 gross
Allegro DPD Pickup Hungary	DPD_OOH_PL_HU	PLN 17.88 net PLN 21.99 gross
Allegro DPD Parcel Lockers Hungary	DPD_OOH_PL_HU	PLN 17.88 net PLN 21.99 gross
Allegro DPD Courier Italy	DPD_COURIER_PL_IT	PLN 56.09 net PLN 68.99 gross

Parcels handled as part of the **Allegro DPD Courier** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side of the parcel: 175 cm (maximum height)

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels handled as part of the international **Allegro DPD Pickup Czechia**, **Allegro DPD Pickup Slovakia** and **Allegro DPD Pickup Hungary** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) < = 250 cm

Parcels handled as part of the international **Allegro DPD Parcel Lockers Czechia** and **Allegro DPD Parcel Lockers Slovakia** and **Allegro DPD Parcel Lockers Hungary** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum dimension 50 x 44 x 59 [cm] for **Allegro DPD Parcel Lockers Czechia, Allegro DPD Parcel Lockers Slovakia**
- maximum dimensions: 68 x 44 x 57 [cm] for **Allegro DPD Parcel Lockers Hungary**

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

6. The Company charges the following fees in exchange for the Delivery Services provided without the Allegro Smart! Service by Packeta Poland Sp. z o.o. (Zásilkovna in Czechia)

Service	Code	Fee
Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point	PACKETA_OOH_PL_CZ	PLN 13.00 net PLN 15.99 gross
Allegro Dispatch from Poland to Czechia — Packeta Parcel Locker	PACKETA_OOH_PL_CZ	PLN 13.00 net PLN 15.99 gross
Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point	PACKETA_OOH_PL_SK	PLN 12.19 net PLN 14.99 gross
Allegro Dispatch from Poland to Slovakia — Packeta Parcel Locker	PACKETA_OOH_PL_SK	PLN 12.19 net PLN 14.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point	PACKETA_OOH_PL_HU	PLN 13.00 net PLN 15.99 gross
Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers	PACKETA_OOH_PL_HU	PLN 13.00 net PLN 15.99 gross

Parcels handled as part of the international service **Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point, Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point, Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point** should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of the international service **Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers**, **Allegro Dispatch from Poland to Slovakia – Packeta Parcel Lockers**, and **Allegro Dispatch from Poland to Hungary – Packeta Parcel Lockers** must meet the following standard specifications:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 35 × 45 × 60 cm

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services and will be returned to the sender in accordance with the price list of Additional Services.

7. The Company charges the following fees in exchange for the International Forwarding Services provided without the Allegro Smart! Service by the Company.

Service	Code	Fee
Allegro International Courier Czechia, Allegro International Courier Czechia — next-day delivery* (max. weight: 30 kg, max. parcel dimensions: 120 cm — longest side, max. sum of 3 sides 220 cm)	AIC_COURIER_INT	PLN 21.13 net PLN 25.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

If dispatched via a Parcel Locker, the parcel dimensions, including packaging, may not exceed 64 x 38 x 41 cm		
Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery* (max. weight: 20 kg, max. parcel dimensions: 120 cm — longest side, max. sum of 3 sides 220 cm) If dispatched via a Parcel Locker, the parcel dimensions, including packaging, may not exceed 64 x 38 x 41 cm	AIC_PUDO_INT	PLN 13.00 net PLN 15.99 gross
Allegro International Parcel Lockers Czechia, Allegro International Parcel Lockers Czechia — next-day delivery* Max. parcel dimensions must not exceed 43 x 33 x 57 cm, max. 20 kg including the packaging	AIC_APM_INT	PLN 13.00 net PLN 15.99 gross

*Services available only for selected postal codes – link. Delivery times are indicative and not guaranteed.

8. The Company charges the following fees in exchange for the Delivery Services provided without the Allegro Smart! Service by Direct Parcel Distribution CZ s.r.o.

Service	Code	Fee
Allegro DPD Courier Poland	DPD_COURIER_CZ_PL	PLN 12.19 net PLN 14.99 gross
Allegro DPD Pickup Poland	DPD_PUDO_CZ_PL	PLN 9.75 net PLN 11.99 gross

Parcels handled as part of the **Allegro DPD Courier Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg (actual or dimensional weight)
- longest side: 175 cm
- maximum dimensions: 2 x length + 2 x width + height < = 300 cm

Parcels handled as part of the **Allegro DPD Pickup Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- longest side: 100 cm (maximum height)
- maximum dimensions: 2 x length + 2 x width + height < = 250 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

9. The Company charges the following fees in exchange for the Delivery Services provided without the Allegro Smart! Service by Direct Parcel Distribution SK s.r.o.

Service	Code	Fee
Allegro DPD Pickup Poland	DPD_PUDO_SK_PL	PLN 9.75 net PLN 11.99 gross
Allegro DPD Courier Poland	DPD_COURIER_SK_PL	PLN 12.19 net PLN 14.99 gross

Parcels handled as part of the **Allegro DPD Courier Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg (actual weight)
- longest side: 175 cm
- maximum dimensions: 2 x length + 2 x width + height < = 300 cm

Parcels handled as part of the **Allegro DPD Pickup Poland** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual weight)
- longest side: 100 cm (maximum height)

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum dimensions: 2 x length + 2 x width + height < = 250 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

10. The Company charges the following fees in exchange for the International Forwarding Services provided without the Allegro Smart! Service by the Company.

Service	Code	Fee
Allegro International Pick-up Point Poland (max. weight 20 kg / 20 kg for parcels from the Parcel Lockers, max. dimensions of the parcel 64 x 38 x 41 cm)	ONE_PUDO_CZ_PL	PLN 9.75 net PLN 11.99 gross
Allegro International Parcel Lockers Poland (up to 20 kg, max. dimensions: 64 x 38 x 41 cm)	ONE_APM_CZ_PL	PLN 9.75 net PLN 11.99 gross
Allegro International Courier Poland (max. weight 30 kg, max. 120 cm longest side, max. sum of 3 sides 220 cm)	ONE_COURIER_CZ_PL	PLN 12.19 net PLN 14.99 gross

11. The Company charges the following fees in exchange for the Delivery Services provided without the Allegro Smart! Service by DPD Hungary Kft.

Service	Code	Fee
Allegro DPD Pickup Poland	DPD_PUDO_HU_PL	PLN 9.75 net PLN 11.99 gross
Allegro DPD Courier Poland	DPD_COURIER_HU_PL	PLN 12.19 net PLN 14.99 gross

The shipping fee is determined based on the actual weight or dimensional weight of the parcel. In each case, the higher value is taken into account.

Parcels handled as part of the **Allegro DPD Courier Poland** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg (actual or dimensional weight)
- longest side: 175 cm (maximum height)

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum dimensions (2 x width + 2 x height + length) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Poland** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) < = 250 cm

Detailed Terms of Service are available at https://www.dpd.com/hu/en/hu-gtc/.

12. The Company charges the following fees in exchange for the Additional Services provided without the Allegro Smart! Service in relation to the Delivery Services provided by DHL Parcel Polska Sp. z o.o.:

Service	Code	Fee for parcels weighing over 10 kg to 20 kg
Allegro DHL Courier Austria	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_AUSTRIA	PLN 6.50 net PLN 7.99 gross
Allegro DHL Courier Belgium	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_BELGIA	PLN 15.44 net PLN 18.99 gross
Allegro DHL Courier Bulgaria	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_BUŁGARIA	PLN 8.12 net PLN 9.99 gross
Allegro DHL Courier Croatia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CHORWACJA	PLN 8.94 net PLN 10.99 gross
Allegro DHL Courier Czechia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CZECHY	PLN 9.75 net PLN 11.99 gross
Allegro DHL Courier Denmark	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_DANIA	PLN 8.94 net PLN 10.99 gross
Allegro DHL Courier Estonia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_ESTONIA	PLN 8.94 net PLN 10.99 gross
Allegro DHL Courier Finland	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_FINLANDIA	PLN 9.75 net PLN 11.99 gross
Allegro DHL Courier Greece	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_GRECJA	PLN 9.75 net PLN 11.99 gross
Allegro DHL Courier Spain	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_HISZPANIA	PLN 35.76 net PLN 43.99 gross
Allegro DHL Courier Netherlands	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_HOLANDIA	PLN 20.32 net PLN 24.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro DHL Courier Lithuania	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_LITWA	PLN 14.63 net PLN 17.99 gross
Allegro DHL Courier Latvia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_ŁOTWA	PLN 6.50 net PLN 7.99 gross
Allegro DHL Courier Luxembourg	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_LUKSEMBURG	PLN 17.88 net PLN 21.99 gross
Allegro DHL Courier Germany	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_NIEMCY	PLN 13.81 net PLN 16.99 gross
Allegro DHL Courier Portugal	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_PORTUGALIA	PLN 30.89 net PLN 37.99 gross
Allegro DHL Courier Romania	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_RUMUNIA	PLN 7.31 net PLN 8.99 gross
Allegro DHL Courier Slovakia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWACJA	PLN 11.37 net PLN 13.99 gross
Allegro DHL Pickup Slovakia	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	PLN 4.06 net PLN 4.99 gross
Allegro DHL Parcel Lockers Slovakia	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	PLN 4.06 net PLN 4.99 gross
Allegro DHL Courier Slovenia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWENIA	PLN 9.75 net PLN 11.99 gross
Allegro DHL Courier Sweden	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SZWECJA	PLN 8.94 net PLN 10.99 gross
Allegro DHL Courier Hungary	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WĘGRY	PLN 8.12 net PLN 9.99 gross
Allegro DHL Parcel Lockers Hungary	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	PLN 5.68 net PLN 6.99 gross
Allegro DHL Pickup Hungary	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	PLN 5.68 net PLN 6.99 gross
Allegro DHL Courier Italy	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WŁOCHY	PLN 8.94 net PLN 10.99 gross

Service	Code	Fee for parcels weighing over 20 to 31.5 kg
Allegro DHL Courier Austria	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_AUSTRIA	PLN 8.12 net PLN 9.99 gross
Allegro DHL Courier Belgium	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BELGIA	PLN 39.83 net PLN 48.99 gross
Allegro DHL Courier Bulgaria	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BUŁGARIA	PLN 9.75 net PLN 11.99 gross
Allegro DHL Courier Croatia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CHORWACJA	PLN 12.19 net PLN 14.99 gross

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Allegro DHL Courier Czechia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CZECHY	PLN 16.25 net PLN 19.99 gross
Allegro DHL Courier Denmark	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_DANIA	PLN 10.56 net PLN 12.99 gross
Allegro DHL Courier Estonia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ESTONIA	PLN 11.37 net PLN 13.99 gross
Allegro DHL Courier Finland	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_FINLANDIA	PLN 13.00 net PLN 15.99 gross
Allegro DHL Courier Greece	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_GRECJA	PLN 11.37 net PLN 13.99 gross
Allegro DHL Courier Spain	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HISZPANIA	PLN 79.67 net PLN 97.99 gross
Allegro DHL Courier Netherlands	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HOLANDIA	PLN 39.02 net PLN 47.99 gross
Allegro DHL Courier Lithuania	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LITWA	PLN 18.69 net PLN 22.99 gross
Allegro DHL Courier Latvia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ŁOTWA	PLN 14.63 net PLN 17.99 gross
Allegro DHL Courier Luxembourg	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LUKSEMBURG	PLN 38.20 net PLN 46.99 gross
Allegro DHL Courier Germany	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_NIEMCY	PLN 15.44 net PLN 18.99 gross
Allegro DHL Courier Portugal	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_PORTUGALIA	PLN 76.41 net PLN 93.99 gross
Allegro DHL Courier Romania	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_RUMUNIA	PLN 9.75 net PLN 11.99 gross
Allegro DHL Courier Slovakia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SŁOWACJA	PLN 20.32 net PLN 24.99 gross
Allegro DHL Pickup Slovakia	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_SLOWACJA	PLN 21.13 net PLN 25.99 gross
Allegro DHL Parcel Lockers Slovakia	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_SLOWACJA	PLN 21.13 net PLN 25.99 gross
Allegro DHL Courier Slovenia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SŁOWENIA	PLN 12.19 net PLN 14.99 gross
Allegro DHL Courier Sweden	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SZWECJA	PLN 12.19 net PLN 14.99 gross
Allegro DHL Courier Hungary	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WĘGRY	PLN 12.19 net PLN 14.99 gross
Allegro DHL Pickup Hungary	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	PLN 16.25 net PLN 19.99 gross
Allegro DHL Parcel Lockers Hungary	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	PLN 16.25 net PLN 19.99 gross

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Allegro DHL Courier Italy	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WŁOCHY	PLN 10.56 net PLN 12.99 gross

Service	Code	Fee
Surcharge for the dimensional weight of parcels for each element with a dimensional weight from 31.5 kg up to 50 kg	DHL_EKSPORT_N6_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_31_5	PLN 4.06 net PLN 4.99 gross
Surcharge for the dimensional weight of parcels for each element with a dimensional weight over 50 kg up to 110 kg	DHL_EKSPORT_N7_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_50	PLN 16.25 net PLN 19.99 gross
Surcharge for the dimensional weight of parcels for each element with a dimensional weight over 110 kg	DHL_EKSPORT_N8_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_110	PLN 81.29 net PLN 99.99 gross
Non-standard parcel fee	DHL_EKSPORT_N5_PACZKA_NIESTANDARDOWA	PLN 121.14 net PLN 149.00 gross
Return of undelivered parcel	DHL_EKSPORT_N5_ZWROT_DO_NADAWCY	PLN 15.44 net PLN 18.99 gross
Collection order (phone or email)	DHL_EKSPORT_N3_ZLECENIE_ODBIORU	included in the service price
Failed pickup (concerning ordering a courier and not releasing parcels)	DHL_EKSPORT_N4_PUSTY_PODJAZD	included in the service price
Fee for Additional Parcel Protection of the parcel up to PLN 10,000	DHL_EKSPORT_U1_DODATKOWA_OCHRONA_DO_10_000	PLN 13.00 net PLN 15.99 gross
Fee for additional insurance protection of the parcel over PLN 10,000	DHL_EKSPORT_U1_DODATKOWA_OCHRONA_POW_10_000	% of the declared value % of the declared value 0.57% net 0.7% gross

a. In cases where the value representing the dimensional weight of the parcel, understood as width cm x length cm x height cm / 4,000, exceeds the value corresponding to the actual weight of the parcel, the price for the Service is determined based on the dimensional weight of the parcel.

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b. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

13. The Company charges the following fees in exchange for the Additional Services provided without the Allegro Smart! Service in relation to the Delivery Services provided by DPD Polska Sp. z o.o.

Service	Code	Fee for parcels weighing over 10 kg to 20 kg
Allegro DPD Courier Austria	DPD_COURIER_OVER_10_20_PL_AT	PLN 3.24 net PLN 3.99 gross
Allegro DPD Courier Belgium	DPD_COURIER_OVER_10_20_PL_BE	PLN 5.68 net PLN 6.99 gross
Allegro DPD Courier Bulgaria	DPD_COURIER_OVER_10_20_PL_BG	PLN 17.88 net PLN 21.99 gross
Allegro DPD Courier Croatia	DPD_COURIER_OVER_10_20_PL_HR	PLN 3.24 net PLN 3.99 gross
Allegro DPD Courier Czechia	DPD_COURIER_OVER_10_20_PL_CZ	PLN 10.56 net PLN 12.99 gross
Allegro DPD Pickup Czechia	DPD_OOH_OVER_10_20_PL_CZ	PLN 8.12 net PLN 9.99 gross
Allegro DPD Parcel Lockers Czechia	DPD_OOH_OVER_10_20_PL_CZ	PLN 8.12 net PLN 9.99 gross
Allegro DPD Courier Denmark	DPD_COURIER_OVER_10_20_PL_DK	PLN 4.06 net PLN 4.99 gross
Allegro DPD Courier Estonia	DPD_COURIER_OVER_10_20_PL_EE	PLN 4.06 net PLN 4.99 gross
Allegro DPD Courier Finland	DPD_COURIER_OVER_10_20_PL_FI	PLN 4.06 net PLN 4.99 gross
Allegro DPD Courier Greece	DPD_COURIER_OVER_10_20_PL_GR	PLN 34.14 net PLN 41.99 gross
Allegro DPD Courier Spain	DPD_COURIER_OVER_10_20_PL_ES	PLN 27.63 net PLN 33.99 gross
Allegro DPD Courier Netherlands	DPD_COURIER_OVER_10_20_PL_NL	PLN 4.06 net PLN 4.99 gross
Allegro DPD Courier Ireland	DPD_COURIER_OVER_10_20_PL_IE	PLN 5.68 net PLN 6.99 gross
Allegro DPD Courier Lithuania	DPD_COURIER_OVER_10_20_PL_LT	PLN 13.00 net PLN 15.99 gross
Allegro DPD Courier Latvia	DPD_COURIER_OVER_10_20_PL_LV	PLN 8.12 net PLN 9.99 gross
Allegro DPD Courier Luxembourg	DPD_COURIER_OVER_10_20_PL_LU	PLN 22.76 net PLN 27.99 gross

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Allegro DPD Courier Germany	DPD_COURIER_OVER_10_20_PL_DE	PLN 4.06 net PLN 4.99 gross
Allegro DPD Courier Portugal	DPD_COURIER_OVER_10_20_PL_PT	PLN 28.45 net PLN 34.99 gross
Allegro DPD Courier Romania	DPD_COURIER_OVER_10_20_PL_RO	PLN 10.56 net PLN 12.99 gross
Allegro DPD Courier Slovakia	DPD_COURIER_OVER_10_20_PL_SK	PLN 11.37 net PLN 13.99 gross
Allegro DPD Pickup Slovakia	DPD_OOH_OVER_10_20_PL_SK	PLN 8.12 net PLN 9.99 gross
Allegro DPD Parcel Lockers Slovakia	DPD_OOH_OVER_10_20_PL_SK	PLN 8.12 net PLN 9.99 gross
Allegro DPD Courier Slovenia	DPD_COURIER_OVER_10_20_PL_SI	PLN 5.68 net PLN 6.99 gross
Allegro DPD Courier Sweden	DPD_COURIER_OVER_10_20_PL_SE	PLN 7.31 net PLN 8.99 gross
Allegro DPD Courier Hungary	DPD_COURIER_OVER_10_20_PL_HU	PLN 15.44 net PLN 18.99 gross
Allegro DPD Pickup Hungary	DPD_OOH_OVER_10_20_PL_HU	PLN 6.50 net PLN 7.99 gross
Allegro DPD Parcel Lockers Hungary	DPD_OOH_OVER_10_20_PL_HU	PLN 6.50 net PLN 7.99 gross
Allegro DPD Courier Italy	DPD_COURIER_OVER_10_20_PL_IT	PLN 6.50 net PLN 7.99 gross

Service	Code	Fee for parcels weighing over 20 to 31.5 kg
Allegro DPD Courier Austria	DPD_COURIER_OVER_20_31_5_PL_AT	PLN 34.14 net PLN 41.99 gross
Allegro DPD Courier Belgium	DPD_COURIER_OVER_20_31_5_PL_BE	PLN 43.89 net PLN 53.99 gross
Allegro DPD Courier Bulgaria	DPD_COURIER_OVER_20_31_5_PL_BG	PLN 36.58 net PLN 44.99 gross
Allegro DPD Courier Croatia	DPD_COURIER_OVER_20_31_5_PL_HR	PLN 30.89 net PLN 37.99 gross
Allegro DPD Courier Czechia	DPD_COURIER_OVER_20_31_5_PL_CZ	PLN 30.07 net PLN 36.99 gross
Allegro DPD Courier Denmark	DPD_COURIER_OVER_20_31_5_PL_DK	PLN 40.64 net PLN 49.99 gross
Allegro DPD Courier Estonia	DPD_COURIER_OVER_20_31_5_PL_EE	PLN 29.26 net PLN 35.99 gross

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Allegro DPD Courier Finland	DPD_COURIER_OVER_20_31_5_PL_FI	PLN 50.40 net PLN 61.99 gross
Allegro DPD Courier Greece	DPD_COURIER_OVER_20_31_5_PL_GR	PLN 65.03 net PLN 79.99 gross
Allegro DPD Courier Spain	DPD_COURIER_OVER_20_31_5_PL_ES	PLN 60.97 net PLN 74.99 gross
Allegro DPD Courier Netherlands	DPD_COURIER_OVER_20_31_5_PL_NL	PLN 40.64 net PLN 49.99 gross
Allegro DPD Courier Ireland	DPD_COURIER_OVER_20_31_5_PL_IE	PLN 75.60 net PLN 92.99 gross
Allegro DPD Courier Lithuania	DPD_COURIER_OVER_20_31_5_PL_LT	PLN 29.26 net PLN 35.99 gross
Allegro DPD Courier Latvia	DPD_COURIER_OVER_20_31_5_PL_LV	PLN 32.51 net PLN 39.99 gross
Allegro DPD Courier Luxembourg	DPD_COURIER_OVER_20_31_5_PL_LU	PLN 42.27 net PLN 51.99 gross
Allegro DPD Courier Germany	DPD_COURIER_OVER_20_31_5_PL_DE	PLN 28.45 net PLN 34.99 gross
Allegro DPD Courier Portugal	DPD_COURIER_OVER_20_31_5_PL_PT	PLN 72.35 net PLN 88.99 gross
Allegro DPD Courier Romania	DPD_COURIER_OVER_20_31_5_PL_RO	PLN 21.13 net PLN 25.99 gross
Allegro DPD Courier Slovakia	DPD_COURIER_OVER_20_31_5_PL_SK	PLN 20.32 net PLN 24.99 gross
Allegro DPD Courier Slovenia	DPD_COURIER_OVER_20_31_5_PL_SI	PLN 42.27 net PLN 51.99 gross
Allegro DPD Courier Sweden	DPD_COURIER_OVER_20_31_5_PL_SE	PLN 17.07 net PLN 20.99 gross
Allegro DPD Courier Hungary	DPD_COURIER_OVER_20_31_5_PL_HU	PLN 17.88 net PLN 21.99 gross
Allegro DPD Courier Italy	DPD_COURIER_OVER_20_31_5_PL_IT	PLN 47.15 net PLN 57.99 gross

Service	Code	Fee
Collection order via DPD Contact Center (phone or email)	DPD_PICKUP_ORDER_INT	included in the service price
Failed pickup (concerning ordering a courier and not releasing parcels)	DPD_EMPTY_PICKUP_INT	included in the service price
Return to sender	DPD_RETURN_INT	PLN 15.44 net PLN 18.99 gross

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Exceeding technical limits (1)	DPD_PRZEKROCZENIE_OGRANICZEN_TECHNICZNYCH_INT	PLN 202.44 net PLN 249.00 gross
Additional Parcel Protection, up to PLN 1,000	DPD_PROTECTION_1000_INT	included in the service price
Additional Parcel Protection over PLN 1,000 and no more than PLN 2,000	DPD_PROTECTION_2000_INT	PLN 1.62 net PLN 1.99 gross
Additional Parcel Protection over PLN 2,000 to PLN 3,000	DPD_PROTECTION_3000_INT	PLN 2.43 net PLN 2.99 gross
Additional Parcel Protection over PLN 3000 up to PLN 4000	DPD_PROTECTION_4000_INT	PLN 3.24 net PLN 3.99 gross
Additional Parcel Protection over PLN 4,000 up to PLN 5,000	DPD_PROTECTION_5000_INT	PLN 5.68 net PLN 6.99 gross
Additional Parcel Protection over PLN 5,000 up to PLN 10,000	DPD_PROTECTION_10000_INT	PLN 37.39 net PLN 45.99 gross
Additional Parcel Protection over PLN 10,000 up to PLN 20,000	DPD_PROTECTION_20000_INT	PLN 37.39 net PLN 45.99 gross
Additional Parcel Protection over PLN 20,000 to PLN 50,000	DPD_PROTECTION_50000_INT	PLN 96.75 net PLN 119.00 gross
Non-standard Parcel (2)	DPD_NON_STANDARD_PARCEL_INT	PLN 161.79 net PLN 199.00 gross
E-mail Predict	DPD_EMAIL_PREDICT_INT	included in the service price
Pick-up confirmation/Delivery confirmation (electronic version/upon request)	DPD_EPOD_INT	PLN 16.25 net PLN 19.99 gross
Pick-up confirmation/Delivery confirmation (paper version/upon request)	DPD_POD_INT	PLN 16.25 net PLN 19.99 gross

1) Exceeding technical limits:

For **Allegro DPD Courier:**

- parcels longer than 175 cm; or
- parcels with summed dimensions (2x width + 2x length + height) exceeding 300 cm; or

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- parcels heavier than 31.5 kg (actual or dimensional weight).

For **Allegro DPD Pickup:**

- parcels longer than 100 cm; or
- parcels with summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or
- parcels heavier than 31.5 kg (actual or dimensional weight).

For **Allegro DPD Parcel Lockers:**

- parcel larger than 50 x 44 x 59 [cm] for **Allegro DPD Parcel Lockers Czechia and Allegro DPD Parcel Lockers Slovakia**
- parcels larger than 68 x 44 x 57 [cm] for **Allegro DPD Parcel Lockers Hungary**
- parcels heavier than 31.5 kg (actual or dimensional weight).

2) Non-standard Parcel means any parcel with at least one of the following parameters:

- non-sortable parcels which, due to their shape or dimensions, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process; or
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape; or
- parcels with any elements extending beyond their regular shape; or parcels packed in a material that prevents free movement on the sorter (e.g., rubber); or
- plastic film envelopes with contents that prevent automatic sorting
- plastic film envelopes (foil bags) with weight exceeding 5.00 kg; or
- parcels containing tires that are not packed in accordance with the DPD guidelines; or
- parcels consisting of two separate parts combined into one irregular whole.

Detailed Terms of Service are available at https://www.dpd.com/pl/pl/mojedpd/dokumenty-dpd-polska/.

The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

14. The Company charges the following fees in exchange for the Additional Services provided without the Allegro Smart! Service in relation to the Delivery Services provided by Packeta Poland sp. z o.o. (Zásilkovna in Czechia).

Service	Code	Fee
Parcels exceeding the maximum dimensions (maximum side length: 120 cm; summed dimensions of three sides: max. 150 cm)	PACKETA_OVERSIZE_INT	PLN 16.25 net PLN 19.99 gross
Return to sender	PACKETA_RETURN_INT	PLN 8.94 net PLN 10.99 gross

Oversized parcels are parcels exceeding dimensions and weight as specified in paragraph 6 of this Section.

The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

15. The Company charges the following fees in exchange for the Additional Services provided without the Allegro Smart! Service in relation to the International Forwarding Services provided by the Company, and the related penalties and compensations.

a. Additional Services:

Service	Code	Fee
Additional Parcel Protection, up to PLN 5,000		included in the service price
Additional Parcel Protection over PLN 5,000 to PLN 20,000	AIC_PROTECTION_INT	% of the declared value 0.12% net 0.15% gross
POD — **Allegro International Courier Czechia, Allegro International Courier Czechia — next-day delivery**	AIC_COURIER_COD_INT	PLN 6.50 net PLN 7.99 gross
POD **— Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery, Allegro International Parcel Lockers Czechia** and **Allegro International Parcel Lockers Czechia — next-day delivery**	AIC_OOH_COD_INT	PLN 4.87 net PLN 5.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

next-day delivery		
Verification of parcel weight and dimensions	AIC_VERIFICATION_INT	PLN 13.00 net PLN 15.99 gross
Surcharge for **Allegro International Courier Czechia, Allegro International Courier Czechia — next-day delivery** parcels exceeding 30 kg (actual weight)	AIC_COURIER_OVERWEIGHT_INT	PLN 81.29 net PLN 99.99 gross
Surcharge for **Allegro International Pick-up Point Czechia**, **Allegro International Pick-up Point Czechia — next-day delivery**, **Allegro International Parcel Lockers Czechia** and **Allegro International Parcel Lockers Czechia — next-day** delivery weighing over 20 kg (actual weight)	AIC_OOH_OVERWEIGHT_INT	PLN 81.29 net PLN 99.99 gross
Surcharge for **Allegro International Courier Czechia, Allegro International Courier Czechia — next-day delivery, Allegro International Pick-up Point Czechia** and **Allegro International Pick-Up Point Czechia — next-day delivery** for parcels exceeding 120 cm (longest side) or exceeding max. sum of 3 sides 220 cm, and **Allegro International Parcel Lockers Czechia** and **Allegro International Parcel Lockers Czechia — next-day delivery** for parcels exceeding 43 x 33 x 57 cm	AIC_OVERSIZE_INT	PLN 16.25 net PLN 19.99 gross
Return to sender	AIC_RETURN_INT	PLN 15.44 net PLN 18.99 gross
Collection order (applies to ordering 4 or fewer parcels from one place on the same day) [1]	AIC_PICKUP_INT	PLN 4.87 net PLN 5.99 gross

[1] Note! If a courier's visit is ordered via 2 different tools at the same time, a separate fee will be charged for the additional visit.

Parcels handled as part of **Allegro International Courier Czechia**, **Allegro International Courier Czechia — next-day delivery**, **Allegro International Pick-up Point Czechia**, **Allegro International Pick-up Point Czechia — next-day delivery**, **Allegro International Parcel Lockers Czechia** and **Allegro International Parcel Lockers Czechia — next-day delivery** should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packed in accordance with the instructions

- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro International Courier Czechia, Allegro International Courier Czechia — next-day delivery

Dispatch via courier service:

- maximum weight: 30 kg
- longest side — 120 cm
- 3 sides summed — max. 220 cm.

Dispatch via Parcel Locker:

- maximum weight: 25 kg
- maximum dimensions: 64 x 38 x 41 cm.

Allegro International Pick-Up Point Czechia, Allegro International Parcel Lockers Czechia — next-day delivery

Dispatch via courier service:

- maximum weight: 20 kg
- longest side — 120 cm
- 3 sides summed — max. 220 cm.

Dispatch via Parcel Locker:

- maximum weight: 20 kg
- maximum dimensions: 64 x 38 x 41 cm.

Allegro International Pick-Up Point Czechia, Allegro International Parcel Lockers Czechia — next-day delivery

Dispatch via courier service:

- maximum weight: 20 kg
- maximum dimensions: 43 x 33 x 57 cm.

Dispatch via Parcel Locker:

- maximum weight: 20 kg
- maximum dimensions: 43 x 33 x 57 cm.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels whose dimensions or weight exceed the values indicated above will be subject to additional fees resulting from the fees for Additional Services in accordance with the Additional Services price list and may be returned to the sender.

b. Penalties and compensation.

Fines and compensation	Code	Charge amount
A penalty for the first **event** related to the occurrence of an Onerous Parcel inconsistent with the Allegro Terms & Conditions, having prohibited parcel content or faulty packaging	AIC_ADR_FIRST_INT	PLN 119.00
A penalty for subsequent **events** related to the occurrence of an Onerous Parcel inconsistent with the Allegro Terms & Conditions, having prohibited parcel content or faulty packaging	AIC_ADR_INT	PLN 1,119

c. Fees shall be charged to the Seller in the month in which they occur, or in subsequent months after the provision of these services, depending on when the Company becomes aware of the grounds for calculating these fees. Where penalties or compensation are charged, they shall be documented in the settlements referred to in Sections 2–6 of this Appendix.

16. The Company charges the following fees in exchange for the Additional Services in relation to the Delivery Services provided by Direct Parcel Distribution CZ s.r.o.

a. Additional Services:

Service	Code	Fee
Surcharge for parcels weighing over 10 to 20 kg for the **Allegro DPD Courier Poland** service	DPD_COURIER_OVER_10_20_CZ_PL	PLN 8.12 net PLN 9.99 gross
Surcharge for parcels weighing over 20 to 31.5 kg for the **Allegro DPD Courier Poland** service	DPD_COURIER_OVER_20_31_5_CZ_PL	PLN 16.25 net PLN 19.99 gross
Surcharge for parcels weighing over 10 to 20 kg for the **Allegro DPD Pickup Poland** service	DPD_OVER_10_20_CZ_PL	PLN 8.12 net PLN 9.99 gross
Payment on delivery up to PLN 6,000	DPD_COD_CZ_PL	PLN 4.06 net PLN 4.99 gross
Non-standard parcel fee	DPD_NON_STANDARD_CZ_PL	PLN 121.14 net PLN 149.00 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Non-standard packaging (black foil or black packaging)	DPD_BLACK_FOIL_INT	PLN 24.38 net PLN 29.99 gross
Incorrect packaging of tires	DPD_TIRES_NON_STANDARD_CZ_PL	PLN 16.25 net PLN 19.99 gross
Additional charge for transporting tires	DPD_TIRES_CZ_PL	PLN 44.71 net PLN 54.99 gross

Non-standard Parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Poland**; **Allegro DPD Pickup Poland**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland**; **Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.
- containing tires not packed in accordance with the DPD guidelines
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/cz/en/general-terms-and-conditions/

b. In cases where the value representing the dimensional weight of the parcel, understood as width cm x length cm x height cm / 5,000, exceeds the value corresponding to the actual weight of the parcel, the price for the Service may be determined based on the dimensional weight of the parcel.

c. The fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

d. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when

dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

17. The Company charges the following fees in exchange for the Additional Services in relation to the Delivery Services provided by Direct Parcel Distribution SK s.r.o.

a. Additional Services:

Service	Code	Fee
Payment on delivery up to PLN 6,000	DPD_COD_INT	PLN 4.06 net PLN 4.99 gross
Non-standard parcel fee	DPD_OVERSIZE_INT	PLN 21.13 net PLN 25.99 gross
Tires — surcharge to the standard service	DPD_TIRES_SK_PL	PLN 10.56 net PLN 12.99 gross

Non-standard Parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Poland**; **Allegro DPD Pickup Poland**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland**; **Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.
- containing tires not packed in accordance with the DPD guidelines
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/sk/sk/vop/.

b. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

c. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

18. The Company charges the following fees in exchange for the Additional Services provided in connection with the International Forwarding Services provided by the Company.

a. Additional Services:

Service	Code	Fee
Return to sender	ONE_RETURN_CZ_PL	included in the service price
Additional Parcel Protection, up to PLN 5,000		included in the service price
Additional Parcel Protection over PLN 5,000 to PLN 20,000	ONE_PROTECTION_CZ_PL	% of the declared value 0.12% net 0.15% gross
Surcharge for **Allegro International Courier Poland** parcel weighing over 31.5 kg (actual weight)	ONE_OVER_31_5_50_CZ_PL	PLN 32.51 net PLN 39.99 gross
Surcharge for **Allegro International parcel Pick-up Point Poland** and **Allegro International Parcel Lockers Poland** weighing over 20 kg (actual weight)	ONE_OVERSIZE_CZ_PL	PLN 32.51 net PLN 39.99 gross
Surcharge for **Allegro International Courier Poland** parcels with dimensions greater than 120 cm (longest side) or when the circumference exceeds 220 cm and **Allegro International Pickup Point Poland, Allegro International Parcel Lockers Poland** when the dimensions exceed: 64 x 38 x 41 cm	ONE_OVERSIZE_CZ_PL	PLN 32.51 net PLN 39.99 gross

Parcels handled by Allegro International Courier Poland, Allegro International Pick-up Point Poland, and Allegro International Parcel Lockers Poland should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packed in accordance with the instructions

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- The maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

  Allegro International Courier Poland

  Dispatch via courier service:

  - maximum weight: 31.5 kg
  - longest side — 120 cm
  - 3 sides summed — max. 220 cm.

  Dispatch via Parcel Locker:

  - maximum weight: 20 kg
  - maximum dimensions: 64 x 38 x 41 cm.

  Allegro International Pick-up Point Poland

  Dispatch via courier service:

  - maximum weight: 20 kg
  - maximum dimensions: 64 x 38 x 41 cm.

  Dispatch via Parcel Locker:

  - maximum weight: 20 kg
  - maximum dimensions: 64 x 38 x 41 cm.

  Allegro International Parcel Lockers Poland

  Dispatch via courier service:

  - maximum weight: 20 kg
  - maximum dimensions: 64 x 38 x 41 cm.

  Dispatch via Parcel Locker:

  - maximum weight: 20 kg
  - maximum dimensions: 64 x 38 x 41 cm.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels whose dimensions or weight exceed the values indicated above will be subject to additional fees resulting from the fees for Additional Services in accordance with the Additional Services price list and may be returned to the sender.

b. Fees shall be charged to the Seller in the month in which they occur, or in subsequent months after the provision of these services, depending on when the Company becomes aware of the grounds for calculating these fees. Where penalties or compensation are charged, they shall be documented in the settlements referred to in Sections 2–6 of this Appendix.

c. In the event that the Allegro Smart! parcel is not collected by the Buyer and it is returned to the Seller, or if the Buyer exercises his right to withdraw from the contract and realizes the return of the Goods via the return form available to the Buyer in the "Purchase History" tab and within the return options available in Allegro Smart!, Allegro will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The condition of the refund is that the return parcel is given a status indicating delivery. The fee is not refundable if, by dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes.

19. The Company charges the following fees in exchange for the Additional Services provided in connection with the Delivery Services provided by DPD Hungary Kft.

a. Additional Services:

Service	Code	Fee
Payment on delivery (maximum payment on delivery amount PLN 15,000)	DPD_COURIER_COD	PLN 4.06 net PLN 4.99 gross
Return of undelivered parcel	DPD_UNDELIVERED_RETURN_INT	PLN 12.19 net PLN 14.99 gross
Charge for a parcel exceeding the maximum dimensions or weight	DPD_OVERSIZE_SIZE_WEIGHT_INT	PLN 121.14 net PLN 149.00 gross
Fee for Non-standard Parcels requiring manual sorting	DPD_NON_STANDARD_HANDLING_INT	PLN 16.25 net PLN 19.99 gross

Non-standard Parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- Not packaged in accordance with the DPD guidelines
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

Packing instructions are available at https://www.dpd.com/hu/en/support/packaging/

c. The fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

d. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

Allegro.cz

Section 17. Delivery Service, Goods Return Service, and Additional Services Costs (Allegro.cz)

1. The Company provides the Delivery Service, the Goods Return Service, and Additional Services in line with the rules and conditions described in Appendix No. 16 to the Allegro Terms & Conditions, as well as the International Forwarding Service in line with the rules and conditions described in Appendix No. 18 to the Allegro Terms & Conditions. In addition, the Company provides the Allegro Smart! Service for Sellers in line with the rules and conditions described in Appendix No. 12 to the Allegro Terms & Conditions. The Delivery Service Price List, the Goods Return Service Price List, the Additional Services Price List, the International Forwarding Service, and the Allegro Smart! Service for Sellers Price List is available in this Section 17 below.

2. **Allegro - Delivery Service - International shipments - fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Polska Sp. z o.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	Code
Allegro DPD Courier Czechia	DPD_COURIER_PL_CZ
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 9.42 net CZK 11.59 gross
CZK 269–378.99 gross	CZK 18.85 net CZK 23.19 gross
CZK 379–588.99 gross	CZK 28.69 net CZK 35.29 gross
CZK 589–878.99 gross	CZK 44.71 net CZK 54.99 gross
CZK 879 gross	for the first parcel: CZK 55.93 net CZK 68.79 gross for each additional parcel: CZK 44.71 net CZK 54.99 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 93.50 net CZK 115 gross

Service	Code
Allegro DPD Pickup Czechia **Allegro DPD Parcel Lockers Czechia**	DPD_OOH_PL_CZ
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.55 net CZK 9.29 gross
CZK 269–378.99 gross	CZK 15.03 net CZK 18.49 gross
CZK 379–588.99 gross	CZK 24.46 net CZK 30.09 gross
CZK 589–878.99 gross	CZK 37.15 net CZK 45.69 gross
CZK 879 gross	for the first parcel: CZK 46.98 net CZK 57.79 gross for each additional parcel: CZK 37.15 net CZK 45.69 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 52.85 net CZK 65.00 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels handled as part of the **Allegro DPD Courier** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- Maximum dimension 50 x 44 x 59 [cm].

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
POD (not exceeding CZK 50,000)	DPD_COURIER_COD_INT	CZK 31.71 net CZK 39.00 gross

Surcharge for parcels weighing over 10 to 20 kg	DPD_COURIER_OVER_10_20_PL_CZ	CZK 56.10 net CZK 69.00 gross
Surcharge for parcels weighing over 20 to 31.5 kg	DPD_COURIER_OVER_20_31_5_PL_CZ	CZK 121.14 net CZK 149.00 gross
Surcharge for parcels weighing over 10 to 20 kg for **Allegro DPD Pickup Czechia** and **Allegro DPD Parcel Lockers Czechia**	DPD_OOH_OVER_10_20_PL_CZ	CZK 39.84 net CZK 49.00 gross
Collection order via DPD Contact Center (phone or email)	DPD_PICKUP_ORDER_INT	included in the service price
Failed pickup (concerning ordering a courier and not releasing parcels)	DPD_EMPTY_PICKUP_INT	included in the service price
Return to sender	DPD_RETURN_INT	CZK 93.50 net CZK 115.00 gross
Exceeding technical limits (1)	DPD_PRZEKROCZENIE_OGRANICZEN_TECHNICZNYCH_INT	CZK 1,056.10 net CZK 1,299.00 gross
Additional Parcel Protection, up to PLN 1,000	DPD_PROTECTION_INT	included in the service price
Additional Parcel Protection over PLN 1,000 up to PLN 2,000	DPD_PROTECTION_2000_INT	CZK 7.32 net CZK 9.00 gross
Additional Parcel Protection over PLN 2,000 up to PLN 3,000	DPD_PROTECTION_3000_INT	CZK 12.20 net CZK 15.00 gross
Additional Parcel Protection over PLN 3000 up to PLN 4000	DPD_PROTECTION_4000_INT	CZK 15.45 net CZK 19.00 gross
Additional Parcel Protection over PLN 4,000 up to PLN 5,000	DPD_PROTECTION_5000_INT	CZK 23.58 net CZK 29.00 gross
Additional Parcel Protection over PLN 5,000 up to PLN 10,000	DPD_PROTECTION_10000_INT	CZK 186.18 net CZK 229.00 gross
Additional Parcel Protection over PLN 10,000 up to PLN 20,000	DPD_PROTECTION_20000_INT	CZK 186.18 net CZK 229.00 gross
Additional Parcel Protection over PLN 20,000 up to PLN 50,000	DPD_PROTECTION_50000_INT	CZK 486.99 net CZK 599.00 gross
Non-standard Parcel (2)	DPD_NON_STANDARD_PARCEL_INT	CZK 812.20 net CZK 999.00 gross
Proof of dispatch/delivery (electronic/on demand)	DPD_EPOD_INT	CZK 80.49 net CZK 99.00 gross
Proof of dispatch/delivery (paper/on demand)	DPD_POD_INT	CZK 80.49 net CZK 99.00 gross

1) Exceeding technical limits:

For **Allegro DPD Courier Czechia:**

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- parcels longer than 175 cm; or
- parcels with summed dimensions (2x width + 2x length + height) exceeding 300 cm; or
- heavier than 31.5 kg (actual or dimensional weight)
- containing tires not packed in accordance with the DPD guidelines

For **Allegro DPD Pickup Czechia:**

- parcels longer than 100 cm; or
- parcels with summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or
- parcels heavier than 20 kg (actual or dimensional weight).

For **Allegro DPD Parcel Lockers Czechia:**

- a parcel larger than 50 x 44 x 59 [cm].
- parcels heavier than 20 kg (actual or dimensional weight).

2) Non-standard Parcel means any parcel with at least one of the following parameters:

- non-sortable parcels which, due to their shape or dimensions, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process; or
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape; or
- parcels with any elements extending beyond their regular shape; or parcels packed in a material that prevents free movement on the sorter (e.g., rubber); or
- plastic film envelopes with contents that prevent automatic sorting
- plastic film envelopes (foil bags) with weight exceeding 5.00 kg; or
- the parcel contains tires that are not packed in accordance with DPD guidelines; or
- parcels consisting of two separate parts combined into one irregular whole.

Detailed Terms of Service are available at https://www.dpd.com/pl/pl/mojedpd/dokumenty-dpd-polska/.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

3. **Allegro — Delivery Service — International delivery — fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DHL Parcel Polska sp. z o.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro DHL Courier Czechia **Allegro DHL Courier Czechia — next-day delivery***	DHL_EKSPORT_P1_KURIER_CZECHY
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 9.42 net CZK 11.59 gross
CZK 269–378.99 gross	CZK 18.85 net CZK 23.19 gross
CZK 379–588.99 gross	CZK 28.69 net CZK 35.29 gross
CZK 589–878.99 gross	CZK 44.71 net CZK 54.99 gross
CZK 879 gross	for the first parcel: CZK 55.93 net CZK 68.79 gross for each additional parcel: CZK 44.71 net CZK 54.99 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 93.50 net CZK 115 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Service	Code
Allegro DHL Pickup Czechia — next-day delivery*	DHL_EKSPORT_P2_PUNKTY_CZECHY
Allegro DHL BOX Parcel Lockers 24/7 Czechia — next-day delivery*	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.55 net CZK 9.29 gross
CZK 269–378.99 gross	CZK 15.03 net CZK 18.49 gross
CZK 379–588.99 gross	CZK 24.46 net CZK 30.09 gross
CZK 589–878.99 gross	CZK 37.15 net CZK 45.69 gross
from CZK 879 gross	for the first parcel: CZK 46.98 net CZK 57.79 gross for each additional parcel: CZK 37.15 net CZK 45.69 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 52.85 net CZK 65.00 gross

*Services available exclusively for dispatch with postal codes specified here. These are declared delivery times, without any guarantee of delivery at the specific time.

Parcels handled as part of the international **Allegro DHL Courier** and **Allegro DHL Courier Czechia — next-day delivery** service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on the pallet
- maximum dimensions of a standard parcel: 120 x 60 x 60 cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 200 cm
- maximum parcel circumference cannot exceed 360 cm
- the parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels handled as part of the **Allegro DHL Pickup Czechia — next-day delivery** international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on the pallet
- maximum dimensions of a standard parcel: 120 x 60 x 60 cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel circumference cannot exceed 360 cm
- the parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels handled as part of the **Allegro DHL BOX Parcel Lockers 24/7 Czechia — next-day** delivery international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on the pallet
- maximum dimensions of a standard parcel: 60 x 43 x 43 cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel circumference cannot exceed 360 cm
- the parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	**Code**	**Fee**
Payment on delivery (not exceeding CZK 40,000 for home delivery and CZK 20,000 for pick-up points and parcel lockers)	DHL_EKSPORT_P2_KURIER_POBRANIE	CZK 31.71 net CZK 39.00 gross

Surcharge for a parcel weighing over 10 kg to 20 kg courier	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CZECHY	CZK 56.10 net CZK 69.00 gross
Surcharge for a parcel weighing over 20 kg to 31.5 kg courier	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CZECHY	CZK 80.49 net CZK 99.00 gross
Surcharge for parcels weighing over 10 kg to 20 kg to pick-up points and parcel lockers	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_CZECHY	CZK 39.84 net CZK 49.00 gross
Surcharge for parcels weighing over 20 kg to 31.5 kg to pick-up points and parcel lockers	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_CZECHY	CZK 113.01 net CZK 139.00 gross
Surcharge for the dimensional weight of parcels for each element with a dimensional weight from 31.5 kg up to 50 kg	DHL_EKSPORT_N6_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_31_5	CZK 20.33 net CZK 25.00 gross
Surcharge for the dimensional weight of parcels for each element with a dimensional weight over 50 kg up to 110 kg	DHL_EKSPORT_N7_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_50	CZK 80.49 net CZK 99.00 gross
Surcharge for the dimensional weight of parcels for each element with a dimensional weight over 110 kg	DHL_EKSPORT_N8_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_110	CZK 405.69 net CZK 499.00 gross
Fee for Non-standard Parcel	DHL_EKSPORT_N5_PACZKA_NIESTANDARDOWA	CZK 649.59 net CZK 799.00 gross
Return of undelivered parcel	DHL_EKSPORT_N5_ZWROT_DO_NADAWCY	CZK 93.50 net CZK 115.00 gross
Collection order (phone or email)	DHL_EKSPORT_N3_ZLECENIE_ODBIORU	included in the service price
Failed pickup (concerning ordering a courier and not releasing parcels)	DHL_EKSPORT_N4_PUSTY_PODJAZD	included in the service price
Additional Parcel Protection, up to PLN 10,000	DHL_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	CZK 72.36 net CZK 89.00 gross
Additional Parcel Protection, over PLN 10,000 up to PLN 20,000	DHL_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	CZK 186.18 net CZK 229.00 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Additional Parcel Protection over PLN 20,000 up to PLN 50,000	DHL_EKSPORT_U7_DODATKOWA_OCHRONA_DO_50000	CZK 486.99 net CZK 599.00 gross

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. In cases where the value representing the dimensional weight of the parcel, understood as width cm x length cm x height cm / 4,000, exceeds the value corresponding to the actual weight of the parcel, the price for the Service is determined based on the dimensional weight of the parcel.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

4. **Allegro - Delivery Service - International shipments - fees for Services and Additional Services performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna)**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o. (Zásilkovna in Czechia).

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point	PACKETA_OOH_PL_CZ
Allegro Dispatch from Poland to Czechia — Packeta Parcel Locker	
Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point	PACKETA_OOH_SK_CZ
Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.55 net CZK 9.29 gross
CZK 269–378.99 gross	CZK 15.03 net

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	CZK 18.49 gross
CZK 379–588.99 gross	CZK 24.46 net CZK 30.09 gross
CZK 589–878.99 gross	CZK 37.15 net CZK 45.69 gross
from CZK 879 gross	for the first parcel: CZK 46.98 net CZK 57.79 gross for each additional parcel: CZK 37.15 net CZK 45.69 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 52.85 net CZK 65.00 gross

Parcels handled as part of the international service **Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point**, **Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point, Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point** should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of the international service **Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers, Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers** should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: 35 × 45 × 60 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services and will be returned to the sender in accordance with the price list in subparagraph c.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (not exceeding CZK 20,000)	PACKETA_COD_INT	CZK 23.58 net CZK 29.00 gross
Parcels exceeding the maximum dimensions (maximum side length: 120 cm; summed dimensions of three sides: max. 150 cm)	PACKETA_OVERSIZE_INT	CZK 80.49 net CZK 99.00 gross
Return to sender	PACKETA_RETURN_INT	CZK 52.85 net CZK 65.00 gross

Oversized parcels are parcels exceeding dimensions and weight as specified in subparagraph (b).

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

5. **Allegro - Delivery Service - One - fees for Services and Additional Services.**

a. The Delivery Service referred to in Appendix No. 16 to the Allegro Terms & Conditions provided by a Service Provider Allegro Retail a.s.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	Code
Allegro One Point	ONE_PUDO_PL_CZ
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.15 net CZK 8.79 gross
CZK 269–378.99 gross	CZK 14.30 net CZK 17.59 gross
CZK 379–588.99 gross	CZK 23.24 net CZK 28.59 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

CZK 589–878.99 gross	CZK 35.28 net CZK 43.39 gross
CZK 879 gross	for the first parcel: 44.71 net CZK 54.99 gross for each additional parcel: CZK 35.28 net CZK 43.39 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 52.85 net CZK 65.00 gross

Service	Code
Allegro One Parcel Lockers	ONE_APM_PL_CZ
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.15 net CZK 8.79 gross
CZK 269–378.99 gross	CZK 14.30 net CZK 17.59 gross
CZK 379–588.99 gross	CZK 23.24 net CZK 28.59 gross
CZK 589–878.99 gross	CZK 35.28 net CZK 43.39 gross
from CZK 879 gross	for the first parcel: 44.71 net CZK 54.99 gross for each additional parcel: CZK 35.28 net CZK 43.39 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 44.72 net CZK 55.00 gross

Service	Code
Allegro One Courier	ONE_COURIER_PL_CZ
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 8.94 net CZK 10.99 gross
CZK 269–378.99 gross	CZK 17.88 net CZK 21.99 gross
CZK 379–588.99 gross	CZK 27.23 net CZK 33.49 gross
CZK 589–878.99 gross	CZK 42.43 net CZK 52.19 gross
from CZK 879 gross	for the first parcel: CZK 53.16 net CZK 65.39 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	for each additional parcel: CZK 42.43 net CZK 52.19 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 93.50 net CZK 115.00 gross

Parcels handled as part of **Allegro One Courier** and **Allegro One Courier** — payment on delivery should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- maximum parcel dimensions: 120 cm x 60 cm x 60 cm, longest side: 120 cm
- sum of the sides (length + width + height) does not exceed 220 cm

Parcels handled as part of **Allegro One Point** and **Allegro One Point — payment on delivery** should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum parcel dimensions: 120 cm x 60 cm x 60 cm, longest side: 120 cm
- sum of the sides (length + width + height) does not exceed 220 cm

Parcels handled as part of **Allegro One Parcel Lockers** and **Allegro One Parcel Lockers** payment on delivery should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum dimensions: 33 cm x 41 cm x 57 cm

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services and will be returned to the sender in accordance with the price list contained in sub-paragraph (c).

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Parcel protection for up to CZK 50,000		included in the service price
Additional Parcel Protection for up to CZK 50,000 up to a maximum of CZK 100,000	ONE_PROTECTION_PL_CZ	% of the declared value 0.12% net 0.15% gross
Allegro One Courier — fee for a parcel weighing over 31.5 kg to 50 kg	ONE_COURIER_OVER_31_5_50_PL_CZ	CZK 405.69 net CZK 499.00 gross
Payment on delivery — PUDO (not exceeding CZK 20,000)	ONE_PUDO_COD_PL_CZ	CZK 23.58 net CZK 29.00 gross
Payment on delivery — Courier (not exceeding CZK 50,000)	ONE_COURIER_COD_PL_CZ	CZK 31.71 net CZK 39.00 gross
Surcharge for a Non-standard Parcel	ONE_NON_STANDARD_PL_CZ	CZK 96.75 net CZK 119.00 gross

A Parcel is considered a Non-standard Parcel if:

- its longest side exceeds 120 cm or any of the other sides exceeds 60 cm, for example 125 cm x 20 cm x 20 cm or 75 cm x 63 cm x 40 cm; the sum of the sides of which exceeds 220 cm;
- the sum of its sides exceeds 220 cm;
- it contains Goods closed in an external shipping container made of metal or wood;
- it contains cylinder-shaped goods, such as a tire, barrel, tube, which is not fully enclosed in a shipping container made of corrugated cardboard;
- its packaging prevents or hinders automatic sorting (e.g., rubber material, foam, bubble wrap, protruding elements, including stretch wrap), or there is a risk of damaging other Parcels (e.g., due to sharp, protruding elements).

d. In cases where the value representing the dimensional weight of the parcel, understood as width cm x length cm x height cm / 6,000, exceeds the value corresponding to the actual weight of the parcel, the price for the Service may be determined based on the dimensional weight of the parcel.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced

by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

6. **Allegro — Delivery Service — Packeta — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o. (Zásilkovna in Czechia).

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro Zásilkovna Pick-up Point	PACKETA_OOH_CZ
Allegro Zásilkovna Parcel Lockers	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.15 net CZK 8.79 gross
CZK 269–378.99 gross	CZK 14.30 net CZK 17.59 gross
CZK 379–588.99 gross	CZK 23.24 net CZK 28.59 gross
CZK 589–878.99 gross	CZK 35.28 net CZK 43.39 gross
CZK 879 gross	for the first parcel: 44.71 net CZK 54.99 gross for each additional parcel: CZK 35.28 net CZK 43.39 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 52.85 net CZK 65.00 gross

Parcels handled as part of **Allegro Zásilkovna Pick-up Point** services should have the following standard parameters:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 10 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of **Allegro Zásilkovna Parcel Lockers** services should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 35 × 45 × 60 cm

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (not exceeding CZK 20,000)	PACKETA_COD_INT	CZK 23.58 net CZK 29.00 gross
Parcels exceeding the maximum dimensions (maximum side length: 120 cm; summed dimensions of three sides: max. 150 cm)	PACKETA_OVERSIZE_PACKAGE_INT	CZK 80.49 net CZK 99.00 gross
Return to sender	PACKETA_RETURN_PACKAGE_INT	CZK 52.85 net CZK 65.00 gross

Oversized parcels are parcels exceeding dimensions and weight, as specified in subparagraph b.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

7. **Allegro — Goods Return Service — PPL — Fees for Services and Additional Services**

a. The Goods Return Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, PPL CZ s.r.o., which implements the Services in the following return option:

- **PPL ParcelShop (return at Point)**

is paid by the Buyer.

The fee for the Goods Return Service from Czechia to Czechia is CZK 149

The fee for the Goods Return Service from Czechia to Poland is CZK 79

Payment for the Goods Return Service is made through the payments performed by the Buyer via the Payment Service, using the payment methods currently made available by Payment Service Provider.

8. **Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services**

a. The Forwarding Service referred to in Appendix No. 16 to the Allegro Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with carriers.

Sellers' fees for this Service are as follows:

<table>
<tr><th>Service</th><th>Code</th></tr>
<tr><td>Allegro International Courier Czechia (max. weight: 30 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides: 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm</td><td rowspan="2">AIC_COURIER_INT</td></tr>
<tr><td>Allegro International Courier Czechia — next-day delivery* (max. weight: 30 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides: 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm</td></tr>
<tr><td>Order value in the range</td><td>Fee — Allegro Smart! — for each parcel</td></tr>
<tr><td>CZK 179–268.99 gross</td><td>CZK 9.42 net
CZK 11.59 gross</td></tr>
<tr><td>CZK 269–378.99 gross</td><td>CZK 18.85 net</td></tr>
</table>

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	CZK 23.19 gross
CZK 379–588.99 gross	CZK 28.69 net CZK 35.29 gross
CZK 589–878.99 gross	CZK 44.71 net CZK 54.99 gross
CZK 879 gross	for the first parcel: CZK 55.93 net CZK 68.79 gross for each additional parcel: CZK 44.71 net CZK 54.99 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 93.50 net CZK 115.00 gross

Service	Code
Allegro International Pick-Up Point Czechia (max. weight: 20 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm.	AIC_PUDO_INT
Allegro International Pick-Up Point Czechia — next-day delivery* (max. weight: 20 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm.	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.55 net CZK 9.29 gross
CZK 269–378.99 gross	CZK 15.03 net CZK 18.49 gross
CZK 379–588.99 gross	CZK 24.46 net CZK 30.09 gross
CZK 589–878.99 gross	CZK 37.15 net CZK 45.69 gross
CZK 879 gross	for the first parcel: CZK 46.98 net CZK 57.79 gross for each additional parcel: CZK 37.15 net CZK 45.69 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 52.85 net CZK 65.00 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Service	Code
Allegro International Parcel Lockers Czechia 43 x 33 x 57 cm, max. weight 20 kg	AIC_APM_INT
Allegro International Parcel Lockers Czechia — next-day delivery* 43 x 33 x 57 cm, max. weight 20 kg	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.55 net CZK 9.29 gross
CZK 269–378.99 gross	CZK 15.03 net CZK 18.49 gross
CZK 379–588.99 gross	CZK 24.46 net CZK 30.09 gross
CZK 589–878.99 gross	CZK 37.15 net CZK 45.69 gross
CZK 879 gross	for the first parcel: CZK 46.98 net CZK 57.79 gross for each additional parcel: CZK 37.15 net CZK 45.69 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 44.72 net CZK 55.00 gross

*Services available only for selected postal codes – link. Delivery times are indicative and not guaranteed.

b. Additional Services strictly related to the delivery of Goods in the **Allegro International Czechia Service** and **Allegro International Czechia — next-day delivery** shall be paid by the Seller, in accordance with the table below.

Service	Code	Fee
Additional Parcel Protection, up to PLN 5,000		included in the service price
Additional Parcel Protection over PLN 5,000 to PLN 20,000	AIC_PROTECTION_INT	% of the declared value 0.12% net 0.15% gross
POD — **Allegro International Courier Czechia, Allegro International Courier Czechia — next-day delivery** (not exceeding CZK 50,000)	AIC_COURIER_COD_INT_CZ	CZK 31.71 net CZK 39.00 gross

POD — **Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery, Allegro International Parcel Lockers Czechia** and **Allegro International Parcel Lockers Czechia — next-day delivery** **next-day delivery** (payment on delivery amount not exceeding CZK 20,000)	AIC_OOH_COD_INT	CZK 23.58 net CZK 29.00 gross
Verification of parcel weight and dimensions	AIC_VERIFICATION_INT	CZK 64.23 net CZK 79.00 gross
Surcharge for **Allegro International Courier Czechia, Allegro International Courier Czechia — next-day delivery** parcels exceeding 30 kg (actual weight)	AIC_ COURIER _OVERWEIGHT_INT	CZK 405.69 net CZK 499.00 gross
Surcharge for **Allegro International Pick-up Point Czechia, Allegro International Pick-up Point Czechia — next-day delivery, Allegro International Parcel Lockers Czechia** and **Allegro International Parcel Lockers Czechia — next-day delivery** weighing over 20 kg (actual weight)	AIC_OOH_OVERWEIGHT_INT	CZK 405.69 net CZK 499.00 gross
Surcharge for parcels **from Allegro International Courier Czechia**, **Allegro International Courier Czechia — next-day delivery**, **Allegro International Pick-Up Point Czechia** and **Allegro International Pick-Up Point Czechia — next-day delivery,** when exceeding 120 cm (longest side) or exceeding 220 cm in circumference**, and for parcels from Allegro International Parcel Lockers Czechia, Allegro International Parcel Lockers Czechia — next-day delivery,** when exceeding 43 x 33 x 57 cm kg	AIC_OVERSIZE_INT	CZK 80.49 net CZK 99.00 gross
Return to sender	AIC_RETURN_INT	CZK 93.50 net CZK 115.00 gross
Collection order (applies to ordering 4 or fewer parcels from one place on the same day) [1]	AIC_PICKUP_INT	CZK 23.58 net CZK 29.00 gross

[1] Note! If a courier's visit is ordered via 2 different tools, a separate fee will be charged for the additional visit.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels handled as part of **Allegro International Courier Czechia**, **Allegro International Courier Czechia — next-day delivery**, **Allegro International Pick-up Point Czechia**, **Allegro International Pick-up Point Czechia — next-day delivery**, **Allegro International Parcel Lockers Czechia** and **Allegro International Parcel Lockers Czechia — next-day delivery** should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packed in accordance with the instructions
- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Czechia, Allegro International Courier Czechia — next-day delivery

Dispatch via courier service:

- maximum weight: 30 kg
- longest side — 120 cm
- 3 sides summed — max. 220 cm.

Dispatch via Parcel Locker:

- maximum weight: 25 kg
- maximum dimensions: 64 x 38 x 41 cm.

Allegro International Pick-Up Point Czechia, Allegro International Parcel Lockers Czechia — next-day delivery

Dispatch via courier service:

- maximum weight: 20 kg
- longest side — 120 cm
- 3 sides summed — max. 220 cm.

Dispatch via Parcel Locker:

- maximum weight: 20 kg
- maximum dimensions: 64 x 38 x 41 cm

Allegro International Pick-Up Point Czechia, Allegro International Parcel Lockers Czechia — next-day delivery

Dispatch via courier service:

- maximum weight: 20 kg
- maximum dimensions: 64 x 38 x 41 cm.

Dispatch via Parcel Locker:

- maximum weight: 20 kg
- maximum dimensions: 64 x 38 x 41 cm.

Parcels with dimensions or weights exceeding the values indicated above shall be subject to additional fees chargeable for Additional Services in accordance with the price list set out in subparagraph b. above, and may be returned to the sender.

c. Penalties and compensation.

Fines and compensation	Code	Charge amount
A penalty for the first **event** related to the occurrence of an Onerous Parcel inconsistent with the Allegro Terms & Conditions, having prohibited parcel content or faulty packaging	AIC_ADR_FIRST_INT	CZK 599.00
A penalty for subsequent **events** related to the occurrence of an Onerous Parcel inconsistent with the Allegro Terms & Conditions, having prohibited parcel content or faulty packaging	AIC_ADR_INT	CZK 5,999.00

d. Fees shall be charged to the Seller in the month in which they occur, or in subsequent months after the provision of these services, depending on when the Company becomes aware of the grounds for calculating these fees. Where penalties or compensation are charged, they shall be documented in the settlements referred to in Sections 2–6 of this Appendix.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

9. **Allegro — Delivery Service — DPD — fees for Services and Additional Services.**

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution CZ s.r.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro DPD Courier	DPD_COURIER_INT
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 8.94 net CZK 10.99 gross
CZK 269–378.99 gross	CZK 17.88 net CZK 21.99 gross
CZK 379–588.99 gross	CZK 27.23 net CZK 33.49 gross
CZK 589–878.99 gross	CZK 42.43 net CZK 52.19 gross
CZK 879 gross	for the first parcel: CZK 53.16 net CZK 65.39 gross for each additional parcel: CZK 42.43 net CZK 52.19 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 93.50 net CZK 115.00 gross

Service	**Code**
Allegro DPD Pickup **Allegro DPD Parcel Lockers**	DPD_OOH_INT
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.15 net CZK 8.79 gross
CZK 269–378.99 gross	CZK 14.30 net CZK 17.59 gross
CZK 379–588.99 gross	CZK 23.24 net CZK 28.59 gross
CZK 589–878.99 gross	CZK 35.28 net CZK 43.39 gross
CZK 879 gross	for the first parcel: 44.71 net CZK 54.99 gross for each additional parcel: CZK 35.28 net

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	CZK 43.39 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 52.85 net CZK 65.00 gross

Parcels handled as part of the **Allegro DPD Courier** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm
- maximum dimensions: 2 x length + 2 x width + height < = 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

Parcels handled as part of the **Allegro DPD Pickup** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm
- maximum dimensions: 2 x length + 2 x width + height < = 250 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

Parcels handled as part of the **Allegro DPD Parcel Lockers** service should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum dimensions: 67 x 56 x 41 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on Delivery	DPD_COD2_INT	CZK 31.71 net CZK 39.00 gross
Non-standard parcel fee	DPD_NON_STANDARD_INT	CZK 96.75 net CZK 119.00 gross
Additional Parcel Protection over CZK 50,000	DPD_INSURANCE_50000_INT	% of the declared value 0.57% net 0.70% gross
Non-standard packaging (black foil or black packaging)	DPD_BLACK_FOIL_INT	CZK 137.40 net CZK 169.00 gross
Incorrect packaging of tires	DPD_TIRES_NON_STANDARD_CZ_CZ	CZK 96.75 net CZK 119.00 gross
Additional charge for transporting tires	DPD_TIRES_CZ_CZ	CZK 56.10 net CZK 69.00 gross

Non-standard Parcels — parcels with at least one of the following parameters:

- parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier**; **Allegro DPD Pickup**; **Allegro DPD Parcel Locker**)
- parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier**; **Allegro DPD Pickup**; **Allegro DPD Parcel Locker)**
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- containing tires not packed in accordance with the DPD guidelines
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/cz/en/general-terms-and-conditions/.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

10. **Allegro — Delivery Services — International delivery — Fees for Services and Additional Services**

a. The Forwarding Service referred to in Appendix No. 16 to the Allegro Terms & Conditions provided by Allegro Retail a.s. in cooperation with carriers.

Sellers' fees for this Service are as follows:

Service	Code	Fee
Allegro International Courier Slovakia	ONE_COURIER_CZ_SK	CZK 93.50 net for each parcel CZK 115.00 gross for each parcel
Allegro International Parcel Lockers Slovakia	ONE_APM_CZ_SK	CZK 44.72 net for each parcel CZK 55.00 gross for each parcel

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Slovakia Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee

Additional Parcel Protection, up to PLN 3,500	ONE_COURIER_CZ_SK	included in the service price
Payment on delivery — **Allegro International Courier Slovakia** (maximum POD amount EUR 3,320)	ONE_COURIER_COD_CZ_SK	CZK 31.71 net CZK 39.00 gross
Surcharge for **Allegro International Courier Slovakia** parcels exceeding 31.5 kg (actual weight)	ONE_COURIER_OVER_31_5_50_CZ_SK	CZK 405.69 net CZK 499.00 gross

Parcels handled in the **Allegro International Courier Slovakia** and **Allegro International Parcel Lockers Slovakia** services should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packed in accordance with the instructions
- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Slovakia

Dispatch via courier service:

- maximum weight: 31.5 kg
- maximum parcel dimensions: 120 x 60 x 60 cm, longest side: 120 cm
- the sum of the sides (length + width + height) does not exceed 220 cm

Allegro International Parcel Lockers Slovakia

Dispatch via courier service:

- maximum weight: 20 kg
- maximum dimensions: 68 cm x 45 cm x 58 cm

Parcels with dimensions or weight exceeding the above values may be returned to the sender.

c. The fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

11. **Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.**

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution SK s.r.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	Code
Allegro DPD Courier Czechia	DPD_COURIER_SK_CZ
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 9.42 net CZK 11.59 gross
CZK 269–378.99 gross	CZK 18.85 net CZK 23.19 gross
CZK 379–588.99 gross	CZK 28.69 net CZK 35.29 gross
CZK 589–878.99 gross	CZK 44.71 net CZK 54.99 gross
CZK 879 gross	for the first parcel: CZK 55.93 net CZK 68.79 gross for each additional parcel: CZK 44.71 net CZK 54.99 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 93.50 net CZK 115.00 gross

Service	Code
Allegro DPD Pickup Czechia **Allegro DPD Parcel Lockers Czechia**	DPD_OOH_SK_CZ
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.55 net CZK 9.29 gross
CZK 269–378.99 gross	CZK 15.03 net CZK 18.49 gross
CZK 379–588.99 gross	CZK 24.46 net CZK 30.09 gross
CZK 589–878.99 gross	CZK 37.15 net CZK 45.69 gross
CZK 879 gross	for the first parcel: CZK 46.98 net CZK 57.79 gross for each additional parcel: CZK 37.15 net CZK 45.69 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Regardless of the order value	CZK 52.85 net CZK 65.00 gross

Parcels handled as part of the **Allegro DPD Courier Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum dimensions: 67 x 56 x 41 [cm]

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Payment on delivery up to CZK 50,000	DPD_COD_INT	CZK 31.71 net CZK 39.00 gross
Non-standard parcel fee	DPD_OVERSIZE_INT	CZK 121.14 net CZK 149.00 gross
Tires — surcharge to the standard service	DPD_TIRES_SK_CZ	CZK 64.23 net CZK 79.00 gross

Non-standard Parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Czechia; Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland; Allegro DPD Pickup Poland; Allegro DPD Parcel Lockers Czechia**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/sk/sk/vop/.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

12. **Allegro — Delivery Service — DPD HU — Export fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Hungary Kft.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Service	Code
Allegro DPD Courier Czechia	DPD_COURIER_HU_CZ
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 9.42 net CZK 11.59 gross
CZK 269–378.99 gross	CZK 18.85 net CZK 23.19 gross
CZK 379–588.99 gross	CZK 28.69 net CZK 35.29 gross
CZK 589–878.99 gross	CZK 44.71 net CZK 54.99 gross
CZK 879 gross	for the first parcel: CZK 55.93 net CZK 68.79 gross for each additional parcel: CZK 44.71 net CZK 54.99 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 93.50 net CZK 115.00 gross

Service	Code
Allegro DPD Parcel Lockers Czechia	DPD_OOH_HU_CZ
Allegro DPD Pickup Czechia	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.55 net CZK 9.29 gross
CZK 269–378.99 gross	CZK 15.03 net CZK 18.49 gross
CZK 379–588.99 gross	CZK 24.46 net CZK 30.09 gross
CZK 589–878.99 gross	CZK 37.15 net CZK 45.69 gross
CZK 879 gross	for the first parcel: CZK 46.98 net CZK 57.79 gross for each additional parcel: CZK 37.15 net CZK 45.69 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 52.85 net CZK 65.00 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The shipping fee is determined based on the actual weight or dimensional weight of the parcel. In each case, the higher value is taken into account.

Parcels handled as part of the **Allegro DPD Courier Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg (actual or dimensional weight)
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers Czechia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- maximum dimensions: 68 x 44 x 57 cm

Non-standard Parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Czechia; Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (Allegro DPD Courier Poland; Allegro DPD Pickup Poland)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.
- Not packaged in accordance with the DPD guidelines
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

Detailed Terms of Service are available at https://www.dpd.com/hu/en/hu-gtc/.

Packing instructions are available at https://www.dpd.com/hu/en/support/packaging/.

c. Any Additional Services strictly related to the delivery of Goods in the **Allegro DPD Courier Czechia** Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee
Payment on delivery (maximum amount of CZK 50,000.00)	DPD_COURIER_COD	CZK 31.71 net CZK 39.00 gross
Return of undelivered parcel	DPD_UNDELIVERED_RETURN_INT	CZK 93.50 net CZK 115.00 gross
Charge for a parcel exceeding the maximum dimensions or weight	DPD_OVERSIZE_SIZE_WEIGHT_INT	CZK 649.59 net CZK 799.00 gross
Fee for Non-standard Parcels requiring manual sorting	DPD_NON_STANDARD_HANDLING_INT	CZK 80.49 net CZK 99.00 gross

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

13. **Allegro — Delivery Service — Packeta Export — Fees for Services and Additional Services**

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o. (Zásilkovna in Czechia).

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point	PACKETA_OOH_HU_CZ
Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
CZK 179–268.99 gross	CZK 7.55 net CZK 9.29 gross
CZK 269–378.99 gross	CZK 15.03 net CZK 18.49 gross
CZK 379–588.99 gross	CZK 24.46 net CZK 30.09 gross
CZK 589–878.99 gross	CZK 37.15 net CZK 45.69 gross
CZK 879 gross	for the first parcel: CZK 46.98 net CZK 57.79 gross for each additional parcel: CZK 37.15 net CZK 45.69 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	CZK 56.10 net CZK 69.00 gross

Parcels handled as part of the international service: **Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point** should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of the international service: **Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers** should meet the following standard parameters:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 35 × 45 × 60 cm

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (not exceeding CZK 20,000)	PACKETA_COD	CZK 23.58 net CZK 29.00 gross
Return to sender	PACKETA_RETURN	CZK 52.85 net CZK 65.00 gross

Oversized parcels are parcels exceeding dimensions and weight as specified in subparagraph (b).

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

Allegro.sk

Section 18. Delivery and Additional Services Costs (Allegro.sk)

1. The Company provides the Delivery Service, the Goods Return Service, and Additional Services in line with the rules and conditions described in Appendix No. 16 to the Allegro Terms & Conditions, as well as the International Forwarding Service in line with the rules and conditions described in Appendix No. 18 to the Allegro Terms & Conditions. In addition, the Company provides the Allegro Smart! Service for Sellers in line with the rules and conditions described in Appendix No. 12 to the Allegro Terms & Conditions. the Delivery Service Price List, the Goods Return Service Price List, the Additional Services Price List, the International Forwarding Service, and the Allegro Smart! Service for Sellers Price List is available in this Section 18 below.

2. **Allegro - Delivery Service - International shipments - fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Polska Sp. z o.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro DPD Courier Slovakia	DPD_COURIER_PL_SK
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.40 net EUR 0.49 gross
EUR 10.40–14.99 gross	EUR 0.80 net EUR 0.99 gross
EUR 15.00–22.99 gross	EUR 1.21 net EUR 1.49 gross
EUR 23.00–34.49 gross	EUR 1.86 net EUR 2.29 gross
from EUR 34.50 gross	for the first parcel: EUR 2.27 net EUR 2.79 gross for each additional parcel: EUR 1.86 net EUR 2.29 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 3.24 net EUR 3.99 gross

Service	**Code**
Allegro DPD Pickup Slovakia **Allegro DPD Parcel Lockers Slovakia**	DPD_OOH_PL_SK
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross
EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross
EUR 23.00–34.49 gross	EUR 1.54 net

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

Parcels handled as part of the **Allegro DPD Courier** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- Maximum dimension 50 x 44 x 59 [cm].

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
POD (not exceeding EUR 3,320)	DPD_COURIER_COD_INT	EUR 0.80 net EUR 0.99 gross
Surcharge for parcels weighing over 10 to 20 kg for the **Allegro DPD Courier Slovakia** service	DPD_COURIER_OVER_10_20_PL_SK	EUR 2.02 net EUR 2.49 gross
Surcharge for parcels weighing over 20 kg up to 31.5 kg for the **Allegro DPD Courier Slovakia** service	DPD_COURIER_OVER_20_31_5_PL_SK	EUR 3.65 net EUR 4.49 gross
Surcharge for parcels weighing more than 10 kg up to 20 kg **for Allegro DPD Pickup Slovakia** and **Allegro DPD Parcel Lockers Slovakia**	DPD_OOH_OVER_10_20_PL_SK	EUR 1.78 net EUR 2.19 gross
Collection order via DPD Contact Center (phone or email)	DPD_PICKUP_ORDER_INT	included in the service price
Failed pickup (concerning ordering a courier and not releasing parcels)	DPD_EMPTY_PICKUP_INT	included in the service price
Return to sender	DPD_RETURN_INT	EUR 3.24 net EUR 3.99 gross
Exceeding technical limits (1)	DPD_PRZEKROCZENIE_OGRANICZEN_TECHNICZNYCH_INT	EUR 32.51 net EUR 39.99 gross
Additional Parcel Protection over PLN 1,000 and no more than PLN 2,000	DPD_PROTECTION_2000_INT	EUR 0.40 net EUR 0.49 gross
Additional Parcel Protection up to PLN 3,000	DPD_PROTECTION_3000_INT	EUR 0.64 net EUR 0.79 gross
Additional Parcel Protection up to PLN 4,000	DPD_PROTECTION_4000_INT	EUR 0.80 net EUR 0.99 gross
Additional Parcel Protection, up to PLN 5,000	DPD_PROTECTION_5000_INT	EUR 1.21 net EUR 1.49 gross
Additional Parcel Protection, up to PLN 10,000	DPD_PROTECTION_10000_INT	EUR 9.75 net EUR 11.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Additional Parcel Protection up to PLN 20,000	DPD_PROTECTION_20000_INT	EUR 9.75 net EUR 11.99 gross
Additional Parcel Protection up to PLN 50,000	DPD_PROTECTION_50000_INT	EUR 24.38 net EUR 29.99 gross
Non-standard Parcel (2)	DPD_NON_STANDARD_PARCEL_INT	EUR 32.51 net EUR 39.99 gross
Proof of dispatch/delivery (electronic/on demand)	DPD_EPOD_INT	EUR 3.24 net EUR 3.99 gross
Proof of dispatch/delivery (paper/on demand)	DPD_POD_INT	EUR 3.24 net EUR 3.99 gross

1) Exceeding technical limits:

For **Allegro DPD Courier Slovakia:**

- parcels longer than 175 cm; or
- parcels with a girth of more than 300 cm; or
- parcels heavier than 31.5 kg (actual or dimensional weight).

For **Allegro DPD Pickup Slovakia:**

- parcels longer than 100 cm; or
- parcels with summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or
- heavier than 20 kg (actual or dimensional weight)

For **Allegro DPD Parcel Lockers Slovakia:**

- a parcel larger than 50 x 44 x 59 [cm].
- heavier than 20 kg (actual or dimensional weight)

2) Non-standard Parcel means any parcel with at least one of the following parameters:

- the shape makes it impossible to use the sorter for automatic sorting purposes; or
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape; or
- parcels with any elements extending beyond their regular shape; or parcels packed in a material that prevents free movement on the sorter (e.g., rubber); or

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- parcels containing tires that are not packed in accordance with the DPD guidelines; or
- parcels consisting of two separate parts combined into one irregular whole.

Detailed Terms of Service are available at https://www.dpd.com/pl/pl/mojedpd/dokumenty-dpd-polska/.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

3. **Allegro — Delivery Service — International delivery — fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DHL Parcel Polska sp. z o.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro DHL Courier Slovakia	DHL_EKSPORT_P1_KURIER_SLOWACJA
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.40 net EUR 0.49 gross
EUR 10.40–14.99 gross	EUR 0.80 net EUR 0.99 gross
EUR 15.00–22.99 gross	EUR 1.21 net EUR 1.49 gross
EUR 23.00–34.49 gross	EUR 1.86 net EUR 2.29 gross
from EUR 34.50 gross	for the first parcel: EUR 2.27 net EUR 2.79 gross for each additional parcel: EUR 1.86 net

	EUR 2.29 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 3.24 net EUR 3.99 gross

Service	**Code**
Allegro DHL Pickup Slovakia **Allegro DHL Parcel Lockers Slovakia**	DHL_EKSPORT_P2_PUNKTY_SLOWACJA
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross
EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross
EUR 23.00–34.49 gross	EUR 1.54 net EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

Parcels handled as part of the international **Allegro DHL Courier** service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on the pallet
- maximum dimensions of a standard parcel: 120 x 60 x 60 cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 200 cm
- maximum parcel circumference cannot exceed 360 cm

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- the parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the **Allegro DHL Pickup Slovakia** international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 10.0 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 80 [length] x 60 [width] x 60 [height] cm — if any of the sides exceeds these dimensions, an additional fee shall be charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 80 cm
- maximum parcel circumference cannot exceed 330 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the **Allegro DHL Parcel Lockers Slovakia** international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 10.0 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 68 [length] x 44 [width] x 57 [height] cm — if any of the sides exceeds these dimensions, an additional fee shall be charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 68 cm
- maximum parcel circumference cannot exceed 330 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Courier POD (not exceeding EUR 1,500)	DHL_EKSPORT_P2_POBRANIE	EUR 0.80 net EUR 0.99 gross
Payment on delivery to pick-up point and parcel locker (maximum POD amount EUR 700)	DHL_EKSPORT_P2_POBRANIE	EUR 0.80 net EUR 0.99 gross
Allegro DHL Courier Slovakia — fee for a parcel weighing over 10 kg to 20 kg	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SLOWACJA	EUR 2.02 net EUR 2.49 gross
Allegro DHL Courier Slovakia — fee for a parcel weighing over 20 kg to 31.5 kg	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SLOWACJA	EUR 3.65 net EUR 4.49 gross
Allegro DHL Courier Export — additional fee for the dimensional weight of parcels for each element with a dimensional weight from 31.5 kg to 50 kg	DHL_EKSPORT_N6_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_31_5	EUR 0.80 net EUR 0.99 gross
Allegro DHL Courier Export — additional fee for the dimensional weight of parcels for each element with a dimensional weight from 50 kg to 110 kg	DHL_EKSPORT_N7_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_50	EUR 4.06 net EUR 4.99 gross
Allegro DHL Courier Export — additional fee for the dimensional weight of parcels for each element with a dimensional weight of more than 110 kg	DHL_EKSPORT_N8_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_110	EUR 12.19 net EUR 14.99 gross
Allegro DHL Export — fee for Non-standard Parcel	DHL_EKSPORT_N5_PACZKA_NIESTANDARDOWA	EUR 29.26 net EUR 35.99 gross
Return of undelivered parcel	DHL_EKSPORT_N5_ZWROT_DO_NADAWCY	EUR 3.24 net EUR 3.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Collection order (phone or email)	DHL_EKSPORT_N3_ZLECENIE_ODBIORU	included in the service price
Failed pickup (concerning ordering a courier and not releasing parcels)	DHL_EKSPORT_N4_PUSTY_PODJAZD	included in the service price
Additional Parcel Protection, up to PLN 10,000	DHL_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	EUR 3.24 net EUR 3.99 gross
Additional Parcel Protection up to PLN 20,000	DHL_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	EUR 9.75 net EUR 11.99 gross
Additional Parcel Protection up to PLN 50,000	DHL_EKSPORT_U7_DODATKOWA_OCHRONA_DO_50000	EUR 24.38 net EUR 29.99 gross

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

4. **Allegro - Delivery Service - International shipments - fees for Services and Additional Services performed by Packeta Poland sp. z o.o.**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o. (Zásilkovna in Czechia).

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	Code
Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point	PACKETA_OOH_PL_SK
Allegro Dispatch from Poland to Slovakia — Packeta Parcel Locker	
Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point	PACKETA_OOH_CZ_SK
Allegro Dispatch from Czechia to Slovakia	

— Zásilkovna Parcel Lockers	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross
EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross
EUR 23.00–34.49 gross	EUR 1.54 net EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

Parcels handled as part of the international service **Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point** should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of the international service **Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers** should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 35 × 45 × 60 cm

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services and will be returned to the sender in accordance with the price list in subparagraph c.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (maximum payment on delivery amount: EUR 700)	PACKETA_POBRANIE_INT	EUR 0.80 net EUR 0.99 gross
Parcels exceeding the maximum dimensions (maximum side length: 120 cm; summed dimensions of three sides: max. 150 cm)	PACKETA_OVERSIZE_INT	EUR 4.06 net EUR 4.99 gross
Return to sender	PACKETA_RETURN_INT	EUR 2.11 net EUR 2.59 gross

Oversized parcels are parcels exceeding dimensions and weight as specified in subparagraph (b).

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

5. **Allegro — Delivery Service — Packeta — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o. (Zásilkovna in Czechia).

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	Code

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro Packeta Pick-up Point **Allegro Packeta Parcel Lockers**	PACKETA_OOH_SK
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.24 net EUR 0.29 gross
EUR 10.40–14.99 gross	EUR 0.40 net EUR 0.49 gross
EUR 15.00–22.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 23.00–34.49 gross	EUR 0.97 net EUR 1.19 gross
from EUR 34.50 gross	for the first parcel: EUR 1.13 net EUR 1.39 gross for each additional parcel: EUR 0.97 net EUR 1.19 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

Parcels handled as part of the **Allegro Packeta Pick-up Point** should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of the **Allegro Packeta Parcel Lockers** should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 35 × 45 × 60 cm

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (maximum payment on delivery amount: EUR 700)	PACKETA_COD_INT	EUR 0.80 net EUR 0.99 gross
Parcels exceeding the maximum dimensions (maximum side length: 120 cm; summed dimensions of three sides: max. 150 cm)	PACKETA_OVERSIZE_PACKAGE_INT	EUR 4.06 net EUR 4.99 gross
Return to sender	PACKETA_RETURN_PACKAGE_INT	EUR 2.11 net EUR 2.59 gross

Oversized parcels are parcels exceeding dimensions and weight, as specified in subparagraph b.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

6. **Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution CZ s.r.o.**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution CZ s.r.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	Code
Allegro DPD Courier Slovakia	DPD_COURIER_INT
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.40 net EUR 0.49 gross
EUR 10.40–14.99 gross	EUR 0.80 net EUR 0.99 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

EUR 15.00–22.99 gross	EUR 1.21 net EUR 1.49 gross
EUR 23.00–34.49 gross	EUR 1.86 net EUR 2.29 gross
from EUR 34.50 gross	for the first parcel: EUR 2.27 net EUR 2.79 gross for each additional parcel: EUR 1.86 net EUR 2.29 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 3.24 net EUR 3.99 gross

Service	Code
Allegro DPD Pickup Slovakia	DPD_OOH_INT
Allegro DPD Parcel Lockers Slovakia	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross
EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross
EUR 23.00–34.49 gross	EUR 1.54 net EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

Parcels handled as part of the **Allegro DPD Courier Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Surcharge for parcels weighing over 20 kg up to 31.5 kg for the **Allegro DPD Courier Slovakia** service	DPD_COURIER_OVER_20_31_5_CZ_SK	EUR 2.43 net EUR 2.99 gross
Non-standard parcel fee	DPD_OVERSIZE_INT	EUR 26.82 net EUR 32.99 gross
POD (not exceeding EUR 3,320)	DPD_COURIER_COD_INT2	EUR 0.80 net EUR 0.99 gross
Insurance over CZK 50,000	DPD_INSURANCE_50000_INT	% of the declared value 0.57% net 0.7% gross
Non-standard packaging (black foil or black packaging)	DPD_BLACK_FOIL_INT	EUR 5.68 net EUR 6.99 gross
Incorrect packaging of tires	DPD_TIRES_NON_STANDARD_CZ_SK	EUR 4.06 net EUR 4.99 gross
Additional charge for transporting tires	DPD_TIRES_CZ_SK	EUR 10.56 net EUR 12.99 gross

Non-standard Parcels — parcels with at least one of the following parameters:

For **Allegro DPD Courier Slovakia:**

- parcels exceeding 31.5 kg
- parcels with the longest side exceeding 175 cm or the summed dimensions (2 x width + 2 x height + length) exceeds 300 cm
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- containing tires not packed in accordance with the DPD guidelines

- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

For **Allegro DPD Pickup Slovakia:**

- parcels longer than 100 cm; or
- parcels with summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or
- heavier than 20 kg (actual or dimensional weight)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

For **Allegro DPD Parcel Lockers Slovakia:**

- parcels larger than 55 x 44 x 59 [cm]
- heavier than 20 kg (actual or dimensional weight)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/cz/en/general-terms-and-conditions/

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

7. **Allegro — Delivery Service — DPD — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution SK s.r.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro DPD Courier	DPD_COURIER_INT
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.24 net EUR 0.29 gross
EUR 10.40–14.99 gross	EUR 0.48 net EUR 0.59 gross
EUR 15.00–22.99 gross	EUR 0.72 net EUR 0.89 gross
EUR 23.00–34.49 gross	EUR 1.13 net EUR 1.39 gross
from EUR 34.50 gross	for the first parcel: EUR 1.37 net EUR 1.69 gross for each additional parcel: EUR 1.13 net EUR 1.39 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 3.24 net EUR 3.99 gross

Service	**Code**
Allegro DPD Pickup	DPD_PUDO_INT
Allegro DPD Parcel Lockers	DPD_APM_INT
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.24 net EUR 0.29 gross
EUR 10.40–14.99 gross	EUR 0.40 net EUR 0.49 gross

EUR 15.00–22.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 23.00–34.49 gross	EUR 0.97 net EUR 1.19 gross
from EUR 34.50 gross	for the first parcel: EUR 1.13 net EUR 1.39 gross for each additional parcel: EUR 0.97 net EUR 1.19 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

Parcels handled as part of the **Allegro DPD Courier** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the **Allegro DPD Pickup** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm
- maximum dimensions: 2 x length + 2 x width + height < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers** service should have the following standard parameters:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum dimensions: 69 x 58 x 45 cm

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Non-standard parcel fee	DPD_OVERSIZE_INT	EUR 4.06 net EUR 4.99 gross
Payment on Delivery	DPD_COURIER_COD_INT2	EUR 0.80 net EUR 0.99 gross

Non-standard Parcels — parcels with at least one of the following parameters:

- parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier, Allegro DPD Pickup**, **Allegro DPD Parcel Locker**)
- parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier**, **Allegro DPD Pickup**, **Allegro DPD Parcel Locker**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/sk/sk/vop/.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

8. **Allegro — Delivery Services — International delivery — Fees for Services and Additional Services**

a. The Forwarding Service referred to in Appendix No. 16 to the Allegro Terms & Conditions provided by Allegro Retail a.s. in cooperation with carriers.

Sellers' fees for this Service are as follows:

Service	**Code**
Allegro International Courier Slovakia	ONE_COURIER_CZ_SK
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.40 net EUR 0.49 gross
EUR 10.40–14.99 gross	EUR 0.80 net EUR 0.99 gross
EUR 15.00–22.99 gross	EUR 1.21 net EUR 1.49 gross
EUR 23.00–34.49 gross	EUR 1.86 net EUR 2.29 gross
from EUR 34.50 gross	for the first parcel: EUR 2.27 net EUR 2.79 gross for each additional parcel: EUR 1.86 net EUR 2.29 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 3.24 net EUR 3.99 gross

Service	**Code**
Allegro International Parcel Lockers Slovakia	ONE_APM_CZ_SK
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross
EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

EUR 23.00–34.49 gross	EUR 1.54 net EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 1.62 net EUR 1.99 gross

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Slovakia Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee
Additional Parcel Protection, up to PLN 3,500	ONE_COURIER_CZ_SK	included in the service price
Payment on delivery — **Allegro International Courier Slovakia** (maximum POD amount EUR 3,320)	ONE_COURIER_COD_CZ_SK	EUR 0.80 net EUR 0.99 gross
Surcharge for **Allegro International Courier Slovakia** parcels exceeding 31.5 kg (actual weight)	ONE_COURIER_OVER_31_5_50_CZ_SK	EUR 16.25 net EUR 19.99 gross

Parcels handled in the **Allegro International Courier Slovakia and Allegro International Parcel Lockers Slovakia** services should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packed in accordance with the instructions
- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Slovakia

Dispatch via courier service:

- maximum weight: 31.5 kg
- maximum parcel dimensions: 120 x 60 x 60 cm, longest side: 120 cm
- the sum of the sides (length + width + height) does not exceed 220 cm

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro International Parcel Lockers Slovakia

Dispatch via courier service:

- maximum weight: 20 kg
- maximum dimensions: 68 cm x 45 cm x 58 cm

Parcels with dimensions or weight exceeding the above values may be returned to the sender.

c. The fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

d. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

9. **Allegro — Delivery Services — International delivery — Fees for Services and Additional Services**

a. The Forwarding Service referred to in Appendix No. 16 to the Allegro Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with carriers.

Sellers' fees for this Service are as follows:

Service	**Code**
Allegro International Courier Slovakia (max. 31.5 kg of actual weight, max. dimensions: 120 cm longest side, sum of 3 sides max. 220 cm	AIC_COURIER_INT
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.40 net EUR 0.49 gross
EUR 10.40–14.99 gross	EUR 0.80 net EUR 0.99 gross
EUR 15.00–22.99 gross	EUR 1.21 net EUR 1.49 gross
EUR 23.00–34.49 gross	EUR 1.86 net

	EUR 2.29 gross
from EUR 34.50 gross	for the first parcel: EUR 2.27 net EUR 2.79 gross for each additional parcel: EUR 1.86 net EUR 2.29 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 3.24 net EUR 3.99 gross

Service	Code
Allegro International Pick-Up Point Slovakia (longest side 80 cm, max. total circumference 200 cm, if sent by parcel locker, max. dimensions 68 x 44 x 57 cm, max. weight 15 kg)	AIC_PUDO_INT
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross
EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross
EUR 23.00–34.49 gross	EUR 1.54 net EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

Service	Code
Allegro International Parcel Lockers Slovakia (max. dimensions 68 x 44 x 57 cm, max. weight 15 kg)	AIC_APM_INT
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross
EUR 23.00–34.49 gross	EUR 1.54 net EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 1.62 net EUR 1.99 gross

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Slovakia Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee
Additional Parcel Protection, up to PLN 3,500		included in the service price
Additional Parcel Protection over PLN 3,500 up to PLN 20,000	AIC_PROTECTION_INT	0.12% net 0.15% gross
POD — **Allegro International Courier Slovakia**	AIC_COURIER_COD_INT_SK	EUR 0.80 net EUR 0.99 gross
Verification of parcel weight and dimensions	AIC_VERIFICATION_INT	EUR 2.84 net EUR 3.49 gross
Surcharge for **Allegro International Courier Slovakia** parcels with a weight of over 31.5 kg (actual weight) and dimensions exceeding 120 cm on the longest side, sum of 3 sides 220 cm	AIC_OVERSIZE_INT	EUR 4.06 net EUR 4.99 gross
Surcharge for **Allegro International Pick-Up Point Slovakia** parcels with a weight of over 15 kg (actual weight) and 80 cm longest side and **Allegro International Parcel Lockers Slovakia** parcels with a weight of over 15 kg (actual weight) and dimensions 68 x 44 x 57 cm	AIC_OVERSIZE_INT	EUR 4.06 net EUR 4.99 gross

Parcels handled as part of **Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Pick-up Point Slovakia, Allegro International Pick-up Point Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, Allegro International Parcel Lockers Slovakia payment on delivery** should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packed in accordance with the instructions
- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Slovakia

Dispatch via courier service:

- maximum weight: 31.5 kg
- longest side — 120 cm, total of 3 sides 220 cm

Dispatch via Parcel Locker:

- maximum weight: 15 kg
- maximum dimensions: 64 x 38 x 41 cm

Allegro International Pick-Up Point Slovakia

Dispatch via courier service:

- maximum weight: 15 kg
- maximum dimensions —80 cm, total circumference 200 cm

Dispatch via Parcel Locker:

- maximum weight: 15 kg
- maximum dimensions: 64 x 38 x 41 cm

Allegro International Parcel Lockers Slovakia

Dispatch via courier service:

- maximum weight: 15 kg
- maximum dimensions: 68 x 44 x 57 cm

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels with dimensions or weight exceeding the above values may be returned to the sender.

c. The fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

d. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

10. **Allegro — Goods Return Service — PPL — fees for Services and Additional Services**

a. The Goods Return Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, PPL CZ s.r.o., which implements the Services in the following return option:

- **PPL ParcelShop (return at Point)**

is paid by the Buyer.

The fee for the Goods Return Service from Slovakia to Czechia is EUR 1.99

The fee for the Goods Return Service is paid by the Buyer via the Payment Service, using payment methods currently made available by Payment Operators.

11. **Allegro — Goods Return Service — DHL — fees for Services and Additional Services**

a. The Goods Return Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DHL Parcel Polska Sp. z o.o., which implements the Services in the following delivery option:

- **DHL ServicePoint (return at point)**

is paid by the Buyer.

The fee for the Goods Return Service from Slovakia to Poland is EUR 1.99

The fee for the Goods Return Service is paid by the Buyer via the Payment Service, using payment methods currently made available by Payment Operators.

12. **Allegro — Delivery Service — DPD HU — Export fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Hungary Kft.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	Code
Allegro DPD Courier Slovakia	DPD_COURIER_HU_SK
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.40 net EUR 0.49 gross
EUR 10.40–14.99 gross	EUR 0.80 net EUR 0.99 gross
EUR 15.00–22.99 gross	EUR 1.21 net EUR 1.49 gross
EUR 23.00–34.49 gross	EUR 1.86 net EUR 2.29 gross
from EUR 34.50 gross	for the first parcel: EUR 2.27 net EUR 2.79 gross for each additional parcel: EUR 1.86 net EUR 2.29 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 3.24 net EUR 3.99 gross

Service	Code
Allegro DPD Parcel Lockers Slovakia	DPD_OOH_HU_SK
Allegro DPD Pickup Slovakia	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross
EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross
EUR 23.00–34.49 gross	EUR 1.54 net EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

	for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

The shipping fee is determined based on the actual weight or dimensional weight of the parcel. In each case, the higher value is taken into account.

Parcels handled as part of the **Allegro DPD Courier Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg (actual or dimensional weight)
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers Slovakia** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- maximum dimensions: 68 x 44 x 57 cm

Non-standard Parcels — parcels with at least one of the following parameters:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier Slovakia**, **Allegro DPD Pickup Slovakia**, **Allegro DPD Parcel Lockers Slovakia**)
- Parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (**Allegro DPD Courier Poland**; **Allegro DPD Pickup Poland**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.
- Not packaged in accordance with the DPD guidelines
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

Detailed Terms of Service are available at https://www.dpd.com/hu/en/hu-gtc/.

Packing instructions are available at https://www.dpd.com/hu/en/support/packaging/.

c. Any Additional Services strictly related to the delivery of Goods in the **Allegro DPD Courier Slovakia** Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee
POD (not exceeding EUR 3,320)	DPD_COURIER_COD	EUR 0.80 net EUR 0.99 gross
Return of undelivered parcel	DPD_UNDELIVERED_RETURN_INT	EUR 3.24 net EUR 3.99 gross
Charge for a parcel exceeding the maximum dimensions or weight	DPD_OVERSIZE_SIZE_WEIGHT_INT	EUR 25.20 net EUR 30.99 gross
Fee for Non-standard Parcels requiring manual sorting	DPD_NON_STANDARD_HANDLING_INT	EUR 3.24 net EUR 3.99 gross

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

13. **Allegro — Delivery Service — fees for Services and Additional Services, as provided by Packeta Poland sp. z o.o.**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o. (Zásilkovna in Czechia).

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro Dispatch from Hungary to Slovakia — Packeta Pick-up Point	PACKETA_OOH_HU_SK
Allegro Dispatch from Hungary to Slovakia — Packeta Parcel Lockers	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
EUR 6.90–10.39 gross	EUR 0.32 net EUR 0.39 gross
EUR 10.40–14.99 gross	EUR 0.64 net EUR 0.79 gross
EUR 15.00–22.99 gross	EUR 1.05 net EUR 1.29 gross
EUR 23.00–34.49 gross	EUR 1.54 net EUR 1.89 gross
from EUR 34.50 gross	for the first parcel: EUR 1.94 net EUR 2.39 gross for each additional parcel: EUR 1.54 net EUR 1.89 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	EUR 2.11 net EUR 2.59 gross

Parcels handled as part of the international service: **Allegro Dispatch from Hungary to Slovakia — Packeta Pick-up Point** should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of the international service **Allegro Dispatch from Hungary to Slovakia — Packeta Parcel Lockers**-should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 35 × 45 × 60 cm

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (maximum payment on delivery amount: EUR 700)	PACKETA_COD	EUR 0.80 net EUR 0.99 gross
Return to sender	PACKETA_RETURN	EUR 2.11 net EUR 2.59 gross

Oversized parcels are parcels exceeding dimensions and weight as specified in subparagraph (b).

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

Allegro.hu

Section 19. Local Retail Surcharge (Allegro.hu)

1. The local retail surcharge is charged each time a sales agreement is concluded for a Transaction on Allegro.hu.

2. The amount of the surcharge is 4.43% gross (3.6% net) of the final price of the Goods and the costs of delivery selected by the Buyer.

3. If a multi-product Offer with only the Buy Now option is deleted or terminated early as described in paragraph 8.2 of the Allegro Terms & Conditions, the surcharge is charged on the sold Goods until the removal or expiry of the Offer.

Section 20. Delivery and Additional Services Costs (Allegro.hu)

1. The Company provides the Delivery Service, the Goods Return Service, and Additional Services in line with the rules and conditions described in Appendix No. 16 to the Allegro Terms & Conditions, as well as the International Forwarding Service in line with the rules and conditions described in Appendix No. 18 to the Allegro Terms & Conditions. In addition, the Company provides the Allegro Smart! Service for Sellers in line with the rules and conditions described in Appendix No. 12 to the Allegro Terms & Conditions. the Delivery Service Price List, the Goods Return Service Price List, the Additional Services Price List, the International Forwarding Service, and the Allegro Smart! Service for Sellers Price List is available in this Section 20 below.

2. **Allegro - Delivery Service - International shipments - fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Polska Sp. z o.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro DPD Courier Hungary	DPD_COURIER_PL_HU
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 162.60 net HUF 200 gross
HUF 4,200–5,999 gross	HUF 317.07 net HUF 390 gross
HUF 6,000–9,199 gross	HUF 479.67 net HUF 590 gross
HUF 9,200–13,899 gross	HUF 739.84 net HUF 910 gross

from HUF 13,900 gross	for the first parcel: HUF 926.83 net HUF 1,140 gross for each additional parcel: HUF 739.84 net HUF 910 gross
Order value in the range	**~~Gross~~ fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 1,211.38 net HUF 1,490 gross

Service	**Code**
Allegro DPD Pickup Hungary **Allegro DPD Parcel Lockers Hungary**	DPD_OOH_PL_HU
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross
HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
from HUF 13,900 gross	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net HUF 760 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 642.28 net HUF 790 gross

Parcels handled as part of the **Allegro DPD Courier Hungary** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup Hungary** international service should have the following standard parameters:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers Hungary** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum dimensions: 68 x 44 x 57 [cm]

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (maximum payment on delivery amount: HUF 300,000)	DPD_COURIER_COD_INT	HUF 398.37 net HUF 490 gross
Surcharge for parcels over 10 kg up to 20 kg (real or dimensional weight) for the **Allegro DPD Courier Hungary** service	DPD_COURIER_OVER_10_20_PL_HU	HUF 975.61 net HUF 1,200 gross
Surcharge for parcels weighing over 20 kg up to 31.5 kg (real or dimensional weight) for the **Allegro DPD Courier Hungary** service	DPD_COURIER_OVER_20_31_5_PL_HU	HUF 1,869.92 net HUF 2,300 gross
Surcharge for parcels weighing over 10 kg up to 20 kg for **Allegro DPD Pickup Hungary** and **Allegro DPD Parcel Lockers Hungary**	DPD_OOH_OVER_10_20_PL_HU	HUF 487.80 net HUF 600 gross
Return to sender	DPD_RETURN_INT	HUF 1,211.38 net HUF 1,490 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Exceeding technical limits (1)	DPD_PRZEKROCZENIE_OGRANICZEN_TECHNICZNYCH_INT	HUF 19,512.20 net HUF 24,000 gross
Additional Parcel Protection over PLN 1,000 up to PLN 2,000	DPD_PROTECTION_2000_INT	HUF 162.60 net HUF 200 gross
Additional Parcel Protection over PLN 2,000 up to PLN 3,000	DPD_PROTECTION_3000_INT	HUF 243.90 net HUF 300 gross
Additional Parcel Protection over PLN 3000 up to PLN 4000	DPD_PROTECTION_4000_INT	HUF 325.20 net HUF 400 gross
Additional Parcel Protection over PLN 4,000 up to PLN 5,000	DPD_PROTECTION_5000_INT	HUF 569.11 net HUF 700 gross
Additional Parcel Protection over PLN 5,000 up to PLN 20,000	DPD_PROTECTION_20000_INT	HUF 3,495.94 net HUF 4,300 gross
Additional Parcel Protection over PLN 20,000 up to PLN 50,000	DPD_PROTECTION_50000_INT	HUF 9,756.10 net HUF 12,000 gross
Non-standard Parcel (2)	DPD_NON_STANDARD_PARCEL_INT	HUF 15,447.15 net HUF 19,000 gross
Proof of dispatch/delivery (electronic/on demand)	DPD_EPOD_INT	HUF 1,544.72 net HUF 1,900 gross
Proof of dispatch/delivery (paper/on demand)	DPD_POD_INT	HUF 1,544.72 net HUF 1,900 gross

1) Exceeding technical limits:

For **Allegro DPD Courier Hungary:**

- parcels longer than 175 cm; or
- parcels with summed dimensions (2x width + 2x length + height) exceeding 300 cm; or
- parcels heavier than 31.5 kg (actual or dimensional weight).

For **Allegro DPD Pickup Hungary:**

- parcels longer than 100 cm; or
- parcels with summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or
- parcels heavier than 20 kg (actual or dimensional weight).

For **Allegro DPD Parcel Lockers Hungary:**

- parcels exceeding 68 x 44 x 57 [cm]
- parcels heavier than 20 kg (actual or dimensional weight).

2) Non-standard Parcel means any parcel with at least one of the following parameters:

- non-sortable parcels which, due to their shape or dimensions, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process; or
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape; or
- parcels with any elements extending beyond their regular shape; or parcels packed in a material that prevents free movement on the sorter (e.g., rubber); or
- plastic film envelopes with contents that prevent automatic sorting
- plastic film envelopes (foil bags) with weight exceeding 5.00 kg; or
- parcels containing tires that are not packed in accordance with the DPD guidelines; or
- parcels consisting of two separate parts combined into one irregular whole.

Detailed Terms of Service are available at https://www.dpd.com/pl/pl/mojedpd/dokumenty-dpd-polska/.

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

3. **Allegro — Delivery Service — International delivery — fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DHL Parcel Polska sp. z o.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Service	Code
Allegro DHL Courier Hungary	DHL_EKSPORT_P1_KURIER_WĘGRY
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 162.60 net HUF 200 gross
HUF 4,200–5,999 gross	HUF 317.07 net HUF 390 gross
HUF 6,000–9,199 gross	HUF 479.67 net HUF 590 gross
HUF 9,200–13,899 gross	HUF 739.84 net HUF 910 gross
from HUF 13,900 gross	for the first parcel: HUF 926.83 net HUF 1,140 gross for each additional parcel: HUF 739.84 net HUF 910 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 1,211.38 net HUF 1,490 gross

Service	Code
Allegro DHL Pickup Hungary **Allegro DHL Parcel Lockers Hungary**	DHL_EKSPORT_P2_PUNKTY_WĘGRY
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross
HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
from HUF 13,900 gross	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net HUF 760 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 642.28 net HUF 790 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Parcels handled as part of the international **Allegro DHL Courier** service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on the pallet
- maximum dimensions of a standard parcel: 120 x 60 x 60 cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 200 cm — not applicable to Italy, where the maximum parcel length is 120 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcel dispatch and delivery

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the **Allegro DHL Pickup Hungary** international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-piece parcels with a maximum weight of 31.5 kg, not placed on the pallet
- maximum dimensions of a standard parcel: 120 [length] x 60 [width] x 60 [height] cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 120 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

Parcels handled as part of the **Allegro DHL Parcel Lockers Hungary** international service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- single-piece parcels with a maximum weight of 20.0 kg, not placed on a pallet
- maximum dimensions of a standard parcel: 50 [length] x 35 [width] x 31 [height] cm — if any of the sides exceeds these dimensions, an additional fee is charged for the non-standard element
- minimum parcel dimensions: 15 x 11 x 1 cm
- maximum parcel length: 50 cm
- maximum parcel circumference cannot exceed 360 cm

The parcel circumference is calculated as follows: 1 x length + 2 x width + 2 x height

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Surcharge for parcels weighing over 10 kg up to 20 kg (actual or dimensional weight) for the **Allegro DHL Courier Hungary** service	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WĘGRY	HUF 975.61 net HUF 1,200 gross
Surcharge for parcels weighing over 20 to 31.5 kg (real or dimensional weight) for the **Allegro DHL Courier Hungary** service	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WĘGRY	HUF 1,138.21 net HUF 1,400 gross
Surcharge for parcels weighing over 10 kg up to 20 kg (actual or dimensional weight) for the **Allegro DHL Pickup Hungary** service	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	HUF 398.37 net HUF 490 gross
Surcharge for parcels weighing over 10 kg up to 20 kg (actual or dimensional weight) for the **Allegro DHL Parcel Lockers Hungary** service	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	HUF 398.37 net HUF 490 gross
Surcharge for parcels weighing over 20 kg up to 31.5 kg (actual or dimensional weight) for the **Allegro DHL Pickup Hungary** service	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	HUF 2,276.42 net HUF 2,800 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Surcharge for parcels weighing over 20 kg up to 31.5 kg (actual or dimensional weight) for the **Allegro DHL Parcel Lockers Hungary** service	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	HUF 2,276.42 net HUF 2,800 gross
Surcharge for the dimensional weight of parcels for each element with a dimensional weight from 31.5 kg up to 50 kg	DHL_EKSPORT_N6_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_31_5	HUF 325.20 net HUF 400 gross
Payment on delivery (maximum payment on delivery amount: HUF 300,000)	DHL_EKSPORT_N11_POBRANIE_WEGRY	HUF 398.37 net HUF 490 gross
Surcharge for the dimensional weight of parcels for each element with a dimensional weight over 50 kg up to 110 kg	DHL_EKSPORT_N7_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_50	HUF 1,626.02 net HUF 2,000 gross
Surcharge for the dimensional weight of parcels for each element with a dimensional weight over 110 kg	DHL_EKSPORT_N8_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_110	HUF 4,878.05 net HUF 6,000 gross
Non-standard parcel fee	DHL_EKSPORT_N5_PACZKA_NIESTANDARDOWA	HUF 11,382.11 net HUF 14,000 gross
Return of undelivered parcel	DHL_EKSPORT_N5_ZWROT_DO_NADAWCY	HUF 1,211.38 net HUF 1,490 gross
Collection order (phone or email)	DHL_EKSPORT_N3_ZLECENIE_ODBIORU	included in the service price
Failed pickup (concerning ordering a courier and not releasing parcels)	DHL_EKSPORT_N4_PUSTY_PODJAZD	included in the service price
Additional Parcel Protection, up to PLN 10,000	DHL_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	HUF 1,300.81 net HUF 1,600 gross
Additional Parcel Protection, over PLN 10,000 up to PLN 20,000	DHL_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	HUF 3,902.44 net HUF 4,800 gross
Additional Parcel Protection over PLN 20,000 up to PLN 50,000	DHL_EKSPORT_U6_DODATKOWA_OCHRONA_DO_50000	HUF 9,756.10 net HUF 12,000 gross

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

4. **Allegro - Delivery Service - International shipments - fees for Services and Additional Services performed by Packeta Poland sp. z o.o.**

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o. (Zásilkovna in Czechia).

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point	PACKETA_OOH_PL_HU
Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers	
Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point	PACKETA_OOH_CZ_HU
Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers	
Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point	PACKETA_OOH_SK_HU
Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross
HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
from HUF 13,900 gross	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net HUF 760 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 642.28 net HUF 790 gross

Parcels handled as part of the international service**: Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point** should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of the international service **Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers** should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 35 × 45 × 60 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services and will be returned to the sender in accordance with the price list in subparagraph c.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (maximum payment on delivery amount: HUF 220,000)	PACKETA_POBRANIE_INT	HUF 398.37 net HUF 490 gross
Allegro Dispatch from Poland to Hungary parcels exceeding the maximum dimensions (maximum side length: 120 cm; summed dimensions of three sides: max. 150 cm)	PACKETA_OVERSIZE_INT	HUF 1,626.02 net HUF 2,000 gross
Allegro Dispatch from Poland to Hungary — return to sender	PACKETA_RETURN_INT	HUF 642.28 net HUF 790 gross

Oversized parcels are parcels exceeding dimensions and weight as specified in subparagraph (b).

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced

by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

5. **Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution CZ s.r.o.**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution CZ s.r.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro DPD Courier Hungary	DPD_COURIER_CZ_HU
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 162.60 net HUF 200 gross
HUF 4,200–5,999 gross	HUF 317.07 net HUF 390 gross
HUF 6,000–9,199 gross	HUF 479.67 net HUF 590 gross
HUF 9,200–13,899 gross	HUF 739.84 net HUF 910 gross
from HUF 13,900 gross	for the first parcel: HUF 926.83 net HUF 1,140 gross for each additional parcel: HUF 739.84 net HUF 910 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 1,211.38 net HUF 1,490 gross

Service	**~~Service~~ code**
Allegro DPD Pickup Hungary **Allegro DPD Parcel Lockers Hungary**	DPD_OOH_CZ_HU
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
from HUF 13,900 gross	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net HUF 760 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 642.28 net HUF 790 gross

Parcels handled as part of the **Allegro DPD Courier Hungary** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Non-standard parcel fee	DPD_NON_STANDARD_CZ_HU	HUF 9,756.10 net HUF 12,000 gross
Payment on delivery (maximum payment on delivery amount: HUF 300,000)	DPD_COD_CZ_HU	HUF 398.37 net HUF 490 gross
Non-standard packaging (black foil or black packaging)	DPD_BLACK_FOIL_INT	HUF 2,024.39 net HUF 2,490 gross
Incorrect packaging of tires	DPD_TIRES_NON_STANDARD_CZ_HU	HUF 1,455.28 net HUF 1,790 gross
Additional charge for transporting tires	DPD_TIRES_CZ_HU	HUF 4,056.91 net HUF 4,990 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Non-standard Parcels — parcels with at least one of the following parameters:

For **Allegro DPD Courier Hungary:**

- parcels exceeding 31.5 kg
- parcels with the longest side exceeding 175 cm or the summed dimensions (2 x width + 2 x height + length) exceeds 300 cm
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- containing tires not packed in accordance with the DPD guidelines
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

For **Allegro DPD Pickup Hungary:**

- parcels longer than 100 cm; or
- parcels with summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or
- parcels heavier than 20 kg (actual weight)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

For **Allegro DPD Parcel Lockers Hungary:**

- parcels exceeding 68 x 44 x 57 [cm]
- parcels heavier than 20 kg (actual weight)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/cz/en/general-terms-and-conditions/

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

6. **Allegro — Delivery Service — Express One — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Express one Hungary Kft.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro Express One Courier	EXO_COURIER_HU_HU
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 113.82 net HUF 140 gross
HUF 4,200–5,999 gross	HUF 219.51 net HUF 270 gross
HUF 6,000–9,199 gross	HUF 333.33 net HUF 410 gross
HUF 9,200–13,899 gross	HUF 520.33 net HUF 640 gross
from HUF 13,900 gross	for the first parcel: HUF 650.41 net HUF 800 gross for each additional parcel: HUF 520.33 net HUF 640 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 1,211.38 net HUF 1,490 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Service	Code
Allegro Express One Pick-up Point **Allegro Express One Parcel Locker**	EXO_OOH_HU_HU
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 89.43 net HUF 110 gross
HUF 4,200–5,999 gross	HUF 178.86 net HUF 220 gross
HUF 6,000–9,199 gross	HUF 284.55 net HUF 350 gross
HUF 9,200–13,899 gross	HUF 430.89 net HUF 530 gross
from HUF 13,900 gross	for the first parcel: HUF 544.72 net HUF 670 gross for each additional parcel: HUF 430.89 net HUF 530 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 642.28 net HUF 790 gross

Parcels handled as part of the **Allegro Express One Courier** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 110 cm
- maximum dimensions: 110 x 50 x 50 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the **Allegro Express One Pick-up Point** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- longest side: 60 cm

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum dimensions: 60 x 50 x 40 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the **Allegro Express One Parcel Locker** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 10 kg
- maximum dimensions: 41 x 42 x 55 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Parcel exceeding the maximum dimensions or weight	EXO_NON_STANDARD_HU_HU	HUF 243.90 net HUF 300 gross
Payment on Delivery	EXO_COD_HU_HU	HUF 398.37 net HUF 490 gross
Additional Parcel Protection up to 500,000 HUF	EXO_PROTECTION_HU_HU	HUF 813.01 net HUF 1,000 gross

Non-standard Parcels — parcels with at least one of the following parameters:

For **Allegro Express One Courier:**

- parcels heavier than 31.5 kg
- parcels with the longest side exceeding 110 cm
- parcels exceeding the maximum permissible dimensions of 110 x 50 x 50 cm
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method

For **Allegro Express One Pick-up Point:**

- parcels heavier than 15 kg

- parcels with the longest side exceeding 60 cm
- parcels exceeding the maximum permissible dimensions of 60 x 50 x 40 cm
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method

For **Allegro Express One Parcel Locker:**

- parcels heavier than 10 kg
- parcels exceeding the maximum permissible dimensions of 41 x 42 x 55 cm
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method

Goods excluded from transport are listed in the Partner Regulations: https://expressone.hu/en/letoltheto-dokumentumok

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

7. **Allegro — Delivery Services — International delivery — fees for Services and Additional Services, as provided by Direct Parcel Distribution SK s.r.o.**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Direct Parcel Distribution SK s.r.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro DPD Courier Hungary	DPD_COURIER_SK_HU
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 162.60 net HUF 200 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

HUF 4,200–5,999 gross	HUF 317.07 net HUF 390 gross
HUF 6,000–9,199 gross	HUF 479.67 net HUF 590 gross
HUF 9,200–13,899 gross	HUF 739.84 net HUF 910 gross
from HUF 13,900 gross	for the first parcel: HUF 926.83 net HUF 1,140 gross for each additional parcel: HUF 739.84 net HUF 910 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 1,211.38 net HUF 1,490 gross

Service	Code
Allegro DPD Pickup Hungary	DPD_OOH_SK_HU
Allegro DPD Parcel Lockers Hungary	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross
HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
from HUF 13,900 gross	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net HUF 760 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 642.28 net HUF 790 gross

Parcels handled as part of the **Allegro DPD Courier Hungary** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services. Parcels should be packed in accordance with the carrier's guidelines.

c. All Additional Services strictly relating to the Service referred to in subparagraph (b) above are paid by the Seller as per the table below:

Service	Code	Fee
Non-standard parcel fee	DPD_OVERSIZE_INT	HUF 1,625.20 net HUF 1,999 gross
Payment on delivery (maximum payment on delivery amount: HUF 300,000)	DPD_COURIER_COD_INT2	HUF 398.37 net HUF 490 gross
Tires — surcharge to the standard service	DPD_TIRES_SK_HU	HUF 1,048.78 net HUF 1,290 gross

Non-standard Parcels — parcels with at least one of the following parameters:

For **Allegro DPD Courier Hungary:**

- parcels exceeding 31.5 kg
- parcels with the longest side exceeding 175 cm or the summed dimensions (2 x width + 2 x height + length) exceeds 300 cm
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- Parcels that do not have a compact shape of a block, cube or polygonal tube or envelope
- containing tires not packed in accordance with the DPD guidelines
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or
- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

For **Allegro DPD Pickup Hungary:**

- parcels longer than 100 cm; or
- parcels with summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or

- parcels heavier than 20 kg (actual weight)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

For **Allegro DPD Parcel Lockers Hungary:**

- parcels exceeding 67 x 56 x 41 [cm]
- parcels heavier than 20 kg (actual weight)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/sk/sk/vop/

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

8. **Allegro — Delivery Service — DPD HU — Export fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, DPD Hungary Kft.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	Code

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Allegro DPD Courier	DPD_COURIER_HU_HU
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 113.82 net HUF 140 gross
HUF 4,200–5,999 gross	HUF 219.51 net HUF 270 gross
HUF 6,000–9,199 gross	HUF 333.33 net HUF 410 gross
HUF 9,200–13,899 gross	HUF 520.33 net HUF 640 gross
from HUF 13,900 gross	for the first parcel: HUF 650.41 net HUF 800 gross for each additional parcel: HUF 520.33 net HUF 640 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 1,211.38 net HUF 1,490 gross

Service	**Code**
Allegro DPD Parcel Lockers	DPD_OOH_HU_HU
Allegro DPD Pickup	
Order value in the range	**Fee — Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 89.43 net HUF 110 gross
HUF 4,200–5,999 gross	HUF 178.86 net HUF 220 gross
HUF 6,000–9,199 gross	HUF 284.55 net HUF 350 gross
HUF 9,200–13,899 gross	HUF 430.89 net HUF 530 gross
from HUF 13,900 gross	for the first parcel: HUF 544.72 net HUF 670 gross for each additional parcel: HUF 430.89 net HUF 530 gross
Order value in the range	**Fee under the Delivery Service — for each parcel**
Regardless of the order value	HUF 642.28 net HUF 790 gross

The shipping fee is determined based on the actual weight or dimensional weight of the parcel. In each case, the higher value is taken into account.

Parcels handled as part of the **Allegro DPD Courier** international service should have the following standard parameters:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5 kg (actual or dimensional weight)
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) <= 300 cm

Parcels handled as part of the **Allegro DPD Pickup** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- longest side: 100 cm (maximum height)
- maximum dimensions (2 x width + 2 x height + length) < = 250 cm

Parcels handled as part of the **Allegro DPD Parcel Lockers** international service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg (actual or dimensional weight)
- maximum dimensions: 68 x 44 x 57 cm

Non-standard Parcels — parcels with at least one of the following parameters:

- Parcels exceeding the maximum weight indicated for individual services (**Allegro DPD Courier**, **Allegro DPD Courier payment on delivery**, **Allegro DPD Pickup**, **Allegro DPD Pickup payment on delivery**, **Allegro DPD Parcel Lockers**, **Allegro DPD Parcel Lockers payment on delivery**)
- Parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- Parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope.
- not packed in accordance with the DPD guidelines
- parcels with a cylindrical, round, oval shape (e.g., tubes, bales of fabric); or

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- parcels with irregular shapes, including parcels that are not packed in a box/packaging with a regular shape;

Detailed Terms of Service are available at https://www.dpd.com/hu/en/hu-gtc/.

Packing instructions are available at https://www.dpd.com/hu/en/support/packaging/

c. Any Additional Services strictly related to the delivery of Goods in the **Allegro DPD Courier**, **Allegro DPD Pickup, Allegro DPD Parcel Lockers** Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee
Payment on delivery (maximum amount of HUF 300,000.00)	DPD_COURIER_COD	HUF 398.37 net HUF 490 gross
Return to sender	DPD_UNDELIVERED_RETURN_INT	HUF 1,211.38 net HUF 1,490 gross
Charge for a parcel exceeding the maximum dimensions or weight	DPD_OVERSIZE_SIZE_WEIGHT_INT	HUF 3,243.90 net HUF 3,990 gross
Fee for Non-standard Parcels requiring manual sorting	DPD_NON_STANDARD_HANDLING_INT	HUF 1,211.38 net HUF 1,490 gross

d. The Fees will be charged to the Seller's account in the month in which they were provided or in the months following the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, the Company will refund the Seller the basic fee incurred by the Seller in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violated the conditions specified in the Allegro Terms & Conditions and its Appendixes. The refund will be granted in the form of a transaction rebate.

9. **Allegro — Delivery Services — International delivery — Fees for Services and Additional Services**

a. The Forwarding Service referred to in Appendix No. 18 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with carriers.

Sellers' fees for this Service are as follows:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Service	Code
Allegro International Courier Hungary (max. actual weight 31.5 kg; max. dimensions 110 cm x 50 cm x 50 cm)	AIC_COURIER_INT
Order value in the range	**Fee with Allegro SMART! — for each parcel**
HUF 2,800–4,199 gross	HUF 162.60 net HUF 200 gross
HUF 4,200–5,999 gross	HUF 317.07 net HUF 390 gross
HUF 6,000–9,199 gross	HUF 479.67 net HUF 590 gross
HUF 9,200–13,899 gross	HUF 739.84 net HUF 910 gross
HUF 13,900 gross or more	for the first parcel: HUF 926.83 net HUF 1,140 gross for each additional parcel: HUF 739.84 net HUF 910 gross
Order value in the range	**Fee in the Delivery Service — for each parcel**
Regardless of the order value	HUF 1211,38 net HUF 1490 gross

Service	Code
Allegro International Pick-Up Point Hungary (max. dimensions 60 x 60 x 60, max. weight 20 kg)	AIC_PUDO_INT
Order value in the range	Fee with Allegro Smart! — for each parcel
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross
HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
HUF 13,900 gross or more	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net HUF 760 gross
Order value in the range	**Fee in the Delivery Service — for each parcel**
Regardless of the order value	HUF 642,28 net HUF 790 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Service	Code
Allegro International Parcel Lockers Hungary (max. dimensions 60 x 60 x 60, max. weight 20 kg)	AIC_APM_INT
Order value in the range	**Fee with Allegro Smart! — for each parcel**
HUF 2,800–4,199 gross	HUF 130.08 net HUF 160 gross
HUF 4,200–5,999 gross	HUF 252.03 net HUF 310 gross
HUF 6,000–9,199 gross	HUF 406.50 net HUF 500 gross
HUF 9,200–13,899 gross	HUF 617.89 net HUF 760 gross
HUF 13,900 gross or more	for the first parcel: HUF 780.49 net HUF 960 gross for each additional parcel: HUF 617.89 net HUF 760 gross
Order value in the range	**Fee in the Delivery Service — for each parcel**
Regardless of the order value	HUF 642,28 net HUF 790 gross

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Hungary Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee
Additional Parcel Protection, up to HUF 300 000		included in the service price
POD — **Allegro International Courier Hungary**	AIC_COURIER_COD_HU	HUF 398.37 net HUF 490 gross
Verification of parcel weight and dimensions	AIC_VERIFICATION_INT	HUF 1373.98 net HUF 1690 gross
Surcharge for **Allegro International Courier Hungary** parcels with a weight of over 31.5 kg (actual weight) and dimensions exceeding 110 x 50 x 50 cm	AIC_OVERSIZE_INT	HUF 3243.90 net HUF 3990 gross
Surcharge for **Allegro International Pick-Up Point Hungary** parcels with a weight of over 20 kg (actual weight) and dimensions 80 cm (longest side) and **Allegro International Parcel Lockers Hungary** parcels with a weight	AIC_OVERSIZE_INT	HUF 3243.90 net HUF 3990 gross

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

of over 20 kg (actual weight) and dimensions 60 x 60 x 60 cm		
Return to sender		included in the service price

Parcels handled as part of **Allegro International Courier Hungary, Allegro International Courier Hungary — payment on delivery, Allegro International Pick-up Point Hungary, Allegro International Pick-up Point Hungary — payment on delivery, Allegro International Parcel Lockers Hungary, Allegro International Parcel Lockers Hungary — payment on delivery** should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packaged in accordance with the instructions
- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Hungary

Dispatch via courier service:

- maximum weight — 31.5 kg
- maximum dimensions — 110 x 50 x 50 cm.

Dispatch at a Point:

- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Pick-Up Point Hungary

Dispatch via courier service:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Dispatch at a Point:

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Allegro International Parcel Lockers Hungary

Dispatch via courier service:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Dispatch at a Point:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 60 x 60 x 60 cm.

Parcels with dimensions or weight exceeding the above values may be returned to the sender.

c. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

d. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, Allegro will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violates the conditions specified in the Allegro Terms & Conditions and its appendixes. The refund will be granted in the form of a transaction discount.

10. **Allegro - Delivery Service – Packeta Poland Spółka z ograniczona odpowiedzialnością – Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 to the Allegro Terms & Conditions, is provided via the Carrier, Packeta Poland sp. z o.o.

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Service	**Code**
Allegro Packeta Pick-up Point **Allegro Packeta Parcel Lockers**	PACKETA_OOH_HU_HU
Order value in the range	**Fee with Allegro SMART! — for each parcel**
HUF 2,800–4,199 gross	HUF 89.43 net HUF 110 gross
HUF 4,200–5,999 gross	HUF 178.86 net HUF 220 gross
HUF 6,000–9,199 gross	HUF 284.55 net HUF 350 gross
HUF 9,200–13,899 gross	HUF 430.89 net HUF 530 gross
HUF 13,900 gross or more	for the first parcel: HUF 544.72 net HUF 670 gross for each additional parcel: HUF 430.89 net HUF 530 gross
Order value in the range	**Fee in the Delivery Service — for each parcel**
Regardless of the order value	HUF 642.28 net HUF 790 gross

Parcels handled as part of the **Allegro Packeta Pick-up Point** service should have the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: summed dimensions of three sides up to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels handled as part of the **Allegro Packeta Parcel Lockers** service should have the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 35 × 45 × 60 cm

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

c. All Additional Services strictly relating to the Service referred to in sub-paragraph b) above are paid by the Seller as per the table below:

Service	Code	Fee
Payment on delivery (maximum payment on delivery amount: HUF 220,000,00)	PACKETA_COD_HU_HU	HUF 398.37 net HUF 490 gross
Operational return to sender	PACKETA_RETURN	Included in the basic service price

d. The fees will be charged on the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. If the Buyer fails to pick up the Allegro Smart! parcel and it is returned to the Seller or the Buyer exercises the right to withdraw from the agreement and to return the Goods via the return form available to the Buyer in the "Purchase History" tab and with the return options available in Allegro Smart!, Allegro will refund the basic fee paid by the Buyer in the amount reduced by the value indicated in the table for the unreturned part of the order. The refund will be made if the return parcel receives a status indicating its delivery. No refund of the fee shall be granted if, when dispatching the parcel to the Buyer, the Seller violates the conditions specified in the Allegro Terms & Conditions and its appendixes. The refund will be granted in the form of a transaction rebate.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 5

Appendix No. 5. Privacy Protection Policy

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Section 1. Definitions, Purposes, and Scope of Application of the Policy

Definitions

1. **Mobile Application** — each of the applications that constitute Company software, intended for installation on mobile devices, enabling the use of Company services or Platforms.

2. **Personal Data** — within the meaning of the definition in Article 4(1) of the GDPR, personal data means any information relating to an identified natural person or a natural person identifiable by one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person, including first and last name, contact number, email, delivery address for Goods purchased on Allegro, device IP, location data, an online identifier, data and information available in public registers (e.g., in CEIDG, in the REGON database), information collected by means of cookies or similar technologies (e.g. pixels, SDKs or tags), personal information provided through requests or User instructions.

3. **DAC7** — Council Directive (EU) 2021/514 of March 22, 2021, amending Directive 2011/16/EU on administrative cooperation in the field of taxation.

4. **DSA** — Regulation (EU) 2022/2065 of the European Parliament and of the Council of October 19, 2022, on a Single Market for Digital Services and amending Directive 2000/31/EC (Digital Services Act).

5. **GPSR** — Regulation (EU) 2023/988 of the European Parliament and of the Council of May 10, 2023, on general product safety, amending Regulation (EU) No. 1025/2012 of the European Parliament and of the

Council and Directive (EU) 2020/1828 of the European Parliament and the Council, and repealing Directive 2001/95/EC of the European Parliament and of the Council and Council Directive 87/357/EEC.

6. **Tax Ordinance** — Act of August 29, 1997 — Tax Ordinance.

7. **e-Commerce VAT Package** — a set of amendments to the European Union law governed by Directive 2006/112/EC (as implemented by Council Directive (EU) 2017/2455 and Council Directive (EU) 2019/1995) and Council Implementing Regulation (EU) No 282/2011 (as implemented by Council Implementing Regulation (EU) 2018/1912 and Council Implementing Regulation (EU) 2019/2026), and by the Polish VAT Act imposing obligations on commerce platforms in the case of B2C Transactions, in particular regarding (i) the collection and payment of VAT in specific cases and (ii) the archiving and reporting of transactions.

8. **PIPL** — Personal Information Protection Law of the People's Republic of China of August 20, 2021.

9. **Policy** — this Privacy Protection Policy.

10. **Electronic Communications Law** — Act of July 12, 2024 — Electronic Communications Law.

11. **GDPR** — Regulation of the European Parliament and of the Council (EU) 2016/679 of 27 April 2016 on the protection of individuals with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC.

12. **Regulation 2019/1148** — Regulation (EU) 2019/1148 of the European Parliament and of the Council of June 20, 2019, on the marketing and use of explosives precursors, amending Regulation (EC) No. 1907/2006 and repealing Regulation (EU) No. 98/2013.

13. **Marketplaces** — online marketplaces operated as part of the Company's business activities, in particular: Allegro, Allegro Lokalnie, wakacje.allegro.pl and the www.charytatywni.allegro.pl online platform.

14. **Associated Services** — services or functionalities provided or shared by the Company or by third parties, including services provided under separate terms and conditions, which support the core activities of the Company or facilitate the use of Company services or functionalities by Users, for instance, by providing Transaction financing and security or enabling Transaction complaints, as well as providing automated tools to assist or support the operation of the Marketplace.

15. **National Cybersecurity System Act** — Act of July 5, 2018, on the national cybersecurity system.

16. **Personal Data Protection Act** — Act of May 10, 2018, on the protection of personal data.

17. **VAT Act** — Act of March 11, 2004, on the value added tax.

18. **Act on Anti-Money Laundering and Countering the Financing of Terrorism** — Act of March 1, 2018, on anti-money laundering and countering the financing of terrorism.

19. **Accounting Act** — Act of September 29, 1994, on accounting.

20. **Act on the Exchange of Tax Information** — Act of May 23, 2024, amending the Act on the exchange of tax information with other countries and certain other acts.

Purposes and scope of application of the Policy

The Personal Data Controller for Users that are natural persons is the Company. This means that the Company determines the purposes and means of processing your Personal Data.

The purpose of the Policy is to define the measures taken by the Company to protect your Personal Data processed while using the Marketplaces, the Mobile Application, and as part of the related services (including Associated Services). The Policy sets out, in particular, the scope of and legal grounds for processing your Personal Data that we collect in connection with your use of the Mobile Application, Marketplaces, and Associated Services. We receive your Personal Data from you when you set up the Allegro User Account, in connection with your activities (including Transactions) on the Marketplaces, posting or viewing of Offers, and in connection with updates of your Personal Data that you make using the Account. Personal Data processing can also be related to a range of other activities carried out by you that are directly associated with the use of the Mobile Application, Marketplaces and Associated Services. We can receive data regarding your shipments directly from the carrier or from the Seller. If you use Associated Services, your Personal Data can also be provided to us by third-party vendors who offer the Associated Services.

You may only use the Marketplaces, download the Mobile Application, or use the related services after you have read and accepted this Policy and Terms & Conditions.

If you click the links posted on the Marketplaces or in the Mobile Application, you can be redirected to websites or portals that are controlled or provided by entities other than Company. In that case, Personal Data processing follows the rules defined by such entities, for instance, in the privacy policy applicable to the services or applications available on third-party websites or portals.

Company activities are subject to data protection laws, in particular, the GDPR and the Personal Data Protection Act. If you have any questions or concerns about the protection of your Personal Data by the Company, please contact the Company. Our contact details are provided in Section 9 of the Policy.

Section 2. Scope of Personal Data processed by the Company

The scope of Personal Data processed by the Company may vary depending on the services or functionalities provided by the Company that you use. To help you understand which of your Personal Data we collect, below we have provided information about the Personal Data categories that we process, categorizing them by processing purposes.

At Registration, we require you to provide the following Personal Data:

When you are registering a Regular Account:

- Email address or contact number, password;

- Email address or contact number, password, and date of birth (in the case of a Junior Account).

When you are registering a Business Account:

- email, login, password, contact number and company (enterprise) details, including address

If for any reason, you do not provide those Personal Data, unfortunately, we will be unable to enter into an agreement with you. Consequently, you will not be able to use the Company services available to registered Users.

After Registration, in order to fully enjoy your User Account, you are obliged to enter your identification data and inform us of your delivery address (where you will need to provide the street name, building number, apartment number, city, and postcode) as well as the contact details needed to get in touch with you (your email). In order to fully use the Marketplaces, you are additionally obligated to inform us about your age so that we can verify your legal capacity to act and thus adjust the scope of authority you will enjoy in connection with your User Account. If we are provided with details of an account for withdrawals, we will be processing Personal Data related to such an account, i.e., first and last name, account number and residence address.

In order to fully activate the Account, you will be obliged to make a verification transfer or provide relevant documents for verification purposes. Thanks to that, we will be able to confirm the data provided by you during the Account-opening process. We will return the amount sent in the verification transfer within a few days. Personal Data related to the Transaction and included in verification documents will be processed for the purposes of the operations of the Platforms.

The Account activation can also be confirmed with the help of external authentication services provided by the Company.

By accepting the Allegro Terms & Conditions, you confirm that you authorize the payment service provider participating in the transaction to provide the Company with data accompanying the payment transaction for verification purposes.

Note that after registering your Account and using the services or functionalities of the Company, you are required to continually update any Personal Data you provide if changes occur in any scope.

When you use your User Account, we additionally collect information about your activities on the Marketplaces, including your history of purchases, Offers posted, selected payment methods, and content of comments and reviews.

Using your User Account, you can also provide other optional Personal Data, including uploading your photo or a graphic representation of your image (a profile picture), thus consenting to their processing. The provision of such Personal Data is fully optional.

Furthermore, we can obtain your Personal Data when you take the option to log in to the Platforms or Register on Platforms through third-party authentication services offered by other parties operating independently from the Company (e.g., services offered by Google, Apple or services offered as part of

websites including social media, such as Facebook or other platforms such as mall.cz, mall.sk, mall.hu). In that case, we obtain your Personal Data only in the form of your full name or login, email address, and profile picture published in such a service or website (the scope of the data acquired depends on the functionality you use), and these Data can be assigned to your Account or processed only for the purposes of logging in or Registration on Platforms. If it is necessary to obtain additional data, we will inform you about it, indicating its scope. When using third-party authentication services, you should read the relevant terms and conditions, and rules governing the processing of personal data by entities offering such services.

The Company may suggest that you use external authentication services to confirm your identity if the Company has reasonable concerns about the security of the Account or Transaction.

Signing in or Registration on the Platform using the functionalities of Meta Platforms Ireland Limited (Facebook) takes place through joint control of personal data by Meta and the Company.

The Company and Meta have agreed that Meta shall be responsible for ensuring the enforcement of data subjects' rights, in accordance with Articles 15-20 of the GDPR, in respect of data stored by Meta after the Joint Processing.

The arrangements for joint controlling between the Company and Meta are available at https://www.facebook.com/legal/controller_addendum, and the information on the data that may be processed as part of this joint controlling is available at https://www.facebook.com/legal/terms/businesstools_jointprocessing.

Irrespective of the above, please remember that when you use a public profile (i.e., a profile that can be accessed by any Internet user) when using social media for your own purposes, you share your Personal Data based on your own informed and conscious decision. You should carefully consider any risks that may be associated with sharing your Personal Data publicly, in particular, your address or precise location. Such risks may include identifiability, privacy compromise, and in extreme cases even identity theft.

Your purchases and sales on Allegro, including the execution of Transactions and payment of sales commission for Goods sold through the Marketplaces, may entail the need to process other Personal Data, including the data given in the Offer (in particular the content of the Offer), Transaction details (in particular bank account number, payment method, Goods pick-up address, delivery method), invoicing data as well as any data required for shipment tracking, messaging, communicating with other Users and paying for services provided by the Company via the Marketplaces. The Company may also access the content of messages exchanged between the Buyer and the Seller in discussions and disputes. We may use the Personal Data you provided when registering with Allegro for Transaction handling purposes.

In order to handle Transactions concluded without prior Registration or logging into the Account, we also process your personal data, including: name, surname, e-mail address, contact number and shipping address.

Making payments on Allegro, including applying for financing purchases with a deferred payment date, requires the Company to make your data available to financial institutions (including Payment Service Providers, financing entities). This includes identification details (e.g., first name, last name, business name), contact details (including email address, contact number, address), data concerning Transactions, their course and execution (e.g., name and category of products, price, delivery address, type of delivery), as well as information related to the device used to access Allegro services (including the IP address).

In addition, in the scope of sales handling, we may also process your Personal Data including the value of turnover, information on orders (their completion or cancellation, tracking numbers) and information on how the quality of your sales as a Seller compares to other Sellers.

In addition, if you use the Delivery Service with the SwA Functionality, we will receive your Personal Data as the recipient of the Goods, including: first name, last name, delivery address, contact number, and email address, from the Seller in accordance with the principles described in Appendix 16 to the Allegro Terms & Conditions.

If you use the Allegro Paczkomaty InPost delivery option, we may obtain your Personal Data, as the recipient of the Goods, from the delivery service provider, namely contact number.

In the case of explosives precursors sales, we may also process the email address that you put in the Offer to support you in the implementation of duties arising from Article 8 of Regulation (EU) No 2019/1148.

If you use the Associated Services, we process your Personal Data which is necessary for the proper provision of those services. Where necessary for the provision of an Associated Service, we receive your Personal Data, including the current status of your loan application, the payment status, and the amount of the available revolving limit, details necessary to offer or make an insurance agreement, including to grant premium reductions, from third-party providers also offering their financial services and/or other services through the Company.

Regarding your use of contact forms, we process the contact details required to communicate with you (including to answer your question) and to meet your request. These can include your first and last name, email address, or contact number.

Additionally, for User support purposes, we may contact you using the data you have posted for this purpose in your User Account or transmitted via social media channels (including Facebook Messenger, Instagram, Twitter, WhatsApp, or WeChat, or WeCom). If Allegro is contacted through any third-party social media channels, the Company collects Personal Data in the form of Username (in the case of Facebook Messenger, Instagram, Twitter, etc.) or contact number (in the case of WhatsApp, WeChat, or WeCom, etc.) solely for the purpose of contacting you. Where permitted under the applicable law, the Company will also be entitled to obtain (and otherwise process, for example, to store) other Personal Data regarding communicating with you, e.g., information about support requests or reviews from Users.

Your Personal Data may also be processed **in outgoing or incoming calls, including to the Company call center**. Outgoing or incoming calls, including to the Company call center, may be recorded. You will be informed of the recording at the beginning of the call. If you decide to call us, your Personal Data, including a contact number and content of the recording (including information provided during the call) will be processed by us in order to handle your request.

In connection with your use of automated service systems, including in particular automated communication channels (e.g., chatbots) or AI assistants:

- In your communication with the Seller, as part of the Business Account created by the Seller;
- In your communication with the Company;
- in your interactions with the Marketplaces, Associated Services, or Marketplace functionalities;
- in the operation of your Account or your activity on the Platform

we process Personal Data that is necessary to safely implement, configure, and communicate with you, e.g., to provide automatic answers to questions you asked and to complete your request. These activities may also involve automating actions or decisions on your Account. For this purpose, we can also use artificial intelligence (AI) systems or models, in particular systems or models that facilitate the use of the Marketplace, obtaining information on the offered products, or accelerating the operation. Using such solutions, we monitor and process information on whether they operate correctly, e.g., whether the automatically generated answer was appropriate, satisfactory for you or if you decided to ask the question again. Using machine learning technology, we automatically analyze your correspondence or interaction for the presence of specific words and their combinations. Based on the keywords in your message or interaction, we assess whether the content of the automatic reply or interaction is relevant and met your expectations. This way, such automatic replies or decisions will be faster and more helpful.

For automated service systems, including in particular automated communication channels (e.g., chatbots) or AI assistants, we mark them in a way that allows them to be recognized as a tool or functionality based on such technology. The Company supervises the operation of such tools or functionalities and provides the possibility of human verification of any decisions made automatically.

If artificial intelligence (AI) systems or models are used, the Company processes Personal Data on the basis of a legitimate interest, or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with you or based on your consent, unless the specific use requires other legal grounds, which we will specifically indicate in such cases.

The AI assistant may be an additional channel of contact with us, replacing or supplementing the contact form. In such situations, you do not talk to a human consultant. Regardless of the operation of the AI assistant, the case may be referred to or considered by a human consultant. In order to provide these functionalities, we may use artificial intelligence systems or models provided by third-party providers to whom we may provide information or Personal Data necessary for the proper operation of the functionality (e.g., the content of queries or a summary of your conversation). In the conversations

window, only provide Personal Data that are necessary to review your case. Do not provide Personal Data that relate to third parties and Personal Data of special categories (e.g., health data).

In connection with your participation in loyalty programs, competitions, or promotional campaigns, we will process your Personal Data, which is necessary in connection with such events. Depending on the type of event this will be: Your first and last name, contact details (such as a contact number or email address) or any other data required to meet the participation criteria of the event concerned. If the event includes prizes, in order to deliver a prize to you, you may be obliged to add your residence address, the number of your identity card or other identity documents, PESEL number, Tax Identification Number (NIP) number, and other data required to hand over the prize (including bank account number).

In connection with our marketing activities, we may based on the legitimate interests of the Company or the legitimate interests of the entities that cooperate with the Company, in particular, as part of Additional Services, or on your consent, or as part of the performance of a contract concluded with you, process information helping us to match advertising and content to your preferences and expectations (including in connection with displaying behavioral advertising). This information is: IP address, data stored by cookies or similar technologies (including pixels, SDK, or tags), data available in public registers concerning entrepreneurs (including subject of entrepreneurs' business activity, status of entrepreneurs' business activity), or your viewing behavior, including the Offers viewed and your preferences in this respect. Additionally, based on the above prerequisites, we will also process your contact details, including the data necessary to send any information, including commercial information that you have specified (contact number or email).

We may also process your Personal Data **for analytical and statistical purposes, including surveys**. To this end, we will use mainly information about your activity on the Marketplaces, including that relating to the usage of individual services or functionalities, as well as Personal Data concerning your preferences and expectations. In addition, we may process data available in public registers concerning entrepreneurs (including the subject of entrepreneurs' business activity, the status of entrepreneurs' business activity) or received from third-party suppliers (including market position or company health data). The Company may collect your Personal Data, which may include age, by means of surveys sent to Users by email or made available directly on the Marketplaces. Your Personal Data may also be used to guarantee an adequate level of security of the Marketplaces. In this context, the Company mainly uses a digital fingerprinting technology, which involves taking the 'digital fingerprints' of User devices to identify a device you are using or an application you are installing. The information about you that we collect in this respect can be Personal Data. We may process Personal Data such as your IP address, data stored by cookies or similar technologies (including pixels, SDK, or tags), specifications of your software and hardware, device setup (including details of installed plugins) or your viewing behavior (including the use of network communication protocols), sites viewed, and use of the Mobile Application.

We may process your Personal Data in connection with our right to **establish**, **exercise or defend claims**. To this end, the Company processes your Personal Data as long as the claims arising from an agreement between you and the Company or associated with your use of the services or functionalities provided by Company, via Mobile Application, Marketplaces or Associated Services do not become statute-barred in accordance with generally applicable laws and regulations. These data may include,

for example, indebtedness, information about a specific Order or Offer, Transaction details, information necessary for the correct filing of a lawsuit or application or initiation of enforcement or information obtained in connection with outgoing or incoming calls, including as part of you making contact through the Company call center. The scope of Personal Data processed by us may vary from time to time depending on the subject of the claim.

Section 3. Purposes of, grounds for, and period of Personal Data processing by the Company

Depending on the Company services or functionalities you use, there are different purposes and legal grounds for Personal Data processing by the Company and different periods in which the Company may store or use your Personal Data.

For each of the processing purposes, we have defined the legal grounds for the processing and the maximum retention period of Personal Data. For clarity, we primarily indicate the legal basis under the GDPR, supplementing it with references to additional legal provisions or, in the case of Users who are also subject to the PIPL, indicating an additional legal basis (this applies where the legal bases under the GDPR and the PIPL do not overlap). After the specified period, we will no longer use the Personal Data for the specified purpose. It does not mean, however, that we will remove them in each case. We will retain your Personal Data for the longest of the periods specified in relation to specific Company services. For example, when you opt out from using the Account, we will no longer process your Personal Data to provide Account services to you, but we will store your Personal Data for the period permitted by law to enable you to assert your rights and to make it possible to show the history of financial settlements between you and the Company.

Below, we have listed the typical operations performed on Personal Data in connection with the use of Company services or functionalities. More details on Personal Data processing in the case of using specific services can also be found in the terms and conditions of such services.

Account registration and management, handling of User's Transactions

To use some functionalities available on the Marketplaces (including via the Mobile Application), you are required to Register in accordance with the Allegro Terms & Conditions, unless the Allegro Terms & Conditions explicitly provide for the possibility of using it without Registration or logging in (e.g., making a Transaction). We offer the Regular Account and the Business Account. Setting up and using a User Account entails processing of your Personal Data by us.

In addition, the Company processes your Personal Data to handle your Transactions. Using the Marketplaces (including the Mobile Application), you can in particular:

- Make purchases as a natural person or business using a Regular Account;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- Make sales or publish Classifieds as a natural person using a Regular Account;
- sell or post classifieds as an entrepreneur (as part of your business activity) using a Business Account;
- make purchases without prior Registration or logging into the Account in the cases provided in the Allegro Terms & Conditions.

The information you post in Offers and „Messages to the Buyer" does not originate from the Company and is not initiated by the Company. For this reason, to the maximum extent permissible by applicable law, the Company will not be liable for information posted in Offers and for the „Messages to the Buyer". As far as possible, you should refrain from providing any Personal Data in the Offers and the „Messages to the Buyer" in places other than dedicated for this purpose. Remember that if you share your Personal Data in Offers or the „Messages to the Buyer", you are doing this based on your own informed and conscious decision. Therefore, you should carefully consider the risk associated with sharing such information. For more information about purchasing and executing Transactions using the Regular Account or Business Account, please see the Allegro Terms & Conditions.

We process your Personal Data in accordance with the rules described in the table below to manage your User Account and handle your Transactions. For the purposes described in this part, we may use artificial intelligence (AI) systems or models. Additionally, your Personal Data can be processed for other purposes, including analytical and marketing purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

In relation to some of your Transactions, detailed in Appendix No. 20 to the Allegro Terms & Conditions (Transactions covered by the archiving obligation or VAT settlements made by the Company), we are obliged by applicable legal regulations to process (incl. to archive) personal data related to such Transactions.

In connection with the operation of your Account, we are required to process your Personal Data in order to comply with statutory obligations under the DSA. The Company is required to collect and disclose information on Allegro about sellers who have the status of an entrepreneur and collect and disclose information about entities that paid for advertising and on whose behalf such advertisements are presented.

In connection with the obligations imposed on the Company under the regulations governing the exchange of tax information with other countries, we are obliged to process your Personal Data, including collecting, verifying, and transferring it to competent authorities to the extent required by law. This is the result of the requirements of the DAC7, which aims, among other things, to prevent fraud, abuse or avoidance of legal obligations. In carrying out the activities described in this paragraph, the Company may also process your TIN number, i.e., the taxpayer identification number or its functional equivalent within the meaning of the Act, on the exchange of tax information with other countries.

The GPSR imposes obligations on the Company to cooperate with market surveillance authorities with respect to activities that could eliminate or reduce the risks posed by products made available by the Company, as appropriate to the case and role of the Company.

Purpose of Personal Data processing	**Legal grounds for Personal Data processing**	**Period of storage of Personal Data for a specific purpose (retention period)**
Taking actions related to the handling of the Registration made by the User, and providing services by electronic means in relation to the handling of Accounts of Allegro Users, including informing about the possibility to pick up the parcel using the pick-up code via the Mobile Application or the Platform	Article 6(1)(b) of the GDPR (necessary for entering into and performance of an agreement) — Personal Data required to set up and handle the Account	Until the service is no longer provided
Enabling remote parcel pick-up using the Mobile Application	Article 6(1)(b) of the GDPR (necessary for entering into and performance of an agreement) – Personal Data required to pick up the parcel remotely	For a maximum period of 60 days from the date of using the remote parcel pick-up option
Personalizing the Account settings (placing a profile picture and other optional Personal Data in the Account) or providing Personal Data in the event of signing in to the Platforms via an external service	Article 6(1)(a) of the GDPR (User consent) — only for optional Personal Data which are not necessary to use the Account	Until the optional Personal Data are removed from the Account (withdrawal of consent) or until the service is no longer provided
Handling complaints, including solving technical problems	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's and the User's rights) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Until the complaint or issue is resolved
Exercise or defense of legal claims arising from an agreement or related to the	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the	Until the last day of the calendar year following the expiration of a 3 years' period

provision of services, including debt collection or participation in court, arbitration, and mediation proceedings	Company's rights) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	from the date of discontinuation of the service or from the time of a Transaction made without prior Registration or signing in to the Account
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 70 § 1 of the Tax Ordinance Act (processing is necessary for compliance with a legal obligation) or other applicable regulations	5 years starting from the end of the calendar year in which the tax was due for payment
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 74 of the Accounting Act (processing is necessary for compliance with a legal obligation) or other applicable regulations	5 years starting from the year following the fiscal year in which the Transaction was made
Support for Sellers in compliance with the obligations related to the sale of explosives precursors under Regulation 2019/1148	Article 6(1)(c) of the GDPR (processing is necessary for compliance with a legal obligation)	Until the services are no longer provided
Performance of processing-related obligations, incl. archiving of transactional data arising from the eCommerce VAT Package, as defined in Appendix No. 20 to the Allegro Terms & Conditions	Article 6(1)(c) GDPR (processing is necessary for compliance with a legal obligation) in conjunction with Articles 109b and 130d of the VAT Act on the goods and services tax or other applicable regulations	10 years from the end of the year in which the Transaction, also without prior Registration or logging into the Account, was made.
Compliance with statutory obligations under the DSA	Article 6(1)(c) of the GDPR (processing is necessary for compliance with a legal obligation) in conjunction with Article 30 of the DSA	6 months from discontinuation of services
Implementation of processing obligations, including collection, verification, and transfer of information for the purposes required by the	Article 6(1)(c) of the GDPR (processing is necessary for compliance with a legal obligation) in conjunction with Article 1 of the Act on the exchange of tax information with	5 years starting from the end of the year in which the information transfer became due

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regulations on the exchange of tax information	other countries or other applicable regulations	
Performance of obligations imposed on the Company as a business entity with respect to communicating with supervisory authorities, in light of and depending on the role assigned to it under the GPSR	Article 6(1)(c) of the GDPR (processing is necessary for compliance with a legal obligation) in conjunction with Article 15 of the GPSR	10 years, after the product is supplied to the Company or by the Company, or 6 years, after the product or the part, component, or software embedded in the product is supplied to the Company or by the Company, as applicable

Associated Services, including third-party financial services

In connection with its business activities, the Company enables you to use Associated Services provided or shared by the Company or third parties. Associated Services include but are not limited to Deferred Payment for Business, Delivery Service (as part of which the Company provides the Ship with Allegro] functionality for Sellers), Allegro Buyer Protection, Allegro Pay, Family Group Functionality, insurance services, payment services, or the provision of services in connection with the fulfillment of Fundraising Goals in Charity Offers (as defined in Appendix No. 17 to the Allegro Terms & Conditions). The above services or functionalities support the core activities of the Company or help you use the Company services, for instance, by financing the Offers or Transactions, securing them, or enabling complaints. Associated Services can be provided or shared on the terms set out in the Allegro Terms & Conditions (including its appendices) or subject to separate terms and conditions, including those issued without participation of the Company by suppliers of such services or functionalities. For the purposes described in this part, we may use artificial intelligence (AI) systems or models.

The Company may also participate in the provision of Associated Services by third parties, for example, by:

- Providing information on third-party services and offers;
- By acting as an intermediary in the conclusion of agreements for Associated Services with third parties, including by providing access to services related to Transaction financing and securing, such as Goods insurance or consumer loans for the purchase of Goods.

In the situation described above, the Company may operate as a Personal Data processor engaged by the controller who provides the services to you, as a controller or joint controller.

In order to offer you and provide you with certain financial services, the Company may collect and process Personal Data contained in public business registers, including:

- identification data (e.g., NIP (Tax Identification Number, citizenship));

- data on your business activity (place of business activity, date of commencement, suspension, resumption, and termination, including business activity being removed from the register, and its subject matter);

- information about any bankruptcy/recovery proceedings.

In connection with the provision of Associated Services, we process Your Personal Data in accordance with the rules described in the table below. Your Personal Data can also be processed for other purposes, including analytical and marketing purposes, and to guarantee the security of our services, as you will learn from further paragraphs of this Section of the Policy.

If you use Associated Services provided by third parties independent of the Company, the rules of processing your Personal Data may be set out in documents provided by those third parties on third-party websites or portals, for example, in terms and conditions of service or a privacy policy.

In a separate, dedicated part of Allegro (wakacje.allegro.pl) you can search for Travel Offers and conclude Travel Agreements directly with a selected Partner through a dedicated interface. In this case, the controller of your personal data for the purpose of concluding and performing the Travel Agreement is the Partner (the organizer of the Package Travel) with whom you conclude the agreement.

Purpose of Personal Data processing	**Legal grounds for Personal Data processing**	**Period of storage of Personal Data for a specific purpose (retention period)**
Taking steps to enter into an agreement and provide the Allegro Pay Business service	Article 6(1)(b) of the GDPR (necessary for entering into and performance of an agreement)	Until the service agreement has been performed
Taking steps to enter into an agreement and provide the Allegro Seller Finance service	Article 6(1)(b) of the GDPR (necessary for entering into and performance of an agreement)	Until the service agreement has been performed
Taking steps to enter into an agreement and provide the B2B Installments service	Article 6(1)(b) of the GDPR (necessary for entering into and performance of an agreement)	Until the service agreement has been performed
Processing of Personal Data from public business registers for the purpose of offering and providing financial services	Article 6(1)(f) GDPR (legitimate interest of the Company in improving the quality of services provided to the User) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement	Until the Company's services are no longer used or until an effective objection to Personal Data processing is expressed

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	concluded with the Company	
Provision of the Delivery Service (including with the use of „Ship with from Allegro" functionality by Sellers)	Article 6(1)(b) of the GDPR (necessary for the performance of an agreement for services provided by the Company via the Platforms, including the Delivery Service)	Until the service agreement has been performed
Taking steps to enter into an agreement and provide the Allegro Pay service	Article 6(1)(b) of the GDPR (necessary for entering into and performance of an agreement)	Until the service agreement has been performed
Taking steps to enter into an agreement and provide services related to the fulfillment of the Fundraising Goals in Charity Offers	Article 6(1)(b) of the GDPR (necessary for entering into and performance of an agreement)	Until the service agreement has been performed
Buyer Protection for sales agreements with other Users entered into via the Platforms	Article 6(1)(b) of the GDPR (necessary for the performance of an agreement)	For a maximum period of 24 months after the Transaction is completed
Paying out compensation under Allegro Buyer Protection	Article 6(1)(b) of the GDPR (necessary for the performance of an agreement)	Until the service agreement has been performed
Support for credit services, including for the purpose of selecting a third-party provider and transaction handling, in particular, by assessing the lending potential of Users based on their activity on Allegro	Article 6(1)(f) GDPR (legitimate interest of the Company in improving the quality of services provided to the User) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Until the Company's services are no longer used or until an effective objection to Personal Data processing is expressed
Taking actions aimed at concluding an insurance agreement by you, including granting you a discount in the insurance premium	Article 6(1)(b) of the GDPR (necessary for entering into and performance of an agreement)	Until the service agreement has been performed
Support for insurance of purchased Goods	Article 6(1)(f) GDPR (legitimate interest of the	Until the Company's services are no longer used or until an

	Company in improving the quality of services provided to the User) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	effective objection to Personal Data processing is expressed
Ensuring that payment services are provided, sales commissions are paid on Transactions, and payments on the Platforms are secured	Article 6(1)(f) GDPR (legitimate interest of the Company in improving the quality of services provided to the User) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Until the Company's services are no longer used or until an effective objection to Personal Data processing is expressed
Enabling contact with a nonprofit organization in the event of making a payment on the charytatywni.allegro.pl platform, or customized offers and services based on your previous activity	Article 6(1)(a) of the GDPR (User consent)	Until consent is withdrawn
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of Associated Services, where necessary	Article 6(1)(c) of the GDPR in conjunction with Article 70 § 1 of the Tax Ordinance Act (necessary for compliance with a legal obligation) or other applicable regulations	5 years starting from the end of the calendar year in which the tax was due for payment
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of Associated Services, where necessary	Article 6(1)(c) of the GDPR in conjunction with Article 74 of the Accounting Act (necessary for compliance with a legal obligation) or other applicable regulations	5 years starting from the year following the fiscal year in which the Transaction was made
Exercise or defense of legal claims arising from an agreement or related to the	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection	Until the last day of the calendar year following the expiration of a

provision of Associated Services, including debt collection or participation in court, arbitration, and mediation proceedings	of the Company's rights) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	3 years' period after the service is no longer provided

User support and contact form

When you contact the Company service department, either through outgoing or incoming calls, also by calling the Company call center, the Company may process (for example, store or analyze) your Personal Data for Platform operating purposes.

The Company may also collect your Personal Data if you contact us using the tools available on Allegro, including the Allegro contact form. This Personal Data is necessary for the Company to contact you and to allow you to contact other Users, for purposes directly related to the operation of Allegro, for example, in connection with the conclusion of sales contracts as part of Transactions. The contact form provided by the Company must not be used to send private correspondence unrelated to the execution of Transactions and any use for such purposes may violate the Allegro Terms & Conditions. In order to prevent violations of law, including unfair practices, the Company collects data regarding communications made using the aforementioned form. The Company may also analyze and block, using special software, the content of messages exchanged between Users via the aforementioned contact form, in particular, if they are spam (unsolicited advertising information), contain prohibited content (e.g., they prompt to commit crimes), otherwise jeopardize the safety of services or functionalities e.g., their aim is to unlawfully obtain the password to a given Account or violate the Allegro Terms & Conditions.

To handle the queries addressed to Company, also through the contact form, we process your Personal Data in accordance with the rules described in the table below. For the purposes described in this part, we may use artificial intelligence (AI) systems or models. Your Personal Data can also be processed for other purposes, including analytical and marketing purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

Purpose of Personal Data processing	**Legal grounds for Personal Data processing**	**Period of storage of Personal Data for a specific purpose (retention period)**
Contacting Users, also for purposes related to the provision of services and User services through available communication channels, in particular, emails, phone calls, and social media channels (such	Article 6(1)(b) of the GDPR (necessary for the performance of an agreement)	Until the services are no longer provided

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as Facebook Messenger, Instagram, Twitter, WhatsApp, ~~or~~ WeChat, or WeCom), chatbot (generating automatic answers);		
Handling Users' requests submitted in particular to the User service department and via the contact form, when they are not directly related to the performance of the agreement	Article 6(1)(f) GDPR (legitimate interest of the Company in responding to received queries) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Until a the inquiry has been answered or the request has been fulfilled
Prevention of breaches in ongoing communication	Article 6(1)(f) of the GDPR (legitimate interest of the Company in ensuring the security of the services provided) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Until the end of the communication
Application and development of automated communication channels (machine learning)	Article 6(1)(f) of the GDPR (improving the algorithm for the functioning of automated communication channels)~~.~~—or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	For a period of 12 months from the time when a particular message is sent
Exercise or defense of legal claims arising from an agreement or related to the provision of services, including debt collection or participation in court, arbitration, and mediation proceedings	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's rights) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Until the last day of the calendar year following the expiration of a 3 years' period after the service is no longer provided

Loyalty programs, competitions, promotional campaigns

From time to time, the Company runs competitions or promotional campaigns. Such events may also consist of making content or services available in return for providing your Personal Data or giving your consent to their processing. If you decide to take part in an event of that kind, your Personal Data (such as the necessary contact details) may be used by the Company to organize the competition in an efficient way, for example, to notify the winner. Contact details of Users taking part in the events voluntarily are processed by the Company in compliance with the applicable law and for the purposes of such events. Users may also join loyalty programs via the Marketplaces.

If you take part in a program, competition, or promotional campaign, your Personal Data may be used by the Company in accordance with the table below. However, more specific rules for processing Personal Data may be set out in dedicated event terms and conditions. For the purposes described in this part, we may use artificial intelligence (AI) systems or models. Additionally, your Personal Data can be processed for other purposes, including analytical and marketing purposes, creating autonomous tools to automate processes on the Platform, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

Purpose of Personal Data processing	**Legal grounds for Personal Data processing**	**Period of storage of Personal Data for a specific purpose (retention period)**
Taking steps to enter into an agreement and provide services in the scope of enabling participation in the loyalty program	Article 6(1)(b) GDPR (necessary for entering into and performance of an agreement) or — if you provide optional Personal Data which are not necessary — Article 6(1)(a) GDPR (consent)	Until the end of participation in the loyalty program or, for optional Personal Data, until the withdrawal of consent
To enable participation in a competition or promotional campaign	Article 6(1)(f) of the GDPR (legitimate interest in carrying out obligations arising from making a public commitment, organization of competitions or similar campaigns, including in connection with carrying out activities to promote the Company's brand) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Until the end of participation in the competition (e.g., awarding the prize) or promotional campaign, or until an effective objection is submitted
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 70 § 1 of the Tax Ordinance Act (necessary for compliance with a legal obligation) or other applicable regulations	5 years starting from the end of the calendar year in which the tax was due for payment

Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 74 of the Accounting Act (necessary for compliance with a legal obligation) or other applicable regulations	5 years starting from the year following the fiscal year in which the Transaction was made
Exercise or defense of legal claims arising from an agreement or related to the enabling of participation in the event/holding the event, including debt collection or participation in court, arbitration, and mediation proceedings	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's rights) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Until the last day of the calendar year following the expiration of a 3 years' period after the end of participation in the event/holding the event

Marketing activities

The Company may also use your Personal Data to carry out marketing activities, also in situations where you provide your Personal Data, when we receive your Personal Data from entities cooperating with us or give your consent to its processing. In return the Company makes content or services available to you. Such activities may include:

- displaying marketing content not customized to your preferences on the Marketplaces or in the Mobile Application, or in the settings of the cooperating entities' platforms or in the settings of the cooperating entities' platforms (contextual advertising). If Personal Data is used to display contextual advertising, they are processed in pursuance of the legitimate interest of the controller or a third-party in promoting Company's own activities or third-party activities or, in the case of Users who are also subject to the PIPL, concurrently based on the expressed consent;

- displaying marketing content customized to your preferences, including customization of listing categories or individual offers in Platform settings or settings of platforms of entities cooperating with the Company based on your activity on the Marketplaces or platforms of entities cooperating with the Company (behavioral advertising). The display of marketing content in the indicated scope is also carried out jointly with entities cooperating with the Company, which means displaying marketing content also on the platforms of entities cooperating with the Company. Your Personal Data, including Personal Data collected by means of cookies or similar technologies (e.g., pixels, SDK, or tags), are then processed by the Company and cooperating entities for marketing purposes. Such activities are only undertaken based on your consent, which you can withdraw at any time, or if you meet specific conditions. For more information, see section 4 of the Policy or additional policies or Terms & Conditions describing the potential cooperation of the Company with cooperating entities, which we present at the time of obtaining consent or checking compliance with certain conditions;

- displaying marketing content (contextual and behavioral) in the advertising space of third-party platform operators (e.g., Meta Platforms Ireland Limited, Google Ireland Limited, TikTok Technology Limited, TikTok Information Technologies UK Limited, Microsoft Ireland Operations Limited) based on your activity on the Platform and personal data including your email address, telephone number or mobile device identification number linked with your Account, allowing the third-party operator to identify you as its user (excluding Junior Accounts). The transfer of personal data takes place in a hashed form, which means that if you are not registered on the respective platform of a third-party operator or if you are registered with other identification data, the third-party platform operator cannot read the data provided to it. Such actions are taken on the basis of the legitimate interest of the Company, and you may object against them at any time or, in the case of Users who are also subject to the PIPL, concurrently based on the expressed consent;

- displaying marketing content on request of entities cooperating with the Company on the basis of identification data received from them, such as your e-mail address, contact number, or mobile device identification number (external advertisers may request us to create groups of recipients and select personalized ads based on data provided to them directly by you or obtained by them from other third parties). Such actions are taken on the basis of the legitimate interest of the Company, and you can object against them at any time or, in the case of Users who are also subject to the PIPL, concurrently based on the expressed consent;

- carrying out other activities related to the direct marketing of goods and services (sending commercial information by electronic means or other marketing activities) through various electronic communication channels, including email, text/MMS, and push messages. We may also contact you by telephone. Such activities are undertaken based on the legitimate interests of the Company or the legitimate interests of the entities cooperating with the Company, in particular, as part of Additional Services and on your consent to receive said messages or information. You may withdraw your consent at any time;

- sending satisfaction surveys in connection with the Company's participation in the "Customer Verified" program provided by the Heureka platform operator or other similar programs provided by the Zboží platform operator or another entity or entities. Once you have given your consent, you will receive an email with a satisfaction survey in connection with each Transaction you have concluded as a Buyer. The Heureka platform operator, the Zboží platform operator, or other similar entity cooperating with the Company, acting as the Company's processors, will receive your email address from the Company, along with the information on the Goods purchased. Personal Data will not be processed for any purpose other than sending the satisfaction survey and measuring conversion. Such actions are taken based on the legitimate interest of the Company, which involves assessing your satisfaction level in connection with the Transaction concluded and the Goods purchased or, in the case of Users who are also subject to the PIPL, concurrently based on the expressed consent, and based on your consent for receiving these surveys. You can withdraw your consent at any time. In addition, you can opt out of receiving satisfaction surveys by clicking on the link in the survey — in this case, you will not receive another satisfaction survey.

We process your Personal Data in accordance with the rules described in the table below in connection with our marketing activities. Your Personal Data can also be processed for other purposes, including analytical purposes, creating autonomous tools to automate processes on the Platform, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy. For the purposes described in this part, we may use artificial intelligence (AI) systems or models.

Purpose of Personal Data processing	**Legal grounds for Personal Data processing**	**Period of storage of Personal Data for a specific purpose (retention period)**
Display of contextual advertising (direct marketing of own services or goods of the Company or services or goods of third parties)	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the promotion of the Company's or third-party goods or services) or, in the case of Users who are also subject to the PIPL, concurrently based on the expressed consent	Until the Platforms or the Mobile Application are no longer used
Displaying behavioral advertising based on viewing history, customization of listing categories or individual offers in Platform settings or settings of platforms of entities cooperating with the Company based on activity on the Marketplaces or platforms of entities cooperating with the Company	Article 6(1)(f) of the GDPR in conjunction with Article 398 and 399 of the Electronic Communications Law (legitimate interest of the Company in the promotion of the Company's or third-party goods or services in connection with expressed consent) or, in the case of Users who are also subject to the PIPL, concurrently based on the expressed consent	Until the withdrawal of consent (based on the provisions of the Electronic Communications Law) or expressing an effective objection to Personal Data processing
Displaying ads in the advertising space of third-party platform Provider based on your identification data or the data of your device	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the promotion of the Company's or third-party goods or services) or, in the case of Users who are also subject to the PIPL, concurrently based on the expressed consent	Until the Company's services are no longer used, or until an effective objection to Personal Data processing is expressed
Displaying ads in the advertising space of third-party platform Provider based on your identification data or the data of your device	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the promotion of goods or services of entities cooperating with the Company) or, in the case of Users who are also subject to the PIPL,	Until the Company's services are no longer used, or until an effective objection to Personal Data processing is expressed

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	concurrently based on the expressed consent	
Contacting Users for purposes of permitted marketing activities, via available electronic communication channels, in particular, emails, text/MMS, and push messages, contact by telephone	Article 6(1)(f) of the GDPR in conjunction with Article 398 of the Electronic Communications Law (legitimate interest of the Company in the promotion of the Company's or third-party goods or services in connection with expressed consent for a communication channel) or, in the case of Users who are also subject to the PIPL, concurrently based on the expressed consent	Until the withdrawal of consent to receive messages or information (based on the provisions of the Electronic Communications Law) or expressing an effective objection to Personal Data processing

Analytical and statistical activities and surveys

Your Personal Data can be processed by the Company for analytical and statistical purposes. For this purpose, we can also use artificial intelligence (AI) systems or models. In this case, we use your Personal Data for the purposes of activity analysis, identification of purchase preferences, creating autonomous tools to automate processes on the Platform, and improving the Company's functionalities and service quality. Whether the Company will be permitted to process information collected through cookies or similar technologies (including pixels, SDK, or tags) for analytical and statistical purposes depends on the User's consent to the storage of this information in the User's terminal device. For more information, see Section 4 of the Policy.

The Company collects Personal Data from Users that can be used to investigate User preferences and adjust the offering of the Company to User needs by means of surveys sent to Users by email or made available directly on the Marketplaces. Such Personal Data is also used for the purposes of statistical analysis. Additionally, Personal Data collected by means of training surveys made available in connection with the provision of the Allegro Academy within User Accounts can be used to promote this training via the Company.

We process your Personal Data in accordance with the rules described in the table below in connection with our analytical and statistical activities. Your Personal Data can also be processed for other purposes, in particular, to guarantee the security of our services, as you will learn from further paragraphs of this Section of the Policy.

Purpose of Personal Data processing	**Legal grounds for Personal Data processing**	**Period of storage of Personal Data for a specific purpose (retention period)**
Conducting analytical and statistical activities	Article 6(1)(f) of the GDPR (legitimate interest of the Company in analyzing Personal	Until the end of storage of the User's Personal Data in connection with another active purpose of

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	Data, including User activity, to optimize services, offer functionalities, and support Users) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	processing, or until an effective objection to Personal Data processing is expressed (however, no longer than until the last day of the calendar year following the expiration of a 3 years' period after the services are no longer provided by the Company)
Platform traffic management including monitoring of Users' activity, which covers keywords searched for and Offers listed	Article 6(1)(f) of the GDPR (legitimate interest of the Company in analyzing User activity to optimize the services provided) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Personal Data are processed in real time and, therefore, will be stored until the User no longer uses the services provided by the Company on the Platforms (that is, until the User leaves the website)
Conducting surveys, research, and analyses on the Platforms, including in terms of functioning, improving the operation of available services, or estimating the main interests and needs of visitors	Article 6(1)(f) of the GDPR (legitimate interest of the Company in analyzing User activity to optimize the services provided) or, in the case of Users who are also subject to the PIPL, concurrently as part of performing the agreement concluded with the Company	Personal Data are processed in real time and, therefore, they will be stored until the User no longer uses the services provided by the Company on the Platforms (that is, until the User completes a survey or analysis)

Ensuring the security of the provided services and enforcing the terms of the Allegro Terms & Conditions

Where necessary in order to ensure the security of services, the safety of Users and continuity of the Marketplaces or the Mobile Application, the Company may automatically obtain and record your Personal Data transmitted to the server by web browsers or your devices if you use the Marketplaces or the Mobile Application.

In order to guarantee an adequate security level, the Company obtains and records Personal Data transmitted to the server by web browsers or your devices, as well as via the interaction with the Marketplaces itself (including: technical components of the device, software parameters, browser settings, location data, and information on the use of the Marketplaces) in such a way as to create a unique digital 'fingerprint' of the devices or instances of applications that you use. The Company may also use this digital 'fingerprint' for the purpose of additional User authentication, as part of the authorization methods used. Such measures allow us to prevent abuse and fraud.

In order to counteract abuse, fraud, activities that violate rules of morality, the Allegro Terms & Conditions, and attempts to use your Account without authorization, the Company provides Lexisnexis Risk Solutions (EUROPE) Limited with Personal Data and certain Personal Data from your online interactions. These data allow querying the anonymous digital identity network (DIN) consisting of events originating from the entities participating in the network. Personal Data outside the IP address is provided by us in a masked form in such a way that it is not possible to identify you. Information about the processing of data by Lexisnexis Risk Solutions (EUROPE) Limited can be found here.

In order to counteract misuse, fraud, or any activities that infringe the rules of good conduct, the Allegro Terms & Conditions, or applicable laws (including national or international restrictive measures), or behaviors that have a negative impact on the security of operation of Allegro and harm other Users, we automatically process Personal Data concerning your activity on Allegro, data provided in the registration forms and resulting from links to other accounts, and the functionalities and tools used, including from the moment the Registration is started (including before the stage of identity verification or full activation of the Account).

In order to counteract the occurrences listed above, we will make decisions in your case based on automated data processing, including profiling. For the purposes described in this part, we may also use artificial intelligence (AI) systems or models. **In cases where the links or risk signals are ambiguous, automated decisions are subject to initial verification by authorized employees of the Company.**

Such operations may result in limiting the use of services or functionalities such as automatic suspension or reinstating of the Account (or its particular functionalities), participation in specific programs being enabled or disabled, payouts of amounts collected being limited, reviews being canceled, or sales commission being re-charged automatically.

The Company, acting as a postal Provider, fulfils obligations in the scope of applying specific restrictive measures, including the obligation to freeze the assets of persons entered on the relevant sanctions lists, in accordance with the regulations on counteracting money laundering and terrorism financing.

We process your Personal Data according to the rules described in the table below.

Purpose of Personal Data processing	**Legal grounds for Personal Data processing**	**Period of storage of Personal Data for a specific purpose (retention period)**
Ensuring the security of services or functionalities we provide to you by electronic means, and ensuring safe traffic	Article 6(1)(b) of the GDPR (necessary for the performance of an agreement in accordance with the requirements of the provision of the e-commerce platform service by a digital service provider within the meaning of the Act on the National Cybersecurity System)	Until the User no longer uses the services

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Counteracting misuse, fraud, any activities that infringe the rules of good conduct, the Allegro Terms & Conditions or applicable laws, or behaviors that have a negative impact on security (including through automated verification of links from the moment the Registration is started and immediately after Registration, including before the stage of identity verification or full activation of the Account)	Article 6(1)(b) of the GDPR (necessary for the performance of an agreement with regard to supporting the security of the Company and Users, and counteracting misuse)	Until the User no longer uses the services
Compliance with legal obligations to restrict access to the services or functionalities provided by Allegro on the basis of specific provisions.	Article 6(1)(c) of the GDPR (necessary for the compliance with legal obligations under specific legislation)	Until the User no longer uses the services
Fulfillment of obligations related to counteracting money laundering and terrorism financing	Article 6 Section 1 letter c of the GDPR in connection with Articles 117-119 of the Act on Counteracting Money Laundering and Terrorist Financing or other applicable regulations	5 years from the date of the last analysis provided for in the anti-money laundering regulations, except for cases where the supervisory authority orders longer storage of personal data

Section 4. IP address, cookies or similar technologies, location, and identification numbers of mobile devices, and information concerning profiling

Company may collect your Personal Data via the Marketplaces using such technologies as cookies or similar technologies (including pixels, SDK, or tags). The use of such technologies by the Company is described in detail at https://allegro.pl/regulamin/pl/polityka-plikow-cookies.

The Mobile Application and Allegro Lokalnie service will collect information about the current location of your device if you provide such Personal Data to us. The Company will retain such Personal Data only where you use the remote parcel pick-up option in the apps. Before you start downloading the location information, you will be asked to give your consent to this. The use of such location-related Personal

Data by the Company is described in detail at https://allegro.pl/regulaminy/udostepnianie-lokalizacji-yVx7ezEWySE.

The Mobile Application uses the Google Account service to authenticate the User's device and verify the User's identity. During the authentication and verification process, the User's Personal Data is not shared with the service operator.

For the purposes of processing indicated in Section 3, in particular to carry out marketing and analytical activities, and in connection with the operation of the Account, the Company uses profiling in some cases. This means that through automatic processing of Personal Data, we assess selected factors and information about Users, in particular their activities on Allegro, including on the basis of their purchases made, history of offers viewed, and services used, in order to analyze their behaviors or create a forecast for the future. This allows for better matching the displayed content to the individual preferences and interests of the User.

Section 5. Users' rights in the context of Personal Data processing and how to exercise them

We enable you to exercise all rights you may have under the GDPR, i.e., the rights described in Articles 15 to 22 of the GDPR and PIPL. For a detailed description of each right, please see below.

The right of access to Personal Data enables you to be informed by the Company how your Personal Data is processed by the Company, including specifically the purposes of and legal grounds for the processing, the scope of Personal Data which is retained, the entities with which your data are shared and the planned time of erasure.

To **obtain a copy of your Personal Data** processed by the Company, you can exercise your right in this respect.

You may exercise **the right to the rectification of Personal Data** if you notice that your Personal Data is incorrect or incomplete. If this is the case, we undertake to remove any potential inaccuracies or errors in the Personal Data being processed and to complete the Personal Data where required.

You may exercise **the right to the erasure of Personal Data** if: your Personal Data is no longer necessary in relation to the purposes for which they were collected or otherwise processed by the Company; you withdraw your consent to Personal Data processing; you object to the processing of your Personal Data and there is no other legal ground for the processing, or your Personal Data have been unlawfully processed. In order to exercise your right to the erasure data, you have to terminate your agreement first. You will find a detailed description of how to exercise your right to erase Personal Data here.

You may exercise **the right to the restriction of processing of Personal Data** if you notice that your Personal Data is incorrect — you may obtain restriction of processing of your Personal Data for a period enabling us to verify the accuracy of the personal data; the processing is unlawful but you oppose the erasure of the personal data; we no longer need your Personal Data but you may require them for the

defense or exercise of legal claims or you have objected to the processing of your Personal Data pending the verification whether our legitimate grounds override yours.

You may exercise **the right to Personal Data portability** if the processing of your Personal Data is based on consent or on a contract between you and the Company, and when the processing is carried out by automated means.

You may exercise **the right to object to the processing of Personal Data for marketing purposes** at any time if your Personal Data has been processed for marketing purposes, without the need to justify your objection.

You may exercise **the right to object against the processing of Personal Data** for other purposes at any time, on grounds relating to your particular situation, if your data have been processed for the purposes of the legitimate interests pursued by the Company (e.g., for analytical or statistical purposes). Any objection in this respect should be justified.

In the case of Users who are also subject to the PIPL regulations, the right to object or refuse processing is granted in line with the rules and to the extent provided for in the GDPR and the relevant PIPL regulations.

You may exercise **the right to withdraw your consent** at any time where your Personal Data is processed based on consent, without affecting the lawfulness of processing based on consent before its withdrawal.

You can exercise your **right to human intervention, express your point of view, and contest an automated decision taken against you** at any time if an automated decision has been taken against you that produces legal effects or similarly significantly affects you.

Notwithstanding the provisions above, we have prepared a special instruction for Users who would like to exercise their rights under the GDPR. This document describes in detail how Users can exercise their rights against Company and it is available here.

If you exercise **the right to object** to Personal Data profiling, you should log out of all devices and delete cookies from them (in some cases, the process may take up to 48 hours). The instruction on how to delete cookies is available in the Cookies Policy here.

You can also contact the data protection officer using a contact form (available here for Buyers and here for Sellers).

Please note that **you may lodge a complaint** in relation to us processing your Personal Data with a supervisory authority, i.e., the President of the Office of Personal Data Protection (address: Prezes Urzędu Ochrony Danych Osobowych, ul. Moniuszki 1A, 00-014 Warszawa).

In addition, if you are a User subject to the PIPL, you have the right to have the personal data processing rules explained to you. For this purpose, you may contact the Company as described in Part 9 of the Policy. At the same time, the Policy serves as the primary point of reference for exercising this right.

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Section 6. Personal Data recipients

The recipient of personal data is any third party to which the Company discloses your Personal Data — regardless of whether it acts on our behalf or processes data on its own behalf.

The Company cooperates with external **service providers who process your Personal Data only on behalf of and for the Company (as processors).** These entities are not authorized to use your Personal Data for their own purposes, and their activities are subject to applicable laws and concluded data processing agreements. The scope of such cooperation includes in particular the following services:

- Providing **technical and IT infrastructure**, including storing personal data, providing cloud solutions, operating systems, databases, and tools based on artificial intelligence (AI) models;
- **Handling traffic and analytics** by providing analytical, statistical, and fraud prevention solutions;
- Engaging **in marketing and personalization activities**, which includes selecting, delivering, and measuring the effectiveness of ads and personalized content on the Marketplaces and in the Mobile App;
- Providing **general operational support** and merchant service, which includes handling debt collection processes, providing training platforms (including online training services), tools to improve order fulfillment and User service;
- Providing **consulting, advisory, and operational audit services**, including support from external business, legal, and tax advisors, as well as entities providing consulting, auditing (including IT, security, and process compliance audits), and operational services to the Company;
- Providing **protection against automated attacks** (bots or spam) using the Google reCAPTCHA tool provided by Google Ireland Ltd. to analyze hardware and software for security or other similar tools.

The Company also cooperates with external **service providers who process your Personal Data as independent controllers.** Such entities, after receiving Personal Data, become separate controllers of Personal Data and process them for their own purposes and for the implementation of agreements. The scope of such cooperation includes in particular the following services:

- Sharing your data **with the other party of the Transaction** concluded on the Marketplace (and in the case of Charity Offers — **also with Charities**) for the purpose of performing it;
- Sharing **your image (profile picture) as part of communication in the Message Center** so that it is visible to other Users;
- Provision of services by **logistics operators and carriers**, i.e., courier and postal companies accepting, packaging, delivering, and tracking parcels;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- Provision of services by **Associated Service providers and financial institutions**: Banks, credit or financing providers, insurers, and payment service providers for the purpose of assessing creditworthiness, handling payments, identity verification, and Transaction insurance;

- As part of cooperation with **entities operating classified ads portals, platforms that collect reviews and post-transaction surveys**, as well as entities cooperating as part of external advertising campaigns;

- Sharing Personal Data with **nonprofit organizations** on charytatywni.allegro.pl to enable them to send thank-you messages for donations, but only with the User's express and separate consent;

- Sharing Personal Data with **legal successors** in the event of restructuring, a merger, or the sale of the business or any part thereof; in such cases, your data may be transferred to the new owner to ensure continuity of services;

- Provision of services by **statutory auditors and audit firms** in the scope of auditing and reviewing the Company's finance reports and the performance of other services reserved by law for statutory auditors (where such entities act as separate data controllers in connection with the performance of their statutory professional duties).

Note that **if you sell through a Business Account**, you receive Personal Data of other Users (Buyers) from the Company in connection with the Transactions you enter into, in the scope necessary to complete the Transactions, and you become a separate data controller. This means that you are required to fulfill all obligations under the GDPR and the PIPL (for Users to whom the PIPL applies) toward those Users, including those related to their rights. If you are a Buyer, this means that any questions, concerns, or requests regarding the processing of your Personal Data by the Seller in connection with a Transaction to which you are parties should be addressed to the Seller, and the Seller should, in their own interest and at their own responsibility, respond to and address them.

The Company shares your Personal Data with the **relevant government authorities, public institutions, and supervisory authorities** where required by law or pursuant to an order issued by a competent authority. This applies in particular to the indicated public administration bodies:

- **Law enforcement and judicial authorities**, i.e., courts, public prosecutor's office, the Police, and other services in connection with proceedings concerning possible violations of the law, fraud, or abuse, including on the Marketplaces,

- **Tax and revenue authorities**: To fulfill legal obligations, including reporting obligations, arising from applicable laws (including those arising under DAC7, the VAT Act, or the Act on the Exchange of Tax Information);

- **The General Financial Information Inspector** (**GIIF**), in the performance of duties related to the prevention of money laundering and terrorist financing;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- **Market surveillance authorities**: To fulfill legal obligations arising from applicable laws (including those arising under the GDPR, the DSA, or the GPSR).

The Company may also transfer **anonymized data** (i.e., data that do not allow specific Users to be identified) to trusted partners, research agencies, and third-party providers. Such transfer takes place to assess the attractiveness of ads and services, improve the quality and effectiveness of the Company's offerings and those of its partners, and support scientific research carried out in the public interest.

If you need detailed information about the above-mentioned entities, such as contact details, specific purposes, means of transferring Personal Data, and the categories of Personal Data transferred, contact us as specified in Part 9 of the Policy.

Section 7. Transfers of Personal Data to countries outside the European Economic Area

Your Personal Data may be transferred outside the European Economic Area, for example, to:

- DataDog, Inc with its registered office in New York, USA, in connection with the use of Personal Data processing services offered by this party to ensure the provision of services offered on Allegro by the Company;

- Khoros, LLC. with its registered office in San Francisco, USA, in connection with using the community available at https://spolecznosc.allegro.pl/ by Users, for the exchange of knowledge and mutual assistance between its members,

- Regulatory DataCorp Limited with its registered office in London, United Kingdom, in connection with the use of services supporting analysis for the purpose of counteracting money laundering and terrorism financing,

- Shenzhen Allegro Business Services Co., Ltd., with its registered office in Shenzhen, the People's Republic of China, in connection with providing support and customer service to Users (Sellers) who are established or reside in the People's Republic of China or conduct business from the People's Republic of China, primarily with respect to such Sellers' Personal Data, and in the scope necessary to provide the above-mentioned support services,

- another User (Seller) in connection with the Transaction. If a User enters into a Transaction with a Seller located outside the European Economic Area, Personal Data are transferred outside the European Economic Area on a one-time basis for the purpose of completing that specific Transaction. The transfer of Personal Data is necessary for the performance of the agreement between the Company and the Users entering into the Transaction, as well as for the completion of the Transaction between the Users.

At the same time, as part of cooperation with processors, data processing may be further entrusted to entities that may transfer data to countries outside the European Economic Area. Parties that systematically process data for Allegro include:

- EasyGenerator B.V. with its registered office in Rotterdam, the Netherlands, provider of e-learning services offered in the Allegro Academy;

- Google Cloud Poland sp. z o. o. with its registered office in Warsaw, Poland, in connection with the use of the electronic mail system and the Google Workspace tools, for statistical and administrative purposes and in connection with the use of Personal Data processing services offered by this party to ensure the provision of services by the Company offered on Allegro;

- Google Ireland Limited, with its registered office in Dublin, Ireland, in connection with the use of the Google reCAPTCHA system in order to ensure security;

- INFOBIP sp. z o.o., with its registered office in Wrocław, Poland, in connection with the use of Personal Data processing services offered by this entity for the sending of SMS messages,

- Lexisnexis Risk Solutions (EUROPE) Limited, based in Dublin, Ireland, in connection with the use of the ThreatMetrix service to ensure the security of the provision of services by the Company offered on Allegro;

- Microsoft Ireland Operations, Ltd with its registered office in Dublin, Ireland, in connection with the use of Personal Data processing services offered by this party to ensure the provision of services by the Company offered on Allegro;

- Meta Platforms Ireland Limited with its registered office in Dublin, Ireland, in connection with the use of the authentication services offered by this party;

- OpenAI Ireland Ltd (OpenAI) with its registered office in Dublin, Ireland, in connection with the use of Personal Data processing to ensure the provision of services offered on Allegro by the Company;

- SFDC Ireland, Ltd (SalesForce) with its registered office in Dublin, Ireland, in connection with the use of Personal Data processing services offered by this party to ensure the provision of services by the Company offered on Allegro;

- Snowflake Computing Netherlands, B.V. with its registered office in Amsterdam, the Netherlands, in connection with the use of Personal Data processing services offered by this entity, aimed at ensuring the provision of services offered on Allegro by the Company.

- Genesys Cloud Services BV with its registered office in Amsterdam, the Netherlands, in connection with the use of Personal Data processing services offered by this party to ensure the provision of services offered on Allegro by the Company.

The Company always relies on mechanisms ensuring an adequate level of protection, for example, by using standard contractual clauses for the transfer of Personal Data to Personal Data processors established in third countries approved by the European Commission. You can receive copies of such

clauses from the Company by writing to iod@allegro.pl or iod@allegro.cz (dedicated to service in Czech) or iod@allegro.sk (dedicated to service in Slovak) or iod@allegro.hu (dedicated to service in Hungarian).

In the case of Users (Sellers) who are established or reside in the People's Republic of China or conduct business from the People's Republic of China, Personal Data may be transferred outside the People's Republic of China to the entities indicated above. The Company will comply with all the requirements provided for in applicable laws, such as:

- obtaining a separate consent, if consent is the legal basis for processing;
- carrying out a data protection impact assessment;
- obtaining a positive verification in the scope of cross-border transfer, if required.

If you need detailed information about the above-mentioned entities, such as contact details, specific purposes, means of transferring Personal Data, and the categories of Personal Data transferred or procedures for exercising rights against recipients under applicable local laws, contact us as specified in Part 9 of the Policy.

Section 8. Amendments

If necessary, the Company may amend the Policy. In this case, paragraphs 14.1 and 14.2 of the Allegro Terms & Conditions apply accordingly.

Section 9. Contact details

For more information on the processing of your Personal Data and answers to questions concerning the Privacy Policy, please contact our data protection officer. The contact details are as follows:

email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in Czech) or iod@allegro.sk (dedicated to service in Slovak) or iod@allegro.hu (dedicated to service in Hungarian),

mailing address: Inspektor Ochrony Danych Allegro sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań.

You can also contact the data protection officer using a contact form (available here for Buyers and here for Sellers).

If the Seller has additional support, the relevant information or assistance in obtaining it may also be provided by the Account Manager.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 6

Appendix No. 6. Junior Account principles

1. Natural persons younger than 18, who according to the provisions of their native law have limited legal capacity due to reaching the age:

Age	Country of the native law
13 years	Poland
15 years	Czechia
15 years	Slovakia
16 years	Hungary

may be Junior Account Users.

2. In order to Register an account, an appropriate form must be completed, in which the date of birth is additionally provided.

3. During the Registration, the Junior Account User must declare that they obtained the consent of their legal guardian to conclude agreements on Allegro.

4. The Junior Account User or persons required by law or agreement to supervise them shall be held liable for actions of the Junior Account User on Allegro, in particular, they shall be held fully liable for damage caused to the Company and third parties.

5. In accordance with the provisions of the Terms & Conditions of individual services the Junior Account User shall not have access to all services and functionalities offered on Allegro.

6. Junior Account User may not buy or sell Goods in Transactions listed in the following categories:

- Real Estate;
- Erotica;
- Cars;
- Motorcycles;
- Other Vehicles and Boats;
- Tobacco Accessories;
- Weapons;
- Air Guns;
- Stun Guns;
- Pepper Sprays;
- Fireworks;
- OTC Medication;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- Investment Products;
- Collectible Gold Coins;
- Non-prescription veterinary drugs;
- Alcohol Accessories;
- For Adults;
- Alcohol;
- Alcohol-free;
- Energy Drinks;
- Plant Protection Products for Professionals;
- Allegro Wakacje;
- Medical Services.

7. The restrictions on Junior Account referred to in paragraphs 5 and 6 above shall be lifted:

a. automatically, when the Junior Account User has reached 18 years of age unless national laws provide for a different age of majority,

b. upon the Junior Account User's written request, after reaching the age of majority in other cases provided for in law.

8. If the person specified in paragraph 1 uses the Company Account, the Company Account may be subject to restrictions related to the sale or purchase of Goods on Allegro, as specified in paragraphs 5 and 6.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 7A

Appendix No. 7A. Terms & Conditions of PayU Service

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Section 1. General Conditions for Providing Services

These Terms & Conditions of PayU Service (hereinafter "Terms & Conditions"), lay down the terms of payments made by Buyers who conclude Transactions exclusively on Allegro.

1.1. Information on the PayU service provider

The entity providing the payment service, (hereinafter: "PayU Service") to Users shall be PayU S.A. with the registered office in Poznań, 60-166 Poznań, at ul. Grunwaldzka 186, entered into the Register of Entrepreneurs kept by the District Court for Poznań – Nowe Miasto i Wilda in Poznań, 8th Commercial Division of the National Court Register under KRS no. 0000274399, share capital of PLN 7,789,000.00, paid in full, Tax Identification Number (NIP): 779-23-08-495 (hereinafter: "Payment Operator" During the provision of the PayU Service, the Payment Operator shall act as the provider of payment services within the meaning of the Act on Payment Services of 19 August 2011, hereinafter "the Act" The Payment Operator shall be supervised by the Polish Financial Supervision Authority (contact details to the PFSA Office: ul. Piękna 20; 00-549 Warszawa, post office box 419, contact number: (48) 22 262-58-00, knf@knf.gov.pl. The Operator has been entered into the register of national payment institutions kept by the Polish Financial Supervision Authority under No. IP 1/2012.

Overview of major features of the PayU Service

1.2. The PayU Service is a payment service as defined by the Act through which the Payment Operator accepts cash payments made by the Buyer via available payment channels to pay for Goods and Seller's payments towards refunds to Buyers, which are registered in the settlement tool maintained by PayU for the Seller. The aforementioned payments shall be transferred upon a monetary obligation arising from agreements concluded between Sellers and Buyers in Transactions. Transactions in categories

listed in Appendix No. 4 of the Terms & Conditions that are not subject to sales commission shall not be processed via PayU Service.

1.3. PayU Service for Users that includes the payment service referred in paragraph 1.2 shall be provided under a framework agreement within the meaning of the Act, the provisions of which have been presented in these Terms & Conditions.

1.4. The PayU Service provision agreement (the framework agreement) on the terms set out in these Terms & Conditions shall be concluded upon the conclusion of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions.

1.5. The agreement on the provision of the PayU Service to Users shall be concluded for the term of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions, referred to in paragraph 2.5 of the Allegro Terms & Conditions. The agreement on the provision of the PayU Service shall be terminated with immediate effect if — as a result of the verification procedure described in paragraph 2, and later during the term of the agreement, in accordance with the Act on Counteracting Money Laundering and Terrorist Financing (as regards the conclusion of agreements with politically exposed persons) — the provision of the PayU Service becomes conditional upon obtaining the approval of the senior management of the Payment Operator and such consent is not given as a result of the application of the procedures resulting from the aforementioned Act.

1.6. The text of the framework agreement referred to in paragraphs 1.3 and 1.4 is available at https://allegro.pl/regulamin/pl/artykul/appendix-no-7a-bEVbAwD7Btz in a manner that enables its recording and unchanged reproduction of the data stored.

1.7. Users shall not be required to open a bank account to be able to access and use PayU Service. Any transactions performed in such an account shall not be considered bank operations as defined in the Banking Law.

1.8. As part of the PayU Service:

a. Buyers can pay for Goods and other services offered on Allegro via payment channels that have been made available by the Payment Operator and are supported by payment service providers with the use of, e.g.:

- a payment card accepted by a bank or acquirer that cooperates to provide the PayU Service — in the case of payments for Goods in selected categories;
- other payment methods offered by the Payment Operator.

b. Users can make payouts upon their order by bank transfer into a bank account indicated by the Seller or an account maintained for the Seller in a different payment institution, in accordance with the provisions set out in paragraph 5.1.

c. Paying fees and sales commissions due to the Company for the services provided as part of Allegro if the Company makes such functionality available.

d. Amounts due to the User from the Company shall be accepted pursuant to the relevant provisions of the Terms & Conditions of Allegro (including, i.a., resulting from the implementation of cash on delivery payments by Buyers).

e. accepting Sellers' payments to process refunds to Buyer, on the terms set out in paragraph 4 below.

1.9. To provide the PayU Service, the Payment Operator shall use services offered by specialized financial institutions chosen with due diligence.

1.10. PayU Service can be provided to Users who have equipment enabling them to access the internet, including software to browse through online resources and an account maintained by a bank or a financial institution with its registered office in one of the European Union Member States or in a country respecting equivalent regulations concerning counteracting money laundering and terrorist financing.

1.11. In the case of any references herein to a time limit expressed in working days, "working day" shall mean a day other than Saturday and a public holiday.

1.12. Any financial transactions relating to the PayU Service shall be made in the starting currency specified by the Seller at the time of publishing the Offer (the "Base Currency"), the Conversion Currency (as defined below) or in a different currency supported by the Payment Operator and selected by the Buyer.

1.12a. In the case of payments in a currency other than the Base Currency, the Payment Operator shall convert the amounts denominated in Base Currency to the currency selected by the Buyer according to the exchange rate applied by the Payment Operator. Information such as the list of currently available currencies, amounts in the currency selected, and exchange rate applied for a given currency are presented to the Buyer in the Service, including in particular on the Offer page and directly in the Payment execution screen. For the avoidance of doubt, Base Currency shall remain the Transaction currency in such a case, i.e., upon the Buyer's executing the payment, the Seller shall receive the amount due in respect of the Transaction in the Base Currency and equal to the amount specified nominally by the Seller in the Offer.

The Payment Operator shall regularly update the available and applied currency exchange rates, which are subject to change. Such changes might result in differences in the amounts visible (including in the prices) at various Transaction stages. The exchange rate finally applied to a given payment shall be specified at the moment when the Buyer executes the payment and shall also be visible in the notification submitted to the Buyer upon payment execution, in accordance with paragraph 1.17 below.

At the same time, the Seller may decide that the payouts of the funds accumulated on the settlement tool, shall be made in one of the currencies provided by the Payment Operator, different from the Base Currency, through a conversion service (the "Conversion Currency") provided by the Payment Operator.

The Payment Operator regularly updates the available and applied conversion rates for the provided Conversion Currencies, which may be subject to change. The currency rate finally applied for a given payout is indicated at the time of the payout of the funds accumulated on the Settlement Tool made by the Seller.

1.12b. PayU Service for Sellers that includes the payment service referred to in paragraph 1.2 of the Terms & Conditions shall be provided under a framework agreement or a single payment service agreement within the meaning of the Act, as concluded with the Seller under these Terms & Conditions.

1.12c. Subject to paragraph 1.8(c), the PayU Service must not be used for any payments other than payments of Buyers' financial obligations resulting directly from agreements made in Transactions and payouts made pursuant to Section 5.

Agreement with the Seller

1.13. The PayU Service for the Seller that includes the service referred to in paragraph 1.2. of the Terms & Conditions will be provided subject to the following terms:

a. as the performance of a payment order concerning a single payment transaction within the meaning of Article 2(23) of the Act after each conclusion of a separate single payment transaction agreement with the Seller in accordance with the principles described in the Terms & Conditions (applies only to Allegro.pl);

b. a transaction under a framework agreement within the meaning of Article 2(31) of the Act, the provisions of which are specified in these Terms & Conditions.

Provision of the PayU Service for the Seller under a framework agreement

1.13a. PayU Service shall be provided as a service referred to in paragraph 1.13(b) of the Terms & Conditions to the Seller who has been subject to the Full Verification and also to the Seller who earlier has been subject to the Simple Verification and must undergo the Supplementary Verification in accordance with the requirements applicable to the Payment Operator under the provisions on counteracting money laundering and terrorist financing, where the Payment Operator has informed the Seller of the same, after carrying out the Full Verification or the Simple Verification respectively. The Supplementary Verification shall be required in particular when such verification is necessary due to the following:

a. a significant number of payment transactions processed by the Payment Operator for the Seller as part of the PayU Service indicating that the sales made by the Seller on Allegro are not occasional only;

b. exceeding the limits of values of payment transactions processed by the Payment Operator for the Seller as part of the PayU Service, as specified by the Payment Operator in accordance with the Payment Operator's procedures concerning the counteracting of money laundering and terrorist financing;

c. the nature of the Seller's business or the information held by the Payment Operator regarding the Seller, resulting in, according to the Payment Operator's procedures concerning the counteracting of money laundering and terrorist financing, the necessity to carry out the Supplementary Verification.

1.13b. The framework agreement with the Seller concerning the provision of the PayU Service on the terms set out in these Terms & Conditions shall be concluded upon the conclusion of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions and upon the completion of the Full Verification, subject to paragraph 1.13c. of the Terms & Conditions.

1.13c. The framework agreement concerning the provision of the PayU Service with the Seller, who at the stage of the Account registration was subject to Simple Verification, shall be concluded upon the conclusion of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions, in which case the framework agreement shall be conditional. The condition for its entry into force shall be the requirement for the Seller to undergo the Supplementary Verification in accordance with the requirements applicable to the Payment Operator under the legal provisions on counteracting money laundering and terrorist financing, where the Payment Operator has informed the Seller of the same.

1.13d. The framework agreement shall be concluded for the period corresponding to the term of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions referred to in paragraph 2.5 of the Allegro Terms & Conditions.

1.13e. The Payment Operator may terminate the framework agreement concerning the provision of the PayU Service to the Seller against a two-month notice period in accordance with Article 35(2) of the Act.

The Payment Operator may terminate the framework agreement concerning the provision of the PayU Service to the Seller against a different notice period or with immediate effect in the following circumstances:

a. the Payment Operator's inability to perform the obligations under the Act of 1 March 2018 on Counteracting Money Laundering and Terrorist Financing, for reasons attributable to the Seller, including the Seller's failure to provide, within the time limit indicated by the Payment Operator, clarifications or documents necessary for the application of financial security measures;

b. when such an obligation is imposed on the Payment Operator under other provisions of generally applicable law;

c. The entry into force of court judgments, decisions, recommendations, or guidelines of the General Financial Information Inspector (GIIF), the Polish Financial Supervision Authority (KNF), or other supervisory authorities or agencies competent in this area, preventing the provision of services;

d. in the event of justified suspicion of money laundering, terrorist financing, or committing fraud by the Seller;

e. when the Payment Operator determines, on the basis of a risk analysis carried out as per the Act of 1 March 2018 on Counteracting Money Laundering and Terrorist Financing, that the provision of the Services to the Seller constitutes an unacceptable risk, in particular as regards business relations with politically exposed persons.

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1.13f. The text of the framework agreement is available at https://allegro.pl/regulamin/zalacznik/7a and has been made available to the User in a manner that enables its recording and unchanged reproduction of the data stored.

Provision of the PayU Service for the Seller in a single payment transaction (applies only to Allegro.pl)

1.13g. PayU Service for the Seller as described in paragraph 1.2 of the Terms & Conditions may be provided by the Payment Operator as part of a single payment transaction to the Seller who was subject to the Simple Verification and who was not required to undergo the Supplementary Verification in accordance with the requirements applicable to the Payment Operator under the legal provisions on counteracting money laundering and terrorist financing.

1.13h. The provision of the PayU Service by the Payment Operator as part of a single payment transaction referred to in paragraph 1.13(a) of the Terms & Conditions shall take place upon each conclusion by the Payment Operator with the Seller of a separate agreement for the performance of a single payment transaction as part of the PayU Service.

1.13i. When making a single payment transaction as part of the PayU Service for the Seller, the Payment Operator shall account for the Seller's funds and pay them to the Seller upon the Seller's order on the terms specified in the Terms & Conditions. By concluding a single payment transaction agreement, the Seller shall each time accept the fact that this agreement will be performed on the terms set out in the Terms & Conditions, save for paragraphs 1.13a to 1.13j.

1.13j. Within 14 days from the conclusion of a single payment transaction agreement as part of the PayU Service for the Seller, the Seller may withdraw from it without stating any reason by sending a relevant statement by email to allegro@payu.pl or by letter to: PayU S.A. 60-166 Poznań, ul. Grunwaldzka 186. The right of withdrawal will not be applicable if the Payment Operator has fully performed the service upon explicit consent of the Seller, where the Seller was notified before the commencement of such service that the Seller would lose the right of withdrawal after the Payment Operator had completed the service.

The Payment Operator's liability

1.14. The Payment Operator shall be held liable for the failure to perform or undue performance of payment transactions under the terms and conditions specified in the Act, including Articles 144-146 thereof.

1.15. The Payment Operator shall not be held liable for any delays in transferring due funds to the bank account or address indicated by the User under the rules specified in Section 5 due to the failure to provide data or due to the provision of inaccurate or incomplete data by the User, which renders it impossible to make a payout as ordered by the User.

1.16. The Payment Operator shall not be a party to the agreement between the Buyer and Sellers and shall not be held liable for the undue performance or failure to perform any agreements entered into by Users, except for actions related to the PayU Service. In particular, the Payment Operator shall not be held liable for the Sellers' ability to conclude and perform agreements on the sale of goods or services or for Buyers' solvency.

PayU Service progress statuses

1.17. Information on the status of the PayU Service and information required to identify the User's payment transactions and payouts ordered in the manner referred to in Section 5 shall be available in the User's Account and also sent by the Payment Operator to the email address provided by the User. The aforementioned information shall be made available in a manner that enables the User to record and reproduce such information in an unchanged form.

Unauthorized payment transactions

1.18. To prevent unauthorized payment transactions, the User must not disclose their identification data (login, password) to any third parties.

1.19. The User shall immediately report to the Payment Operator any loss or unauthorized use of their identification data enabling the placement of a payment order. Such reports should be made in the manner referred to in paragraph 1.20 within the period of 13 months from the date of performing unauthorized or unduly performed payment transactions or from the date on which a payment transaction was to be performed. If the User fails to make the report within the aforementioned time limit, the User's claims against the Payment Operator concerning unauthorized, not performed, or unduly performed payment services shall expire.

Contact with the Payment Operator

1.20. The Payment Operator shall communicate with Users in the Polish language. This language shall be used to draft all the documents establishing relations between Users and the Payment Operator. The above rules do not apply to situations where the mandatory provisions of the law provide for the need to use other language versions.

1.21. Any User's correspondence addressed to the Payment Operator must be sent in the written form to the Payment Operator's address or electronically via the website: https://allegro.pl/pomoc/kontakt. Any correspondence should contain at least the User's name on Allegro and a description of the issue. Electronic correspondence, as a rule, shall be via the email address assigned to a given User's Account.

1.22. Upon the User's request submitted in the manner referred to in paragraph 1.21, these Terms & Conditions shall be provided by the Payment Operator in written (paper) form.

Costs of using the PayU Service

1.23. The User shall not bear any additional cost of the provision of the PayU Service by the Payment Operator, except for separate payout orders in a special form specified in paragraphs 5.6 and 5.7 and the cases of the Seller verification using a foreign currency, described in paragraph 2.4 of the Terms & Conditions. Remuneration due to the Payment Operator for the provision of the PayU Service shall be settled pursuant to a separate agreement concluded between the Company and the Payment Operator. The User shall bear fees related to the provision of the PayU Service pursuant to agreements concluded by the User with payment service providers (a bank, a payment institution, or an acquirer) and shall bear the costs of the transmission of data related to the use of the PayU Service via the internet.

1.24. Each User shall have constant access in their Account on Allegro (in the "Allegro Finance" tab) to the electronic statement of transactions for the User related to the PayU Service; however, after the period of 60 days, the User may access the data in an electronic form only upon a written request submitted to the Payment Operator, subject to paragraph 4.4.

Section 2. Verification Procedure

Verification procedure

2.1. The Payment Operator shall analyze the risk of processing payments to the extent necessary to prevent fraud related to the payment services provided, the operation of a payment scheme or the operation of a payment system, and to the extent necessary to investigate and detect such fraud by competent authorities, on the basis of data available when providing PayU Service. The Payment Operator shall refuse to process a given payment in the case of reasonable doubts as to whether the transaction for which the payment is made or the payment itself is legitimate.

2.2. The Payment Operator may block PayU Service for the User, which may consist of: a) Payout Withholding on the terms described in paragraph 5.9 of the Terms & Conditions or b) the refusal to perform transactions as part of the PayU Service on the terms described in paragraph 2.3 of the Terms & Conditions or c) blocking the settlement tool on the terms described in paragraphs 5.18–5.23 of the Terms & Conditions in the event of suspending the User's Account or taking actions referred to in paragraphs 2.12 or 8.2 of the Allegro Terms & Conditions.

2.3. The Payment Operator shall withhold payouts or refuse to perform transactions as part of the PayU Service in the following cases:

a. Changes to the User’s data determined earlier during the verification process – until the required re-verification of the User’s data has been carried out;

b. An inability to periodically update the User’s data resulting from provisions on counteracting money laundering and terrorist financing – until the required re-verification of the User's data has been carried out;

c. The User providing invalid or incorrect data necessary to process a payment order — until the User has corrected such data;

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d. As a result of a notice or decision of a competent authority resulting in the requirement to block the settlement tool – for the duration of the restrictions resulting from such notice or decision;

e. suspicion of money laundering, in which case the Payment Operator shall notify the General Financial Information Inspector (GIIF) and then proceed as per the instructions of GIIF or other authorized public authorities;

f. in a situation when the Payment Operator itself, on the basis of the data held by it and the risk analysis carried out on the basis of the monitoring tool, has reasonable concerns about the security of the Account or a Transaction – for the period necessary to resolve them.

2.4. The User shall undergo the identification process referred to in the Act of 1 March 2018 on Counteracting Money Laundering and Terrorist Financing, hereinafter "User Identification". In addition, the User should transfer to the bank account indicated by the Payment Operator the amount of PLN 1.01, CZK 10 or EUR 1 from the User's bank account referred to in paragraph 5.1 of the Terms & Conditions. This amount shall be reimbursed in full by the Payment Operator to the User's bank account from which it was transferred, or it shall be added to the amount of the first payout referred to in paragraph 5. In exceptional cases, the Payment Operator can make a bank account available to the User to make the transfer in a currency other than the Base Currency and specify a different amount of the transfer than indicated above. In such a situation, the transfer amount shall be reimbursed to the User at their explicit request made in the manner specified in paragraph 7.2 of the Terms & Conditions. The Payment Operator may also carry out the User Identification process by applying a different procedure provided by law. This paragraph shall apply accordingly to a change by the User of the bank account referred to in paragraph 5.2.

2.5. The provision of the PayU Service for the Seller shall always be preceded by the Seller’s verification by the Payment Operator. The Seller's verification may cover the following:

a. a simple verification in the case of Sellers who intend to make occasional sales only on Allegro ("Simple Verification"). The Simple Verification shall cover the verification process by the Payment Operator based on the Seller's basic data obtained by the Payment Operator from the Company and the verification transfer referred to in paragraph 2.4 of the Terms & Conditions.

b. a full verification ("Full Verification") in the case of the Seller other than those specified in sub-paragraph (a) above, and the Seller who, due to the nature of the Seller's activities and the results of the risk assessment carried out by the Payment Operator, must undergo the Full Verification in accordance with the requirements applicable to the Payment Operator under the provisions on counteracting money laundering and terrorist financing. The Full Verification shall be carried out by the Payment Operator based on:

i. Information indicated in sub-paragraph (a) above;

ii. the information and documents obtained from the Seller and needed for the Seller's verification in accordance with the procedures applicable to the Payment Operator related to money laundering and terrorist financing.

2.6. In the cases specified in the Terms & Conditions, in order to enable further use of the PayU Service by the Seller who was earlier verified only in the Simple Verification process, a supplementary verification may be performed ("Supplementary Verification"). The Payment Operator shall carry out such Supplementary Verification based on the information and documents specified in paragraph 2.5.(b)(ii) of the Terms & Conditions. If the Supplementary Verification is required, until its successful completion, the Seller may not order any payout from the settlement tool maintained by the Payment Operator for the Seller to the Seller's bank account or to an account maintained for the Seller at a different payment institution.

2.7. The Payment Operator may carry out an additional Seller's verification ("Additional Verification") for whom the Full Verification or the Supplementary Verification or the Simplified Verification was carried out, if it becomes necessary, in accordance with the procedures applicable to the Payment Operator related to money laundering and terrorist financing in connection with the circumstances accompanying the provision of payment services or with the need to update the data collected earlier.

Section 3. Payu Service for Buyers

Specific terms of the provision of the PayU Service for Buyers

3.1. When providing PayU Service for the Buyer, the Payment Operator shall transfer the funds received to the Seller by registering them in the settlement tool. PayU Service for the Buyer shall be provided not later than the end of the next working day following the day when the Payment Operator receives a payout order from the Buyer. The time of receiving a payout order by the Payment Operator shall be the time of crediting the Payment Operator’s bank account with the Buyer’s payment for the Goods. The Buyer may not withdraw a payout order after it has been received by the Payment Operator.

3.2. The Payment Operator shall provide the PayU Service on the basis of a payout order placed by the Buyer using the order form in which the Buyer indicates the Seller (the Buyer may place several orders at the same time by indicating several Sellers), the amount of payment and the legal basis for the payment. If the Payment Operator does not receive any payout order within a maximum period of 10 days after placing the payment order, the order shall be assigned the „canceled” status.

3.3. In PayU Service, the Payment Operator offers to Buyers the following payment channels supported by providers of payment services:

a. electronic transfers, including non-cash payments;

b. traditional non-online transfers or other electronic transfers,

c. payments by payment cards, including non-cash payments by payment cards licensed by banks to make online transactions, in the case of payments for Goods in selected categories,

d. other payment options made available by the Payment Operator that allows Buyers to settle their financial obligations with Sellers.

3.4. The relevant bank, the acquirer, or the Payment Operator may impose on a particular Buyer minimum and maximum amounts of transactions made via PayU Service.

3.5. In addition, the PayU Service enables the Buyer to:

a. store and change their personal data and address details;

b. save the previously used payment option;

c. access the history of payments made to Sellers;

d. access payment statuses („started", „canceled", „ended");

e. define payment channels and store such data in the system to facilitate payments for the Buyer. This option shall be available only to Buyers who completed the registration referred to in paragraph 3.7;

f. order the payment of an additional amount if the amount already paid to the Seller has not complied with the Goods purchase costs agreed with the Seller.

Section 4. Terms of Payouts and other services for Sellers

Specific terms of the provision of the PayU Service for Sellers

4.1. When providing PayU Service to the Seller, the Payment Operator shall manage a settlement tool for the Seller and, upon the Seller's order, shall initiate a transfer of funds accrued therein to the bank account, an account maintained for the Seller in a different payment institution indicated by the Seller. As part of the PayU Service, the Payment Operator shall receive in the Seller's settlement tool payments made by Buyers in connection with Transactions concluded on Allegro.

4.2. In addition, the PayU Service enables Sellers to:

a. In cases agreed between the Company and the Sellers (with the Sellers' approval), on the basis of information received from the Company, PayU shall automatically make the refund to the Buyer, provided that the payment is made using the PayU Service.

b. refund amounts paid by the Buyer, where such a refund may be ordered within 12 months from the payment date. The refund shall proceed on the condition that there are sufficient funds in the settlement tool corresponding to the amount of the requested refund. In the case of an order of payment refund with the currency conversion referred to in paragraph 1.12(a), the refund shall be executed in the same currency to which the price was converted, according to the same exchange rate of the given currency, which was used on the moment of payment execution.

c. accept amounts due to the Seller from the Company pursuant to One Fulfillment Terms & Conditions", which can be subsequently withdrawn by the Seller in accordance with the provisions of paragraph 5 below.

4.2a. In the cases listed in paragraphs 5.12(a)(i) and 5.13(a) of the Allegro Terms & Conditions, as long as the payment was made as part of the PayU Service. The Seller hereby authorizes the Company to submit on their behalf, to PayU, the refund order referred to in paragraph 4.2(b), subject to the conditions indicated therein.

4.2b. In the cases indicated in paragraph 5.12(a)(ii) and 5.13(c) of the Allegro Terms & Conditions, provided that the payment was made using the PayU Service, the Seller hereby authorizes the Company to submit to PayU, on the Seller's behalf, the refund instruction referred to in paragraph 4.2(b), subject to the conditions indicated therein.

4.2c. A Seller who wants to refund the Buyer for a payment made through the PayU Service, but does not have sufficient funds in the settlement tool, may make a payment for this purpose using payment methods provided by the Payment Operator. The amount paid in by the Seller may only be utilized to refund the Buyers' payments that have been processed via the PayU Service.

4.2d. The Payment Operator shall accept Sellers' payments towards returns on the basis of payment orders made by Sellers. To this end, the Seller shall complete the form available on the Account and indicate the Buyer's payment to be refunded (multiple Buyers' payments can be indicated) and the payment amount. The payment can be made using the payment methods provided by the Payment Operator, as listed in the Account. The maximum amount paid by the Seller may not exceed the total amount of the Buyers' payments processed by the PayU Service and indicated by the Seller as refundable.

4.2e. The amount paid in by the Seller towards refunds to Buyers shall be made not later than by the end of the business day following the day when the Payment Operator receives the payment order. The payment order shall be deemed received by the Payment Operator once the payment Operator's bank account is credited with the amount transferred by the Seller. Once the Payment Operator receives the payment order, the Seller may not cancel it.

4.3. If the User fails to fill in or only partially fills in the configuration form referred to in paragraph 5.3 or if the User identification is not possible, the Seller must not claim that the Buyer has not paid for the Goods if funds transferred by the Buyer to the Seller as a payment for the Goods have been fully registered in the settlement tool.

4.4. The Seller who has filled in the configuration form in the "Allegro Finance" section on Allegro correctly and in full shall have access to the electronic statement of payment transactions for a period longer than the one indicated in paragraph 1.24 However, they must generate such statements by themselves no longer than 12 months from their making. After the 12-month period, the User may obtain the aforementioned data in an electronic form only upon a written request submitted to the Payment Operator.

Section 5. Terms of Payouts

General terms of payouts

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5.1. In PayU Service, the Payment Operator shall provide the User with a limited functionality payment instrument that enables the User to transfer the funds registered in the User's settlement tool to the bank account or an account maintained for the Seller in a different payment institution. The payment instrument is maintained in PLN, CZK, HUF or EUR currency. The Payout shall always cover the payments for Goods or other services related to the Transaction in the Base Currency or in the Conversion Currency.

The time the payout order is received by the Payment Operator

5.2. The Payment Operator shall payout funds booked in the User's settlement tool for the PLN currency no later than until the end of the next working day (d+1) and for other currencies no later than until the end of the second business day (d+2) following the day when the Payment Operator receives the payout order from the User. A payout order shall be deemed received:

a. when the Payment Operator receives an order placed by the User—in the case of payouts on demand. The User may not withdraw a payout order after it has been received by the Payment Operator;

b. at the beginning of the day indicated by the User in the configuration form—in the case of automatic payouts the User may withdraw their order of recurring payout not later than until the end of the working day preceding the payout date indicated by the User recurring payout order.

If the Payment Operator receives a payout order on a day that is not a working day for the Payment Operator, the order will be deemed received on the first working day after that day.

Scope of Information Necessary to Make a Payout

5.3. In order to make the payout referred to in paragraph 5, the User should fill in the configuration form available on Allegro pages in the "Allegro Finance" section. When filling in the configuration form, the User shall provide the following data: their first and last name, address, email address, contact number, the IBAN bank account number (for numbers commencing with a prefix other than PL — including the correct SWIFT code) or the account identifier for accounts maintained on behalf of the Seller in another payment institution, to which funds accrued in the settlement tool are to be transferred. The above User's data should comply with the data of the holder of the bank account or, respectively, the holder of the account maintained with a different payment institution, from which a payment related to the User Identification will be made. In the case of a Junior Account, it is possible to provide in the aforementioned form the data of a legal guardian of the Account User. In the case of a Business Account, the User should provide their unique numeric identifier assigned to citizens or, if no such number is available, the date of birth and the number of the identity card of the person authorized to represent the User.

5.4. The payout referred to in paragraph 5 shall produce legal effects for the User if the correct credentials (login and password) have been entered when configuring a bank account or an account in a different payment institution into the Seller's Account.

5.4.1. The Payment Operator shall ensure that payouts are made only to a current and existing bank account maintained for the User, specified within the Account and verified on the terms set forth in the Allegro Terms & Conditions. If the payout is returned by the bank, due to incorrect or outdated data, including due to the closure of the bank account, the Payment Operator shall notify the User.

Users' personal data, including the bank account number for payouts, can be updated within the functionalities available on the Account. Any change of the bank account number requires undergoing the verification procedure described in paragraph 2.1 of the Allegro Terms & Conditions. No payout orders can be placed until the User's personal data is updated and the new bank account number is positively verified.

Frequency of Payouts

5.5.1. When using the payment instrument referred to in paragraph 5.1 maintained in PLN, the User may order a payout:

a. to a bank account in the IBAN format with the PL prefix and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with the PL prefix:

i. As a one-time payout (payout on demand);

ii. as a recurring payout (automatic payouts; when placing an order for automatic payouts, the User defines the frequency thereof, selecting a daily, weekly, or monthly payout schedule, and indicating the day of the week of order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least PLN 20 on the day indicated in the automatic payout order;

b. to a bank account in the IBAN format with a prefix other than PL and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with a prefix other than PL:

i. as a recurring payout (automatic payouts), such an order shall be accepted for processing on the first day of the month for amounts below the equivalent of PLN 100 and on the first day and fourteenth day of the month for amounts the equivalent of PLN 100 and higher than the equivalent of PLN 100 (if the 1st or the 14th day of the month is Saturday, Sunday, or a public holiday, the payout order shall be processed on the next working day). Such an order shall also be accepted for processing on any day if the amount in the settlement tool is at least equivalent to PLN 4,000;

ii. As a recurring payout (automatic payout, as set out in clause i. above) or a one-time payout (payout on demand): In the context of a payout combined with the conversion of this Base Currency into the Conversion Currency in accordance with the rules described in paragraphs 1.12–1.12(a).

The User may place a separate order of payout to accounts indicated in this sub-paragraph (b), upon agreeing first with the Payment Operator the fee for such an order to be paid by the User.

5.5.2 When using the payment instrument referred to in paragraph 5.1 maintained in CZK may order the payment:

a. to a bank account in the IBAN format with the CZ prefix and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with the CZ prefix:

i. As a one-time payout (payout on demand);

ii. as a recurring payout (automatic payouts; when placing an order for automatic payouts, the User defines the frequency thereof, selecting a daily, weekly, or monthly payout schedule and indicating the day of the week of order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least CZK 100 on the day indicated in the automatic payout order

iii. as a recurring payout (on the terms set out above in the sub-paragraph (ii) above) or one-time payout in the Conversion Currency in accordance with the terms of paragraph 1.12a of the Terms & Conditions.

b. To a bank account in the IBAN format with a prefix other than CZ and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with a prefix other than CZ:

i. as a recurring payout from an instrument kept in CZK (automatic payouts) such an order shall be accepted for processing on the first day of the month for amounts below the equivalent of CZK 5,000 and on the first day and fourteenth day of the month for amounts the equivalent of CZK 5,000 and higher than the equivalent of CZK 5,000 (if the 1st or the 14th day of the month is Saturday, Sunday, or a public holiday, the payout order shall be processed on the next working day). Such an order shall also be accepted for processing on any day if the amount in the settlement tool is at least equivalent to CZK 50,000. This payout option is available only to those Sellers who have had active settings for CZK recurring payouts to an account in IBAN format with a prefix other than CZ before March 28, 2024.

ii. as a recurring payout (on the terms set out above in the sub-paragraph (i) above) or one-time payout in the Conversion Currency to an IBAN account only with the country prefix corresponding to the Conversion Currency or EUR in accordance with the terms of paragraph 1.12a of the Terms & Conditions.

The User may place a separate order of payout to accounts indicated in this sub-paragraph (b), upon agreeing first with the Payment Operator the fee for such an order to be paid by the User.

5.5.3 When using the payment instrument referred to in paragraph 5.1 maintained in EUR may order the payment to a bank account in the IBAN format and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format:

i. As a one-time payout (payout on demand);

ii. as a recurring payout (automatic payouts; when placing an order for automatic payouts, the User defines the frequency thereof, selecting a daily, weekly, or monthly payout schedule and indicating the day of the week of order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least EUR 10 on the day indicated in the automatic payout order

iii. as a recurring payout (on the terms set out above in the sub-paragraph (ii) above) or one-time payout in the Conversion Currency in accordance with the terms of paragraph 1.12a of the Terms & Conditions.

5.5.4 When using the payment instrument referred to in paragraph 5.1 maintained in HUF, the User may order a payout:

a. To a bank account in the IBAN format with the HU prefix and to an account maintained for the Seller at a different payment institution holding settlement accounts in the IBAN format with the HU prefix:

i. As a one-time payout (payout on demand);

ii. As a recurring payout (automatic payouts); when placing an order for automatic payouts, the User shall define their frequency, selecting a daily, weekly, or monthly payout scheme and indicate the day of the week of executing the order (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least HUF 2,000 on the day indicated in the automatic payout order,

iii. as a recurring payout (on the terms set out above in the sub-paragraph (ii) above) or one-time payout in the Conversion Currency in accordance with the terms of paragraph 1.12a of the Terms & Conditions.

b. To a bank account in the IBAN format with a prefix other than HU and to an account held for the Seller in another payment institution with an IBAN account having a prefix other than HU only in the Conversion Currency to the IBAN account only with the country prefix corresponding to the Conversion Currency or EUR, as described in paragraph 1.12a of the Terms & Conditions:

i. As a one-time payout (payout on demand)

ii. As a recurring payout (automatic payouts); when placing an order for automatic payouts, the User defines their frequency, selecting a daily, weekly, or monthly payout scheme and indicating the day of the week of executing the order (Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least HUF 2,000 on the day indicated in the automatic payout order.

The User may place a separate order of payout to accounts indicated in this sub-paragraph (b), upon agreeing first with the Payment Operator the fee for such an order to be paid by the User.

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5.6. A payout by the User of funds booked in the settlement tool to accounts defined in paragraphs 5.5.1(b), 5.5.2(b), 5.5.3 and 5.5.4(b) will be conditional upon:

a. the User's bank providing the possibility of settling payouts in a currency made available by the Payment Operator and, if such bank does not settle payments in currency made available by the Payment Operator, the Payment Operator shall not be able to payout the funds until the User changes the account to an account in a bank that settles transactions in a currency supported by the Payment Operator; and

b. the account defined in paragraphs 5.5.1(b), 5.5.2(b), as 5.5.3 and 5.5.4(b) being maintained by a bank or a financial institution with its registered office in one of the European Union Member States or in a country respecting equivalent regulations concerning counteracting money laundering and terrorist financing.

5.6a. The Payment Operator shall refuse to process the Seller's order to pay out the funds accounted for in the settlement tool if the account referred to in paragraphs 5.5.1(b), 5.5.2(b), 5.5.3 and 5.5.4(b) of the Terms & Conditions:

a. is not maintained by a bank or a financial institution based in one of the European Union Member States or in a country subject to equivalent standards concerning counteracting money laundering and terrorist financing or

b. the bank or the financial institution maintaining this account does not clear payments in the currency made available by the Payment Operator.

5.6b. In the event of a refusal to pay out the funds referred to in paragraph 5.7(a), the Payment Operator shall notify the User of the refusal and of the need to specify a different account in order to pay out the funds.

Cases of Payout Withholding

5.7. In connection with the agreement concluded by and between the Seller and the Company on the basis of the Allegro Terms & Conditions, the Company is authorized to order the Payment Operator to temporarily withhold the payout of the funds from respective Transactions in the settlement tool maintained for Sellers operating under a Business Account and Regular Account (hereinafter: "**Payout Withholding**") who meet the following criteria:

a. conclude Transactions with the estimated delivery time exceeding 10 working days, except Offers in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids and Offers listed as Pre-Orders,

b. conduct activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business is outside the European Economic Area or the United Kingdom of Great Britain and Northern Ireland. In relation to those Sellers, as regards payouts, the provisions of paragraph 5.11(b) below shall always apply.

c. they post Offers in categories referred to in paragraph 5.9 of the Allegro Terms & Conditions, in the form of a Business Account and Regular Account. In relation to those Sellers, as regards payouts, the provisions of paragraph 5.9(c) below shall always apply.

d. They use the logistic service provided by the Company pursuant to the *Fulfillment Service Terms & Conditions*, exclusively with respect to the „*Technical Account*" within the meaning of the above-mentioned Terms & Conditions;

e) They have received a notice on withdrawal from the agreement from the Buyer in the cases listed in paragraph 5.12(b) of the Allegro Terms & Conditions, where the Buyer made the payment through the PayU Service;

f) They have received a refund request from the Buyer, in relation to a complaint about the purchased Goods, in the cases listed in paragraph 5.12(c) of the Allegro Terms & Conditions, where the Buyer made the payment through the PayU Service.

g. list Offers in the „Alcohol" category.

A Payout Withholding shall be carried out by the Payment Operator at the order of and on the basis of the information provided by the Company.

5.8. Payout Withholding is a mechanism applied individually to each Transaction. It does not limit the functionality of the settlement tool. Even where a Seller is subject to the Payout Withholding mechanism, payouts are executed regularly, in compliance with the rules set out in the Terms & Conditions, with funds from respective Transactions paid out with a delay resulting from this paragraph 5.

5.8a. In the event that the Seller, despite being requested twice to provide the information pursuant to the Act of 23 May 2024 amending the Act on exchange of tax information with other states and certain other acts (Journal of Laws 2024.879), does not provide the Company with the information within 60 days from the date of the original request, the Seller shall be subject to Payout Withholding until the aforementioned obligation is fulfilled, but not longer than 3 months. In this case, the Payout Withholding will be extended to all funds on the settlement tool, Article 5.8 shall not apply.

Description of the Payout Withholding Qualification Procedure

5.9. Payout Withholding for funds recorded in the Seller's settlement tool may be applied:

a. for Transactions where the estimated delivery time exceeds 10 calendar days — maximally for the period which is the sum of the estimated delivery time resulting from the Transactions of such Sellers and additional 7 calendar days, where this period may not exceed 45 days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time shall mean the sum of the Seller's declared dispatch time and the Goods transit time corresponding to the delivery option as selected by the Buyer. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence shall be counted according to the longest delivery time;

b. in the case of the Sellers referred in paragraph 5.7(b) above, with the registered office, registered business, or actual place of business outside the European Economic Area or outside the United Kingdom of Great Britain and Northern Ireland, regardless of the classification of their Transactions as Potentially Risky Transactions— until the date of delivery of the package to the Buyer plus 7 days (if the Seller provides the package tracking option on Allegro), yet for a maximum up to 45 days from the date of registering the funds in the settlement tool of such Seller, where, in justified cases, this period may be reduced.

c. in the case of the Sellers:

i. referred to in paragraph 5.7(c) above, i.e., posting Offers in categories specified in paragraph 5.9 of the Allegro Terms & Conditions — maximally for the period which is the sum of the delivery time resulting from Offers of such Sellers and additional 7 calendar days – in the case of Business Account – or 14 calendar days – in the case of Regular Account, where this period may not exceed 45 calendar days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time indicated in Offers shall mean the time counted in working days specified in the Seller's Offer in the "Delivery and payment" tab. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence shall be counted according to the longest delivery time.

ii. referred to in paragraph 5.7(g) above, i.e., listing Offers in the „Alcohol" category — for a maximum period being the sum of the delivery time resulting from Offers of such Sellers and an additional 7 calendar days; however, this period may not exceed 45 days in total, counted from the date of recording the funds in the Seller's settlement tool. The delivery time indicated in Offers means the time counted in working days specified in the Seller's Offer in Delivery and Payment. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence will be calculated according to the longest delivery time.

d. For Sellers using the logistic service provided by the Company pursuant to the *Fulfillment Service Terms & Conditions* — until the parcel is dispatched (goods are shipped) or until all or part of the order is canceled by the Buyer, but no longer than for a maximum period of 5 calendar days.

e) For Sellers that have received a notice on withdrawal from the agreement from the Buyer in the cases listed in 5.12(b) of the Allegro Terms & Conditions:

- From the moment PayU is notified about the dispatch of the return package by a Buyer who has submitted a relevant withdrawal notice;

- until PayU is provided with one of the requests referred to in paragraphs 5.10b(a) and (b), or an automatic refund is made, as referred to in paragraph 5.10b(c).

f. For Sellers that have received a refund request from the Buyer in relation to a complaint about the purchased Goods in the cases listed in paragraph 5.12(c) of the Allegro Terms & Conditions:

- from the moment when PayU is notified about the dispatch of the return package by the Buyer that has submitted a given refund request;

- until PayU is provided with one of the requests referred to in paragraphs 5.10b(a) and (b), or an automatic refund is made, as referred to in paragraph 5.10b(c).

5.10. The Payment Operator upon receiving the necessary information from the Company, may at the Buyer's request reimburse to the Buyer the funds obtained from a Transaction subject to Payout Withholding on the basis of paragraphs 5.7(a)–(c), having met all the following conditions:

a. The Buyer has notified the Company of missing delivery of the Goods in the Transaction subject to Payout Withholding, and

b. The Seller has not documented the fact of the fulfillment of the agreement concluded as part of the Transaction subject to Payout Withholding, although they received the request to do so from the Company and have not given response within the time limit prescribed in paragraph 10.2 of the Allegro Terms & Conditions. The fact of the fulfillment of the agreement concluded with the Buyer may be documented by the Seller, in particular, by sending to the Company a copy of the proof of the Goods' dispatch, and

c. The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions and they are informed of the same by the Company by separate correspondence.

5.10a. The Payment Operator, upon receiving the necessary information from the Company, shall refund the funds obtained from a Transaction related to a Seller subject to Payout Withholding referred to in paragraph 5.7(d). The refund is made where the Buyer has canceled all or part of the Transaction using the tools available in Allegro, up to the amount canceled.

5.10b. In case of Payout Withholding under paragraph 5.7(e) or (f):

a) Following the Withholding, the Seller may submit a refund instruction within the timeframes specified in sub-paragraph c) below, concerning:

- All the funds from the Transaction to which the withdrawal applies — in this case, the funds covered by the Payout Withholding will be used in full for the purposes of such refund;

- All or some funds from the Transaction covered by a refund request in relation to a complaint, depending on whether the complaint is accepted in total or in part — in this case, the funds covered by the Payout Withholding will be used for the purposes of the refund; if the complaint is accepted in part, the amount left after the refund is made will no longer be covered by the Payout Withholding; failure to specify that the complaint has been partially accepted will mean that it will be regarded as fully accepted;

b) Instead of submitting the instruction referred to in sub-paragraph a), the Seller may, within the same timeframes, file an instruction revoking the Payout Withholding in case the Seller does not intend to make a refund to the Buyer in relation to the withdrawal or in case the complaint is dismissed;

c) If, within:

- 7 days — for Transactions covered by the withdrawal; or
- 14 days – for Transactions covered by a refund request related to a complaint;

if within 2 days — subject to the possibility of extending the time limit in accordance with the second sentence of this paragraph from the date when PayU is provided with information that the Seller has received the return package from the Buyer, the Seller does not submit the instruction referred to in sub-paragraph (a) above, or the instruction referred to in sub-paragraph (b) above, PayU shall – after the expiration of those deadlines – make an automatic return of the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related.

The time limit of 2 days is the default time limit, which may be changed by the Seller at any time in the Account settings and extended to up to 7 days (in the case of a refund related to withdrawal) or 14 days (in the case of a refund related to a complaint). The extension of the time limit is effective only with respect to future Payout Withholdings that occur after this change and will not cover any current Payout Withholdings to which the current time limit related to waiting for the Seller's instruction referred to in the first sentence applies.

5.10 c. Upon receiving the necessary information from the Company, the Payment Operator will refund the funds obtained from a Transaction related to a Seller subject to Payout Withholding referred to in paragraph 5.7(g). The refund will be made if the Buyer cancels the Transaction in whole or in part using the tools available on Allegro, or if the Goods are not picked up within 45 calendar days, counted from the date of recording the funds in the Seller’s settlement tool, up to the amount canceled.

Paying the Fees Due to the Company and eCommerce VAT

5.11. In the case of a Seller who conducts activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business is outside the European Economic Area or outside the United Kingdom of Great Britain and Northern Ireland, the Company is authorized to submit to the Payment Operator the order to pay from the Seller’s settlement tool any fees and sales commissions due to the Company for the use of Allegro referred to in Appendix No. 4 of the Terms & Conditions as soon as possible after the occurrence of the event resulting in the obligation to pay the aforementioned fees and sales commissions. The charged amount shall each time correspond to the current amounts due to the Company indicated in the Account, and the Seller may not claim reimbursement of such amount within the meaning of Articles 47 and 48 of the Act. If the Seller withdraws the authorization referred to in the preceding sentence, reauthorization shall be granted exclusively via electronic mail and not through reacceptance of the Allegro Terms & Conditions, which would be carried out after the withdrawal of the authorization.

5.11a. For Sellers whose Allegro Transactions are subject to eCommerce VAT, the Company is authorized to order the Payment Operator to pay from the funds booked in the Seller’s settlement tool any amounts due for Transactions qualified as subject to eCommerce VAT treatment by the Company. The above payment order shall be made in a reasonably short time following a relevant tax-triggering event. The charged amount shall each time correspond to the current eCommerce VAT amounts due. The Seller may not claim a refund in that respect within the meaning of Articles 47 and 48 of the Act. If the Seller

withdraws the authorization referred to in the preceding sentence, reauthorization shall be granted exclusively through re-acceptance of this Appendix and of Allegro Terms & Conditions.

5.11b. The payment Operator accepts from the Company a notice of assignment from the Seller, who has a Business Account or a Regular Account and has transferred the receivables on the terms set out in paragraph 9.6 et seq. or in paragraph 9.9 or 9.10 of the Allegro Terms and Conditions, respectively. As a result of the notification, the Company has the right to demand that the Payment Operator pays out the funds registered in the Seller's settlement tools and credits these funds towards the payment of the amounts due each time from the Seller to the Company.

Settlement tool suspension by PayU

5.12. To ensure the security of the settlement tool as well as to secure the interests of Users and PayU and prevent fraud, where suspicion arises of unauthorized use of the settlement tool or a willful execution of unauthorized payment transaction, PayU may temporarily suspend the settlement tool made available to a User as part of the Account, on the terms set out below. PayU may receive from Allegro information necessary to execute the suspension for the purposes and on the terms set out in the Terms & Conditions of the PayU Service.

Criteria applied when suspending the settlement tool

5.13. The settlement tool is suspended when PayU has reasonable suspicion or information on Account or Transaction security being compromised, especially with respect to:

a. funds collected from Transactions that violate the rules set out in Allegro Terms & Conditions or Terms & Conditions of the PayU Service, or give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force, using payment methods, especially a payment card and credit services;

b. Conducting sales using a third party’s identity;

c. the User entering a business relationship with a person who violates the rules set out in Allegro Terms & Conditions or the Terms & Conditions of the PayU Service, or conducts Transactions which give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force;

d. An Account being taken over by an unauthorized third party.

Description of the procedure for qualifying a given event as a basis for suspending the settlement tool

5.14. PayU provides the information on the settlement tool suspension to the User’s Account through the Company to the email address indicated in accordance with the provisions of paragraph 2 of the Allegro Terms & Conditions. The information sent to the Seller includes the basis for applying the suspension, the minimum period for which the suspension will be applied, and information on the possibility of submitting explanations in connection with the suspension applied.

The suspension duration

5.15. The settlement tool is suspended for a period indicated in the information sent to the User, however, not to exceed 75 days. The above-mentioned period may be extended for further 15 days if PayU needs to perform additional checkups or investigations. The suspension may also be extended in connection with actions taken by public administration authorities or law enforcement authorities due to acts undertaken by these authorities for the time necessary to carry them out. PayU shall communicate each change of settlement tool suspension period through the Company to the User to the email address assigned to the Account.

5.16. When the Seller is subject to a settlement tool suspension, the Payment Operator may, upon obtaining the necessary information from Allegro and at the Buyer's request, refund the funds obtained from the Transaction to the Buyer, provided that all of the following conditions are met:

a. A given Transaction has not been qualified as suspicious or required to be otherwise reported or withheld pursuant to regulations on counteracting money laundering and terrorist financing; and

b. The Buyer has notified the Company of the non-delivery of the Goods in the Transaction; and

c. The Seller has not documented the performance of the agreement concluded in the Transaction, despite having received the request to do so from the Company, and has not given a response within 3 days from receiving the request, with Saturdays, Sundays, and other public holidays being excluded from such response time. The Seller can document the performance of the agreement concluded with the Buyer, in particular, by sending the Company a copy of proof that the Goods were dispatched; and

d. The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions, and the Seller has been notified of this by the Company in separate correspondence.

Reinstating of the Settlement Tool

5.17. The settlement tool suspension is lifted upon the expiry of the period for which the suspension was imposed. The settlement tool suspension may be lifted before the expiry of the period indicated in the previous sentence if the circumstances being the basis for applying the suspension cease to exist earlier or if the verification process regarding the event triggering the suspension is completed successfully. PayU, through the Company, shall notify the User to their email address assigned to their Account of having lifted the settlement tool suspension.

Section 6. Privacy and Confidentiality

Rules of personal data protection for Users using the PayU Service

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

6.1. The Company shall disclose the personal data of Users, such as first name, last name, residence address, login, email address, and contact number, to the Payment Operator to make it possible for the Payment Operator to provide the PayU Service and to fulfill its obligations provided for in applicable law.

6.2. Personal data disclosed to the Payment Operator shall be the data necessary to provide the PayU Service and fulfill obligations related to the provision thereof (i.e., such data as first name, last name, street address, postal code, town/city, email address, contact number, payout account number). Moreover, PayU may obtain information on Transactions, Offers, and User Account from the Company for purposes related to suspending the settlement tool and payout withholding on the terms set out in Allegro Terms & Conditions and in the Terms & Conditions of the PayU Service.

6.3. In the case of Users' personal data disclosed by the Company to the Payment Operator, apart from the Company, also the Payment Operator is the controller of such personal data within the meaning of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) hereinafter "GDPR").

6.4. Users' personal data disclosed by the Company to the Payment Operator shall be processed pursuant to law, including, but not limited to, the GDPR, the Act on Providing Services by Electronic Means of 18 July 2002, and the Act.

6.5. The Payment Operator shall exercise due diligence when selecting and using appropriate technical and organizational measures to ensure the protection of processed data, including IT security measures (e.g., data encryption systems). The Payment Operator shall protect data against their disclosure to unauthorized persons and against other cases of their disclosure, loss, destruction, unauthorized modification, and illegal processing. The Payment Operator shall exercise permanent control over data processing and restrict access to data to the maximum possible extent, granting appropriate authorizations only when it is necessary to provide services properly.

6.6. The Payment Operator shall ensure that the Users whose personal data have been disclosed to it by the Company will be able to exercise their rights under the GDPR. The User has the right to access their data, the right to rectify data, the right to restrict their processing, the right to object to their processing, the right not to be subject to automated decision making, including profiling, the right to data portability and the right to erase data.

6.7. Personal data of the Users whose personal data have been disclosed by the Company to the Payment Operator may be made available:

a) To parties authorized to receive such data under applicable laws, including competent judicial authorities, in particular, as part of fulfilling the Payment Operator's obligations provided for in applicable laws and related to the provision of the PayU Service by the Payment Operator;

b) Depending on the payment method selected by the User, such personal data may be transmitted to banks, payment institutions, lending institutions, payment card associations, and payment schemes in order to provide the PayU Service;

c) In addition, to parties that support the activities of PayU, i.e., IT infrastructure providers, providers of payment risk analysis tools;

d) To Sellers, to inform them about the payment status in the PayU Service;

e) To the Company, to counteract fraud on Allegro.

6.8. Due to the cooperation between the Payment Operator and the Company and the availability of the PayU Service to Allegro Users, the Company shall have access to the information on PayU Service, in particular, the information made available in the Account.

6.9. For more information about the rules of processing Users' personal data by PayU, please refer to PayU's Privacy Policy available here.

Section 7. Complaints Procedure

Terms of accepting and handling complaints

7.1. The User may lodge a complaint if the services specified herein have not been performed or their performance is inconsistent with the provisions hereof.

7.2. A complaint may be lodged:

a. in an electronic form using the contact form available on Allegro at https://poland.payu.com/pomoc/,

b. in writing to the Payment Operator's address;

c. personally for the record during a visit to the Payment Operator's registered office at the address indicated in paragraph 1.1 of the Allegro Terms & Conditions.

7.3. In the case data or information specified in a complaint must be supplemented, before handling the complaint, the Payment Operator shall request the person lodging the complaint to supplement it to the indicated extent.

7.4. The Payment Operator shall handle a complaint within 14 days of its receipt. If handling a complaint requires cooperation between the Payment Operator and the bank which participated in payment processing, this time-limit may be extended by the period necessary to obtain relevant information from the bank, however, the overall time for handling a complaint cannot exceed 30 days after receiving the complaint. The Payment Operator shall inform the User about the extension of the handling period, indicating the reason for the delay, the circumstances to be clarified, and the deadline for the final response.

7.5. PayU shall give its response to a complaint in writing or electronically if the User has agreed to that.

7.6. The User shall cooperate with the Payment Operator to clarify any issues connected with complaints handled by payment card issuers, in particular, to provide all the necessary information about the Transaction under which the disputed payment has been made, and, upon each request of the Payment Operator, within 7 days from receiving such request, provide the Payment Operator with copies of documents relating to the Transaction under which the User received a card payment, including a copy of the proof of dispatch of the Goods ordered by the Buyer or the confirmation of the performance of the ordered service. The User shall retain such documents for a period of at least 24 months from the payment date.

7.7. The User may lodge a complaint with the authority supervising the Payment Operator concerning the Payment Operator's illegal actions.

7.8. If the User does not agree with the settlement of the complaint submitted by the Payment Operator, the User has the right to:

a) Request that the case be considered by the Financial Ombudsman;

b) Turn to the Arbitration Court at the Polish Financial Supervision Authority: https://www.knf.gov.pl/dla_konsumenta/sad_polubowny

c. bring an action against the Payment Operator to a common court of general jurisdiction.

Section 8. Amendments to the Terms & Conditions of Payu Service

Rules on amending Terms & Conditions of PayU Service

8.1. The Payment Operator shall notify the User of any amendments to the framework agreement included in these Terms & Conditions not later than 2 months prior to their proposed effective date. Such information shall be provided on the Allegro website in a manner that enables its recording and unchanged reproduction of the data stored or in a written (paper) form upon the User's request submitted according to the procedure specified in paragraph 1.21.

8.2. If the User does not object to amendments to the framework agreement prior to their effective date by notifying the Payment Operator of the same, it shall be deemed that the User has agreed to such amendments. If the User objects to amendments by writing to the Payment Operator's address but fails to terminate the framework agreement in the manner provided for in paragraph 9.3., the framework agreement shall expire on the day preceding directly the effective date of proposed amendments.

8.3. Prior to the proposed effective date of amendments, the User may terminate the framework agreement by sending a written declaration of termination to the Payment Operator's address. In such a case, the agreement shall be terminated with immediate effect, however, the provision of already initiated PayU Services for Users shall be ended under the terms provided in these Terms & Conditions.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Section 9. Miscellaneous Provisions

Opting out of the PayU Service

9.1. Within 14 days from the conclusion of the agreement referred to in paragraphs 1.3. and 1.4, the User may withdraw from it without stating any reasons by sending a relevant statement by email to allegro@payu.pl or by letter to PayU S.A. 60-166 Poznań, ul. Grunwaldzka 186. However, if PayU Service is used and completed before the end of this time limit, such payment shall not be refundable. The User acknowledges that PayU Service shall be performed at their request immediately upon concluding the agreement on the provision of this Service.

9.2. The User may terminate the agreement referred to in paragraphs 1.3. and 1.4 at any time by sending a relevant statement by email to allegro@payu.pl or by letter to PayU S.A. 60-166 Poznań, ul. Grunwaldzka 186.

Allegro Buyer Protection

9.3. All Buyers who have made purchases on Allegro using the PayU Service shall be protected under the Allegro Buyer Protection Terms & Conditions available at https://allegro.pl/regulamin/zalacznik/9

Reference to Allegro Terms & Conditions

9.4. In matters not governed herein and as regards defining any capitalized terms used herein, Allegro Terms & Conditions shall apply unless specified otherwise herein.

Governing law

9.5. The agreement between the User that is not a consumer and the Company and the agreement between the User that is not a consumer and the Payment Operator concerning services provided by the Payment Operator as part of the PayU Service on terms set forth herein shall be governed by Polish law.

Appendix No. 7B

Appendix No. 7B. Terms & Conditions of the Przelewy24 Service

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- Section 6. Przelewy24 Service — special terms concerning single payment transactions for Buyers
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Section 1. General Conditions for Providing Services

These Terms & Conditions provide for the terms and conditions of the provision of payment services within the meaning of the Act on Payment Services of 19 August 2011 (hereinafter "the Act") by PayPro S.A. to Users on Allegro. In particular, these Terms & Conditions provide for the rules for making payouts of funds registered in the settlement tool maintained for the Seller by the payment operator under the framework agreement on payment services within the meaning of the Act and the rules for making payments by Buyers for purchased Goods using the Przelewy24 Service, which are single payment transactions as defined in the Act, and the rules for handling payments of sales commissions and fees by Users to the Company.

Whenever the other provisions of these Terms & Conditions refer to the Allegro platform, it is understood as an open e-commerce platform operated by the Company (Allegro sp. z o.o.), available at the allegro.pl domain and other national domains (excluding allegro.hu).

Information on the Przelewy24 Service provider

1.1. The entity providing the payment service (hereinafter "the Przelewy24 Service"), to Users shall be PayPro S.A. with the registered office in Poznań at ul. Pastelowa 8, 60-198 Poznań, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for Poznań – Nowe Miasto and Wilda, 8th Commercial Division of the National Court Register under KRS no. 0000347935,

share capital of PLN 4,737,100.00, paid in full, Tax Identification Number. (NIP): 7792369887, hereinafter "PayPro"). During the provision of the Przelewy24 Service, PayPro shall act as the provider of payment services within the meaning of the Act. PayPro may perform activities as part of the Przelewy24 Service through an agent within the meaning of the Act. PayPro shall be supervised by the Polish Financial Supervision Authority. PayPro has been entered into the register of national payment institutions kept by the Polish Financial Supervision Authority under No. IP 24/2014. The principal place of business is the aforementioned registered office of PayPro S.A., mailing address: ul. Pastelowa 8, 60-198 Poznań; email address: serwis@przelewy24.pl.

Overview of major features of the Przelewy24 Service

1.2. The Przelewy24 Service is a payment service within the meaning of the Act, which consists in:

a. making payouts of financial resources registered in the settlement tool maintained for the Seller as part of the Przelewy24 Service and performing all actions necessary to maintain the settlement tool in which the Seller's payments and payouts will be registered;

b. performing payment transactions, including the transfer of funds from the Buyer to the Seller;

c. enabling the acceptance of payment instruments and the performance of payment transactions, initiated with the Buyer's payment instrument by the Seller or through it, involving, in particular, the handling of the acquiring process, sending the Buyer's or the Seller's payment orders to the issuer of the payment instrument or payment systems, in order to transfer to the Seller the funds due to them, except for activities consisting in its settlement and clearing in a payment system within the meaning of the Act of 24 August 2001 on Settlement Finality in Payment and Securities Settlement Systems and on the Principles of Supervising Such Systems.

1.2a. As the Przelewy24 Service PayPro may also provide a payment service aimed at enabling Users to make payments of sales commission and fees to the Company for services provided by the Company on the Allegro website if the Company makes such functionality available. In such a case, however, this shall mean a payment service enabling the acceptance of payment instruments of Users who intend to pay such sales commissions or fees (hereinafter "Sales Commission Payers") and the performance of payment transactions initiated with the Sales Commission Payer's payment instrument via the Company, involving, in particular, the handling of the acquiring process, sending the Sales Commission Payer's payment orders to the issuer of the payment instrument or payment systems, in order to transfer to the Company the sales commissions and fees due to Allegro.pl, except for activities consisting in its settlement and clearing in a payment system within the meaning of the Act of 24 August 2001 on Settlement Finality in Payment and Securities Settlement Systems and on the Principles of Supervising Such Systems.

1.2b. As part of the Przelewy24 Service, PayPro may also provide Sellers with a payment service aimed at enabling them to make payments to Buyers towards refunds of payments previously received from Buyers if funds received previously from Buyers and available in the settlement tool operated for the Seller through the Przelewy24 Service are not sufficient to make such refunds to Buyers. In such a case, such an operation shall be treated as a payment service in the form of a money transfer involving the

provision to the benefit of the Buyer as the recipient to the provider operating the payment account for the Buyer of funds from the Seller as the payer transferred by the Seller to PayPro for this purpose, using the Seller's payment instrument. For the purposes of further provisions of these Terms & Conditions relating to the service referred to in this paragraph 1.2b. such payments from Sellers to Buyers will also be referred to as "refunds," while prior payments from Buyers to Sellers with respect to which such refunds are made will also be referred to as "primary payments."

1.3. The payment service referred to in paragraph 1.2. above shall be provided, for a specific payment transaction, on condition of the existence of a financial obligation resulting from an agreement concluded between Sellers and Buyers in a Transaction. Payment transactions related to Transactions in categories listed in Appendix No. 4 of the Terms & Conditions that are not subject to a success fee shall not be processed via the Przelewy24 Service.

1.3a. The payment service referred to in paragraph 1.2a. above shall be provided for a specific payment transaction on condition of the existence of the User’s financial obligation resulting from the Allegro Terms & Conditions.

1.3b. The provision of the payment service referred to in paragraph 1.2b. above with regard to a specific payment transaction shall be conditional upon the existence of a specific pecuniary obligation on the part of the Seller toward the Buyer for the return of funds by the Seller in connection with a primary payment previously received from the Buyer.

1.4. The Przelewy24 Service for Sellers that includes the payment service referred to in paragraph 1.2. shall be provided under a framework agreement within the meaning of the Act (hereinafter: "the Framework Agreement"), the provisions of which have been presented herein. Any references herein to a settlement tool shall be understood as references to a tool maintained for the Seller by PayPro for the purpose of the Przelewy24 Service, which shall be used solely to record payments from Buyers and payouts to the Seller.

1.5. PayPro shall complete payment orders of the Buyers referred to in Article 1.2. under an agreement on a single payment transaction within the meaning of the Act. Specific principles concerning the completion of payment orders of Buyers are provided for in Article 6 hereof.

1.5a. PayPro shall complete payment orders of the Sales Commission Payers referred to in paragraph 1.2a. under an agreement on a single payment transaction within the meaning of the Act. Specific principles concerning the completion of payment orders of Sales Commission Payers are provided for in paragraph 6a hereof.

1.5.b PayPro shall complete the payment orders of Sellers referred to in paragraph 1.2. under a single payment transaction agreement within the meaning of the Act. The detailed rules for executing such payment orders made by Sellers are set out in paragraph 6b of these Terms & Conditions.

1.6. The Framework Agreement between PayPro and the Seller shall be concluded upon the following conditions being met jointly: approval of the Terms & Conditions of the Przelewy24 Service (where such approval is given by accepting the Allegro Terms & Conditions) and, where such choice is possible,

selection of the nature of the relation under the Framework Agreement, as described below in connection with the first configuration of the Allegro Account after the conclusion by the Seller with the Company of the agreement on the provision of services on Allegro on the terms provided for in the Allegro Terms & Conditions. If in connection with the first configuration of the Allegro Account, no option to choose the relation nature is offered, the Framework Agreement shall be concluded upon the moment when the first of the aforesaid conditions is met.

1.6a. Once an Allegro Account is set up, with its first configuration, prior to listing the first Offer, the Seller running a business shall choose the nature of the relation under the Framework Agreement (unless the case referred to in paragraph 1.6d or 1.6e occurs), i.e., whether the Framework Agreement is intended to be permanent from the very beginning or it is not intended to be permanent, as per the criteria specified by PayPro, which means that in the latter case, the use of the payment services and making payment transactions will be only occasional. The abovementioned choice of the relation nature made by the Seller as part of the Allegro Account configuration prior to listing the first Offer shall result in PayPro performing, as the case may be:

a. "Full verification," i.e., the Identification and Verification procedure referred to in paragraph 3.5(c) (for a permanent relation), or

b. "Simple verification," i.e., the Identification and Verification procedure referred to in paragraph 3.5a (for an occasional relation).

The relevant option is chosen when the User chooses the button with the word "Choose" or a similar one, and once it is clicked, the choice may not be changed. Buttons with the word "Next" or a similar one, which appear while making a choice, do not determine the final relation choice because after clicking on them and before clicking on the button with the word "Choose" or a similar one, the User may still return to the previous steps of the relation choice.

1.6b. The Seller who chose an occasional relation when concluding the Framework Agreement may, after the conclusion of the Framework Agreement and regardless of the further provisions, change the relation nature for permanent, which entails the need to complete the supplementary Identification and Verification procedure referred to in paragraph 3.5d, unless this procedure has already been applied. The relation nature shall be changed with the use of the Account features, and the provisions of paragraph 1.6a regarding the labeling of the buttons used for the choice apply accordingly to such selection. Furthermore, the provision of information and documents required by the Operator as part of the supplementary procedure to the Operator by the Seller may also occur before the Seller expresses their intent to change the relation from occasional to permanent.

1.6c. The Seller who chose a permanent relation when concluding the Framework Agreement may not change the relation nature to occasional after the conclusion of the Framework Agreement. Furthermore, if the Seller previously changed the relation from occasional to permanent, they may not change it again to occasional relation.

1.6d. If the Seller sets up another Account on the Allegro Platform, the Seller shall have no option to specify the nature of the relation under the Framework Agreement, and the relation shall have the same

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nature as a relation determined and existing for an Account or Accounts set up previously. If the buttons allowing to choose the relation are displayed again to the Seller when configuring another new Account, the Seller should choose the same relation as the one binding on them for the Accounts set up previously, and should the Seller choose a different relation, then:

a. if the previous relation is occasional, the choice of a permanent relation shall be deemed the change referred to in paragraph 1.6b with regard to all related Accounts referred to in paragraph 1.6e;

b. if the previous relation is permanent, the choice of an occasional relation shall be ineffective as per paragraph 1.6c, and the relation shall remain permanent.

1.6e. For a Seller with more than one Account on the Allegro Platform, the nature of the relation between the Seller and the Operator shall be the same for all the Accounts and related Framework Agreements. In case of a change of the relation nature from occasional to permanent for one Account, the change shall apply to all the other Accounts and Framework Agreements.

1.6f. For specific categories of Sellers, during the first configuration of the Allegro Account and the conclusion of the Framework Agreement, the option to choose the relation nature may be blocked. In this case, the Seller must undergo the full Identification and Verification procedure, and the relation shall be deemed permanent.

1.6g. Within the term of the Framework Agreement with an occasional nature, the Seller may occasionally use the payment services in a fashion that does not show signs of permanence. In collaboration with Allegro, the Operator shall analyze the Seller's use of the payment services on a current basis to determine whether the relation nature has not changed from occasional to permanent. In particular, the Operator may change the relation status from occasional to permanent, where:

a. The number of payment transactions handled for the benefit of the Seller, in all Accounts of the Seller, indicates that the use of payment services is not occasional; the Operator will make an individual assessment of each case in this respect;

b. The summed value of payment transactions handled for the benefit of the Seller, in all Accounts of the Seller, indicates that the use of payment services is not occasional; the Operator will make an individual assessment of each case in this respect;

c. Other circumstances related to the use of payment services by the Seller, in any of the Seller's accounts on the Platform and under any of the Seller's Framework Agreements, indicate the absence of occasional nature; the Operator will make an individual assessment of each case in this respect.

1.6h. If the Operator changes the relation status to permanent as the result of the analysis referred to in paragraph 1.6g, the Seller shall be notified thereof directly by the Operator or through Allegro, and:

a. Until the completion of the supplementary Identification and Verification procedure referred to in paragraph 3.5d., the Seller will not be able to use payment services for payouts of funds paid by Buyers after this change;

b. In addition, if, despite the request, this supplementary Identification and Verification procedure is not completed within the time limit set by the Operator, after the expiry of this period, the Operator will be able to decide to suspend the possibility of using the payment services by the Seller also in the scope of accepting funds from Buyers.

1.6i. The Seller may not question the Operator's assessment regarding the change of the relation status referred to above, as the change entails specific obligations of the Operator resulting from the provisions of the Act on Counteracting Money Laundering and Terrorist Financing.

1.6j. For the purpose of the above provisions, the Accounts on the Platform kept for the same Seller shall be deemed to be the Accounts for which the Seller's details imply that the payment services provided under the Framework Agreement are going to be provided to the same entity or the same entity is the beneficiary of the withdrawals linked to such Accounts. This is the case, in particular, where several tax identification numbers (NIP) or several numbers of the accounts referred to in paragraph 5.3 linked to such Accounts are identical.

1.7. The Terms & Conditions of the Przelewy24 Service shall be approved by expressing consent in the forms made available to Users on Allegro.

1.8. The text of these Terms & Conditions, including the Framework Agreement, shall be available at https://allegro.pl/terms/attachment/7b in a manner that enables its recording and unchanged reproduction of the data stored.

1.9. By accepting these Terms & Conditions, the User agrees that the information contained herein may be posted on the aforementioned website before the conclusion of the Framework Agreement, thus constituting a draft Framework Agreement made available to each User. The text of the Framework Agreement will be available on the website throughout its entire term, and this is how it will be made available to Users.

1.10. The access to all features of the Przelewy24 Service by the Seller who has concluded the Framework Agreement, in particular, the possibility of using the settlement tool, shall depend on the positive outcome of the relevant User Identification and Verification procedure referred to in Section 3 prior to the performance of the first payment transaction, including the making of a verification bank transfer for the purposes of the Identification and Verification process. Until the conditions of using all features of the Przelewy24 Service are satisfied, PayPro under the Framework Agreement concluded with the Seller shall grant access only to the feature of conditional acceptance by the Seller of payments from Buyers in the Offers for which the Company will make available the "Raty Od.Nowa revolving credit " service, the "Allegro Pay Later" (Allegro Zapłać Później) deferred payments service and Allegro Pay service. The funds paid in this manner shall be made available, and payouts to the Seller only after the aforementioned conditions of access to all features of the Przelewy24 Service are satisfied. In the case when these conditions are not met by the Seller within the time limit specified in the terms and conditions of the "Raty Od.Nowa revolving credit " service and in the terms and conditions of the "Allegro Pay Later" (Allegro Zapłać Później) service or Allegro Pay, these funds shall be refunded to the Buyer, for which the Seller grants their consent by concluding the Framework Agreement with PayPro.

1.11. The Framework Agreement on the provision of the Przelewy24 Service for Sellers shall be concluded for an indefinite period, however, not longer than the term of the agreement referred to in paragraph 2.5. of Allegro Terms & Conditions. Termination of the agreement with the Company referred to in paragraph 2.5. of Allegro Terms & Conditions shall also result in the termination of the Framework Agreement concluded with PayPro.

1.12. Users shall not be required to open a bank account to be able to use the Przelewy24 Service, and any transactions performed as part of the Przelewy24 Service shall not be considered bank operations as defined in the Banking Law. Funds registered in the settlement tool maintained by PayPro for the Seller shall not bear interest.

1.12a. The provision by PayPro of a currency conversion service as part of the execution of a payment transaction for the benefit of the Seller does not constitute an exchange office activity within the meaning of Article 2(1)(19) of the Act of July 24, 2002 - Foreign Exchange Law.

1.13 As part of the Przelewy24 Service, it is possible to transfer (payout), upon the Seller's instruction, funds registered in the settlement tool maintained by PayPro for the Seller by bank transfer to the bank account or the account maintained for the Seller in a different payment institution specified by the Seller, referred to in paragraph 5.3.

1.14. To provide the Przelewy24 Service, PayPro shall use services offered by specialized financial institutions chosen with due diligence.

1.15. the Przelewy24 Service can be provided to Users who have equipment enabling them to access the Internet, including software to browse through online resources and an account maintained by a bank or a financial institution with its registered office in one of the European Union Member States or in a country respecting equivalent regulations concerning counteracting money laundering and terrorist financing.

1.16. In the case of any references herein to a time limit expressed in working days, "working day" shall mean any day from Monday to Friday, except for public holidays.

1.17. All financial operations related to the Przelewy24 Service will be carried out in the Base Currency (as defined in paragraph 1.17a) or in the Conversion Currency (as defined in paragraph 1.17a).

1.17a. The Base Currency means the currency in which the Seller has specified the offer price. PayPro does not provide currency conversion services when performing a payment transaction from the Buyer to the Seller related to the payment of the price, therefore PayPro accepts funds for the Seller only in the Base Currency. Therefore, in order to make a payment, the payer should use a payment instrument enabling the transfer of funds in the Base Currency to PayPro (in particular, a payment instrument in the Base Currency or a payment instrument for which the payer's provider offers a currency conversion service to the Base Currency, as a result of which the payer's provider will transfer funds to PayPro, after conversion, in the Base Currency).

1.17b. The Base Currencies in which PayPro accepts payments for the Seller are: Polish currency (PLN), Czech currency (CZK), Hungarian currency (HUF), and euro (EUR).

1.17c. The funds accepted for the Seller are recorded in the settlement tool in individual Base Currencies.

1.17d. In connection with the execution of payment transactions related to the acceptance of funds for the Seller and their being made available to the Seller, PayPro allows the Seller to make a payout of these funds to the Seller also in the Conversion Currency, which is a different currency than the currency in which they were previously deposited (i.e., in a different currency than the relevant Base Currency). The payment of funds in the Conversion Currency will involve the conversion of funds recorded in the Base Currency and ordered for payment into the Conversion Currency in accordance with paragraph 1.17f.

1.17e. The conversion currencies in which PayPro can make a payout to the Seller, combined with the conversion of these funds from the Base Currency, are: Polish currency (PLN), Czech currency (CZK), Hungarian currency (HUF), or euro (EUR).

1.17f. The conversion of currency from the Base Currency to the Conversion Currency as part of the payout to the Seller is carried out using the current exchange rate based on the reference exchange rate, which is the exchange rate (for individual currency pairs: PLN-EUR, PLN-CZK, CZK-EUR, PLN-HUF, HUF-EUR) published by PayPro at https://allegro.pl/moje-allegro/sprzedaz/srodki-i-historia-operacji/kursy-walut-dla-wyplat; PayPro regularly updates the available and applied reference exchange rates for the envisaged Conversion Currencies, which may be subject to change. The exchange rate ultimately applied for a given payout and the payout amount in Conversion Currency will be indicated at the time of the payout of funds accumulated in the settlement tool by the Seller, based on the value of the reference exchange rate referred to above, valid at the time of receipt of the payout order referred to in paragraph 5.2.

1.18. the Przelewy24 Service shall be used to make payments, particularly payments of Buyers' financial obligations towards Sellers resulting directly from agreements concluded in Transactions, and to make payouts of funds resulting from concluded Transactions to Sellers pursuant to paragraph 5 and may also be utilized to pay fees and sales commissions to the Company referred to in paragraph 1.2a and to make the refunds for the benefit of Buyers referred to in paragraph 1.2b.

1.19. Each payment transaction performed as part of the Przelewy24 Service shall be assigned a unique payment number (hereinafter: "Payment Identifier").

Przelewy24 Service progress statuses

1.20. Information on the status of the Przelewy24 Service and information required to identify payment transactions executed for the Seller and payouts ordered in the manner referred to in paragraph 5 and the payment of fees and sales commissions to the Company referred to in paragraph 1.2(a), and the refunds for the benefit of Buyers referred to in paragraph 1.2b shall be available in the User's Account on Allegro and also sent by PayPro through the Company acting upon the order of PayPro to the email address provided by the User. The aforementioned information shall be made available in a manner that enables the User to store and reproduce such information in an unchanged form. By accepting these Terms & Conditions, the User agrees to the method of providing information on payment transactions as described above.

Unauthorized payment transactions

1.21. To prevent any unauthorized payment transactions, the Seller must not disclose their Account access data (login, password) to any third parties, as such data make it possible to use the Account's functionalities, including the placement of orders to payout funds registered in the settlement tool maintained as part of the Przelewy24 Service.

1.22. The Seller shall immediately report to PayPro any loss or unauthorized use of their identification data enabling the placement of a payment order. Such reports should be made in the manner referred to in paragraphs 1.23. and 1.24. within 13 months from the day of making unauthorized or unduly performed payment transactions or from the day the transaction was to be performed. If the Seller fails to make the report within the aforementioned time limit, the Seller's claims against PayPro concerning unauthorized, not performed, or improperly performed payment services shall expire.

Contact with PayPro

1.23. PayPro shall communicate with Users in the Polish language. This language shall be used to draft all documents that establish relations between Users and PayPro. These rules do not apply to situations where mandatory provisions of law require that other language versions should be used.

1.24. Any User's correspondence addressed to PayPro must be sent in the written form to PayPro's address or electronically at https://allegro.pl/Contact2/Contact2.php, except for complaints and statements on withdrawal from and termination of the agreement, for which the communications means and form have been described separately in these Terms & Conditions. Any correspondence should contain at least the User's name on Allegro and a description of the issue. Electronic correspondence, as a rule, shall be via the email address assigned to a given User's Account.

1.25. Upon the User's request submitted in the manner referred to in paragraph 1.24., these Terms & Conditions shall be provided by PayPro and the Company in written form or on other durable medium and, upon the User's request and with their consent, by email.

Costs of using the Przelewy24 Service

1.26. The User shall not pay PayPro any fees for using the Przelewy24 Service, except for fees for completing separate payout orders in a special form specified in paragraphs 5.6. Remuneration due to PayPro for the provision of the Przelewy24 Service on Allegro shall be settled pursuant to a separate agreement concluded between the Company and PayPro. The User shall bear fees related to the provision of the Przelewy24 Service pursuant to agreements concluded by the User with payment service providers (a bank or an acquirer) and shall bear the costs of the online transmission of data related to the use of the Przelewy24 Service.

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1.26a. The first sentence of paragraph 1.26 does not apply to currency conversion costs in payouts in the Conversion Currency that are related to the current exchange rate applied by PayPro for such payout.

1.27. The Seller shall have constant access in their Account on Allegro to the electronic statement of transactions for the Seller related to the Przelewy24 Service; however, after the period of 60 days, the Seller may access the data in an electronic form only upon a written request submitted to PayPro, subject to paragraph 4.3.

Section 2. Paypro's Liability

Liability for non-performance or improper performance of a payment transaction

2.1. If a payment transaction is initiated by the User (acting as a payee, i.e. as the party placing a payment order), PayPro shall be liable to the User for non-performance or undue performance of the payment transaction, unless:

a. the User has failed to notify PayPro of any unauthorized, not performed, or unduly performed payment transactions as part of the Przelewy24 Service within the time limit specified in paragraph 1.22;

b. the Payment Identifier provided by the User is incorrect;

c. the failure to perform or undue performance of payment as part of the Przelewy24 Service is due to force majeure only;

d. the failure to perform or undue performance of payment as part of the Przelewy24 Service results from other legal regulations;

e. PayPro proves that the User's provider received the payout order in paper form and that the delay in the performance of the payout order did not exceed one working day.

2.2. In the case of PayPro's liability referred to in paragraph 2.1., PayPro shall promptly reimburse the User the amount of the non-performed or unduly performed payment transaction.

2.3. If the payment account of Pay Pro, being the Seller's provider, has been credited pursuant to Article 54 of the Act, PayPro shall be liable to the Seller for non-performance or undue performance of a payment transaction. In such a case, PayPro shall immediately make available to the Seller the amount of the payment transaction by registering it in the settlement tool and making it possible to make the payout referred to in Section 5 or shall register the appropriate amount in order to bring the balance of funds registered in the Seller's settlement tool to the state that would have existed if non-performance or undue performance of the payment transaction had not occurred.

Liability for the correct transfer of a payment order

2.4. If the Buyer's payout order is initiated by or through the Seller, subject to Article 44(2), Article 143(2), and Article 149 of the Act, PayPro (being the Seller's provider) shall be liable to the Seller for the correct transfer of the payout order to the Buyer's payment service provider pursuant to Article 56 of the Act. If PayPro is liable according to the preceding sentence, it shall immediately transfer the payout order again to the Buyer's provider.

2.5. In the case of a non-performed or unduly performed payment transaction for which PayPro is not liable under paragraph 2.4 above, the liability to the Buyer shall be borne by their payment service provider. In such a case, the provisions of Article 144(2) of the Act shall apply.

2.5a. The provisions of paragraphs 2.4 and 2.5 shall apply accordingly when the Sales Commission Payer's payout order is initiated via the Company.

2.5b. The provisions of paragraphs 2.4 and 2.5 shall apply accordingly when the Seller's payment order for the transfer of funds by the Seller to PayPro for them to be transferred subsequently to the Buyer as part of the service referred to in paragraph 1.2b. is initiated through the Company.

Reimbursement of the amount of an unauthorized payment transaction

2.6. Subject to Article 44(2) of the Act, in the case of an unauthorized payment transaction, the Buyer's payment service provider referred to in paragraph 6.5 (i.e., the provider of the payment service for the Buyer's payment instrument used in connection with the ordering of a single payment transaction for the Seller), shall immediately — however, not later than until the end of the working day following the day on which the unauthorized transaction which debited the payer's account is confirmed, or following the day of receiving the relevant notice—reimburse to the Buyer the amount of the unauthorized payment transaction, except for the case of the existence of justified and duly evidenced grounds to suspect fraud, which shall be notified in writing to the prosecution agencies, and, if the Buyer uses a payment account, bring the debited payment account to the state that would have existed if the unauthorized payment transaction had not occurred.

2.7. The Buyer shall be liable for unauthorized payment transactions up to the equivalent in the Polish currency of EUR 150 determined at the average exchange rate announced by the National Bank of Poland applicable on the transaction date if an unauthorized transaction results from:

a. the use of a payment instrument lost by the Buyer or stolen from the Buyer, or

b. the misappropriation of the Buyer's payment instrument.

Except for the cases when:

c. the Buyer was unable to identify the loss, theft, or misappropriation of the payment instrument prior to making the payment transaction (unless they acted intentionally) or

or

the provision of payment services referred to in Article 6(10) of the Act.

2.8. The Buyer shall be held liable for unauthorized payment transactions in their full amounts if the Buyer has caused them intentionally or as a result of the violation of at least one of the obligations referred to in Article 42 of the Act, where such violation is intentional or results from gross negligence.

However, if:

a. the Buyer's provider does not require any strong user authentication, the Buyer shall not be held liable for unauthorized payment transactions unless they acted intentionally;

b. PayPro, as the Seller's provider under the Framework Agreement, does not accept strong user authentication, PayPro shall be held liable for damages incurred by the payee's provider.

2.9. The Buyer shall not be held liable for unauthorized payment transactions after notifying their payment service provider referred to in paragraph 6.5 or an entity indicated by such provider of the loss, theft, misappropriation, or unauthorized use of a payment instrument or unauthorized access to this instrument unless the payer has caused the unauthorized transaction intentionally.

2.10. If the Buyer's payment service provider referred to in paragraph 6.5 fails to provide appropriate means to enable the Buyer to make the notification referred to in paragraph 2.9 at any time, the Buyer shall not be held liable for unauthorized payment transactions unless the Buyer has caused an unauthorized transaction intentionally.

2.10a. The provisions of paragraphs 2.6 to 2.10, as applicable to the Buyer and their payment service provider, shall apply accordingly to the Sales Commission Payer and their payment service provider.

2.10b. Insofar as they concern the Buyer and its payment service provider, the provisions of paragraphs 2.6 to 2.10 shall apply accordingly to the Seller as the payer of refunds (i.e., with regard to the service referred to in paragraph 1.2b) and its payment service providers.

PayPro's actions

2.11. In the situation when PayPro acts as the payer's provider, that is, when pursuant to an agreement on a single payment transaction with the Buyer's payment service provider or pursuant to the Framework Agreement with the payment service provider, it makes a payout initiated by the Seller (acting as the payee for the payout order), PayPro, irrespective of the liability under paragraph 144(1) of the Act, upon the payer's request, shall take immediate measures to track the payment transaction and shall notify the payer of their result, where such activities are free of charge for the payer.

2.12. In the situation when PayPro acts as the payee's provider, that is when pursuant to the Framework Agreement, it is the operator of a payment transaction initiated by or through the Seller other than the one referred to in paragraph 2.11, irrespective of the liability held under Article 145(1) and (3) of the Act, PayPro, upon the Seller's request, shall take immediate efforts to track the payment transaction and shall notify the Seller of their result, where such activities are free of charge for the payee.

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2.13. PayPro's liability held under Article 144 and Article 145 of the Act shall also cover fees and interest charged to the User as a result of non-performance or undue, including a delayed, performance of a payment transaction by PayPro.

2.14. Pursuant to Articles 47 and 48 of the Act, PayPro shall not be held liable to the Seller for the reimbursement to the Buyer of the amount of an authorized payment transaction initiated by or through the Seller, which has already been carried out if, at the time of the authorization, the exact amount of the payment transaction has not been specified and the amount of the payment transaction is higher than the amount that the Buyer could have expected, taking into account the type and value of the Buyer's previous transactions, the provisions of the framework agreement with the Buyer's payment service provider referred to in paragraph 6.5 and relevant circumstances. PayPro shall bear this liability to the Buyer if PayPro is the Buyer's payment service provider. In this case, the Buyer may request the reimbursement of the amount of an authorized payment transaction from their provider in the full amount of the completed payment transaction.

2.15. In the case referred to in paragraph 2.14., the Buyer may request the reimbursement of the amount of an authorized payment transaction from their payment service provider within 8 weeks from the date of debiting the payment account and, if the Buyer does not use any payment account, from the date of performing the payment transaction. The Buyer's provider should reimburse the full amount of the payment transaction within 10 working days from the receipt of the reimbursement request, or provide reasons for the refusal to make the reimbursement, indicating the authorities to which the Buyer may make a complaint if they disagree with the presented justification.

2.16. PayPro shall not be held liable for any delays in transferring due funds to the payment account or address indicated by the Seller under the rules specified in Section 4 due to the failure to provide data or due to the provision of inaccurate or incomplete data by the Seller, which renders it impossible to make a bank transfer.

2.17. PayPro shall not be a party to the agreement between the Buyer and Sellers and shall not be held liable for the undue performance or failure to perform any agreements entered into by Users, except for actions related to the Przelewy24 Service. In particular, PayPro shall not be held liable for Sellers' ability to conclude and perform agreements on the sale of goods or services on Allegro or for Buyers' solvency.

2.18. PayPro shall not be held liable for any failure to make or delay in making a payout of funds to the Seller's payment account referred to in paragraph 5.3 due to reasons arising after the submitting by PayPro of a transfer order to a bank or payment institution.

2.19. PayPro, to the extent to which it performs, acts as part of the Przelewy24 Service via the agent, referred to in paragraph 1.1. above, shall be liable for the agent as for its own actions and omissions.

2.19a. The provisions of paragraphs 2.11 to 2.19 shall apply accordingly to the payment service referred to in paragraph 1.2a., which means that in these provisions applied accordingly, the Buyer shall be replaced by the Sales Commission Payer and the Seller (as the payee) shall be replaced by the Company (as the payee of sales commission and fee payments).

2.19b. The provisions of paragraphs 2.11 to 2.19 shall apply accordingly to the payment service referred to in paragraph 1.2b, which means that in these provisions to be applied accordingly, the Buyer (as the payer) shall be replaced by the Seller (as the payer of the refund). The Seller (as the payment recipient) shall be replaced by the Buyer (as the refund recipient).

Section 3. Identification and Verification Procedure

Verification procedure

3.1. The User acknowledges that due to the conclusion of the Framework Agreement concerning the Przelewy24 Service and during its provision, PayPro shall carry out the qualification of financial credibility pursuant to Article 10 of the Act, the assessment of the risk of money laundering and terrorist financing, as well as PayPro shall implement security measures required by law, and consequently may vary the principles of payment processing due to, or make certain terms of service provision dependent on, the risk group to which the Seller has been assigned, as well as on whether the relation with the Seller is of permanent or occasional nature. PayPro shall analyze the risk of processing payments on the basis of data available when providing the Przelewy24 Service. In justified cases, PayPro shall reserve the right to deny processing a certain payment, particularly if PayPro reasonably suspects that the transaction paid for or the payment itself may be illegal.

3.2. If the Seller's Account on the Allegro website has been blocked or actions referred to in paragraphs 2.12 or 8.2. of Allegro Terms & Conditions have been taken, the provision of the Przelewy24 Service shall be suspended. In addition, PayPro may block a settlement tool in the following circumstances:

a. the Seller's use of the Przelewy24 Service to violate or circumvent the law, the principles of fair dealing, or these Terms & Conditions;

b. unauthorized use of the Przelewy24 Service by the Seller or a third party acting in concert or with the Seller's expressed or implied consent;

c. invalid or incorrect data necessary to process a payment order;

d. as a result of a notice or decision of a competent authority;

e. suspicion of money laundering. In such a case, PayPro shall notify the General Financial Information Inspector (GIIF) and then proceed as per GIIF's instructions;

f. offering by the Seller, in Transactions subject to the Przelewy24 Service, forbidden or restricted Goods without meeting the required conditions referred to in Appendix 1 to Allegro Terms & Conditions.

3.3. The User acknowledges that payment instruments (in particular, the payment card) applied to use the Przelewy24 Service may be used by:

a. a holder of a payment instrument (including, but not limited to, a payment card), i.e., a natural person, a legal person, or other entity, which, under an electronic payment instrument agreement, performs transactions specified in such agreement on their own behalf and for their own account, and

b. a payment card user, i.e. natural person authorized by the card holder to perform, on behalf of and for the holder, transactions specified in the agreement, whose identification data are stated on the payment card.

3.4. All confirmed law violations related thereto shall be reported to competent law enforcement authorities. Information containing the description of measures that the User should take to securely store the payment instrument should be provided to the User by their payment service provider, which makes this payment instrument available to the User.

3.5. The Seller shall undergo the identification and verification process referred to in the Act on Counteracting Money Laundering and Terrorist Financing, hereinafter: "User Identification and Verification". This paragraph and the requirement to make a verification money transfer described in paragraph 3.5b(a)(ii) shall apply accordingly to a change of the payment account referred to in paragraph 5.3. by the Seller, and indicating such a subsequent payment account in the subsequent currency of those currencies supported by PayPro referred to in paragraph 1.17. (i.e., Base Currencies and Conversion Currencies).

3.5a. The User Identification and Verification procedure may be:

a. simplified;

b. full;

c. supplementary;

d. additional.

3.5b. The simple procedure (also referred to as the Simple Verification):

a. involves the following:

i. the Company providing PayPro with the basic details referred to in paragraph 7.1., and

ii. making a verification transfer, which means that the Seller should transfer the amount of PLN 1.01 from the Seller's payment account referred to in paragraph 5.3. to the payment account specified by PayPro and in the case of payment accounts maintained in CZK or EUR – CZK 10 or EUR 1, respectively. This amount shall be reimbursed in full by PayPro to the Seller's payment account from which it was transferred; in substantiated cases, PayPro may allow the User to make a payment to the payment account specified by PayPro in a currency different from that in which it is maintained; in this case, the amount transferred shall be reimbursed to the User upon the User's explicit request submitted as per paragraph 8.2.;

b. applies to Sellers making Framework Agreements of occasional nature;

3.5c. The complete procedure (also referred to as the Full Verification):

a. involves the following:

i) the measures referred to in paragraph 3.5b(a), and

ii) an extended User Identification and Verification carried out by applying a procedure provided for in law, which enables PayPro to request the Seller to provide other required identification and verification data for this purpose;

b. Is applied to all Sellers except those who may be subject to the simplified procedure.

3.5d. The supplementary procedure:

a. involves the following:

i. the measures referred to in paragraph 3.5c(a)(ii);

b. Is applied:

i. In respect of payment transactions performed in the context of the provision of payment services to Sellers subject only to the simplified procedure, where financial security measures pursuant to the Act on counteracting money laundering and terrorist financing are required in connection with the execution of such an occasional transaction; or

ii. If there is a change in the nature of the relationship between the Seller and the Operator, from an occasional to a long-term one.

3.5e. The additional procedure:

a. involves the following:

i. Additional User Identification and Verification activities not previously carried out in a full or supplementary procedure, which the Operator could undertake in accordance with paragraph 3.5c(a)(ii); or

ii. Repeating the User Identification and Verification activities associated with the full procedure;

b. Is applied when:

i. The Operator determines that they are necessary in connection with the circumstances of the provision of payment services; or

ii. the Operator determines that they are necessary in connection with the need to periodically update and verify previously collected data.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

3.5f. If the Payment Operator initiates the additional procedure referred to in paragraph 3.5e:

a. If the additional procedure is not completed within 120 days from the date of its initiation, after that period and until the completion of this additional procedure, the Seller will not be able to use the payment services related to the payout of funds;

b. In addition if, after the expiry of the period referred to in sub-paragraph a), the Payment Operator calls the Seller to complete this additional procedure in the additional period set by the Payment Operator and the Seller fails to complete it in this additional period, after the expiry of this additional period the Payment Operator may decide to suspend the Seller's option to use the payment services also to the extent of accepting funds from Buyers;

c. the terms and conditions of sub-paragraphs (a) and (b) do not exclude the Payment Operator's right to take actions referred to in paragraphs 3.2. and 10.3. prior to the expiry of the periods referred to in sub-paragraphs (a) and (b), particularly when the circumstances justifying such actions are confirmed in the course of this additional procedure.

3.6. The User shall comply with applicable provisions of law, this Framework Agreement, Allegro Terms & Conditions, and the principles set out by respective payment card associations.

Section 4. Przelewy24 Service for Sellers subject to the Framework Agreement

Specific terms of the provision of the Przelewy24 Service for Sellers under the Framework Agreement

4.1. When providing the Przelewy24 Service to the Seller under the Framework Agreement, PayPro shall maintain a settlement tool for the Seller and, upon the Seller's order, shall initiate a transfer of funds accrued in its payment account and registered in the settlement tool to the bank account or another account maintained for the Seller in a different payment institution indicated by the Seller referred to in paragraph 5.3. As part of such the Przelewy24 Service, PayPro shall receive and book in the Seller settlement tool payments made by Buyers in connection with Transactions concluded on Allegro.

4.2. In addition, the Przelewy24 Service referred to in paragraph 4, enables Sellers to:

a. Access the history of payments made by Buyers;

b. refund amounts paid by the Buyer—only on condition of the availability and registering in the Seller's settlement tool of sufficient funds to perform such reimbursement instruction.

4.2a. Under the Framework Agreement, the service referred to in paragraph 1.2a. shall not be provided to the Seller, even if the Seller is a Sales Commission Payer

4.2b. The service referred to in paragraph 1.2b is not provided to the Seller under the framework agreement. However, it is rendered to the Seller as the payer of the refund under a single payment transaction agreement, as referred to in paragraph 1.5b.

4.3. The Seller who has filled in the configuration form on Allegro pages correctly and in full shall have access to the electronic statement of payment transactions for a period longer than the one indicated in paragraph 1.26. However, they must generate such statements by themselves no longer than 12 months from their making. After the 12-month period, the Seller may obtain the aforementioned data in an electronic form only upon a written request submitted to PayPro.

4.4. The Seller may acknowledge the Buyer's complaint at any time and order PayPro to reimburse the payment received. Unless specific provisions provide for otherwise, in particular, the provisions of the Act and the provisions on counteracting money laundering and terrorist financing, PayPro shall refund to the Buyer the amount specified by the Seller, subject to the following:

a. such refund order shall be accepted for performance only if the balance of funds available and registered in the Seller's settlement tool is positive and the funds are sufficient to make the refund;

b. PayPro has the Buyer's data which makes it possible to make a refund; if PayPro does not have all the Buyer's data required to make the refund, it may request the Seller to provide such data under pain of refusing to make the refund.

4.5. PayPro shall make available to the Seller the amount of a received payment transaction by registering it in the settlement tool promptly upon crediting the account of PayPro with the amount, provided that the payout of this amount made available is made on the terms set out in Section 5.

4.6. In the case indicated in paragraph 5.12(a)(i) and 5.13(a), and 5.12(a)(ii) and 5.13(c) of the Allegro Terms & Conditions, if the payment that was to be refunded to the Buyer in connection with such withdrawal was made as part of the Przelewy24 Service, the Seller hereby authorizes the Company to submit on their behalf, to PayPro, the refund order referred to paragraph 4.2(b), subject to the conditions indicated therein. The authorization for the Company does not apply to refunds to Buyers submitted as part of the service referred to in paragraph 1.2(b).

Section 5. Terms of Payouts

General terms of payouts

5.1. As part of the Przelewy24 Service, PayPro shall make available to the Seller a system understood as a set of procedures, infrastructure, and relations with intermediary institutions organized by PayPro, enabling the Buyer to make payments to the Seller and the Seller to payout the funds registered in their settlement tool to a payment account maintained by a bank or to an account maintained for the Seller in a different payment institution.

The time the payout order is received by the Payment Operator

5.2. PayPro shall payout funds registered in the Seller's settlement tool no later than the end of the next working day following the day when PayPro receives a payout order from the Seller. A payout order shall be deemed received:

a. when PayPro receives an order placed by the Seller — in the case payouts on-demand, the Seller may not withdraw the payout on demand order after it has been received by PayPro;

b. At the beginning of the day indicated by the Seller in the configuration form — for automatic payouts, the Seller may cancel a recurring payout order by the end of the working day preceding the payout date indicated by the Seller in the recurring payout order.

If PayPro receives a payout order on a day that is not a working day for the Payment Operator, the order will be deemed received on the first working day after that day.

Scope of Information Necessary to Make a Payout

5.3. In order to make the payout referred to in Section 5, the Seller should fill in the configuration form available on the Allegro pages. When filling in the configuration form, the Seller shall provide the following data: address (company name for Business Account), email address, and contact number, the IBAN bank account number (for numbers commencing with a prefix other than PL — including the correct SWIFT code) or the account identifier for accounts maintained on behalf of the Seller in another payment institution, to which funds registered in the settlement tool maintained by PayPro are to be transferred. As part of the extended Identification and Verification process for the User referred to in paragraphs 3.5–3.5e PayPro may also request other data concerning the Seller. The above Seller's data should comply with the data of the holder of the payment account or, respectively, the holder of the account maintained with a different payment institution, from which a payment related to the Seller Identification and Verification will be made. In the case of a Junior Account, it is possible to provide in the aforementioned form the data of a legal guardian of the Account User.

5.3a. The Payment Operator shall ensure that payouts are made only to a current and existing bank account maintained for the User, which was specified within the Account and verified on the terms set forth in the Allegro Terms & Conditions. If the payout is returned by the bank due to incorrect or outdated data, including due to the closure of the bank account, the Payment Operator shall notify the User.

Users' personal data, including the bank account number for payouts, can be updated within the functionalities available in the Account. Any change of the bank account number requires undergoing the verification procedure described in paragraphs 3.1 and 3.5 of the Allegro Terms & Conditions. No payouts to the bank account can be ordered until the User's personal data is updated and the new bank account number is positively verified.

5.3b. When indicating the bank account referred to in paragraphs 5.3 and 5.3a, the Seller may specify only one bank account for each of the currencies supported by PayPro, as referred to in paragraph 1.17. Adding another bank account number for another currency requires undergoing the verification procedure described in paragraph 3.1 and 3.5 of the Terms & Conditions. Until the User's personal data

are updated and another bank account number is successfully verified, no payout orders to that bank account can be placed.

5.4. The payout referred to in Section 5 shall produce legal effects if correct credentials (login and password) have been entered when configuring a bank account or an account in a different payment institution into the Seller's Account.

5.4a. In the cases specified in legal regulations and/or herein, the Operator may refrain from accepting or carrying out the Seller's withdrawal instructions.

Frequency of Payouts

5.5. As part of the functionality referred to in paragraph 5.1., the Seller may order a payout:

5.5.1. Funds recorded in the settlement tool in the PLN Base Currency:

a. to a bank account in the IBAN format with the PL prefix and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with the PL prefix:

i. As a one-time payout (payout on demand);

ii. as a recurring payout (automatic payouts): when placing an order for automatic payouts, the Seller defines the frequency thereof, selecting a daily, weekly, or monthly payout schedule, and indicating the day of the week of order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least PLN 20 on the day indicated in the automatic payout order.

b. to a bank account in the IBAN format with a prefix other than PL and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with a prefix other than PL:

i. as a recurring payout (automatic payouts): such an order shall be accepted for processing on the first day of the month for amounts below the equivalent of PLN 100 and on the first day and fourteenth day of the month for amounts equivalent to PLN 100 and higher than the PLN 100 (if the 1st or the 14th day of the month is Saturday Sunday, or a public holiday, the payout order shall be processed on the next working day). Such an order shall also be accepted for processing on any day if the amount in the settlement tool is at least equivalent to PLN 4,000.

ii. As a recurring payout (automatic payout, as set out in sub-paragraph i. above) or a one-time payout (payout on demand): In the context of a payout combined with the conversion of this Base Currency into the Conversion Currency in accordance with the rules described in paragraphs 1.17d.-1.17f.

5.5.2. Funds recorded in the settlement tool in the CZK Base Currency:

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a. To a bank account in the IBAN format with the CZ prefix and to an account maintained for the Seller at a different payment institution holding settlement accounts in the IBAN format with the CZ prefix:

i. As a one-time payout (payout on demand);

ii. As a recurring payout (automatic payouts); when placing an order for automatic payouts, the Seller defines their frequency, selecting a daily, weekly, or monthly payout scheme and indicating the day of the week of the order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least CZK 100 on the day indicated in the automatic payout order.

b. To a bank account in the IBAN format with a prefix other than CZ and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with a prefix other than CZ:

i. As a recurring payout (automatic payouts); such an order will be accepted for processing on the first day of the month for amounts below the equivalent of CZK 5,000, and on the first day and fourteenth day of the month for amounts equivalent to CZK 5,000 and higher than CZK 5,000 (if the first or the fourteenth day of the month is Saturday, Sunday, or a public holiday, the payout order will be processed on the next working day). The order is also accepted for execution every day, provided that the funds held in the settlement tool are equivalent to at least CZK 50,000; this payout option is only available to Sellers who had active recurring payment settings in CZK to an IBAN account with a prefix other than CZ before March 15, 2024;

ii. As a recurring payout (automatic payout, as set out in sub-paragraph i. above) or a one-time payout (payout on demand): In the context of a payout combined with the conversion of this Base Currency into the Conversion Currency in accordance with the rules described in paragraphs 1.17d.-1.17f.

5.5.3. Funds recorded in the settlement tool in the EUR Base Currency:

a. To a bank account in the IBAN format and to an account maintained for the Seller at a different payment institution holding settlement accounts in the IBAN format:

i. As a one-time payout (payout on demand) in that Base Currency;

ii. As a recurring payout (automatic payouts) in that Base Currency; when placing an order for automatic payouts, the Seller defines their frequency, selecting a daily, weekly, or monthly payout scheme and indicating the day of the week of the order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least EUR 10 on the day indicated in the automatic payout order.

iii. As a recurring payout (automatic payout, as set out in sub-paragraph ii. above) or a one-time payout (payout on demand): In the context of a payout combined with the conversion of this Base Currency into the Conversion Currency in accordance with the rules described in paragraphs 1.17d.-1.17f.

5.5.4. Funds recorded in the settlement tool in the HUF Base Currency:

a. To a bank account in the IBAN format with the HU prefix, to an account maintained for the Seller at a different payment institution holding settlement accounts in the IBAN format with the HU prefix:

i. As a one-time payout (payout on demand);

ii. As a recurring payout (automatic payouts); when placing an order for automatic payouts, the Seller shall define their frequency, selecting a daily, weekly, or monthly payout scheme and indicating the day of the week for the order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least HUF 2,000 on the day indicated in the automatic payout order.

b. To a bank account in the IBAN format with a prefix other than HU and to an account held for the Seller in another payment institution with an IBAN account with a prefix other than HU only in the Conversion Currency to the IBAN account only with the country prefix corresponding to the Conversion Currency or EUR, as described in paragraph 1.17d.-1.17f. of the Allegro Terms & Conditions:

i. As a one-time payout (payout on demand)

ii. As a recurring payout (automatic payouts); when placing an order for automatic payouts, the User defines their frequency, selecting a daily, weekly, or monthly payout scheme and indicating the day of the week of executing the order (Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least HUF 2,000 on the day indicated in the automatic payout order.

Non-standard payouts

5.6. The Seller may order payouts referred to in paragraph 5.5(5.5.1)(b), (5.5.2)(b) and (5.5.3)(iii) after prior agreement with PayPro on the amount of the fee for such an order, which the Seller will be required to pay.

5.7. A payout by the Seller of funds registered in the settlement tool accounts referred to in paragraphs 5.5 shall be conditional upon:

a. The possibility of settling payouts in the currency in which funds are made available by PayPro (i.e., in the relevant Base Currency — for payouts not connected with currency conversion, or in the relevant Conversion Currency — for payouts connected with a prior conversion from the Base Currency) by the Seller's bank, and if the bank referred to above does not settle the transfer addressed to it as part of such payout from PayPro, in the currency of the funds made available by PayPro, the accumulated funds will not be available for payout by PayPro until the Seller changes the account to the account maintained by a bank that settles transactions in the currency in which the funds are made available by PayPro; and

b. the account referred to in paragraphs 5.5 being maintained by a bank or a payment institution with its registered office in one of the European Union Member States or - subject to the prior assessment

and consent of PayPro - in a country respecting equivalent regulations concerning counteracting money laundering and terrorist financing.

5.7a. PayPro will refuse to execute the payout order made by the Seller regarding funds recorded in the settlement tool if the conditions specified in paragraph 5.7 are not met. In the event of such a refusal to make a payout, PayPro will inform the Seller about the refusal and about the requirement to specify another account in order to make a payout.

5.8. If PayPro charges fees referred to in paragraphs 5.6., the information containing the statement of such fees shall be available in the Seller's Account. The provisions of paragraph 1.26 shall apply accordingly to such a statement of fees.

Cases of Payout Withholding

5.9. PayPro, in cases specified in paragraph 5.10, 5.9c. below or paragraph 8.9. of the Allegro Terms & Conditions and also in cases provided for in the Fulfillment Service Terms & Conditions, may temporarily withhold the payout of the funds registered in the settlement tool maintained for the Sellers operating in the form of a Business Account and Regular Account on Allegro ("Payout Withholding") who meet the following criteria:

a. conclude Transactions with the estimated delivery time exceeding 10 working days, except Offers in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids and Offers listed as Pre-Orders,

b. They conduct activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business is outside the European Economic Area and the United Kingdom of Great Britain and Northern Ireland. Payout Withholding shall be carried out by PayPro at the order of and on the basis of the information provided by the Company and shall apply to all Business Accounts of a given Seller.

c. They post Offers in categories referred to in paragraph 5.9 of the Allegro Terms & Conditions in the form of a Business Account or Regular Account.

d. use the logistic service provided by the Company pursuant to "Fulfillment Service Terms & Conditions," exclusively with respect to the "Technical Account" within the meaning of the above mentioned Terms & Conditions,

e. they have received an agreement withdrawal notice from the Buyer in the cases listed in 5.12.b of Allegro Terms & Conditions, as long as the Buyer made the payment through the Przelewy24 Service, and PayPro is notified about such rescission, and as long as the order referred to in paragraph 5.9b. below is applicable in this period; in such case, the Payout Withholding involves blocking the amount corresponding to the amount related to the Transaction covered by such withdrawal;

f. they have received a refund request (in relation to a complaint about the purchased Goods) from the Buyer in the cases listed in 5.12.c of Allegro Terms & Conditions, as long as the Buyer made the payment

through the Przelewy24 Service, and PayPro is notified about such a request, and as long as the order referred to in paragraph 5.10b. below is applicable in this period; in such case, the Payout Withholding involves blocking the amount corresponding to the amount specified in such refund request;

g. list Offers in the „Alcohol" category.

5.9a. Payout Withholding is a mechanism applied individually to each Transaction. It does not limit the functionality of the settlement tool. Even where a Seller is subject to the Payout Withholding mechanism, payouts are executed regularly, in compliance with the rules set out in the Terms & Conditions, with funds from respective Transactions paid out with a delay resulting from this paragraph 5.

5.9b. The Seller's order to apply the Payout Withholding mechanisms in the future pursuant to 5.9(e) or 5.9(f) shall be made by accepting these Terms & Conditions. In the event that the Seller does not want to continue to apply such Payout Withholding, the Seller may withdraw the above order at any time using the appropriate functionality at the Allegro platform under the "Returns Terms" tab referred to in paragraph 5.12 of the Allegro Terms & Conditions. When the above order is withdrawn, the Seller may order such Payout Withholding to be applied again. Such a re-order shall be made using appropriate functionality at the Allegro platform under the "Returns Terms" tab referred to in paragraph 5.12 of the Allegro Terms & Conditions and not by reacceptance of these Terms & Conditions, which would occur after the withdrawal of the original order.

5.9c. In the event that the Seller, despite having been requested twice to provide the information pursuant to the Act of 23 May 2024 amending the Act on exchange of tax information with other states and certain other acts (Journal of Laws 2024.879), does not provide the Company with the information within 60 days from the date of the original request, the Seller shall be subject to Payout Withholding until the aforementioned obligation has been fulfilled, no longer than for 3 months. In this case, the Payout Withholding will be extended to all funds on the settlement tool, Article 5.9a shall not apply.

Payout Withholding period

5.10. Payout Withholding may be applied for the following period:

a. for Transactions where the estimated delivery time exceeds 10 calendar days —maximally for the period which is the sum of the estimated delivery time resulting from Offers the Transactions of such Sellers and additional 7 calendar days, where this period may not exceed 45 days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time shall mean the sum of the Seller's declared dispatch time and the Goods transit time corresponding to the delivery option as selected by the Buyer. If a Transaction covers more than one Offer of the Seller, the Payout Withholding period shall be counted according to the longest delivery time;

b. in the case of the Sellers referred in paragraph 8.9.b of the Allegro Terms & Conditions, i.e., the Sellers with the registered office, registered business, or actual place of business outside the European Economic Area and outside the United Kingdom of Great Britain and Northern Ireland, regardless of their potential qualification to the group referred to in a) above— until the date of delivery of the package to the Buyer plus 7 days (if Allegro receives the delivery status on the basis of the shipping list provided

by the Seller), yet for a maximum up to 45 days from the date of registering the funds in the Seller's settlement tool, where, in justified cases, this period may be reduced.

c. in the case of the Sellers:

i. referred to in paragraph 8.9(c) of the Allegro Terms & Conditions, i.e., Sellers posting Offers in categories specified in paragraph 5.9 of the Allegro Terms & Conditions — maximally for the period which is the sum of the delivery time resulting from Offers of such Sellers and additional 7 calendar days for Business Account and 14 calendar days for Regular Account, where this period may not exceed 45 days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time indicated in Offers shall mean the time counted in working days specified in the Seller's Offer in the "Delivery and payment" tab. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence shall be counted according to the longest delivery time,

ii. referred to in paragraph 5.9(g) above, i.e., listing Offers in the „Alcohol" category — for a maximum period being the sum of the delivery time resulting from Offers of such Sellers and an additional 7 calendar days; however, this period may not exceed 45 days in total, counted from the date of recording the funds in the Seller's settlement tool. The delivery time indicated in Offers means the time counted in working days specified in the Seller's Offer in Delivery and Payment. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence will be calculated according to the longest delivery time.

d. for Sellers using the logistic service provided by the Company pursuant to "Fulfillment Service Terms & Conditions," the Payout Withholding may be applied in the following periods:

i. until the information on the parcel sending (goods' dispatch) is submitted to PayPro or until the order is canceled in its entirety or partially by the Buyer; however, for the maximum period of 5 calendar days from the day of the receipt of the payment for this order,

ii. from the moment when PayPro is notified about the Buyer's withdrawal from the agreement (cancellation of the entire order) before the shipment for this order is made as part of this logistics service, until the refund referred to in paragraph 5.11a. is made,

iii. from the moment when PayPro is notified about the cancellation of the entire order by Allegro due to the Buyer's failure to collect the parcel when due, resulting in the parcel being returned to the warehouse, if the Buyer did not cancel the order themselves (did not withdraw from the agreement) before that date until the refund referred to in paragraph 5.11a. is made.

e. for Sellers that have received an agreement withdrawal notice from the Buyer in the cases listed in 5.12.b of Allegro Terms & Conditions:

- from the moment when PayPro is notified about the dispatch of the return package by the Buyer that has submitted a given withdrawal notice or from the moment when PayPro is notified about the failure to collect the parcel by the Buyer who submitted this withdrawal notice,

- until PayPro is provided with one of the requests referred to in paragraphs 5.11b(a) and (b), or an automatic refund is made, as referred to in paragraph 5.11b (c) or the refund referred to in paragraph 5.11c. is made.

f. in the cases listed in 5.12.c of Allegro Terms & Conditions – for Sellers that have received a refund request (in relation to a complaint about the purchased Goods) from the Buyer:

- from the moment when PayPro is notified about the dispatch of the return package by the Buyer that has submitted a given refund request;

- until PayPro is provided with one of the requests referred to in paragraphs 5.11b(a) and (b), or an automatic refund is made, as referred to in paragraph 5.11b(c).

5.11. PayPro may at the Buyer's request reimburse to the Buyer the funds obtained from a Transaction subject to Payout Withholding, having met all the following conditions:

a. The Buyer has notified the Company of missing delivery of the Goods in the Transaction of the Seller whose Account is subject to Payout Withholding, and

b. The Seller has not documented the fact of the fulfillment of the agreement concluded as part of the Transaction within 24 hours from the receipt of the relevant request from the Company, with Saturdays, Sundays, and other public holidays being excluded from such period (the fact may be documented, in particular, by sending to the Company a copy of the proof of the Goods' dispatch) and

c. The Seller is subject to a temporary restriction or suspension of the access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions.

5.11a. The Seller subject to the Payout Withholding referred to in paragraph 5.9(d) authorizes the Payment Operator to refund funds from the Transaction subject to the Payout Withholding where canceled all or part of the Transaction using the tools available in Allegro, up to the canceled amount.

5.11b. In case of Payout Withholding under paragraphs 5.10(e) or (f), unless the terms of paragraph 5.11c. are applied:

a. Following the Withholding, the Seller may submit a refund instruction within the timeframes specified in sub-paragraph (c) below, concerning:

- All the funds from the Transaction to which the withdrawal applies — in this case, the funds covered by the Payout Withholding will be used in full for the purposes of such refund;

- All or some funds from the Transaction covered by a refund request in relation to a complaint, depending on whether the complaint is accepted in total or in part — in this case, the funds covered by the Payout Withholding will be used for the purposes of the refund; if the complaint is accepted in part, the amount left after the refund is made will no longer be covered by the Payout Withholding; failure to specify that the complaint has been partially accepted will mean that it will be regarded as fully accepted;

b. Instead of submitting the instruction referred to in sub-paragraph (a), the Seller may, within the same timeframes, file an instruction revoking the Payout Withholding in case the Seller does not intend to make a refund to the Buyer in relation to the withdrawal or in case the complaint is dismissed;

c. if within 2 days — subject to the possibility of extending the time limit in accordance with the second sentence of this paragraph - from the date when PayPro is provided with information that the Seller has received the return package from the Buyer, the Seller does not submit the instruction referred to in sub-paragraph (a) above, or the instruction referred to in sub-paragraph (b) above, PayPro shall be entitled – after the expiration of those deadlines – to make an automatic return of the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related. The time limit of 2 days shall be the default time limit, which may be changed by the Seller at any time in Account settings, but which can be extended to up to 7 days (in the case of refund related to withdrawal) or 14 days (in the case of refund related to a complaint). The extension of the time limit shall be effective only with respect to the future Payout Withholdings that occur after this change and shall not cover the currently present Payout Withholdings to which the current time limit of waiting for the Seller's instruction referred to in the first sentence applies. The Seller hereby submits such instruction for an automatic return and authorizes PayPro to execute it.

5.11c. In the event that, in a Withdrawal situation pursuant to paragraph 5.9(e), before submitting to PayPro one of the requests referred to in paragraphs 5.11b(a) and (b) or before making an automatic refund referred to in paragraph 5.11b(c), PayPro is notified through Allegro that the Seller, in connection with the order to which the withdrawal is related, used the logistics service provided by the Company under the "Fulfillment Service Terms & Conditions" exclusively with respect to the "Technical Account" within the meaning of the above mentioned terms & conditions, and thus agreed to making automatic refunds related to the orders to which individual withdrawals from the agreement are related, the Seller hereby authorizes PayPro to refund the payer the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related, within 2 days from the date of such notification. Such authorization shall take precedence over the request referred to in paragraph 5.11b(b), which means that when PayPro is notified that the Seller, in connection with the order to which the withdrawal is related, used this logistics service, the Seller may no longer effectively make the request referred to in paragraph 5.11b(b), and if the Seller has already made such a request, but it has not been carried out yet, it shall be considered canceled and replaced with the request to make the refund to the payer.

5.11d. The Seller subject to the Payout Withholding referred to in paragraph 5.9(d) authorizes the Payment Operator to refund funds from the Transaction subject to Payout Withholding if all or part of the Transaction has been canceled using the tools available on Allegro, or if the Goods are not picked up within 45 calendar days, counted from the date of recording the funds in the Seller’s settlement tool, up to the canceled amount.

Paying the fees due to the Company under the Framework Agreement and eCommerce Vat

5.12. The Seller who can already use all functionalities of the Przelewy24 Service under the Framework Agreement pursuant to paragraph 1.10 and who conducts activity as part of a Business Account as an

entity whose registered office, registered business, or actual place of business is outside the European Economic Area and outside the United Kingdom of Great Britain and Northern Ireland, by accepting the Allegro Terms & Conditions, shall authorize the Company to submit to PayPro the order to pay from the funds registered in the Seller's settlement tool any fees and sales commissions due to the Company for the use of Allegro referred to in Appendix No. 4 of the Terms & Conditions as soon as possible after the occurrence of the event resulting in charge of the aforementioned fees and sales commissions. The charged amount shall each time correspond to the current amounts due to the Company indicated in the Account, and the Seller may not claim reimbursement of such amount within the meaning of Articles 47 and 48 of the Act on Payment Services. If the Seller withdraws the authorization referred to in the preceding sentence, re-authorization shall be granted exclusively via electronic mail and not through re-acceptance of the Terms & Conditions, which would be carried out after the withdrawal of the authorization. The authorization shall be granted by the Seller on condition that the Company makes available the feature of collecting fees for using Allegro directly from the payment account maintained by PayPro.

5.13. A Seller whose Allegro Transactions are subject to eCommerce VAT authorizes the Company to order the Payment Operator to pay from the funds registered in the Seller's settlement tool any amounts due for Transactions qualified as subject to eCommerce VAT treatment by the Company, within the shortest time frame possible, following a relevant tax-triggering event. The charged amount shall each time correspond to the current eCommerce VAT amounts due. The Seller may not claim a refund in that respect within the meaning of Articles 47 and 48 of the Act on Payment Services of 19 August 2011. If the Seller withdraws the authorization referred to in the preceding sentence, re-authorization shall be granted exclusively through re-acceptance of this Appendix and of the Allegro Terms & Conditions.

5.13a. PayPro consents to the Seller having a Business Account or a Regular Account, whose relationship with PayPro resulting from the Framework Agreement is of a permanent nature, making a security assignment (transfer) on the terms set out in paragraph 9.6. and subsequent or paragraph 9.9 or 9.10 to the Allegro Terms & Conditions respectively, with regard to the receivables of such Seller, for which PayPro is the debtor, however, limited to funds that may be transferred to the Operator or the Company as fees and commissions due to them from the Seller for the performance of the Framework Agreement or for the Seller's use of the services Companies on Allegro. PayPro acknowledges that the assignment occurs through the Seller's acceptance of the Allegro Terms & Conditions. The Company shall notify PayPro of each such assignment and, as a result of the notification, the Company shall have the right to demand from PayPro the payment of funds recorded in the Seller's settlement tools and credit these funds towards the payment of the amounts due each time from the Seller to the Company.

Settlement tool suspension by PayPro

5.14. To ensure the security of the settlement tool as well as to secure the interests of Users and PayPro and prevent fraud, where suspicion arises of unauthorized use of the settlement tool or a wilful execution of unauthorized payment transaction, PayPro may suspend the settlement tool made available to a User as part of the Account

Criteria applied when suspending the settlement tool

5.15. The settlement tool is suspended when PayPro has reasonable suspicion or information on Account or Transaction security being compromised, especially with respect to:

a. funds collected from transactions that violate the rules set out in Allegro Terms & Conditions or Terms & Conditions of PayPro Service or give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force, using payment methods, especially credit services;

b. sales fraud combined with identity theft;

c. the User entering a business relationship with a person who violates the rules set out in Allegro Terms & Conditions or Terms & Conditions of PayPro Service or conducts transactions which give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force;

d. An Account being taken over by an unauthorized third party.

Description of the procedure for qualifying a given event as a basis for applying the suspension

5.16. The information on the settlement tool suspension made available as part of the Account is provided by PayPro to the User through the Company to the email address indicated in accordance with the provisions of paragraph 2 of the Allegro Terms & Conditions. The information sent to the Seller includes the basis for applying the suspension, the minimum period for which the suspension will be applied, and information on the possibility of submitting explanations in connection with the suspension applied.

The suspension duration

5.17. The settlement tool is suspended for a period indicated in the information sent to the User. However, not to exceed 45 days. The above -mentioned period may be extended for a definite period if PayPro needs to perform additional checkups or investigations. The suspension may also be extended in connection with actions taken by public administration authorities or law enforcement authorities due to acts undertaken by these authorities. PayPro shall communicate each change of settlement tool suspension period through the Company to the User to the email address assigned to the Account.

5.18. When the Seller is subject to a settlement tool suspension, the Payment Operator may, upon obtaining the necessary information from Allegro and at the Buyer's request, refund the funds obtained from the Transaction to the Buyer, provided that all of the following conditions are met:

a. A given Transaction has not been qualified as suspicious or required to be otherwise reported or withheld pursuant to regulations on counteracting money laundering and terrorist financing; and

b. the Buyer has notified the Company of missing delivery of the Goods in the Transaction and

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c. The Seller has not documented the performance of the agreement concluded in the Transaction, despite having received the request to do so from the Company, and has not given a response within 3 days from receiving the request, with Saturdays, Sundays, and other public holidays being excluded from such response time. The Seller can document the performance of the agreement concluded with the Buyer, in particular, by sending the Company a copy of proof that the Goods were dispatched; and

d. The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions, and the Seller has been notified of this by the Company in separate correspondence.

Reinstating of the Settlement Tool

5.19. The settlement tool suspension is lifted upon the expiry of the period for which the suspension was imposed. The settlement tool suspension may be lifted before the expiry of the period indicated in the previous sentence if the circumstances being the basis for applying the suspension cease to exist earlier or if the verification process regarding the event triggering the suspension is completed successfully. PayPro, through the Company, shall notify the User to their email address assigned to their Account of having lifted the settlement tool suspension.

Section 6. Przelewy24 Service — special terms concerning single payment transactions for Buyers

Payments for purchased Goods by Buyers

6.1. This Section provides specific terms of processing by PayPro payment transactions for the Seller made by Buyers. The remaining provisions hereof shall apply to the extent not specifically provided for in this Section. These Terms & Conditions constitute a template agreement on a single payment transaction as defined in the Act.

6.2. An agreement on a single payment transaction concluded with Buyers shall take effect upon the Buyer's selection of the Przelewy24 Service on Allegro and the confirmation of the will to use it on the terms provided herein.

6.3. Payment, as defined in this Section, shall mean a payment made by the Buyer to the Seller via PayPro to satisfy the payment obligation resulting from a Transaction between the Buyer and the Seller, which is a single payment transaction as defined in the Act.

6.4. As part of the Przelewy24 Service, PayPro shall not maintain any payment account or settlement tool for the Buyer.

6.5. The Buyer, as a payer, must have a payment instrument for which the payment service provider differs from PayPro. In particular, the Buyer's provider may be a bank.

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6.6. As the Buyer's payout order concerning a payment transaction is transmitted by a payment instrument covered by the framework agreement with the Buyer's provider referred to in paragraph 6.5., PayPro shall not be obliged to provide or make available information which the Buyer has received or should receive under the framework agreement concerning the payment instrument used.

6.7. To make payments to Sellers using the Przelewy24 Service, the Buyer should provide the following data: their first name, last name, street address, postal code, city/town, email address, and contact number. In justified cases, PayPro shall be authorized to request other data from the Buyer necessary for the payment risk assessment, relevant to the purposes for which they are requested, except for the data referred to in Article 9(1) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (hereinafter: "GDPR").

6.8. PayPro shall provide the Przelewy24 Service pursuant to the payout order received from the Buyer, which may be placed upon accepting the Allegro Terms & Conditions, these Terms & Conditions of the Przelewy24 Service, and upon providing data specified in paragraph 6.7 above. Such a payout order can be submitted by clicking the action box made available on Allegro, indicating the intention to submit and authorize such an order. Notwithstanding the foregoing, the Buyer shall authorize the payment with their provider referred to in paragraph 6.5. in accordance with the terms of use of the payment instrument used to make the payment.

6.9. A payout order shall be deemed received by PayPro on the day of crediting PayPro's bank account with the payment amount. If PayPro receives a payout order on a day that is not a working day, the payout order shall be deemed received on the first working day following that date.

6.10. PayPro must credit the payment account of PayPro being the payee's (the Seller's) provider, and then register the transaction in the settlement tool, with the amount of a payment transaction initiated by the Buyer no later than until the end of the next working day following the date of the receipt of the respective payment order.

6.11. The Buyer shall be informed about the payment made by an electronic notice sent to the email address provided by the Buyer, which will make it possible to record the data contained therein. Upon accepting these Terms & Conditions, the Buyer agrees to the method of providing information on individual payment transactions as described above.

6.12. As part of a single payment transaction, the Buyer shall not pay PayPro any fees for the use of the Przelewy24 Service on Allegro

Section 6a. Przelewy24 Service — special terms concerning single payment transactions for Sales Commission Payers

Payments of sales commissions and fees to the Company by Sales Commission Payers

6a.1. This Section provides specific rules for handling payment transactions by PayPro, which are made by Sales Commission Payers to the Company. To the extent not specifically provided for in this Section, the remaining provisions hereof shall apply, and in particular, the provisions hereof applicable to Buyers related to payments initiated by them shall apply to Sales Commission Payers, with such a difference, however, that in this case, the payee of such a payment is not the Seller, but the Company. These Terms & Conditions constitute a template agreement on a single payment transaction as defined in the Act.

6a.2. An agreement on a single payment transaction concluded with the Sales Commission Payer shall take effect upon the Sales Commission Payer's selection on Allegro of the Przelewy24 Service and the confirmation of the will to use it on the terms provided for herein, i.e., in connection with the initiation of the payment of a sales commission or a fee to the Company.

6a.3. Payment, as defined in this Section, shall mean a payment of a sales commission or a fee made by the Sales Commission Payer to the Company via PayPro to satisfy the User's payment obligation due to the use of Allegro, which is a single payment transaction as defined in the Act.

6a.4. As part of the Przelewy24 Service, PayPro shall not maintain any payment account or settlement tool for the Sales Commission Payer.

6a.5. The Sales Commission Payer, as a payee, must have a payment instrument for which the payment service provider is different from PayPro. In particular, the Sales Commission Payer's provider may be a bank.

6a.6. As the Sales Commission Payee's payout order concerning a payment transaction is transmitted by a payment instrument covered by the Framework Agreement with the Sales Commission Payer's provider referred to in paragraph 6a.5., PayPro shall not be obliged to provide or make available information which the Sales Commission Payer has received or should receive under the Framework Agreement concerning the payment instrument used.

6a.7. To make payments to the Company using the Przelewy24 Service, the Sales Commission Payer should provide the following data: their first name, last name, street address, postal code, city/town, email address, and contact number. In justified cases, PayPro shall be authorized to request other data from the Sales Commission Payer necessary for the payment risk assessment relevant to the purpose for which they are requested, except for the data referred to in Article 9(1) of the GDPR.

6a.8. PayPro shall provide the Przelewy24 Service pursuant to the payout order received from the Sales Commission Payer, which may be placed upon accepting the Allegro Terms & Conditions, these Terms & Conditions of the Przelewy24 Service, and upon providing data specified in paragraph 6a.7 above. Such a payout order can be submitted by clicking the action box on Allegro, indicating the intention to submit and authorize such an order. Notwithstanding the foregoing, the Sales Commission Payer shall authorize the payment with their provider referred to in paragraph 6a.5. in accordance with the terms of use of the payment instrument used to make the payment.

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6a.9. A payout order shall be deemed received by PayPro on the day of crediting PayPro's bank account with the payment amount. If PayPro receives a payout order on a day that is not a working day, the payout order shall be deemed received on the first working day following that date.

6a.10. PayPro must credit the payment account of PayPro being the recipient's (Company's) provider and then register the transaction in the settlement tool, with the amount of a payment transaction initiated by the Sales Commission Payer no later than until the end of the next working day following the date of the receipt of the respective payment order.

6a.11. The Sales Commission Payer shall be informed about the payment made by an electronic notice sent to the email address provided by the Sales Commission Payer, which will make it possible to record the data contained therein. Upon accepting these Terms & Conditions, the Sales Commission Payer agrees to the method of providing information on individual payment transactions as described above.

6a.12. As part of a single payment transaction, the Sales Commission Payer shall not pay PayPro any fees for the use of the Przelewy24 Service on Allegro.

Section 6b. Przelewy24 Service – specific provisions concerning single payment transactions made to Sellers in order to make the refunds referred to in paragraph 1.2b

6b.1. This Section sets out specific rules applicable to the processing by PayPro of payment transactions from Sellers for Buyers in connection with the reimbursement of funds previously received by Sellers from Buyers as primary payments if funds received previously from Buyers and recorded in the settlement tool operated for the Seller by means of the Przelewy24 Service are not sufficient to make such payments to Buyers. Consequently, for a given refund to be made, it is necessary for the Seller to first transfer to PayPro an appropriate amount of funds for it to be transferred subsequently to the Buyer. Matters not regulated by this paragraph 6b shall be governed by the remaining provisions of these Terms & Conditions. In particular, Sellers as payers of such refunds shall be subject to the provisions of the Terms & Conditions relating to Buyers acting as payers insofar as the payments they initiate are concerned, except that, in this case, it is the Buyer, not the Seller, that is the recipient of such a refund. These Terms & Conditions constitute a model single payment transaction agreement within the meaning of the Act.

6b.2. A single payment transaction agreement made with the Seller acting as the payer of a refund shall take effect once the Seller chooses to and confirms its/his/her will to use the Przelewy24 Service on the terms specified in these Terms & Conditions, i.e., in connection with the initiation of such a refund through the action referred to in paragraph 6b.3(a) below.

6b.3. A refund within the meaning of this paragraph shall mean the sequence of the following steps aimed at transferring from the Seller to the Buyer through PayPro and other payment service providers involved funds to execute a refund to the Buyer, in whole or in part, of funds previously received from the Buyer by the Seller through the primary payment. The abovementioned steps shall include:

a. Initiating a refund via the Company by clicking the action box provided in the Allegro Account, indicating the intention to submit and authorize this order for such a payment order; this field can optionally be completed with a text indicating the intention to pay the (missing) funds to be utilized to execute the refund (due to the fact that the funds recorded in the settlement tool are insufficient to make the refund);

b. Selection by the Seller from among the payment methods provided by PayPro of the method associated with the payment instrument held by the Seller referred to in paragraph 6b.5, by means of which the Seller will instruct the Seller's payment service provider that has made the payment instrument available to the Seller to transfer the corresponding amount of funds to PayPro;

c. the placement by the Seller to its payment service provider referred to in point (b) of a payment order for the transfer of the above amount of funds to PayPro and authorization of the same;

d. Receipt by PayPro of the amount of funds resulting from the execution of the payment order referred to in sub-paragraph c);

e. Transfer by PayPro for the benefit of the Buyer to the provider maintaining the Buyer's payment account through which the Buyer previously made the primary payment.

The acceptance by PayPro of funds from the Seller and their transfer to the Buyer constitutes a single payment transaction within the meaning of the Act.

6b.4. When rendering the Przelewy24 Service, PayPro does not operate any payment account or settlement tool for the Seller as the payer of the refund.

6b.5. The Seller, as the payer of refunds, must have a payment instrument operated by a payment service provider other than PayPro, through which the Seller will transfer the appropriate amount of funds to PayPro for such funds to be reimbursed to the Buyer. In particular, a bank may be such a provider for the Seller as the payer of refunds.

6b.6. Given that the payment order made by the Seller as the payer of a refund is transmitted by a payment instrument covered by the framework agreement with the Seller's provider referred to in paragraph 6b.5., PayPro shall not be obliged to provide or make available the details which the Seller has received or should receive under the framework agreement concerning the payment instrument used.

6b.7. In order to make refunds to Buyers through the Przelewy24 Service referred to in this paragraph 6b, the Seller, as the payer of such refunds, should provide the following data: Buyer details and details of the primary payment with which the return is to be related. In justified cases, PayPro is authorized to request other data from the Seller necessary for the payment risk assessment, in correspondence to their requested purposes, except for the data referred to in Article 9(1) GDPR.

6b.8. Refunds made using the Przelewy24 Service, as referred to in this paragraph 6b, may only be made for the benefit of Buyers and in connection with primary payments for which PayPro has provided the Przelewy24 Services under these Terms & Conditions. Consequently, PayPro may refuse to execute a

refund payment order if the order concerns a refund linked to a primary payment that PayPro has not processed.

6b.9. In addition, provided they meet the requirements of paragraph 6b.8, the refunds based on the Przelewy24 Service referred to in this paragraph 6b may only be processed if, while making the primary payment, the Buyer uses a payment method and related payment instrument whereby PayPro, when receiving the funds from the primary payment also receives details of the payment account from which the funds are being transferred to PayPro, such as to enable it to transfer funds for the benefit of the Buyer as the refund ordered by the Seller. Therefore, PayPro may refuse to execute a refund payment order if it does not know the Buyer's payment account details to which it could transfer the refund.

6b.10. The Przelewy24 Service referred to in this paragraph 6b may only be used by a Seller whose relationship with PayPro under the framework agreement is permanent within the meaning of paragraph 1.6a. Sellers whose relationship with PayPro remains occasional may use this service only once the relationship changes to a permanent one and the associated Identification and Verification requirements have been met.

6b.11. PayPro shall provide the Przelewy24 Service referred to in this paragraph 6b based on a payment order received from the Seller as the payer of the refund, which can be placed only once the Seller accepts the Allegro Terms & Conditions and these Przelewy24 Service Terms & Conditions, and provides the details specified in paragraph 6b.7. Such a payment order can be placed by clicking the action box for declaring the intent to make and authorize the order referred to in paragraph 6b.3(a). Irrespective of the above, the Seller shall authorize the payment whereby it transfers funds to PayPro for them to be forwarded to the Buyer, which authorization shall be made with its provider referred to in paragraph 6b.5, subject to the terms of use applicable to the payment instrument used to make the payment.

6b.12. A payment order shall be deemed received by PayPro on the date when the PayPro bank account is credited with the amount transferred by the Seller through its provider, as referred to in paragraph 6b.5, that is the moment referred to in paragraph 6b.3(d). If PayPro receives a payment order on a non-business day, the payment order shall be deemed received on the first business day following that date.

6b.13. PayPro shall credit the payment account of the Buyer's provider as the recipient of the refund no later than the end of the next business day following the date of receipt of the respective payment order.

6b.14. If, after the initiation of a refund (as per paragraph 6b.3(a)) and before receipt of a payment order within the meaning of paragraph 6b.12 (i.e., before PayPro receives the funds referred to in paragraph 6b.3(d)), the Seller's settlement tool records funds paid in by Buyers under the framework agreement, sufficient to execute the refund of the primary payment in relation to which the respective refund has been initiated, and they (these funds) are utilized to make the refund under the framework agreement before it is executed based on the payment order referred to in paragraph 6b.11, the execution of such a refund under the framework agreement shall cancel the pending refund payment order referred to in paragraph 6b.11. If a refund payment order is canceled as above, PayPro, after receiving from the Seller funds towards the execution of the canceled refund, shall return them to the Seller no later than within 1 business day after receiving the funds. The Seller shall not be allowed to order that the funds not be returned and credited to the settlement tool because the latter is managed under and in connection

with the framework agreement, while the funds in question have been received by PayPro under a single payment transaction, as referred to in this paragraph 6b.

6b.15. The Seller as the payer of the refund, shall be informed about a completed refund by an electronic notice sent to the email address provided by the Seller, which notice shall make it possible for the details contained therein to be recorded. By accepting these Terms & Conditions, the Seller agrees to the method of providing information on individual payment transactions as described above.

6b.16. The Seller shall not pay PayPro any fees for using this the Przelewy24 Service on Allegro as the payer of a refund through the single payment transaction referred to in this paragraph 6b.

6b.17. Insofar as the Allegro functionality allows this, the Seller may simultaneously (collectively) make several orders for several refunds as referred to in this paragraph 6b, in which case paragraphs 6a.1-6b.16 shall apply to each of the payment transactions that represent a refund comprised by the collective order, subject to the following provisions:

a. In such a case, clicking on the action box referred to in paragraph 6b.3(a) covers all the collectively indicated refunds initiated in this way;

b. The selection of the payment method and payment instrument referred to in paragraph 6b.3(b) applies then to all the collectively indicated refunds initiated in this way and, if initiating several refunds collectively, the Seller may not select different payment methods or instruments for the individual refunds ordered collectively;

c. By making a payment order, as referred to in paragraph 6b.3(c), the Seller orders this provider to transfer to PayPro the amount representing the total sum of each initiated refund included in the collective order;

d. If the amount received by PayPro as per (c) above is lower than the total sum of the individual refunds ordered collectively, PayPro may refrain from making any of these refunds and return the received amount to the Seller within 1 working day of receipt thereof by PayPro, unless, before the lapse of the above deadline, the parties agree which of the refunds are and which are not to be made against the available amount;

e. when several refund orders are made collectively, PayPro must be provided the information referred to in paragraph 6b.7 for all the Buyers and primary payments to which the refunds from the collective order pertain;

f. A collective refund order may contain up to 10 refunds and the associated primary payments;

g. Each refund included in a collective order must comply with the requirements of paragraphs 6b.8. and 6b.9.; if a refund does not meet these requirements, PayPro may refuse to execute it and execute the remaining, compliant refunds, in the case of which the surplus of funds received as per (c) above over the sum of the refunds made will be reimbursed by PayPro to the Seller within 1 working day after receipt of these funds;

h. Where some primary payments included in a collection of orders are refunded under the framework agreement, as referred to in paragraph 6b.14., such primary payments are governed by paragraph 6b.14., which means that the payment orders for the associated refunds will be considered as canceled, while the remaining payment orders as not canceled;

i. the information referred to in paragraph 6b.16. on collective refunds may be sent, at the discretion of PayPro, as summary information comprising information on all the individual payment transactions executed within the respective collection of payment orders or individually (separately) for each such transaction.

Section 6c. The Przelewy24 Service – special conditions for Payment Cards.

6c.1. Definitions for the content of this paragraph:

a. **Acquirer (processor)** — a card payment service provider that is a member of a Card Organization.

b. **bank** — the issuer of the payment card.

c. **card holder** — a person authorized by the bank to use a payment card.

d. **regulations of Card Organizations** — requirements and rules of operation of card organizations, including without limitation conditions of use of the resources of card organizations intended for issuing and using payment cards and handling transactions using payment cards

e. **Card Organization** — a party, including a specific body, organization, or entity referred to in Article 2(16) of Regulation (EU) 2015/751, that lays down the rules for the functioning of the payment card system and is responsible for taking decisions on the functioning of the payment card system; for the purposes of this Agreement, a Card Organization means VISA and/or Mastercard or both, referred to as Card Organizations.

6c.2. Card Organizations may at any time require PayPro and processors to stop settling card transactions on the Allegro platform, in respect of all or individual Sellers. In such a case, PayPro will not be liable to Sellers for non-performance of payment services related to such card payments.

6c.3. Card Organizations, processors, or PayPro may (at their own discretion, or at the request of the Acquirer) decide to block transactions immediately if the Seller for whom the payments were processed has made fraudulent transactions, violated applicable law or participates in activities that may cause damage to the Card Organizations, processors, or PayPro.

6c.4. PayPro has the right to:

a. periodically monitor the Allegro platform and sales proposals published on it, and to indicate any irregularities to Sellers. As far as possible, PayPro will indicate irregularities to Sellers through the Company. The Company or the Company and the Seller are obliged to remove irregularities within 14

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

calendar days from the moment of receiving information in writing or via email from PayPro, however, if the Seller violates the regulations of the Card Organization, PayPro has the right to terminate the Framework Agreement (with the relevant Seller) with immediate effect, and the processor may request PayPro to terminate the Framework Agreement with immediate effect, and they also have the right to demand the removal of such irregularities immediately, but within no longer than 72 hours from the moment of receiving information from PayPro.

6c.5. If the Seller fails to comply with the rules set out in the Framework Agreement relating to card payments, and additional costs in this respect are incurred by PayPro or processors, or penalties are imposed on PayPro or processors by Card Organizations, PayPro may charge the Seller with the full amount of costs and/or penalties, provided that it has previously indicated to them in writing or via email which rules are being violated.

6c.6. Payment card transactions based on the Framework Agreement are possible only on the Allegro platform.

6.c7. Every card transaction will be made in good faith. In the case of any transactions that the Seller knows to be fraudulent or deceptive, the Seller will immediately report them to PayPro, in particular through the Company, or will try to block them.

6c.8 PayPro has the right to suspend or refuse to process card transactions carried out for the benefit of the Seller on the basis of activity pursued by the Seller or on the basis of other criteria considered appropriate by PayPro, processors and Card Organizations.

6c.9. A Seller who is a party to the Framework Agreement is required to comply with all standards specified in the Framework Agreement.

6c.10. The Seller, as the recipient of card payments, is responsible for complying with the card acceptance procedures and acting in accordance with rules of Card Organizations in the scope applicable to the Seller

6c.11. The Framework Agreement will automatically and immediately be terminated in the scope of a particular Card Organization if this Card Organization de-registers PayPro, or if the sole processor performing activities under these Terms & Conditions in a given Card Organization loses its membership in it or the right to conduct such activities, or if the agreement between PayPro and this sole processor is terminated; PayPro will immediately notify the Company and the Sellers to this effect;

6c.12. PayPro, also at the request of the Processors or Card Organizations, may at any time terminate cooperation with the Seller immediately due to activities that give rise to suspicions of card fraud or for other important reason, which will result, i.a., in the termination of individual Framework Agreements; termination of cooperation will be confirmed by a notice of termination of the agreement in question automatically and immediately for this reason. Whenever this Chapter (concerning special conditions for paying with payment cards) mentions expiry or termination of the Framework Agreement, unless expressly provided otherwise in the provision in question, the expiry will apply only to the implementation of payment services related to paying with payment cards; termination of the

Framework Agreement may also be limited to the part of the Framework Agreement which relates to these payments, so that in the event of such partial expiry or termination of the Framework Agreement, the Framework Agreement will remain in force for the rest of the scope set out in these Terms & Conditions (Appendix No. 7B),

6c.13. In connection with the acceptance of card payments, the Seller warrants that the Seller does not conduct activities prohibited by law, does not offer and sell goods and services not admitted to trading in the European Economic Area, including in particular those which are counterfeit, falsified, and/or in violation of other people's proprietary rights.

6c.14. The Company and the Seller may not submit any transaction for handling if they have prior knowledge (e.g., in view of the established and known manner of operation of fraudsters) that a given transaction is fraudulent or unauthorized by the card holder.

6c.15. The Seller, as the recipient of the card payment, is obliged to indicate on the subpage(s) of the Allegro platform presenting sale proposals of this Seller, the Seller's full name and address, as well as: address, contact number and/or email address, a detailed description of the goods offered for sale, price list in the Base Currency, the Seller's terms of sale and delivery, if applied by such Seller, conditions and the possibility for the card holder to return the ordered goods and to file complaints, if such conditions are in force.

6c.16. The Seller, as the recipient of the card payment, cannot induce the card holder to waive the right to file a complaint about a completed transaction.

6c.17. If the goods are not collected directly by the Buyer at the place of sale, after delivery of the goods, the Seller, as the recipient of the card payment, is obliged to store the confirmation of receipt of the goods, and in the event of a complaint immediately provide the confirmation of receipt at the request of PayPro and the processors (including through the Company). A confirmation of dispatching the parcel is not sufficient to dismiss the card holder's complaint submitted to the card issuer's bank.

6c.18. The Seller, as the recipient of the card payment, will conduct business on Allegro, in connection with which it accepts card payments, in accordance with the requirements of PayPro, processors and Card Organizations, as subsequently amended.

6c.19. PayPro, including at the request of the processors and Card Organizations, has the right to indicate to the Seller, through the Company, actions deemed appropriate and aimed at preventing the possible damage or risk on the part of PayPro, processors or Card Organizations.

6c.20. The Seller, as the recipient of the card payment, will not take any actions violating the rights of PayPro, processors and Card Organizations.

6c.21. The Seller, as the recipient of the card payment, is fully responsible for any violations of the regulations of the Card Organizations by the Seller or by persons for whom the Seller is responsible under the law or in accordance with these Terms & Conditions, as well as for persons the Seller has engaged.

6c.22. Notwithstanding any other provisions of the Framework Agreement concerning withholding of Payments, in accordance with the regulations of the Card Organizations, PayPro has the right to withhold payments for transactions that have been carried out in a manner inconsistent with the rules set out in the Framework Agreement. PayPro will notify the relevant Seller about any such case, informing which rules have been violated.

6c.23. Payment on Allegro for the services provided/goods sold may only be made with cards accepted by PayPro, and within the validity period specified on the card. Transactions made with cards issued outside Poland and valid only in another country cannot be executed.

6c.24. All transactions require authorization (i.e., the card cannot be accepted without the consent of the issuing bank).

6c.25. Transactions on the Allegro platform will not be executed in the case of:

a. The invalidity of the payment card;

b. Cancellation of the payment card;

c. Inability to obtain transaction authorization.

6c.26. The Seller, as the recipient of the card payment, may not refuse to accept payment by a payment card on grounds of the amount of the transaction, and may not impose any limits restricting the use of a payment card below or above a certain amount.

6c.27. Credit transactions (i.e., related to the refund of funds to the Buyer) may be executed only when goods/services are returned using the card with which the purchase was made, and in the amount not exceeding the amount of the charge, subject to the last sentence. No refund may be made to another card, bank account or in cash, subject to the last sentence. If the card referred to in the first sentence is lost or its validity period has expired, or in any other case with the consent of the Buyer, the refund may also be made to the account of another card of the Buyer, to the Buyer's bank account, payment account, or by postal transfer.

6c.28. If the Seller does not accept returns of goods/cancellation of services, the Seller is obliged to inform the card holder, before making the transaction, that the return will not be possible. If the card holder is not informed about the returns terms, the Seller is required to accept cancellation of the purchase without charging any return/cancellation costs.

6c.29. The Seller, as the recipient of the card payment, is obliged to store documents confirming the completed transaction for a period of at least 2 years from the date of the relevant transaction, and to provide them immediately through the Company at each request of PayPro or processors.

6c.30. PayPro and the processors have the right to receive copies of other documents concerning individual transactions as well as the activities of the Seller, necessary to carry out clarification procedures for the card holder's complaints (e.g. agreements, invoices, repair estimates, documents confirming the delivery of goods/services, etc.). These documents should be kept for a period of 2 years

from the date of the transaction and provided through the Company at any request of PayPro and the processors.

6c.31. The Seller, as the recipient of the card payment, at every reasonable request of PayPro or processors, will provide through the Company the documents confirming the performance of the service paid by the payment card.

6c.32. Failure to provide the bills or other requested documents referred to in sub-paragraphs 29-31 may result in the Seller being charged with the amount of the transaction in respect of which the complaint of the card holder has been considered valid in accordance with the provisions of law or regulations of the Card Organizations.

6c.33. PayPro has the right to transfer data related to card payments made for the benefit of the Seller under the Framework Agreement to third parties , to the extent specified by PayPro and processors (such as: Card Organizations, network providers, or financial institutions) to assess potential risks or execute transactions.

6c.34. In the event of theft or suspected theft of card data, the Seller is obliged to immediately inform PayPro to this effect.

6c.35. If the Seller is in possession of the card holder's data, the Seller is obliged to ensure special protection of this card holder data against access by third parties.

6c.36. The execution of transactions by payment cards will be possible only in selected categories on Allegro, excluding the categories of Goods whose sale is illegal or violates the Allegro Terms & Conditions, or which cannot be paid for with a payment card in accordance with the guidelines of Card Organizations.

Section 7. Privacy and Confidentiality

Rules of personal data protection for Users using Przelewy24 Service

7.1. The Company shall disclose to PayPro personal data of Users, such as the User's first name, last name, residence address, email address, and contact number, login, and for Sellers also the tax identification number (NIP) and the National Court Register number (KRS) (if applicable) and other data referred to in paragraph 5.3. and paragraph 6.7., to make it possible for PayPro to provide the Przelewy24 Service and to fulfill its obligations provided for in applicable law, including, but not limited to, regulations on counteracting money laundering and terrorist financing.

7.2. Personal data disclosed to PayPro shall be the data necessary to provide the Przelewy24 Service and fulfill obligations related to the provision thereof (including, but not limited to, such data as first name, last name, street address, postal code, town/city, email address, and contact number).

7.3. In the case of Users' personal data disclosed by the Company to PayPro, apart from the Company, also PayPro is the controller of such personal data within the meaning of the GDPR.

7.4. Users' personal data disclosed by the Company to PayPro shall be processed pursuant to law, including, but not limited to, the GDPR, the Act on Providing Services by Electronic Means of 18 July 2002, and the Act.

7.5. PayPro shall exercise due diligence when selecting and using appropriate technical and organizational measures ensuring the protection of processed data, including IT security measures (e.g., data encryption systems). PayPro shall protect data against their disclosure to unauthorized persons as well as against other cases of their disclosure, loss, destruction, unauthorized modification, and illegal processing. PayPro shall exercise permanent control over data processing and shall restrict access to data to the maximum possible extent, granting appropriate authorizations only when it is necessary to provide services in a proper manner.

7.6. PayPro shall ensure that the Users whose personal data have been disclosed to it by the Company will be able to exercise their rights under the GDPR, including the right to request the controller to grant the User access to their data, the right to rectify them, the right to erase them or restrict their processing, the right to object to their processing, the right to data portability, the right not to be subject to automated decision-making, including profiling, and, in the case of data processed based on consent, the right to withdraw consent under the terms provided for in the aforementioned Regulation.

7.7. Personal data of the Users whose personal data have been disclosed by the Company to PayPro may be made available:

a. to entities authorized to receive such data under applicable law, including competent judicial authorities, in particular, as part of fulfilling PayPro's obligations provided for in applicable laws and related to the provision of the Przelewy24 Service by PayPro;

b. depending on the payment method selected by the User, such personal data may be made available to banks, payment institutions, lending institutions, payment card associations, payment schemes) in order to provide the Przelewy24 Service;

c. to the extent and for the time necessary to provide or process the Przelewy24 Service and in relation to the service — to third parties, including entities that, upon PayPro's order, perform acts related to the provision of the Przelewy24 Service or which participate in (and benefit from) the Przelewy24 Service;

d. to payment recipients (Sellers in the case of the service to the extent described in paragraph 1.2 or the Company in the case of the service to the extent described in paragraph 1.2a or to Buyers in the case of the service to the extent described in paragraph 1.2b to inform them about the status of the payment in the Przelewy24 Service;

e. to the Company to counter fraud on Allegro related to payment services.

7.8. Due to the cooperation between PayPro and the Company in connection with the availability and provision of the Przelewy24 Service on Allegro for Users, the Company shall have access to information about the Przelewy24 Service, in particular, the information made available in the Account. On the other hand, as the Company entrusts the performance of certain User service activities, also in connection with the Przelewy24 Service, to third-party entities, also such entities to be used by the Company, when

they are first approved by PayPro, shall have access to information about the Przelewy24 Service. Therefore, by accepting these Terms & Conditions, the User expresses their electronic consent to the disclosure of such information by PayPro to the Company (and also to the entities to be used by the Company for the aforementioned purpose), thus releasing PayPro from the obligation to observe professional secrecy referred to in the Act related to the provision of payment services in relation to the Company and the entities to be used by the Company. Due to the terms of the provision of the Przelewy24 Service on Allegro, the withdrawal of the aforementioned consent shall be tantamount to the termination of the Framework Agreement with immediate effect.

7.9. Specific information on the processing of Users' personal data by PayPro, including the obligations and rights related to their acquisition and further processing, is available in the notice published at https://przelewy24.pl/eng/data-protection-regulation-gdpr-allegro.

Section 8. Complaints Procedure

Terms of accepting and handling complaints

8.1. The User may lodge a complaint if the services specified herein have not been performed or their performance is inconsistent with the provisions hereof.

8.2. A complaint may be lodged:

a. in writing by letter sent to PayPro's mailing address referred to in paragraph 1.1. or directly in this unit;

b. verbally by calling +48616429344 (calls billed at the rates of the User's provider), or in-person against a report during the User's visit to PayPro's registered office and in PayPro business units providing customer service in the unit referred to in item (a) above;

c. electronically by email to serwis@przelewy24.pl or by filling in the electronic form available at http://przelewy24.pl/kontakt/reklamacja.

8.3. A complaint lodged with PayPro should contain at least the following information: payment number, payment amount, payment title, payment date, email address as well as other data that can facilitate the complaint handling process, in particular, the first and last name of the holder of the payment instrument used for the payment, bank name, bank account number, name and number of the payment card as well as the reason for the complaint, identification of entities participating in the Transaction and a detailed description of the event subject to the complaint.

8.4. In the case data or information specified in a complaint must be supplemented, before handling the complaint, PayPro shall request the person lodging the complaint to supplement it to the indicated extent.

8.5. PayPro shall handle a complaint without undue delay, however, within a maximum of 15 working days from the date of its receipt. The deadline will be deemed complied with if a response is sent before

its expiry date. In particularly complicated cases in which a complaint cannot be handled and a response to it cannot be given within the aforementioned time-limit, especially when, to handle the complaint, PayPro must cooperate with a bank or other intermediary institution which cooperated with it in the payment processing process, this time-limit may be extended, however, it may not exceed 35 working days after receiving the complaint. PayPro shall inform the User about the extension of the complaint handling period, indicating the reason for the delay, the circumstances to be clarified, and the expected time of handling and responding to a complaint, which, however, may not exceed 35 working days after receiving the complaint.

8.6. A response to a complaint shall be given by PayPro in a paper form or using a different durable medium. A response to a complaint may be sent by email, provided that the User has made a request to deliver the response in an electronic form. By providing their email address in the complaint, the User requests PayPro to respond to the complaint in an electronic form to that email address and agrees to be given a response this way. However, at the explicit request of the complaining party, on condition that they provide the necessary personal and contact details, the payment operator shall give its response to the complaint in writing or by means of a different durable medium, in which case, to meet the deadline for complaint handling, it is sufficient to send the letter by registered mail.

8.7. The User shall cooperate with PayPro to clarify any issues connected with complaints handled by payment card issuers, in particular, to provide all the necessary information about the Transaction under which the disputed payment has been made, and, upon each request of PayPro, within 7 days from receiving such request, provide PayPro with copies of documents relating to the Transaction under which the User received a card payment, including a copy of the confirmation of shipping the Goods ordered by the Buyer or the confirmation of the performance of the ordered service. The User shall retain such documents for the period of at least 24 months from the payment date.

8.8. The User may lodge a complaint with the authority supervising PayPro concerning PayPro's illegal actions.

8.9. PayPro shall not be the addressee of and shall not handle:

a. complaints related to the improper performance by the Seller of an obligation towards the Buyer related to the Transaction concluded between them;

b. complaints related to the improper performance by the Company of obligations towards Sellers or Buyers related to the use of Allegro, unless they are related also to the Przelewy24 Service.

8.10. When the complaints procedure has been exhausted, a dispute between the User and PayPro may be ended in out-of-court proceedings concerning the resolution of disputes between a customer and a financial market entity carried out upon the complaining party's request:

a. by the Financial Ombudsman in accordance with Chapter 4 of the Act of 5 August 2015 on Handling Complaints by Financial Market Operators and on the Financial Ombudsman; or

b. by an arbitration court at the Polish Financial Supervision Authority.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

8.11. The complaining party may also file a lawsuit with a common court competent to examine the case, which is, in general, the common court having jurisdiction over the respondent's registered office, thus, in the case of an action brought against the payment operator, the court is the District Court in Poznań – Grunwald and Jeżyce, in Poznań. In this case, the respondent should be the payment operator whose data have been specified in detail in paragraph 1.1. of the Terms & Conditions.

Section 9. Rules on amending Terms & Conditions of Przelewy24 Service

Rules on amending Terms & Conditions of the Przelewy24 Service

9.1. PayPro reserves the right to amend these Terms & Conditions if any of the following important reasons occur:

a. a judgment or decision being issued by a common court or governmental body, which imposes an obligation to amend the Terms & Conditions or justifies the need to make such amendments;

b. Amendments to legal regulations related to PayPro's activities, resulting in the need to amend the Terms & Conditions in order to adapt them to the applicable law;

c. Raising the level of Users' security or the level of the protection of Users' personal data by PayPro;

d. Improving the functionalities offered by PayPro referred to in paragraph 5.1., adding a new functionality or removing certain functionalities when providing services;

e. Expanding the scope of the Przelewy24 Service with new features thereof;

f. Adding new payment methods offered to Users as part of the Przelewy24 Service if, due to the introduction of a new payment method, these Terms & Conditions must be amended accordingly;

g. Amendments to the agreement concluded between PayPro and the Company under which PayPro provides the Przelewy24 Service to Users;

h. amendments to the Allegro Terms & Conditions necessitating the amendment of these Terms & Conditions to comply with the rules applicable to Users on Allegro.

9.2. PayPro shall notify the User of any amendments to these Terms & Conditions and thus shall inform the Seller about amendments to the Framework Agreement concluded on their basis, no later than 2 months prior to their proposed effective date. Such information shall be provided to Users on the Allegro website in a manner that enables its recording and unchanged reproduction of the data stored. The information may be provided to Sellers also in a paper form or on another durable medium and, upon the User's request submitted in the manner referred to in paragraph 1.24., by email. If the Seller does not object to amendments to the Framework Agreement prior to their effective date by notifying PayPro of the same, it shall be deemed that the Seller has agreed to such amendments. If the Seller objects to

amendments by writing to PayPro's address but fails to terminate the Framework Agreement in the manner provided for in paragraph 9.3., the Framework Agreement shall expire on the day preceding directly the effective date of proposed amendments.

9.3. Prior to the proposed effective date of amendments, the Seller may terminate the Framework Agreement by sending a written declaration of the termination of the Framework Agreement to PayPro's address. In such a case, the agreement shall be terminated with immediate effect, however, the provision of already initiated Przelewy24 Services for Users shall be ended under the terms provided for herein.

Section 10. Miscellaneous Provisions

Opting out of the Przelewy24 Service and changes for the Seller in the Framework Agreement

10.1. Within 14 days from the conclusion of the Framework Agreement under these Terms & Conditions, the Seller may withdraw from it without stating any reasons, by sending a relevant statement in an electronic form to the email address indicated in paragraph 1.1 or by letter to PayPro's mailing address indicated in paragraph 1.1. However, if the Przelewy24 Service is used and completed before the end of this time limit, such payment shall not be refundable. The User acknowledges that the Przelewy24 Service shall be performed at their request immediately upon concluding the agreement on the provision of this Service. Draft withdrawal statements shall be filled accordingly to the form of Appendix No. 8 to Allegro Terms & Conditions.

10.2. The Seller may terminate the Framework Agreement at any time by sending a relevant statement in an electronic form to PayPro's email address indicated in paragraph 1.1 or by letter to the following address: PayPro S.A., ul. Pastelowa 8, 60-198 Poznań.

10.3. PayPro may terminate the Framework Agreement with two months' notice in accordance with Article 35(2) of the Act. In addition, PayPro may terminate the Framework Agreement with a different notice period or with immediate effect in the event of:

a. PayPro's inability to fulfill the obligations under the Act of March 1, 2018, on counteracting money laundering and terrorist financing, for reasons attributable to the Seller, including the Seller's failure to provide, within the time limit set by PayPro, clarifications or documents necessary for the application of financial security measures;

b. When such an obligation is imposed on PayPro under other provisions of generally applicable law;

c. The entry into force of court judgments, decisions, recommendations, or guidelines of the General Financial Information Inspector (GIIF), the Polish Financial Supervision Authority (KNF), or other supervisory authorities or agencies competent in this area, preventing the provision of services;

d. In the event of a reasonable suspicion of money laundering, terrorist financing or fraud committed by the Seller;

e. When the Payment Operator determines, on the basis of a risk analysis carried out as per the Act of March 1, 2018, on counteracting money laundering and terrorist financing, that the provision of the Services to the Seller constitutes an unacceptable risk, in particular as regards business relations with politically exposed persons.

f. In other cases expressly set out in these Terms & Conditions.

A declaration of termination of the Framework Agreement with the notice period or of termination of the agreement with a different notice or with immediate effect may be made by making an appropriate declaration:

- In electronic form to the User's e-mail address;

- In a document form in electronic form, by displaying the Declaration on the Allegro Platform at log-in to the Account

- In writing to the address provided by the User.

10.3a. The Framework Agreement concluded with a Seller who is a natural person will not expire upon the death of that person but: (a) in the case of a natural person conducting business activities (an entrepreneur), it shall be subject to the Act of 5 July 2018 on Succession Management of a Natural Person's Enterprise, and (b) the deceased Seller who did not conduct such business activities (non-entrepreneur) shall be replaced by their heirs as per the inheritance law.

10.3b. The assignment of the Seller's rights and obligations under the Framework Agreement to a third party shall require a prior written, electronic, or paper, consent of PayPro and having regard for paragraph 1.11. of these Terms & Conditions may only occur together with the assignment of the Seller's rights and obligations as a user of Allegro Platform under the agreement with the Company. PayPro is not obliged to give such consent. However, PayPro's consent is not required when it results from legal regulations, for example, in the cases referred to in paragraph 10.3a. above, or in the case of any transformation, merger, or demerger of a company.

10.3c. Any change of the Seller in the Framework Agreement shall be related to the requirement to carry out, for the User replacing the previous User, an appropriate User Identification and Verification Procedure, in particular, the additional procedure referred to in paragraph 3.5e.

Reference to Allegro Terms & Conditions

10.4. In matters not governed herein and as regards defining any capitalized terms used herein, Allegro Terms & Conditions shall apply unless specified otherwise herein.

Governing law

10.5. The agreement between a User who is not a consumer and the Company, and the agreement between a User who is not a consumer and PayPro, concerning services provided by PayPro as part of the Przelewy24 Service on the terms set forth herein is governed by Polish law.

Transitional Provisions

10.6. Due to the changes referred to in paragraph 10.7. which introduce, among others, provisions on a permanent or occasional relation, it is hereby agreed that the relations existing to date under Framework Agreements made before the publication date of the changes referred to in paragraph 10.7., i.e., before January 4, 2022, shall be upon the entry into force of the changes pursuant to paragraph 10.7(b) treated as:

a. occasional – only where the Seller, despite having concluded one or more Framework Agreements, has not completed the Identification and Verification procedure with regard to any of such Agreements until the date of entry into force of the changes (i.e., March 4, 2022) and no payment transaction has been made for the Seller with regard to any of such Agreements;

b. permanent – in all other cases.

10.7. The provisions of paragraphs 1.6, 1.6a-1.6j, 1.10, 3.1, 3.5, 3.5a-3.5e, 5.3, 5.4a, 5.11b(c) and 7.1 in the new wording presented above in these Terms & Conditions shall apply:

a. as of their publication date, i.e., as of January 4, 2022 – to new Framework Agreements concluded after the publication of the changes;

b. as of March 4, 2022, i.e., after the lapse of the period referred to in paragraph 9.2 above – to previous Framework Agreements concluded before the publication of the changes; Until this time the changed provisions shall remain in the wording presented in paragraph 10.8. below.

10.8. The previous wording of the changed paragraphs referred to in paragraph 10.7.:

a. paragraph 1.6: The Framework Agreement between PayPro and the Seller shall be concluded upon approval of the Terms & Conditions of the Przelewy24 Service, where such approval is given by accepting the Allegro Terms & Conditions in connection with the conclusion by the Seller with the Company of the agreement on the provision of services on Allegro on the terms provided for in the Allegro Terms & Conditions.

b. paragraph 1.10: The access to all features of the Przelewy24 Service by the Seller who has concluded the Framework Agreement, in particular, the possibility of using the settlement tool, shall depend on the positive outcome of the User Identification and Verification procedure referred to in Section 3 prior to the performance of the first payment transaction, including the making of a verification bank transfer for the purposes of the Identification and Verification process. Until the conditions of using all features of the Przelewy24 Service are satisfied, PayPro under the Framework Agreement concluded with the Seller shall grant access only to the feature of conditional acceptance by the Seller of payments from Buyers in the Offers for which the Company will make available the "Raty Od.Nowa revolving credit "

service, the "Allegro Pay Later" (Allegro Zapłać Później) deferred payments service and Allegro Pay service. The funds paid in this manner shall be made available and payouts to the Seller only after the aforementioned conditions of access to all features of the Przelewy24 Service are satisfied. In the case when these conditions are not met by the Seller within the time limit specified in the terms and conditions of the "Raty Od.Nowa revolving credit " service and in the terms and conditions of the "Allegro Pay Later" (Allegro Zapłać Później) service or Allegro Pay, these funds shall be refunded to the Buyer, for which the Seller grants their consent by concluding the Framework Agreement with PayPro.

c. paragraph 3.1: The User acknowledges that due to the conclusion of the Framework Agreement concerning the Przelewy24 Service and during its provision, PayPro shall carry out the qualification of financial credibility pursuant to Article 10 of the Act, the assessment of the risk of money laundering and terrorist financing, as well as PayPro shall implement security measures required by law, and consequently may vary the principles of payment processing due to, or make certain terms of service provision dependent on, the risk group to which the Seller has been assigned. PayPro shall analyze the risk of processing payments on the basis of data available when providing the Przelewy24 Service. In justified cases, PayPro shall reserve the right to deny processing a certain payment, particularly if PayPro reasonably suspects that the transaction paid for or the payment itself may be illegal.

d. paragraph 3.5: The Seller shall undergo the identification and verification process referred to in the Act on Counteracting Money Laundering and Terrorist Financing, hereinafter: "User Identification and Verification"). For this purpose, the Company shall provide PayPro with basic data referred to in paragraph 7.1. and the Seller should transfer to the payment account indicated by PayPro the amount of PLN 1.01 from the Seller's payment account referred to in paragraph 5.3. This amount shall be reimbursed in full by PayPro to the Seller's payment account from which it was transferred. PayPro may also carry out an extended User Identification and Verification process applying a procedure provided for in law, which enables PayPro to request the Seller, for this purpose, to provide other required identification and verification data. This paragraph shall apply accordingly to a change of the payment account referred to in paragraph 5.3. by the Seller.

e. paragraph 5.3: In order to make the payout referred to in Section 5, the Seller should fill in the configuration form available on the Allegro pages. When filling in the configuration form, the Seller shall provide the following data: Ask the Seller, address (company name for Business Account), email address, and contact number, the IBAN bank account number (for numbers commencing with a prefix other than PL — including the correct SWIFT code) or the account identifier for accounts maintained on behalf of the Seller in another payment institution, to which funds registered in the settlement tool maintained by PayPro are to be transferred. As part of the extended Identification and Verification process for the User referred to in paragraph 3.5., PayPro may also request other data concerning the Seller. The above Seller's data should comply with the data of the holder of the payment account or, respectively, the holder of the account maintained with a different payment institution, from which a payment related to the Seller Identification and Verification will be made. In the case of a Junior Account, it is possible to provide in the aforementioned form the data of a legal guardian of the Account User.

f. paragraph 5.11b. (c).: if, within:

- 7 days — for Transactions covered by the withdrawal; or

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- 14 days – for Transactions covered by a refund request related to a complaint;

if within 2 days — subject to the possibility of extending the time limit in accordance with the second sentence of this paragraph — from the date when PayPro is provided with information that the Seller has received the return package from the Buyer, the Seller does not submit the instruction referred to in sub-paragraph (a) above, or the instruction referred to in sub-paragraph (b) above, PayPro shall be entitled – after the expiration of those deadlines – to make an automatic return of the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related.

g. paragraph 7.1: the Company shall disclose to PayPro personal data of Users, such as the User's first name, last name, residence address, email address, and contact number, login, and other data referred to in paragraph 5.3. and paragraph 6.7., to make it possible for PayPro to provide the Przelewy24 Service and to fulfill its obligations provided for in applicable law, including, but not limited to, regulations on counteracting money laundering and terrorist financing.

Appendix No. 7C

Appendix No. 7C. Allegro Finance Terms & Conditions

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Part 1. General Provisions

Section 1. General Conditions for Providing Services

1.1. These Terms & Conditions stipulate the terms of the provision of payment services within the meaning of the Act on Payment Services of 19 August 2011 (hereinafter: "Act") and other services provided electronically in connection with the provision of payment services, by Allegro Finance sp. z o.o. to Users of the Allegro website. In particular, these Terms & Conditions stipulate the rules for:

a. the payout of funds recorded in the settlement tool maintained for the Seller by the Payment Operator under the Payment Service Framework Agreement within the meaning of the Act,

b. mediating in the execution of Transactions between the Buyer and the Seller and the Seller and the Buyer on Allegro,

c. for handling payment of sales commissions and fees by Users to the Company,

d. handling other payments made on the Allegro platform (including those related to the use of financial products).

Capitalized terms not defined in these Terms & Conditions have the meaning assigned to them in the Allegro Terms & Conditions and the Appendices thereto, in particular, Appendix No. 16.

1.2. The condition for the performance of the payment service for a specific payment transaction shall be the existence of a monetary obligation, respectively:

a. between Sellers and Buyers, in connection with the agreement concluded in the Transaction (including for refunds), the Donation referred to in Appendix No. 17 to the Allegro Terms & Conditions,

b. on the part of the Carrier vis-à-vis the Seller, arising from the collection of funds from the Addressee in connection with the Service performed on the basis of the Delivery Service ordered by the Seller,

c. between the User and the Company in respect of a financial obligation of the User arising from the Allegro Terms & Conditions,

d. between the User and a third party providing services on Allegro.

1.3. In order to provide the Allegro Finance Service, Allegro Finance shall use the services offered by specialized financial institutions, which institutions shall be selected with due diligence.

1.4. The Allegro Finance Service can be provided to Users who have a device enabling them to access the Internet, including an Internet browser, and access to a payment account maintained by the institution with its registered office in the European Economic Area.

1.5. In the case of any references herein to a time limit expressed in working days, "working day" shall mean any day from Monday to Friday, except for public holidays.

1.6. Each payment transaction performed as part of the Allegro Finance Service shall be assigned a unique payment number (hereinafter: "Payment Identifier").

Information on the Allegro Finance Service provider

1.7. The entity providing the payment service and services associated with payment services that constitute services provided electronically (hereinafter jointly: "Allegro Finance Service") to Users shall be Allegro Finance sp. z o.o. with its registered office in Poznań at ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for Poznań-Nowe Miasto and Wilda, 8th Commercial Division of the National Court Register under KRS No 0000814511, with a share capital of PLN 5,750,000.00, paid in full, Tax Identification Number (NIP): 7792511167, (hereinafter: "Allegro Finance"). During the provision of payment services as part of the Allegro Finance Service, Allegro Finance shall act as the provider of payment services within the meaning of the Act. Allegro Finance may perform activities covered by the Allegro Finance Service in cooperation with other payment institutions. The Polish Financial Supervision Authority supervises Allegro Finance. Allegro Finance has been entered in the register of national payment service providers maintained by the Polish Financial Supervision Authority as a domestic payment institution under No IP58/2023. The principal place of its business is the aforementioned registered office of Allegro Finance sp. z o.o., mailing address: ul. Wierzbięcice 1B, 61-569 Poznań, email address: kontakt@allegrofinance.pl.

Costs of using the Allegro Finance Service

1.8. The User shall not pay Allegro Finance any fees for the use of the Allegro Finance Service. The remuneration due to Allegro Finance for the provision of the Allegro Finance Service on the Allegro website shall be settled pursuant to a separate agreement concluded between Company and Allegro Finance. The User shall bear the fees related to the provision of the Allegro Finance Service pursuant to agreements concluded by the User with payment service providers (a bank) and shall also bear the costs of the online transmission of data related to the use of the Allegro Finance Service.

Section 2. Rules of communication and language

2.1.The primary language in which Allegro Finance communicates with Users is Polish. This language shall be used to draft all the documents that establish relationships between the Users and Allegro Finance. With respect to translations and other language versions, the provisions of Article 20 of the Allegro Terms and Conditions shall apply accordingly.

2.2. Any User's correspondence addressed to Allegro Finance must be sent in writing to Allegro Finance's address or by electronic means using the form available at https://allegro.pl/Contact2/Contact2.php, except for complaints and notices of termination of the agreement, for which the appropriate means of communication and forms have been described separately herein. Any correspondence should contain

at least the User's name on the Allegro website and a description of the issue. Electronic correspondence, as a rule, shall be via the email address assigned to a given User's Account.

2.3. The text of these Terms & Conditions, including the Framework Agreement and a single payment transaction agreement, has been made available at https://allegro.pl/regulamin/zalacznik/7c in a manner that enables its recording and unchanged reproduction of the data stored.

2.4. Upon the User's request submitted in the manner referred to in paragraph 2.2., these Terms & Conditions shall be provided by Allegro Finance and Company in written form or on another durable medium and, upon the User's request and with their consent, by email.

2.5. The Allegro Finance Terms & Conditions shall be accepted by expressing consent in one of the forms available to Users on the Allegro website.

2.6. By accepting these Terms & Conditions, the User agrees that the information contained herein may be posted on the aforementioned website before the conclusion of the Framework Agreement or single payment transaction agreement, thus constituting a draft Framework Agreement or single payment transaction agreement, made available to each User. The text of the Framework Agreement or single payment transaction agreement will be available on the website throughout its entire term, and this is how it will be made available to Users.

Part 2. Framework Agreement for Seller (payment processing and settlement tool)

Section 3. Subject matter of the Framework Agreement and nature of the Service

Overview of major features of the Allegro Finance Service for Sellers

3.1. The Allegro Finance Service for Sellers shall be provided under a framework agreement within the meaning of the Act (hereinafter "the Framework Agreement"), the provisions of which have been included in this Part of the Terms & Conditions.

3.2. Under the Framework Agreement, Allegro Finance provides an acquiring service (Article 3(1)(5) of the Act) for the Seller, that involves enabling the acceptance of Buyers' payment instruments and executing payment transactions in order to transfer the funds due to the Seller.

3.3. The Allegro Finance Service for Sellers consists in:

a. recording in settlement tool maintained for the Seller the funds from the Buyer (using the payment channels made available to the Buyer) or the Carrier collected by them from the Addressee in connection with the performance of the Service and transferring them to the recipient, i.e., the Seller;

b. payouts of funds registered in the settlement tool maintained for the Seller and all activities necessary to maintain this settlement tool;

c. intermediating in the execution of a payment transaction between the Seller and the Buyer on Allegro by providing the Seller with the possibility of refunding the received payment.

d. intermediating in the execution of a payment transaction ordered by the Seller, by providing the Seller with a transfer order and payment transaction initiation service in connection with a payment made on Allegro.

3.4. The Allegro Finance Service offers:

a. Access the history of payments made by Buyers;

b. Refund to the Buyer the funds they have paid — only on condition that the funds are available and recorded in the Seller's settlement tool in the amount sufficient to carry out such a refund instruction (this does not apply to funds transferred by the Carrier that the Carrier collected from the Addressee in connection with the provision of the Service and made available to the Seller).

3.5. In the cases referred to in paragraph 5.12(a)(i) in conjunction with 5.13(a) and 5.12(a)(ii) in conjunction with 5.13(c) of the Allegro Terms & Conditions, if the payment to be refunded to the Buyer due to such withdrawal was made through the Allegro Finance Service, the Seller authorizes the Company to submit on their behalf, to Allegro Finance, the refund instruction referred to in paragraph 4.2(b)), subject to the conditions specified therein.

3.6. If funds are recorded in the Seller's settlement tool by mistake, in particular as a result of an obvious mistake by Allegro Finance or other participant in the settlements, Allegro Finance is entitled to deduct this amount from the funds recorded in the Seller's settlement tool. Allegro Finance shall inform the Seller about the correction in accordance with Section 1.18 of these Terms & Conditions.

3.7. Allegro Finance enters into a framework agreement with the Seller at the end of the two-stage contracting procedure. First, the Allegro Finance Terms & Conditions must be accepted, and this shall occur upon accepting the Allegro Terms & Conditions in connection with the conclusion by the Seller in question with Company of the agreement on the provision of services using the Allegro website on the terms stipulated in the Allegro Terms & Conditions.

3.8. The second stage required for the conclusion of the Framework Agreement shall be the successful completion of the Seller's Identification and Verification procedure referred to in Section 4.

3.9. The Framework Agreement on the provision of the Allegro Finance Service to Sellers shall be concluded for an indefinite term, which, however, shall not be longer than the term of the agreement with the Company referred to in paragraph 2.5 of the Allegro Terms & Conditions. The termination of the agreement with Company referred to in paragraph 2.5 of the Allegro Terms & Conditions shall also result in the termination of the Framework Agreement concluded with Allegro Finance.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

3.10. Users shall not be required to open a bank account to be able to use the Allegro Finance Service. Any transactions performed as part of the Allegro Finance Service shall not be considered bank operations within the meaning of the Banking Law. Funds within the framework of the Allegro Finance Service shall not bear interest.

3.11. Any financial operations related to the Allegro Finance Service are made in the starting currency specified by the Seller when listing the Offer (the „Base Currency"), the Conversion Currency (as defined below) or in a different currency supported by Allegro Finance.

3.12. The Seller may decide that the funds collected in the settlement tool should be paid out in one of the currencies provided by Allegro Finance, different from the Base Currency, by means of the conversion service (hereinafter: „Conversion Currency"), provided by Allegro Finance. A Conversion Currency payout can only be made to an IBAN account with the country prefix corresponding to the Conversion Currency. Payouts in EUR may be made to any bank account of the Seller subject to paragraphs 5.8. and 5.9. below.

3.13. In the case of payouts requiring currency conversion (payouts in the Conversion Currency), the conversion rate is calculated on the basis of the „Base Rate" plus the Allegro Finance charge.

The Base Rate is the reference euro exchange rate published by the European Central Bank (ECB). In the case of currency pairs without euro, the Base Rate is determined on the basis of the ECB's cross-rate exchange rates. The above conversion rules do not apply if the ECB does not publish an exchange rate pair for a given currency; in such cases, a different reference rate will be used to determine the Base Rate.

The charge added to the Base Rate includes Allegro Finance's margin and costs incurred to third-party payment service providers. The total conversion cost is presented to the Seller as the sum of the Base Rate and the value of the presented as a percentage of the charge in relation to the ECB's Base Rate („ECB + %" model).

3.14. The conversion rate presented to the Seller at the time of the payout request (or at the time of the automatic payout) is the final rate. The rate offered already includes the Allegro Finance margin, which means that the Seller does not incur any additional hidden fees or commissions related to the exchange service over and above the rate presented.

The conversion rate actually applied to a given payout is always disclosed in the Seller's transaction history. In addition, in the Sales Center dashboard, Allegro Finance provides access to historical data on the ECB Base Rates and applied charges for each day, enabling the Seller to verify the currency conversion costs.

3.15. Within their Allegro Account, the Seller shall have constant access to the electronic history of operations relating to the Allegro Finance Service concerning the Seller in question for the last 24 months. The Seller may obtain data from before this period in electronic form only upon a written request submitted to Allegro Finance.

Allegro Finance Service progress statuses

3.16. Information about the provision of the Allegro Finance Service and the necessary information to identify the payment transactions made for the benefit of the Seller shall be made available in the User's Account on the Allegro website. The aforementioned information shall be made available in a manner that enables the User to store and reproduce it in an unchanged form. Upon accepting the Allegro Terms & Conditions, the User agrees to the method of providing information on payment transactions as described above.

Specific conditions for accepting payments by payment cards

3.17. Payments made by payment cards are subject to additional regulations of the Card Organizations, i.e., the entities referred to in Article 2(16) of Regulation (EU) 2015/751, which define the rules for the operation of the payment card system and are responsible for decisions regarding the operation of the payment card system (including VISA and/or Mastercard). The Seller, as a recipient of card payments, is responsible for complying with the card acceptance procedures and acting in accordance with the rules of the Card Organizations, insofar as they apply to the Seller.

3.18. Card Organizations may at any time require Allegro Finance to stop settling card transactions on Allegro, in respect of all or individual Sellers. Card Organizations may also restrict the list of sectors and goods for which a payment card cannot be used. In such a case, Allegro Finance will not be liable to Sellers for non-performance of payment services related to such card payments.

3.19. Card Organizations or Allegro Finance may decide to block transactions immediately if the Seller for whom the payments were processed has made fraudulent transactions, violated applicable law or participates in activities that may cause damage to the Card Organizations or Allegro Finance.

3.20. The Seller undertakes to immediately report to Allegro Finance any transaction that they know to be fraudulent or fictitious.

Section 4. Identification and Verification Procedure

4.1. The Seller acknowledges that in connection with efforts towards the conclusion of the Framework Agreement relating to the Allegro Finance Service or in the course of its performance, Allegro Finance will conduct the verification of financial credibility pursuant to Article 10 of the Act as well as the assessment of the risk of money laundering and terrorist financing. Allegro Finance implements security measures required by applicable laws and consequently may vary the rules of payment processing due to, or make certain terms of service provision dependent on, the risk group to which the Seller has been assigned. In justified cases, Allegro Finance reserves the right to deny processing a certain payment, particularly if Allegro Finance reasonably suspects that the transaction paid for or the payment itself may be illegal.

4.2. The Seller shall undergo the Allegro registration and account activation procedure described in paragraph 2.6 of the Allegro Terms & Conditions. Moreover, the Seller shall undergo the identification

and verification process referred to in the Act on Counteracting Money Laundering and Terrorist Financing, (hereinafter: "User Identification and Verification"). Company shall provide Allegro Finance with the Seller, obtained in the process of "User Identification and Verification" referred. Allegro Finance may also carry out extended Seller Identification and Verification applying a procedure provided for in applicable laws, which enables Allegro Finance to request the Seller provide other required identification and verification data for this purpose. This paragraph shall apply mutatis mutandis to a change of the payment account referred to in paragraph 5.5. by the Seller.

4.3. In order to enable the execution of the Transaction, the Company will provide Allegro Finance with the identification data of Users (e.g., first name, last name, company name), contact details (e.g., street name and house number, postal code, city, e-mail address, contact number, data provided on the delivery form) and transaction data (title, conditions or course of the Transaction and data on the complaint procedure in the event of the need for refund).

4.4. The User shall comply with applicable laws, this Agreement, and the Allegro Terms & Conditions.

4.5. The provision of the Allegro Finance Service for the Seller is always preceded by the Seller's verification. A Seller's verification may cover the following:

a. Simple verification in the case of Sellers who intend to make only occasional sales on Allegro (hereinafter: „Simple Verification"). The Simple Verification covers the verification process by Allegro Finance based on the Seller's basic details obtained from the Company (including those obtained by the Company in the account activation process on Allegro as described in paragraph 2.6. of the Allegro Terms & Conditions) and the registers concerning the application of national or international restrictive measures.

b. Full verification (hereinafter: „Full Verification") in the case of Sellers other than those specified in sub-paragraph (a) above, and Sellers who, due to the nature of their activities and results of the risk assessment carried out by Allegro Finance, must undergo Full Verification in accordance with the requirements applicable to Allegro Finance under the provisions on counteracting money laundering and terrorist financing. Full Verification may also cover representatives and beneficial owners, and is carried out by Allegro Finance on the basis of:

i. Information indicated in sub-paragraph (a) above;

ii. Information and documents obtained from entities related to Allegro Finance, the Seller (including in the course of providing services to them), their representatives and beneficial owners, necessary for verification of the Seller in accordance with applicable Allegro Finance procedures as regards money laundering and terrorist financing;

iii. Information and documents provided by third parties the Company cooperates with, including parties that have consented to the transfer of Personal Data to the Company,

iv. Information from publicly available sources, including, but not limited to, data published by administrative authorities and courts (e.g., business registers, ineffective bailiff executions, bankruptcies, business bans), documents related to the performance of obligations provided for

in the Anti-Money Laundering Act, and concerning the application of national and international restrictive measures;

v. Information from parties responsible for or supporting the application of national or international restrictive measures.

4.6. In the cases specified in the Terms & Conditions, in order to enable the further use of the Allegro Finance Service by a Seller who was earlier verified only in the Simple Verification process, a supplementary verification may be performed (hereinafter: "Supplementary Verification"). Allegro Finance carries out the Supplementary Verification based on the information and documents specified in paragraph 4.5.(b)(ii) of the Allegro Terms & Conditions. If a Supplementary Verification is required, until its successful completion, the Seller may not order any payout from the settlement tool maintained by Allegro Finance for the Seller to the Seller's bank account or to an account maintained for the Seller at an alternative payment institution.

4.7. Allegro Finance may carry out an additional verification of the Seller (hereinafter: "Additional Verification") for whom the Full Verification or the Supplementary Verification or the Simplified Verification was carried out, if it becomes necessary in accordance with the procedures applicable to Allegro Finance related to money laundering and terrorist financing in connection with the circumstances accompanying the provision of payment services or with the need to update the data collected earlier.

Section 5. Rules for the settlement tool and Payouts

5.1. While providing the Allegro Finance Service to the Seller pursuant to the Framework Agreement, Allegro Finance maintains a settlement tool for the Seller.

5.2. The Allegro Finance Service offers:

a. Access the history of payments made by Buyers;

b. Refund to the Buyer the funds they have paid — only on condition that the funds are available and recorded in the Seller’s settlement tool in the amount sufficient to carry out such a refund instruction (this does not apply to funds transferred by the Carrier that the Carrier collected from the Recipient in connection with the provision of the Service and made available to the Seller).

Order receipt by Allegro Finance

5.3. In the Allegro Finance Service, the Seller has access to a limited-functionality payment instrument that enables the User to transfer the funds recorded in the Seller’s settlement tool to the bank account or an account maintained for the Seller at a different payment institution. The payment instrument is maintained in PLN, CZK, EUR or HUF. The payout always covers the payments for Goods or other services related to the Transaction in the Base Currency or in the Conversion Currency.

5.4. Allegro Finance makes payouts of funds recorded in the Seller's settlement tool for the PLN currency, and other payment orders not linked to the settlement tool, by the end of the next working day (d+1), and for other currencies by the end of the next working day (d+2) from the moment Allegro Finance receives a payout order from the Seller. A payout order is deemed received:

a. When Allegro Finance receives an order placed by the Seller — for payouts on demand. The Seller may not cancel an order for a payout on demand after it has been received by Allegro Finance;

b. At the beginning of the day indicated by the Seller in the configuration form — for automatic payouts, the Seller may cancel a recurring payout order by the end of the working day preceding the payout date indicated by the Seller in the recurring payout order.

If Allegro Finance receives a payout order on a day that is not a working day for the Payment Operator, the order will be deemed received on the first working day after that day.

Scope of Information Necessary to Make a Payout

5.5. Allegro Finance makes payouts exclusively to the payment account of the Seller confirmed in the account activation process on Allegro as described in paragraph 2.6. of the Allegro Terms & Conditions. The Seller may add another account for payouts by providing the following details in Allegro settings: Country of the bank and payment account number in IBAN format to which the funds will be transferred (including for formats with a prefix other than PL — with the correct SWIFT/BIC code). Following this, the Seller should verify the correctness of the bank account using the method provided by the Company. The details of the Seller's additional accounts must be consistent with the data determined in the activation procedure of the Seller's Account.

5.6. The payout referred to in Section 5 shall produce legal effects if correct credentials (login and password) have been entered when configuring the payment account in the Seller's Account.

Frequency of Payouts

5.7. In the functionality referred to in paragraph 5.1, the Seller may order a payout of funds recorded as per the following table:

The currency of the funds registered on the settlement tool:

- **PLN**

Bank account	**one-off payout (on demand) in the Base Currency**	**recurring payout (automatic payout) in the Base Currency**	**recurring or one-off payout together with the conversion of that Base Currency into the Conversion Currency**

in the IBAN format with the PL prefix	available	on a daily, weekly, or monthly basis. An automatic payout can be processed if the amount in the settlement tool is at least PLN 20 on the day indicated in the automatic payout order.	available on conversion of this base currency to EUR in accordance with the rules described in paragraph 3.13.
in the IBAN format with a prefix other than PL	unavailable	on the first day of the month for amounts below the equivalent of PLN 100, and on the first day and fourteenth day of the month for amounts equivalent to PLN 100 and higher than the equivalent of PLN 100	available in accordance with the principles described in paragraph 3.13.
Virtual bank account at PingPong, LianLian Global, Worldfirst, Payoneer. Maintained at a bank based in the EU.	unavailable	unavailable	available on conversion of this base currency to EUR in accordance with the rules described in paragraph 3.13.

- **CZK**

Bank account	**one-off payout (on demand) in the Base Currency**	**recurring payout (automatic payout) in the Base Currency**	**recurring or one-off payout together with the conversion of that Base Currency into the Conversion Currency**
in the IBAN format with the CZ prefix	available	on a daily, weekly, or monthly basis. An automatic payout can be processed if the amount in the settlement tool is at least CZK 100 on the	available on conversion of this base currency to EUR in accordance with the rules described in paragraph 3.13.

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		day indicated in the automatic payout order.	
in the IBAN format with the prefix other than CZ	unavailable	on the first day of the month for amounts below the equivalent of CZK 5,000, and on the first day and fourteenth day of the month for amounts equivalent to CZK 5,000 and higher than the equivalent of CZK 5,000 The order is also accepted for execution every day, provided that the funds held in the settlement tool are equivalent to at least CZK 50,000. This payout option is only available to Sellers who had active recurring payout settings in CZK to an account in IBAN format with a prefix other than CZ before March 28, 2024.	available in accordance with the principles described in paragraph 3.13.
Virtual bank account at PingPong, LianLian Global, Worldfirst, Payoneer. Maintained at a bank based in the EU.	unavailable	unavailable	available on conversion of this base currency to EUR in accordance with the rules described in paragraph 3.13.

- **EUR**

Bank account	**one-off payout (on demand) in the Base Currency**	**recurring payout (automatic payout) in the Base Currency**	**recurring or one-off payout together with the conversion of that Base Currency into**

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			the Conversion Currency
Maintained at a bank based in the EU	available	on a daily, weekly, or monthly basis. An automatic payout can be processed if the amount in the settlement tool is at least EUR 10 on the day indicated in the automatic payout order.	available in accordance with the principles described in paragraph 3.13.
Virtual bank account at PingPong, LianLian Global, Worldfirst, Payoneer.Maintained at a bank based in the EU	available	on a daily, weekly, or monthly basis. An automatic payout can be processed if the amount in the settlement tool is at least EUR 10 on the day indicated in the automatic payout order.	unavailable

- **HUF**

Bank account	**one-off payout (on demand) in the Base Currency**	**recurring payout (automatic payout) in the Base Currency**	**recurring or one-off payout together with the conversion of that Base Currency into the Conversion Currency**
in the IBAN format with the HU prefix	available	on a daily, weekly, or monthly basis. An automatic payout can be processed if the amount in the settlement tool is at least HUF 2000 on the day indicated in the automatic payout order.	unavailable
in the IBAN format with the prefix other than HU	unavailable	unavailable	available in accordance with the principles described in paragraph 3.13.
Virtual bank account at PingPong,	unavailable	unavailable	available on conversion of this base currency to

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LianLian Global, Worldfirst, Payoneer. Maintained at a bank based in the EU.			EUR in accordance with the rules described in paragraph 3.13.

5.8. A payout by the Seller of funds recorded in the settlement tool to accounts defined in paragraph 5.7. is conditional upon:

a. the Seller's bank offering the possibility to settle payouts in a currency provided by Allegro Finance. If the bank does not settle payments in a currency provided by Allegro Finance, Allegro Finance will not be able to make a payout until the Seller changes the account to an account in a bank that settles transactions in a currency provided by Allegro Finance; and

b. the account as defined in paragraph 5.7. is maintained by a bank or financial institution established in one of the countries of the European Economic Area or the United Kingdom of Great Britain and Northern Ireland.

5.9. Allegro Finance will refuse to process the Seller's payout order of the funds recorded in the settlement tool if the account referred to in paragraph 5.7. of the Allegro Terms & Conditions:

a. is not maintained by a bank or financial institution established in one of the countries of the European Economic Area or the United Kingdom of Great Britain and Northern Ireland.

b. is held by a bank or financial institution that does not settle payments in the currency made available by Allegro Finance.

5.10. In the event of a refusal to make a payout referred to in paragraph 5.9.(a), Allegro Finance will notify the Seller of the refusal and of the need to specify a different account for payout.

Cases of Payout Withholding

5.11. In connection with the agreement concluded by and between the Seller and the Company on the basis of the Allegro Terms & Conditions, the Company is authorized to order Allegro Finance to temporarily withhold payouts of funds coming from specific Transactions and recorded in the settlement tool maintained for Sellers operating under a Business Account and Regular Account (hereinafter „Payout Withholding") who meet the following criteria:

a. Conclude Transactions with the estimated delivery time exceeding 10 working days, except Offers in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids, and Offers listed as Pre-Orders,

b. They conduct activity with a Business Account as a party whose registered office, registered business, or actual place of business are outside the European Economic Area or the United Kingdom of Great

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Britain and Northern Ireland. The Payout Withholding will be imposed by Allegro Finance on the order and on the basis of the information provided by the Company, and will apply to all Business Accounts of the relevant Seller.

c. They list Offers in categories referred to in paragraph 4.15 of the Allegro Terms & Conditions, in a Business Account or Regular Account. In relation to those Sellers, as regards payouts, the provisions of paragraph 5.15.(c) below will always apply;

d. They use the logistic service provided by the Company pursuant to the Fulfillment Service Terms & Conditions, exclusively with respect to the „Technical Account" within the meaning of the above-mentioned Terms & Conditions;

e. They have received a notice on withdrawal from the agreement from the Buyer in the cases listed in paragraph 5.12(b) of the Allegro Terms & Conditions, where the Buyer made the payment through the Allegro Finance Service;

f. They have received a refund request from the Buyer, in relation to a complaint about the purchased Goods, in the cases listed in paragraph 5.12(c) of the Allegro Terms & Conditions, where the Buyer made the payment through the Allegro Finance Service.

A Payout Withholding is imposed by Allegro Finance at the order of the Company and on the basis of the information provided by the Company.

5.12. The Seller's order for the future application of payout withholding mechanisms under paragraph 5.11.(e) or (f) is made by accepting these Terms & Conditions. If the Seller does not wish to continue having the possibility to apply such Payout Withholding, the Seller may withdraw the above order at any time, using the appropriate functionality of the Allegro platform in Returns Terms referred to in paragraph 5.12 of the Allegro Terms & Conditions. After the withdrawal of the above order, the Seller may again order the application of such Payout Withholding, but this may be done through the appropriate functionality of the Allegro platform in Returns Terms referred to in paragraph 5.12 of the Allegro Terms & Conditions, and not by a repeated acceptance of these Terms & Conditions, which would occur after the original order is withdrawn.

5.13. Payout Withholding is a mechanism applied individually to each Transaction. It does not limit the functionality of the settlement tool. Even where a Seller is subject to the Payout Withholding mechanism, payouts are executed regularly, in line with the rules set out in the Terms & Conditions, with funds from respective Transactions paid out with a delay resulting from this paragraph 5.

5.14. If the Seller, despite the two requests for information under the Act of May 23, 2024, amending the Act on exchange of tax information with other countries and certain other acts (Dz.U.2024.879), fails to provide the Company with information within 60 days from the date of the first request, the Seller will be subject to Payout Withholding until the above obligation is fulfilled, no longer than 3 months. In this case, all funds in the settlement tool will be covered by the Payout Withholding, and paragraph 5.13. will not apply.

Description of the Payout Withholding Qualification Procedure

5.15. Payout Withholding for funds recorded in the Seller's settlement tool may be applied:

a. For Transactions where the estimated delivery time is longer than 10 calendar days — for a maximum period that is the sum of the estimated delivery time resulting from the Transactions of these Sellers and an additional 7 calendar days, however, this period may not exceed 45 days in total, running from the date of the funds being recorded in the Seller's settlement tool. Delivery time is understood as the sum of the dispatch time declared by the Seller and the shipping time of the Goods associated with the delivery option selected by the Buyer. If the Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence will be calculated according to the longest delivery time;

b. For Sellers referred to in paragraph 5.11.(b) above, with their registered office, registered business, or actual place of business outside the European Economic Area or outside the United Kingdom of Great Britain and Northern Ireland, regardless of the classification of their Transactions as Potentially Risky Transactions — until the date of delivery of the parcel to the Buyer plus 7 days (if the Seller provides the delivery tracking option on Allegro), but for a maximum of 45 days from the date of the funds being recorded in the settlement tool of such Seller; in justified cases, this period may be reduced.

c. For Sellers referred to in paragraph 5.11.(c) above, i.e., listing Offers in categories specified in paragraph 5.9 of the Allegro Terms & Conditions — for a maximum period being the sum of the delivery time resulting from Offers of such Sellers and an additional 7 calendar days — for a Business Account, or 14 calendar days — for a Regular Account; where this period may not exceed 45 days in total, running from the date of recording the funds in the Seller's settlement tool. The delivery time indicated in Offers means the time counted in working days specified in the Seller's Offer in Delivery and Payment. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence will be counted according to the longest delivery time.

d. For Sellers using the logistic service provided by the Company pursuant to the Fulfillment Service Terms & Conditions — until the parcel is dispatched (goods are shipped) or until all or part of the order is canceled by the Buyer, but no longer than for a maximum period of 5 calendar days.

e. For Sellers that have received a notice on withdrawal from the agreement from the Buyer in the cases listed in 5.12(b) of the Allegro Terms & Conditions:

i. From the moment Allegro Finance is notified about the dispatch of the return package by a Buyer who has submitted a relevant withdrawal notice;

ii. Until Allegro Finance is provided with one of the instructions referred to in paragraph 5.18.(a) and (b), or an automatic refund is made, as referred to in paragraph 5.18.(c).

f. For Sellers that have received a refund request from the Buyer in relation to a complaint about the purchased Goods in the cases listed in paragraph 5.12(c) of the Allegro Terms & Conditions:

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i.From the moment Allegro Finance is notified about the dispatch of the return package by the Buyer who has submitted a relevant refund request;

ii. Until Allegro Finance is provided with one of the instructions referred to in paragraph 5.18.(a) and (b), or an automatic refund is made, as referred to in paragraph 5.18.(c).

5.16.. Upon receiving the necessary information from the Company, the Payment Operator may, at the Buyer's request, reimburse the Buyer with the funds obtained from a Transaction subject to Payout Withholding on the basis of paragraphs 5.11.(a)–(c), if all of the following conditions are met:

a. The Buyer has notified the Company of the non-delivery of the Goods in a Transaction subject to Payout Withholding, and

b. The Seller has not documented the fact the agreement concluded as part of the Transaction subject to Payout Withholding was fulfilled, despite having received the request to do so from the Company, and has not given a response within the time limit prescribed in paragraph 10.2. of the Allegro Terms & Conditions. The Seller can document the performance of the agreement concluded with the Buyer, in particular, by sending the Company a copy of proof that the Goods were dispatched; and

c. The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions, and the Seller has been notified of this by the Company in separate correspondence.

5.17. Upon receiving the necessary information from the Company, the Payment Operator will refund the funds obtained from a Transaction related to a Seller subject to Payout Withholding referred to in paragraph 5.11.(d). The refund is made where the Buyer has canceled all or part of the Transaction using the tools available on Allegro, up to the amount canceled.

5.18. In the case of Payout Withholding under paragraph 5.11.(e) or (f):

a. Following the Withholding, the Seller may submit a refund instruction within the timeframes specified in sub-paragraph (c) below, concerning:

i. All the funds from the Transaction to which the withdrawal applies — in this case, the funds covered by the Payout Withholding will be used in full for the purposes of such refund;

ii. All or some funds from the Transaction covered by a refund request in relation to a complaint, depending on whether the complaint is accepted in whole or in part — in this case, the funds covered by the Payout Withholding will be used for the purposes of such refund; if the complaint is accepted in part, the amount left after the refund is made will no longer be covered by the Payout Withholding; failure to specify that the complaint has been accepted in part will mean that it will be regarded as accepted in whole;

b. Instead of submitting the instruction referred to in sub-paragraph (a), the Seller may, within the same timeframes, file an instruction revoking the Payout Withholding in case the Seller does not intend to make a refund to the Buyer in relation to the withdrawal or in case the complaint is dismissed;

c. If, within:

i. 7 days — for Transactions covered by the withdrawal; or

ii. 14 days — for Transactions covered by a refund request related to a complaint;

If within 2 days — subject to the possibility of extending the time limit in accordance with the second sentence of this paragraph — from the date Allegro Finance is provided with information that the Seller has received the return package from the Buyer, the Seller does not submit the instruction referred to in sub-paragraph (a) above, or the instruction referred to in sub-paragraph (b) above, Allegro Finance will, after the expiry of those time limits, make an automatic refund of the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related.

The time limit of 2 days is the default time limit, which may be changed by the Seller at any time in the Account settings and extended to up to 7 days (in the case of a refund related to withdrawal) or 14 days (in the case of a refund related to a complaint). The extension of the time limit is effective only with respect to future Payout Withholdings that occur after this change and will not cover any current Payout Withholdings to which the current time limit related to waiting for the Seller's instruction referred to in the first sentence applies.

Paying the Fees Due to the Company and eCommerce VAT

5.19. For Sellers whose Allegro Transactions are subject to eCommerce VAT, the Company is authorized to order Allegro Finance to pay, from the funds recorded in the Seller’s settlement tool, any amounts due for Transactions qualified as subject to eCommerce VAT settlement by the Company. The payment order will be transmitted as soon as possible after the occurrence of the event resulting in the obligation to pay this tax. The charged amount will each time correspond to the current amounts due under eCommerce VAT, and the Seller may not claim a refund of the amount within the meaning of Articles 47 and 48 of the Act. If the Seller withdraws the authorization referred to in the preceding sentence, any re-authorization will be made exclusively through the re-acceptance of this Appendix and the Allegro Terms & Conditions.

5.20. Allegro Finance accepts from the Company a notice of assignment from a Seller who has a Business Account or a Regular Account and has transferred the receivables on the terms set out in paragraph 9.6 et seq. or paragraph 9.9 or 9.10 of the Allegro Terms and Conditions, respectively. As a result of the notification, the Company has the right to demand that Allegro Finance pays out the funds recorded in the Seller's settlement tools and credits these funds towards the payment of the amounts due each time from the Seller to the Company.

Allegro Finance Service Suspension

5.21. In order to ensure the security of the settlement tool, as well as to protect the interests of Users and Allegro Finance, to prevent fraud, in the event of a suspicion of unauthorized use of the settlement tool or deliberately generating an unauthorized payment transaction, Allegro Finance may temporarily suspend the provision of the Allegro Finance Service in whole or in part, including by limiting the

functionality of the settlement tool by suspending the possibility of making payouts or full blocking of the settlement tool made available to the Seller in the Account, on the terms set out below. Allegro Finance may receive information from Allegro necessary to execute the suspension for the purposes and according to the provisions set out in the Allegro Finance Service Terms & Conditions.

5.22. Pursuant to the rules described in paragraph 5.23. below, Allegro Finance may impose a limitation of the functionality of the Allegro Finance Service in respect of the Seller, which may involve:

a. Withholding of payouts from transactions performed under the Allegro Finance Service or

b. Refusal to perform transactions under the Allegro Finance Service.

In the event of suspension of the User's Account under paragraph 2.12 of the Allegro Terms & Conditions, or actions referred to in paragraph 8.4 of the Allegro Terms & Conditions, Allegro Finance may completely block the settlement tool (i.e., suspend the Allegro Finance Service in its entirety) for the duration of the sanctions related to the Account.

Criteria Applied when Suspending the Settlement Tool

5.23. Allegro Finance shall suspend payouts or refuse to execute transactions to the User in the following cases:

a. Changes to the User's data determined earlier during the verification process – until the required re-verification of the User's data has been carried out;

b. An inability to periodically update the User's data resulting from provisions on counteracting money laundering and terrorist financing – until the required re-verification of the User's data has been carried out;

c. The User providing invalid or incorrect data necessary to process a payment order — until the User has corrected such data;

d. As a result of a notice or decision of a competent authority resulting in the requirement to block the settlement tool – for the duration of the restrictions resulting from such notice or decision;

e. Suspicion of money laundering, in which case Allegro Finance will notify the General Financial Information Inspector (GIIF), and then proceed as per the instructions of the GIIF or other competent public authorities;

f. Where Allegro Finance, on the basis of the data it holds and the risk analysis carried out based on the monitoring tool, has reasonable concerns as to the security of the Account or a Transaction – for the period necessary to resolve them.

5.24. In addition, Allegro Finance may withhold the transfer of funds to the Seller in the following cases:

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a. the Seller's use of the Allegro Finance to violate or circumvent applicable laws, the principles of fair dealing, and the provisions of these Terms & Conditions;

b. unauthorized use of the Allegro Finance Service by the User or a third party acting in concert or with the Seller's express or implied consent;

5.25. The settlement tool functionalities will be suspended when Allegro Finance has reasonable suspicion or information on Account or Transaction security being compromised, especially with respect to:

a. Funds from Transactions that violate the rules set out in the Allegro Terms & Conditions or Allegro Finance Service Terms & Conditions, or give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force, using payment methods, especially a payment card and credit services;

b. Conducting sales using a third party's identity;

c. A User entering a business relationship with a person who violates the rules set out in the Allegro Terms & Conditions or Allegro Finance Service Terms & Conditions, or conducts Transactions that give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force;

d. An Account being taken over by an unauthorized third party.

Description of the procedure for qualifying a given event as a basis for restricting the settlement tool's functionalities

5.26. Allegro Finance will notify the Seller of restricting the settlement tool's functionalities made available in the Account through the Company to the email address indicated in accordance with the provisions of Section 2 of the Allegro Terms & Conditions. The information sent to the Seller includes the basis for imposing the suspension, the minimum period for which the suspension will be applied, and information on the possibility to submit explanations in connection with the restriction imposed. The type of restriction depends on the nature of the breach, and restrictions of a less onerous nature for the Seller will be applied first, if they are sufficient to achieve the purpose of their imposition or appropriate to the circumstances.

Duration of the Restrictions

5.27. The settlement tool's functionalities will be restricted for a period indicated in the information sent to the User, but for not longer than 75 days. This period may be extended by a further 15 days if Allegro Finance needs to perform additional checkups or investigations. The restrictions may also be extended in connection with actions taken by public administration authorities or law enforcement authorities, as a result of the acts undertaken by these authorities for the time necessary to carry them out. Allegro Finance will communicate each change in settlement tool restriction period to the User through the Company via the email address associated with the Account.

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5.28. Where the Seller is subject to a settlement tool restrictions, Allegro Finance may, after obtaining the necessary information from Allegro and at the Buyer's request, refund the funds obtained from the Transaction to the Buyer, provided that all of the following conditions are met:

a. A given Transaction has not been qualified as suspicious or required to be otherwise reported or withheld pursuant to regulations on counteracting money laundering and terrorist financing; and

b. The Buyer has notified the Company of the non-delivery of the Goods in the Transaction; and

c. The Seller has not documented the performance of the agreement concluded in the Transaction, despite having received the request to do so from the Company, and has not given a response within 3 days from receiving the request, with Saturdays, Sundays, and other public holidays being excluded from such response time. The Seller can document the performance of the agreement concluded with the Buyer, in particular, by sending the Company a copy of proof that the Goods were dispatched; and

d. The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions, and the Seller has been notified of this by the Company in separate correspondence.

Reinstating of the Settlement Tool

5.29. The functionality restrictions will be removed from the settlement tool after the expiry of the period for which they were imposed. The functionality restrictions may be removed from the settlement tool before the expiry of the period indicated in the previous sentence if the grounds for applying the restrictions cease to exist earlier, or if the verification process regarding the event triggering the restrictions is completed successfully. Allegro Finance, through the Company, will notify the User, to the email address associated with their Account, about the restrictions being removed from the settlement tool.

Part 3. Single payment transactions for the Seller

Section 6. Rules for the execution of single payment transactions for the Seller

6.1. The individual payment transactions ordered by the Seller not covered by the Framework Agreement will be governed, as appropriate, by the provisions of Part 2 of these Terms & Conditions.

6.2. An agreement between Allegro Finance and the Seller for a single payment transaction referred to in Section 6.1 is concluded upon acceptance of the Allegro Finance Service Terms & Conditions, and such acceptance may also occur through acceptance of the Allegro Terms & Conditions in connection with the conclusion by the Seller with the Company of the agreement on the provision of services on Allegro on the terms provided for in the Allegro Terms & Conditions.

Payments towards refunds

6.3. A Seller who wants to refund a Buyer, but does not have sufficient funds in the settlement tool, may make a payment for this purpose using payment methods provided by Allegro Finance. The amount paid by the Seller may be used only for the refund to the Buyer.

6.4 The provisions of Part 2 of these Terms & Conditions relating to the Framework Agreement shall not apply to the payments referred to in Section 6.3 above. This transaction constitutes a one-time payment service within the meaning of Article 20 of the Act, executed on the basis of a separate agreement for a single payment transaction concluded at the time of the payment order made by the Seller through the Allegro interface.

Part 4. Services for Buyers (Payment Gateway and Redirecting)

Section 7. Services for Buyers (Payment Gateway and Redirecting)

7.1. As part of the payment path provided on the Allegro platform, Allegro Finance performs the acquiring service (defined in Part 2 of the Terms & Conditions) for the benefit of the Seller. In this process, the Buyer acts as a user of the option to make a payment using the payer's payment instrument (e.g., at the bank maintaining a bank account for the Buyer).

7.2. Activities performed by Allegro Finance directly with respect to the Buyer, consisting in providing a payment interface with available payment methods and handling the redirection of the IT environment to the payer's provider (e.g., a bank or credit institution), are in the nature of a technical service provided electronically at the order of the Seller.

7.3. The agreement between Allegro Finance and the Buyer for the execution of the service referred to in Section 7.1. and 7.2. above is concluded by expressing a consent for the by processing the transaction through Allegro Finance, about which the Buyer is informed at the stage of selecting a payment method.

7.4. In the event of payments in a currency other than the Base Currency, Allegro Finance converts the amounts expressed in the Base Currency into the currency selected by the Buyer at the rate currently used by Allegro Finance. Information such as: the list of currently available currencies, amounts in the selected currency, and the exchange rate used for a given currency are presented to the Buyer on Allegro, including in particular on the Offer page and directly on the payment processing screen. The conversion of currencies is governed by the rules laid down in paragraph 3.13, as appropriate.

Section 8. Terms and Conditions for the execution of the Payment Transaction Initiation Service

8.1. In connection with the Seller's instructions to Allegro Finance regarding the acquiring service, Allegro Finance may provide the PIS Service to the Seller (i.e., in the model for the recipient) — if the Buyer selects this payment method. The PIS Service consists in submitting, with the consent of the Buyer, a

payment order from the Buyer's payment account maintained by another provider (e.g., the Buyer's bank), in order to pay the Seller for the transaction concluded on Allegro.

8.2. The Buyer's consent to initiate a payment transaction is made through the explicit choice of this payment method and subsequent authorization of the transaction directly with its payment account provider (e.g., in the online banking system), or by a confirmation in another available manner. The Buyer may not cancel a payment order after granting Allegro Finance consent to its initiation.

Consent to initiate a payment transaction in a manner other than by authorising the transaction directly with the payment account provider may be subject to the payer first adding Allegro Finance to the list of trusted recipients with that provider. In such a case, not adding Allegro Finance to the list of trusted recipients will prevent the use of the PIS Service.

8.3. To give consent to initiate a payment transaction is a person who is the holder, co-holder of the account, or has access to it on the basis of a power of attorney granted by the holder or co-holder of the account from which the payment is initiated. By confirming the selection of the PIS Service from the payment methods, the Buyer confirms that they are entitled to perform the activities that are the subject of the PIS Service.

8.4. Immediately after the initiation of the payment order, Allegro Finance shall make available the following information to both the Buyer and the Seller, in the Allegro Account and by email: a. confirmation of the successful initiation of the payment order with the provider operating the Buyer's payment account; b. the payment ID referred to in paragraph 1.17, enabling identification of the payment transaction and its amount; c. the amount of the payment transaction.

8.5. In the event of an unauthorized, non-executed, or improperly executed payment transaction initiated as part of the PIS Service, Allegro Finance shall be liable in accordance with the rules set out in Article 144 of the Act.

8.6. In the provision of the PIS Service, Allegro Finance initiates a payment transaction immediately, no later than within 15 minutes of receiving the set of required data, provided that the transaction does not require additional verification. The maximum execution time of a payment transaction is determined by the agreement between the payer and the account provider.

8.7. The Buyer may not cancel a payment order after granting Allegro Finance consent to the initiation of a payment transaction. If the payment order is canceled by the payer or it is not executed for other reasons, Allegro Finance may claim the amount of the payment transaction from the Buyer.

8.8. Allegro Finance reserves the right to refuse to execute a payment order or to require the Buyer to perform additional actions in the following cases:

a. Missing or incorrect data: The payment order is incomplete, incorrectly completed or does not contain all the data necessary for its proper execution in accordance with the Terms & Conditions or applicable law;

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b. Insufficient funds: There are insufficient funds in the payer's payment account to cover the amount of the payment order;

c. Non-compliance with the Terms & Conditions or legal provisions: The execution of a payment order would violate these Terms & Conditions or applicable law, in particular the anti-money laundering and counteracting terrorist financing (AML/CFT) provisions and international sanctions;

d. Suspicion of unauthorized use of a payment instrument or fraud: There is a reasonable suspicion that the payment order is the result of the unauthorized use of a payment instrument, is fraudulent, is an attempted fraud, or is the result of a criminal act;

e. Doubts about identity: The payment operator has reasonable doubts as to the identity of the payer or the payee of the payment order, and this cannot be verified;

f. Reasonable security issues: There are reasonable security issues regarding the payment instrument or payment account, or the refusal is based on the risk assessment of the transaction;

g. Technical requirements: The technical inability to execute a payment order, resulting from system failure, maintenance, or other technical reasons attributable to Allegro Finance or external providers;

In the event of a refusal to execute a payment order, Allegro Finance (including through Allegro) shall, if possible and when permitted by law, immediately inform the Buyer (payer), of the reasons for the refusal.

The Payment Operator shall not be liable for any damage resulting from the refusal to execute a Payment Order, if the refusal was justified by these provisions of the Terms & Conditions or by applicable law.

Part 5. Payment of Sales Commissions and Fees by Sellers

Section 9. Handling of Payments to the Company and other entities

9.1. Allegro Finance enables Users to make payments to the Company for the sales commission and fees for services provided by the Company, as well as other types of payments to third parties, on the Allegro platform. This service involves enabling the acceptance of payment instruments of Users who intend to pay sales commissions, fees, or other charges and the performance of payment transactions initiated with the Sales Commission payer's payment instrument through the Company or another provider, involving, in particular, the handling of the authentication process, sending the payer's payment orders to the issuer of the payment instrument or payment systems, in order to transfer the amounts due to the merchant, except for activities consisting in its settlement and clearing in a payment system within the meaning of the Act of August 24, 2001, on settlement finality in payment and securities settlement systems and the principles for supervision of such systems.

9.2 In the Transactions referred to in Section 9.1., the User (including the Seller) acts solely as a user of the option to make payments using the payer's payment instrument in order to pay the Company or

another entity. The processing of such payments is governed, as applicable, by the rules set out in Part 4 of the Terms & Conditions (Services for Buyers), taking into account the technical nature of the payment interface. These activities are not performed under the Framework Agreement maintained for the Seller.

Part 6. Liability, Privacy, and Complaints

Section 10. Allegro Finance Liability

Liability for non-performance or improper performance of a payment transaction

10.1. If the payment account of Allegro Finance as the Seller's provider has been credited pursuant to Article 54 of the Act, Allegro Finance shall be liable to the Seller for non-performance or improper performance of a payment transaction. In such a case, Allegro Finance shall promptly make the amount of the payment transaction available to the Seller.

Liability for the correct transfer of a payment order

10.2. In the case of a non-performed or improperly performed payment transaction for which Allegro Finance is not liable under paragraph 2.1 above, the liability to the payer shall be borne by their payment service provider. In such a case, the provisions of Article 144(2) of the Act shall apply.

Actions taken by Allegro Finance

10.3. Upon the User’s request, Allegro Finance shall take immediate action to track the payment transaction and notify the User of its result, with such action being free of charge for the payee.

10.4. Allegro Finance's liability under Article 144 and Article 145 of the Act shall also cover fees and interest charged to the User as a result of non-performance or improper, including delayed, performance of a payment transaction by Allegro Finance.

10.5. Allegro Finance shall not be held liable for any delays in transferring due funds to the payment account indicated by the Seller on the terms stipulated in Section 4 due to the Seller's failure to provide data or due to the Seller having provided inaccurate or incomplete data, which prevents a bank transfer from being effected.

10.6. Allegro Finance is not a party to the agreement between the Buyer and the Sellers and shall not be held liable for improper performance, or non-performance of any agreements entered into by the Users, except for the actions covered by the Allegro Finance Service. In particular, the Sellers' ability to conclude and perform agreements concerning the sale of goods or services on the Allegro website or the Buyers' solvency shall not be the responsibility of Allegro Finance.

10.7. Allegro Finance shall not be held liable for any failure to make, or delay in the making, a payment to the Seller's payment account referred to in paragraph 4.4 due to reasons arising after Allegro Finance has submitted a transfer order to a bank.

Unauthorized payment transactions

10.8. In order to prevent any unauthorized payment transactions, the Users must not disclose their Account credentials (login, password) to any third parties, since such data make it possible to use the Account's functionalities, including the placing of payout orders or performing POD shipments as part of the Services referred to in Appendix No. 16 of the Allegro Terms & Conditions.

10.9. The Users shall promptly report to Allegro Finance any loss or unauthorized use of their identification details, enabling the placement of payment orders, as well as any case of an unauthorized, non-performed, or improperly performed transaction initiated as part of the PIS Service. Such reports should be made in the manner referred to in paragraphs 2.1. and 2.2. within 13 months from the performance date of unauthorized or improperly performed payment transactions or from the date on which a transaction was to be performed. If the Users fail to make the report within the aforementioned time limit, the User's claims against Allegro Finance concerning unauthorized, not performed, or improperly performed payment services shall expire.

Section 11. Privacy and Confidentiality

Processing of Personal Data in Connection with the Provision of the Allegro Finance Service

11.1. In connection with the provision/application for the provision of the Allegro Finance Service, Allegro Finance is the controller of the personal data of Users who are natural persons, representatives of the User and their ultimate beneficial owners, and Allegro Finance payers.

11.2. Personal data are processed by Allegro Finance in order to:

a. Take actions related to the conclusion of the agreement for the provision of the Allegro Finance Service with a natural person (Article 6(1)(b) of the GDPR — necessary for entering into and performance of a contract);

b. Take actions related to the conclusion of an agreement with a representative for the provision of the Allegro Finance Service (Article 6(1)(f) of the GDPR — the legitimate interest of Allegro Finance in establishing a relationship with the User);

c. Ensure security of the Allegro Finance Service (Article 6(1)(b) of the GDPR — necessary for the entering into and performance of a contract);

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d. Application of financial security measures provided for in the Act of March 1, 2018, on counteracting money laundering and terrorist financing (Article 6(1)(c) of the GDPR in conjunction with Article 34 of the Act on counteracting money laundering);

e. Compliance with legal obligations related to the need to limit access to services or functionalities on the basis of special provisions (Article 6(1)(c) of the GDPR — necessary for compliance with a legal obligation on the basis of special provisions);

f. Preparing and providing reports and analyzes referred to in special provisions (Article 6(1)(c) of the GDPR — necessary for compliance with a legal obligation on the basis of special provisions);

g. Compliance with statutory obligations under tax and accounting regulations (Article 6(1)(c) of the GDPR in conjunction with Article 70 § 1 of the Tax Ordinance Act and Article 74 of the Accounting Act — processing necessary for compliance with a legal obligation);

h. Prevention of and counteracting fraud on Allegro, including tax fraud (Article 6(1)(f) of the GDPR – legitimate interest of Allegro Finance in counteracting abuse and fraud on Allegro);

i. Exercise or defense of legal claims arising from the provision of services (Article 6(1)(f) of the GDPR — legitimate interest of Allegro Finance in the protection of the Company's rights).

11.3. For the purposes of providing the Allegro Finance Service, counteracting fraud and abuse on the Allegro platform, as well as for Allegro Finance to fulfill its obligations under applicable law, including in particular the provisions on counteracting money laundering and terrorism financing, the Company provides Allegro Finance with Personal Data:

a. of Sellers obtained by the Company in the process of "User Identification and Verification" and bank account numbers verified by the Company (paragraph 5.5.) and data on the Seller's offers,

b. of Sellers and Buyers listed in paragraph 4.3.

If necessary, the Company may also provide Allegro Finance with other personal data necessary to achieve the purposes of processing.

11.4. Allegro Finance will exercise due diligence when selecting and using appropriate technical and organizational measures ensuring protection of the processed data, including IT security measures (e.g., data encryption systems). Allegro Finance will protect data against disclosure to unauthorized persons, as well as against other cases of their disclosure, loss, destruction, unauthorized modification, and illegal processing. Allegro Finance will exercise permanent control of the data processing and will restrict access to data as far as possible, granting appropriate authorizations only when necessary for the

11.5. Personal Data processed by Allegro Finance in connection with the Allegro Finance Service provided may be transmitted:

a. To parties authorized to receive such data under applicable laws, including competent judicial authorities, in particular, as part of fulfilling Allegro Finance's obligations provided for in applicable laws and related to the provision of the Allegro Finance Service;

b. To the extent and for the time necessary to provide or perform the Allegro Finance Service and in relation to this service — to third parties (including payment institutions), including parties engaged by Allegro Finance to perform actions related to the provision of the Allegro Finance Service or which participate in (and benefit from) the Allegro Finance Service;

c. To the Company, parties affiliated with the Company and providing services on the Allegro platform for the purpose of:

i. providing services on Allegro,

ii. preventing and counteracting fraud on Allegro, including tax fraud,

iii. compliance with the obligations of the application of financial security measures provided for in the Act of March 1, 2018, on counteracting money laundering and terrorist financing and compliance with legal obligations related to the requirement to restrict access to services or functionalities based on specific regulations,

iv. performing the obligations of collecting, verification, or transferring data to authorities, which result from the law.

11.5a. When performing the Allegro Finance Service, Allegro Finance cooperates with PayU S.A. and PayPro S.A., to whom it may disclose the personal data to the extent necessary to perform the Allegro Finance Service. More information on the principles of processing the User's personal data by

a. PayU S.A. can be found on the website available here,

b. PayPro S.A. can be found on the website available here.

11.6. Due to the cooperation between Allegro Finance and the Company in connection with the availability and provision of the Allegro Finance Service on Allegro to Users, the Company will have access to information about the Allegro Finance Service, in particular information available in the Account (including financial data). On the other hand, since the Company engages third parties to perform certain activities related to User service, also in connection with the Allegro Finance Service, such third parties engaged by the Company will also have access to information about the Allegro Finance Service following their prior acceptance by Allegro Finance. Therefore, by accepting these Terms & Conditions, the User expresses their consent electronically to the disclosure of such information by Allegro Finance to the Company (and also to the parties engaged by the Company in the scope described above), thereby releasing Allegro Finance from the obligation to observe professional secrecy related to the provision of payment services, as referred to in the Act, toward the Company and the parties engaged by the Company. Due to the terms of the provision of the Allegro Finance Service on Allegro, the withdrawal of the aforementioned consent entails the termination of the Framework Agreement with immediate effect.

11.7. Detailed information on the processing of Personal Data by Allegro Finance, including the obligations and rights related to their acquisition and further processing, is available in the Allegro Finance Privacy Protection Policy attached as an appendix to these Terms & Conditions.

11.8. Any complaints about the processing of Personal Data by Allegro Finance may be lodged with the President of the Personal Data Protection Office.

Section 12. Complaints Procedure

Terms of accepting and handling complaints

12.1. A complaint may be lodged the services specified herein have not been performed or their performance is inconsistent with the provisions hereof.

12.2. A complaint may be lodged:

a. in writing by letter sent to Allegro Finance's mailing address referred to in paragraph 1.1;

b. in the electronic form - via the contact form on the website https://allegro.pl/Contact2/Contact2.php,

c. personally for the record during the client's visit to the Allegro Finance registered office.

12.3. A complaint lodged with Allegro Finance should contain at least the following information: payment number, payment amount, payment title, payment date, email address, as well as other data that can facilitate the complaint handling process as well as the reason for the complaint, the identification of entities participating in the Transaction and a detailed description of the event which the complaint concerns.

12.4. Where the data or information specified in a complaint must be supplemented, before handling the complaint, Allegro Finance shall request the person lodging the complaint to supplement it within the scope indicated.

12.5. Allegro Finance shall handle complaints without undue delay but no later than within 14 days from the date of their receipt. The deadline shall be deemed complied with if a response is sent before its expiry. In particularly complicated cases in which a complaint cannot be handled, and a response to it cannot be given within the aforementioned time limit, especially where, in order to handle the complaint, Allegro Finance must cooperate with a bank or another intermediary institution which participated in payment processing, the aforementioned time limit may be extended; however, it may not exceed 35 working days after receiving the complaint. Allegro Finance shall inform about the extension of the complaint handling period, indicating the reason for the delay, the circumstances that need to be clarified, and the expected time of handling and replying to a complaint, which, however, may not exceed 35 working days after receiving the complaint.

12.6. A response to a complaint shall be given by Allegro Finance in written form or on another durable medium. A response to a complaint may be sent by email, provided that a request has been made that

the reply is delivered in electronic form. By providing their email address in the complaint, the complaining party requests Allegro Finance to respond to the complaint in the electronic form to that email address and agrees to receive a response in this manner. However, at the explicit request of the party lodging the complaint, on condition that they provide the necessary personal and contact details, Allegro Finance shall reply to the complaint in writing or on another durable medium, in which case, in order to meet the time limit for complaint handling, it shall be sufficient to send the letter by registered mail.

12.7. The complaining party shall cooperate with Allegro Finance to clarify all issues related to complaints submitted by payment card issuers; without limitation, the User shall be obliged to provide all the necessary information on the Transaction in connection with which the payment which the complaint concerns was made and, whenever requested by Allegro Finance, within 7 days of receiving such a request, to provide Allegro Finance with copies of documents related to the conclusion of the Transaction within the framework of which the User received a card payment, including a copy of the Proof of Dispatch of the parcel ordered by the Buyer or proof of completing the service ordered. The User shall retain such documents for at least 24 months from the payment date.

12.8. The User may lodge a complaint with the authority supervising Allegro Finance concerning Allegro Finance's unlawful actions.

12.9. Allegro Finance shall not be the Addressee of, and shall not handle, the following complaints:

a. complaints related to the improper performance by the Seller of an obligation towards the Buyer related to the Transaction concluded between them;

b. complaints related to the improper performance by Company of obligations towards Sellers or Buyers related to the use of the Allegro website, unless they are also related to the Allegro Finance Service.

12.10. Where the complaints procedure has been exhausted, a dispute between the complaining party and Allegro Finance may be resolved by way of out-of-court proceedings concerning the resolution of disputes between a customer and a financial market operator initiated upon the request of the party lodging the complaint:

a. by the Financial Ombudsman in accordance with Chapter 4 of the Act of 5 August 2015 on Handling Complaints by Financial Market Operators and on the Financial Ombudsman; or

b. by an arbitration court at the Polish Financial Supervision Authority.

12.11. The party lodging the complaint may also file a lawsuit with a common court competent to examine the case, which is in principle the common court having jurisdiction over the defendant's registered office; thus, in the case of an action brought against Allegro Finance, the competent court is the District Court for Poznań-Grunwald and Jeżyce in Poznań. In this case, the defendant should be Allegro Finance, whose details are stated in paragraph 1.1 of the Terms & Conditions.

Section 13. Rules for amending The Allegro Finance Terms & Conditions and termination of the Agreement

13.1. Allegro Finance reserves the right to amend these Terms & Conditions if any of the following important reasons occur, with the proviso that amendments to these Terms & Conditions shall not affect the rights acquired by the Users prior to the entry into force of such amendments:

a. a judgment or decision being issued by a common court or governmental body, which imposes an obligation to amend the Terms & Conditions or justifies the need to make such amendments;

b. amendments to the laws applicable to Allegro Finance's activities, resulting in the need to amend the Terms & Conditions in order to align them with applicable laws;

c. enhancing the level of the Users' security or the level of protection of the Users' personal data by Allegro Finance;

d. improving the functionalities offered by Allegro Finance, adding a new function or removing certain functionalities within the framework of service provision;

e. expanding the scope of the Allegro Finance Service to include new features;

f. adding new payment methods offered to the Users as part of the Allegro Finance Service if these Terms & Conditions must be amended in connection with the introduction of a new payment method;

g. amendments to the agreement concluded between Allegro Finance and Company under which the Allegro Finance Service is provided to Users;

h. amendments to the Allegro Terms & Conditions necessitating the amendment of these Terms & Conditions to comply with the rules applicable to Users on Allegro.

13.2. Allegro Finance shall notify the User of any amendments to these Terms & Conditions. Thus, it shall inform the Seller about any amendments to the Framework Agreement concluded on their basis not later than 2 months prior to their proposed effective date. Such information shall be provided to the User via the Company website to the email address provided by the User in the Account in a manner that enables its recording and unchanged reproduction of the data stored. The information may be provided to the Sellers also in writing or on another durable medium and, upon the User's request, submitted in the manner referred to in paragraph 2.2., by email.

13.3. If the Seller does not object to amendments to the Framework Agreement prior to their effective date by notifying Allegro Finance of the same, it shall be deemed that the Seller has agreed to such amendments. If the Seller objects to the amendments by writing to Allegro Finance's address but fails to terminate the Framework Agreement in the manner provided for in paragraph 13.4, the Framework Agreement shall expire on the day preceding the effective date of the proposed amendments.

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13.4. Prior to the proposed effective date of the amendments, the Seller may terminate the Framework Agreement by sending a written notice of termination of the Framework Agreement to Allegro Finance's address. In such a case, the agreement shall be terminated with immediate effect; however, the provision of already initiated Allegro Finance Services for Users shall be completed on the terms provided herein.

Opting out of the Allegro Finance Service

13.5. The Seller may terminate the Framework Agreement at any time by sending a notice of termination in the electronic form via the contact form available on the Allegro website in the Help Center / Contact tab; or by letter to the following address: Allegro Finance sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań.

13.6. Within 14 days from the conclusion of the agreement with Allegro Finance, the User may withdraw from it, without stating any reason, by sending a relevant statement via the contact form on the website https://allegro.pl/Contact2/Contact2.php or by letter to: Allegro Finance sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań. However, if the Allegro Finance Service is used and completed before the end of this time limit, such payment will not be refundable. The User acknowledges that the Allegro Finance Service will be performed at the User's request immediately after concluding the agreement on the provision of this Service. A withdrawal form is attached as Appendix No. 8 to the Allegro Terms & Conditions.

13.7. Allegro Finance may terminate the Framework Agreement at any time with immediate effect in the case of any violation of these Terms & Conditions, by sending a relevant notice in the electronic form to the User's email address or by letter to the address provided by the User.

13.8. Allegro Finance may terminate the framework agreement for the provision of the Allegro Finance Service for the Seller with two months' notice, in accordance with Article 35(2) of the Act, or with immediate effect in the following cases:

a. Allegro Finance's inability to fulfill the obligations under the Act of March 1, 2018, on counteracting money laundering and terrorist financing, for reasons attributable to the Seller, including the Seller's failure to provide, within the time limit set by Allegro Finance, clarifications or documents necessary to apply financial security measures;

b. When such an obligation is imposed on Allegro Finance under other provisions of generally applicable law;

c. The entry into force of court judgments, decisions, recommendations, or guidelines of the General Financial Information Inspector (GIIF), the Polish Financial Supervision Authority (KNF), or other supervisory authorities or agencies competent in this area, preventing the provision of services;

d. In the event of a reasonable suspicion of money laundering, terrorist financing or fraud committed by the Seller;

e. When the Payment Operator determines, on the basis of a risk analysis carried out as per the Act of March 1, 2018, on counteracting money laundering and terrorist financing, that the provision of the

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Services to the Seller constitutes an unacceptable risk, in particular as regards business relations with politically exposed persons.

Reference to Allegro Terms & Conditions

13.9. Unless specified otherwise herein, the Allegro Terms & Conditions shall apply to matters not governed herein.

Governing law

13.10. The agreement between the User and Company and the agreement between the User and Allegro Finance concerning the services provided by Allegro Finance as part of the Allegro Finance Service on the terms set forth herein shall be governed by Polish law. In the case of Users who are consumers, the above choice of law does not exclude the protection granted to Users under the mandatory provisions of the law of the country in which the User has their habitual residence.

Section 14. Appendix to the Terms & Conditions

Appendix: Allegro Finance sp. z o.o. Privacy Protection Policy — available at https://allegro.pl/regulaminy/polityka-ochrony-prywatnosci-allegro-finance-sp-z-o-o-D75q5YRaWfW

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Appendix No. 8

Appendix No. 8 Notes of guidance on agreement withdrawal and draft withdrawal statement

Within 14 days from the conclusion of the agreement on the provision of electronic services with Company (Account Registration), you may withdraw from it without stating reasons.

To do this, you can, among other things, inform us about your decision by submitting the application available at https://allegro.pl/moje-allegro/moje-konto/rozwiazywanie-umowy/wniosek/odstapienie. You may also use the draft withdrawal form below or any other method permitted by law.

TEMPLATE FORM OF WITHDRAWAL FROM THE AGREEMENT

(this form should be completed and returned only if you wish to withdraw from the agreement)

Allegro sp. z o.o. ul. Wierzbięcice 1B, 61-569 Poznań

I, ..., hereby give notice of my withdrawal from the agreement for the provision of services on the Allegro Platform.

Date of conclusion of the agreement: .....,

First and last name: .....

Allegro login: .....

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Appendix No. 9

Appendix No. 9: Allegro Buyer Protection — Terms & Conditions

Section 1. General Principles

1. As part of the Allegro Buyer Protection, the Company allows registered Buyers to request compensation in the case when:

a. They have paid for Goods but have not received them;

b. They have received Goods that are inconsistent with the concluded agreement, with a value significantly lower than the value of the Goods described in the Offer;

c. They have received an incomplete order;

d. They have received damaged Goods;

e. They exercised the right to return the Goods or to cancel the Transaction, but have not received a refund of the relevant amount.

2. In the cases specified in sub-paragraphs 1(a) and 1(b) above, the compensation shall cover the value of the damage suffered by the Buyer, but not higher than the actual value of the purchased Goods, up to the price specified in the Transaction parameters.

3. In the event of the circumstances referred to in sub-paragraphs 1(a) and 1(b) above, where payments for Goods have been made using payment service options available on Allegro, under the Allegro Buyer Protection, the Buyer may also receive the compensation for shipping costs and for the costs of returning Goods, including the amount of damage suffered by the Buyer.

4. The maximum amount of a one-off compensation for one Transaction is PLN 20,000 (CZK 100,000/EUR 4,000/HUF 1.800.000). The total value of compensations paid to a particular Buyer in relation to Transactions concluded with one Seller may not exceed PLN 40,000 (CZK 200,000/EUR 8,000/HUF 3.600.000) over two calendar years (from January 1 until December 31 of the next year). This provision of the Terms & Conditions is valid for purchases made from February 12, 2024.

5. Allegro enables the Buyer to receive compensation for Transactions made within Charity Offers (on Allegro.pl) described in Appendix No. 17 of the Allegro Terms & Conditions, on the basis of the agreement referred to in Section 4(9).

6. Where the compensation amount is higher than the value specified in paragraph 4 above, Allegro will refer the Buyer's request to the relevant Charity, which will then pay out the compensation for the Transactions made within Charity Offers.

Section 2. Exclusions from Allegro Buyer Protection

Allegro Buyer Protection shall not apply in the following situations:

1. The agreement has been concluded and performed under terms other than provided for in Allegro Terms & Conditions.

2. The Buyer's Account has been suspended under sub-paragraph 8.4.d) or has failed to pay all amounts due to the Company.

3. The Buyer has acted with the intent to purchase Goods that are defective or incompatible with its description.

4. The Buyer has failed to provide accurate contact details.

5. The Buyer has received other funds compensating for the loss resulting from the purchase of the Goods subject to the compensation claim.

6. The Offer or the Buyer's action has not complied with Allegro Terms & Conditions, particularly the Goods have not been admitted to be sold/purchased on Allegro due to the list of forbidden and restricted items included in Allegro Terms & Conditions.

7. Goods have been handed over in-person or via a person who is not a postal operator and the payment for the Goods has been made at the point of its collection.

8. Goods were damaged or lost during transport due to the carrier's fault unless those Goods were sent using the Allegro Smart! service as set forth in Appendix No. 12 to the Terms & Conditions.

9. Payment for the Goods has been made with vouchers or codes, other than Allegro Gift Cards or Coupons for Coins, up to the value of such voucher or code. If the payment for the Goods has exceeded the value of the voucher or code, the rules set forth in this Appendix apply to the extent of the amount in excess of such value.

10. Failure to deliver or the inability to return the Goods results from reasons related to customs clearance or cross-border legal restrictions, in particular the Buyer's failure to pay customs duties and taxes, the lack of required documents or certificates, or local import/export bans.

11. Failure to deliver, the destruction of, or delay in the delivery of the Goods results from armed conflicts, blockades of external border crossings, confiscation by government authorities, or a permanent suspension of services by the carrier in areas affected by such events.

12. The goods have been seized by the competent authorities due to a suspected violation of export control regulations (including those governing dual-use goods) or sanctions regulations, or the Buyer is listed on a list of persons and entities subject to international or domestic sanctions.

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13. The Buyer activates the digital Code or voucher on the Seller's external site. This restriction does not apply to offers whose subject is a digital code or voucher that constitutes a step leading to the conclusion of an agreement for the provision of travel services (in particular services of the "Mystery Holiday" type) or the performance of an agreement for the provision of medical services. Allegro Buyer Protection covers exclusively events that occur before the activation of the digital Code or voucher, e.g.: the code or voucher was not delivered, the delivered number was incorrect, or the number could not be activated for reasons attributable to the Seller.

Section 3. Compensation claim from Allegro Buyer Protection

1. In order to receive compensation from Allegro Buyer Protection, the Buyer must first express their objections related to the relevant Transaction to the Seller — respectively — in a Discussion or complaint. If the problem indicated by the Buyer is not clarified, the Buyer is obliged to fill in and submit to the Company, in an electronic form, the form available on the Allegro website along with the attachments referred to in Section 4(1) below, providing the required data and describing the Transaction and the performance of the agreements (hereinafter: "Form").

2. In special cases, where the decision on granting a compensation to the Buyer raises doubts, at the Company's request The Buyer must submit to Allegro the confirmation of submitting, to law enforcement bodies, the notification of committing an offense to their detriment by the Seller (hereinafter 'the Confirmation of Submitting Notification'). At the same time, if it proves necessary in order to make a decision about granting the compensation, the Company may request that the decision on the initiation of the investigation/inquiry be attached to the Form and that the Buyer provide the file number of the initiation of proceedings (respective RSD or DS number).

3. The Form should be sent to the Company not earlier than after 14 days (in the case referred to in Section 11(a), after 7 days), but not later than 730 days from the conclusion of the Goods purchase agreement. In justified cases, the aforementioned deadline may be shortened or extended. The Buyer shall be informed by the Company about the shortening or the extension of the deadline via email.

4. The Buyer who made a purchase on Allegro and canceled the Transaction and did not receive a refund of the due payment within 2 days of canceling the Transaction, i.e., in the case referred to in Section 1(1)(e), consents to the automatic generation on their behalf of a request for compensation from Allegro Buyer Protection, replacing the completion of the Form, and thus to the conclusion of a debt accession agreement with the Company (in accordance with Appendix No. 9 to the Allegro Terms & Conditions, Section 4(9)) . The requirement to conduct a Discussion referred to in paragraph 1 above does not apply.

5. The Buyer who made a purchase on Allegro.cz, Allegro.sk, or Allegro.hu and returned the Goods due to withdrawal from the contract using the return form within Allegro and did not receive a refund of the due payment within 7 days of delivery of the return parcel to the Seller (provided that the Company has the status of a return parcel), i.e., in the case referred to in Section 1(1)(e), consents to the automatic generation on their behalf of a request for compensation from Allegro Buyer Protection, replacing the completion of the Form, and thus to the conclusion of a debt accession agreement with the Company (in accordance with Appendix No. 9 to the Allegro Terms & Conditions, Section 4(9)) . The requirement to conduct a Discussion referred to in paragraph 1 above does not apply.

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Section 4. Compensation claim handling

1. The Company evaluates the application and shall decide if it should accept the claim within 30 business days from the receipt of a correctly completed Form with the following attachments:

a. The original or a copy of the proof of payment of the amount for the Goods to the Seller's account. The proof of payment of the amount for the Goods to the Seller's account shall not be required in the case when the Buyer has made the payment for the Goods using payment services made available on Allegro.

b. A scan of each side of the official ID with the Ask the Seller and the expiry date (in the case of the Junior Account; a photocopy of both sides of the school identity card containing the following data: Ask the Seller and the expiry date); however, the Company may waive this requirement if the decision to grant compensation to the Buyer does not raise any doubts (in particular, when the Buyer has been verified pursuant to paragraph 2.6(a) of the Allegro Terms & Conditions);

c. A photocopy of the Confirmation of Submitting Notification to law enforcement bodies unless the Company decides not to apply this requirement in the cases when the decision on granting the compensation to the Buyer does not raise any doubts.

2. Data provided in the Form should be correct and correspond to the actual state at the time of submitting the Form. In order to verify the information and the data, when handling the Form, the Company may contact the Buyer or the Seller and request additional documents substantiating the course of events. In the event of doubts as to the legitimacy of the Buyer's claim or inaccuracies in the description of the Transaction or inaccuracies related to the performance of the Transaction, the Company may refuse to grant or pay compensation. In justified cases, if the prerequisites specified in Section 1(1)(b) of this Appendix arise, the Company may make the payment of the compensation dependent on sending the Goods to the registered office of the Company.

3. The Buyer must inform the Company immediately if, in the period after sending the Form, any events occur that cause their claim against the Seller change. In particular, if they receive any compensation or damages or if the Seller remedies a part of or the entire damage suffered by the Buyer, or removes its effects.

4. If during the process of examining the Form, the situation is clarified in favor of the Buyer due to the receipt of the Goods or of a refund by them, the compensation shall not be paid.

5. If the Buyer has received undue payment or the Seller has repaired the damage, the Buyer must immediately, not later than within 7 days, reimburse the compensation received from the Company to the account number PL - 63 1140 1124 0000 5165 0800 1010, CZ - IBAN: CZ4926000000002554730100, SWIFT code: CITICZPX, SK - PL92 1140 1124 0000 5165 0800 1070, SWIFT: BREXPLPWXXX, HU- PL27 1140 1124 0000 5165 0800 1076, SWIFT: BREXPLPWXXX.

6. If the Company makes a decision to pay the compensation under the Allegro Buyer Protection, the Seller's account may be blocked until the issue is clarified or the compensation paid is reimbursed.

7. Where a Transaction was paid by means of the option of payment services made available on Allegro, the Company may at the Buyer's request reimburse the Buyer, as part of the Allegro Buyer Protection, for the funds obtained from the Transaction upon meeting all the following conditions:

a. The Buyer informed the Company via the Allegro Buyer Protection that the Goods had not been delivered, and

b. The Seller has not documented the fact of the fulfillment of the agreement concluded as part of the Transaction, although they received the request to do so from the Company and have not given a response as part of the Discussion within 24 hours from the request, with Saturdays, Sundays, and other public holidays being excluded from such response time (the fact of the fulfillment of the agreement concluded with the Buyer may be documented by the Seller, in particular, by sending to the Company the tracking number or a copy of the proof of the Goods shipment), and

c. The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions (of which they are informed by the Company by separate correspondence).

8. If the Transaction has been paid for using the payment service options made available on Allegro, at the Buyer's request, the Company may forward to the Payment Services Provider a request for reimbursement of funds from the Transaction under Allegro Buyer Protection, once the following conditions have been met cumulatively:

a. the Buyer has notified the Company via Allegro Buyer Protection that the Goods have not been delivered and

b. the Seller has failed to substantiate the fact that they have fulfilled the contract entered into under the Transaction, despite receiving a summons from the Company and failing to respond in Discussion within 24 hours of receiving that call, provided that that this time does not run on Saturdays, Sundays, and other public holidays (the Seller may substantiate the fact of fulfilling the contract entered into with the Buyer, in particular, by sending the Company a tracking number and a copy of the proof of dispatch of the Goods), and

c. The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions (of which they are informed by the Company by separate correspondence).

9. At the moment of payment of the requested compensation by the Company, a debt accession agreement shall be concluded between the Company and the Buyer, whereby:

a. The Company accedes to the debt, i.e. the obligation to pay damages by the Seller for the Seller's failure to fulfill the sales agreement concluded in the Transaction indicated by the Buyer, up to the amount of compensation paid to the Buyer;

b. The Seller will not be released from the obligation to reimburse the Company for the amount corresponding to the compensation paid to the Buyer;

c. The Company and the Seller share joint and several liability, however, the Company may bring a recourse claim against the Seller in full, i.e. up to the compensation amount paid to the Buyer.

The agreement referred to above shall be concluded only if the Seller fails to clarify, in the Discussion, the objections raised by the Buyer regarding the Transaction that form grounds for the payment of compensation to the Buyer under Part I, Section 1. Upon acceding to the obligation referred to in sub-paragraph (a) above, the Company shall charge the Seller an amount equal to the compensation paid to the Buyer, as part of the settlements referred to in Appendix No. 4, Section 7.

Section 5. Final provisions

An appeal can be filed with the Customer Experience Manager for reconsideration of every decision of the Company on compensation.

Appendix No. 10

Appendix No. 10: Adding and using Products

Section 1. Adding Products

1. The Company enables Users who made full Registration to add Product proposals on terms and conditions set out herein.

2. Product proposals may be created only in categories selected by the Company.

3. Product proposals may be created only if there are no such products in the Product Catalog of the Company. Creating a Product if this Product already exists in the Product Catalog or doing so in order to circumvent the Terms & Conditions or legal provisions, including the principles of fair competition, is prohibited.

4. Product proposals are created using functionalities made available by the Company for that purpose.

5. In order to create a Product proposal, the User shall provide all the data and add elements defined by the Company, and, in particular, the User shall:

a. select the category of the proposed Product that corresponds to the main function performed by the product, where it is possible to correctly complete all parameters corresponding to the relevant product, as determined by the Company,

b. specify the name of the proposed Product corresponding to the name of the category determined as per paragraph 5(a) above, or to Goods offered in the category determined in this way,

c. complete all the mandatory parameters present in the relevant category, including the parameters identifying the proposed Product,

d. add images of the proposed Products that meet the requirements for images indicated in Appendix No. 2 to the Terms & Conditions,

e. add a proposed Products' description.

All the data must be provided and all elements indicated by the Company must be added in order for the Product to be created.

The proposed Product description referred to in sub-paragraph (e) above may refer only to the features, properties, and functionalities of the target Product. The said description must not contain any other content, including content relating to any transaction concerning the proposed Product.

It is prohibited to create a Product in the „Other" category if the Product should be created in a corresponding or dedicated category.

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6. Once the Product proposal is created, it may be verified by the Company. The Company may check the Product proposal in terms of any obvious mistakes, errors, or other prohibited content. The Company may conduct, on its own initiative, verification activities covering the compliance of the Product or its proposal with applicable laws.

7. The Product becomes active and may be used by all Users once the Product proposal is entered by the User using functionalities made available by the Company for that purpose.

8. Upon entering the data and content in relation to the Product proposal, the User creating the proposed and target Product shall give the Company the rights and consents specified in paragraphs 5.1 and 5.5 of the Allegro Terms & Conditions (which shall apply accordingly) in regard to all the content and elements. Upon entering the Product proposal, the User shall lose the ability to edit the data and content added to the Product specifications card. The User may, however, report to the Company any errors and mistakes that took place while entering the Product proposal, using the relevant functionalities on Allegro.

9. The User undertakes to enter Products content in good faith and with due diligence and, by entering the Product content or Product proposal, the User represents that according to their best knowledge, the data and elements they enter are truthful and describe the Goods, service or right, in the proper manner. Abusing the functionalities for entering Products, including their content, or using them in violation of their purpose or the Allegro Terms & Conditions is a violation of the Allegro Terms & Conditions.

10. The Company is not required to use the proposed Product and may cease making it available to Users or remove it from its databases or replace it with another Product in whole or in part. A User who entered the product shall not obtain any rights in relation to the Product proposal, and in particular, the User may not object to the Company exercising the rights that the Company has obtained in accordance with the Allegro Terms & Conditions.

Section 2. Use of the Products

1. The Seller undertakes to:

a. link Offers to appropriate Products, including in particular verify whether the Product with which the Offer is connected fully corresponds to the Goods and the specific category on Allegro;

b. connect the Offer with the Product in such a way that the Goods offered in it fully correspond only to this Product;

c. create Product proposals only if there is no appropriate Product in the Product Catalog;

d. create Product proposals by providing data and other content consistent with reality;

e. not to create Products and not to connect Offers with Products in a way that could mislead other Users or serve to circumvent the provisions of the Allegro Terms & Conditions or legal regulations.

2. If the connection is inconsistent with the factual state, with the law of the European Union or Polish law compatible with the law of the European Union, or violates the provisions of the Allegro Terms & Conditions, the Company is entitled to take the necessary measures to ensure the compliance of the connection of the Offer with the Product, including ending of the Offer, disconnection of the Offer from the Product or connection of the Offer with another valid Product. The Company will inform the User of the measures referred to in the preceding sentence by sending an email notification to the email address assigned to the User.

3. The User may link up to 5 Offers to a Product. The Company may indicate categories where the limitation referred to in the preceding sentence does not apply. The current list of the relevant categories can be found here (link).

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Appendix No. 11

Appendix No. 11: Use of databases of the Company and available in Allegro

1. As part of Allegro, the Company provides Users with third-party databases to an extent that enables them to complete some or all of the elements of the Offer content, including the parameters, images, and descriptions of the Goods, both through the listing form and through API.

2. The User can use the databases made available to Users of the Company only by completing — using Allegro functionalities — some or all of the elements of the Offer content, including the parameters, images, and descriptions of Goods, and by displaying Offers containing elements derived from such databases on Allegro.

3. Any use of the databases provided by the Company on Allegro in a manner exceeding the authority granted under paragraph 2 hereof shall be prohibited.

4. With regard to the specific databases, the following restrictions shall apply:

4.1. „TecDoc" database, the rights to which are held by TecAlliance GmbH with its registered office in Ismaning:

„The data and information indicated as part of self-filling of Offers, in particular, the databases from which such data or information is derived, may not be copied or reproduced in any manner whatsoever. Copying, reproducing, or using such information or data in any manner whatsoever, including their provision to third parties without the consent of TecAlliance GmbH with its registered office in Ismaning, Germany, shall not be allowed. Any violation of the above restriction shall constitute a violation of the rights of TecAlliance GmbH with its registered office in Ismaning, Germany, and shall form the basis for pursuing claims against the entity committing such unlawful copying or reproduction".

5. The content gathered on Allegro, in particular, as part of the Offers, constitutes databases subject to legal protection, i.a. with regard to their use by third parties. Any use of such databases by downloading or re-using the data shall require the prior consent of the authorized entity. The content of the databases shall be subject to independent control under the provisions of law. In the event of unauthorized use of legally protected databases or their content, the Company or other authorized entities will be entitled to pursue claims against the infringing entities on account of their rights to the databases or their content, in particular, claims for damages or cease and desist claims. Any use of legally protected databases without authorization may be subject to penal liability.

6. The Company, despite exercising due diligence in the process of collecting and sharing data and Content and collecting data and Content from entities engaged professionally in the sharing of databases, is not able to ensure that all data and Content made available to Users are correct. Some of the data or content provided may be generated, created, or supplemented by using tools or services based on or using artificial intelligence solutions. Users, if they take the decision to use the data or Content made available to them by the Company, should verify such data or Content on their own and

ensure their accuracy, and, if errors are detected, immediately notify the Company of such errors. In connection with the above, the Company is not responsible for violations of the rights to data or Content in the Offer, regardless of the chosen method of adding or editing the Offer. The above applies to both tort and contractual liability. Those exclusions do not apply to consumers.

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Appendix No. 12

Appendix No. 12 Terms & Conditions of the "Allegro Smart!" service for Sellers

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I. General Provisions

Section 1. Definitions

Capitalized terms shall have the meanings assigned to them in the Allegro Terms & Conditions, except for the terms listed below, which shall have the following meanings:

„Smart Payment on Delivery” — a paid delivery option, available as part of the Service, with an option to pay the Seller for the Goods by paying the Carrier directly. When opting for the Smart Payment on Delivery, the Buyer must pay the fee payable to the Seller for delivering the Goods, in the amount corresponding to the current price list available for Allegro.pl at https://allegro.pl/pomoc/dla-kupujacych/dostawa-z-allegro-smart/metody-dostawy-i-zwrotu-przesylek-w-ramach-allegro-smart-a1WrzwbOXf6, and for Allegro.cz, Allegro.sk and Allegro.hu: in Section 7(4) constituting Appendix No. 12 to the Allegro Terms & Conditions.

"Carriers" — entities which provide services as part of methods of delivery of Goods, as specified in Section 2(2) of these Terms & Conditions, which are purchased by the Buyers.

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"Allegro Smart! Terms & Conditions for the Buyers" — Service Terms & Conditions for the Buyers, available for Allegro.pl at https://na.allegro.pl/regulamin-allegro-smart or https://allegro.pl/regulaminy/regulamin-uslugi-allegro-smart-student-Rd9A252RLIw
for Allegro.cz at https://allegro.cz/podminky/podminky-allegro-smart-1ngykMBkYCm,
for Allegro.sk at https://allegro.sk/podmienky/podmienky-allegro-smart-E7LRnZLX4i4,
for Allegro.hu at https://allegro.hu/feltetelek/allegro-smart-szabalyzat-E7brjP10XFL.

"Allegro Smart! Service" or "Service" — a service offered to the Users, which comprises the following:

a. with regard to the Buyers, a paid service allowing the Buyers to use methods of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller, except for the fees payable by Buyers in connection with opting for Smart Payment on Delivery.

b. with regard to the Sellers, a service which supports all of the following:

1. identifying the Sellers' Offers with a special Allegro Smart! icon that allows the Buyers to use specific methods of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller; and

2. shipping the Goods purchased by the Buyers on Allegro as part of the methods of delivery of Goods on terms specified in and in accordance with these Terms & Conditions.

"Additional Services" — paid services strictly related to the delivery of Goods as part of the Service, provided to the Seller, and, depending on the type, paid for by the Seller directly to the Carriers or the Company. The list of the services and the related fees and the method of fee settlement are described at https://allegro.pl/help/article/allegro-smart-inpost-additional-services-and-fees-WE7VAO7o9Iq and, for Additional Services for which payment is made directly to Company, in Appendix No. 4 to the Allegro Terms & Conditions.

"Payment Service" — a service provided by Payment Service Providers, as specified in the Allegro Terms & Conditions.

"**Allegro Delivery**" — a postal service provided by the Company on Allegro.pl covering more than one delivery option with either a limited possibility to select specific delivery options by the Seller, or without such possibility.

Section 2. Payments and settlements

1. The Seller shall make the following settlements in connection with the use of the delivery options provided by the Carriers and with the provision of the Additional Services:

a. with the Company, when using the delivery services provided by the Suppliers listed for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

information-for-sellers-with-a-business-account-LR8j8Y26GTR, for Sellers who have an Account on Allegro.cz at https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl, and for Sellers who have an Account on Allegro.sk athttps://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLIq, and for Sellers who have an Account on Allegro.hu at https://help.allegro.com/sell/hu/a/yPonyn2b7Ho in accordance with the price list specified by the Company for such delivery options, as described in Appendix No. 4 to the Allegro Terms & Conditions.

b. with the Carriers, when using Additional Services listed at https://allegro.pl/help/article/allegro-smart-inpost-additional-services-and-fees-WE7VAO7o9Iq, in accordance with the Carrier's price list for such services;

c. with Company, when using Additional Services listed in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with Company's price list for such services, as specified in Appendix No. 4 to the Allegro Terms & Conditions.

2. The fees referred to in paragraph 1(b) above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in paragraph 1(a), in the manner specified in Appendix No. 4 to the Allegro Terms & Conditions.

3. If any additional costs are incurred in connection with the provision of services not described in Appendix No. 12 to the Allegro Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.

4. The Company is obliged to make settlements with Sellers for using the delivery services provided by Carriers as set out in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with the terms of settlements contained on the web page in question assigned to those delivery options. The rules are discussed for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR, for Sellers who have an Account on Allegro.cz at https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl, and for Sellers who have an Account on Allegro.sk at https://help.allegro.com/sell/sk/go/v8abBxDg5Cz and for Sellers who have an Account on Allegro.hu at https://help.allegro.com/sell/hu/a/yPonyn2b7Ho.

Section 3. Personal data

1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers' personal data. The detailed principles pertaining to the processing of the Sellers' personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.

3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax Identification Number, contact number, email address, tracking number, delivery address and return of Goods.

4. Personal data of the Sellers may be transferred to:

a. Carriers in order to ensure Company's accountability of fulfillment of obligations arising from contracts made with such Carriers;

b. Carriers — at the Seller's request — to refer questions or complaints regarding the services provided by the Carriers;

c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.

5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.

Section 4. Complaints

1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.

2. Any complaints relating to the use of the Service or any Additional Services referred to in Section 2(1)(b) of Appendix No. 12 to the Allegro Terms & Conditions shall be dealt with by the Company within 14 (fourteen) days of a complaint lodged by a User.

3. Complaints regarding Services or Additional Services referred to in Section 2(1)(b) of Appendix No. 12 to the Allegro Terms & Conditions, may be lodged by post to Company's address or in the electronic form via a contact form available for Sellers with an Allegro.pl Account at https://na.allegro.pl/smart-formularz, for Sellers with an Allegro.cz Account at https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e, and for Sellers with an Allegro.sk Account at https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24, and for Sellers who have an Account on Allegro.hu at https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b

4. A User may contact the Company with regard to the services provided under these Terms & Conditions:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

b. via a contact form available for Sellers with an Allegro.pl Account at https://na.allegro.pl/smart-formularz, and for Sellers with an Allegro.cz Account at https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e, and for Sellers with an Allegro.sk Account at https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24, and for Sellers who have an Account on Allegro.hu at https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b

5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in Section 2(1)(a) of Appendix No. 12 to the Allegro Terms & Conditions and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Terms & Conditions of each Carrier.

Section 5. End of service provision

1. The Seller may opt out of the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available for Sellers with an Allegro.pl Account at https://na.allegro.pl/smart-formularz, for Sellers with an Allegro.cz Account at https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e, and for Sellers with an Allegro.sk Account at https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24, and for Sellers who have an Account on Allegro.hu at https://allegro.hu/sugo/kapcsolat?category=660fdc50-98ef-4b2a-935f-75ddccc16f2f&subjectId=61d72014-e2b2-429d-85ed-777ab80b645b

2. If Allegro Terms & Conditions are violated, in particular, if the Seller:

a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,

b. fails to comply with the provisions of the Service Terms & Conditions and the rights and obligations of Sellers using the Service, as referred to in this Appendix No. 12 to the Allegro Terms & Conditions,

the Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4 of the Allegro Terms & Conditions shall apply accordingly.

II. Detailed Provisions

Section 6. General terms and conditions of Service provision on Allegro.pl

1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery options specified in Appendix No. 12 of the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the methods of delivery described at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR#what-requirements-you-need-to-meet-to-get-the-smart-badge and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified in the table https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR#parcel-lockers-and-pick-up-points.

3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.

4. The Goods' deliveries made under the Allegro Smart! Service may take place solely in the territory of Poland (i.e. from Poland's territory to Poland's territory), except for the delivery options specified at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR, with deliveries being made from the territory of Czechia, France, the Netherlands, or Germany to the territory of Poland.

5. As part of the Allegro Smart! Service, Sellers' Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers in Categories referred to in paragraph 3.3 of the Allegro Terms & Conditions, as well as Offers available in the following Categories:

Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks

Kids > Kids' Feeding > Kids' Food > Modified Milk > Infant Formula

Supermarket > Pet Supplies > Non-prescription Veterinary Drugs

6. The Company reserves the right to modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

Section 7. General terms and conditions of Service provision on Allegro.cz, Allegro.sk and Allegro.hu

1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery options specified in Appendix No. 12 of the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the delivery options described for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2, for Sellers who have an Account on Allegro.cz at https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl, for Sellers who have an Account on Allegro.sk at https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo for Sellers who have an Account on Allegro.hu at https://help.allegro.com/sell/hu/a/8dr9j3139lv, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2, for Sellers having an Account on Allegro.cz at https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl, for Sellers who have an Account on Allegro.sk at https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo and for Sellers who have an Account on Allegro.hu at https://help.allegro.com/sell/hu/a/8dr9j3139lv, and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2, for Sellers who have an Account on Allegro.cz at https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl, for Sellers who have an Account on Allegro.sk at https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo for Sellers who have an Account on Allegro.hu at https://help.allegro.com/sell/hu/a/8dr9j3139lv.

3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.

4. Allegro Smart! Service offers the delivery options specified for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2, for Sellers who have an Account on Allegro.cz at https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl, for Sellers who have an Account on Allegro.sk at https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo and for Sellers who have an Account on Allegro.hu at https://help.allegro.com/sell/hu/a/8dr9j3139lv.

5. As part of the Allegro Smart! Service, Seller's Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers available within the categories:

a. for Allegro.cz

Kids > Kids' Feeding > Kids' Food > Modified Milk > Infant Formula

Supermarket > Pet Supplies > Non-prescription Veterinary Drugs

Electronics > Audio, Video and Household Appliances > Electronic Gadgets > HTP Accessories

Health > Alternative Medicine > Vape Pens

Collections and Art > Collections > Tobacco Accessories > Classic Pipes

Collections and Art > Collections > Tobacco Accessories > Water Pipes

Collections and Art > Collections > Tobacco Accessories > Other

Collections and Art > Collections > Tobacco Accessories > Snuff

Collections and Art > Collections > Tobacco Accessories > Cigarette Accessories

Collections and Art > Collections > Tobacco Accessories > Cigars and Cigarillos

Collections and Art > Collections > Militaria > Weapons

Sports and Travel > Military > ASG

Sports and Travel > Military > Other

Sports and Travel > Militaria > Air Guns > Carbines

Sports and Travel > Militaria > Air Guns > Parts

Sports and Travel > Militaria > Air Guns > Shots

Sports and Travel > Militaria > Air Guns > Pistols

Sports and Travel > Militaria > Air Guns > Silencers, Adapters, Compensators

Sports and Travel > Militaria > Air Guns > Rails and Mounts

Sports and Travel > Militaria > Air Guns > Clips

Sports and Travel > Militaria > Air Guns > Tuning

Sports and Travel > Militaria > Air Guns > Bipods

Sports and Travel > Militaria > Air Guns > CO2 Cartridges

Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks

b. for Allegro.sk

Electronics > Audio, Video and Household Appliances > Electronic Gadgets > HTP Accessories

Health > Alternative Medicine > Vape Pens

Collections and Art > Collections > Tobacco Accessories

Collections and Art > Collections > Militaria > Weapons

Collections and Art > Collections > Militaria > Chivalry > Knights > Weapons

Collections and Art > Collections > Militaria > Literature > Books > Published after 1945 > Armored Weapons

Collections and Art > Collections > Model Building > Plans > Armored Weapons

Sports and Travel > Military > ASG

Sports and Travel > Militaria > Air Guns

Sports and Travel > Militaria > Self-defence > Kubotans

Sports and Travel > Militaria > Paintball

Sports and Travel > Military > Other

Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks

Kids > Kids' Feeding > Kids' Food > Modified Milk > Infant Formula

Supermarket > Pet Supplies > Non-prescription Veterinary Drugs

c. for Allegro.hu

Electronics > Audio, Video and Household Appliances > Electronic Gadgets > HTP Accessories

Health > Alternative Medicine > Vape Pens

Collections and Art > Collections > Tobacco Accessories

Collections and Art > Collections > Militaria > Weapons

Collections and Art > Collections > Militaria > Chivalry > Knights > Weapons

Collections and Art > Collections > Militaria > Literature > Books > Published after 1945 > Armored Weapons

Collections and Art > Collections > Model Building > Plans > Armored Weapons

Sports and Travel > Military > ASG

Sports and Travel > Militaria > Air Guns

Sports and Travel > Militaria > Self-defence > Kubotans

Sports and Travel > Militaria > Paintball

Sports and Travel > Military > Other

Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks

Kids > Kids' Feeding > Kids' Food > Modified Milk > Infant Formula

Supermarket > Pet Supplies > Non-prescription Veterinary Drugs

6. The Company reserves the right to modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

Section 8. Terms & Conditions of the Service on Allegro.pl

1. The Company shall automatically mark the Offers of Sellers with a special Allegro Smart! Service icon, regardless of the status of the Sellers' Account (Regular/Business), and shall support the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:

a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;

b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.

2. General terms and conditions for the Seller's eligibility to use the Services:

a. the sales quality level of all Linked Accounts of the Seller is not lower than "Neutral", according to the sales quality scale adopted by the Organizer specified at https://help.allegro.com/sell/en/a/what-you-will-find-in-the-my-sales-quality-tab-eKWoO504rhX#how-many-points-you-can-earn, unless the Account to be covered by the above Service has a sales quality level higher than Neutral;

b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);

c. the Seller must make timely payments for the services provided by the Company on Allegro,

d. the Seller must list Offers in accordance with the rules specified in the Allegro Terms & Conditions,

e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.

3. Detailed terms and conditions which qualify the Seller to use the Services:

a. FOR REGULAR ACCOUNTS — for the Offer, throughout its duration, provided as part of the Service, the Seller must provide at least one delivery option with prepayment from among those on the list available at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR, where the delivery cost of a single parcel does not exceed the amount specified in the table available via that link;

b. FOR BUSINESS ACCOUNTS — the Seller must provide, for the Offer throughout its duration, provided as part of the Service:

For dispatch from Poland:

i. The full range of delivery methods available under the Allegro Delivery programme for the given place of dispatch and appropriate for the size of the Goods sold.

For dispatch from Czechia:

i. At least two delivery options from the group of Delivery of Goods - courier delivery, among which it is mandatory to make available — Allegro DPD Courier Poland and Allegro International Courier Poland, and

ii. At least three delivery options from the group of Delivery of Goods pick-up points or parcel lockers, of which it is mandatory to make available — Allegro DPD Pickup Poland, Allegro International Pick-up Point Poland, and Allegro International Parcel Lockers Poland.

For a list of the Seller's qualifying delivery options for the Service, see: https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR.

Where the type of Goods prevents their shipment using the delivery options from the delivery groups of parcel lockers or pick-up points, it is permissible to provide in the Offer only the delivery options from the delivery group of Goods — Courier delivery, the list of which is available at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR.

If the Goods offered by the Seller meet one of the following conditions:

a. one of the dimensions of the Goods, including packaging, exceeds 120 cm,

b. the Goods fall under the category of Tires and Rims,

c. the Goods are dispatched by the dedicated methods of delivery of goods from abroad listed at https://help.allegro.com/sell/pl/c/oznaczenie-smart-w-ofertach-z-zagranicy#udostepnij-odpowiednie-metody-dostawy.

The Seller, as part of the respective Offer, can provide only one option of delivery by courier (to the door) from the list of qualifying options (https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR). This does not apply to Offers in which even one of the delivery options from the group of deliveries to pick-up points or parcel lockers is available.

In cases where the Seller sells Goods that, for objective reasons, cannot be delivered to Buyers through the delivery options listed at https://allegro.pl/zobacz/metody-allegro-smart (e.g., jewelry, works of art, antiques, numismatics, FMCG, live plants, oils, paints), the Company may allow the Seller to use the Service at the Seller's request, provided that the Seller presents an agreement individually negotiated with the Carrier, which provides for the possibility of delivery of such Goods purchased from that Seller.

d. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;

e. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, it is not possible or is excessively burdensome;

f. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;

g. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Carriers' Terms & Conditions and in accordance with Appendix No. 12 to the Allegro Terms & Conditions;

h. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service badge so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service badge;

i. the Seller must define and implement the returns policy for Goods by filling out the form available on Allegro at https://na.allegro.pl/warunki-zwrotow and assign it to the Seller's Offers; in such a case, Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Services Provider.

j. the Seller must state the value of an available one-off delivery whose value must not exceed those set out in the table at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-pl-information-for-sellers-with-a-business-account-LR8j8Y26GTR assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed PLN 100 or, if the Seller specifies PLN 0 as the value of the delivery option for payments in advance, assuming that the Goods from the Offer are delivered to a parcel locker or a pick-up point, where the Seller does not guarantee a free Goods return on such Offers.

k. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

i. ensuring free returns of the Goods to Poland, Czechia, Hungary or Slovakia under return methods integrated with the Marketplace, or, where the Goods are shipped from France, Germany, or the Netherlands ensuring free returns by providing Buyers with free return labels.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in paragraph 2 above, where the Seller uses an Account with a Business status, participates in the Allegro Brands Zone, VIP or Commercial Partner program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

Section 9. Terms & Conditions of the Service on Allegro.cz, Allegro.sk and Allegro.hu

1. The Company shall automatically mark the Offers of Sellers available for Business Accounts with a special Allegro Smart! Service icon and shall support the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:

a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;

b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.

2. General terms and conditions for the Seller's eligibility to use the Services:

a. the level of sales quality in all Linked Accounts of the Seller is not lower than "Neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro.pl Account available at: https://help.allegro.com/en/sell/a/what-you-will-find-in-the-my-sales-quality-tab-eKWoO504rhX#how-many-points-you-can-earn, for Sellers with an Allegro.cz Account available at: https://help.allegro.com/cs/sell/a/co-najdete-v-zalozce-kvalita-meho-prodeje-b2l933zm6Un#kolik-bod-m-ete-ziskat for Sellers with an Allegro.sk Account available at: https://help.allegro.com/sk/sell/a/co-najdete-na-karte-kvalita-mojho-predaja-oA8ZVkRd1IW#ko-ko-bodov-mo-ete-ziska- and Allegro.hu Account available at: https://help.allegro.com/hu/sell/a/mit-talalsz-az-ertekesitoi-minositesem-lapon-aMeXDwRRauG - hany-pontot-szerezhetsz unless the Seller's Account to be included in Allegro Smart!

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

for Sellers has at least "Good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),

b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);

c. the Seller must make timely payments for the services provided by the Company on Allegro,

d. the Seller must list Offers in accordance with the rules specified in the Allegro Terms & Conditions,

e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.

3. Detailed terms and conditions which qualify the Seller to use the Services:

a. for Sellers who have an Account on Allegro.cz at: for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:

- Goods delivery options Allegro One Courier delivery from the Parcel delivery group (for Sellers shipping from Czechia to Czechia) or Goods delivery options: Allegro International Courier Czechia (for Sellers dispatching from Poland to Czechia), and
- Goods delivery options: Allegro One Parcel Lockers or Allegro One Point (for Sellers dispatching from Czechia to Czechia) or Goods delivery options: Allegro International Parcel Lockers Czechia or Allegro International Pick-up Points Czechia (for Sellers dispatching from Poland to Czechia),
- at least one delivery option that meets the criteria of Smart! Payment on Delivery,
- at least one delivery option that includes prepayment.

The requirement referred to in paragraph 3(a), second indent, (for sellers shipping from Poland to Czechia) will not apply to Goods whose dimensions exceed the maximum dimensions handled in the indicated delivery options, provided that the Seller has made available another option from the group of delivery options to pick-up points and parcel lockers, unless the dimensions of the Goods exceed the maximum dimensions handled by any of such options (in this case the requirement referred to in paragraph 3(a), first indent, will not apply).

The requirement referred to in paragraph 3(a), first indent, (for Sellers shipping from Poland to Czechia and Sellers shipping from Czechia to Czechia) will not apply to Goods whose dimensions exceed the maximum dimensions handled in the indicated delivery options, provided that the Seller has made available another method from the group of delivery options — courier delivery.

b. for Sellers who have an Account on Allegro.sk or Allegro.hu at: for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:

- at least one delivery option from the Goods delivery group: courier delivery, and
- at least one delivery option from the delivery groups: pick-up point or parcel locker,
- at least one delivery option that meets the criteria of Smart! Payment on Delivery,
- at least one delivery option that includes prepayment.

The list of delivery options qualifying the Seller for the Service is available for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2, for Sellers who have an Account on Allegro.cz at https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl, for Sellers who have an Account on Allegro.sk at https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLIq and for Sellers who have an Account on Allegro.hu at https://help.allegro.com/sell/hu/a/8dr9j3139lv.

If in a given direction Allegro does not provide a delivery option from the Goods delivery group: courier deliveries, the Offer can include only the delivery options from the delivery group: parcel locker and pick-up point, the list of which can be found: for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-hu-information-for-sellers-O3jVEaDqbtK, for Sellers who have an Account on Allegro.cz at https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq, for Sellers who have an Account on Allegro.sk at https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLIq and for Sellers who have an Account on Allegro.hu at https://help.allegro.com/sell/hu/a/8dr9j3139lv.

If the type of the Goods prevents their shipping via the delivery options from the delivery groups: parcel locker and pick-up point, the Offer can contain only the delivery options from the Goods delivery group: courier deliveries, the list of which is available for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-hu-information-for-sellers-O3jVEaDqbtK for Sellers who have an Account on Allegro.cz at https://help.allegro.com/sell/cs/a/allegro-smart-na-allegro-hu-informace-pro-prodejce-3AkLYdZdMHq, for Sellers with an Allegro.sk Account available at https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLIq for Sellers with an Allegro.hu Account available at https://help.allegro.com/sell/hu/a/8dr9j3139lv.

If the offer presents Goods manufactured according to the Buyer's requirements or adapted to their individual needs, the Seller — within the scope of the given offer — is released from the obligation to provide a delivery option meeting the delivery criteria of Smart! Payment on Delivery.

c. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;

d. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, or in accordance with the Terms & Conditions of the Carrier, it is not possible or is excessively burdensome;

e. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;

f. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with these Terms & Conditions;

g. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service badge so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service badge;

h. the Seller must define and implement the returns policy for Goods by filling out the form for Sellers with an Allegro.pl Account available at https://na.allegro.pl/warunki-zwrotow, for Sellers with an Allegro.cz Account available at https://salescenter.allegro.com/returns-terms/add, for Sellers with an Allegro.sk Account available at https://salescenter.allegro.com/returns-terms/add for Sellers with an Allegro.hu Account available at https://salescenter.allegro.com/returns-terms/add and assign it to the Seller's Offers. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Service Provider.

i. Ensuring free returns of the Goods to Poland, Czechia, Hungary or Slovakia under return methods integrated with the Marketplace (the Company makes an appropriate form available to the Buyer), or, where the Goods are shipped from France, Germany, or the Netherlands ensuring free returns by providing Buyers with free return labels.

j. the Seller must state the value of an available one-off delivery, whose value must not exceed those set out for Sellers who have an Account on Allegro.pl at https://help.allegro.com/en/sell/a/allegro-smart-on-allegro-cz-information-for-sellers-4RxW6Vm6MI2, for Sellers who have an Account on Allegro.cz at https://help.allegro.com/cs/sell/a/allegro-smart-informace-pro-prodejce-LR8lYY8Ylfl, for Sellers with an Allegro.sk Account available at https://help.allegro.com/sell/sk/a/allegro-smart-na-allegro-hu-informacie-pre-predajcov-aMeOdw8lLIq and for Sellers with an Allegro.hu Account available at https://help.allegro.com/sell/hu/a/yPonyn2b7Ho assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed: CZK 1,000 for Allegro.cz, EUR 50 for Allegro.sk or HUF 20,000 for Allegro.hu.

k. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in paragraph 2 above, where the

Seller uses an Account with a Business status, participates in the Brands Zone, Welcome Program, Commercial Partner or any other similar program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

Section 10. Rights and obligations of Seller using the Service on Allegro.pl

1. Delivery options available for Goods under the Service are offered under agreements concluded between the Company and the Carriers, where the Company is the sender within the meaning of Article 3 (10) of the Act of 23 November 2012 on the Postal Law.

2. The Carriers provide Goods delivery and related Additional Services. The Carriers are responsible, in particular, for the quality and punctuality of the Goods' delivery, and the number of parcel collection points made available by them. The list of current parcel collection points indicated by the Carriers and the Rules of service provision by the Carriers are available at https://allegro.pl/zobacz/metody-allegro-smart.

3. Considering the wording of paragraphs 1 and 2 above, the Company, to allow the Sellers to lodge complaints related to non-performance or improper performance of services provided by the Carriers, grants the power of attorney to the Sellers to take actual and legal actions related to representing the Company in complaints process related to services provided by Carriers as part of the Service. The power of attorney mentioned above in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account. Complaints concerning the services provided by the Carriers shall be considered in accordance with provisions of the terms and conditions for such services available at:

- Terms of Service in Domestic Trade of DPD Polska sp. z o.o., Terms of Service in International Trade, Detailed Terms of Service available at: https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

- Pocztex Service Terms and Conditions (Terms and Conditions of the provision of the Pocztex service in Poland and Appendix to the Terms and Conditions) available at Zasady-swiadczenia-uslugi-Allegro-Pocztex-w-obrocie-krajowym-obowiazujacych-od-18-sierpnia-2026.pdf

  Rules for the performance and use of the non-public Postal Service under the trade name eCommerce Company Shipment available at https://allegro.pl/regulaminy/zasadywykonywania-i-korzystania-z-uslugi-pocztowej-niepowszechnej-pod-nazwa-handlowaprzesylka-firmowa-ecommerce-vKYv9Bb1xi4

- Terms & Conditions of the Allegro Paczkomaty 24/7 InPost Service available athttps://inpost.pl/regulaminy

- Terms & Conditions for the Provision of Domestic Transport and Postal Services of DHL Parcel Polska Sp. z o.o.: available at https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-polska-regulamin-swiadczenia-krajowych-uslug.pdf

General Terms & Conditions of Shipping of DHL eCS Europe available at https://www.dhl.com/content/dam/dhl/local/pl/dhl-ecommerce/documents/pdf/pl-ecommerce-europe-ogolne-warunki-przewozu.pdf

- Ruch S.A. Postal Services Terms & Conditions: https://www.orlenpaczka.pl/wp-content/uploads/2021/08/REGULAMIN-S%CC%81WIADCZENIA-USLUG-POCZTOWYCH-W-RUCH-SA-od-01.09.2021.pdf

subject to the paragraph 4 below;

4. If Carriers reject complaints (complaint and an appeal against a complaint rejected by the Carrier) lodged by the Sellers with the Carriers as a result of a loss, damage of or shortage in the parcel, the Seller may, within 14 days of receiving the decision on the rejection, apply to the Company for the case to be re-considered by the Carrier.

5. In the cases referred to in paragraph 4 above, the Seller must provide the Company with documentation of all the circumstances related to the complaint and prove that the complaint has been rejected by the Carrier.

6. In order to properly use the Service, the Seller shall, after completing a Transaction:

a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,

b. properly pack the Goods, adequately to the type and properties of the Goods being sent, and properly mark the parcel if necessary,

c. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service,

d. provide the Company with the parcel tracking number (in "My Allegro" or as part of "Allegro API") for at least 50% of the Transactions (parcel tracking),

7. It is forbidden for the Sellers to place Goods forbidden by governing provisions of the law in the parcels, including Goods prohibited by the Act on the Postal Law and governing provisions of the Universal Postal Union, or Goods specified in the Terms & Conditions of the Carriers (for a sample list of forbidden Goods https://help.allegro.com/en/sell/a/what-products-cannot-be-listed-on-allegro-or-can-be-listed-only-on-certain-conditions-wwBPy06dPu8. The Seller is fully liable to the Company for any damage caused to the Carriers in connection with parcels shipped in violation of these Terms & Conditions. If the Seller ships a parcel with contents as described above or if the Seller ships a parcel in faulty packaging ("Onerous Parcel"), additional services will be necessary to minimize potential negative consequences related to shipping the parcel.

8. If an Onerous Parcel as referred to in paragraph 7 above is shipped, the Seller shall pay to the Company an additional fee for additional handling of such a parcel, at PLN 121.77 for the first Onerous Parcel shipped or PLN 1,228.77 for each additional Onerous Parcel shipped, in accordance with the rules laid down in Appendix No. 4 to the Allegro Terms & Conditions.

Section 11. Rights and obligations of Seller using the Service on Allegro.cz, Allegro.sk and Allegro.hu

1. Delivery options available for Goods under the Service are offered according to the conditions specified in Allegro Terms & Conditions in particular in Appendixes No. 16 and 18 to the Allegro Terms & Conditions. The rights and obligations of Users under the delivery services provided by the Company and the Carriers arise from the Allegro Terms & Conditions and in particular this Appendix No. 12 and Appendixes No. 16 and No. 18 to the Allegro Terms & Conditions. However, in the event of any discrepancies, this Appendix No. 12 shall prevail over the Appendixes No. 16 and 18 to the Allegro Terms & Conditions.

2. In order to properly use the Service, the Seller shall, after completing a Transaction:

a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,

b. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 13

Appendix No. 13. Allegro Lokalnie

This Appendix sets out the rules for using Allegro Lokalnie. Any matters not regulated by this appendix shall be governed by the Allegro Terms & Conditions.

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- Section 1. Definitions
- Section 2. Using Allegro Lokalnie
- Section 3. Classifieds
- Section 4. Classifieds with the „Buy now" option and Classifieds with Auction
- Section 5. Transactions made as part of Classifieds
- Section 6. Communication between Users on Allegro Lokalnie
- Section 7. Allegro Lokalnie fees
- Section 8. Non-availability of certain services and functionalities within Allegro Lokalnie

Section 1. Definitions

Allegro Lokalnie — a separate section of Allegro available in the domain: allegrolokalnie.pl and accessible from the Allegro home page, dedicated to the conduct of sales by Users of Regular Accounts, including the associated functionalities, in particular: posting of Classifieds and entering into Transactions as part of Classifieds, which also enables Users to view Classifieds.

Classified Ad — a simplified form of an Offer, created and functioning on Allegro Lokalnie as per Section 3 of this Appendix.

Classifieds with the "Buy now" option — a Classified Ad with an option to make a Transaction on Allegro Lokalnie, created and functioning as per Section 4 of this Appendix.

Classifieds with Auction — a Classified Ad with an option to enter into a Transaction on Allegro Lokalnie through the bidding procedure, created and functioning as per Section 4 of this Appendix.

Feature — an additional paid option distinguishing a Classified Ad visually, where a Classified is listed on the list of promoted Classifieds, i.e. in a clearly separated section of the list of Classifieds including only promoted Classifieds, and the list of promoted Classifieds is displayed over the list of other Classifieds.

If terms defined in the Allegro Terms & Conditions, such as the Seller, the Buyer, or the Transaction, are used in this Appendix, they should be understood in the manner specific to Allegro Lokalnie, i.e. taking into account the separateness of Allegro Lokalnie and the rules applicable to it.

Section 2. Using Allegro Lokalnie

2.1. The functionalities of Allegro Lokalnie related to sales, including the Classified Ad creation functionality, shall be available to Users who have completed Full Registration (i.e. Users who use a Regular Account) provided that the shipment of Goods and delivery are carried out within the territory of the European Union.

2.2. The Users of Allegro Lokalnie may use the Delivery Service on the terms provided for in Appendix No. 16a to the Allegro Terms & Conditions.

2.3. The Recommendation System on Allegro Lokalnie and Classified Ads originating from Allegro Lokalnie, but visible on Allegro, in accordance with the content of this Appendix, takes into account the following factors:

a. data about Allegro Lokalnie classifieds: Classified Ad type, Classified Ad category, Classified Ad price, time since listing of the Classified Ad, availability of Smart! delivery, price range of similar products, Classified Ad parameters (producer, brand, etc.), active promotion in the Classified Ad, distance of the Seller from the product searcher (default sorting of listings by distance), quality of the Classified Ad (number of images, description), popularity (number of views).

b. the history of the User's viewings of Classifieds (if the User has consented to personalization and marketing activities).

2.4. On the Allegro Lokalnie Home Page and Allegro Lokalnie Classified Ad Page, the Recommendation System also includes:

a. information on whether the respective Classified Ad is from the same Seller as the Classifieds from the Classifieds page (in location: "Other Seller's Classifieds") - also occurs when starting a purchase and when the Seller currently has a minimum of 2 Classifieds listed,

b. information on whether the respective Offer is Sponsored (in locations: "Sponsored Offers").

Section 3. Classifieds

3.1. Both at Allegro and Allegro Lokalnie, Users of Regular Accounts can create Offers in the form of Classifieds.

Within Allegro Lokalnie, it is possible to offer Goods of the brands indicated in Appendix No. 1 to the Allegro Terms & Conditions, Section 2(2) only by users of a Regular Account.

3.2. The Seller prepares the Classified Ad and submits it to the Company for publication through the functionalities available on Allegro Lokalnie by selecting the appropriate option and filling out the appropriate form. The Seller submits a Classified Ad for posting by approving the Classified.

3.3. Posted Classifieds can be edited.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

3.4. The listed Classified Ad is visible on Allegro Lokalnie. Classifieds selected by the Company may also be visible in places selected by the Company on Allegro, subject to Classifieds offering Goods of brands from the list provided in Section 2(2), Appendix No. 1 to the Allegro Terms & Conditions; these Classifieds are only visible on Allegro Lokalnie.

3.4a. Classifieds in the categories "Real Estate" and "Automotive" in the subcategories: Cars, Motorcycles and Quads, Machinery, Trailers, Semi-Trailers and Other Vehicles and Boats are also visible on Allegro.

3.5. Classifieds are classified ads (they have an informative nature), similarly to Offers available at Allegro, as referred to in paragraph 3.3. of the Allegro Terms & Conditions. In order to conclude a contract regarding the Goods from the Classified, Users make the necessary arrangements using the Allegro Lokalnie functionalities or based on their own arrangements.

3.6. The User may have simultaneously up to 1,000 Classifieds in one category on Allegro Lokalnie, except for the "Automotive" category, where, as part of one Regular Account, it is possible to create and publish a maximum of 10 Classifieds and the "Real Estate" category, where listing of Classifieds has no quantity limits.

3.7. Classifieds cannot be created and listed by using APIs (neither REST APIs nor WebAPIs).

3.8. The User who has created a Classified can terminate (delete) it at any time.

3.9. Allegro Lokalnie cannot be used to create and list Classifieds related to the following categories: "Services," "Investment Products," "Collectible Gold Coins," "Tickets," "Alcohol" and under the subcategories "House Plans," "Prefabricated Homes," "Short-term rental," "Foreign for Sale," "Foreign for Rent," under the "Real Estate" category – Users can publish Offers on Allegro in these categories on the terms set out in the Allegro Terms & Conditions. In the case of the "Live Animals" categories, Classifieds listed on Allegro through Regular Accounts shall be listed on Allegro Lokalnie through Regular Accounts on those specified for Allegro Lokalnie. The creation of Classifieds is also excluded for the Goods the sales of which require the creation of a Business Account pursuant to Appendix No. 1 to the Allegro Terms & Conditions.

3.10. Classifieds shall not feature the ‘warranty’, ‘returns’, ‘about seller’, and ‘complaint’ tabs. The Seller may include this information in the Classified Ad description. In Classifieds:

a. The Goods do not have to be presented against a white, uniform background;

b. It is allowed to include the Seller’s contact details;

c. It is allowed to place captions on images included in the Offer, excluding promotional and advertising content related to activities carried out outside Allegro Lokalnie, and taking into account the wording of the provisions of the Allegro Terms & Conditions regarding content violating the law, rights of third parties, and generally accepted ethical and moral standards.

3.11. Matters related to Classifieds not regulated by this Appendix shall be governed by the provisions on Offers of the Allegro Terms & Conditions.

3.12. Classifieds can only be used to sell Goods. Classifieds that offer the exchange or donation of Goods or the conclusion of other types of contracts are excluded.

3.13. For creating and listing Classifieds in the subcategories: "Cars," "Motorcycles and Quads," "Machinery," "Trailers, Semitrailers" and "Other Vehicles and Boats" in the "Automotive" category on Allegro Lokalnie, there shall be a fee charged according to Appendix 4 to the Allegro Terms & Conditions. Classifieds in the subcategories: "Cars," "Motorcycles and Quads," "Machinery," "Trailers, Semitrailers" and "Other Vehicles and Boats" in the "Automotive" category may be created in the following options with the following duration:

a. "Lite" — for 10 days from the date of listing;

b. "Turbo" — for 30 days from the date of listing;

c. "Nitro" — for 30 days from the date of listing.

3.14. Subject to paragraph 3.9 above, the creation of Classifieds under the "Real Estate" category on Allegro Lokalnie shall be chargeable as per the rules set out in Appendix No. 4 to the Allegro Terms & Conditions.

3.15. The User can create a Classified Ad within the "Real Estate" category under the following options:

a. "Basic" — displayed on Allegro Lokalnie for 30 days from listing;

b. "Optimum" — displayed on Allegro Lokalnie and Allegro for 30 days from listing;

c. "Premium" - displayed on Allegro Lokalnie, Allegro and websites cooperating with the Company under separate agreements (Morizon-Gratka Group), for 30 days from the listing.

3.16. Classifieds listed on Allegro Lokalnie shall be sorted by default by the listing date with the most recent ones at the top of the list.

3.17. Classifieds may be linked to the Product.

Section 4. Classifieds with the „Buy now" option and Classifieds with Auction

4.1. The User may create Classifieds with the "Buy now" option, or Classifieds with Auction.

4.2. A Classified with the "Buy now" option and a Classified Ad with Auction function as a Classified, except as provided in this Section 4. The provisions on Classifieds shall apply accordingly.

4.3. The following rules shall apply to Classifieds with Auction:

a. The price specified in a Classified with Auction is a starting price, and is disclosed to all Users from the beginning;

b. The starting price may not be less than PLN 1; the minimum bid increment is PLN 1; the first bid in a Classified with Auction must be at least PLN 1 higher than the starting price;

c. Auctions take place in real time — a bid placed by a User in the relevant auction is immediately visible to all Users, and beats their increments (bids), if it is the highest one;

d. Joining the auction within the last 60 seconds extends the auction by 5 minutes;

e. The Seller may terminate the Auction early; in this case, a conditional transaction takes place — subject to the payment being made to the Seller, in accordance with the provisions of this appendix — between the Seller in the Classified with Auction and the User who, at the end of the Auction, had the highest bid;

f. A Classified with Auction is listed for 7 days — subject to subparagraph d) above.

4.4. The transaction — conditional, on condition of making the payment to the Seller in accordance with this Appendix — under a Classified Ad with Auction is concluded upon the lapse of the bidding time, subject to the possibility of it being extended as per this Section 4, with the User who has placed the highest bid during the Auction.

4.5. Classifieds with Auction can only be used to list one unit of the Goods or one set of Goods.

4.6. "Buy now" and Auction cannot be combined under a single Classified Ad, or transformed into a Classified Ad without these options.

4.7. Classifieds with the „Buy now" option and Classifieds with Auction shall be counted against the Classified Ad limit referred to in paragraph 3.6 above.

4.8. Subject to paragraph 3.9 above, only Classified Ad can be published in the "Real Estate" category and in the subcategories: "Cars," "Motorcycles and quads," "Machines," "Trailers, semitrailers" and "Other vehicles and boats" in the "Automotive" on Allegro Lokalnie - Classified Ad with the „Buy now" option and Classified Ad with Auction may not be published in this category on Allegro Lokalnie.

Section 5. Transactions made as part of Classifieds

5.1. Transactions concluded by the parties by them contacting each other in connection with a Classified are executed at the full discretion of the parties to the Transaction. For the avoidance of doubt, the parties may agree on the terms of the Transaction in any manner they choose, subject to applicable laws. The Seller should provide the delivery period if it is longer than 7 days from the Transaction conclusion date, and the delivery time may not be longer than 10 calendar days.

5.2. Transactions under Classifieds with the „Buy now" option shall be concluded at the following times:

a. When the purchase price is paid by the Buyer — in the case of payment of the price via payment methods made available by the payment service operator on Allegro Lokalnie;

b. When the delivery form is completed and confirmed — in the case of payment on delivery.

5.3. Transactions under Classifieds with Auction shall be concluded at the following times:

a. When the purchase price is paid by the Buyer — in the case of payment of the price via payment methods made available by the payment service operator on Allegro Lokalnie. If the purchase price is not paid within 72 hours (the date is calculated with accuracy of one hour, which means that it ends with the expiry of 72 hours from the moment of expiry of the Classified Ad with Auction) — for any reason — no Transaction is concluded;

b. When the delivery form is completed and confirmed — in the case of payment on delivery.

5.4. Failure to make the payment within the time limit specified in paragraph 5.3(a) will result in termination of the sales agreement which, until the end of that period, is concluded conditionally. In the case referred to in the preceding sentence, the Classified Ad will automatically be displayed again on Allegro Lokalnie, unless the Seller disables such automatic relisting within 24 hours of termination of the sales agreement, by selecting the appropriate option in the Seller's Account.

Section 6. Communication between Users on Allegro Lokalnie

6.1. The communication cannot be aimed at concluding the transaction regarding a Classified Ad with the „Buy now" option or a Classified Ad with Auction outside of Allegro Lokalnie; in such a case, Users should use other forms of Classifieds.

Section 7. Allegro Lokalnie fees

Fees for the provision of services on Allegro Lokalnie will be charged in the amounts and according to the rules specified in Appendix No. 4, "Fees and Sales Commissions," to the Allegro Terms & Conditions.

Section 8. Non-availability of certain services and functionalities within Allegro Lokalnie

8.1. The Allegro Smart! Service on Allegro Lokalnie can be used only in accordance with the rules specified in separate Terms & Conditions for promotional campaigns.

8.2. Allegro Buyer Protection only covers Classifieds with the „Buy now" option and Classifieds with Auction — in both cases except for Transactions where payment is made on personal pick-up.

8.3. Allegro Lokalnie offers functionalities that allow tracking of parcels for selected delivery options.

8.4. As regards the promotion of Classifieds, use can only be made of the Feature, whereby the said Feature, depending on the Seller's choice, shall be effective for 10 or 30 days for Classifieds, Classifieds with the „Buy now" option and for 7 days for Classifieds with Auction (feature available until the first bid is submitted in an Auction), except for the:

a. subcategories: "Cars," "Motorcycles and Quads," "Machinery," "Trailers, Semi-trailers" and "Other Vehicles and Boats" in the "Automotive" category, for which the listing Feature shall be available in the following options: "Lite" — 10 days; "Turbo" — 30 days; "Nitro" — 30 days;

b. the "Real Estate" category, where Feature is available under the following options: "Basic" – for 30 days on Allegro Lokalnie, "Optimum" – for 30 days on Allegro and Allegro Lokalnie, „Premium" - for a period of 30 days on Allegro and Allegro Lokalnie,

However, in the case of using the Feature option already during the Classified Ad's duration the Feature expires at the time (hour/minute) corresponding to the time of relisting or ending of the Classified Ad. A Feature purchased for a Classified Ad that has ended ahead of time shall not pass on to a newly issued Classified Ad. Except for the "Automotive" and "Real Estate" categories Features will not be renewed automatically but can be renewed by the User who has created the respective Classified Ad.

8.5. The Rating system shall be excluded from Allegro Lokalnie. The provisions of Section 11 of the Allegro Terms & Conditions do not apply to Allegro Lokalnie.

8.6. On Allegro Lokalnie, Buyers can use selected payment methods made available by payment service operators.

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Appendix No. 14

Appendix No. 14. General Terms & Conditions of the Cooperation Related to the Mail Order Sales of Medicinal Products

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III. Miscellaneous

I. General Provisions

Section 1. Definitions

The following terms used in this document have the meanings as provided below:

Pharmaceutical Law Act — the Polish Act of September 6, 2001 — Pharmaceutical Law, as amended

Minister of Health's Regulation — Regulation of the Minister of Health of March 26, 2015, on mail order sales of medicinal products

Agreement — an agreement providing for the principles of making Mail Order Sales by the Seller using the Individual Website, entered into by the Seller and Company.

General Terms & Conditions — these General Terms & Conditions of the Cooperation Related to the Mail Order Sales of Medicinal Products.

Sales Establishment — a public pharmacy or a limited service pharmacy within the meaning of the Pharmaceutical Law Act operated by the Seller pursuant to a competent authority's authorization, from which the Seller intends to make Mail Order Sales in their Account.

Authorization — an authorization to operate the Sales Establishment issued by a competent authority.

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National Register — the National Register of Authorizations to Operate Public Pharmacies, Dispensaries and the Register of Authorizations Issued to Operate Hospital Pharmacies and Company Pharmacies, available at https://rejestrymedyczne.ezdrowie.gov.pl/ra/search/public

Product — a medicinal product, a medical device, or other product authorized for sale in public pharmacies or in limited service pharmacies in accordance with Article 86.8 in connection with Article 72.5 of the Pharmaceutical Law Act, offered in the Sales Establishment's Offer.

Sales Establishment's Offer — a proposal to conclude a contract of sales for a Product under the terms provided for by the Seller, including, in particular, the price and a description of the Product offered, using and via the Individual Website.

Order Form — an electronic form available to the User on their Individual Website displayed to the Buyer upon selecting the Sales Establishment's Offer, containing data specified by law, in particular, § 2.2 of the Minister of Health's Regulation.

Individual Website — a website for the Sales Establishment in the allegro.pl domain with a unique address assigned to the Account, on which the Sales Establishment's Offers will be posted.

Mail Order Sales — mail order sales of medicinal products within the meaning of Article 2.37aa of the Pharmaceutical Law Act and of other Products made by the Sales Establishment on the Individual Website.

Section 2. The subject of the cooperation

2.1.

The Company undertakes to provide the Seller with IT tools to conduct Mail Order Sales, including the Individual Website on which Offers will be listed, as described in these General Terms & Conditions and, within the scope referred to in paragraph 2.2 below, also in the Allegro Terms & Conditions.

2.2.

The Agreement and the General Terms & Conditions shall be the basic source of the mutual rights and obligations of Company and the Seller. The Allegro Terms & Conditions shall apply to the mutual rights and obligations of Company and the Seller only to the matters not governed by the Agreement and the General Terms & Conditions. In the event of a conflict between the General Terms & Conditions and the Allegro Terms & Conditions, the General Terms & Conditions shall prevail in the relations between Company and the Seller. With respect to the relation between Company and the Seller, the Parties shall completely exclude the application of the following paragraphs and appendixes to the Allegro Terms & Conditions:

- Appendix No. 6
- Appendix No. 12

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

2.3.

The Seller undertakes to conduct Mail Order Sales in the Account dedicated to the Sales Establishment on the Individual Website, as stipulated in the General Terms & Conditions and in the Agreement.

2.4.

The Seller acknowledges that the functionality of the Sales Establishment's Account shall be limited to order placing, order processing, and payment processing features. For the Accounts referred to in the preceding sentence, the following functionalities and services shall be disabled:

a. promoting and advertising the Sales Establishment or the Sales Establishment's Offers;

b. the possibility of posting the Sales Establishment's Offers for bidding;

c. the possibility of posting Charity Offers.

2.5.

The Company prevents Transactions with Users of Junior Accounts in the Sales Establishment's Offers concerning medicinal products (OTC medication).

2.6.

In the Account dedicated to the Sales Establishment, the Company does not provide to the Seller any services other than the services expressly specified in the General Terms & Conditions, the Agreement, and the Allegro Terms & Conditions, in particular, it does not provide financing, security, or advertising services to the Sales Establishment, or any intermediation services related to the execution of third-party service agreements.

Section 3. Registering a pharmacy's Account

3.1.

The Seller Registers an Account dedicated to the Sales Establishment via the appropriate registration form, completed by the Seller in accordance with the facts and legal status, and on the basis of copies of documents, submitted by the Seller, confirming the data on the conducted business activity.

In the registration form, it is necessary to provide at least the following data:

a. the Seller's business name, address, and registered office, and if the Seller is a natural person conducting a business activity, the address of their place of business;

b. the Sales Establishment's address;

c. the Sales Establishment's name, if any;

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d. contact number, fax number, and email address.

3.2.

Upon the verification of the completed registration form by Company, a message shall be sent to the email address provided in it, which, in the case of the positive outcome of the verification, shall contain the Agreement. Upon the Seller's approval of the content of the Agreement by responding to the message referred to in the preceding sentence, the Seller shall be sent to their email address the information on the execution of the Agreement with the address of the Individual Website and other information required by law.

3.3.

The Sales Establishment shall declare its intention to make Mail Order Sales according to the procedure referred to in Article 68.3c of the Pharmaceutical Law Act indicating the address of the Individual Website as the address of the website on which the Sales Establishment will make the Mail Order Sales of medicinal products. If prior to the establishment of the cooperation with Company, the Seller declared their intention to make mail order sales of medicinal products indicating the address of a different website, the Seller shall update their declaration indicating the address of the Individual Website as the address of the website on which the Sales Establishment makes the Mail Order Sales.

3.4.

Upon conclusion of the Agreement:

a. the Seller shall be able to make the Mail Order Sales at Allegro on the principles stipulated in the General Terms & Conditions and the Agreement;

b. the Sales Establishment's Offers shall be marked for all visitors at Allegro as "from a Pharmacy" offer.

3.5.

During the Registration of the Sales Establishment's Account and later use of Allegro, the Seller shall provide the required and true data and information and also make true statements. The Seller should update on an ongoing basis the data in the settings after logging in to the Sales Establishment's Account. The Seller may not delete the data provided in the settings of the Sales Establishment's Account after its Registration.

3.6.

Registration by the same Seller of more than one Account in order to conduct Mail Order Sales as part of each subsequent Sales Establishment requires the conclusion of a separate Agreement.

3.7.

The Registration by the same Seller of an Account other than the Sales Establishment's Account shall be possible on general principles provided for in the Allegro Terms & Conditions. In this case, however, the sales of Products shall be permitted only in the Sales Establishment's Account and the Seller must ensure that Users are not redirected from Offers in the other Account to the Sales Establishment's Account and the content of such Offers may not otherwise refer to business activities carried out in this Account.

3.8.

The Seller may not use the Account dedicated to the Sales Establishment to perform actions that constitute a violation of the provisions of the Agreement, General Terms & Conditions, or the Allegro Terms & Conditions.

3.9.

The Seller may not share the Account dedicated to the Sales Establishment with other persons, except to persons duly authorized by them to act on their behalf.

II. Individual Website

Section 4. Using the Individual Website

4.1.

Upon the execution of the Agreement referred to in paragraph 3.2. above, Company shall inform the Seller about the address of the Individual Website to make the Mail Order Sales on the terms provided for in the General Terms & Conditions and the Agreement.

4.2.

The Seller acquires the right to use the Individual Website, in particular to list Sales Establishment's Offers there.

4.3.

Company may not interfere in the content, appearance, graphic layout, or type of Products listed, except for the cases described in these General Terms and Conditions and the Allegro Terms & Conditions.

4.4.

The Sales Establishment's Offers listed on the Individual Website must contain the following elements required by law for the website on which mail order sales of medicinal products is conducted, i.e.:

a. the Seller's name and registered office;

b. the Sales Establishment's address;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

c. the authority that issued the Authorization with the Authorization number;

d. contact details of the competent Voivodeship Pharmaceutical Inspector, including at a minimum the name of the office, the office address, email address, phone or fax number;

e. clearly visible joint "green cross" logo containing a hyperlink to the record referring to a specific pharmacy in the list of pharmacies selling products by mail order https://rejestrymedyczne.ezdrowie.gov.pl/ra/search/public,

f. the reference to the information available at https://www.gov.pl/web/gif/sprzedaz-lekow-w-internecie,

g. the reference to the National Register;

h. the link to the Authorization in the PDF format.

4.5.

In the Individual Website, the Seller is responsible for the content they publish.

4.6.

Rights under the Agreement, including rights to the Individual Website, may not be transferred; however, with the consent of the Company, these rights may be transferred in the event of a decision to transfer the Authorization pursuant to Article 104a of the Pharmaceutical Law Act to the purchaser of the Sales Establishment, subject to all of the following conditions:

a. The entity that has acquired the Sales Establishment must present a copy of the final administrative decision referred to in Article 104a.1 of the Pharmaceutical Law Act;

b. The entry in the National Register regarding the designation of the entity making mail order sales of medicinal products in the Sales Establishment is updated by indicating the entity that has acquired the Sales Establishment.

Section 5. The Sales Establishment's Offers

5.1.

Only a sales contract with the Buy Now option may be concluded in the Sales Establishment's Offer. The Sales Establishment's Offer may be for one or more units of a Product.

5.2.

The sales of Products in the Sales Establishment's Account should be related only to the business activity consisting of the Mail Order Sales in the Sales Establishment. Goods that are not Products may not be sold in the Sales Establishment's Account.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

5.3.

In the Account dedicated to the Sales Establishment, the Seller undertakes not to offer Products the trade in which violates applicable laws, in particular:

a. products recalled or suspended;

b. products past their expiry dates;

c. Products not legally marketed in the Republic of Poland;

d. non-original Products (the so-called "counterfeit products"), including falsified medicinal products within the meaning of Article 2.38 of the Pharmaceutical Law Act;

e. Products the trading of which infringes third-party rights (in particular copyrights and other intellectual property rights) and the listing of which may be considered as infringing good practice;

f. Products included in the list of medicinal products, foodstuffs intended for particular nutritional uses, and medical devices that may become unavailable on the territory of the Republic of Poland referred to in Article 37av.14 of the Pharmaceutical Law Act.

5.4.

Notwithstanding the provisions of paragraph 5.3., the following may not be offered:

a. narcotic drugs, psychotropic substances, intoxicating substances;

b. products prescribed by physicians;

c. Products that may be issued to patients who reach a certain prescribed age;

d. Products reimbursable under the Polish Act of 12 May 2011 on the reimbursement of medicines, foodstuffs for particular nutritional uses and medical devices;

e. Products in opened, tampered with, damaged, or non-original packaging;

f. Used Products;

g. medicinal products purchased from an entity other than a pharmaceutical wholesale company;

h. pharmaceutical raw materials;

i. medical devices containing software that violates the manufacturer’s license, as a test version, freeware, shareware, abandonware.

5.5.

In the Account dedicated to the Sales Establishment, the Seller may not offer medicinal products as free additions (freebies) to the Products.

5.6.

A Sales Establishment's Offer shall be listed by filling in the offer listing form available in their Account on Allegro, thus specifying all terms of the Transaction.

5.7.

The offer listing form referred to in paragraph 5.6. above shall contain at least the following information:

a. the Seller's name and registered office;

b. the Sales Establishment's address;

c. the authority that issued the Authorization and the Authorization number;

d. the Product price;

e. the payment method;

f. shipping costs and the delivery date and method;

g. costs of the use of means of remote communications if they are calculated otherwise than according to the standard tariff;

h. the date until which the Sales Establishment's Offer is binding;

i. non-application of the Polish Consumer Rights Act of 30 May 2014 (item 827 in the Journal of Laws) in accordance with Article 3.1.7 of this Act;

j. the possibility of returning a medicinal product only in the cases referred to in Article 96.6 of the Pharmaceutical Law Act.

5.8.

In order to create a description of the Sales Establishment's Offer presenting a medicinal product, the Sales Establishment completes the offer listing form available on the relevant Allegro page, which should include:

a. the Offer title containing at least the Product proper name;

b. the Product description containing at least the full Product proper name, its generic (international) name, dose, packaging size, pharmaceutical form;

c. the category in which the Product is listed;

d. the Product price;

e. the payment method;

f. shipping costs and the delivery date and method;

g. costs of the use of means of remote communications if they are calculated otherwise than according to the standard tariff;

h. the date until which the Offer is binding;

i. non-application of the Polish Consumer Rights Act of 30 May 2014 (item 827 in the Journal of Laws) in accordance with Article 3.1.7 of this Act;

j. in the case of a medicinal product — the possibility of returning it only in the cases referred to in Article 96.6 of the Pharmaceutical Law Act;

k. the Sales Establishment's name and registered office;

l. the Sales Establishment's address;

m. the authority that issued the Authorization and the Authorization number.

5.9.

The Sales Establishment's Offers shall be posted on the Individual Website and in Allegro resources available to Users. The description of the Sales Establishment's Offer should be supplemented with at least one image presenting the Product on offer.

5.10.

The Seller shall accept payments from Buyers for Transactions, made using the payment methods available at Allegro. The Buyer's payment, depending on the payment method selected by them, shall be processed under the conditions set forth in Appendix No. 7A or Appendix No. 7B or Appendix No. 7C to the Allegro Terms & Conditions.

5.11.

In the Account dedicated to the Sales Establishment, it is prohibited to use additional options aimed at featuring the Sales Establishment's Offer among other offers.

5.12

In the description of the Sales Establishment's Offer, it is prohibited to include any content that constitutes advertising of the medicinal product or of the Sales Establishment.

5.13.

The Sales Establishment's Offer presenting a medicinal product should be listed in the category: OTC Medication, and in the subcategory corresponding to the specific nature of the relevant medicinal product.

5.14.

Any matters not provided for in this paragraph are governed by the relevant provisions of Appendix No. 2 to the Allegro Terms & Conditions (Rules on Creating Offer Descriptions)

Section 6. Course of Transaction

6.1.

Upon the acceptance of the Product Offer terms, the Buyer shall fill in the Order Form on the page of this Offer and confirm their choice. Upon the confirmation of the choice, the completed Order Form shall be displayed to the Buyer and sent to the email address assigned to their Account.

6.2.

The confirmation of entering into an agreement between the Buyer and the Seller in the form of the Order Form shall be sent automatically by email (or alternatively by other electronic communications) and shall be for information purposes only. In the email referred to in the previous sentence, the parties to the agreement shall receive the following data (as currently appearing in their Account settings):

a. the Sales Establishment's name, address, contact number;

b. the Authorization number;

c. the Buyer's data: the first and last name or the business name and address, the email address, the contact number;

d. the recipient's data: the first and last name or the business name and address, the contact number — if not the same as for the Buyer;

e. the ordered Product data: its name, dose, packaging size, pharmaceutical form, number of packages; the order number and date, the first and last name of the person accepting the order on behalf of the Sales Establishment.

Section 7. Other obligations of Users

The Seller shall keep their own records of orders processed in the Sales Establishment's Account as per the requirements of Article 68.3g of the Pharmaceutical Law Act.

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III. Miscellaneous

1. Headings (titles of particular Sections) herein have been added for convenience only and shall not affect the interpretation of the Allegro Terms & Conditions.

2. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining provisions shall remain in full force and effect.

3. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 14A

Appendix No. 14A. General Terms and Conditions of the Cooperation Related to the Mail Order Sales of Veterinary Medicinal Products

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I. General Provisions

- Section 1. Definitions
- Section 2. The subject of the cooperation
- Section 3. Registering Product sales

II. Product Offer

- Section 4. Listing a Product Offer
- Section 5. Offers
- Section 6. Course of Transaction

III. Miscellaneous

I. General Provisions

Section 1. Definitions

The following terms used in this document have the meanings as provided below:

Order Form — an electronic form assigned to an Offer, available for the User on Allegro, displayed to the Buyer upon selecting the Offer, containing data specified by law.

Offer — a proposal to conclude a contract of sales for a Product under the terms provided by the Seller, including in particular the price and description of the offered Product.

General Terms and Conditions — these General Terms and Conditions of the Cooperation Related to the Mail Order Sales of Veterinary Medicinal Products.

Polish Pharmaceutical Law Act — the Polish Act of 6 September 2001 — Pharmaceutical Law Act in its present wording.

Czech Medicinal Products Act — Act of the Czech Republic No. 378/2007 — Medicinal Products in its present wording.

Veterinary Medicinal Product (PL) — a veterinary medicinal product approved for retail sale through Mail Order according to Polish law.

Selected Veterinary Medicinal Product (CZ) — a selected medicinal product, the sale of which without a prescription is permitted in accordance with Article 2(2)(p) in conjunction with Article 2(2)(b) of the Czech Medicinal Products Act

Product — a Veterinary Medicinal Product (PL) or a Selected Veterinary Medicinal Product (CZ) approved for retail sale through Mail Order, offered in the Seller's Offer.

Regulation — Regulation (EU) 2019/6 of the European Parliament and of the Council of December 11, 2018, on veterinary medicinal products and repealing Directive 2001/82/EC

Mail Order Sales — mail order sales of Products, i.e. mail order sales of medicinal products within the meaning of Article 2.34 of the Polish Pharmaceutical Law Act if the Seller is a Seller registered in the List by the competent state authority of the Republic of Poland, or selected medicinal products within the meaning of Section 23(4)(h) of the Czech Medicinal Products Act, if the Seller is a Seller registered in the List by the competent state authority of the Czech Republic, made by the Seller on the Platform.

List — the list of entities conducting online retail OTC sales, published by the competent state administration authority, i.e. for Poland on the website of the General Veterinary Inspectorate, referred to in Article 104(8)(C) of the Regulation and for the Czech Republic on the website of the Institute for State Control of Veterinary Biopreparations and Medicinal Products.

Polish Care Facility — an animal care facility in the territory of Poland within the meaning of Article 1 and in accordance with Article 4(1) of the Act of 18 December 2003 on Animal Care Facilities in its current wording.

Czech Veterinary Care Provider — means a subject authorized to provide veterinary care in the territory of the Czech Republic pursuant to Section 6(1)(d) of the Czech Medicinal Products Act, as amended.

Section 2. The subject of the cooperation

2.1.

Company shall provide the Seller with IT tools to make Mail Order Sales, on which Offers will be listed, on the terms provided for in these General Terms and Conditions and, within the scope referred to in paragraph 2.2 below, also in the Allegro Terms & Conditions.

2.2.

The General Terms and Conditions shall be the basic source of the mutual rights and obligations of Company and the Seller. The Allegro Terms & Conditions shall apply to the mutual rights and obligations of Company and the Seller only to the matters not governed by the General Terms and Conditions. In the event of a conflict between the General Terms and Conditions and the Allegro Terms & Conditions, the General Terms and Conditions shall prevail in the relations between Company and the Seller. With

respect to the relation between Company and the Seller, the Parties shall completely exclude the application of Appendix No. 6 of the Allegro Terms & Conditions.

2.3.

The Seller shall make Mail Order Sales in the Business Account according to the principles stipulated in the General Terms and Conditions.

2.4.

For the Business Accounts referred to in paragraph 2.3 above, the Seller acknowledges that the following functionalities and services shall be disabled in relation to the sale of the Products:

a. promoting and advertising the Offers;

b. the possibility of listing the Offers for bidding.

2.5.

In the event that the Seller conducts their business in the form of a Polish Care Facility or as a Czech Veterinary care provider, the Seller acknowledges that, in addition to the disabling of the functionalities indicated in paragraph 2.4 above, the functionality of promoting and advertising the Seller is also disabled.

2.6.

The Company prevents Transactions with Users of Junior Accounts in the Sales Offers concerning medicinal products, including Products.

2.7.

In relation to the sales of Products, Company shall not provide to the Seller any services other than the services expressly listed in the General Terms and Conditions and the Allegro Terms & Conditions, in particular, it shall not provide financing, security, or advertising services to the Seller, or any intermediation services related to the execution of third-party service agreements.

Section 3. Registering Product sales

3.1.

In order to start selling Products, the Seller must complete the registration procedure referred to in this Section 3. When using a Business Account held by the Seller or during the procedure for setting up a Business Account in accordance with paragraph 2.3. of the Allegro Terms & Conditions, the Seller shall fill in the relevant registration form, in accordance with facts and the legal status and on the basis of the documents held by the Seller confirming the submission to the List at least 7 days earlier. The registration form includes at least the following data:

a. indication of the Seller's entry in the List in the form of a link (hyperlinks);

b. the Seller's statement that it is an entity authorized under applicable laws to sell Products in the form of Internet retail sales of OTC;

c. the Seller's statement that it runs/does not run the business in the form of a Polish Care Facility or as a Czech Veterinary care provider, within the Business Account selling the Products;

d. in the case of submitting a statement on running a Polish Care Facility or running the business as a Czech Veterinary care provider (referred to in sub-paragraph ~~d)~~ (c) above), a declaration of the Seller on their commitment to comply with the applicable regulations governing the operation of Polish Care Facilities, including in particular the Act of 18 December 2003 on Animal Care Facilities in its current wording or providing the business as a Czech Veterinary care provider, including in particular the Act No. 166/1999 Coll., on veterinary care in its current wording;

e. the Seller's statement that it undertakes to comply with the applicable regulations on the advertising and sale of Products, in particular with the relevant provisions of the Regulation and the Polish Pharmaceutical Law Act and the Czech Medicinal Products Act;

f. if the Seller is registered in the List by the competent state authority of the Czech Republic

- the statement that it complies with the rules of good practice for sellers of Selected Veterinary Medicinal Products (CZ), and all obligations of the Seller for the storage, packaging, handling, transport, timeliness of dispatch and delivery, delivery and claims of Selected Veterinary Medicinal Products (CZ), and
- the statement that, upon positive verification of the Seller pursuant to paragraph 3.2 of these General Terms and Conditions, it complies with its obligation to notify the commencement of the sale of the Selected Veterinary Medicinal Products (CZ) under the Allegro system in a timely manner; and
- A declaration that, during certain working hours, the Seller offers information services provided by a competent person.

3.2.

Upon positive verification by Allegro of the data referred to in paragraph 3.1. above, the Seller shall be able to make the Mail Order Sales of Products at Allegro using the Business Account on the terms stipulated in the General Terms and Conditions.

3.3.

After verification by the Company of the completed registration form, the Seller will be able to list Offers.

3.4.

During the use of Allegro, the Seller shall provide the required and true data and information and also make true statements. The Seller should update on an ongoing basis the data in the settings after signing in to the Business Account. The Seller may not remove the data provided in the settings of the Business Account after its Registration.

3.5.

The Registration by the same Seller of an Account other than the Business Account shall be possible on general principles provided for in the Allegro Terms & Conditions. In this case, however, the sales of Products shall be permitted only in the Business Account, and the Seller must ensure that the content of Offers in another Account shall not redirect Users to the Business Account used to sell Products and shall not otherwise refer to business activities carried out in this Account in a manner that violates the applicable laws, i.e., in particular by violating the rules on Product advertising.

3.6.

The Seller may not use their Accounts to perform actions that constitute a violation of the provisions of the General Terms & Conditions or the Allegro Terms & Conditions.

3.7.

The Seller may not share the Business Account used to sell Products with other persons, except with persons duly authorized by the Seller to act on the Seller's behalf.

II. Product Offer

Section 4. Listing a Product Offer

4.1.

Upon positive verification of the Seller referred to in paragraph 3.2. above, Company undertakes to make it possible for the Seller to list the Product Offers in order to carry out Mail Order Sales on terms specified in the General Terms and Conditions.

4.2.

Company may not interfere in the content, appearance, graphic layout, or type of Products listed, except for the cases described in these General Terms and Conditions and the Allegro Terms & Conditions.

4.3.

The Sales Offers listed for the purpose of Mail Order Sales of Products must contain the following elements required by law for the website on which mail order sales of Products is conducted, i.e.:

a. contact details of the competent authority of the European Union Member State in which the Seller has their registered office (in the case of the Seller's registered office located in the Republic of Poland: Główny Inspektorat Weterynarii, ul. Wspólna 30, 00-930 Warszawa, Poland, tel. +48 22 623 17 17, email: wet@wetgiw.gov.pl; in the case of the Seller's registered office in the Czech Republic: the Institute for State Control of Veterinary Biopreparations and Medicinal Products, ul. Hudcova 232/56a, 621 00 Brno-Medlánky, the Czech Republic, mailbox: ra7aipu, tel. +420 541 518 210, e-mail: uskvbl@uskvbl.cz), in the case of another competent authority, contact details will be provided to the same extent, however in such a situation Company should be contacted by sending a message to: weterynaryjneotc@allegro.pl to make individual arrangements);

b. a hyperlink to the website of the Member State of establishment set up in accordance with the relevant provisions of the Regulation on the distance sales of veterinary medicinal products;

c. the common logo established in accordance with the relevant provisions of the Regulation, which must be prominently displayed on each website page that offers distance sales of veterinary medicinal products and include a hyperlink to the retailer's entry on the list of authorized retailers.

The above does not exclude the possibility of other elements required by applicable laws to be included in the Sales Offer.

4.4.

In the Sales Offer, the Seller is responsible for the content they publish.

Section 5. Offers

5.1.

A Sales Offer may contain one or more units of the Product.

5.2.

The sale of Products within the Business Account by an entity other than the Seller is prohibited, with the exception of the situation specified in paragraph 3.7. above.

5.3.

In the Mail Order Sales, the Seller undertakes not to offer Products the trade in which violates applicable laws, in particular:

a. products recalled or suspended;

b. products past their expiry dates;

c. products not legally marketed, inter alia

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- Products without valid registration in the Republic of Poland, in the case of Mail Order Sales by the Seller to the Buyer exclusively in the territory of the Republic of Poland;
- Products without valid registration in Czechia, in the case of Mail Order Sales by the Seller to the Buyer exclusively in the territory of Czechia;
- Products without a valid registration in the Republic of Poland and at the same time without a valid registration in Czechia, if they are sold by the Seller included in the list maintained by the competent state authority of the Republic of Poland to the Buyer in Czechia or if they are sold by the Seller included in the list maintained by the competent state authority of Czechia to the Buyer in the Republic of Poland;

d. non-original Products (the so-called "counterfeit products"), including falsified medicinal products within the meaning of Article 2.38a of the Polish Pharmaceutical Law Act, or within the meaning of Section 5(14) of Czech Medicinal Products Act;

e. products the trading of which infringes third-party rights (in particular copyrights and other intellectual property rights) and the Offer of which may be considered to be infringing good practice;

f. products otherwise concerned, especially

- Products whose defect has been notified to the Seller;
- Products which do not have a marking on the packaging, or which have an illegible marking;
- Products whose storage conditions have not been followed;
- Products for which this is provided for by a decision of the competent authority in a Member State affecting the activities of the Seller.

5.4.

Notwithstanding the provisions of paragraph 5.3., the following may not be offered:

a. narcotic drugs, psychotropic substances, intoxicating substances;

b. products prescribed by physicians;

c. products in opened, tampered with, damaged, or non-original inner or outer packaging;

d. used Products;

e. Products purchased from an entity not licensed for wholesale distribution in case the Seller is registered in the List maintained by the competent authority of the Republic of Poland; Products purchased from an entity other than the manufacturer, if it is a selected medicinal product manufactured by this manufacturer, or from a distributor, in case the Seller is registered in the List maintained by the competent authority of Czechia;

f. pharmaceutical raw materials;

g. medical devices containing software that violates the manufacturer's license, as a test version, freeware, shareware, abandonware;

h. Products without packaging with an inscription in the appropriate language;

i. Products without an accompanying information leaflet in the appropriate language.

5.5.

The Seller may not offer medicinal products as additional free products ("freebies") to Products. The Seller shall also refrain from Mail Order Sales should such sales breach the relevant legislation, in particular the Regulation, the Czech Medicinal Products Act or the Polish Pharmaceutical Act.

5.6.

An Offer shall be listed by filling in the offer listing form available in the Business Account at Allegro, thus specifying all terms of the Transaction.

5.7.

In order to create the Offer description concerning a Product, the Seller shall fill in the offer listing form available on the relevant Allegro page, referred to in paragraph 5.6. above, providing data concerning the ordered Product: name, dosage, pack size, pharmaceutical form, and number of parcels; in case the Seller is registered in the List maintained by the competent authority of Czechia also: the code assigned by the competent state authority, the strength, pharmacotherapeutic group, delivery and claim conditions, the price of the Product and the costs associated with its Mail Order Sales.

5.8

The Sales Offer description should be supplemented with at least one image presenting the offered Product.

5.9.

The Seller shall accept payments from Buyers for Transactions made using the payment methods available at Allegro. The Buyer's payment, depending on their selected payment method, shall be processed under the conditions set forth in Appendix No. 7A or Appendix No. 7B or Appendix No. 7C of the Allegro Terms & Conditions.

5.10.

The Offer presenting the Product should be listed in the „Non-prescription Veterinary Drugs" category.

5.11.

Any matters not provided for in this paragraph are governed by the relevant provisions of Appendix No. 2 to the Allegro Terms & Conditions (Rules on Creating Offer Descriptions).

Section 6. Course of Transaction

6.1.

Upon the acceptance of the Offer terms, the Buyer shall fill in the Order Form on the page of this Offer and confirm their choice. Upon the confirmation of choice, the completed Order Form shall be displayed to the Buyer and sent to the email address assigned to their Account. The Buyer shall acquire the ownership of the Product at the moment of entering into an agreement.

6.2.

The confirmation of entering into an agreement between the Buyer and the Seller in the form of the Order Form shall be sent automatically by email (or alternatively by other electronic communications) and shall be for information purposes only. In the email referred to in the previous sentence, the parties to the agreement shall receive the following data (as currently appearing in their Account settings):

a. the Seller's name, address, and contact number;

b. the Buyer's data: their full name or business name and address, email address and contact number;

c. the recipient's data: their full name or business name and address, the contact phone number — if not the same as for the Buyer;

III. Miscellaneous

1. Headings (titles of particular Sections) herein have been added for convenience only and shall not affect the interpretation of the Allegro Terms & Conditions.

2. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining provisions shall remain in full force and effect.

Appendix No. 15

Appendix No. 15. Allegro Community

This appendix sets out the rules for using the Allegro Community. Any matters not regulated by this Appendix shall be governed by the Terms & Conditions.

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- Section 1. Definitions
- Section 2. Registration
- Section 3. General rules governing the use of the Community service
- Section 4. Users Obligations
- Section 5. Roles and Rights of Company
- Section 6. Intellectual property rights
- Section 7. Liability
- Section 8. Personal data
- Section 9. Final provisions

Section 1. Definitions

All terms used in this Community Terms & Conditions in capital letters shall have the same meaning as given to them in the Terms & Conditions unless expressly stated otherwise in this document.

Community — a separate part of Allegro, designed for submitting ideas, conducting talks and discussions related to the Allegro platform and brand, available at spolecznosc.allegro.pl, and operated by Company.

Community Account — a site within the Community that is made available to a given User after prior registration and logging in, through which the User can submit and present Community Posts visible to other Users and persons who are not logged in. Through the Community Account, Users submit and manage Posts as well as other features related to their participation in the Community.

Materials — texts, images, graphics, audiovisual content, multimedia content, and other content made available or published in the Community, including those constituting works within the meaning of the Copyright and Related Rights Act.

Partner — an entity cooperating with the Company on the basis of an appropriate agreement or MoU.

Post — a message, a post placed by the User in the Community.

Community Terms & Conditions — this document.

User — a User of Allegro, who has registered in the Community and accepted this Community Terms & Conditions.

Section 2. Registration

2.1. Only Users with an Allegro account may register in the Community. If a given User has more than one Allegro account, they can create a separate Community Account for each of them.

2.2. The user registers in the Community using their Allegro login data (login and password). Registration of a Community Account is only possible if the User accepts the Community Terms & Conditions.

2.3. The User's login is visible within the Community for all Users, and may also be available to persons using the Internet and may be indexed by Internet search engines.

2.4 The user may also mark their Account in the Community with one of the graphical symbols (profile picture) made available for this purpose in the Community.

2.5 The User's registration means that the User consents to the use of electronic means of communication for the provision of services by the Company in the Community.

Section 3. General rules governing the use of the Community service

3.1 The purpose of the Community is to exchange knowledge, provide mutual assistance between its members, and conduct discussions related to the Allegro platform.

3.2 The User's use of the Community is free of charge.

3.3. In order to take full advantage of the Community's features, Users are required to log in. After logging in to the Community, a User is entitled, in particular, to:

a. Read Posts added by the Company, Partners, or other Users;

b. Create new threads and add Posts in existing threads;

c. Collect badges related to the User's activity in the Community;

d. Participate in marketing activities, competitions, and promotions conducted by the Company or Partners.

3.4 An unregistered or non-signed-in User may use the Community only to the extent indicated in paragraph 3.3(a).

3.5. Posts placed by the User are non-confidential information, which by their placement become public. In particular, they may be accessible to persons using the Internet and may be indexed by Internet search engines.

3.6. A registered User has the right to stop using the Community at any time by deleting their Community Account. The User requests removal of their Community Account at spolecznosc@allegro.pl. The Community Account shall be deleted within three working days of receiving the User's message. The User acknowledges and agrees that deleting a Community Account results in the irretrievable loss of all data collected within this Community Account, subject to data retention requirements referred to in paragraph 8.8 of the Community Terms & Conditions. Posts placed by a User within the Community remain public even after the deletion of the Community Account, but without their User's login being indicated.

3.7. Suspension or temporary restriction of the functionality of a User's Allegro Account shall not affect their capacity to use the Community service. In the event of termination of the agreement concluded between the User and Company, referred to in Section 15 of the Terms & Conditions, the User shall lose the ability to log into their Community Account at the moment when, in accordance with the Terms & Conditions, the agreement with Company is terminated.

Section 4. Users Obligations

4.1 It is prohibited to add Posts violating applicable laws, moral and social norms, the Allegro Terms & Conditions, and the Community Terms & Conditions, in particular it is prohibited to add Posts and Materials:

a. That are false, misleading or likely to mislead other Users;

b. That may infringe copyright or other intellectual property rights;

c. That violate the rights of third parties;

d. That violate personality rights;

e. That contain personal data of the User or another person;

f. discriminate (on account of sex, race, nationality, language, religion, etc.), incite violence, or contain pornographic content;

g. That are offensive or obscene (including in foreign languages), or contain threats addressed to third parties;

h. That directly attack other Users;

i. are not related to the subject of conversations and discussions held within the Community;

j. contain advice that could result in causing damage or committing an offense;

k. That refer to moderator activities (such content should be sent by email to spolecznosc@allegro.pl);

l. contain addresses of websites or names of competing sites;

m. contain any form of promotion of activities conducted by the User or third parties outside of Allegro;

n. constitute an announcement about own products or services offered;

o. contain advice or guidelines concerning any behavior or omissions of Users, which could result in a violation of the Terms & Conditions or Community Terms & Conditions, or which could potentially help circumvent safeguards used within Allegro and the Community;

p. constituting commercial information or containing commercial information within the meaning of Article 3(w) of Regulation (EU) 2022/2065 of the European Parliament and of the Council of October 19, 2022 on a Single Market For Digital Services and amending Directive 2000/31/EC (Digital Services Act).

4.2 It is also prohibited to:

a. Repeatedly send the same message (spam) or multiple different messages in very short intervals (flooding);

b. Duplicate threads;

c. Propose to buy or sell the Goods outside Allegro;

d. Disseminate or encourage downloading of computer viruses or malware/harmful software;

e. Conduct political, religious, or other agitation.

Section 5. Roles and Rights of Company

5.1. The main role of the Company is to supervise and moderate content posted by Community Users.

5.2. In order to effectively manage the Community, the Company will appoint its employees or other persons to act as moderators, managers, or administrators of the Community. These persons will be identified with an "Allegro Moderator" badge (or similar). The Company shall not be held liable for Posts or other contents published by persons who have not been designated to perform the above-mentioned functions.

5.3 The Company may, among others:

a. Edit or delete (in whole or in part), without prior notice, Posts published in the Community, if they are in conflict with the applicable laws and these Community Terms & Conditions;

b. Block access to the Community to a User who violates these Terms & Conditions;

c. Send — to the User's email address provided during registration — technical, system, and service information concerning the functioning of the Community, which does not constitute commercial information within the meaning of the Act on the provision of services by electronic means (the User has the right to change the way of receiving them at any time in the settings);

d. upload information content concerning own services and products or those offered by Partners.

Section 6. Intellectual property rights

6.1 The rights in the Content shared in the Community, in particular copyright, the name of the Community, its graphic elements, other trade names, software, and database rights, are protected by law.

6.2 The rights in the Materials added by the Company are vested in the Company or the Partners, with the stipulation that — in the situation where the said rights are held by the Partners — the Company presents them in the Community on the basis of relevant agreements concluded with these parties, in particular license agreements or on the basis of applicable law.

6.3 By adding Posts and Materials in the Community, the User agrees to their free publication in the Community.

6.4. The User hereby represents that the Posts and Materials placed by them remain free from any legal defects or claims of third parties and that they have all rights to such Posts and Materials, in particular, property rights or related rights. The User warrants that they have acquired consent to disseminate the image of any and all persons depicted in the Materials posted by them in the Community, and represents that the placement thereof in the Community does not infringe any rights of third parties. Where any of the above representations and warranties prove untrue, the User shall hold Company harmless against any liability and claims arising therefrom.

Section 7. Liability

7.1. The User or Partner shall bear exclusive liability for Posts and Materials placed by them. Company shall not be held liable for the content posted in the Community by Users or Partners.

7.2 The User is responsible for acts or omissions of another entity that the User allows to use their Community Account as for the User's own acts or omissions.

7.3 The Company is not liable, within the limits of applicable law, for:

a. Materials submitted and published by Users or Partners. Posts and Materials placed by Users or Partners do not constitute views or opinions of Company;

b. The manner in which Users use the Community, nor for any consequences resulting therefrom;

c. The content, accuracy, timing of publication, or reliability of the information added in the Community, or for the statements, advice, or opinions expressed by its Users;

d. damage arising from the use of the Community or from the inability to use the Community, if caused by third parties or force majeure. The exemption referred to in the previous sentence also applies to

liability for damage caused by computer viruses, hacking into the Community Account, and Community Account password takeover by third parties, if these events occurred without the fault of Company;

e. technical problems or limitations specific for the computer equipment, terminal equipment, ICT systems, and telecommunications infrastructure used by the User preventing them from using the Community properly.

7.4. The User shall indemnify Company from any liability resulting from using the Community in a way that violates the Allegro Terms & Conditions.

Section 8. Personal data

8.1 Providing personal data by the User is voluntary, however, it may be necessary to use the Community.

8.2 The Company is the controller of Users' personal data in connection with offering the Community service on the Platform, within the meaning of Article 4(7) of the Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, GDPR).

8.3. The Company shall process Users' personal data exclusively for purposes related to the operation of the Community. Company shall also process personal data for statistical and archiving purposes, as well as to be able to handle complaints and to ensure the accountability of the fulfillment of Company duties arising from legal regulations.

8.4. Personal data shall be processed by the Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR.

8.5. Personal data processed by Company shall include login, first and last name, email address, password, IP number.

8.6. Company entrusts Khoros LLC based in San Francisco, USA — an entity responsible for the technical maintenance of the Community — with the processing of the following categories of data of registered Users:

a. login, email address. Data are transferred at the moment of User registration and are necessary for Community Account registration;

b. other voluntarily provided information that is not required to use the Community: first and last name, signature, title, location, private notes.

8.7. Every registered User has the right to access their personal data, as well as the right to request rectification and erasure of their data. To exercise these rights, please send an email to the following address: spolecznosc@allegro.pl.

8.8 Users' personal data in the Community will be processed for a maximum period of 3 years:

a. In the case of dissolution or termination of the agreement with the Company, as referred to in paragraph 15 of the Terms & Conditions — starting from the end of the year in which the agreement with the Company was terminated;

b. In the case of deleting the Community Account — starting from the end of the year in which the Community Account was deleted.

8.9. The User may contact Company, using the email address: iod@allegro.pl, if they have any questions concerning the processing of their personal data by Company.

8.10. The User may lodge a complaint in relation to the processing of their personal data by Company with a supervisory authority, i.e. the President of the Office of Personal Data Protection, ul. Stawki 2, 00-193, Warsaw.

8.11 Personal data provided by Users in designated areas are processed by the Company in accordance with the applicable provisions of law and the privacy policy provided in Appendix No. 5 to the Allegro Terms & Conditions available at: https://allegro.pl/regulamin/pl/zalacznik-5.

Section 9. Final provisions

9.1. Any comments, reviews, or questions concerning the Community should be sent by email to spolecznosc@allegro.pl or in writing to the following address: Allegro sp. z o.o. ul. Wierzbięcice 1B, 61-569 Poznań.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 16

Appendix No. 16 General Terms & Conditions of Delivery Service

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Section 1. Definitions (Allegro.pl)

1. These General Terms & Conditions of Delivery Service (hereinafter referred to as the „General Terms & Conditions”) lay down the principles and conditions on which the Company provides an intermediation service concerning the movement of Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Addressee — the Buyer, Seller, or other indicated recipient of the Goods

Carrier — a third party providing any Delivery Services to the Company, Seller or Buyer, in particular, services that involve pick-up, moving, sorting, or delivering Parcels between the Seller or the Buyer and the Addressee, including the Services, Additional Services or Goods Return Services.

The Carriers providing Services and Additional Services are:

a. DPD Polska sp. z o.o., a limited liability company with its registered office in Warsaw, at ul. Mineralna 15, 02-274 Warsaw, entered into the register of entrepreneurs of the District Court for the Capital City of Warsaw in Warsaw, the 13th Commercial Division of the National Court Register under the number KRS 0000028368, Tax Identification Number: NIP 526-020-41-10, share capital: PLN 228,604,000, an entity providing Services within the following delivery methods: Allegro DPD Courier Service and Allegro DPD Courier Service payment on delivery, Allegro DPD Pickup Payment on Delivery, Allegro DPD Pickup, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service,

Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier Service, Allegro DPD Hungary Courier Service, Allegro DPD Pickup Hungary; Allegro DPD Parcel Lockers Hungary, Allegro DPD Italy Courier Service

b. Poczta Polska S.A. with its registered office in Warsaw, at ul. Rodziny Hiszpańskich 8, 00- 940 Warsaw, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for Warsaw, 13th Commercial Division of the National Court Register under KRS number: 0000334972; Tax Identification Number. [NIP]: 525-000-73-13; Company ID No. [REGON]: 010684960; with the share capital of PLN 774,140,000; the entity providing the Services using the following delivery methods: Allegro registered mail, Allegro Pocztex Courier, Allegro Pocztex Courier payment on delivery, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point payment on delivery, Allegro Pocztex self-service parcel machine Allegro MiniParcel;

c. InPost Sp. z o.o. with its registered office in Krakow at ul. Wielicka 28, 30-552 Krakow, entered into the Register of Entrepreneurs maintained by the District Court for Kraków – Śródmieście in Krakow, 11th Commercial Division of the National Court Register under KRS number 0000543759, taxpayer's identification number (NIP): 679-310-80-59, company statistical number (REGON): 360781085; the entity providing the Services using the following delivery methods: Allegro Paczkomaty InPost (this delivery method as part of the aforementioned Service provided on the basis of the Delivery Service is available only as part of the Allegro Smart! Service);

d. DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, ul. Osmańska 2, 02-823, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS pod nr 631916, NIP: 9512417713, REGON: 365170883 with the share capital of: PLN 21.479.000, the entity providing the Services using the following delivery options: Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Pickup Hungary, Allegro DHL Parcel Lockers Hungary, Allegro DHL Courier Italy;

e. Packeta Poland Sp. z o. o. with its registered office in Warsaw, ul. Postępu 14, 02-676 Warszawa, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS 0000575023, NIP 8831858623, REGON 36249788500000 (in Czechia as Zásilkovna); the party providing Services with the following delivery options: Allegro Shipping from Poland to Czechia – Pick-up Point Packeta; Allegro Shipping from Poland to Czechia – self-service parcel machine Packeta, Allegro Shipping from Poland to Slovakia – Pick-up Point Packeta; Allegro Shipping from Poland to Slovakia – self-service parcel machine Packeta, Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers;

f. Direct Parcel Distribution CZ s.r.o. with its registered office at: Modletice 135, 251 01 Říčany u Prahy; ICO: 61329266, the party providing Services in the delivery options: Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

g. Direct Parcel Distribution SK s.r.o. with its registered office at the following address: Pri Letisku 5, 82104 Bratislava; ICO: 35834498, the party providing Services in the delivery options: Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

h. DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

i. Rohlig Suus Logistics spółka akcyjna with its registered office in Warsaw, address: ul. Równoległa 4A, 02-235 Warsaw, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw — 14th Commercial Division of the National Court Register, under KRS number 0000328793, NiP (Tax Identification Number) 1230993241, REGON (National Business Registry Number) 015490202; the party providing Services in the delivery options: Allegro XL SUUS Logistics, Allegro XL SUUS Logistics payment on delivery;

j. the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

The Carriers providing the Goods Return Service are:

- InPost Sp. z o.o. with its registered office in Krakow at ul. Wielicka 28, 30-552 Krakow, entered into the Register of Entrepreneurs maintained by the District Court for Kraków – Śródmieście in Krakow, 11th Commercial Division of the National Court Register under KRS number 0000543759, taxpayer's identification number (NIP): 679-310-80-59, company statistical number (REGON): 360781085; the entity providing the Services using the following delivery methods: Allegro Paczkomaty InPost.

- DPD Polska sp. z o.o. with its registered office in Warsaw, address: ul. Mineralna 15, 02-274 Warszawa, entered in the Register of Entrepreneurs at the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, under the KRS number: 0000028368, NIP (Tax Identification Number): 526-020-41-10, share capital: PLN 228,604,000.00, the party providing Services in the delivery option: DPD Courier (return pickup service)

- Rohlig Suus Logistics spółka akcyjna with its registered office in Warsaw, address: ul. Równoległa 4A, 02-235 Warsaw, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw — 14th Commercial Division of the National Court Register, under KRS number 0000328793, NiP (Tax Identification Number) 1230993241, REGON (National Business Registry Number) 015490202; the party providing

Services in the delivery option: Allegro XL SUUS Logistics, Allegro XL SUUS Logistics payment on delivery.

Label — the Parcel identification provided to the Seller by the Carrier to be affixed on the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions, generally applicable laws, or agreements concluded directly between the Carrier and the Seller

Return Label — the Parcel identification in the Goods Return Service affixed by the Carrier: DPD Courier (return pick-up service), affixed on the Parcel at pick-up by that Carrier in a visible manner, in accordance with the Carrier's Terms & Conditions and generally applicable laws

Return Form — a form available under „My Purchases", dedicated to Buyers who exercise their right to withdraw from the agreement under the Consumer Rights Act or their right to complain. The form is available for the period indicated by the Seller within the Offer description under: Returns;

SwA Functionality — the Platform's functionality called „Ship with Allegro" with which the Company enables the Seller to manage the process of shipping Goods to the Addressee after the Goods have been sold on the Platform, which includes dispatching the Parcel and ordering its movement or delivery to the Addressee;

Returns Code — the Parcel identification made available to the Buyer in the Goods Return Service by the Carrier, InPost sp. z o.o., to be affixed on the Parcel in a visible manner, in accordance with that Carrier's Terms & Conditions and generally applicable laws

Buyer — a User who has purchased Goods from a Seller in the Offers;

Payment Operator — jointly or individually any of the entities providing payment services described in the Allegro Terms & Conditions or appendixes to the Allegro Terms & Conditions;

Dashboard — the dashboard available to Sellers on the Platform page dedicated to the SwA Functionality;

Platform or **Service** Platform — an open e-commerce marketplace available in the https://allegro.pl/ domain and operated by the Company,

Postal Law — the Act of November 23, 2012 (Journal of Laws of 2020, Item 1041, as amended), together with relevant implementing acts

Transport Law — the Act of November 15, 1984 (Journal of Laws of 2020, Item 8, as amended), together with relevant implementing acts

Parcel — a mailpiece within the meaning of the Postal Law, or cargo within the meaning of the Transport Law, containing Goods, and being the subject of the Delivery Service

Onerous Parcel — a Parcel prepared in violation of the Allegro Terms & Conditions, Carrier's Terms & Conditions, or agreement concluded directly between the Carrier and the Seller, in particular containing

prohibited goods under the Allegro Terms & Conditions, Carrier's Terms & Conditions, agreement concluded directly between the Carrier and the Seller, or applicable provisions of the Transport Law or the Postal Law, as well as the relevant provisions issued by the Universal Postal Union (depending on whether the Service constitutes a postal (courier) service or a transport service under applicable law); as well as a Parcel incorrectly packed in light of terms and conditions, agreements, and legal acts indicated above; which has led to the Carrier charging the Company with additional costs, fees, or penalties related to the Carrier's provision of the Service or Additional Services in respect of this Parcel, and in particular in connection with the pick-up, movement, sorting, delivery, or return of this Parcel

Terms & Conditions — these Terms & Conditions setting forth the rules for provision of the Delivery Service by the Company

Allegro Terms & Conditions — the Terms & Conditions for using the Platform, available at https://allegro.pl/regulamin/pl

Carrier's Terms & Conditions — valid documents governing the rules on which the Carrier provides the Services, i.e.

Terms of Service in Domestic Trade of DPD Polska sp. z o.o., Terms of Service in International Trade, Detailed Terms of Service available at: https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

Pocztex Service Terms and Conditions (Terms and Conditions of the provision of the Pocztex service in Poland and Appendix to the Terms and Conditions) available at Zasady-swiadczenia-uslugi-Allegro-Pocztex-w-obrocie-krajowym-obowiazujacych-od-18-sierpnia-2026.pdf

Rules for the performance and use of the non-public Postal Service under the trade name eCommerce Company Shipment available at https://allegro.pl/regulaminy/zasadywykonywania-i-korzystania-z-uslugi-pocztowej-niepowszechnej-pod-nazwa-handlowaprzesylka-firmowa-ecommerce-vKYv9Bb1xi4

Terms & Conditions of the Allegro Paczkomaty 24/7 InPost Service available athttps://inpost.pl/regulaminy

Terms & Conditions for the Provision of Domestic Transport and Postal Services of DHL Parcel Polska Sp. z o.o.: available at https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-polska-regulamin-swiadczenia-krajowych-uslug.pdf

General Conditions of Carriage DHL eCS Europe: https://www.dhl.com/content/dam/dhl/local/pl/dhl-ecommerce/documents/pdf/pl-ecommerce-europe-ogolne-warunki-przewozu.pdf

Terms & Conditions for the Provision of Goods Transport Services by Packeta available at: https://www.packeta.pl/dokumenty-dla-klientow

General Terms and Conditions of Direct Parcel Distribution CZ s.r.o. available at https://www.dpd.com/cz/cs/vseobecne-obchodni-podminky

General terms of service of Direct Parcel Distribution SK s.r.o.: https://www.dpd.com/sk/sk/vop/

General Terms & Conditions of DPD Hungary Kft.:

https://www.dpd.com/hu/en/hu-gtc/

Rohlig Suus Logistics S.A.'s General Freight Forwarding Terms & Conditions, with the stipulation that any provisions excluding or limiting the Carrier's liability under rules applicable to the freight forwarding agreement will not apply. In performing the Services, the Carrier assumes liability in accordance with the rules applicable to a contractual carrier.

https://suus.com/pl/strefa-wiedzy/dokumenty#1448

Seller — a User who has registered a Business Account, sells Goods in their Offers, and uses the Services

Service — a service provided by the Carrier for the Company, whereby Goods are moved between the Seller and the Recipient, in accordance with the General Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Services are presented by the Company as part of the Service Platform under the following names: Allegro DPD Courier Service; Allegro DPD Courier Service payment on delivery; Allegro DPD Pick-up Point, Allegro Pocztex Courier, Allegro Pocztex Courier payment on delivery, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point payment on delivery, Allegro Pocztex self-service parcel machine, Allegro registered mail, Allegro Paczkomaty InPost, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, Allegro DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service, Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier Service, Allegro DPD Hungary Courier Service, Allegro DPD Pickup Hungary, Allegro DPD Parcel Lockers Hungary, Allegro DPD Italy Courier Service**,** Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy, Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point; Allegro Dispatch from Poland to Czechia – Packeta Parcel Locker, Allegro Dispatch from Poland to Slovakia – Pick-up Point Packeta; Allegro Dispatch from Poland to Slovakia – Packeta Parcel Locker; Allegro

Dispatch from Poland to Hungary – Pick-up Point Packeta; Allegro Dispatch from Poland to Hungary – Packeta Parcel Locker; Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Pickup Hungary, Allegro DHL Parcel Lockers Hungary, Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

Delivery Service — an intermediary service in the movement of Goods, provided by the Company to Sellers or Buyers under the Allegro Terms & Conditions for a fee, whereby Goods may be moved between the Seller and the Addressee, and in the case of the Goods Return Service — between the Buyer and the Seller, without the need to incur any additional payments on that account, as provided for in the Carrier's Terms & Conditions; the service includes, in particular:

- Placing an order with the Carrier for the provision of a Service, Goods Return Service, or Additional Services in accordance with the Allegro Terms & Conditions, and also in line with the Carrier's Terms & Conditions, the Postal Law, or the Transport Law, as per the instruction of the Seller;
- Providing the SwA Functionality to Sellers;
- Providing a functionality whereby the Carrier is able to classify a given parcel as a Parcel based on the Label or the Returns Code;
- Intermediation between the Addressee and the Seller in case of the Parcel's return, depending on the Users' choice — via the Carrier (if the Transaction is covered by the Allegro Smart! Service);
- Notifying the Addressee that the Parcel was delivered to the Carrier;
- Parcel Tracking Service.

The Delivery Service provided to Sellers using the SwA Functionality who have agreements concluded directly with Carriers may only include certain services described above. In particular, it may include ensuring the Sellers are able to dispatch the Parcel to be moved or delivered by the Carrier with whom the Seller has entered into a separate agreement

Additional Services — services provided by the Carrier for the Company or the Seller or the Buyer against a fee, that are supplementary to the Service and that are directly related to the Service. The scope and the prices of Additional Services are set out in Appendix No. 4 of the Allegro Terms & Conditions;

Oversized Services — Additional Services provided for a fee by the Carrier providing carriage services to the Seller or Buyer, which are supplementary to the Services and directly related to them. Such services may include: Carry-in of the Goods, placing the Goods in the specified location, assembly of the Goods, disassembly of the Goods, connecting the Goods to the systems, carry-out of the Goods, removing the remaining packaging. Oversized Services may be combined into service packages. The availability of Oversized Services (also in the form of packages) is decided by the Seller in a given offer.

Parcel Tracking Service — a service that allows for tracking the process of Goods movement by the Carrier in relation to the performance of the Service or the Goods Return Service, from the moment they are dispatched until delivery; the service is provided directly on the Platform.

Returns Service — a paid service provided by the Carrier for the Company, whereby Merchandise is moved between the Buyer and the Seller, in accordance with the Allegro Terms & Conditions, subject to the Carrier's Terms & Conditions, as applicable, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Company presents the Returns Service as part of the Service Platform under: Allegro Paczkomaty InPost, DPD Courier (return pickup service), or Allegro XL SUUS Logistics. The Returns Service is dedicated to Buyers who have registered a Standard Account on the Platform. The prices and the manner of settlement of Returns Services are set out in Appendix No. 4 of the Allegro Terms & Conditions.

3. In the event of any conflict between the definitions used in the Allegro Terms & Conditions and the definitions used in the General Terms & Conditions, the definitions given in the General Terms & Conditions shall prevail.

Section 2. Terms and Conditions of Delivery Service (Allegro.pl)

1. As part of the Service Platform, the Company provides the Delivery Service, whereby it commissions the Carrier to provide Services, Returns Services, and Additional Services in its own name and for the benefit of the Seller or the Buyer. The Services, Returns Services, and Additional Services are ordered once the Seller or the Buyer has selected the Carrier and specified the Goods that are to be put in the Parcel. The Seller using the 'SwA' Functionality may select a Carrier cooperating with the Company or in specific cases a Carrier with whom the Seller has entered into a separate agreement and whom the Seller selected in the process of setting up the service Dashboard.

2. The fees for the Delivery Service shall be calculated according to the rates and on terms and conditions set out in appendix No. 4 to Allegro Terms & Conditions. All fees and other payments related to the services provided by the Carrier to the Seller under agreements concluded directly between the Carrier and the Seller (or related to the provision of such services) shall be paid by the Seller to the Carrier directly.

3. In order to use the Delivery Service, the Seller who does not use the 'SwA' Functionality is required to fulfill all of the following conditions:

a. provide the correct name of the Service and Additional Services in the Offer,

b. have access to a dedicated sender program of a particular Carrier ('Elektroniczny Nadawca' in the case of the Carrier: Poczta Polska S.A., DPD Online in the case of the Carrier: DPD Polska sp. z o.o.),

c. confirm with the Carrier, while posting a Parcel, that the Seller uses the Service by providing the Carrier (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) while ordering Parcels.

Performing the activities referred to in sub-paragraphs (a)-(c) means commissioning the Company with the provision of the Delivery Service without using the SwA Functionality.

4. In order to use the 'SwA' Functionality (including the Delivery Service using the 'SwA' Functionality), the Seller is obliged to enter the 'SwA' Functionality page on the Service Platform and then correctly set up the service Dashboard and to maintain its correct set-up for the period of using the 'SwA' Functionality.

5. The use by the Seller of the Services provided by the Carrier: DHL Parcel Polska Sp. z o.o. and Rohlig Suus Logistics spółka akcyjna shall be possible only as part of the Delivery Service provided using the 'SwA' Functionality.

6. The Seller may use the Services provided by the Carrier, Direct Parcel Distribution CZ s.r.o., only if they use the Delivery Service with the SwA Functionality.

7. The Seller may use the Services provided by the Carrier, Direct Parcel Distribution SK s.r.o., only if they use the Delivery Service with the SwA Functionality.

8. The Seller may use the Services provided by the Carrier, DPD Hungary Kft, only if they use the Delivery Service with the SwA Functionality.

9. The Services, Returns Services and Additional Services are provided pursuant to the agreement between the Company and a given Carrier, where under the Company — depending on the type of Parcel — is the consignor (the sender) within the meaning of the Postal Law or the principal within the meaning of Article 734 of the Civil Code (Journal of Laws of 2019, item 1145, as amended), once the Carrier has received a confirmation from the Company that a given Service is provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

10. The Services provided as part of the delivery options: Allegro DPD Courier Service payment on delivery and Allegro DPD Pickup payment on delivery, Allegro Pocztex Courier payment on delivery, Allegro Pocztex Pick-up Point payment on delivery shall be provided in accordance with, inter alia, the Allegro Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

11. Parcels shall be picked up, moved, sorted, and delivered in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

12. Collections of funds from Recipients for the Services provided as part of the delivery options: Allegro DPD Courier Service payment on delivery and Allegro DPD Pickup payment on delivery, Allegro DPD Courier Poland payment on delivery, Allegro Pocztex Courier payment on delivery, Allegro Pocztex Pick-up Point payment on delivery, Allegro XL SUUS Logistics payment on delivery, shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms and Conditions.

13. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service without the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier payment on delivery shall be made by the Carrier to the Seller's bank account indicated by the Seller to the Carrier and shall be made in accordance with the Carrier's Terms & Conditions;

b. for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier payment on delivery and Allegro DPD Pickup payment on delivery, Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery, Allegro XL SUUS Logistics payment on delivery shall be made by the Company via the Payment Operator, to payment account accessible to the Seller and indicated by the Seller on the Account, within 2 business days from Allegro receiving the status confirming delivery of the Parcel, and shall be made in accordance with the Carrier's Terms & Conditions;

c. for the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Poland payment on delivery, and Allegro XL SUUS Logistics payment on delivery is made by the Company through the Payment Operator, within 2 business days from Allegro receiving the status confirming delivery of the Parcel, and it is made in accordance with the Carrier's Terms & Conditions.

14. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier payment on delivery, Allegro DPD Pickup Point payment on delivery, Allegro DPD Courier Poland Payment on Delivery , Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery, Allegro XL SUUS Logistics payment on delivery shall be made exclusively in the Polish currency, to the settlement tool maintained by the Payment Operator.

14a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier payment on delivery and Allegro DPD Pickup Point payment on delivery, Allegro Pocztex Courier payment on delivery, and Allegro Pocztex Pick-up Point payment on delivery, Allegro XL SUUS Logistics payment on delivery shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

15. The Company is not a carrier within the meaning of the Transport Law (Journal of Laws of 2020, item 8, as amended) and the Civil Code Act (Journal of Laws of 2019, item 1145, as amended).

16. Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller or the Buyer using the Returns Service shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.pl)

1. The Seller and the Buyer are required to pay the fees related to the provision of the Delivery Service in accordance with the price list set out in Appendix No. 4 to Allegro Terms & Conditions within deadlines provided therein.

2. The Seller and the Buyer are required to:

a. comply with the General Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law);

b. put Goods in the Parcels that are compliant with the General Terms & Conditions, the Carrier's Terms & Conditions, agreements concluded directly between the Carrier and the Seller and the provisions of the Transport Law or Postal Law or the applicable regulations issued by the Universal Postal Union (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law);

c. release the Parcels at a place communicated to the Carrier by the Seller;

d. print the Label or the Return Code and put it on the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

e. pack the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions or agreements concluded directly between the Carrier and the Seller, so that it may be properly picked up, moved, sorted, and delivered by the Carrier;

f. use the 'SwA' Functionality as per its intended purpose, within the available features, and not to use the 'SwA' Functionality to post, move, sort, or deliver parcels containing goods, services, or rights sold outside the Platform;

g. provide correct data for the purpose of using or in connection with the use of the Delivery Service, the Services, the Returns Services, the Additional Services or the 'SwA' Functionality (including the correct of the payment account accessible to the Seller);

h. indicate the Seller's bank account maintained in PLN by a bank established at the territory of the Republic of Poland for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the "SwA" Functionality as part of the delivery options: Allegro DPD Courier payment on delivery and Allegro DPD Pickup Point payment on delivery;

i. comply with other rules of the provision of the Delivery Service, Services and Returns Services as envisaged in the General Terms & Conditions and in the Carrier's Terms & Conditions.

3. The Seller is fully liable to the Company for any damage caused to the Company or the Carrier in connection with the posting, pick-up, moving, sorting, or delivery of an Onerous Parcel. In particular, the Seller is required to reimburse the Company for all costs, fees, or penalties imposed on the Company by the Carrier due to the performance by the Carrier of actions related to an Onerous Parcel.

4. The Seller acknowledges that the Carrier has the right to decline to provide the Service if the Carrier finds that a Parcel posted as part of the Delivery Service is an Onerous Parcel.

5. The Seller acknowledges that in the case when it becomes evident that a Parcel is an Onerous Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of a Service or Additional Services and alert the Company. In such a case, the Company shall call on the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or provision of the Service or Additional Service, particularly by packing the Onerous Parcel in the proper manner or securing it at its own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Onerous Parcel from the Carrier at its own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost of the Parcel's pick up and to remedy the damage, if any, caused to the Company by that Parcel or in relation to it.

6. Where it is impossible for the Delivery Service, the Service, or Additional Services to be performed through the fault of the Seller, the Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation corresponding to the value of the Delivery Service, the Service or Additional Services specified in Appendix No. 4 to Allegro Terms & Conditions.

7. Upon entering the 'SwA' Functionality page on the Service Platform by the Seller, all Seller's orders regarding the Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Service Platform and displayed on this page.

Section 4. Rights and obligations of Sellers and Buyers using the Oversized Service (Allegro.pl)

1. The Seller will ensure that a Buyer selecting the Oversized Service will enable the service to be performed safely and efficiently at the agreed time and location, in particular by:

a. Allowing the Carrier's vehicle access to the delivery address (including, where applicable, entry onto the property, into the courtyard, or into a restricted-traffic zone);

b. Providing a clear access route (doors, corridors, stairwells, elevators) of sufficient dimensions and load-bearing capacity to allow the Shipment to be moved to its destination without risk of damage to the Goods or the building infrastructure;

c. Removing obstacles from the access route and preparing the surface or location where the Carrier is to perform the Oversized Service;

d. Preparing a functional, reliable installation that complies with applicable technical standards (including electrical and water and sewage systems) to which the Goods covered by the Oversized Services are to be connected, excluding any work to be performed by the Carrier.

2. In addition, the Buyer is required to:

a. Cooperate on an ongoing basis with the personnel performing the Oversized Service (which includes indicating the installation location and the location for storing packaging waste);

b. Ensure safe conditions for the performance of the service, which includes securing and isolating pets for the duration of the work;

c. Jointly inspect the work performed for their correctness and report any objections in the inspection report, and sign the document;

d. Consent to the taking of photographs of the Goods and the premises before and after the work, for the purpose of documenting the condition of the property and the Goods and verifying the quality of the service performed.

3. The Seller acknowledges and accepts that the Carrier has the right to refuse to commence the Oversized Service or to discontinue it during the implementation if:

a. Conditions at the delivery location or along the access route pose a direct risk to the health or life of the Carrier's employees or a risk of damage to the Goods or the building infrastructure;

b. The size of the Shipment in relation to the building infrastructure makes it impossible to perform the Oversized Service for the Goods, unless the scope of the relevant service expressly provides otherwise;

c. The condition of the Buyer's installations poses a safety risk or prevents the Goods from being properly connected in accordance with the manufacturer's instructions;

d. The Buyer (or a person authorized by the Buyer) is absent during the agreed time window or has failed to provide the required conditions which the Seller was required to inform the Buyer of, pursuant to paragraph 1 above.

4. If, in a given Offer, the Buyer has selected a delivery time window, the service will be deemed to have been performed on time if, during the selected delivery time window, the Goods have been brought by the Carrier to the specified address. The time required to perform Oversized Services will not be taken into account.

5. If, for reasons attributable to the Carrier, any of the services included in the Oversized Services package are not performed, the User will be entitled to a partial refund of the Package price corresponding to the value of the non-performed service.

Section 5. The Processing of personal data in connection with the provision of the Delivery Service (Allegro.pl)

1. The Company is the personal data controller for the Sellers and Buyers with regard to the offering of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) („GDPR").

2. Personal data shall be processed by the Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of personal data by the Company is Article 6(1)(b) of the GDPR, i.e. the processing is necessary to perform the contract between the Seller and the Company or the Buyer and the Company concerning services provided by the Company on the Platform, including the Delivery Service.

3. Full and detailed information on the purposes and legal grounds for processing the Sellers' and Buyers' personal data can be found in the Privacy Protection Policy, which constitutes Appendix no. 5 to the Allegro Terms & Conditions.

4. The Seller and the Buyer contact the Company using the email address: iod@allegro.pl, in the case of any questions concerning the processing of their personal data by the Company or if they wish to exercise their rights on the protection of their personal data.

5.The personal data shall be processed by the Company for the purposes of providing the Delivery Service, handling complaints, keeping accounts, developing statistics and performing analyses, establishing, exercising, or defending legal claims, and ensuring accountability for the personal data processed.

6. The personal data processed by the Company shall include the data relevant for a given type of the Account on the Service Platform such as the login, userID, SellerID, BuyerID, last names and names, the address of residence or stay, Tax Identification Number, contact number, email address, the address for the delivery and return of Goods, parcel pickup address or addresses, the delivery status, the parcel collection code and the payment account number as well as the number of a consignment note (tracking number) if the Carrier provides such number.

7. The Carrier is also a personal data controller in respect of the personal data of the Sellers, within the scope related to the provision of the Services, including the Delivery Services and the Returns Services, or Additional Services by the Carrier. The detailed principles pertaining to the processing of the personal data by the Carrier are described in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier;

b. the Carrier — at the Sellers' and Buyers' request — to refer the correspondence regarding the services provided by the Carrier;

c. the Carrier in order to collect funds from the Recipient and transfer the collected funds for the Service provided based on the Delivery Service using the 'SwA' Functionality;

d. the entities authorized to receive such data under applicable provisions of law, including appropriate judicial authorities;

e. Payment Operators (PayU/P24)to create a payment.

9. The Seller who does not use the 'SwA' Functionality shall share the personal data of the Recipients to the Company in order to provide the Delivery Service. The Company shall process the aforementioned data in accordance with applicable law, in particular, with the GDPR.

10. The Seller using the 'SwA' Functionality, in order to provide the Delivery Service, shall entrust the Company with the processing of personal data of the Recipients in accordance with paragraph 5 of the General Terms & Conditions.

11. Relevant provisions of Appendix 5 of the Allegro Terms & Conditions (Privacy Protection Policy) shall apply to the matters not governed by this article.

Section 6. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality (Allegro.pl)

1. The Seller hereby represents that is the controller of the Recipients' personal data.

2. At the moment of entering the 'SwA' Functionality page on the Service Platform, the Seller shall entrust the Company, under the General Terms & Conditions, with the processing of the following personal data of Recipients in order to provide the Delivery Service to the Seller using the 'SwA' Functionality:

a. first name;

b. last name;

c. parcel delivery address;

d. contact number;

e. email address.

3. The Company may perform on the Recipients' personal data any operations necessary to achieve the purpose described above, including may share these personal data to Carriers as part of the Delivery Service (in particular, in connection with the provision of the Service or any Additional Services and for its provision).

4. The Seller hereby agrees that the Company may entrust the processing of Recipients' personal data to another (subsequent) processor ('sub-processing'). The Company, by way of a written agreement, shall impose on the sub-processor the obligations regarding the processing of Recipients' personal data not lesser than those incumbent upon the Company.

5. The Company shall inform the Seller about any intended changes related to the addition or replacement of other processors of Recipients' personal data. If the Seller has grounds to object to the engagement of other processors, they may present to the Company the reasons for the objection. If the Seller objects to the engagement of other processors of Recipients' personal data, it should opt out of the 'SwA' Functionality (should resign from using the 'SwA' Functionality).

6. The Company shall process Recipients' personal data in accordance with applicable law, in particular, with the GDPR.

7. The Company shall:

a. process Recipients' personal data only on documented instructions from the Seller (in line with Article 28(3)(a) of the GDPR), and such instructions shall be understood by the Company and the Seller as the entrusting of the processing of personal data by the Seller pursuant to the General Terms & Conditions;

b. ensure that persons authorized to process the Recipients' personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. applying the pseudonymization and encryption of Recipients' personal data;

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. ensuring the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident;

iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR.

8. The Company, insofar as this is possible (taking into account the nature of personal data processing), shall assist the Seller by appropriate technical and organizational measures in the fulfillment of its obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company hereby represents that, taking into account the nature of processing and the information available to the Company, it shall assist the Seller in the fulfillment of its obligations to ensure the security of personal data referred to in Articles 32–36 of the GDPR.

10. In the event of any breach of Recipients' personal data within the meaning of Article 4(12) of the GDPR, the Company, without any undue delay, shall send a notice to the controller containing at least the elements referred to in Article 33(3) of the GDPR.

11. Exercising the right to perform an audit (including inspection), the Seller may request the Company to provide information regarding the processing of Recipients' personal data by the Company, sending the request to the email address: iod@allegro.pl. Upon the receipt of the request, the Company shall respond to it (including provide the requested information) within 30 (thirty) days of the request receipt.

12. The Company shall provide the Seller with any information necessary to demonstrate compliance with the obligations referred to in Article 28 of the GDPR.

13. The processing of Recipients' personal data shall be entrusted for the period of using the 'SwA' Functionality by the Seller. Upon opting out of the 'SwA' Functionality (resignation from using the 'SwA' Functionality) by the Seller, the Company shall delete Recipients' personal data as soon as possible, unless the Company is required under applicable laws to further storage of these data.

Section 7. Complaints concerning the Delivery Service, as well as Services, Returns Services and Additional Services (Allegro.pl)

1. The Seller may lodge a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by the Company at all, or is provided improperly, in violation of these General Terms & Conditions. The Seller may also lodge a complaint regarding the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as a complaint if the 'SwA' Functionality functions improperly or the fees for the Service and Additional Services paid by the Seller to the Company are incorrectly charged.

2. Any complaints relating to the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, and incorrect charge of fees for the Services and Additional Services shall be dealt with by the Company within 30 (thirty) days of filing a complaint by the Seller.

3. Complaints regarding the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, or charge of fees for the Services and Additional Services may be lodged by letter sent to Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

4. The Seller may contact the Company with regard to the Delivery Service as follows:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. The Seller's complaints concerning the manner of the provision by the Carrier of the Service, Additional Services or other service shall be addressed directly to the Carrier by the Seller, with the stipulation that, with respect to the Services and Additional Services provided by the Carrier — Rohlig Suus Logistics S.A., all complaints should be submitted by the Seller or Buyer exclusively to the Company via the dedicated contact form available through the Platform.

6. Complaints concerning the manner of the provision by the Carrier of the Services, Additional Services or other services shall be reviewed by the Carrier according to the rules set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller, respectively, with the stipulation that, with respect to the Services and Additional Services provided by Rohlig Suus Logistics S.A., any Provisions of such Carrier's general terms, price lists, contract templates, or Terms & Conditions that exclude or limit the Carrier's liability under the rules applicable to the freight forwarding agreement will not apply to the Services provided through the Platform.

7. The Seller acknowledges that the Services are provided directly by the Service Providers who consider complaints submitted directly to the Providers and based on the Carriers' Terms & Conditions and applicable laws.

8. Considering the wording of paragraphs (5) and (7) above, the Company, to allow the Sellers to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Carrier, grants the power of attorney to the Sellers to take actual and legal actions related to representing the Company in complaints related to the Services or Additional Services provided by the Carrier as part of the Delivery Service. The power of attorney referred to in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account. The provisions concerning the granting of a power of attorney will not apply to the Services and Additional Services provided by the Carrier — Rohlig Suus Logistics S.A., in respect of which the complaint process is handled exclusively by the Company.

9. Complaints regarding the use of the Returns Services, is lodged by the Buyer directly to the Company using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=2c798b65-a629-4d86-8fde-ab93de1c4166

10. In the case of complaints concerning the Services and Additional Services provided by Rohlig Suus Logistics S.A., once the Company has accepted the complaint, any compensation or reimbursement due will be paid directly by the Company to the Seller or Buyer.

Section 8. End of Delivery Service provision. Opting out of the ‘SwA’ Functionality (Allegro.pl)

1. In the case of a violation of these General Terms & Conditions or the Allegro Terms & Conditions, including, in particular, in case the Seller takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist of the falsification of data as part of the Allegro Smart! Service, the Company shall have the right to discontinue the provision of Delivery Service for the Seller.

2. If the Seller commits a flagrant violation, as referred to in item 1 above, the Company may suspend the Seller’s Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the ‘SwA’ Functionality (resign from using the ‘SwA’ Functionality) by making appropriate changes in the Account set-up.

Section 9. Withdrawal from Agreement (Allegro.pl)

1. A Buyer who is a consumer may withdraw from the agreement for the purchase of the Goods Return Service without giving any reason within 14 days from the date of its conclusion. The terms of withdrawal from the agreement, including the withdrawal form template that the Buyer can use, are provided in the Notes of Guidance attached as Appendix No. 1 to the Allegro Terms & Conditions.

2. Upon effective withdrawal from the agreement, the Company shall, without undue delay (no later than within 14 days of the receipt of the withdrawal form), return the amount due to the Buyer, having regard for the payment option selected by the Buyer for the Returns Service, except in cases where: the Parcel has been transferred to the Carrier, or the service has been otherwise commenced, or the Carrier has fully performed the Returns Service.

Section 10. Final provisions (Allegro.pl)

1. The Company reserves the right to modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these General Terms & Conditions are used for convenience only and shall not affect the interpretation of these General Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these General Terms & Conditions.

Appendix No. 1: Notes of Guidance on Withdrawal from the Agreement, and the Withdrawal Template

Within 14 days of the conclusion of the agreement with the Company for the purchase of the Goods Return Service, you may withdraw from it without giving any reason.

To do this, please inform us about your decision using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=2c798b65-a629-4d86-8fde-ab93de1c4166

You can use the withdrawal template below.

WITHDRAWAL TEMPLATE (complete and return this form only if you wish to withdraw from the agreement) to: Allegro sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań, or by using the contact form available at: _____.

Declaration: I, ..., hereby give notice that I withdraw from my agreement for the provision of the Returns Service. Date of the agreement: ....., Name and surname..... Allegro username: .....

Allegro.cz

Section 1. Definitions (Allegro.cz)

1. These General Terms & Conditions of Delivery Service (hereinafter referred to as the „General Terms & Conditions") lay down the principles and conditions on which the Company provides an intermediation service concerning the movement transport, organization of transport of Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Addressee — the Buyer, Seller, or other indicated recipient of the Goods

Carrier — a third party providing any Delivery Services to the Company, Seller or Buyer, in particular, services that involve pick-up, moving, sorting, or delivering Parcels between the Seller or the Buyer and the Addressee, including the Services, Additional Services or Goods Return Services.

The Carriers providing Services and Additional Services are:

a. DPD Polska sp. z o.o., a limited liability company with its registered office in Warsaw, at ul. Mineralna 15, 02-274 Warsaw, entered into the register of entrepreneurs of the District Court for the Capital City of Warsaw in Warsaw, the 13th Commercial Division of the National Court Register under the number KRS 0000028368, Tax Identification Number: NIP 526-020-41-10, share capital: PLN 228,604,000, an entity providing Services within the following delivery methods: Allegro DPD Czechia Courier Service; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia; Allegro DPD Parcel Czechia.

b. PACKETA POLAND SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ (in Czechia as Zásilkovna) with its registered office in Warsaw, address: ul. Postępu 14, 02-676 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw — 13th Commercial Division of the National Court Register, under the KRS number 0000575023, NIP (Tax Identification Number): 8831858623, REGON (National Business Registry Number): 36249788500000, share capital: PLN 15,000.00; the party providing Services in the following delivery options: Allegro Dispatch from Poland to Czechia — Packeta Pick-up point, Allegro Dispatch from Poland to Czechia — Packeta Pick-up point payment on delivery, Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers, Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery, Allegro Pick-up at Zásilkovna Pick-up Point, Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery, Allegro Zásilkovna Parcel Lockers, Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers, Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point, Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point payment on delivery;

c. DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, address: ul. Osmańska 2, 02-823 Warsaw, entered in the Register of Entrepreneurs at the District Court for the capital city of Warsaw, 13th Commercial Division of the National Court Register, under the KRS number 631916, NIP (Tax Identification Number): 9512417713, REGON (National Business Registry Number): 365170883, share capital: PLN 21,479,000.00, the party providing Services in the following delivery options: Allegro DHL Courier Czechia, Allegro DHL Courier Czechia payment on delivery; Allegro DHL Courier Czechia — next-day delivery; Allegro DHL Courier Czechia — next-day delivery, payment on delivery; Allegro DHL Pickup Czechia — next-day delivery; Allegro DHL Pickup Czechia — next-day delivery, payment on delivery; Allegro DHL BOX Parcel Lockers 24/7 Czechia — next-day delivery; Allegro DHL BOX Parcel Lockers 24/7 Czechia — next-day delivery, payment on delivery

d. Retail a.s., with its registered office at the address: U garáží 1611/1, Holešovice, 170 00 Praha 7, ICO: 2620496, the party providing Services in the following delivery options: Allegro One Courier, Allegro One Pick-Up Point, Allegro One Parcel Lockers.

e. PPL CZ s.r.o. with its registered office in Jažlovice, K Borovému 99, 251 01 Říčany, ICO: 25194798, the party providing Services with the following delivery options: PPL ParcelShop (return at Pick-up Point);

f. Direct Parcel Distribution CZ s.r.o. with its registered office in Modletice 135, 251 01 Říčany u Prahy, ICO 61329266, the party providing Services in the following delivery options: Allegro DPD Courier Czechia; Allegro DPD Courier Payment on Delivery; Allegro DPD Pickup; Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers; Allegro DPD Parcel Lockers Payment on Delivery;

g. Direct Parcel Distribution SK s.r.o., with registered office at the following address: Pri letisku 19020/5, 82104 Bratislava ID No. 35834498, VAT Number: SK2021648739; the party providing Services in the delivery options: Allegro DPD Courier Czechia; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia, Allegro DPD Parcel Lockers Czechia;

h. DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under the registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro Courier DPD Czechia; Allegro Courier DPD Czechia payment on delivery; Allegro DPD Pickup Czechia, Allegro DPD Parcel Lockers Czechia;

i. the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

The Carrier providing the Goods Return Service is:

PPL CZ s.r.o. with its registered office in Jažlovice, K Borovému 99, 251 01 Říčany, ICO: 25194798, the party providing Services with the following delivery options: PPL ParcelShop (return at Pick-up Point)

Label — the Parcel identification provided to the Seller by the Carrier to be affixed on the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions, generally applicable laws, or agreements concluded directly between the Carrier and the Seller

Return Label — the Parcel identification made available in the Goods Return Service to the Buyer by the Carrier, PPL CZ s.r.o., to be placed on the Parcel in a visible manner and in accordance with the Carrier's Terms & Conditions and generally applicable laws;

Goods Return Form — the form available in the Purchase History, dedicated to a Buyer who wishes to exercise their right of withdrawal from the agreement in accordance with the Consumer Rights Act, or their right to file a complaint in respect of Goods. The form is available for the period indicated by the Seller in the Offer description, in Returns;

SwA Functionality — the Platform's functionality called „Ship with Allegro" with which the Company enables the Seller to manage the process of shipping Goods to the Addressee after the Goods have been sold on the Platform, which includes dispatching the Parcel and ordering its movement or delivery to the Addressee;

Returns Code — the Parcel identification made available to the Buyer in the Goods Return Service by the Carrier, PPL CZ s.r.o., to be affixed on the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions and generally applicable laws;

Buyer — a User who has purchased Goods from a Seller in the Offers;

Payment Operator — jointly or individually any of the entities providing payment services described in the Allegro Terms & Conditions or appendixes to the Allegro Terms & Conditions;

Dashboard — the dashboard available to Sellers on the Platform page dedicated to the SwA Functionality;

Platform or **Service Platform** — an open e-commerce marketplace available in the https://allegro.sk domain and operated by the Company,

Parcel — a mailpiece containing the Goods and being the subject of the Delivery Service, to be delivered to one Addressee at one destination

Onerous Parcel — a Parcel prepared in violation of the Allegro Terms & Conditions, Carrier's Terms & Conditions, or agreement concluded directly between the Carrier and the Seller, in particular containing prohibited goods under the Allegro Terms & Conditions, Carrier's Terms & Conditions, agreement concluded directly between the Carrier and the Seller, or generally applicable laws; as well as a Parcel incorrectly packed in the light of the Allegro Terms & Conditions, agreements, and generally applicable laws; which has led to the Carrier charging the Company with additional costs, fees, or penalties related to the Carrier's provision of the Service or Additional Services in respect of this Parcel, and in particular in connection with the pick-up, movement, sorting, delivery, or return of this Parcel, as well as its shipping, organization of shipping, loading, handling, and unloading

Terms & Conditions — these Terms & Conditions setting forth the rules for provision of the Delivery Service by the Company

Allegro Terms & Conditions — the Terms & Conditions for using the Platform, available at https://allegro.cz/podminky

Carrier's Terms & Conditions — valid documents governing the rules on which the Carrier provides the Services, i.e.

General Terms & Conditions of Service Provision in International Trade, Detailed Terms & Conditions Of Service Provision available at: https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

Terms & Conditions for the Provision of Goods Transport Services, deliveries by Packeta, available at: https://www.packeta.pl/dokumenty-dla-klientow

General Terms & Conditions of Shipping of DHL eCS in Europe available at https://www.dhl.com/content/dam/dhl/local/pl/dhl-ecommerce/documents/pdf/pl-ecommerce-europe-ogolne-warunki-przewozu.pdf

General terms and conditions of service One available at https://assets.allegrostatic.com/popart-attachments/att-37530197-4888-4961-9bab-736caaa21ef4

General Terms and Conditions of Direct Parcel Distribution CZ s.r.o. available at https://www.dpd.com/cz/cs/vseobecne-obchodni-podminky/

General terms of service of Direct Parcel Distribution SK s.r.o.: https://www.dpd.com/sk/sk/vop/

General Terms & Conditions of DPD Hungary Kft.:

https://www.dpd.com/hu/en/hu-gtc/

Seller — a User who has registered a Business Account, sells Goods in their Offers, and uses the Services

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Czechia; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DHL Courier Czechia; Allegro DHL Courier Czechia payment on delivery; Allegro DHL Courier Czechia — next-day delivery; Allegro DHL Courier Czechia — next-day delivery, payment on delivery; Allegro DHL Pickup Czechia — next-day delivery; Allegro DHL Pickup Czechia — next-day delivery, payment on delivery; Allegro DHL BOX Parcel Lockers 24/7 Czechia — next-day delivery; Allegro DHL BOX Parcel Lockers 24/7 Czechia — next-day delivery, payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Pick-up point; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Czechia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery; Allegro Zásilkovna Parcel Lockers; Allegro Pick-up at Zásilkovna Pick-up Point, Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers, Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point, Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point payment on delivery, Allegro One Courier; Allegro One Pick-up at Pick-up Point; Allegro One Parcel Lockers; Allegro Zásilkovna Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro One Courier payment on delivery; Allegro One Pick-up at Pick-up Point payment on delivery; Allegro One Parcel Lockers payment on delivery; Allegro DPD Courier; Allegro DPD Courier payment on delivery; Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers; Allegro DPD Parcel Lockers Payment on Delivery; PPL ParcelShop (return at Pick-up Point), Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point, Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery, Allegro DPD Courier Czechia; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia, Allegro DPD Parcel Lockers Czechia;

Delivery Service — an intermediation service concerning the movement of Goods, provided by the Company to the Sellers or Buyers, against a fee, subject to the General Terms & Conditions, whereby Goods may be moved, transported, or their transport may be organized between the Seller and the Recipient, and in the case of the Goods Return Service - between the Buyer and the Seller without the need to incur any additional payments on that account, as provided for in the Carrier's Terms & Conditions; the service includes, in particular:

- Placing an order with the Carrier for the provision of a Service or Additional Services in accordance with the Allegro Terms & Conditions, and also in line with the Carrier's Terms & Conditions and generally applicable laws, as per the instruction of the Seller;
- Providing the SwA Functionality to Sellers;
- provision of a functionality, whereby the Carrier is able to classify a given parcel as a Parcel based on the Label;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

- Actions taken as part of the complaints procedure in the event of non-performance or improper performance of the Service or the Goods Return Service by the Carrier;
- Intermediation between the Addressee and the Seller in case of the Parcel's return, depending on the Users' choice — via the Carrier (if the Transaction is covered by the Allegro Smart! Service), provided that the Company offers the goods return service in the Allegro Terms & Conditions;
- Notifying the Addressee that the Parcel was delivered to the Carrier;
- Parcel Tracking Service.

The Delivery Service provided to Sellers using the SwA Functionality who have agreements concluded directly with Carriers may only include certain services described above. In particular, it may include ensuring the Sellers are able to dispatch the Parcel to be moved or delivered by the Carrier with whom the Seller has entered into a separate agreement

Additional Services — services provided by the Carrier for the benefit of the User, that are supplementary to the Service and that are directly related to the Service. The scope and the prices of Additional Services are set out in Appendix No. 4 of the Allegro Terms & Conditions;

Parcel Tracking Service — a service that allows for tracking the process of Goods movement by the Carrier in relation to the performance of the Service, from the moment they are dispatched until delivery; the service is provided directly on the Platform.

Goods Return Service — a paid service provided by the Carrier to the Company involving the movement of Goods between the Buyer and the Seller, in accordance with the Allegro Terms & Conditions, with appropriate application of the Carrier's Terms & Conditions and generally applicable laws. The Goods Return Service is presented by the Company on the Platform as PPL ParcelShop (return at Pick-up Point). The Goods Return Service is dedicated to Buyers who have registered a Regular Account or Business Account on the Platform. The price of the Goods Return Service and the method of its settlement are specified in Appendix No. 4 of the Allegro Terms & Conditions.

Next-day delivery — a service limited with respect to postal codes. This is a declared delivery time, without guarantee of delivery.

3. In the event of any conflict between the definitions used in the Allegro Terms & Conditions and the definitions used in the General Terms & Conditions, the definitions given in the General Terms & Conditions shall prevail.

Section 2. Terms and Conditions of Delivery Service (Allegro.cz)

1. As part of the Service Platform, the Company provides the Delivery Service, whereby it commissions the Carrier to provide Services, Goods Return Service, and Additional Services in its own name and for the benefit of the Seller or the Buyer. Services, Goods Return Service, and Additional Services are

commissioned after the Seller selects the delivery option and indicates the Goods to be included in the Parcel.

2. The fees for the Delivery Service shall be calculated according to the rates and on terms and conditions set out in appendix No. 4 to Allegro Terms & Conditions. All fees and other payments related to the services provided by the Carrier to the Seller under agreements concluded directly between the Carrier and the Seller (or related to the provision of such services) shall be paid by the Seller to the Carrier directly.

3. In order to use the 'SwA' Functionality (including the Delivery Service using the 'SwA' Functionality), the Seller is obliged to enter the 'SwA' Functionality page on the Service Platform and then correctly set up the service Dashboard and to maintain its correct set-up for the period of using the 'SwA' Functionality.

4. The Services, Goods Return Service, and Additional Services are provided by the Carrier pursuant to the agreement concluded between the Company and a given Carrier for the benefit of the User. The Services, Goods Return Service, and Additional Services are provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

5. The Services provided as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro DHL Courier Czechia payment on delivery; Allegro DHL Courier Czechia — next-day delivery, payment on delivery; Allegro DHL Pickup Czechia — next-day delivery, payment on delivery; Allegro DHL BOX Parcel Lockers 24/7 Czechia — next-day delivery payment on delivery; Allegro DPD Courier payment on delivery; Allegro Dispatch from Poland to Czechia - Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Czechia - Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point payment on delivery, Allegro One Courier — payment on delivery; Allegro One Point — payment on delivery; Allegro One Parcel Lockers — payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery, Allegro DPD Courier Czechia payment on delivery shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

6. Parcels shall be picked up, moved, sorted, and delivered, transported, handled, and transport shall be organized by the Carrier in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

7. Collections of funds from Recipients for the Services provided as part of the delivery options, shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms & Conditions.

8. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Czechia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Czechia — Packeta Pick-up Point payment on delivery, Allegro One Courier — payment on delivery; Allegro One Point — payment on delivery; Allegro One Parcel Lockers — payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro Courier DPD, Allegro Courier DPD Payment on Delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Czechia — Packeta Parcel Lockers payment on delivery, Allegro DPD Courier Czechia payment on delivery; Allegro DHL Pickup Czechia — next-day delivery, payment on delivery; Allegro DHL BOX Parcel Lockers 24/7 Czechia — next-day delivery, payment on delivery are made by the Company within two working from receiving the parcel delivery status from the Carrier via the Payment Operator, to the Seller's settlement tool. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — CZK 20,000.00, courier delivery to the address — CZK 50,000.00.

b. for the Services provided on the basis of the Delivery Service as part of the Allegro DHL Courier Czechia delivery option, Allegro DHL Courier Czechia — next-day delivery, payment on delivery the Company executes payment on delivery within 2 working days of receiving the delivery status of the Parcel from the Carrier via the Payment Operator to the settlement tool. The maximum payment on delivery value is CZK 40,000.

9. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options, shall be made exclusively in the Czech currency via the Payment Operator, to the Seller's settlement tool.

9a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro One Courier — payment on delivery, Allegro One Point – payment on delivery, shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

10. Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller, or the Buyer using the return service shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.cz)

1. The Seller and the Buyer are required to pay the fees related to the provision of the Delivery Service in accordance with the price list set out in Appendix No. 4 to Allegro Terms & Conditions within deadlines provided therein.

2. The Seller and the Buyer are required to:

a. comply with the General Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of generally applicable laws;

b. put Goods in the Parcels that are compliant with the General Terms & Conditions, the Carrier's Terms & Conditions, agreements concluded directly between the Carrier and the Seller and generally applicable laws;

c. release the Parcels at a place communicated to the Carrier by the Seller;

d. print the Label and put it on the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

e. pack the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions or agreements concluded directly between the Carrier and the Seller, so that it may be properly picked up, moved, transported, sorted, and delivered by the Carrier;

f. use the 'SwA' Functionality as per its intended purpose, within the available features, and not to use the 'SwA' Functionality to post, transport, organize the transport, move, sort, or deliver parcels containing goods, services, or rights sold outside the Platform;

g. provide correct data for the purpose of using or in connection with the use of the Delivery Service, the Services, Goods Return Service, the Additional Services or the 'SwA' Functionality (including the correct bank account number of the Seller);

h. indicate the Seller's bank account maintained in the Slovak currency, for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options;

i. comply with other rules of the provision of the Delivery Service, Services and Returns Services as envisaged in the General Terms & Conditions and in the Carrier's Terms & Conditions.

3. The Seller is fully liable to the Company for any damage caused to the Company or the Carrier in connection with the transport, organization of transport, posting, pick-up, moving, sorting, or delivery of an Onerous Parcel. In particular, the Seller is required to reimburse the Company for all costs, fees,

or penalties imposed on the Company by the Carrier due to the performance by the Carrier of actions related to an Onerous Parcel.

4. The Seller acknowledges that the Carrier has the right to decline to provide the Service if the Carrier finds that a Parcel posted as part of the Delivery Service is an Onerous Parcel.

5. The Seller acknowledges that in the case when it becomes evident that a Parcel is an Onerous Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of a Service or Additional Services and alert the Company. In such a case, the Company shall call on the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or provision of the Service or Additional Service, particularly by packing the Onerous Parcel in the proper manner or securing it at its own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Onerous Parcel from the Carrier at its own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost of the Parcel's pick up and to remedy the damage, if any, caused to the Company by that Parcel or in relation to it.

6. Where it is impossible for the Delivery Service, the Service, or Additional Services to be performed through the fault of the Seller, the Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation corresponding to the value of the Delivery Service, the Service or Additional Services specified in Appendix No. 4 to Allegro Terms & Conditions.

7. Upon entering the 'SwA' Functionality page on the Service Platform by the Seller, all Seller's orders regarding the Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Service Platform and displayed on this page.

Section 4. The processing of personal data in connection with the provision of the Delivery Service (Allegro.cz)

1. The Company is the personal data controller for the Sellers and Buyers with regard to the offering of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) („GDPR").

2. Personal data shall be processed by the Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of personal data by the Company is Article 6(1)(b) of the GDPR, i.e. the processing is necessary to perform the contract between the Seller and the Company or the Buyer and the Company concerning services provided by the Company on the Platform, including the Delivery Service.

3. Full and detailed information on the purposes and legal grounds for processing the Sellers' and Buyers' personal data can be found in the Privacy Protection Policy, which constitutes Appendix no. 5 to the Allegro Terms & Conditions.

4. The Seller and the Buyer contact the Company using the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in the Czech language) or iod@allegro.sk (dedicated to service in Slovak) in the case of any questions concerning the processing of their personal data by the Company or if they wish to exercise their rights on the protection of their personal data.

5. The personal data shall be processed by the Company for the purposes of providing the Delivery Service, handling complaints, keeping accounts, developing statistics and performing analyses, establishing, exercising, or defending legal claims, and ensuring accountability for the personal data processed.

6. The personal data processed by the Company shall include the data relevant for a given type of the Account on the Service Platform such as the login, userID, SellerID, BuyerID, last names and names, the address of residence or stay, Tax Identification Number, contact number, email address, the address for the delivery and return of Goods, parcel pickup address or addresses, the delivery status, the parcel collection code and the bank account number as well as the number of a consignment note (tracking number) if the Carrier provides such number.

7. The Carrier is also a personal data controller in respect of the personal data of the Sellers, within the scope related to the provision of the Services, including the Delivery Services or Additional Services by the Carrier. The detailed principles pertaining to the processing of the personal data by the Carrier are described in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier for the benefit of the User;

b. the Carrier — at the Sellers' and Buyers' request — to refer the correspondence regarding the services provided by the Carrier;

c. the Carrier in order to collect funds from the Recipient and transfer the collected funds for the Service provided based on the Delivery Service using the 'SwA' Functionality;

d. the entities authorized to receive such data under applicable provisions of law, including appropriate judicial authorities;

e. Payment Operators (PayU/P24/Allegro Finance) to create a payment.

9. The Seller who does not use the 'SwA' Functionality shall share the personal data of the Recipients to the Company in order to provide the Delivery Service. The Company shall process the aforementioned data in accordance with applicable law, in particular, with the GDPR.

10. The Seller using the 'SwA' Functionality, in order to provide the Delivery Service, shall entrust the Company with the processing of personal data of the Recipients in accordance with paragraph 5 of the General Terms & Conditions.

11. Relevant provisions of Appendix 5 of the Allegro Terms & Conditions (Privacy Protection Policy) shall apply to the matters not governed by this article.

Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality (Allegro.cz)

1. The Seller hereby represents that is the controller of the Recipients' personal data.

2. At the moment of entering the 'SwA' Functionality page on the Service Platform, the Seller shall entrust the Company, under the General Terms & Conditions, with the processing of the following personal data of Recipients in order to provide the Delivery Service to the Seller using the 'SwA' Functionality:

a. first name;

b. last name;

c. parcel delivery address;

d. contact number;

e. email address.

3. The Company may perform on the Recipients' personal data any operations necessary to achieve the purpose described above, including may share these personal data to Carriers as part of the Delivery Service (in particular, in connection with the provision of the Service or any Additional Services and for its provision).

4. The Seller hereby agrees that the Company may entrust the processing of Recipients' personal data to another (subsequent) processor ('sub-processing'). The Company, by way of a written agreement, shall impose on the sub-processor the obligations regarding the processing of Recipients' personal data not lesser than those incumbent upon the Company.

5. The Company shall inform the Seller about any intended changes related to the addition or replacement of other processors of Recipients' personal data. If the Seller has grounds to object to the engagement of other processors, they may present to the Company the reasons for the objection. If the Seller objects to the engagement of other processors of Recipients' personal data, it should opt out of the 'SwA' Functionality (should resign from using the 'SwA' Functionality).

6. The Company shall process Recipients' personal data in accordance with applicable law, in particular, with the GDPR.

7. The Company shall:

a. process Recipients' personal data only on documented instructions from the Seller (in line with Article 28(3)(a) of the GDPR), and such instructions shall be understood by the Company and the Seller as the entrusting of the processing of personal data by the Seller pursuant to the General Terms & Conditions;

b. ensure that persons authorized to process the Recipients' personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. applying the pseudonymization and encryption of Recipients' personal data;

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. ensuring the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident;

iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR.

8. The Company, insofar as this is possible (taking into account the nature of personal data processing), shall assist the Seller by appropriate technical and organizational measures in the fulfillment of its obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company hereby represents that, taking into account the nature of processing and the information available to the Company, it shall assist the Seller in the fulfillment of its obligations to ensure the security of personal data referred to in Articles 32–36 of the GDPR.

10. In the event of any breach of Recipients' personal data within the meaning of Article 4(12) of the GDPR, the Company, without any undue delay, shall send a notice to the controller containing at least the elements referred to in Article 33(3) of the GDPR.

11. Exercising the right to perform an audit (including inspection), the Seller may request the Company to provide information regarding the processing of Recipients' personal data by the Company, sending the request to the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in the Czech language) or iod@allegro.sk (dedicated to service in Slovak). Upon the receipt of the request, the Company shall respond to it (including provide the requested information) within 30 (thirty) days of the request receipt.

12. The Company shall provide the Seller with any information necessary to demonstrate compliance with the obligations referred to in Article 28 of the GDPR.

13. The processing of Recipients' personal data shall be entrusted for the period of using the 'SwA' Functionality by the Seller. Upon opting out of the 'SwA' Functionality (resignation from using the 'SwA' Functionality) by the Seller, the Company shall delete Recipients' personal data as soon as possible, unless the Company is required under applicable laws to further storage of these data.

Section 6. Complaints concerning the Delivery Service, as well as Services and Additional Services (Allegro.cz)

1. The Seller may lodge a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by the Company at all, or is provided improperly, in violation of these General Terms & Conditions. The Seller may also lodge a complaint regarding the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as a complaint if the 'SwA' Functionality functions improperly or the fees for the Service and Additional Services paid by the Seller to the Company are incorrectly charged.

2. Any complaints relating to the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, and incorrect charge of fees for the Services and Additional Services shall be dealt with by the Company within 30 (thirty) days of filing a complaint by the Seller. This time limit may be extended once in justified cases, of which the Company will notify the Seller.

3. Complaints regarding the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, or charge of fees for the Services and Additional Services may be lodged by letter sent to Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda

4. The Seller may contact the Company with regard to the Delivery Service as follows:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. The Seller's complaints concerning the manner of the provision by the Carrier of the Service, Additional Services or other service provided under agreements concluded directly between the Carrier and the Seller shall be addressed directly to the Carrier.

6. Complaints concerning the manner of the provision by the Carrier of the Services, Additional Services or other services provided under agreements concluded directly between the Carrier and the Seller shall

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

be reviewed by the Carrier according to the rules set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller, respectively.

7. The Seller acknowledges that the Services are provided directly by the Service Providers, who consider complaints submitted directly to the Providers or through the Company and based on the Carriers' Terms & Conditions and applicable laws. The Company's role in complaint processes concerning non-performance or improper performance of the Services is limited to intermediation in the exchange of data and documents relevant to the complaint procedures, and the Company has no influence on the complaint-related decisions made by the Carriers. The Company declares that, in its intermediation in the exchange of data and documents referred to in the preceding sentence, it uses automated means of transfer and processing of data and documents. The Company's intermediation in complaint procedures involves, in particular:

a. determining whether a given complaint was filed within the time limit resulting from the provisions of law or the Carrier's Terms & Conditions,

b. analysis of the complaint and determination of whether it contains any formal deficiencies,

c. in the event that the complaint contains formal deficiencies, sending information to the complaining party with a request to supplement the complaint,

d. forwarding the complaint to the Carrier,

e. forwarding the Carrier's decision to the complaining party.

8. Any complaints concerning the performance of the Goods Return Service by the Carrier shall be submitted by the Buyer directly to the Company using the contact form available at https://allegro.cz/pomoc/kontakt?category=e8b34607-c518-4300-83eb-be7367462e77&subjectId=fe5caa0f-ed48-44dc-9c4a-4dce55fb22da

9. Considering the wording of paragraphs (5) and (6) above, the Sellers shall be entitled to lodge complaints related to non-performance or improper performance of Services and Additional Services directly to the Carrier. If necessary under any applicable laws or the Carrier's Terms & Conditions, the Company hereby grants the power of attorney to the Sellers, to allow them to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Carrier. The power of attorney referred to in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account.

10. In case the Carrier, who is a postal services operator, does not accept the complaint or does not deal with a complaint of User, who is a consumer, such User shall have the right to take advantage of the out-of-court method of handling complaints and exercising claims before the Czech Telecommunication Office (Český telekomunikační úřad). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.ctu.cz/mimosoudni-reseni-spotrebitelskych-sporu.

Section 7. End of Delivery Service provision. Opting out of the ‘SwA’ Functionality (Allegro.cz)

1. In the case of a violation of these General Terms & Conditions or the Allegro Terms & Conditions, including, in particular, in case the Seller takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist of the falsification of data as part of the Allegro Smart! Service, the Company shall have the right to discontinue the provision of Delivery Service for the Seller and to claim any damages incurred by the Company as a result of such Seller’s action.

2. If the Seller commits a flagrant violation, as referred to in item 1 above, the Company may suspend the Seller’s Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the ‘SwA’ Functionality (resign from using the ‘SwA’ Functionality) by making appropriate changes in the Account set-up.

Section 8. Withdrawing from the Agreement (Allegro.cz)

1. A Buyer who is a consumer may withdraw from the agreement for the purchase of the Goods Return Service without giving any reason within 14 days from the date of its conclusion. The terms of withdrawal from the agreement, including the withdrawal form template that the Buyer can use, are provided in the Notes of Guidance attached as Appendix No. 1 to the Allegro Terms & Conditions.

2. After successful withdrawal from the agreement, the Company will promptly (no later than 14 days from the date of receipt of the statement of withdrawal) refund the amount due to the Buyer, taking into account the option selected by the Buyer to pay for the Goods Return Service; however, this does not apply to cases where: the Parcel has been handed over to the Carrier, or the provision of this service has been commenced otherwise, or theCarrier has fully performed the Goods Return Service.

Section 9. Final provisions (Allegro.cz)

1. The Company reserves the right to modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these General Terms & Conditions are used for convenience only and shall not affect the interpretation of these General Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these General Terms & Conditions.

Appendix No. 1: Notes of Guidance on Withdrawal from the Agreement, and the Withdrawal Template

Within 14 days of the conclusion of the agreement with the Company for the purchase of the Goods Return Service, you may withdraw from it without giving any reason. To do so, notify us of your decision using the contact form available at

https://allegro.cz/pomoc/kontakt?category=e8b34607-c518-4300-83eb-be7367462e77&subjectId=fe5caa0f-ed48-44dc-9c4a-4dce55fb22da

You can use the withdrawal template below.

WITHDRAWAL FORM (this form should be completed and returned only if you wish to withdraw from the agreement) to: Allegro sp. z o.o. ul. Wierzbięcice 1B, 61-569 Poznań, or by using the contact form available at _. Declaration:

I, ..., hereby inform of my withdrawal from the agreement for the purchase of the Goods Return Service. The Agreement was concluded on ..... .

First and last name.....

Allegro login: .....

Allegro.sk

Section 1. Definitions (Allegro.sk)

1. These General Terms & Conditions of Delivery Service (hereinafter referred to as the „General Terms & Conditions") lay down the principles and conditions on which the Company provides an intermediation service concerning the movement transport, organization of transport of Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Addressee — the Buyer, Seller, or other indicated recipient of the Goods

Carrier — a third party providing any Delivery Services to the Company, Seller or Buyer, in particular, services that involve pick-up, moving, sorting, or delivering Parcels between the Seller or the Buyer and the Addressee, including the Services, Additional Services or Goods Return Services.

The Carriers providing Services and Additional Services are:

a. DPD Polska sp. z o.o., a limited liability company with its registered office in Warsaw, at ul. Mineralna 15, 02-274 Warsaw, entered into the register of entrepreneurs of the District Court for the Capital City of Warsaw in Warsaw, the 13th Commercial Division of the National Court Register under the number KRS 0000028368, Tax Identification Number: NIP 526-020-41-10, share capital: PLN 228,604,000, an entity providing Services within the following delivery methods: Allegro DPD Courier Slovakia, Allegro DPD Courier Slovakia payment on delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia;

b. PACKETA POLAND SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ with its registered office in Warsaw, address: ul. Postępu 14, 02-676 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw — 13th Commercial Division of the National Court Register, under the KRS number 0000575023, NIP (Tax Identification Number): 8831858623, REGON (National Business Registry Number): 36249788500000, share capital: PLN 15,000.00; the party providing Services in the following delivery options: Allegro Dispatch from Poland to Slovakia— Packeta Pick-up Point, Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers, Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery, Allegro Pick-up at Packeta Pick-up Point, Allegro Pick-up at Packeta Pick-up Point payment on delivery, Allegro PacketaParcel Lockers, Allegro PacketaParcel Lockers payment on delivery, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up point payment on delivery, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Slovakia — Packeta Parcel Lockers, Allegro Dispatch from Hungary to Slovakia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Slovakia — Packeta Pick-up Point, Allegro Dispatch from Hungary to Slovakia — Packeta Pick-up Point payment on delivery;

c. DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, address: ul. Osmańska 2, 02-823 Warsaw, entered in the Register of Entrepreneurs at the District Court for the capital city of Warsaw, 13th Commercial Division of the National Court Register, under the KRS number 631916, NIP (Tax Identification Number): 9512417713, REGON (National Business Registry Number): 365170883, share capital: PLN 21,479,000.00, the party providing Services in the following delivery options: Allegro DHL Courier Slovakia, Allegro DHL Courier Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, DHL ServicePoint (return at Pick-up Point);

d. Direct Parcel Distribution CZ s.r.o., registered seat in Modletice 135, 251 01 Říčany u Prahy, The Czechia, ID no. 61329266, VAT ID no. CZ61329266, commercial register: Municipal court in Prague, section C, insert 52346, the party providing Services in the following delivery options:: Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia;

e. Direct Parcel Distribution SK s.r.o., with its registered office at the following address: Pri letisku 19020/5, 82104 Bratislava ID No. 35834498, VAT Number: SK2021648739; the party providing Services under the following delivery options: Allegro DPD Courier, Allegro DPD Courier payment on delivery,

Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Lockers, Allegro DPD Parcel Lockers payment on delivery;

f. Allegro Retail a.s., with registered office U garáží 1611/1, Holešovice, 170 00 Praha 7, ICO no: 26204967, provider of Delivery Method Services: Allegro One Courier Slovakia, Allegro One Courier Slovakia payment on delivery, Allegro One Parcel Lockers Slovakia;

g. PPL CZ s.r.o. with its registered office in Jažlovice, K Borovému 99, 251 01 Říčany, ICO: 25194798, the party providing Services with the following delivery options: PPL ParcelShop (return at Pick-up Point);

h. DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro DPD Courier Slovakia; Allegro Courier DPD Slovakia payment on delivery; Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia;

i. the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

Label — the Parcel identification provided to the Seller by the Carrier to be affixed on the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions, generally applicable laws, or agreements concluded directly between the Carrier and the Seller

Return Label — the Parcel identification made available in the Goods Return Service to the Buyer by the Carrier, PPL CZ s.r.o., DHL Parcel Polska Sp. z o.o., to be placed on the Parcel in a visible manner and in accordance with the Carrier's Terms & Conditions and generally applicable laws;

Goods Return Form — the form available in the Purchase History, dedicated to a Buyer who wishes to exercise their right of withdrawal from the agreement in accordance with the Consumer Rights Act, or their right to file a complaint in respect of Goods. The form is available for the period indicated by the Seller in the Offer description, in Returns;

SwA Functionality — the Service Platform functionality called „Wysyłam z Allegro" („Ship with Allegro") ('SwA'), by means of which the Company enables the Seller to manage the process of sending Goods to the Recipient after the Goods have been sold on the Platform, including posting the Parcel and ordering its movement or delivery to the Recipient.

Returns Code — the Parcel identification made available to the Buyer in the Goods Return Service by the Carrier, PPL CZ s.r.o., to be affixed on the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions and generally applicable laws;

Buyer — a User who has purchased Goods from a Seller in the Offers;

Payment Operator — jointly or individually any of the entities providing payment services described in the Allegro Terms & Conditions or appendixes to the Allegro Terms & Conditions;

Dashboard — the dashboard available to Sellers on the Platform page dedicated to the SwA Functionality;

Platform or **Service Platform** — an open e-commerce marketplace available in the https://allegro.sk domain and operated by the Company,

Parcel — a mailpiece containing the Goods and being the subject of the Delivery Service, to be delivered to one Addressee at one destination

Onerous Parcel — a Parcel prepared in violation of the Allegro Terms & Conditions, Carrier's Terms & Conditions, or agreement concluded directly between the Carrier and the Seller, in particular containing prohibited goods under the Allegro Terms & Conditions, Carrier's Terms & Conditions, agreement concluded directly between the Carrier and the Seller, or generally applicable laws; as well as a Parcel incorrectly packed in the light of the Allegro Terms & Conditions, agreements, and generally applicable laws; which has led to the Carrier charging the Company with additional costs, fees, or penalties related to the Carrier's provision of the Service or Additional Services in respect of this Parcel, and in particular in connection with the pick-up, movement, sorting, delivery, or return of this Parcel, as well as its shipping, organization of shipping, loading, handling, and unloading

Terms & Conditions — these Terms & Conditions setting forth the rules for provision of the Delivery Service by the Company

Allegro Terms & Conditions — the user agreement providing for the rules of the Platform use, published at https://allegro.sk/podmienky;

Carrier's Terms & Conditions — valid documents governing the rules on which the Carrier provides the Services, i.e.

General Terms & Conditions of Service Provision in International Trade, Detailed Terms & Conditions Of Service Provision available at: https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

Terms & Conditions for the Provision of Goods Transport Services, deliveries by Packeta, available at: https://www.packeta.pl/dokumenty-dla-klientow

General Terms & Conditions of Shipping of DHL eCS in Europe available at https://www.dhl.com/content/dam/dhl/local/pl/dhl-ecommerce/documents/pdf/pl-ecommerce-europe-ogolne-warunki-przewozu.pdf

General Terms and Conditions of Direct Parcel Distribution CZ s.r.o.:

https://www.dpd.com/cz/en/support/downloads/#Vseobecne_obchodni_podminky

General Terms and Conditions of Direct Parcel Distribution SK s.r.o.:

https://www.dpd.com/sk/sk/vop/

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

General terms and conditions of service One available at https://assets.allegrostatic.com/popart-attachments/att-37530197-4888-4961-9bab-736caaa21ef4

General Terms & Conditions of DPD Hungary Kft.:

https://www.dpd.com/hu/en/hu-gtc/

Seller — the User who has registered a Business Account, who sells Goods as part of an Offer, and who uses the Services;

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DHL Courier Slovakia; Allegro DHL Courier Slovakia payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Packeta Pick-up Point; Allegro Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers; Allegro Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Slovakia — Packeta Parcel Lockers, Allegro Dispatch from Hungary to Slovakia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Slovakia — Packeta Pick-up Point, Allegro Dispatch from Hungary to Slovakia — Packeta Pick-up Point payment on delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia; Allegro DPD Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Locker, Allegro DPD Parcel Locker payment on delivery**,** Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, PPL ParcelShop (return at Pick-up Point), DHL ServicePoint (return at Pick-up Point), Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, Allegro DPD Courier Slovakia; Allegro Courier DPD Slovakia payment on delivery; Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia;

Delivery Service — an intermediation service concerning the movement of Goods, provided by the Company to the Sellers or Buyers, against a fee, subject to the General Terms & Conditions, whereby Goods may be moved, transported, or their transport may be organized between the Seller and the Recipient, and in the case of the Goods Return Service - between the Buyer and the Seller without the need to incur any additional payments on that account, as provided for in the Carrier's Terms & Conditions; the service includes, in particular:

- Placing an order with the Carrier for the provision of a Service or Additional Services in accordance with the Allegro Terms & Conditions, and also in line with the Carrier's Terms & Conditions and generally applicable laws, as per the instruction of the Seller;
- Providing the SwA Functionality to Sellers;
- provision of a functionality, whereby the Carrier is able to classify a given parcel as a Parcel based on the Label;
- actions taken as part of the complaint procedure in the event of non-performance or improper performance of the Service by the Carrier;
- Intermediation between the Addressee and the Seller in case of the Parcel's return, depending on the Users' choice — via the Carrier (if the Transaction is covered by the Allegro Smart! Service), provided that the Company offers the goods return service in the Allegro Terms & Conditions;
- Notifying the Addressee that the Parcel was delivered to the Carrier;
- Parcel Tracking Service.

The Delivery Service provided to Sellers using the SwA Functionality who have agreements concluded directly with Carriers may only include certain services described above. In particular, it may include ensuring the Sellers are able to dispatch the Parcel to be moved or delivered by the Carrier with whom the Seller has entered into a separate agreement

Additional Services — services provided by the Carrier for the benefit of the User, that are supplementary to the Service and that are directly related to the Service. The scope and the prices of Additional Services are set out in Appendix No. 4 of the Allegro Terms & Conditions;

Parcel Tracking Service — a service that allows for tracking the process of Goods movement by the Carrier in relation to the performance of the Service, from the moment they are dispatched until delivery; the service is provided directly on the Platform.

Goods Return Service — a paid service provided by the Carrier to the Company involving the movement of Goods between the Buyer and the Seller, in accordance with the Allegro Terms & Conditions, with appropriate application of the Carrier's Terms & Conditions and generally applicable laws. The Goods Return Service is presented by the Company on the Platform under the following names: PPL ParcelShop (return at Pick-up Point) and DHL ServicePoint (return at Pick-up Point). The Goods Return Service is dedicated to Buyers who have registered a Regular Account or a Business Account on the Platform. The price of the Goods Return Service and the method of its settlement are specified in Appendix No. 4 to the Allegro Terms & Conditions.

3. In the event of any conflict between the definitions used in the Allegro Terms & Conditions and the definitions used in the General Terms & Conditions, the definitions given in the General Terms & Conditions shall prevail.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Section 2. Terms and Conditions of Delivery Service (Allegro.sk)

1. As part of the Service Platform, the Company provides the Delivery Service, whereby it commissions the Carrier to provide Services and Additional Services in its own name and for the benefit of the Seller or the Buyer. Services and Additional Services are commissioned after the Seller selects the delivery option and indicates the Goods to be included in the Parcel.

2. The fees for the Delivery Service shall be calculated according to the rates and on terms and conditions set out in appendix No. 4 to Allegro Terms & Conditions. All fees and other payments related to the services provided by the Carrier to the Seller under agreements concluded directly between the Carrier and the Seller (or related to the provision of such services) shall be paid by the Seller to the Carrier directly.

3. In order to use the 'SwA' Functionality (including the Delivery Service using the 'SwA' Functionality), the Seller is obliged to enter the 'SwA' Functionality page on the Service Platform and then correctly set up the service Dashboard and to maintain its correct set-up for the period of using the 'SwA' Functionality.

4. The Seller's use of the Services provided by the Supplier - Allegro Retail a.s. is only possible within the scope of using the Delivery Service using the WzA Functionality.

5. The Services and Additional Services are provided by the Carrier pursuant to the agreement concluded between the Company and a given Carrier for the benefit of the User. The Services and Additional Services are provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

6. The Services provided as part of the delivery options: Allegro DHL Courier Slovakia payment on delivery; Allegro DPD Courier Slovakia payment on delivery, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers payment on delivery; Allegro Dispatch from Hungary to Slovakia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Slovakia — Packeta Pick-up Point payment on delivery; Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, Allegro Dispatch from Poland to Slovakia— Packeta Parcel Lockers payment on delivery, Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, Allegro Courier DPD Slovakia payment on delivery shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

7. Parcels shall be picked up, moved, sorted, and delivered, transported, handled, and transport shall be organized by the Carrier in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

8. Collections of funds from Recipients for the Services provided as part of the delivery options, shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms & Conditions.

9. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro DPD Courier Slovakia payment on delivery; Allegro Dispatch from Poland to Slovakia— Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Pick-up at Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Slovakia — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Hungary to Slovakia — Packeta Pick-up Point payment on delivery; Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel Locker payment on delivery, Allegro DHL Pickup Slovakia payment on delivery, Allegro DHL Parcel Lockers Slovakia payment on delivery, Allegro Courier DPD Slovakia payment on delivery are made by the Company within two working from receiving the parcel delivery status from the Carrier via the Payment Operator, to the Seller's settlement tool. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — 700 EUR courier delivery to the address — 3320 EUR;

b. for the Services provided based on the Delivery Service as part of the delivery options:

Allegro DHL Courier Slovakia payment on delivery are made by the Company within two working from receiving the parcel delivery status from the Carrier via the Payment Operator, to the Seller's settlement tool. The maximum payment on delivery amount shall be - EUR 1500.

c. within the scope of the Services provided based on the Delivery Service under the delivery methods: Allegro International Courier Slovakia collection is made by the Company within 2 working days from the receipt of the delivery status of the Parcel from the Supplier via the Payment Operator to the Seller's billing tool. The maximum value of the collection is - EUR 3320;

10. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options, shall be made exclusively in the Slovak currency via the Payment Operator to the Seller's settlement tool.

10a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

11. Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.sk)

1. The Seller and the Buyer are required to pay the fees related to the provision of the Delivery Service in accordance with the price list set out in Appendix No. 4 to Allegro Terms & Conditions within deadlines provided therein.

2. The Seller and the Buyer are required to:

a. comply with the General Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of generally applicable laws;

b. put Goods in the Parcels that are compliant with the General Terms & Conditions, the Carrier's Terms & Conditions, agreements concluded directly between the Carrier and the Seller and generally applicable laws;

c. release the Parcels at a place communicated to the Carrier by the Seller;

d. print the Label and put it on the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

e. pack the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions or agreements concluded directly between the Carrier and the Seller, so that it may be properly picked up, moved, transported, sorted, and delivered by the Carrier;

f. use the 'SwA' Functionality as per its intended purpose, within the available features, and not to use the 'SwA' Functionality to post, transport, organize the transport, move, sort, or deliver parcels containing goods, services, or rights sold outside the Platform;

g. provide correct data for the purpose of using or in connection with the use of the Delivery Service, the Services, the Additional Services or the 'SwA' Functionality (including the correct bank account number of the Seller);

h. indicate the Seller's bank account maintained in the Slovak currency, for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options;

i. comply with other rules of the provision of the Delivery Service, Services as envisaged in the General Terms & Conditions and in the Carrier's Terms & Conditions.

3. The Seller is fully liable to the Company for any damage caused to the Company or the Carrier in connection with the transport, organization of transport, posting, pick-up, moving, sorting, or delivery of an Onerous Parcel. In particular, the Seller is required to reimburse the Company for all costs, fees, or penalties imposed on the Company by the Carrier due to the performance by the Carrier of actions related to an Onerous Parcel.

4. The Seller acknowledges that the Carrier has the right to decline to provide the Service if the Carrier finds that a Parcel posted as part of the Delivery Service is an Onerous Parcel.

5. The Seller acknowledges that in the case when it becomes evident that a Parcel is an Onerous Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of a Service or Additional Services and alert the Company. In such a case, the Company shall call on the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or provision of the Service or Additional Service, particularly by packing the Onerous Parcel in the proper manner or securing it at its own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Onerous Parcel from the Carrier at its own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost of the Parcel's pick up and to remedy the damage, if any, caused to the Company by that Parcel or in relation to it.

6. Where it is impossible for the Delivery Service, the Service, or Additional Services to be performed through the fault of the Seller, the Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation corresponding to the value of the Delivery Service, the Service or Additional Services specified in Appendix No. 4 to Allegro Terms & Conditions.

7. Upon entering the 'SwA' Functionality page on the Service Platform by the Seller, all Seller's orders regarding the Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Service Platform and displayed on this page.

Section 4. The processing of personal data in connection with the provision of the Delivery Service (Allegro.sk)

1. The Company is the personal data controller for the Sellers and Buyers with regard to the offering of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) („GDPR").

2. Personal data shall be processed by the Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of personal data by the Company is Article 6(1)(b) of the GDPR, i.e. the processing is necessary to perform the contract between the Seller and the Company or the Buyer and the Company concerning services provided by the Company on the Platform, including the Delivery Service.

3. Full and detailed information on the purposes and legal grounds for processing the Sellers' and Buyers' personal data can be found in the Privacy Protection Policy, which constitutes Appendix no. 5 to the Allegro Terms & Conditions.

4.The Seller and the Buyer contact the Company using the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in the Czech language) or iod@allegro.sk (dedicated to service in Slovak) in the case of any questions concerning the processing of their personal data by the Company or if they wish to exercise their rights on the protection of their personal data.

5.The personal data shall be processed by the Company for the purposes of providing the Delivery Service, handling complaints, keeping accounts, developing statistics and performing analyses, establishing, exercising, or defending legal claims, and ensuring accountability for the personal data processed.

6.The personal data processed by the Company shall include the data relevant for a given type of the Account on the Service Platform such as the login, userID, SellerID, BuyerID, last names and names, the address of residence or stay, Tax Identification Number, contact number, email address, the address for the delivery and return of Goods, parcel pickup address or addresses, the delivery status, the parcel collection code and the bank account number as well as the number of a consignment note (tracking number) if the Carrier provides such number.

7.The Carrier is also a personal data controller in respect of the personal data of the Sellers, within the scope related to the provision of the Services, including the Delivery Services or Additional Services by the Carrier. The detailed principles pertaining to the processing of the personal data by the Carrier are described in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier for the benefit of the User;

b. the Carrier — at the Sellers' and Buyers' request — to refer questions or complaints regarding the services provided by the Carrier;

c. the Carrier in order to collect funds from the Recipient and transfer the collected funds for the Service provided based on the Delivery Service using the 'SwA' Functionality;

d. the entities authorized to receive such data under applicable provisions of law, including appropriate judicial authorities;

e. Payment Operators (PayU/P24/Allegro Finance) to create a payment.

9. The Seller who does not use the 'SwA' Functionality shall share the personal data of the Recipients to the Company in order to provide the Delivery Service. The Company shall process the aforementioned data in accordance with applicable law, in particular, with the GDPR.

10. The Seller using the 'SwA' Functionality, in order to provide the Delivery Service, shall entrust the Company with the processing of personal data of the Recipients in accordance with paragraph 5 of the General Terms & Conditions.

11. Relevant provisions of Appendix 5 of the Allegro Terms & Conditions (Privacy Protection Policy) shall apply to the matters not governed by this article.

Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality (Allegro.sk)

1. The Seller hereby represents that is the controller of the Recipients' personal data.

2. At the moment of entering the 'SwA' Functionality page on the Service Platform, the Seller shall entrust the Company, under the General Terms & Conditions, with the processing of the following personal data of Recipients in order to provide the Delivery Service to the Seller using the 'SwA' Functionality:

a. first name;

b. last name;

c. parcel delivery address;

d. contact number;

e. email address.

3. The Company may perform on the Recipients' personal data any operations necessary to achieve the purpose described above, including may share these personal data to Carriers as part of the Delivery Service (in particular, in connection with the provision of the Service or any Additional Services and for its provision).

4. The Seller hereby agrees that the Company may entrust the processing of Recipients' personal data to another (subsequent) processor ('sub-processing'). The Company, by way of a written agreement, shall impose on the sub-processor the obligations regarding the processing of Recipients' personal data not lesser than those incumbent upon the Company.

5. The Company shall inform the Seller about any intended changes related to the addition or replacement of other processors of Recipients' personal data. If the Seller has grounds to object to the engagement of other processors, they may present to the Company the reasons for the objection. If the

Seller objects to the engagement of other processors of Recipients' personal data, it should opt out of the 'SwA' Functionality (should resign from using the 'SwA' Functionality).

6. The Company shall process Recipients' personal data in accordance with applicable law, in particular, with the GDPR.

7. The Company shall:

a. process Recipients' personal data only on documented instructions from the Seller (in line with Article 28(3)(a) of the GDPR), and such instructions shall be understood by the Company and the Seller as the entrusting of the processing of personal data by the Seller pursuant to the General Terms & Conditions;

b. ensure that persons authorized to process the Recipients' personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. applying the pseudonymization and encryption of Recipients' personal data;

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. ensuring the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident;

iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR.

8. The Company, insofar as this is possible (taking into account the nature of personal data processing), shall assist the Seller by appropriate technical and organizational measures in the fulfillment of its obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company hereby represents that, taking into account the nature of processing and the information available to the Company, it shall assist the Seller in the fulfillment of its obligations to ensure the security of personal data referred to in Articles 32–36 of the GDPR.

10. In the event of any breach of Recipients' personal data within the meaning of Article 4(12) of the GDPR, the Company, without any undue delay, shall send a notice to the controller containing at least the elements referred to in Article 33(3) of the GDPR.

11. Exercising the right to perform an audit (including inspection), the Seller may request the Company to provide information regarding the processing of Recipients' personal data by the Company, sending the request to the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in the Czech language) or iod@allegro.sk(dedicated to service in Slovak). Upon the receipt of the request, the Company shall respond to it (including provide the requested information) within 30 (thirty) days of the request receipt.

12. The Company shall provide the Seller with any information necessary to demonstrate compliance with the obligations referred to in Article 28 of the GDPR.

13. The processing of Recipients' personal data shall be entrusted for the period of using the 'SwA' Functionality by the Seller. Upon opting out of the 'SwA' Functionality (resignation from using the 'SwA' Functionality) by the Seller, the Company shall delete Recipients' personal data as soon as possible, unless the Company is required under applicable laws to further storage of these data.

Section 6. Complaints concerning the Delivery Service, as well as Services and Additional Services (Allegro.sk)

1. The Seller may lodge a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by the Company at all, or is provided improperly, in violation of these General Terms & Conditions. The Seller may also lodge a complaint regarding the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as a complaint if the 'SwA' Functionality functions improperly or the fees for the Service and Additional Services paid by the Seller to the Company are incorrectly charged.

2. Any complaints relating to the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, and incorrect charge of fees for the Services and Additional Services shall be dealt with by the Company within 30 (thirty) days of filing a complaint by the Seller. This time limit may be extended once in justified cases, of which the Company will notify the Seller.

3. Complaints regarding the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, or charge of fees for the Services and Additional Services may be lodged by letter sent to Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda

4. The Seller may contact the Company with regard to the Delivery Service as follows:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. The Seller's complaints concerning the manner of the provision by the Carrier of the Service, Additional Services or other service provided under agreements concluded directly between the Carrier and the Seller shall be addressed directly to the Carrier.

6. Complaints concerning the manner of the provision by the Carrier of the Services, Additional Services or other services provided under agreements concluded directly between the Carrier and the Seller shall be reviewed by the Carrier according to the rules set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller, respectively.

7. Considering the wording of paragraphs (5) and (6) above, the Sellers shall be entitled to lodge complaints related to non-performance or improper performance of Services and Additional Services directly to the Carrier. If necessary under any applicable laws or the Carrier's Terms & Conditions, the Company hereby grants the power of attorney to the Sellers, to allow them to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Carrier. The power of attorney referred to in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account.

8. In case the Carrier, who is a postal services operator, does not accept the complaint or does not deal with a complaint of User, who is a consumer, such User shall have the right to take advantage of the out-of-court method of handling complaints and exercising claims before the Czech Telecommunication Office (Český telekomunikační úřad). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.ctu.cz/mimosoudni-reseni-spotrebitelskych-sporu.

Section 7. End of Delivery Service provision. Opting out of the 'SwA' Functionality (Allegro.sk)

1. In the case of a violation of these General Terms & Conditions or the Allegro Terms & Conditions, including, in particular, in case the Seller takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist of the falsification of data as part of the Allegro Smart! Service, the Company shall have the right to discontinue the provision of Delivery Service for the Seller and to claim any damages incurred by the Company as a result of such Seller's action.

2. If the Seller commits a flagrant violation, as referred to in item 1 above, the Company may suspend the Seller's Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the 'SwA' Functionality (resign from using the 'SwA' Functionality) by making appropriate changes in the Account set-up.

Section 8. Final provisions (Allegro.sk)

1. The Company reserves the right to modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these General Terms & Conditions are used for convenience only and shall not affect the interpretation of these General Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these General Terms & Conditions.

Allegro.hu

Section 1. Definitions (Allegro.hu)

1. These General Terms & Conditions of Delivery Service (hereinafter referred to as the „General Terms & Conditions") lay down the principles and conditions on which the Company provides an intermediation service concerning the movement transport, organization of transport of Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Addressee — the Buyer, Seller, or other indicated recipient of the Goods

Carrier — a third party providing any Delivery Services to the Company, Seller or Buyer, in particular, services that involve pick-up, moving, sorting, or delivering Parcels between the Seller or the Buyer and the Addressee, including the Services, Additional Services or Goods Return Services.

The Carriers providing Services and Additional Services are:

a. DPD Polska sp. z o.o., a limited liability company with its registered office in Warsaw, at ul. Mineralna 15, 02-274 Warsaw, entered into the register of entrepreneurs of the District Court for the Capital City of Warsaw in Warsaw, the 13th Commercial Division of the National Court Register under the number KRS 0000028368, Tax Identification Number: NIP 526-020-41-10, share capital: PLN 228,604,000, an entity providing Services within the following delivery methods: Allegro DPD Courier Hungary, Allegro DPD Courier Hungary payment of delivery; Allegro DPD Pickup Hungary ; Allegro DPD Parcel Lockers Hungary ;

b. PACKETA POLAND SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ with its registered office in Warsaw, address: ul. Postępu 14, 02-676 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw — 13th

Commercial Division of the National Court Register, under the KRS number 0000575023, NIP (Tax Identification Number): 8831858623, REGON (National Business Registry Number): 36249788500000, share capital: PLN 15,000.00; the party providing Services in the following delivery options: Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point, Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers, Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers payment on delivery, Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point, Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point payment on delivery, Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers, Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery, , Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point, Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery, Allegro Packeta Pick-up Point; Allegro Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers; Allegro Packeta Parcel Lockers payment on delivery;

c. DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, address: ul. Osmańska 2, 02-823 Warsaw, entered in the Register of Entrepreneurs at the District Court for the capital city of Warsaw, 13th Commercial Division of the National Court Register, under the KRS number 631916, NIP (Tax Identification Number): 9512417713, REGON (National Business Registry Number): 365170883, share capital: PLN 21,479,000.00, the party providing Services in the following delivery options: Allegro DHL Courier Hungary,

d. Direct Parcel Distribution CZ s.r.o., registered seat in Modletice 135, 251 01 Říčany u Prahy, The Czechia, ID no. 61329266, VAT ID no. CZ61329266, commercial register: Municipal court in Prague, section C, insert 52346, the party providing Services in the following delivery options: Allegro DPD Courier Hungary; Allegro DPD Courier Hungary payment on delivery; Allegro DPD Pickup Hungary; Allegro DPD Parcel Lockers Hungary;

e. Direct Parcel Distribution SK s.r.o., with registered office at the following address: Pri letisku 19020/5, 82104 Bratislava ID No. 35834498, VAT Number: SK2021648739; the party providing Services in the delivery options: Allegro DPD Courier Hungary; Allegro DPD Courier Hungary payment on delivery; Allegro DPD Pickup Hungary, Allegro DPD Parcel Lockers Hungary;

f. Express one Hungary Kft., with its registered office at the following address: Soroksári út 44, 1095 Budapest, Hungary register maintained by the Municipal Court in Budapest ID No: 01-09-329752, VAT Number: 26516574-2-43; the party providing Services under the following delivery options: Allegro Express One Courier, Allegro Express One Courier payment on delivery, Allegro Express One Pick-up Point, Allegro Express One Pick-up Point payment on delivery, Allegro Express One Parcel Lockers, Allegro Express One Parcel Lockers payment on delivery;

g. DPD Hungary Kft. with its registered office in Budapest, Váci út 33. 2. em. Hungary, registered in the Register of Entrepreneurs kept at the District Court in Budapest under registration number 01-09-888141, tax number HU13034283, the party providing Services in the delivery options: Allegro DPD

Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Lockers, Allegro DPD Parcel Lockers payment on delivery;

h. the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

Label — the Parcel identification provided to the Seller by the Carrier to be affixed on the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions, generally applicable laws, or agreements concluded directly between the Carrier and the Seller

SwA Functionality — the Service Platform functionality called „Wysyłam z Allegro" („Ship with Allegro") ('SwA'), by means of which the Company enables the Seller to manage the process of sending Goods to the Recipient after the Goods have been sold on the Platform, including posting the Parcel and ordering its movement or delivery to the Recipient.

Buyer — a User who has purchased Goods from a Seller in the Offers;

Payment Operator — jointly or individually any of the entities providing payment services described in the Allegro Terms & Conditions or appendixes to the Allegro Terms & Conditions;

Dashboard — the dashboard available to Sellers on the Platform page dedicated to the SwA Functionality;

Platform or **Service Platform** — an open e-commerce marketplace available in the https://allegro.hu domain and operated by the Company,

Parcel — a mailpiece containing the Goods and being the subject of the Delivery Service, to be delivered to one Addressee at one destination

Onerous Parcel — a Parcel prepared in violation of the Allegro Terms & Conditions, Carrier's Terms & Conditions, or agreement concluded directly between the Carrier and the Seller, in particular containing prohibited goods under the Allegro Terms & Conditions, Carrier's Terms & Conditions, agreement concluded directly between the Carrier and the Seller, or generally applicable laws; as well as a Parcel incorrectly packed in the light of the Allegro Terms & Conditions, agreements, and generally applicable laws; which has led to the Carrier charging the Company with additional costs, fees, or penalties related to the Carrier's provision of the Service or Additional Services in respect of this Parcel, and in particular in connection with the pick-up, movement, sorting, delivery, or return of this Parcel, as well as its shipping, organization of shipping, loading, handling, and unloading

Terms & Conditions — these Terms & Conditions setting forth the rules for provision of the Delivery Service by the Company

Allegro Terms & Conditions — the user agreement providing for the rules of the Platform use, published at http://allegro.hu/feltetelek

Carrier's Terms & Conditions — valid documents governing the rules on which the Carrier provides the Services, i.e.

General Terms & Conditions of Service Provision in International Trade, Detailed Terms & Conditions Of Service Provision available at: https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

Terms & Conditions for the Provision of Goods Transport Services, deliveries by Packeta, available at: https://www.packeta.pl/dokumenty-dla-klientow

General Terms & Conditions of Shipping of DHL eCS in Europe available at https://www.dhl.com/content/dam/dhl/local/pl/dhl-ecommerce/documents/pdf/pl-ecommerce-europe-ogolne-warunki-przewozu.pdf

General Terms and Conditions of Direct Parcel Distribution CZ s.r.o.:

https://www.dpd.com/cz/en/support/downloads/#Vseobecne_obchodni_podminky

General terms of service of Direct Parcel Distribution SK s.r.o.: https://www.dpd.com/sk/sk/vop/

General terms of service of Direct Parcel Distribution SK s.r.o.: available at https://www.dpd.com/sk/sk/vop/

General Terms & Conditions of DPD Hungary Kft.:

https://www.dpd.com/hu/en/hu-gtc/

Seller — the User who has registered a Business Account, who sells Goods as part of an Offer, and who uses the Services;

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Hungary; Allegro DPD Courier Hungary payment on delivery; Allegro DHL Courier Hungary;; Allegro DPD Pickup Hungary; Allegro DPD Parcel Lockers Hungary; Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point; Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point; Allegro Dispatch from Czechia to Hungary — Zásilkovna Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers; Allegro Dispatch from Czechia to Hungary — Zásilkovna Parcel Lockers payment on delivery; Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point, Allegro Dispatch from Slovakia to Hungary — Packeta pick-up point payment on delivery, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery, Allegro Packeta Pick-up Point, Allegro Packeta Pick-up Point payment on delivery, Allegro

Packeta Parcel Lockers, Allegro Packeta Parcel Lockers payment on delivery, Allegro Courier Express One; Allegro Express One Courier payment on delivery; Allegro Express One Pick-up Point; Allegro Express One Pick-up Point payment on delivery; Allegro Express One Parcel Locker; Allegro Express One Parcel Locker payment on delivery, Allegro DPD Courier; Allegro DPD Courier payment on delivery; Allegro DPD Pickup; Allegro DPD Parcel Lockers;

Delivery Service — an intermediation service concerning the movement of Goods, provided by the Company to the Sellers or Buyers, against a fee, subject to the General Terms & Conditions, whereby Goods may be moved, transported, or their transport may be organized between the Seller and the Recipient - between the Buyer and the Seller without the need to incur any additional payments on that account, as provided for in the Carrier's Terms & Conditions; the service includes, in particular:

- Placing an order with the Carrier for the provision of a Service or Additional Services in accordance with the Allegro Terms & Conditions, and also in line with the Carrier's Terms & Conditions and generally applicable laws, as per the instruction of the Seller;
- Providing the SwA Functionality to Sellers;
- provision of a functionality, whereby the Carrier is able to classify a given parcel as a Parcel based on the Label;
- actions taken as part of the complaint procedure in the event of non-performance or improper performance of the Service by the Carrier;
- Intermediation between the Addressee and the Seller in case of the Parcel's return, depending on the Users' choice — via the Carrier (if the Transaction is covered by the Allegro Smart! Service), provided that the Company offers the goods return service in the Allegro Terms & Conditions;
- Notifying the Addressee that the Parcel was delivered to the Carrier;
- Parcel Tracking Service.

The Delivery Service provided to Sellers using the SwA Functionality who have agreements concluded directly with Carriers may only include certain services described above. In particular, it may include ensuring the Sellers are able to dispatch the Parcel to be moved or delivered by the Carrier with whom the Seller has entered into a separate agreement

Additional Services — services provided by the Carrier for the benefit of the User, that are supplementary to the Service and that are directly related to the Service. The scope and the prices of Additional Services are set out in Appendix No. 4 of the Allegro Terms & Conditions;

Parcel Tracking Service — a service that allows for tracking the process of Goods movement by the Carrier in relation to the performance of the Service, from the moment they are dispatched until delivery; the service is provided directly on the Platform.

3. In the event of any conflict between the definitions used in the Allegro Terms & Conditions and the definitions used in the General Terms & Conditions, the definitions given in the General Terms & Conditions shall prevail.

Section 2. Terms and Conditions of Delivery Service (Allegro.hu)

1. As part of the Service Platform, the Company provides the Delivery Service, whereby it commissions the Carrier to provide Services and Additional Services in its own name and for the benefit of the Seller or the Buyer. Services and Additional Services are commissioned after the Seller selects the delivery option and indicates the Goods to be included in the Parcel.

2. The fees for the Delivery Service shall be calculated according to the rates and on terms and conditions set out in appendix No. 4 to Allegro Terms & Conditions. All fees and other payments related to the services provided by the Carrier to the Seller under agreements concluded directly between the Carrier and the Seller (or related to the provision of such services) shall be paid by the Seller to the Carrier directly.

3. In order to use the 'SwA' Functionality (including the Delivery Service using the 'SwA' Functionality), the Seller is obliged to enter the 'SwA' Functionality page on the Service Platform and then correctly set up the service Dashboard and to maintain its correct set-up for the period of using the 'SwA' Functionality.

4. The Services and Additional Services are provided by the Carrier pursuant to the agreement concluded between the Company and a given Carrier for the benefit of the User. The Services and Additional Services are provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

5. The Services provided as part of the delivery options; Allegro DPD Courier Hungary payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Hungary — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Hungary — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Hungary — Packeta Parcel Lockers payment on delivery; Allegro Packeta Pick-up Point payment on delivery, Allegro Packeta Parcel Lockers payment on delivery, Allegro Express One Courier payment on delivery; Allegro Express One Pick-up Point; Allegro Express One Pick-up Point payment on delivery; Allegro Express One Parcel Locker payment on delivery; Allegro Dispatch from Slovakia to Hungary — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary — Packeta Parcel Lockers payment on delivery, Allegro DHL Courier Hungary payment on delivery, Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel Lockers payment on delivery shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

6. Parcels shall be picked up, moved, sorted, and delivered, transported, handled, and transport shall be organized by the Carrier in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

7. Collections of funds from Recipients for the Services provided as part of the delivery options, shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms & Conditions.

8. Transfers of an amount equal to the funds collected from the Recipient:

In the Services provided based on the Delivery Service with the SwA Functionality in the delivery options: Allegro DPD Courier Hungary payment on delivery, Allegro Dispatch from Poland to Hungary - Packeta pick-up point payment on delivery, Allegro Dispatch from Poland to Hungary - Packeta parcel lockers payment on delivery, Allegro Dispatch from Czechia to Hungary - pick-up point payment on delivery, Allegro Dispatch from Czechia to Hungary - Packeta parcel lockers payment on delivery, Allegro Dispatch from Slovakia to Hungary - Packeta Pick-up Point payment on delivery, Allegro Dispatch from Slovakia to Hungary - Packeta Parcel Lockers payment on delivery, Allegro Packeta Pick-up Point payment on delivery, Allegro Packeta Parcel Lockers payment on delivery, Allegro Express One courier payment on delivery, Allegro Express One pick-up point payment on delivery, Allegro Express One parcel locker payment on delivery, Allegro DHL Courier Hungary payment on delivery, Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel Lockers payment on delivery is made by the Company within 2 working days of receiving the delivery status of the Parcel from the Carrier via the Payment Operator, to the settlement tool. The maximum payment on delivery value is, as appropriate: PUDO/APM — HUF 220,000, courier delivery to the address — HUF 300,000.

9. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options, shall be made exclusively in the Hungarian currency via the Payment Operator to the Seller's settlement tool.

9a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

10. Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.hu)

1. The Seller and the Buyer are required to pay the fees related to the provision of the Delivery Service in accordance with the price list set out in Appendix No. 4 to Allegro Terms & Conditions within deadlines provided therein.

2. The Seller and the Buyer are required to:

a. comply with the General Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of generally applicable laws;

b. put Goods in the Parcels that are compliant with the General Terms & Conditions, the Carrier's Terms & Conditions, agreements concluded directly between the Carrier and the Seller and generally applicable laws;

c. release the Parcels at a place communicated to the Carrier by the Seller;

d. print the Label and put it on the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

e. pack the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions or agreements concluded directly between the Carrier and the Seller, so that it may be properly picked up, moved, transported, sorted, and delivered by the Carrier;

f. use the 'SwA' Functionality as per its intended purpose, within the available features, and not to use the 'SwA' Functionality to post, transport, organize the transport, move, sort, or deliver parcels containing goods, services, or rights sold outside the Platform;

g. provide correct data for the purpose of using or in connection with the use of the Delivery Service, the Services, the Additional Services or the 'SwA' Functionality (including the correct bank account number of the Seller);

h. indicate the Seller's bank account maintained in the Slovak currency, for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options;

i. comply with other rules of the provision of the Delivery Service, Services as envisaged in the General Terms & Conditions and in the Carrier's Terms & Conditions.

3. The Seller is fully liable to the Company for any damage caused to the Company or the Carrier in connection with the transport, organization of transport, posting, pick-up, moving, sorting, or delivery of an Onerous Parcel. In particular, the Seller is required to reimburse the Company for all costs, fees,

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

or penalties imposed on the Company by the Carrier due to the performance by the Carrier of actions related to an Onerous Parcel.

4. The Seller acknowledges that the Carrier has the right to decline to provide the Service if the Carrier finds that a Parcel posted as part of the Delivery Service is an Onerous Parcel.

5. The Seller acknowledges that in the case when it becomes evident that a Parcel is an Onerous Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of a Service or Additional Services and alert the Company. In such a case, the Company shall call on the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or provision of the Service or Additional Service, particularly by packing the Onerous Parcel in the proper manner or securing it at its own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Onerous Parcel from the Carrier at its own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost of the Parcel's pick up and to remedy the damage, if any, caused to the Company by that Parcel or in relation to it.

6. Where it is impossible for the Delivery Service, the Service, or Additional Services to be performed through the fault of the Seller, the Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation corresponding to the value of the Delivery Service, the Service or Additional Services specified in Appendix No. 4 to Allegro Terms & Conditions.

7. Upon entering the 'SwA' Functionality page on the Service Platform by the Seller, all Seller's orders regarding the Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Service Platform and displayed on this page.

Section 4. The processing of personal data in connection with the provision of the Delivery Service (Allegro.hu)

1. The Company is the personal data controller for the Sellers and Buyers with regard to the offering of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) („GDPR").

2. Personal data shall be processed by the Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of personal data by the Company is Article 6(1)(b) of the GDPR, i.e. the processing is necessary to perform the contract between the Seller and the Company or the Buyer and the Company concerning services provided by the Company on the Platform, including the Delivery Service.

3. Full and detailed information on the purposes and legal grounds for processing the Sellers' and Buyers' personal data can be found in the Privacy Protection Policy, which constitutes Appendix no. 5 to the Allegro Terms & Conditions.

4. The Seller and the Buyer contact the Company using the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in the Czech language) or iod@allegro.sk (dedicated to service in Slovak) or iod@allegro.hu (dedicated to service in Hungarian language) in the case of any questions concerning the processing of their personal data by the Company or if they wish to exercise their rights on the protection of their personal data.

5. The personal data shall be processed by the Company for the purposes of providing the Delivery Service, handling complaints, keeping accounts, developing statistics and performing analyses, establishing, exercising, or defending legal claims, and ensuring accountability for the personal data processed.

6. The personal data processed by the Company shall include the data relevant for a given type of the Account on the Service Platform such as the login, userID, SellerID, BuyerID, last names and names, the address of residence or stay, Tax Identification Number, contact number, email address, the address for the delivery and return of Goods, parcel pickup address or addresses, the delivery status, the parcel collection code and the bank account number as well as the number of a consignment note (tracking number) if the Carrier provides such number.

7. The Carrier is also a personal data controller in respect of the personal data of the Sellers, within the scope related to the provision of the Services, including the Delivery Services or Additional Services by the Carrier. The detailed principles pertaining to the processing of the personal data by the Carrier are described in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier for the benefit of the User;

b. the Carrier — at the Sellers' and Buyers' request — to refer questions or complaints regarding the services provided by the Carrier;

c. the Carrier in order to collect funds from the Recipient and transfer the collected funds for the Service provided based on the Delivery Service using the 'SwA' Functionality;

d. the entities authorized to receive such data under applicable provisions of law, including appropriate judicial authorities;

e. Payment Operators (PayU/P24/Allegro Finance) to create a payment.

9. The Seller who does not use the 'SwA' Functionality shall share the personal data of the Recipients to the Company in order to provide the Delivery Service. The Company shall process the aforementioned data in accordance with applicable law, in particular, with the GDPR.

10. The Seller using the 'SwA' Functionality, in order to provide the Delivery Service, shall entrust the Company with the processing of personal data of the Recipients in accordance with paragraph 5 of the General Terms & Conditions.

11. Relevant provisions of Appendix 5 of the Allegro Terms & Conditions (Privacy Protection Policy) shall apply to the matters not governed by this article.

Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality (Allegro.hu)

1. The Seller hereby represents that is the controller of the Recipients' personal data.

2. At the moment of entering the 'SwA' Functionality page on the Service Platform, the Seller shall entrust the Company, under the General Terms & Conditions, with the processing of the following personal data of Recipients in order to provide the Delivery Service to the Seller using the 'SwA' Functionality:

a. first name;

b. last name;

c. parcel delivery address;

d. contact number;

e. email address.

3. The Company may perform on the Recipients' personal data any operations necessary to achieve the purpose described above, including may share these personal data to Carriers as part of the Delivery Service (in particular, in connection with the provision of the Service or any Additional Services and for its provision).

4. The Seller hereby agrees that the Company may entrust the processing of Recipients' personal data to another (subsequent) processor ('sub-processing'). The Company, by way of a written agreement, shall impose on the sub-processor the obligations regarding the processing of Recipients' personal data not lesser than those incumbent upon the Company.

5. The Company shall inform the Seller about any intended changes related to the addition or replacement of other processors of Recipients' personal data. If the Seller has grounds to object to the engagement of other processors, they may present to the Company the reasons for the objection. If the Seller objects to the engagement of other processors of Recipients' personal data, it should opt out of the 'SwA' Functionality (should resign from using the 'SwA' Functionality).

6. The Company shall process Recipients' personal data in accordance with applicable law, in particular, with the GDPR.

7. The Company shall:

a. process Recipients' personal data only on documented instructions from the Seller (in line with Article 28(3)(a) of the GDPR), and such instructions shall be understood by the Company and the Seller as the entrusting of the processing of personal data by the Seller pursuant to the General Terms & Conditions;

b. ensure that persons authorized to process the Recipients' personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. applying the pseudonymization and encryption of Recipients' personal data;

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. ensuring the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident;

iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR.

8. The Company, insofar as this is possible (taking into account the nature of personal data processing), shall assist the Seller by appropriate technical and organizational measures in the fulfillment of its obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company hereby represents that, taking into account the nature of processing and the information available to the Company, it shall assist the Seller in the fulfillment of its obligations to ensure the security of personal data referred to in Articles 32–36 of the GDPR.

10. In the event of any breach of Recipients' personal data within the meaning of Article 4(12) of the GDPR, the Company, without any undue delay, shall send a notice to the controller containing at least the elements referred to in Article 33(3) of the GDPR.

11. Exercising the right to perform an audit (including inspection), the Seller may request the Company to provide information regarding the processing of Recipients' personal data by the Company, sending the request to the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in the Czech language) or iod@allegro.sk (dedicated to service in Slovak) or iod@allegro.hu (dedicated to service in Hungarian). Upon the receipt of the request, the Company shall respond to it (including provide the requested information) within 30 (thirty) days of the request receipt.

12. The Company shall provide the Seller with any information necessary to demonstrate compliance with the obligations referred to in Article 28 of the GDPR.

13. The processing of Recipients' personal data shall be entrusted for the period of using the 'SwA' Functionality by the Seller. Upon opting out of the 'SwA' Functionality (resignation from using the 'SwA' Functionality) by the Seller, the Company shall delete Recipients' personal data as soon as possible, unless the Company is required under applicable laws to further storage of these data.

Section 6. Complaints concerning the Delivery Service, as well as Services and Additional Services (Allegro.hu)

1. The Seller may lodge a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by the Company at all, or is provided improperly, in violation of these General Terms & Conditions. The Seller may also lodge a complaint regarding the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as a complaint if the 'SwA' Functionality functions improperly or the fees for the Service and Additional Services paid by the Seller to the Company are incorrectly charged.

2. Any complaints relating to the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, and incorrect charge of fees for the Services and Additional Services shall be dealt with by the Company within 30 (thirty) days of filing a complaint by the Seller. This time limit may be extended once in justified cases, of which the Company will notify the Seller.

3. Complaints regarding the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, or charge of fees for the Services and Additional Services may be lodged by letter sent to Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda

4. The Seller may contact the Company with regard to the Delivery Service as follows:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. The Seller's complaints concerning the manner of the provision by the Carrier of the Service, Additional Services or other service provided under agreements concluded directly between the Carrier and the Seller shall be addressed directly to the Carrier.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

6. Complaints concerning the manner of the provision by the Carrier of the Services, Additional Services or other services provided under agreements concluded directly between the Carrier and the Seller shall be reviewed by the Carrier according to the rules set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller, respectively.

7. Considering the wording of paragraphs (5) and (6) above, the Sellers shall be entitled to lodge complaints related to non-performance or improper performance of Services and Additional Services directly to the Carrier. If necessary under any applicable laws or the Carrier's Terms & Conditions, the Company hereby grants the power of attorney to the Sellers, to allow them to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Carrier. The power of attorney referred to in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account.

8. In case the Carrier, who is a postal services operator, does not accept the complaint or does not deal with a complaint of User, who is a consumer, such User shall have the right to take advantage of the out-of-court method of handling complaints and exercising claims before the National Media and Communications Authority (Nemzeti Média- és Hírközlési Hatóság). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://nmhh.hu/tart/report/30/Posta.

Section 7. End of Delivery Service provision. Opting out of the 'SwA' Functionality (Allegro.hu)

1. In the case of a violation of these General Terms & Conditions or the Allegro Terms & Conditions, including, in particular, in case the Seller takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist of the falsification of data as part of the Allegro Smart! Service, the Company shall have the right to discontinue the provision of Delivery Service for the Seller and to claim any damages incurred by the Company as a result of such Seller's action.

2. If the Seller commits a flagrant violation, as referred to in item 1 above, the Company may suspend the Seller's Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the 'SwA' Functionality (resign from using the 'SwA' Functionality) by making appropriate changes in the Account set-up.

Section 8. Final provisions (Allegro.hu)

1. The Company reserves the right to modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these General Terms & Conditions are used for convenience only and shall not affect the interpretation of these General Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these General Terms & Conditions.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 16A

Appendix No. 16A. General Terms & Conditions of the Delivery Service for Allegro Lokalnie

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- Section 3. The rights and obligations of Sellers using the Delivery Service
- Section 4. The processing of personal details in connection with the provision of the Delivery Service.
- Section 5. Complaints concerning the Delivery Service
- Section 6. Cancellation of the Delivery Service
- Section 7. Final provisions

Section 1. Definitions

Addressee — the Buyer or the recipient of the Goods indicated by the Buyer;

Allegro Lokalnie — a separate section of the Allegro Platform, dedicated to the conduct of sales by Users of Regular Accounts, including the associated functions, in particular: listing of Classifieds and entering into Transactions as part of Classifieds. Allegro Lokalnie also enables Users to browse Classifieds;

Company — Allegro sp. z o.o. with its registered office in Poznań at ul. Wierzbięcice 1B, 61-569 Poznań, entered into the Register of Entrepreneurs kept by the District Court for Poznań – Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register under KRS number 0000635012, share capital: PLN 40.000.000, Tax Identification Number (NIP): 525-26-74-798, company statistical number (REGON): 365331553;

Carrier — a third party providing Services for Company;

The Carrier is InPost sp. z o.o. with its registered office in Kraków, address: ul. Wielicka 28, 30-552 Kraków, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number: 0000543759, share capital: PLN 116,278,450.00, NIP (Tax Identification Number): 6793108059, REGON (National Business Registry Number): 360781085

Shipping label — a sticker on the Parcel provided to the Seller by the Carrier so that it can be affixed to the Parcel;

Dispatch Code — a 9-digit unique number made available to the Seller by the Carrier for dispatching a Parcel;

Buyer — a User who has purchased Goods from the Seller as part of a Classified ad;

Classified Ad — a proposal to conclude a Sale of Goods agreement under the terms provided for by the Seller, including, in particular, the price and a description of the Goods offered, using the functionalities available on Allegro Lokalnie, i.e. „Buy Now" and „Auction" options;

InPost Parcel Locker — an electronic deposit cabinet (a device), operated by the Carrier, which enables an authorized person to send or collect Parcels as part of self-service;

Platform or **Service Platform** — an open e-commerce marketplace available at the https://allegro.pl/ and https://allegrolokalnie.pl domains operated by Company;

Postal Law — the Act of November 23, 2012 (Journal of Laws of 2020, Item 1041, as amended), together with relevant implementing acts

Parcel — a mail parcel within the meaning of the Postal Law Act containing the Goods and delivered as part of the Delivery Service;

Onerous Parcel — a parcel prepared contrary to the guidelines provided for in Section 3(2)((b)–(d) of the Delivery Terms & Conditions;

Terms & Conditions — these Terms & Conditions setting forth the rules for provision of the Delivery Service by the Company

Allegro Terms & Conditions — the Terms & Conditions for using the Platform, available at https://allegro.pl/regulamin/pl

Carrier's Terms & Conditions — Terms & Conditions of the „Allegro Paczkomaty InPost" Service Provided by InPost Paczkomaty Sp. z o. o. and valid documents governing the terms and conditions on which the Carrier provides the Services, as available at https://inpost.pl/regulaminy;

Seller — the User who sells as part of Classifieds and who uses Services;

Goods — the items to which an Offer pertains;

User — an entity that gained access to the services provided by Company through the Service Platform on principles laid down in the Allegro Terms & Conditions;

Service — a service provided by the Carrier for Company whereby Goods are moved between the Seller and the Buyer in accordance with the Delivery Terms & Conditions, the Carrier's Terms & Conditions, and the Postal Law. The services are presented by Company on the Service Platform as Allegro Paczkomaty InPost (Allegro InPost Parcel Lockers);

Delivery Service — an intermediation service concerning the movement of Goods and provided by Company to the Sellers against a fee under the Delivery Terms & Conditions, whereby Goods may be moved between the Seller and the Addressee without the need to pay any additional related fees as

provided for in the Carrier's Terms & Conditions. The Delivery Service shall include, in particular, the provision of a functionality whereby the Carrier is able to classify a given parcel as a Parcel based on the Shipping Label and to notify the Addressee of the delivery of the Parcel to the Carrier.

In the event of a conflict between the definitions contained in the Allegro Terms & Conditions and the definitions used in these Delivery Terms & Conditions, the definitions contained in these Delivery Terms & Conditions shall prevail.

Section 2. Terms & Conditions of Delivery Service

1. Company provides the Delivery Service on the Platform and under the Delivery Terms & Conditions to the Users who do not carry out any business and list Classifieds on their Regular Account.

2. To order the Delivery Service, the Seller should:

a. select the „Allegro Paczkomaty Inpost" delivery option in the Classifieds form and indicate the price that the Buyer is to pay for the delivery if this method is used, however, not higher than PLN 10.95;

b. use the shipping form available under My Allegro Lokalnie → My Local Sales → Orders from Buyers;

c. generate the Shipping Label, print it, and affix it to the Parcel; or generate the Dispatch Code and place it visibly on the parcel; the Label and the Dispatch Code are available in the shipping form in My Allegro Lokalnie → My Local Sales → Orders from Buyers;

d. place the Parcel in the InPost Parcel Locker.

The Delivery Service shall be deemed ordered only when all the activities referred to in sub-paragraphs a–d above have been performed.

3. The fee for the Delivery Service shall be charged in the amount and on the terms provided for in Part II Section 13(7) of Appendix No. 4 to the Allegro Terms & Conditions as applicable at the time of ordering the Delivery Service.

4. The Services covered by the Delivery Service shall be provided pursuant to the agreement between Company and the Carrier whereunder Company is the consignor (the sender) within the meaning of the Postal Law, once the Carrier has received confirmation from Company that a given Service may be provided as part of the Delivery Service, in keeping with the Delivery Terms & Conditions, the Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

5. Parcels shall be picked up, transported, sorted, and delivered under the Delivery Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions.

6. Company is not a carrier within the meaning of the Transport Law Act (Journal of Laws of 2020 item 8, as amended) and the Civil Code (Journal of Laws of 2019 item 1145, as amended).

7. Where the use of the Delivery Service proves impossible or difficult for reasons attributable to Company or to the Carrier, Company shall reimburse the Seller for any fees paid by them charged as per the rules provided for in Section 6(7) of Appendix No. 4 of the Allegro Terms & Conditions.

Section 3. The rights and obligations of Sellers using the Delivery Service

1. The Seller shall pay the fees related to the provision of the Delivery Service in accordance with the price list set out Appendix No. 4 of the Allegro Terms & Conditions as applicable at the time of ordering the Delivery Service and within deadlines provided therein.

2. The Seller shall:

a. comply with the Delivery Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the Postal Law;

b. put Goods in Parcels that are compliant with the Carrier's Terms & Conditions, the applicable provisions of the Postal Law, and the applicable regulations issued by the Universal Postal Union;

c. print the Shipping Label or generate the Dispatch Code and affix it to the Parcel correctly, i.e. in accordance with the Carrier's Terms & Conditions, the applicable provisions of the Postal Law, and the applicable regulations issued by the Universal Postal Union;

d. wrap the Parcel correctly, i.e. in line with the Carrier's Terms & Conditions, so that it may be properly picked up, transported, sorted, and delivered by the Carrier.

3. The Seller shall be fully liable to Company for any damage caused to Company or to the Carrier due to the shipping, pick-up, transport, sorting, or delivery of any Non-Standard Parcels.

4. The Seller acknowledges that the Carrier has the right to decline to provide the Service if the Carrier finds that a Parcel posted as part of the Delivery Service is an Onerous Parcel.

5. The Seller acknowledges that where it becomes evident that a Parcel is a Non-Standard Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of the Service and alert Company. In such a case, the Company shall request the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or the provision of the Service, particularly by packing the Non-Standard Parcel in the proper manner or securing it at their own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Non-Standard Parcel from the Carrier at their own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost of the Parcel pick-up and to remedy the damage, if any, caused to Company by that Parcel or in relation to it.

6. If the Delivery Service or the Service cannot be performed due to the Seller's fault, Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation

corresponding to the price of the Delivery Service as specified in Appendix No. 4 of the Allegro Terms & Conditions.

Section 4. The processing of personal details in connection with the provision of the Delivery Service.

1. Company is the personal details controller for Sellers with regard to the offer of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal details and on the free movement of such details, and repealing Directive 95/46/EC (General Data Protection Regulation) („GDPR").

2. Personal details shall be processed by Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of Sellers' personal details by Company shall be Article 6(1)(b) of the GDPR, i.e. the processing is necessary for the performance of the agreement between the Seller and Company concerning services provided by Company on the Platform, including the Delivery Service.

3. The Seller may contact Company using the email address: iod@allegro.pl if they have any questions concerning the processing of their personal details by Company.

4. The Sellers' personal details shall be processed by Company for the following purposes: providing the Delivery Service; handling complaints; bookkeeping; creating statistics and analyses; establishing, exercising, or defending claims; and ensuring accountability with respect to the personal details processed.

5. The Seller's personal details processed by Company shall include the following information: the login, the full name, the address of residence or stay, contact number, email address, the address for the delivery and return of Goods, the parcel status, the parcel collection code and the number of a consignment note (tracking number) as long as the Carrier provides such a number.

6. The Carrier is also a personal details controller in respect of the personal details of the Sellers within the scope related to the provision of the Services by the Carrier. The detailed principles pertaining to the processing of the Sellers' personal details by the Carrier in connection with the Service provision are described in the Carrier's Terms & Conditions.

7. Personal data of the Sellers may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier;

b. The Carrier, at the Sellers' request, to refer questions or complaints regarding the services provided by the Carrier;

c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.

8. For the Delivery Service to be provided, the Seller shall provide Company with the personal details of Addressees. The aforementioned personal details shall be processed by Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR.

9. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply mutatis mutandis to the matters not governed by this Section.

Section 5. Complaints concerning the Delivery Service

1. The Seller may file a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by Company at all or is provided improperly, in violation of these Delivery Terms & Conditions. The Seller may also file a complaint if the fees for the Service or for the handling of a Non-Standard Parcel paid by the Seller to Company have been charged incorrectly.

2. Any complaints relating to the use of the Delivery Service and any incorrect charging of the fees for the Services or for the handling of a Non-Standard Parcel shall be handled by Company within 30 (thirty) days of lodging a complaint by the Seller.

3. Complaints regarding the use of the Delivery Service or the charging of the fees for the Services or for the handling of a Non-Standard Parcel may be filed by letter sent to Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda.

4. The Seller may contact the Company with regard to the Delivery Service as follows:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. The Seller shall file complaints concerning the manner of the Service provided by the Carrier directly to the Carrier.

6. Considering the wording of paragraph 5 above, Company, to allow the Sellers to file complaints related to the failure to provide or improper provision of the Services by the Carrier, shall grant the power of attorney to the Sellers to take actual and legal actions related to representing Company in complaints pertaining to the Services provided by the Carrier as part of the Delivery Service. The power of attorney referred to in the preceding sentence shall be made available to the User at their request after using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda&subjectId=2d542135-a6d7-474c-a4a1-f96451c8bbc5.

Section 6. Cancellation of the Delivery Service

1. In the case of a violation of these Delivery Terms & Conditions or the Allegro Terms & Conditions, in particular, when the Seller takes any action which adversely affects the security of the Service Platform operations or is detrimental to other Users or is intended to circumvent safeguards adopted by Company or consist in the falsification of details as part of the Delivery Service, Company shall have the right to discontinue the provision of the Delivery Service to the Seller.

2. In the case of any gross or recurring violations referred to in paragraph 1 above, Company may suspend the Seller's Accounts. The provisions of Section 8(4) of the Allegro Terms & Conditions shall apply accordingly.

Section 7. Final provisions

1. The Seller may not withdraw from the Delivery Service that Company has provided completely.

2. Headings (titles of paragraphs) in these General Terms & Conditions are used for convenience only and shall not affect the interpretation of these General Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these General Terms & Conditions.

Appendix No. 17

Appendix No. 17. Charity Offers and Donations

This appendix sets out the rules for posting and participating in Charity Offers and making Donations. Any matters not regulated by these Terms & Conditions shall be governed by the Allegro Terms & Conditions

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- Section 6. Complaints Procedure
- Section 7. Privacy
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Section 1. Definitions

Company — Allegro sp. z o.o. with its registered office in Poznań, ul. Wierzbięcice 1B, 61-569 Poznań, entered into the Register of Entrepreneurs kept by the District Court for Poznań – Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012; share capital: PLN 40,000,000.00, paid in full; Tax Identification Number (NIP): 525-26-74-798, statistical identification number (REGON): 365331553.

Fundraising Goal — a cause indicated by a Charity consistent with its statutory objective, for which funds raised through Donations and Charity Offers, i.e. funds from Donations and the sales of Goods, will be allocated.

Donation — a functionality available on the Platform that allows Users (Buyers) to donate any amounts of funds to the Charity for a Fundraising Goal, at the time of making the Transaction in the Charity Offer listed for the benefit of that Charity, or enabling Users, regardless of such Transaction, to directly support the Fundraising Goal by transferring any amount of money to the Charity for that Fundraising Goal.

Charity Offers — Offers on the Platform posted by Charities or by Users for the benefit of such Charities, where the revenue from such Offers will be allocated for the Fundraising Goal. When creating a Fundraising Goal, the Charity has the right to specify whether Charity Offers for that Fundraising Goal may be listed exclusively by that Charity or by both the Charity and other Users on behalf of that Charity.

Charity — an association within the meaning of the Associations Act of 7 April 1989 (consolidated version: Journal of Laws of 2019, item 713, as amended), a foundation within the meaning of the

Foundations Act of 6 April 1984 (consolidated version: Journal of Laws of 2018, item 1491, as amended) or other organizations the statutory objectives of which include charitable activities, which met the conditions set out in Section 3 of the Terms & Conditions.

Allegro Terms & Conditions — the Platform terms and conditions available at https://allegro.pl/regulamin/pl

Terms & Conditions — the document in the form of Appendix No. 17 of the Allegro Terms & Conditions.

Platform — an online e-commerce platform operated by the Company and available in the allegro.pl domain.

Agreement — an agreement defining the rules for posting Charity Offers and activating a Fundraising Goal made between a Charity and the Company.

Capitalized terms not defined in this paragraph 1 have the meaning given to them in the Allegro Terms & Conditions

Section 2. General provisions

2.1. The Company shall support Charity Offers and the Donations functionality by providing tools necessary for their functioning, to be used, for example, to indicate and activate by a Charity a Fundraising Goal for which Charity Offers will be posted and Donations will be made.

2.2. The Fundraising Goal shall be indicated by the Charity through online tools made available to the Charity in the settings of its Account and activated on the date indicated by it; however, the duration of the Fundraising Goal may not exceed the period of 1 year from the date of its activation.

2.3. A Charity shall make the Fundraising Goal credible. For this purpose, at the request of Company, the Charity shall submit the necessary documentation the scope of which shall be determined by Company depending on the Fundraising Goal. The documentation referred to in the preceding sentence shall be sent by email to the following address: kontakt.charytatywni@allegro.pl

The Fundraising Goal should be precisely specified, be measurable, and it must be possible to objectively verify its performance and completion, and cannot be changed for the duration of the Charity Offers listed for that goal, from the moment when purchase offers appeared or Donations are made as in the relevant Charity Offer. The Fundraising Goal must serve the charitable activities of the Charity and may not be used, directly or indirectly, to finance any entities affiliated with the Charity, including entities affiliated with it through personal or capital ties, members of its governing bodies, persons managing it, or entities exercising control over it, including its founders and beneficial owners, regardless of when the affiliation arose or how long it lasts. If such financing is disclosed or if there are reasonable grounds to doubt whether the Charity's charitable activities are being funded with funds derived from the Fundraising Goal and whether such funds are being used for their intended purpose, the Company may revoke the Charity status of that entity. Revocation of the Charity status, regardless of its legal basis,

including under the Terms & Conditions, also results in the removal of all Charity Offers listed by that organization.

2.4. It is forbidden to indicate a Fundraising Goal that would contravene the provisions of law or good practices, infringe upon the rights of third parties or commonly accepted social norms, propagate fascism or other totalitarian political system or incite hatred on the basis of nationality, ethnic origin, race or religious beliefs or lack thereof.

2.5. In the cases referred to in paragraph 2.4 above, Company shall make it impossible to indicate a Fundraising Goal and post any Charity Offers and make Donations related to it.

2.6. The Company is not responsible for actions or omissions of Charities that act independently of the Company. Verification by the Company shall be limited to making sure that a Fundraising Goal satisfies the formal requirements set out in the Terms & Conditions. The Company is not liable for the tax settlements of the Charity and the User for the money received or transferred.

2.7. The provisions of Appendix No. 7B of the Allegro Terms & Conditions and the exclusions concerning the non-binding nature of the Offers described in paragraph 3.3 of the Allegro Terms & Conditions shall not apply to Charity Offers and Donations. Transactions referred to in paragraph 3.3 of the Allegro Terms & Conditions made as part of Charity Offers shall be binding, except for Transactions concerning real estate sales or lease.

2.8. With reference to Appendix No. 1 and Appendix No. 2 of the Allegro Terms & Conditions, the Company may decide not to apply the restrictions described therein upon the User's prior contact with the Company by sending an email to the following address: kontakt@charytatywni.allegro.pl. This waiver may only be applicable to the Users for whom Allegro has agreed to post a given Charity Offer.

2.9. In the case of Charity Offers, it is forbidden to sell Goods the description of which implies that such listings or such Goods will be used as an advertising tool.

Section 3. Registration of Accounts by Charities

3.1. A Charity organization shall Register a Business Account using an appropriate registration form, which it must complete in compliance with actual facts and legal status.

3.2. Upon the Registration, the Charity must obtain the status of a "Charity Account". For this purpose, the Charity organization must complete the application available in the Account settings under the tab: My Account > Allegro Charytatywni, providing the following details and documents:

a. the Charity name;

b. the information whether the Charity organization has the status of a public benefit organization within the meaning of the Act of 24 April 2003 on public benefit activity and volunteering (consolidated version: Journal of Laws of 2012, No. 234, item 1536, as amended);

c. the statutory objectives of the Charity (the so-called "areas of assistance");

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

d. the financial report of the previous financial year;

e. the Article of Incorporation of the Charity.

If a Charity has been operating for a period shorter than one year from the date of its establishment, as well as if, during the preceding year, the Charity has undergone material corporate changes, such as a change in its management, founder, beneficial owner, or entity exercising effective control over it, the Charity is required to submit for verification the partnership agreement that it entered into and performed during the preceding year with a reputable non-governmental organization, together with documentation confirming its performance and the Charity's other charitable activities to date, including documentation confirming the support it has provided to date. Regardless of the above, the Company may request additional documents, including but not limited to:

- agreements related to charitable activities of the Charity concluded with other parties;
- other documents or information confirming the charitable activities of the Charity.

3.3. The Charity, members of its governing bodies, persons managing it, as well as entities exercising control over it, including its founders and beneficial owners, may not be affiliated, including through personal or capital ties (regardless of when the affiliation arose or how long it lasts), with suppliers of Goods that the Charity sells through Charity Offers, or with Sellers offering the same or similar Goods on Allegro. If there are reasonable grounds to suspect that the entity has any of the affiliations referred to in the preceding sentences, the Company has the right to not grant or to revoke its Charity status.

3.4. Upon the verification of the completed registration form and of the application and the documents referred to in paragraph 3.2 above by the Company, a message shall be sent to the email address provided by the Charity, which, in the case of the positive outcome of the verification, shall contain the Agreement.

3.5. Upon the acceptance of the Agreement by the Charity by clicking the Accept button available in the Charity Account under the „Allegro Charytatywni" tab, the Agreement shall be made and become effective.

3.6. The Charity status may be not granted to or may be revoked from entities that are unable to provide documentation of their charitable activities to date or the actual use of funds derived from the Fundraising Goal. Activities addressed to or involving entities affiliated, including through personal or capital ties, with the Charity, members of its governing bodies, persons managing it, or entities exercising control over it, including its founders and beneficial owners, regardless of when the affiliation arose or how long it lasts, do not qualify as charitable activities.

3.7. The Charity may be subject to periodic review by the Company. At the Company's request, the Charity is required to provide any additional documents that the Company may reasonably request as part of the re-verification process, including, but not limited to, its current finance report or an extract from its accounting records/balance sheet, a substantive report on its activities, documents confirming the source of the Goods offered through Charity Offers, documents confirming the transfer of funds collected for the Fundraising Goal, documents confirming that the Fundraising Goal has been fulfilled,

agreements related to the Charity's charitable activities and documentation confirming their performance, and documents related to the Charity's ownership structure and affiliations. Failure to provide such documents, or providing documents that continue to give rise to reasonable doubts as to the Charity's compliance with the Terms & Conditions, may result in the Company revoking its Charity status.

Section 4. Charity Offers and direct support for Fundraising Goals

4.1. Users purchasing Goods in Charity Offers or making Donations to directly support the Fundraising Goal shall be identified in accordance with the provisions of Appendix No. 7A of the Allegro Terms & Conditions.

4.2. In order to post a Charity Offer on the Platform, the User shall use a special form titled: „List an item for charity" available at https://allegro.pl/charityOffer/, and then must indicate the Fundraising Goal. The Charity has the right to stipulate that, within the scope of a specific Fundraising Goal it publishes, only that Charity may list Charity Offers. In this case, other Users may not list Charity Offers within this Fundraising Goal.

4.3. The subject of Charity Offers may only be Goods:

a. Received by the Charity through a donation in kind;

b. Created by employees, volunteers, or wards of the Charity;

c. that are the Charity's own products, i.e., have been manufactured directly by the Charity or on its behalf, including its promotional materials, products, or merchandise (e.g., clothing bearing its branding, mugs, calendars, books);

d. purchased directly by the Charity for resale as part of its own business activities, provided that such sales are conducted on a small scale and that the business activities are strictly ancillary (subsidiary) to the Charity's charitable activities and statutory objectives.

The subject of a Charity Offer may not be Goods purchased or otherwise acquired by the Charity, directly or indirectly, from an entity affiliated, including through personal or capital ties, with the Charity, members of its governing bodies, persons managing it, or entities exercising control over it, including its founders and beneficial owners, regardless of when the affiliation arose or how long it lasts, or Goods that are identical or similar to Goods offered by such affiliated entities through their Offers on Allegro. Employees, volunteers, or wards of the Charity who produce the Goods offered through the Charity's Charity Offers may not be the affiliated entities referred to in the preceding sentences, nor may they be employees or associates of such entities.

Goods offered by the Charity through Charity Offers may not be sourced through a dropshipping model (i.e., a model in which the shipping process is outsourced to a third-party supplier).

At every request of the Company, the Charity is required to promptly provide documentation confirming the source of the Goods offered through its Charity Offers. The Company has the right not to grant or revoke the granted Charity status of an entity if the Company has reasonable grounds to suspect that the Goods offered by this entity through its Charity Offers do not meet the requirements set out above.

4.4. In order to make a donation in the form of directly supporting the Fundraising Goal, the User uses a special form available at the given Fundraising Goal. The amount of money indicated in this form and subsequently paid by the User will be transferred to the Charity whose Fundraising Goal was selected by the User.

4.5. For a Charity Offer listed by the User, the price of the Goods presented in such offers will be transferred to the Charity whose Fundraising Goal was indicated by the User before its listing on the Platform.

4.6. Donations to directly support a Fundraising Goal and payments for Goods in Charity Offers may be made only using the payment service specified in Appendix No. 7A or Appendix No. 7C of the Allegro Terms & Conditions.

4.7. When Charity Offers concern Goods referred to in Annex No. 15 to the VAT Act of 11 March 2004 (consolidated version: Journal of Laws of 2020, item 106, as amended), the sales of which will be evidenced with an invoice for the total amount of receivables exceeding the amount referred to in Article 19(2) of the Entrepreneurs' Law of 6 March 2018 (Journal of Laws of 2019, item 1292, as amended), i.e. a gross amount of PLN 15,000, and the payment for the aforementioned Goods has been made using the split payment mechanism, the User (Seller) shall immediately transfer to the Charity the entire amount corresponding to the price of these Goods.

4.8. Under Charity Offers and in Donations, the following products/services are not available:

a. the "Installments" product at Allegro referred to in the terms and conditions available at http://allegro.pl/raty/regulamin

b. The Allegro Pay service provided in accordance with its Terms & Conditions.

4.9. The Company shall not charge basic fees for the posting of Charity Offers and sales commissions on the sales of Goods in such listings.

4.10. The price of the Goods to be sold in Charity Offers posted by Users shall be transferred to the Charity. In this case, the User who has posted the Charity Offer shall receive only the costs paid by the Buyer of the delivery of the Goods purchased in this offer.

4.11. Payments by the Users who are Buyers for Goods purchased in Charity Offers and Donations to directly support a Fundraising Goal shall be made through an entity intermediating in the conducting the payment transaction.

4.12. Should the User who is the Buyer exercise the right to withdraw from the agreement concluded as part of a Charity Offer as per Article 27 of the Consumer Rights Act of 30 May 2014, the Charity, at Seller's

request made directly through the Message Center functionality, shall refund the amount corresponding to the price of the Goods purchased to the Buyer's account number.

4.13. Charity Offers may not be posted in the following categories:

- Health > Erotica
- Health > OTC Medication
- Sports and Travel > Military > Air Guns
- Sports and Travel > Military > Knives, Machetes
- Business and Services > Services
- Business and Services > Live Animals
- Automotive > Cars
- Automotive > Motorcycles and Quads
- Automotive > Machinery
- Automotive > Trailers, Semitrailers
- Automotive > Other Vehicles and Boats
- Real Estate
- Supermarket > Pet Supplies > Non-prescription Veterinary Drugs

4.14. The duration of Charity Offers may not exceed the duration of the Fundraising Goal, i.e., a maximum of 90 days, except that the duration of a Charity Offer may not be shorter than 24 hours.

Section 5. The Safety and Reliability of Donations and Transactions Concluded in Charity Offers

5.1. The Company reserves the right to a three-step verification of Users purchasing Goods in Charity Offers or Donations to directly support a Fundraising Goal in the cases when the value of the Transaction made as part of a Charity Offer or the amount offered during the Auction or the Donation amount to directly support a Fundraising Goal is greater than or equal to PLN 1,000.00, PLN 10,000.00 and PLN 100,000.00. For this purpose, sub-paragraph 2.12(a) of the Allegro Terms & Conditions shall apply mutatis mutandis.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The verification may involve, e.g., entering a code sent in a text message, or making a verification transfer. The verification transfer amount will be returned to the relevant payment instrument on the next working day, at the latest.

5.2. In the event of losing credibility by the User as determined during the verification referred to in paragraph 5.1 above, and in the cases of the violation by them of the Terms & Conditions, the Allegro Terms & Conditions, and the provisions of the applicable law, paragraph 8.4. of the Allegro Terms & Conditions shall apply.

Section 6. Complaints Procedure

6.1. A User may lodge complaints regarding the failure to perform or undue performance of services related to the handling of Charity Offers and Donations by the Company.

6.2. A complaint can be lodged by email to the following address: kontakt@charytatywni.allegro.pl, or by a registered letter sent to Allegro sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań, with a note: „Reklamacja Zbiórki Charytatywnej - Właściwy Cel Zbiórki" (A complaint regarding a Charitable Fundraiser — the respective Fundraising Goal").

6.3. A complaint must contain at least the User's first and last name and email address assigned to their Account, the description of their reservations, and the proposed method of solving the complaint.

6.4. In the case when the data or information specified in a complaint must be supplemented, before handling the complaint, the Company shall request the User to supplement them to the indicated extent.

6.5. The Company shall handle a complaint within 14 days from the date of the receipt of a duly lodged complaint. The User shall receive the information about the method of handling the complaint by email to the email address assigned to their Account.

Section 7. Privacy

7.1. The Company is the personal data controller for the Users participating in Donations, Charity Offers and establishing Fundraising Goals within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) („GDPR").

7.2. The Company shall process personal data of Users in accordance with applicable provisions of law, including the GDPR. Specific information regarding data processing is available in Appendix No. 5 of the Allegro Terms & Conditions — Privacy Protection Policy at https://allegro.pl/regulamin/pl/zalacznik-5

Section 8. Final Provisions

8.1. Headings (titles of paragraphs) in these General Terms & Conditions are used for convenience only and shall not affect the interpretation of these General Terms & Conditions.

8.2. If any provision of the Terms & Conditions is considered invalid by a valid judgment of a common court, the remaining provisions shall remain in force.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 18

Appendix No. 18. Terms & Conditions of International Forwarding Services

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Section 1. Definitions

1. These Terms & Conditions of International Forwarding Services govern the Company's provision of services involving the organization of the delivery of Goods in international trade as part of Transactions executed on allegro.pl and allegro.cz, allegro.sk, and allegro.hu, in the scope of the collection of the Goods from the Seller, shipping/movement of the Goods, and subsequent delivery of the Goods to Recipients, as well as other services related to the delivery of the Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Parcel Locker — a self-service electronic device belonging to the Company or Carrier, offering the Recipient an option to dispatch or pick up Parcels at any time;

Carrier — a third party being a carrier, postal operator, or freight forwarder providing Services (including Additional Services) to the Company as part of Forwarding Services provided by the Company to the Client;

Label — a Parcel designation made available to the Client by the Company or Carrier to be placed on the Parcel, in a visible manner and in accordance with the rules of packaging and provisions of generally applicable law;

SwA Functionality — the Platform functionality termed Ship with Allegro offered by the Company to enable Sellers to manage the process of transition of Goods to the Recipient after the sale of such Goods on the Platform, including submitting a Forwarding Order to the Company;

Client — an entrepreneur who places an order with the Company to perform the Forwarding Service and who concludes an Agreement with the Company for the provision of this Service;

Buyer — a User who has purchased Goods from a Seller in the Offers

Recipient — a Buyer or other entity indicated by the Seller to whom the Parcel should be delivered;

Dashboard — the dashboard available to Sellers on the Platform page dedicated to the SwA Functionality

Platform — the open e-commerce marketplace operated by the Company, available at http ://allegro.pl/, https://allegro.cz or https://allegro.sk/ and https:/allegro.hu;

Parcel — goods and items with the required documents, prepared, labeled, and packaged in accordance with the Agreement and applicable laws, in a way that allows their shipping and handling without loss, deterioration, or damage, intended for a specific Recipient, being a subject of Service or Forwarding Services;

Onerous Parcel — a Parcel prepared in breach of the Terms & Conditions, in particular, containing goods prohibited under the Terms & Conditions, Allegro Terms & Conditions, and applicable laws; as well as a Parcel incorrectly packaged under the Terms & Conditions, agreements and legal acts indicated above; a Parcel that has caused the Carrier to charge the Company with additional costs, fees, or penalties related to the performance of the Service or Additional Services by the Carrier in respect of such a Parcel, and in particular, in relation to the collection, shipping, sorting, and delivery or return of such a Parcel;

Customer Service Point — an organizational unit of the Company or the Carrier where Parcels can be dispatched or picked up;

Terms & Conditions — these Terms & Conditions of International Forwarding Services provided by the Company;

Allegro Terms & Conditions — the Terms & Conditions for using the Platform available at: https://allegro.pl/regulamin/pl, https://allegro.cz/podminky or https://allegro.sk/podmienky;

Seller — a User who has registered a Business Account, sells Goods in their Offers, and is a Client;

Service — a service ordered by the Company and provided by the Carrier for the benefit of the Client, covering collection of the Parcel from the Client, shipping/movement of the Parcel, and then delivery of the Parcel to the Recipient, performed in accordance with the agreement concluded with the Carrier for the provision of shipping, postal, or forwarding services. The Company may partially perform the Service as part of the postal activity conducted in Poland;

Forwarding Service — a service involving the organization of the shipping of Parcels in international trade provided by the Company for a fee, on its own behalf but for the benefit of the Client, as well as forwarding services involving the dispatch or collection of Parcels, in particular, in the following scope:

- selection of the optimal delivery option of the Parcel from the Client to the Recipient, including selection of the Carrier and the Service;
- conclusion of agreements with the Carrier, on its own behalf but for the benefit of the Client, for the performance of the Service or Additional Services;
- insurance of the Parcel during shipping;
- providing the SwA Functionality to Sellers;
- notifying Recipients of Parcels being handed over to a Carrier;
- providing the Parcel Tracking Service;
- taking actions as part of the complaint procedure in the event of non-performance or improper performance of the Service or Additional Services by the Carrier;
- securing, if necessary, the Client's rights toward the Carrier and providing the Client with the necessary information and assistance in pursuing claims against the Carrier;
- notifying the Client of anticipated or existing obstacles in shipping.

Additional Service — a service provided by the Carrier to the Company for a fee, which is complementary to and directly related to the Service. The scope and prices of Additional Services are specified in Appendix No. 4 of the Allegro Terms & Conditions;

POD Service — an Additional Service where the Parcel is released to the Recipient only after they have paid the fee specified by the Seller in accordance with the Terms & Conditions;

Parcel Tracking Service — a service that allows to monitor the process of Goods being moved by the Carrier in connection with the provision of the Service, from the moment of ordering the shipment of the Parcel until its delivery to the Recipient, provided directly on the Platform;

Forwarding Order — an order made by the Client to perform the Service or Forwarding Services in relation to a given Parcel.

3. In the event of any conflict between the definitions used in the Allegro Terms & Conditions and the definitions used in the General Terms & Conditions, the definitions given in the General Terms & Conditions shall prevail.

Section 2. Terms & Conditions of the Forwarding Service

1. On the Platform, the Company provides the Forwarding Service whereby it places orders with the Carrier for the provision of the Service and Additional Services, in its own name but for the benefit of

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the Client. To order the Forwarding Service with the Company, the Client must use the SwA Functionality and, as needed, indicate the Additional Services for the Service.

2. The Company shall select the Carrier and the Service at its own discretion, and it shall not be bound by the Client's instructions in this respect; however, it shall be bound by instructions as to the Additional Services for the Service.

3. Immediately after selecting the Carrier and the Service, the Company shall notify the Client to this effect.

4. The Parcel's weight and dimensions should not exceed the dimensions and weight indicated in the Price List attached as Appendix No. 4 of the Allegro Terms & Conditions.

5. The Company provides Forwarding Services for Parcels containing goods and items, excluding:

a. goods and items whose possession, shipping, storage, or trade is prohibited by the laws applicable in Poland, Czechia, Slovakia or other countries in which the Service is performed,

b. goods and items specified in the list attached as Appendix No. 1 to the Terms & Conditions, "Forbidden and Restricted Goods."

6. Fees for the provision of the Forwarding Service shall be charged in the amounts and according to the rules specified in Appendix No. 4 of the Allegro Terms & Conditions.

7. In order to use the SwA Functionality, the Client must configure the Dashboard correctly and maintain its correct configuration when using the SwA Functionality.

8. The amount equal to the funds collected from the Recipient for the POD Service shall be transferred by the Company via the Payment Services Provider, to the Seller's settlement tool operated by PayU in accordance with the principles set out in Appendix No. 7A or Appendix No. 7C.

9. Where the use of the Forwarding Service becomes impossible or difficult for reasons attributable to the Company or the Carrier, the Seller shall receive information from the Company about reimbursement of the incurred fees referred to in Appendix No. 4 of the Allegro Terms & Conditions.

10. The Company provides Forwarding Services for Parcels with a value not exceeding:

PLN 5,000.00 gross for Parcels dispatched from Poland to Czechia

PLN 5,000.00 gross for Parcels dispatched from from Czechia to Poland

PLN 3,500.00 gross for Parcels dispatched a to Slovakia

PLN 3,500.00 gross for Parcels dispatched to Hungary.

Shipment of Goods with a value exceeding these amounts requires the use of the Additional Service - "Additional Parcel Protection," provided that the value of the Parcel may not exceed the amount of PLN

20,000.00 gross depending on the country of dispatch. If the "Additional Parcel Protection" service is temporarily unavailable, the Customer should arrange its own Parcel insurance. For any dispatched Parcels with a value exceeding the basic amount or the amount resulting from the "Additional Parcel Protection," the Company's liability is limited to the fault in selecting the Carrier.

Section 3. Rights and obligations of the Client

1. Clients shall be obliged to pay the fees related to the provision of the Forwarding Service in accordance with Appendix No. 4 of the Allegro Terms & Conditions and within the deadlines specified therein.

2. Clients shall be obliged:

a. in Parcels, to place Goods compliant with the Terms & Conditions, Allegro Terms & Conditions, and applicable Laws;

b. to release Parcels to the Carrier indicated by the Company at the location declared to the Company by the Client;

c. to print the Label and attach it to the relevant Parcel;

d. to prepare, package, and label each Parcel in a manner suitable for transport by road and enabling the Parcel to be delivered and released without loss, deterioration, or damage; the rules for correct packaging are available at https://help.allegro.com/pl/sell/a/ZMl7ZD6aqFe

e. use the SwA Functionality as intended, in the scope of available functions, and refrain from using the SwA Functionality for dispatch, shipping/moving, sorting or delivery of Parcels containing items, services, or rights sold outside the Platform;

f. provide correct data for or in connection with using the Forwarding Service, as well as Services, Additional Services, or SwA Functionality as part of the Forwarding Service (including the correct bank account number of the Client);

g. indicate the Client's PLN bank account at a bank established in the Republic of Poland for the purpose of transferring funds collected from the Recipient in relation to the POD Service for goods sold on allegro.pl, allegro.cz, allegro.sk and allegro.hu, or indicate the Seller's bank account maintained in CZK for the purpose of transferring funds collected from the Recipient in relation to the POD Service for goods sold on allegro.cz and allegro.pl;

h. comply with other rules for the performance of the Forwarding Service, Services, and Additional Services provided for in the Terms & Conditions and generally applicable laws;

i. ensure that the Goods dispatched in Parcels can be moved and delivered to the destination country.

3. The Client shall be fully liable to the Company for any damage caused to the Company or the Carrier in connection with the dispatch, collection, shipping/moving, sorting, or delivery of Onerous Parcels.

4. The Seller acknowledges that if Carriers find any Onerous Parcels dispatched in the Forwarding Service, have the right to refuse the Service which will also entail a refusal to perform the Forwarding Service by the Company.

5. By ordering the POD Service, the Client authorizes the Company to accept payment from the Recipient in the name and for the benefit of the Client; as a result, payment of the amount specified in the POD Service by the Recipient to the Courier is equivalent to payment by the Recipient directly to the Seller and expiry of the Recipient's obligation towards the Sender, regardless of the time, place, and method of payment. The authorization referred to in the preceding sentence is irrevocable (the Client waives the possibility of revoking the authorization, and it does not expire upon their death), and this also includes the right for the Company to grant further authorization to parties acting on behalf of the Company to perform actions in the scope of delivery and acceptance of payment from the Recipient, with effect directly toward the Client.

6. The Client acknowledges that in the event that features of an Onerous Parcel become apparent after its receipt from the Client, the Carrier may suspend the performance of the Service or Additional Service and notify the Company to this effect. In such cases, the Company shall call on the Seller to immediately remedy the condition preventing dispatch of the Parcel or performance of the Service or Additional Service, in particular, by its proper packaging or securing the Onerous Parcel at their own expense. In cases referred to in the preceding sentence, the Client may be required to collect the Onerous Parcel at their own expense and repair any damage caused to the Carrier by or in connection with this Parcel or to cover the costs of collecting this Parcel and repair any damage caused to the Company by or in connection with it.

7. If the Company is unable to perform the Forwarding Service, or if the Carrier is unable to perform the Additional Service — for reasons attributable to the Client, the Company may return the Parcel to the Client at their cost and demand remuneration corresponding to the value of the Forwarding Service, Service, or Additional Service, as indicated in Appendix No. 4 of the Allegro Terms & Conditions.

8. From the moment the Seller enters the Platform page dedicated to the SwA Functionality, all Seller orders regarding Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Platform, and displayed on this page.

Section 4. Additional stipulations regarding Parcels dispatched outside dispatch country

1. Parcels dispatched outside the Republic of Poland may be subject to inspection by the competent authorities of the country through which they are shipped/moved or in which they are delivered, in accordance with the laws in force in the country of shipment/movement or delivery. The inspections mentioned above may involve the opening and examination of the contents of such Parcels by competent authorities without prior notification to the Seller or the Recipient.

2. Sellers shall cover all penalties and fees charged to the Company for the movement and delivery of products prohibited by laws of the country in which a Parcel is shipped/moved or delivered. If the

Company directly or indirectly pays such penalties and fees, the Seller shall be obliged to immediately reimburse the Company for any costs incurred in this respect.

3. The Company and Carriers who will ship/move and deliver the Parcel outside dispatch country reserve the right to x-ray Parcels. When dispatching a Parcel, the Seller will bear in mind that it may be x-rayed, which may affect its condition and contents.

4. Sellers must complete all customs, fiscal, and similar formalities related to the contents of Parcels and arising from applicable laws, which includes filling in relevant documents, paying customs duties, taxes, etc. The Company shall not be obliged to pay any fees for Sellers due to customs, taxes, etc., related to the transport and contents of the Parcel. If the Company directly or indirectly pays the fees referred to in the preceding sentence, Sellers shall be obliged to immediately reimburse the Company for any costs incurred in this respect.

5. The Company stipulates that Parcels may be seized and withheld by authorized institutions of the countries through which Parcels are shipped/moved (including by customs offices, border guards, or other state authorities), which may lead to delays in the delivery of the Parcel or even render it undeliverable. In the cases specified above, the liability of the Company and the Carrier shall be excluded.

6. In the event of a Parcel being withheld by competent authorities or customs agencies due to incorrectly completed, inaccurate, or otherwise non-compliant documents, the Company or the Carrier shall notify the Seller or the Recipient to this effect. If local law requires the Seller or the Recipient to provide correct information or documents, and the Seller or Recipient fails to perform this obligation without undue delay, the Parcel shall be deemed undeliverable. The Company and Carrier shall not be liable for the Parcel being undeliverable due to non-compliant or incomplete documentation, i.e., as a result of omissions on the part of the Seller or Recipient.

7. The Company reserves the right to charge additional fees based on actual customs clearance costs or for other services provided during customs clearance of Parcels.

Section 5. Forwarding Orders

1. Clients may submit a Forwarding Order to the Company via the SwA Functionality, selecting the Forwarding Service and, if needed, indicating Additional Services to accompany the Service. Parcels may be dispatched as follows:

a. at a Customer Service Point;

b. at a Parcel Locker;

c. by the Sender handing over the Parcel to the Carrier at a time and place agreed upon by the Client and the Carrier;

depending on the choice made by the Recipient and the delivery options package selected by the Client.

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2. In each case, the Forwarding Order must contain complete, accurate, and truthful information required in the form and all other information necessary for the proper performance of the Forwarding Service. The Company shall not be liable for any damage resulting from the Client's incomplete or incorrect preparation of the Forwarding Order, or from providing false or incomplete information.

3. Forwarding Orders may be sent to the Company at any time. They shall, however, be executed within the period specified in paragraph 5 of this Section.

4. The Company may refuse to accept a Forwarding Order. The refusal to accept a Forwarding Order shall not require justification or constitute grounds for pursuing any claims against the Company.

5. The Company declares that it will make every effort to arrange the delivery of Parcels, within two working days, the guaranteed deadline being 14 working days from dispatch of the Parcel/ release of the Parcel to the Carrier, with the day considered as the Parcel dispatch date being the Working Day of handing the Parcel over to the Courier or leaving it at a Parcel Locker or the Customer Service Point, provided that the Parcel is released to the Carrier or left at the parcel locker by the cut-off time indicated on the Company's website at: for Parcels dispatched from Poland to Czechia, to Slovakia, or to Hungary: https://help.allegro.com/sell/pl/a/allegro-international-czechy-informacje-dla-sprzedajacych-3AdEKV0RruE?marketplaceId=allegro-pl#jakie-sa-godziny-graniczne-nadawania-przesylek.

For Parcels dispatched from Czechia to Poland: https://help.allegro.com/sell/cs/a/allegro-international-polsko-informace-pro-prodejce-k1RwDLMnEUR?marketplaceId=allegro-cz#jake-jsou-nejzaz-i-terminy-pro-odeslani-zasilek

Parcels dispatched after that time may be forwarded for further movement on a different day. Any Parcels dispatched after the cut-off time and not forwarded for further processing shall be treated as dispatched on the next Working Day. For Parcels dispatched after the cut-off time and forwarded for movement on the same Working Day, that day shall be treated as the day of dispatch.

6. The Company and parties involved in the performance of forwarding services are entitled, but not obliged to check the conformity of the Parcel and its accompanying documents with the Agreement, including a Client's Forwarding Order, as well as to check the correctness and completeness of the prepared Parcel and documents for the performance of the forwarding services. In the event any non-compliance or irregularities are found, the Company or the party engaged by the Company in the performance of the Agreement may refuse to accept the Parcel or to charge an additional fee in accordance with the price list provided in Appendix No. 4 of the Allegro Terms & Conditions.

7. The Company shall not be liable for the consequences of guidelines, instructions, and orders issued directly by the Client to other parties involved in the performance of the forwarding services or in the handling of a Parcel.

8. In the event of any obstacles to the performance of the Agreement, the Company shall notify the Client to this effect and shall request the Client to issue viable instructions, and the Client shall immediately provide such instructions.

9. Each time, at the request of the Client, the Company shall provide the Client with the available information regarding the status, stage, and course of the forwarding services and the Agreement.

10. Subject to the provisions of paragraphs 14 and 15 below, the storage period for a Parcel is:

at a Customer Service Point — 5 working days, and at a Parcel Locker — 48 hours from the moment of placing the Parcel at a Customer Service Point or Parcel Locker;

For Parcels stored at the Customer Service Point, Sundays and holidays do not count towards the aforementioned period.

11. If:

a. despite two attempts to deliver the Parcel to the address of the Recipient,

b. despite one delivery attempt, after which the Parcel shall be transferred to the Customer Service Point, allowing the Parcel to be picked up by the Recipient,

c. the Recipient fails to pick up the Parcel in the period indicated in paragraph 10,

it will be returned to the Buyer at their expense, for the a fee indicated in the Price List attached as Appendix No. 4 of the Allegro Terms & Conditions.

12. In the event that the release of the parcel by the Courier in the period specified in paragraph 5 above is impossible for reasons other than those indicated above in paragraph 11, the Company shall notify the Client immediately to this effect, setting a deadline for the Client to provide further orders and submit a statement as regards covering of the costs associated with the execution of such orders. In the event that the Client fails to submit the relevant statements in the specified period, the parcel shall be returned to them at their expense, against a fee indicated in the Price List attached as Appendix No. 4 of the Allegro Terms & Conditions.

13. The Company and the Carrier may use electronic devices to confirm the dispatch or delivery of a parcel. By ordering the service, the Client accepts the proof of dispatch or delivery that involves placing a signature by the Client or Recipient on an electronic device that will save the image of this signature. The Client accepts the printout from an electronic device as proof of dispatch or delivery of the Parcel, and shall not raise objections to such form of proof solely on grounds that their signature or the Recipient's signature was obtained and stored in electronic form using an electronic device.

14. In relation to the deliveries indicated in paragraph 1(a) and (c) above, in exceptional and justified cases, due to Force Majeure events, failures, or other events beyond the control of the Company or the Carrier, in particular, in the case of inability to deliver the Parcel to the Customer Service Point selected by the Buyer (Recipient) and indicated by the Seller (Client), or to the hands of the Recipient or a person authorized to pick up the Parcel on their behalf, to the address selected by the Buyer (Recipient) and indicated by the Client, the Company reserves that the Carrier may place the Parcel at another, nearby Customer Service Point, and shall notify the Client and the Recipient to this effect. Without prejudice to

the above, the Company may agree with the Recipient to change the Customer Service Point (including to a Parcel Locker) where the Parcel may be picked up.

15. In relation to the deliveries indicated in paragraph 1(b) above, in exceptional and justified cases, including in particular in the case of an inability to deliver the Parcel to the Parcel Locker (destination Parcel Locker) selected by the Buyer (Recipient) and indicated by the Seller (Client), due to Force Majeure events, failures, or other events beyond control of the Company or the Carrier, including overfilling of the destination Parcel Locker, the Company reserves that the Carrier may place the Parcel in another, nearby Parcel Locker (substitute Parcel Locker). The Company shall notify the Recipient and the Client of the Parcel being placed in a substitute Parcel Locker, indicating the location of the substitute Parcel Locker, the reason for placing the Parcel in the substitute Parcel Locker, and the deadline for picking up the Parcel from the substitute Parcel Locker with the effect of delivery. The Company will notify the Recipient and the Client of the storage period for the Parcel in the substitute Parcel Locker and of its transfer (if any) to the destination Parcel Locker.

Section 6. Processing of personal data in connection with the performance of the Forwarding Service

1. The Company is the controller of the Sellers' personal data in connection with the provision of the Forwarding Service on the Platform, within the meaning of Article 4(7) of the Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of individuals with regard to the processing of personal data and the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (the "GDPR").

2. The Company processes personal data in accordance with applicable law, in particular, with the provisions of the GDPR. The legal grounds for the processing of personal data by the Company is Article 6(1)(b) of the GDPR — processing necessary for the performance of a contract between the Seller and the Company, the subject of which are services performed by the Company on the Platform, including the Forwarding Service.

3. Full and detailed information on the purposes and grounds for the processing of Sellers' personal data is provided in the Privacy protection policy attached as Appendix No. 5 of the Allegro Terms & Conditions.

4. Sellers may contact the Company at: iod@allegro.pl regarding the processing of their personal data by the Company or to exercise their rights related to the protection of such personal data.

5. The Company processes personal data for the following purposes: performance of the Forwarding Service; handling complaints; keeping accounts; creating statistics and analyses; establishment, exercise, or defense of legal claims; and ensuring accountability in the scope of personal data processed.

6. Personal data processed by the Company include data concerning the Account on the Platform, namely: nick (login); userID; Seller's ID; Buyer's ID; first and last name; address of residence or stay; tax

identification number; contact number; email address; Goods delivery address; Parcel pick-up address(es); Parcel status; pick-up code; bank account number; and consignment note number.

7. In the scope related to the provision of Services or Additional Services provided by the Carrier as part of the Forwarding Services provided by the Company, the personal data controller is also the relevant Carrier. Detailed rules regarding the processing of personal data by the Carrier are provided in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier, for the purposes of ensuring Allegro's accountability for the performance of its obligations under the agreement with this Carrier;

b. the Carrier — at the request of Sellers — in order to forward inquiries or any complaints regarding the services provided;

c. Carriers, in order to collect funds from the Recipient and transfer the collected funds as part of the Service provided by Carriers as part of the Forwarding Service provided by the Company using the SwA Functionality;

d. the entities authorized to receive such data under applicable provisions of law, including appropriate judicial authorities;

e. Payment Service Provider (PayU/P24) to create a payment;

9. In order to use the Forwarding Service, Sellers shall entrust the Company with personal data of Recipients for processing in accordance with the provisions contained in Section 5 of the Terms & Conditions.

10. Any matters not provided for in this Section shall be governed by the relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy protection policy).

Section 7. Processing of Recipient personal data in connection with SwA Functionality

1. The Seller declares that they are the controller of Recipients" personal data.

2. Upon entering the Platform page dedicated to the SwA Functionality, Sellers entrust the Company with personal data of Recipients for processing, in accordance with the Terms & Conditions, in order to provide the Forwarding Service to that for the benefit of that Seller using the SwA Functionality, in the following scope:

a. first name;

b. last name;

c. Parcel delivery address;

d. mobile;

e. email address.

3. In respect of Recipient personal data, the Company may perform any operations necessary to achieve the purpose described above, which include sharing such data with Carriers as part of the provision of the Forwarding Service, in particular, with the provision of the Service or Additional Service, and for the purposes of its implementation.

4. Sellers hereby accept that the Company may entrust the processing of personal data of Recipients to another (sub-)processor (sub-processing). The Company, by a written agreement, undertakes to impose obligations on the sub-processor regarding the processing of personal data of Recipients in at least the same scope as those incumbent on the Company.

5. The Company shall notify Sellers about any intended changes regarding the addition or replacement of sub-processors of Recipients" personal data. If a Seller has grounds to object to the involvement of sub-processors, they may present the reasons for their objection to the Company. If Sellers object to the involvement of sub-processors of Recipients" personal data, they should discontinue using the SwA Functionality.

6. The Company shall process Recipient personal data in accordance with laws applicable in this respect, in particular, with the provisions on the protection of personal data.

7. The Company shall:

a. process Recipient personal data on the documented instructions of the Seller (taking into account the provisions of Article 28(3)(a) of the GDPR), such instructions being understood by the Company and the Seller as entrusting the processing of personal data by the Seller in line with the Terms & Conditions;

b. ensure that persons authorized to process Recipient personal data undertake to maintain confidentiality or are subject to an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. the pseudonymization and encryption of Recipients' personal data,

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident,

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iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR.

8. The Company, insofar as this is possible (taking into account the nature of personal data processing), shall assist the Seller by appropriate technical and organizational measures in the fulfillment of its obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company hereby represents that, taking into account the nature of processing and the information available to the Company, it shall assist the Seller in the fulfillment of its obligations to ensure the security of personal data referred to in Articles 32–36 of the GDPR.

10. In the case of a Recipient personal data breach within the meaning of Article 4(12) of the GDPR, the Company shall, without undue delay, notify the Controller, stating at least the elements indicated in Article 33(3) of the GDPR.

11. As part of the right to audit (including inspection), Sellers may request the Company to provide information regarding the processing of Recipient personal data by the Company by sending a request to: iod@allegro.pl. Upon receipt of the request, the Company shall respond to the submitted request (which includes providing the information requested) within thirty (30) days of receipt of the request.

12. The Company shall provide the Seller with any information necessary to demonstrate compliance with the obligations referred to in Article 28 of the GDPR.

13. The processing of Recipient personal data shall be entrusted for the period of using the SwA Functionality by the Seller. Once the Seller discontinues using the SwA Functionality, the Company undertakes to erase the personal data of Recipients as soon as possible, unless applicable laws require their further storage by the Company.

Section 8. Complaints regarding the Forwarding Service, Services, and Additional Services

1. For claims related to non-performance or improper performance of the forwarding services or other provisions of the Agreement, including claims related to loss, deterioration, damage, or delay in delivery of Parcels, Clients shall submit a complaint on the terms and in the manner provided for in the Terms & Conditions.

2. Raising objections as to the condition of a Parcel or the service in transport documents, or drawing up of damage reports, does not constitute a complaint submitted to the Company.

3. A complaint may be filed along with the required attachments:

a. in writing to the following address: 61-569 Poznań, ul. Wierzbięcice 1B;

b. via the contact form available at: for parcels dispatched from Poland: https://allegro.pl/pomoc/kontakt

for parcels dispatched from Czechia: https://allegro.cz/pomoc/kontakt

4. By submitting a complaint in electronic form, the Client agrees to receive correspondence related to the complaint procedure, including information about the consideration of the complaint and its result, to the email address provided by the Client in such complaint form.

5. Complaints should be submitted within 7 days from the date of damage to the Parcel or another event giving grounds for the complaint, but in any case, not later than within 30 days from the date of receiving the Parcel. A complaint filed after the deadline provided for in the previous sentence shall not be considered, and any claims of the Client against the Company shall expire.

6. The complaint shall be deemed to have been filed on the day of its delivery to the Company, provided that it is prepared in a correct and complete manner, and contains the required attachments.

7. The complaint should contain all the information specified in the complaint form template available at:

for parcels dispatched from Poland: https://allegro.pl/pomoc/last-mile/zloz-reklamacje,

for parcels dispatched from Czechia: https://allegro.cz/pomoc/last-mile/podejte-reklamaci

as well as the required attachments.

8. In any case, regardless of the form of submission, the Company may demand that the Clients submit any complaints in writing or provide the original document(s) constituting attachments to the complaint — under the pain of leaving the complaint without consideration.

9. In the event that a complaint is incomplete or does not contain all the required attachments, the Company shall call on the Client to supplement it within 7 days, under the pain of leaving the complaint without consideration.

10. In the complaint consideration process, the Company may request a Client to provide additional information, explanations, or documents, which such Client is obliged to provide within 7 days, under the pain of leaving the complaint without consideration.

11. The Company shall make its best efforts to process the complaint within 30 days from delivery of a correctly and completely prepared complaint to the Company, together with all the required attachments. Should it be necessary to correct or supplement the complaint in the manner specified above, the time limit for considering the complaint shall run from the correction or supplementation of the complaint by the Client. The time limit for considering the complaint may be extended due to the particular complexity of the case or the need to collect additional documents, or the completion of

proceedings conducted by competent authorities or third parties, such as Carrier, police, insurers, etc. Expiry of the time limit for considering the complaint without results shall not be equivalent to its consideration by the Company or recognition of the claim submitted by the Client in whole or in part.

12. The Company shall notify Clients about the consideration of a complaint and its result, that is, about acceptance or rejection of the complaint in whole or in part, in the same form in which the complaint was submitted by the Client (in writing or electronically). If the complaint is rejected, the Company shall provide a justification for this decision.

13. If the complaint is accepted in whole or in part, the Company shall indicate the amount awarded to the Client as compensation. Any compensation shall be paid to the Client within 30 days from the date of acceptance of the complaint in whole or in part, notification to the Client of this result, and provision of the accounting document by the Client to the Company. Where justified, in particular, due to loss adjustment proceedings conducted by the insurer, the payment of compensation granted to the Client may be delayed.

14. The Client shall secure the Parcel referred to in the complaint until the complaint is considered and provide access to it to the Company or persons designated by the Company, in particular, such as insurers or appraisers. The Client's breach of the obligations stipulated in the preceding sentence justifies the rejection of the Client's complaint.

15. If the Company accepts the complaint, the Client shall, at the Company's request, transfer the ownership of the relevant Parcel to the Company, unless it is not possible to do so in a given case.

16. Submission of a complaint does not release the Client from the obligation to pay, nor does it justify suspension of payment of remuneration and other amounts due to the Company by the Client.

17. In the event that, after payment of compensation to the Client, another party pursues claims against the Company for the same damage, the Client shall indemnify and hold the Company harmless from liability toward such entity and shall repair any damage suffered by the Company.

Section 9. Liability

1. As a professional forwarder, the Company is obliged to exercise due diligence in order to properly perform forwarding services.

2. The Company shall be liable for culpable non-performance or improper performance of the agreement, including culpable non-performance or improper performance of forwarding services, in accordance with the Terms & Conditions and appropriate generally applicable laws. However, the Company's liability shall in any case be limited to direct losses, excluding indirect losses and lost profits.

3. The Company shall be responsible for postal operators, Carriers, and freight forwarders that it engages or entrusts with the performance of forwarding services, unless it is not at fault in their selection. In the event that the Company is responsible for a postal operator, Carrier, freight forwarder,

or another subcontractor, the Company's liability towards the Client may not be broader than the liability of the respective Carrier.

4. If the damage resulting from culpable non-performance or improper performance of shipping services consists in the loss, deterioration, or damage to the Parcel, the following provisions shall additionally apply to the Company's liability:

5. The Company shall be responsible for the Parcel from the moment of its acceptance to the moment of its release to the Client or the person indicated by the Client.

6. The Company shall not be liable for any loss, deterioration, or damage to the Parcel, in particular, in the following cases:

a. where the damage results from the properties of the Parcel, or from the lack of packaging or labeling of the Parcel, or from incorrect or inadequate packaging or labeling of the Parcel;

b. where the damage to the Parcel occurs as a result of any circumstances attributable to the Client or third parties for which the Company is not responsible (e.g., absence of required information or documents, or insufficient or incorrect information or documents provided);

c. where the damage involves the absence of or damage to the inside the intact unit packaging, inside the intact multipack, or inside the intact loading unit of the Parcel;

d. where the damage in the form of deterioration does not exceed the limit resulting from the law or customary practice;

e. where the damage was caused by force majeure or act of God.

7. The compensation paid by the Company due to the person entitled under the concluded forwarding agreement shall be limited to the regular value of the Parcel (understood as the (net) cost of manufacture or purchase of the Goods).

8. Compensation paid by the Company in accordance with paragraph 7 may not exceed the compensation which can be obtained under the law from the person responsible for the damage.

9. The Company shall be liable for culpable late performance of the forwarding service or delivery of the Parcel after the expiry of the guaranteed delivery time, up to twice the remuneration for the performance of forwarding services covered by the relevant Agreement.

10. The Client shall be liable towards the Company and parties involved in the performance of the Agreement for damage resulting from, whether culpable or not, non-performance or improper performance of the Client's obligations, which includes the provision of false or insufficient information or documents, improper preparation, including incorrect packaging or labeling the Parcel, as well as for damage caused to the Company or any other party by the Parcel.

Section 10. Discontinuation of the Forwarding Service Discontinuation of using the SwA Functionality

1. In the event of a violation of these Terms & Conditions or the Allegro Terms & Conditions, in particular, if the Seller has taken any steps that adversely affect the secure operation of Allegro, harm other Users, are intended to bypass the security measures used by the Company, or involve falsifying data in the Forwarding Service, the Company may discontinue the Forwarding Service to the Seller.

2. In the event of gross violations by the Seller referred to in paragraph 1 above, the Company may suspend the Seller's Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the 'SwA' Functionality (resign from using the 'SwA' Functionality) by making appropriate changes in the Account set-up.

Section 11. Final provisions

1. The Company reserves the right to modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. The headings (the titles of individual Sections) in the Terms & Conditions are provided for convenience and do not affect the interpretation of the Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these General Terms & Conditions.

Appendix No. 19

Appendix No. 19: Data processing Agreement

Section 1. Definitions

1.1

The following terms used in this document have the meanings specified below:

Personal Data — any information concerning an identified or identifiable natural person.

GDPR — Regulation of the European Parliament and of the Council (EU) 2016/679 of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).

PIPL — Personal Information Protection Law of the People's Republic of China of August 20, 2021.

Agreement — this personal data processing agreement.

Services — services provided by the Company to Sellers in their registered Business Accounts, including in particular using the machine learning technology.

Personal Data Protection Act — Act of May 10, 2018, on the protection of personal data.

1.2

Other capitalized terms have the meanings specified in the Allegro Terms & Conditions.

Section 2. The scope of processing

2.1.

The Seller instructs the Company to process Personal Data, and the Company undertakes to process Personal Data in accordance with the Agreement and the generally applicable laws in particular the GDPR, Personal Data Protection Act, or PIPL (where applicable). The persons to whom personal data relate include Buyers, Sellers, manufacturers, or persons responsible or authorized representatives (in particular in the scope of fulfilling the obligations arising from generally applicable laws in the field of exercising control over the general safety of products and goods), and other persons whose indication results from the obligations imposed on the Seller arising from generally applicable laws. The scope of personal data includes primarily identification data (first name, last name, login, or business name), contact data (email address, contact number, mailing address, or address of residence) and other data (including information on Transactions, including orders placed, the manner of their fulfillment, the content of correspondence regarding Transactions, information on the activity of Buyers and the quality

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of communication and correspondence, as well as information on how to use the functionalities offered by the Company).

2.2.

The Company processes Personal Data on behalf of the Seller for the purpose of performance of the Service. In particular, the Company collects Personal Data, records them, stores, disseminates them by displaying them, modifies, organizes, analyzes, combines, anonymizes, erases, including by automated means, to the extent necessary for the performance of the Services. The Services offered by the Company include automatic handling of correspondence, creation of lists of manufacturers or persons responsible or authorized representatives (in particular in the scope of fulfilling the obligations arising from generally applicable laws in the field of exercising control over the general safety of products and goods), management of information about the activities of Buyers, and maintaining an appropriate level of quality of communication and correspondence.

2.3.

The Seller declares that they are entitled to entrust the Company with the processing of Personal Data for the purposes and to the extent specified in the Agreement.

2.4.

The Company shall process Personal Data also for its own purposes within the scope that follows from the Privacy Protection Policy, which constitutes Appendix No. 5 to the Allegro Terms & Conditions. The fact that the Company processes Personal Data at the Seller's request shall not limit the right of the Company to process Personal Data in other cases described in the Allegro Terms & Conditions.

2.5.

The Seller shall accept the processing of Personal Data by the Company to the extent that the Company has an independent legal basis for the processing of Personal Data, including for the purpose of enhancing the quality of the Services provided, developing algorithms for the provision of the Service, offering own services to Buyers, exercising or defending claims, and for analytical purposes.

Section 3. The rules for the processing of Personal Data by the Company on the Seller's behalf

3.1.

The Company shall process Personal Data pursuant to generally applicable laws, in particular, the GDPR, Personal Data Protection Act, or PIPL (where applicable).

3.2.

The Company is required to:

a. process Personal Data only based on the Seller's documented instruction (taking into account Article 28(3)(a) of the GDPR or Article 21 of the PIPL — where applicable), with such instruction to be understood by the Company and the Seller to mean the entrusting of the processing of personal data by the Seller under the Allegro Terms & Conditions;

b. ensure that persons authorized to process Personal Data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. the pseudonymization and encryption of Personal Data;

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. the ability to restore the availability of and access to Personal Data in a timely manner in the event of a physical or technical incident;

iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR or Articles 21 and 59 of the PIPL (where applicable).

3.3.

As part of the right to audit (including the right to inspect), the Seller may request the Company to provide information regarding the processing of Personal Data by the Company, by sending the respective request to the address: iod@allegro.pl or iod@allegro.cz (dedicated to service in Czech) or iod@allegro.sk (dedicated to service in Slovak) or iod@allegro.hu (dedicated to service in Hungarian). If the Seller has additional support, the relevant information or assistance in obtaining it may also be provided by the Account Manager. Upon receiving the request, the Company shall reply to the request sent (and shall provide the information covered by the request) within 30 (thirty) days of receiving the request.

3.4.

The Company may further entrust the processing of Personal Data to sub-processors. If the Seller objects to the use of sub-processors by the Company, the Seller should terminate the agreement as described in paragraph 15 of the Allegro Terms & Conditions. The Seller's objection to the use of sub-processors by the Company shall mean that the Seller will not be able to use the Services to the extent that its performance involves the processing of Personal Data by any sub-processor.

3.5.

The Company shall only use sub-processors that provide sufficient guarantees to implement appropriate technical and organizational measures in such a manner that processing will meet the requirements of the GDPR or PIPL and ensure the protection of the rights of the data subjects. The Company shall ensure that sub-processors are subject to personal data protection obligations corresponding to those imposed on the Company under the Agreement.

3.6.

The Company shall delete Personal Data within the time limits specified in the Privacy Protection Policy, which constitutes Appendix No. 5 to the Allegro Terms & Conditions, subject to paragraphs 2.4. and 2.5. of the Agreement.

3.7.

The Agreement shall be effective for the entire period of the Seller's use of the Service. If the Agreement is not concluded, the Seller will not be able to use the Services.

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Appendix No. 20

Appendix No. 20. Transactions subject to the obligation of archiving or VAT settlement through the Company

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Part 3. Final Provisions

Part 1. General Provisions

Section 1. Definitions

1.1.

e-Commerce VAT — VAT collected and paid by the Company for Transactions made by Sellers as part of the obligations imposed under the e-Commerce VAT Package;

1.2.

E-commerce VAT Package — a set of amendments to the European Union law governed by Directive 2006/112/EC (as implemented by Council Directive (EU) 2017/2455 and Council Directive (EU) 2019/1995) and Council Implementing Regulation (EU) No. 282/2011 (as implemented by Council Implementing Regulation (EU) 2018/1912 and Council Implementing Regulation (EU) 2019/2026) and to the Polish VAT Act imposing obligations on e-commerce platforms in the case of B2C Transactions, in particular regarding (i) the collection and payment of VAT in specific cases and (ii) the archiving and reporting of transactions.

1.3.

EU VAT Directive — Directive 2006/112/EC along with Council Implementing Regulation (EU) No 282/2011;

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1.4.

VAT Act — the VAT Act of March 11, 2004, applicable in Poland;

1.5.

VAT Goods — things or parts thereof within the meaning of the VAT Act subject to the provisions of the e-commerce VAT Package;

1.6.

B2C Transactions — Transactions made between Sellers, understood as the entities referred to in paragraph 2.3. of the Allegro Terms & Conditions, who have registered Business Accounts and Buyers, understood as entities referred to in paragraph 2.1. of the Allegro Terms & Conditions, who have registered Regular Accounts or Business Accounts and who have declared that the purchase of Goods is for private purposes, i.e., is not related to conducted business activity. B2C Transactions do not cover transactions for which the Buyer, who has a Regular Account, declares that they want to receive an invoice for their business purposes.

1.7.

Fixed Establishment — in accordance with Article 11(2) of the Council Implementing Regulation (EU) No. 282/2011, i.e., a place characterized by a sufficient degree of permanence and a suitable structure in terms of human and technical resources to enable an entity that does not have any registered seat in a specific EU country to carry out business activity in it. In particular, its establishment is not determined by the obligation to be registered for VAT purposes or the fact of being registered for VAT purposes in a particular country.

Section 2. Introduction

2.1.

This Appendix No. 20 to the Allegro Terms & Conditions provides the terms and conditions for Sellers regarding the applicability of the e-Commerce VAT Package on Allegro, which, under the EU VAT Directive, as part of B2C Transactions, imposes the obligation to settle VAT or to process and archive transactional data, including their reporting on e-commerce platforms, including Allegro.

2.2.

Due to the applicability of the e-Commerce VAT Package, the Company is assigned the taxpayer status, i.e., it is obliged to collect and pay VAT for B2C Transactions made on Allegro, when all of the following conditions are met:

a. VAT Goods are delivered by Sellers with registered seats outside the European Union (who, at the same time, do not have a Fixed Establishment in the territory of the European Union) and

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b. VAT Goods are delivered in the territory of the European Union.

(Example 1: the Company will be required to collect and pay e-commerce VAT on a Transaction made between a Seller with its registered seat in China, ***who does not have any Fixed Establishment*** *in any European Union country, and the Buyer from Poland who is a consumer, if the item on the Offer at the time of purchase is in a warehouse in Germany and, as a result of the Transaction, it will be shipped from Germany to Poland.)*

(Example 2: the Company will not be required to collect and pay e-commerce VAT on a Transaction made between a Seller with its registered seat in China, ***who has a Fixed Establishment*** *in the Netherlands (and is registered there for VAT EU purposes), and the Buyer from Czechia who is a consumer, if the item on the Offer at the time of purchase is in a warehouse in the Netherlands and, as a result of the Transaction, it will be shipped from the Netherlands to Czechia.)*

(Example 3: the Company will not be required to collect and pay e-commerce VAT on a Transaction made between a Seller with its registered seat in China, ***who has a Fixed Establishment*** *in Germany (and is registered there for VAT EU purposes), and the Buyer from Slovakia who is a consumer, if the item on the Offer at the time of purchase is in a warehouse in Germany and, as a result of the Transaction, it will be shipped from Germany to Slovakia.)*

2.3.

Within the scope of paragraph 2.2. and in other cases, under B2C Transactions covered by e-commerce VAT, the Company shall process, including archiving, transaction data referred to in paragraph 3.1. below and make them available to competent tax authorities upon their request.

2.4.

At the same time, the Company reserves that, despite the provisions contained in this Appendix of the Allegro Terms & Conditions related to the obligations of the Company concerning VAT settlements under the e-commerce VAT Package and the archiving of information on specific Transactions, the role of the Company referred to in Section 8. of the Allegro Terms & Conditions and the Seller's obligations resulting therefrom, including those related to the completion of Transactions, shall not change.

Part 2. Transactions

Section 3. Sellers' Liability

3.1.

The Company shall settle VAT for Transactions subject to e-commerce VAT and process, including keeping records of these Transactions, based on the information provided by the Seller. For this purpose, the Seller shall provide the required and accurate data and information, update them promptly, and make factual statements.

3.2.

The scope of data and information referred to in paragraph 3.1. and provided by the Seller shall refer to the time of the B2C Transaction and include, but not be limited to:

a. the Goods being sold in the Offer and other parameters and information contained in the Offer description, required to determine the obligation to settle e-commerce VAT, including those regarding the change in the price of the Goods sold, cancellation of payment, reimbursement of the payment to the Buyer, return of the Goods by the Buyer;

b. the country of the Seller's registered seat;

c. the fact of having or not having any Fixed Establishment in the territory of the European Union and an EU VAT number assigned to the Seller in the country where they declare to have a Fixed Establishment, in the case of Sellers with their registered seats outside the European Union;

d. the country where the Goods are stored at the time of their sale understood as the country from which the Goods purchased are to be dispatched (in accordance with the Seller's declaration at the time of their sales.

At the same time, for each Offer, the Seller will be able to optionally specify additional settlement or reporting parameters under the e-commerce VAT Package. In particular, when listing an Offer, the Seller will be able to declare the VAT rate applicable in Poland, Czechia, Slovakia or Hungary for the Goods sold and, if justified, the basis for excluding it from VAT or e-commerce VAT, and whether the Goods sold in the Offer are VAT Goods or services within the meaning of the VAT Act. In the absence of the aforementioned declaration, the Goods sold in the Offer shall be assigned the status of VAT Goods and the basic VAT rate applicable respectively in Poland, Czechia, Slovakia or Hungary. In the case of B2C Transactions, which, in accordance with the e-commerce VAT principles, are taxed in a country other than Poland, Czechia, Slovakia or Hungary, the Goods sold in the Offer shall be assigned the basic VAT rate applicable in the specific region of the European Union being the country of the delivery of the Goods as specified by the Buyer.

A Seller outside the European Union who has a Fixed Establishment in the territory of the European Union should submit an appropriate declaration and provide a valid VAT EU number assigned to them in the country where their declared Fixed Establishment is located.

3.3.

The Company reserves that each change of any information or data referred to in paragraph 3.2. above made by the Seller within an Account shall be taken into account from the first B2C Transaction to be carried out after the Seller changes such data. In particular, as a rule, their retrospective application to the already completed B2C Transactions shall not be possible. However, in the case of declaring a Fixed Establishment, the declaration shall be considered made with full force and effect upon the positive verification of the VAT number assigned to the Seller in the country in which they declare having the Fixed Establishment.

3.4.

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The information or data referred to in paragraph 3.2. above provided by Sellers may be monitored or verified by the Company using internal controls or by tax authorities, including Polish or foreign customs authorities, as part of appropriate control procedures.

3.5.

The Company reserves that in the event of any doubts as to the true nature or accuracy of the data referred to in paragraph 3.2. above, it may take measures in accordance with paragraph 8.2. of the Terms & Conditions, i.e., refuse to publish the Offer, terminate the Offer early, or remove the Offer with Buy Now option or remove the Auction.

3.6.

The price of the VAT Goods specified in the Offer by the Seller must be indicated in its gross amount, i.e., including any VAT. If Allegro collects e-commerce VAT as part of the B2C Transaction being carried out, the amount transferred to the Seller for the sales of the VAT Goods under the Offer shall be reduced by the value of the calculated e-commerce VAT.

(Example 1: If a Transaction is subject to e-Commerce VAT, then — if the price of the product in the Offer is PLN 123 and it is subject to 23% VAT — the Company will collect and pay PLN 23 to the tax authority, and the Seller will effectively receive PLN 100).

(Example 2: If in relation to the same Offer presented in Example 1 above, the Transaction is not subject to e-Commerce VAT, i.e., if in the same circumstances, the purchase would be made by a Buyer who is not a consumer (e.g., a limited liability company), then Company will not collect VAT, and the Seller will effectively receive PLN 123).

(Example 3: (Example 1: If a Transaction is subject to e-Commerce VAT, then — if the price of the product in the Offer is CZK 605 and it is subject to 21% VAT in Czechia — the Company will collect and pay CZK 105 to the tax authority, and the Seller will effectively receive CZK 500).

(Example 4: If in relation to the same Offer presented in Example 3 above, the Transaction is not subject to e-Commerce VAT, i.e., if in the same circumstances, the purchase would be made by a Buyer who is not a consumer, then Company will not collect VAT, and the Seller will effectively receive CZK 605).

(Example 5: If a Transaction is subject to e-commerce VAT, then if the price of the item of the Offer is EUR 60 and it is subject to 20% VAT in Slovakia, the Company will collect and pay EUR 10 to the tax authority, and the Seller will effectively receive EUR 50.)

(Example 6: If, in relation to the same Offer referred to in Example 5 above, the Transaction is not subject to e-commerce VAT, i.e., if in the same circumstances, the purchase would be made by a Buyer who is not a consumer, the Company will not collect VAT and the Seller will effectively receive EUR 60.)

Section 4. Settlements

4.1.

By accepting this Appendix, the Seller hereby authorizes the Company to order the Payment Service Provider, referred to in Appendix 7A, Appendix 7B and Appendix 7C of the Allegro Terms & Conditions, to pay from the funds booked in the Seller's settlement tool any amounts due for Transactions qualified as subject to e-commerce VAT settlement by the Company within the shortest time frame possible following a relevant tax-triggering event. The authorization shall also provide for the right to process data for this purpose. The collected amount shall each time correspond to the current e-commerce VAT amounts due. The Seller may not claim a refund in that respect within the meaning of Articles 47 and 48 of the Act on Payment Services of 19 August 2011, subject to paragraphs 4.5.–4.8. below. If the Seller withdraws the authorization referred to in the preceding sentence, any re-authorization shall be granted exclusively through the re-acceptance of this Appendix and the Allegro Terms & Conditions.

4.2.

As per tax regulations, the Company will transfer the amount of VAT collected by the Company for Transactions classified as subject to e-Commerce VAT settlement to competent tax authorities.

4.3.

E-Commerce VAT settlements will be included in the Seller's current balance by making an appropriate billing entry by the Company in a separate tab in the Seller's Account, and then properly documented in the invoice issued by the Company.

4.4.

The Seller shall be charged VAT, and the Company shall collect its amount for Transactions classified as subject to e-commerce VAT settlement when the tax obligation arises for the Company, i.e., at the time when the Buyer accepts the payment related to the Seller's particular B2C Transaction, i.e., respectively:

a. when the Buyer clicks the "Buy and Pay" button next to the Buy Now option, and

b. in the case of an Auction, upon clicking the "Pay" button and providing the delivery address by the Buyer, but no later than within 7 days; however, in the absence of the declaration concerning the delivery country for the Auction within the time-limit specified above, Poland shall be considered the delivery country for the Goods. If, after 7 days, the delivery country other than Poland is provided, the Company shall correct e-commerce VAT settlements at the Seller's request.

4.5.

If the Seller makes a full or partial refund of the payment to the Buyer for the Goods purchased in a B2C Transaction for any reason (e.g., due to a complaint or withdrawal from the agreement without providing a reason), the Seller will refund the gross amount to the Buyer under the B2C Transaction carried out (i.e., including the amount of e-Commerce VAT collected).

4.6.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

In the event that the refunds referred to in paragraph 4.5. above are made through the tools available on Allegro the refund of the e-commerce VAT collected by the Company shall be made automatically in an appropriate and proportional amount to the Seller's settlement tool on Allegro. If the said refunds are made by the Seller outside the tools available on Allegro (e.g., directly between the Seller's and the Buyer's bank accounts), the refund of the e-commerce VAT collected by the Company shall be made only upon the request made by the Seller to the Company.

4.7.

In the event that the Buyer cancels a B2C Transaction (withdraws from the agreement) until the time when payment is assigned the "Payment complete" status, the e-commerce VAT correction in the Seller's settlement tool shall be made automatically. In the event that the Buyer cancels a B2C Transaction later, the refund of the e-commerce VAT collected by the Company shall be made only upon the request made by the Seller to the Company.

4.8.

In the event of circumstances related to the handling of B2C Transactions other than those described in paragraphs 4.5.–4.7. above, in particular, events related to the modification of an order by the Seller or the Buyer affecting the amount of VAT (e.g., order surcharge, combining payments, or editing orders), the Company reserves the right to reclassify the Transactions as part of e-commerce VAT, as a result of which the related charges for the Seller may be corrected. Provisions of paragraph 4.3. above shall apply accordingly.

4.9.

For e-Commerce VAT settlements made by the Company, each order in a B2C Transaction is understood as:

a. a single parcel if, for a particular order, as per the Seller's declaration, the delivery of the Goods is to be made only from the territory of the European Union or only from outside the territory of the European Union;

b. separate parcels if, for a particular order, as per the Seller's declaration, the delivery of the Goods is to be made jointly from the territory of the European Union and from outside the territory of the European Union.

(Example: If, in an order from the same Seller, the Buyer has ordered two items of Goods, and the first item is located in and is to be dispatched from a warehouse in the USA, while the other item is located in and is to be dispatched from a warehouse in the Netherlands, the Company will assume that, as a result of the order, the Buyer will be delivered these items in two parcels — one from the USA and the other from the Netherlands.)

4.10.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

In the case of B2C Transactions subject to e-Commerce VAT, the Buyer, after the conclusion of the purchase agreement, will receive an email from the Company about the amount of tax collected by the Company on the purchase price of the product presented in the Offer.

4.11.

In the event of confirming any inaccuracies, incorrectness, or failure to update the data referred to in paragraph 3.2. above, as a result of which the Company must settle e-commerce VAT or must settle it in a higher amount, the Seller shall pay to the Company compensation in the amount corresponding to the amount of e-commerce VAT charged or charged additionally by the Company plus interest on outstanding tax payments, if applicable in particular circumstances. The situation described above may occur as a result of (i) an internal audit carried out by the Company or (ii) a verification or audit carried out by relevant tax authorities, including Polish or foreign customs authorities, related to settlements made by the Company due to e-commerce VAT.

4.12.

The compensation referred to in paragraph 4.11. above shall be charged by the Company in the month in which the correction of tax settlements is made as a result of any internal verification or audit carried out by the Company or in the month in which the decision on the correction due to e-commerce VAT related to settlements made by the Company is made based on the verification or audit carried out by competent authorities indicated in paragraph 4.11. above.

4.13.

If after the correction of the tax settlements referred to in paragraph 4.12. above, in particular as a result of the completion of the relevant appeal procedure by the Company, the Company makes a (full or partial) reverse correction of the aforementioned e-commerce VAT settlements. It shall adjust the amount of the compensation referred to in paragraph 4.11 above accordingly in the month in which the decision on the reverse correction is made.

Section 5. Processing and archiving transactional data

5.1.

Data, including personal data, concerning Transactions subject to e-commerce VAT as regards its settlement, keeping records, or reporting of B2C Transactions, shall be processed, archived, or made available to tax authorities at their request, as per applicable regulations for a period of 10 years counting from the end of the year in which a particular B2C Transaction was made. Detailed personal data processing principles are provided in Appendix No. 5 of the Allegro Terms & Conditions titled "Privacy protection policy".

Part 3. Final Provisions

1. The headings (the titles of individual Sections) in the Appendix are used for information purposes and do not affect its interpretation.

2. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining provisions shall remain in full force and effect.

3. In matters not governed by this Appendix, particularly in matters related to the running of the billing period, payment deadlines, settlements in the Seller's current balance, Account suspension rules, in the case of actions aimed at avoiding payments by Sellers, the Allegro Terms & Conditions shall apply.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 21

Appendix No. 21. Details of the Allegro Prices program

This appendix presents the terms and conditions of the Allegro Prices program (hereinafter: „**Program**”).

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- Section 1. Scope of Program
- Section 2. Seller's qualification for the Program
- Section 3. Selection of Goods for the Program
- Section 4. Offer qualification and selection
- Section 5. Discount duration
- Section 6. Rebate calculation date and maximum value
- Section 7. Sales commission on sale of Goods from Offers covered by the Program
- Section 8. Maximum price discount
- Section 9. Purchase limits

Section 1. Scope of Program

The aim of the Program is to ensure competitive prices of selected Goods on Allegro, including in comparison with other offers on the domestic market. As part of the Program, the Seller agrees to an automatic decrease of the Goods price, as a result of which the Buyer can acquire it at a reduced price. In return, the Company will grant the Seller a transaction rebate that will reduce the Company’s remuneration (hereinafter: "Rebate”). The Rebate shall correspond to the difference between the original price and the reduced price after deducting an amount not higher than the value of the discount previously declared by the Seller. Participation in the Program and the granting of the Rebate does not affect the Seller's exclusive right to determine the sales price.

Section 2. Seller's qualification for the Program

2.1.

Each Seller with a Business Account will be included in the Program, as long as the Seller's Sales Quality level is at least Neutral (in accordance with paragraph 10.6 of the Allegro Terms & Conditions);

2.2.

The Seller may exclude one or all of its Business Accounts from the Program; such exclusion will take effect within 36 hours of submitting a relevant request by the Seller.

2.3.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The Company reserves the right to remove the Seller from the Program if the Seller violates the provisions of law, the Allegro Terms & Conditions or acts to the detriment of consumers.

2.4.

In matters related to the Program, the Company will communicate with Sellers electronically or by telephone.

Section 3. Selection of Goods for the Program

The Company covers only some of the Goods available on Allegro with the Program. The selection of Goods for the Program is automated, using an algorithm that considers the consumers' interest in the Goods (popularity), as well as the availability and prices of the Goods on a domestic market.

Section 4. Offer qualification and selection

4.1.

Only Offers with Goods covered by the Program that are linked with the Product Catalog or which have a GTIN code (e.g., EAN, ISBN).

4.2.

The selection of Offers for the Program from among the eligible Offers is automated, using an algorithm. Firstly, the algorithm considers the dispatch time declared in the Offer (the comparison of the declared dispatch times is made considering Offers from the category in which the Offer is listed) and the financial result that the Company will achieve despite the Goods reduced price. The result is calculated as the difference between the value of the sales commission on the sale of the Goods covered by the Program (incl. the additional sales commission on Featured Offers) and the value of the Rebate, less the costs estimated by the Company for handling cross-border delivery, on the basis of the forecast, most probable delivery option, however, the actual choice of delivery by the buyer does not affect the correctness of the calculation of the financial result on the basis of which the selection of the Offer was made.

If the outcome of the comparison of two or more Offers of one or several Sellers according to the criteria above is identical, in selecting the Offer, the Company will be guided by the following auxiliary criteria (in the order from the most important to the least important):

the Offer is included in Allegro Smart! delivery;

the Seller declares a shorter dispatch time in the Offer;

the Offer is listed by the Seller with a higher Sales Quality;

the Offer achieved a higher sales value during the last 30 days;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

The number of views of the Offer was higher during the last 30 days;

The Seller listed the Offer earlier.

The Company also reserves the right to select Offers for the Program

- with a machine learning-based algorithm that takes into account, among other things, the Offer price and the effect of price changes on the demand, the Seller's Sales Quality index, the Offer quality, the delivery options available in the Offer, as well as seasonal effects that have an impact on the demand.

- use an additional criterion, i.e., the country of dispatch of the Offer depending on the respective domestic market.

4.3.

Offers are selected to the Program at least once a day.

4.4.

The Seller may by themselves exclude each of their offers from the Program, which will take effect at the next qualification and selection of Offers.

Section 5. Discount duration

Subject to paragraph 4.4, the price of the Offer selected to participate in the Program will be automatically reduced until the next qualification. Participation of the Offer in the Program may last continuously for 60 days, after which there is a 7-day break. However, if the Participation of the Offer in the Program takes place as part of a promotional campaign, the price of the Offer may be reduced for a longer period, up to the duration of the campaign.

Section 6. Rebate calculation date and maximum value

6.1.

The Rebate will be calculated in the month in which the Goods were sold in the Offer covered by the Program.

6.2.

The total value of Rebates granted in a given month cannot exceed the fee due to the Company for the services provided on Allegro.

6.3

The Company may temporarily exclude the Seller from the Program if the total value of Rebates granted in a given month is close to the fee due to the Company for the services provided on Allegro.

Section 7. Sales commission on sale of Goods from Offers covered by the Program

The Company charges commissions on the sale of Goods from Offers covered by the Program, taking into account the Seller's original price for the Goods (before the application of the discount), less the amount of the actual voluntary participation of the Seller in the reduction of the price of the Goods. The Company reserves the right to charge a lower sales commission within the framework of temporary promotional campaigns.

Section 8. Maximum price discount

The Goods Price after discount may not be lower than 70% of the Seller’s original price, and in the case of promotional campaigns organized by Allegro (e.g., Black Week, Smart! Week, Allegro Days) — lower than 60% of the Seller’s original price.

Section 9. Purchase limits

The Company may impose purchase limits for Buyers on any Offer covered by the Program. In this case, within 30 days, the Buyer will be able to purchase the maximum quantity indicated by the Company. Purchase limits are intended to protect the Seller from wholesale purchases of Goods from Offers covered by the Program.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 22A

Appendix No. 22A. Allegro.cz

The terms of use of Allegro.cz are set out in the Terms & Conditions, subject to the differences indicated in this Appendix.

Section 1. Terms of participation in Allegro.cz

1. Only a User having the status of an entrepreneur can be a Seller on Allegro.cz.

2. Only registered Users can enjoy full access to the services provided by the Company on Allegro. On Allegro.cz, it is also possible to make a purchase without registration (as a guest).

3. The agreement with the Company for the provision of services by electronic means is concluded upon completing Transaction as per Section 2(2) above, with regards to that Transaction.

4. A sales agreement on Allegro.cz can only be concluded with the Buy Now option, whereby the Seller offers the Goods for sale at a predetermined price. Purchases on Allegro.cz are made exclusively for private purposes. In the event of an intention to make a purchase for the purposes of business activity, the User should use Allegro.cz Business.

5. When creating their Offer, the Seller must indicate the relevant Product by linking that Offer with a Product. It is not possible to create and list an Offer without linking it to a Product. After linking their Offer to a Product, the Seller can no longer edit the data specified by the Company in the Offer that identifies the Product.

6. An Offer not linked to a Product is invisible on Allegro and has no effect until it is removed or properly linked to the Product and the Seller who created the Offer may only take actions aimed at removing the Offer or linking it with the Product.

7. If there is no matching Product, the Seller may suggest one using the Allegro functionality. As soon as any content is provided for the suggested Product, in particular by filling in any forms or using any functionalities made available by the Company to enable Users to create Products, the User grants the rights and consents to the Company in accordance with paragraph 5.5. of the Terms & Conditions, as applicable.

8. If the Company obtains reliable information about the unlawful nature of stored data provided by the User and prevents access to such data, the Company shall not be liable towards that User for any damage resulting from the inability to access such data if it immediately notified the User of its intention to prevent such access. In the event that the unlawful nature of such data is highly likely, the Company may prevent access to such data without prior notice to the User.

Section 2. Differences and exceptions

1. On Allegro.cz, no provisions apply that are connected with or in any way related to:

a. Auctions;

b. Family Groups;

c. Allegro Lokalnie and wakacje.allegro.pl;

d. Charity Offers;

e. Classified ads with a purpose other than the conclusion of an agreement between Users. Allegro.cz does not offer the following categories for classified ads: "Cars," "Real Estate," "Short-term rental," "Live Animals," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services," and "Tickets";

f. Additional option in the form of Promotion on the category page.

g. Allegro Community;

h. The possibility to set a background image in the Offer;

i. The possibility of disposing of the Account.

2. In addition to the criteria described by the Terms & Conditions, the selection of a Representative Offer for a Product on Allegro.cz also takes into account information whether the relevant Offer has a free delivery option or is covered by the Allegro Smart! Program and country of dispatch.

3. While selecting Offers for the Allegro Prices program from among the eligible Offers, the dispatch time declared in the Offer is not considered.

4. The Company shall ensure the operation of an internal complaint-handling system within the meaning of Article 11(1) of Regulation (EU) 2019/1150 of the European Parliament and of the Council of 20 June 2019 on promoting fairness and transparency for business users of online intermediation services. Complaints of the Users registered at Allegro.cz that relate to the issues listed in this regulation can be made through https://allegro.cz/pomoc/kontakt.

5. Allegro.cz Users who are consumers can take advantage of the out-of-court method of handling Complaints and exercising claims before the Czech Trade Inspection (*Česká obchodní inspekce)*. Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.coi.cz/, in the tab: For Consumers (*Pro spotřebitele*), Information on alternative dispute resolution (*Informace o mimosoudním řešení spotřebitelských sporů*), subject to:

a. the Delivery Services procured through the Carrier who is a registered postal operator - the authority dealing with the out-of-court method of handling Complaints is the Czech Telecommunication Office (Český telekomunikační úřad). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.ctu.cz/mimosoudni-reseni-spotrebitelskych-sporu;

b. the payment services - the authority dealing with the out-of-court handling of Complaints is the Financial Arbitrator (Finanční Arbitr). Information on how to access the dispute resolution method and procedure before the Financial Arbitrator is available at: https://finarbitr.cz/cs/reseni-sporu/pusobnost-financniho-arbitra.html.

6. The Recommendation System described in paragraph 23.1 of the Allegro Terms & Conditions shall take into account the following factors:

a. details about the Offer: Offer title, Offer price, Offer category, number of co-viewings of the Product with other Products, number of purchases of the Product, number of co-purchases of the Product with other Products,

b. details about the Product: Product title, Product category.

Section 3. Terms for payment processing using Twisto

1. The Company enables Buyers to make purchases on Allegro.cz using the Twisto payment method, provided by Twisto Payments a.s. in cooperation with the Payment Services Provider. Whenever the Buyer uses this method to make a purchase, the Seller assigns the Seller's claims against the Buyer resulting from the relevant Transaction to Twisto Payments a.s., in accordance with the provisions below.

2. The Seller acknowledges that the Payment Services Provider is entitled to process payments for Transactions made using the Twisto payment method, based on the Seller's assignment of claims to Twisto Payments a.s. The assigned claims cover claims for payment of the total price of the Seller's Goods, including all costs related to the Transaction (e.g. transport or packaging costs) (hereinafter "Claims").

3. The Assignment of Claims takes place as soon as a purchase is made using the Twisto payment method. The Assignment of Claims by the Seller to Twisto Payments a.s. is made for a consideration equal to the face value of the relevant Claims. Upon payment of the Claims to the Seller by Twisto Payments a.s., the corresponding amount payable by the Buyer for the Transaction will be deemed to have been settled.

4. The Seller will cooperate with Twisto Payments a.s. in the exercise of claims against the Buyer. In particular, the Seller will provide the invoice for the delivered Goods, and information on their delivery (tracking number, handover report, etc.).

Section 4. Allegro.cz Business

1. Selling on Allegro.cz Business is possible only for Users operating with a Business Account. Making a purchase on Allegro.cz Business is possible for all Users (including those who do not have an Account on Allegro), subject to paragraph 2 below.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

2. The User can make a purchase on Allegro.cz Business only after providing the necessary details of the conducted business activity and confirming that the Transaction is for the purposes of their business activity.

3. On Allegro.cz Business, the Company may provide functionalities that are restricted to Users of Allegro.cz Business due to the fact that they use Allegro.cz in connection with their business activity, in particular:

a. The Seller can set the price of the Goods and indicate the appropriate VAT rate for the Goods in accordance with applicable laws;

b. The Seller can make the price of the Goods per unit conditional on the quantity purchased in a single Transaction by the Buyer;

c. The Seller can enter discounts expressed as a percentage, the amount of which is conditional on the total value of the Goods purchased by the Buyer from a single Seller.

d. The Seller can, through the provided functionalities, automatically display to the Buyer the net price of the Goods, i.e., the price exclusive of VAT, based on the price and VAT rate indicated by the Seller when determining the terms of the Offer, in line with Section 4(3)(a) of this Appendix. For the avoidance of doubt, it is noted that the Company does not verify the correctness of the VAT rate indicated by the Seller. The Seller is solely liable to the Buyer for any claims arising from the entering or application of an incorrect VAT rate.

e. By using publicly available registers, including but not limited to registers of EU VAT taxpayers, the Company may automatically present to the Seller data resulting from the above-mentioned registers, for example, the status of the Buyer's verification as an EU VAT taxpayer. The Company will not be liable for the consequences of irregularities in the operation of the aforementioned registers, in particular for technical errors or outdated data contained in the registers at the time of verification. The ultimate responsibility for verifying the data provided by the Company, including determining the tax status of the Buyer for the purposes of proper settlement of transactions, rests with the Seller.

4. The graphics, layout, and other elements of Allegro on Allegro.cz Business may differ from those available to Users who are not Allegro.cz Business Users to the extent related to the different functionalities and purpose of Allegro.cz Business. The Offers of Allegro.cz Business Users may be additionally marked with words or graphic elements, or both words and graphic elements.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

Appendix No. 22B

Appendix No. 22B. Allegro.sk

The terms of use of Allegro.sk are set out in the Allegro Terms & Conditions, subject to the differences indicated in this Appendix.

Section 1. Terms of participation in Allegro.sk

1. Only a User having the status of an entrepreneur can be a Seller on Allegro.sk.

2. Only registered Users can enjoy full access to the services provided by the Company on Allegro. On Allegro.sk, it is also possible to make a purchase without registration (as a guest). Making a purchase on Allegro.sk for the purposes of business activity is possible only via a Business Account.

3. The agreement with the Company for the provision of services by electronic means is concluded upon completing Transaction as per the 2nd sentence of paragraph 2 above, with regards to that Transaction.

4. A sales agreement on Allegro.sk can only be concluded with the Buy Now option, whereby the Seller offers the Goods for sale at a predetermined price.

5. When creating their Offer, the Seller must indicate the relevant Product by linking that Offer with a Product. It is not possible to create and list an Offer without linking it to a Product. After linking their Offer to a Product, the Seller can no longer edit the data specified by the Company in the Offer that identifies the Product.

6. An Offer not linked to a Product is invisible on Allegro and has no effect until it is removed or properly linked to the Product and the Seller who created the Offer may only take actions aimed at removing the Offer or linking it with the Product.

7. If there is no matching Product, the Seller may suggest one using the Allegro functionality. As soon as any content is provided for the suggested Product, in particular by filling in any forms or using any functionalities made available by the Company to enable Users to create Products, the User grants the rights and consents to the Company in accordance with paragraph 5.5. of the Allegro Terms & Conditions, as applicable.

Section 2. Differences and exceptions

1. On Allegro.sk, no provisions apply that are connected with or in any way related to:

a. Auctions;

b. Family Groups;

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.

c. Allegro Lokalnie and wakacje.allegro.pl;

d. Charity Offers;

e. Classified ads with a purpose other than the conclusion of an agreement between Users. Allegro.sk does not offer the following categories for classified ads: "Cars," "Real Estate," "Short-term rental," "Live Animals," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services," and "Tickets";

f. Additional option in the form of Promotion on the category page.

g. Allegro Community;

h. The possibility to set a background image in the Offer.

2. In addition to the criteria described by the Allegro Terms & Conditions, the selection of a Representative Offer for a Product on Allegro.sk also takes into account information about the expected delivery time (we first display Offers whose expected delivery time is shorter) and whether the relevant Offer has a free delivery option or is covered by the Allegro Smart! Program and country of dispatch.

3. While selecting Offers for the Allegro Prices program from among the eligible Offers, the dispatch time declared in the Offer is not considered.

4. The Company shall ensure the operation of an internal complaint-handling system within the meaning of paragraph 11.1. of Regulation (EU) 2019/1150 of the European Parliament and of the Council of 20 June 2019 on promoting fairness and transparency for business users of online intermediation services. Complaints of the Users registered at Allegro.sk that relate to the issues listed in this regulation can be made through https://allegro.sk/pomoc/kontakt.

5. Allegro.sk Users who are consumers can take advantage of the out-of-court method of handling Complaints and exercising claims before the Slovak Trade Inspection (Slovenská obchodní inspekce). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.soi.sk/, in the tab: „Alternative dispute resolution for consumer" (Alternatívne riešenie spotrebiteľských sporov), subject to:

a. the Delivery Services procured through the Carrier who is registered postal operator - the authority dealing with the out-of-court method of handling Complaints is the Regulatory Authority for Electronic Communications and Postal Services (Úrad pre reguláciu elektronických komunikácií a poštových služieb). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.teleoff.gov.sk;

b. the payment services - the authority dealing with the out-of-court handling of Complaints is the Slovak Banking Association (Slovenská banková asociácia). Information on how to access the dispute resolution method and procedure before the Slovak Banking Association is available at: https://www.sbaonline.sk/kontakt/ and via e-mail contact at: institutars@sbaonline.sk.

Appendix No. 22C

Appendix No. 22C. Allegro.hu.

The terms of use of Allegro.hu are set out in the Allegro Terms & Conditions, subject to the differences indicated in this Appendix.

Section 1. Terms of participation in Allegro.hu

1. Only a User having the status of an entrepreneur can be a Seller on Allegro.hu.

2. Only registered Users can enjoy full access to the services provided by the Company on Allegro. On Allegro.hu, it is also possible to make a purchase without registration (as a guest). Making a purchase on Allegro.hu for the purposes of business activity is possible only via a Business Account.

3. The agreement with the Company for the provision of services by electronic means is concluded upon completing Transaction as per the 2nd sentence of paragraph 2 above, with regards to that Transaction.

4. A sales agreement on Allegro.hu can only be concluded with the Buy Now option, whereby the Seller offers the Goods for sale at a predetermined price.

5. When creating their Offer, the Seller must indicate the relevant Product by linking that Offer with a Product. It is not possible to create and list an Offer without linking it to a Product. After linking their Offer to a Product, the Seller can no longer edit the data specified by the Company in the Offer that identifies the Product.

6. An Offer not linked to a Product is invisible on Allegro and has no effect until it is removed or properly linked to the Product and the Seller who created the Offer may only take actions aimed at removing the Offer or linking it with the Product.

7. If there is no matching Product, the Seller may suggest one using the Allegro functionality. As soon as any content is provided for the suggested Product, in particular by filling in any forms or using any functionalities made available by the Company to enable Users to create Products, the User grants the rights and consents to the Company in accordance with paragraph 5.5. of the Allegro Terms & Conditions, as applicable.

Section 2. Differences and exceptions

1. On Allegro.hu, no provisions apply that are connected with or in any way related to:

a. Auctions;

b. Family Groups;

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c. Allegro Lokalnie and wakacje.allegro.pl;

d. Charity Offers;

e. Classified ads with a purpose other than the conclusion of an agreement between Users. Allegro.hu does not offer the following categories for classified ads: "Cars," "Real Estate," "Short-term rental," "Live Animals," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services," and "Tickets";

f. Additional option in the form of Promotion on the category page.

g. Allegro Community;

h. The possibility to set a background image in the Offer.

2. In addition to the criteria described by the Allegro Terms & Conditions, the selection of a Representative Offer for a Product on Allegro.hu also takes into account information about the expected delivery time (Offers with a shorter expected delivery date are displayed first) and whether the relevant offer has a free delivery option or is covered by the Allegro Smart! Program, and the country of dispatch.

3. While selecting Offers for the Allegro Prices program from among the eligible Offers, the dispatch time declared in the Offer is not considered.

4. The Company shall ensure the operation of an internal complaint-handling system within the meaning of paragraph 11.1. of Regulation (EU) 2019/1150 of the European Parliament and of the Council of 20 June 2019 on promoting fairness and transparency for business users of online intermediation services. Complaints of the Users registered at Allegro.hu that relate to the issues listed in this regulation can be made through https://allegro.hu/sugo;

5. Allegro.hu Users who are consumers can take advantage of the out-of-court method of handling Complaints and exercising claims before alternative dispute resolution bodies competent as per the consumer's domicile or the Seller's registered office in Hungary. Information on how to access the above-mentioned dispute resolution method and procedures is available at https://bekeltetes.hu/udvozlo, subject to:

a. the Delivery Services procured through the Carrier who is a registered postal operator - the authority dealing with the out-of-court method of handling Complaints is the National Media- and Infocommunications Authority (Nemzeti Média- és Hírközlési Hatóság). Information on how to access the above-mentioned dispute resolution method and procedures is available at https://nmhh.hu/tart/report/30/Posta;

b. the payment services - the authority dealing with the out-of-court handling of Complaints is the Financial Conciliatory Commission (Pénzügyi Békéltető Testület). Information on how to access the dispute resolution method and procedure before the Financial Conciliatory Commission available at: https://www.mnb.hu/bekeltetes/hogyan-kezdemenyezheti-az-eljarast and via e-mail contact at ugyfelszolgalat@mnb.hu.

6. At the moment of listing an Offer presenting a durable data carrier on Allegro.hu in the categories listed on the website: https://help.allegro.com/sell/pl/a/LRGD5kODbc3, the Seller transfers to the Company the obligation to provide the Buyer with a unique code in electronic form to remove data from such a carrier. In this case, the Company will bear no liability other than providing the Buyer with the said code, in particular, the Company will not be liable for the validity, replacement, and neither will bear liability for the operation of the application provided by the Hungarian public authorities and intended to handle the data deletion process. The Seller will remain responsible for providing the Buyer with a code to delete data in the event of listing Goods on Allegro.hu which are a permanent data carrier in other categories not mentioned above.

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Appendix No. 23

Appendix No. 23. Procedure for Suspending the Handling of Unfounded Notices and Complaints by the Allegro Marketplace

Section 1. Purpose of the Procedure

The purpose of this procedure is to establish guidelines for decisions on suspending the handling of notices and complaints made by users who often report manifestly unfounded notices or complaints, through the mechanisms described in Articles 16 and 20 of the Digital Services Act (DSA). The purpose of the procedure is to ensure that decisions on suspension are taken objectively, in a timely manner, with due diligence, and taking into account all relevant circumstances.

Section 2. Scope of the Procedure

The Procedure covers all notices made through reporting and action mechanisms as well as complaints lodged through internal complaint handling systems, which are operated by the online marketplace. This applies to all users, natural persons, and entities using the services of the Marketplace.

Section 3. Definitions

Manifestly unfounded notice: A notice that has no substantive basis and is evidently unfounded, i.e., for a layperson it is obvious, without any substantive analysis, that the notice is unfounded; in particular, made in a systematic manner (e.g., messages sent automatically, or bots), without justification, and being a deliberate act to the detriment of other buyers or sellers.

Manifestly unfounded complaint: A manifestly unfounded notice that constitutes a complaint, which is not based on facts and is made without reasonable grounds.

Section 4. Procedure for Suspending the Handling of Notices and Complaints

1. Detecting Unfounded Notices and Complaints

Content moderation staff and content monitoring systems regularly review notices and complaints for their validity. Automated mechanisms can support the identification of repeated unfounded notices or complaints.

2. Warning

Before a suspension is imposed, a person or entity who frequently submits (at least 100 notices per month) unfounded notices or complaints will receive a warning. In particularly justified situations, a

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warning may be sent with fewer manifestly unfounded notices or complaints sent. The warning will include information on the detected unfounded notices or complaints and information about the possibility of suspending the handling of further notices/complaints for a period of up to 6 months if the situation continues. The notices handling team sends a relevant warning to the user.

Example of a warning:

Dear User,

Due to the excessive frequency of your unfounded notices/complaints via the Allegro marketplace, we would like to inform you that in the case of subsequent notices/complaints of this kind, pursuant to the provisions of Article 23(2) of the EU Regulation 2022/2065 on the Single Market for Digital Services and amending Directive 2000/31/EC (Digital Services Act), Allegro reserves the right to decide not to handle subsequent notices for a period of 6 months starting from the date of sending this message.

3. Decision to Suspend

If, after a warning has been issued, the user continues to submit unfounded notices or complaints via the marketplace mechanisms, the team responsible for the area concerned may decide to suspend the handling of these notices/complaints.

When making its decision, the team responsible for the area concerned shall take into account the following circumstances:

- Absolute number: Analysis of the number of manifestly unfounded notices/complaints submitted during a given period.
- Relative ratio: Comparison of the number of unfounded notices/complaints to the total number of notices/complaints submitted during the period.
- Severity of misuse: An assessment of the nature of any illegal content, the consequences of such action, and its impact on the functioning of the marketplace.
- Intent: Where possible, an assessment of the intent of the person or entity submitting the notice/complaint, based on available information.

4. Communication of Suspension

The User affected by the suspension shall be informed of the decision via the official communication channel (email or notification in the system).

The communication states the reasons for the decision and the period of suspension.

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Appendix No. 24

Appendix No. 24 Wakacje.allegro.pl

This appendix presents the rules for using a separate part of Allegro under the name of wakacje.allegro.pl.

Section 1. Definitions

1. **wakacje.allegro.pl** — a separate, dedicated part of Allegro, allowing Users to search for Travel Offers and conclude Travel Agreements directly with a selected Partner through a dedicated interface

2. **Partner** — a tour operator as defined by the Tourism Act, which has entered into a separate cooperation agreement with the Company and has been allowed to present Travel Offers on wakacje.allegro.pl

3. **Package Travel —** a combination of at least two different types of travel services for the same trip or holiday within the meaning of the Tourism Act. For the purposes of the operation of wakacje.allegro.pl, this term is limited only to combined packages that include both transport and accommodation

4. **Travel Offer** — information about Package Travel that constitutes an invitation to conclude a Travel Agreement, prepared and listed by the Partner

5. **Travel Agreement** — an agreement for participation in Package Travel or an agreement for the provision of travel services within the meaning of the Tourism Act, concluded between the user and the Partner.

6. **Tourism Act** — the Act of November 24, 2017, on package travel and linked travel services, together with its implementing regulations.

Section 2. The role and responsibility of the Company

1. Wakacje.allegro.pl is a new Allegro platform under development. The Company seeks to ensure the highest quality and stability, however some functionalities may be subject to periodic modifications, optimizations or limitations, which the Company will communicate on an ongoing basis.

2. The Company's role is limited exclusively to providing Users and Partners with technical solutions (interface) on Allegro, enabling them to present offers and conclude Travel Agreements and use the Account functionality.

3. Only Partners may create and list Travel Offers on wakacje.allegro.pl. Users who do not have Partner status cannot list Travel Offers or any other classifieds, including, in particular, classifieds for resale, withdrawal, or any other form of transferring rights in an already concluded booking or Travel

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Agreement to other entities. The Company states that, in accordance with the provisions of the Tourism Act, the transfer of rights and assumption of obligations under the Travel Agreement to another entity is effective only by agreement with the Partner. The wakacje.allegro.pl interface is not intended to mediate the process of changing the participants of package travel.

4. On wakacje.allegro.pl, Partners may present and offer only Tourist Offers that constitute "package" travel within the meaning of the Tourism Act, i.e., a combined package of travel services that include both transport and accommodation for the same trip. It is unacceptable to present and sell individual travel services (e.g., accommodation alone or air transportation alone).

5. The Company is not a party to the Travel Agreement, a tour operator, a travel agent, or an entity facilitating the purchase of linked travel services.

6. The Company does not select, verify the content of, or modify Travel Offers. Responsibility for the compliance of the Travel Offer with the requirements of the Tourism Act rests solely with the Partner.

7. The Partner bears sole responsibility for the proper performance of the Travel Services Agreement and for maintaining valid financial security in the event of insolvency.

8. The Company does not monitor, update, or provide Users with notifications about the operational details of the performance of the Travel Agreement, including departure times, airport check-in times, or any changes to flight schedules. The obligation to inform users about these events rests solely with the Partner. The User is responsible for ongoing verification and final confirmation of the start times of the Package Travel and the return flight times directly with the Partner (in accordance with the requirements of the Partner's GTC or other regulations, in particular 24 hours prior to the scheduled departure). Any order status messages displayed in the Allegro interface are for reference only and do not replace the binding information provided by the Partner.

9. Any answers provided by the Company's employees or automated assistance systems (e.g. via chat, hotline) to Users' queries regarding Travel Offers are of a technical or informational nature only and relate to the operation of Allegro. The Company does not provide advice on the selection of Package Travel, does not assess the standard of such Package Travel, and does not guarantee the accuracy of Travel Offers prepared by the Partner.

10. In the case of specific questions concerning the details of a Travel Offer (e.g. hotel amenities, itinerary details, passport requirements), the Company forwards the query directly to the Partner or indicates to the User the appropriate channels of communication with the Partner. The Partner bears sole responsibility for the content of specific responses.

11. Responses provided by the Company to specific questions concerning Travel Offers may be limited exclusively to quoting or indicating the relevant parts of the information made available at a given time by the Partner in the Travel Offer. Such actions are purely technical in nature, and the Company does not interpret, verify, or confirm the validity or reliability of such information. Any binding confirmation of the details of a Travel Offer requires direct contact between the User and the Partner.

Section 3. Rules for using the Account

1. Travel Offers on wakacje.allegro.pl may be browsed by any internet User; however, booking and concluding a Travel Agreement is possible only for registered Allegro.pl Users who have signed in to their respective Accounts.

2. All settings concerning the Account, including the management of personal data, email addresses, passwords, and activity history, are available exclusively through the main Account management dashboards on the allegro.pl site (My Allegro).

3. Travel Agreements will not be visible in the standard "Purchase History" section on allegro.pl and cannot be managed through typical Allegro sales/purchasing tools. Details of active bookings and travel documentation are made available to the User by the Partner electronically (by email) and, if such functionality is available, in the dedicated travel section on Allegro.

Section 4. Rules for concluding Travel Agreements

1. Placing an order by clicking the "Book and Pay" button by the User on wakacje.allegro.pl means accepting the terms specified in the Travel Offer. By placing an order, the User confirms that they have read the General Terms & Conditions of Participation (GTC) or the Partner's Terms & Conditions and accept their content as an integral part of the Travel Agreement. As soon as the order is placed, these provisions become binding on the parties to the Travel Agreement.

2. The Company displays to the User the information confirming the conclusion of the Travel Agreement on wakacje.allegro.pl. The display of this confirmation serves only to document the booking progress in the Company's operating system. The detailed terms of the Travel Agreement come entirely from the Partner. The Company is not a party to the Travel Agreement and is not a travel agent.

3. At the time of conclusion of the Travel Agreement or immediately after its conclusion, the Partner is obliged to record the fact of its conclusion and provide the User with its copy or confirmation of its conclusion on a durable medium (in particular in the form of an email with documents in PDF format). The Company does not generate, store, or send to the User any tickets, hotel vouchers, or other documents constituting the Travel Agreement.

4. Payments are made through Allegro Finance in accordance with Appendix No. 7C. The Company only provides the payment and technical infrastructure to finalize the transaction between the User and the Partner.

Section 5. Amendments to the Travel Agreement and transfer of rights

1. Any statement by the User concerning the transfer to a third party meeting the conditions for participation in the Package Travel of all their rights under the Travel Agreement must be submitted directly to the Partner within the deadlines and in accordance with the provisions of the Tourism Act

and the Partner's internal regulations. The Company does not participate in the verification of third parties that assume rights under the Travel Agreement and does not intermediate in the settlement of any additional costs arising from such transfer.

2. In the event that the Partner, prior to the commencement of the Package Travel, is forced to change the main features of the travel services referred to in Article 44 of the Tourism Act (e.g., change of the service location, date, price), all communication in this respect will be carried out directly between the Partner and the User.

3. The User will submit a statement of acceptance of such proposed change or withdrawal from the Travel Agreement directly to the Partner.

4. In situations resulting in an obligation to refund payments made by the User, the Partner will make a refund directly to the User's bank account or via Allegro Finance.

5. In accordance with Article 3 (1)(8) of the Consumer Rights Act, the User may not withdraw from the Travel Agreement within 14 days without giving a reason. In accordance with the Tourism Act, the User may withdraw from the Travel Agreement at any time prior to its commencement, which involves the obligation to pay the Partner the appropriate withdrawal fee (cancellation costs), calculated by the Partner on the basis of their internal regulations.

Section 6. Rules for the positioning of Travel Offers

1. Travel Offers listed on wakacje.allegro.pl are visible in the wakacje.allegro.pl subdomain.

2. Travel Offers may also be visible on the Allegro platform, including in Allegro's general search results and in other Allegro locations selected by the Company.

3. Regardless of where the Travel Offer is displayed on Allegro, reviewing trip details, completing the booking process, and entering into the Travel Agreement with the Partner are all carried out through a dedicated wakacje.allegro.pl interface.

4. The order in which Travel Offers appear in search results on wakacje.allegro.pl (ranking) depends on the search parameters and the sorting options selected by the User. The default sorting criterion is “Recommended”.

5. The User may change the order of the results list at any time by selecting one of the following criteria:

a. Recommended (default): Positioning in this option depends on the internal operational data of the Partner, Nowa Itaka Sp. z o.o., including, in particular, on the dynamic analysis of sales, availability of places, mechanisms designed to ensure a diverse range of destinations in the results displayed;

b. Earliest Date: Sort by departure date (from the earliest to the latest dates);

c. Date from latest: Sort by departure date (from the latest dates to the earliest);

d. Lowest price: Sort by price for the first full-paying adult participant (from the cheapest to the most expensive);

e. Best rating: Sort by the arithmetic mean of hotel ratings posted by the Partner's customers (from highest to lowest).

6. If multiple options are available for a single hotel (differing, for example, in dates, room type, or length of stay), only one option (a representative) is displayed in the results list. The selection of the representative takes the following factors into account:

a. With the "Recommended" (default) sorting option, the variant with the highest score in the Partner's internal system ranking is selected, and, in the case of variants with the same value, the least expensive variant is selected;

b. when sorting by price, the cheapest option is selected, and if prices are equal, the one with the earliest departure date;

c. when sorting by date, the option with the correct date (earliest or latest) is selected, and if dates are equal, the cheapest option;

d. when sorting by rating, the option with the highest rating is selected, and in the case of equal ratings, the cheapest option is selected.

7. In a situation where Travel Offers (representatives of various hotels) have the same value for the main criterion selected by the User (e.g., the same price), their relative order is determined by secondary parameters, in particular: price (when sorting by date), departure date (when sorting by price), and the technical order in which data is made available by the Partner's IT systems.

8. The sorting system used on wakacje.allegro.pl is based entirely on the logic and operational data provided by the Partner (Nowa Itaka sp. z o.o.), while the Company is solely responsible for its technical implementation. Neither the Company nor the Partner utilize algorithms that use profiling, behavioral data, preferences, or other personal data of the User, as well as paid ranking mechanisms for Travel Offers (paid promotion affecting the ranking) on wakacje.allegro.pl.

Section 7. Presentation of prices and fees

1. Travel Offers on wakacje.allegro.pl are presented in a dedicated visual layer, where the layout, functionality, and scope of information differ from the standard way of presenting offers in other parts of Allegro. This specificity is due to the need to adapt the interface to the requirements of the Tourism Act and the specific conditions of the tourism services market.

2. The sole responsibility for the content of the Travel Offer, including its accuracy, validity, completeness, correctness of the factual description, and compliance with the requirements of Article 38 of the Tourism Act rests with the Partner. The Company does not verify the accuracy of the data sent by the Partner and provides it in unaltered form.

3. The price presented in the Travel Offer is inclusive of all taxes and mandatory charges, in particular, contributions to the Tourism Guarantee Fund (TFG) and the Tourism Assistance Fund (TFP). The User has the option to extend the scope of the Package Travel with optional additional services offered by the Partner (if available), the price of which will be added to the base price of the Package Travel during the booking process.

4. Due to the dynamic nature of the Partners' booking systems, the price and availability of the Travel Offer are subject to change up to the time of booking. In the event of any discrepancy between the price in the listing and the price shown in the booking summary, the price displayed immediately before payment will be final.

5. All graphic materials, photos, and descriptions of hotels and destinations are the property of the Partner or are provided by the Partner under separate licenses. The Company is not responsible for any possible violation of third party rights by the Partner in this respect.

6. Due to the specific nature of Travel Offers, the wakacje.allegro.pl interface does not have standard Allegro tabs such as: Returns, Warranty, or Complaints. All terms in this respect are defined by the relevant provisions of the Travel Act and the Partner's available internal regulations.

Section 8. Complaints and assistance

1. The Partner (tour operator) bears sole responsibility for the proper performance of the Travel Agreement and for the provision of all services included in the Package Travel. The Company, as the provider of the wakacje.allegro.pl platform, is not a party to the Travel Agreement and is not responsible for the quality, standard, or compliance of the travel service with the description in the Travel Offer.

2. Complaints regarding non-performance or improper performance of the Travel Agreement should be addressed directly to the Partner in accordance with their internal regulations and the provisions of generally applicable law (the Tourism Act).

3. Support from Allegro for Users is limited solely to providing general and technical information related to the functioning of the wakacje.allegro.pl platform itself (e.g., problems with navigation on the platform, errors when making payments, difficulties with accessing the account). All specific queries, instructions, and complaints regarding the substantive scope of the Travel Agreement (e.g., the hotel room standard, flight delays, change of trip participant's details, cancellation conditions) should be addressed by the User directly to the Partner. Company employees do not have the authority to modify bookings or to resolve disputes regarding the specifics of the Package Travel.

4. Complaints concerning services provided directly by the Company (e.g., incorrect functioning of the wakacje.allegro.pl platform, technical errors while booking) should be submitted by the User directly to the Company via the contact form available on the Platform. The Company handles complaints in accordance with the general rules described in the Allegro Terms & Conditions.

Section 9. Ratings

1. Next to Travel Offers, ratings are displayed that represent the aggregate ratings of the venues or Package Travel.

2. The ratings come directly from the systems of the Partner offering Travel Offers on wakacje.allegro.pl, i.e., the company Nowa Itaka sp. z o.o. (the itaka.pl platform). Due to the fact that the aforementioned entity is the only Partner at the time of launching wakacje.allegro.pl, the presented ratings are based exclusively on data from their platform. This data is regularly updated to ensure that it is fully consistent with the facts presented directly on the Partner's website.

3. Ratings are presented on a scale of 1-6 (in the form of stars or other graphic symbols) and may include an overall rating and sub-ratings (e.g., cleanliness, meals, location, etc.). Ratings do not include text reviews and are presented on wakacje.allegro.pl in the form of anonymized statistical data.

4. All presented ratings come exclusively from the Partner's actual customers who purchased and participated in the given Package Travel.

5. A description of the Partner's review verification and moderation processes is available on the itaka.pl website: https://www.itaka.pl/opinie/regulamin/.

6. The Company acts as a technical provider of space for the presentation of ratings.

7. Ratings are provided for reference and serve to make it easier for Users to compare offers. The Company does not interfere with the content of ratings, does not remove negative ratings.

Section 10. Exclusions and limitations in the application of the Allegro Terms & Conditions

1. Any matters not provided for in this Appendix will be governed by the Allegro Terms & Conditions. In the event of any discrepancies or inconsistencies between the provisions of this Appendix and the provisions of the Allegro Terms & Conditions, the provisions of this Appendix will prevail.

2. Due to the specific nature of travel services, the following provisions and functionalities specified in the Allegro Terms & Conditions or available on Allegro do not apply to Travel Offers, agreements concluded with Partners, and transactions carried out on wakacje.allegro.pl:

a. Allegro Buyer Protection (Appendix No. 9) — non-statutory protection of Buyers in terms of the performance of the travel service itself and the Organizer's insolvency is implemented exclusively under the terms of the Tourism Act;

b. The Discussion and the Message Center tools — any communication regarding Travel Offers is carried out directly with the Partner;

c. Auctions;

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d. Allegro Business as defined in Section 2a of the Allegro Terms & Conditions;

e. Rules for linking Offers to the Allegro Product Catalog, including Appendix No. 10 and any related provisions of the Terms & Conditions;

f. rules for charging fees and sales commissions on Partners for the provision of services on wakacje.allegro.pl are set out in their entirety in a separate agreement between the Partner and the Company;

g. standard Seller rating system and product reviews;

h. Junior Accounts — Users using a Junior Account are not authorized to purchase Travel Offers due to legal capacity limitations;

i. discount coupons, gift cards, and Allegro Smart! and Smart! Deals. The User retains the right to collect Smart! Coins, however, without the possibility to use them to reduce the price of Travel Offers;

j. Transmission of a standard set of personal data under paragraph 7.4 of the Allegro Terms & Conditions (the circulation of data necessary for the performance of Travel Agreements is governed by separate rules described in this Appendix and in the Privacy Protection Policy).

3. In relation to Travel Offers, the following institutions provided for in the Allegro Terms & Conditions are modified and governed by the provisions of this Appendix:

a. the conclusion of the Agreement and the course of the Transaction: Section 7 of the Allegro Terms & Conditions does not apply (including the rules for immediate conclusion of an agreement after clicking "Buy Now"). The moment of conclusion of the Travel Agreement, the booking status, payment authorization, and the flow of post-transaction communications are governed exclusively by the provisions of this Appendix.

b. right of withdrawal from the agreement: The standard provisions for the 14-day right of withdrawal from a remote agreement under the Consumer Rights Act do not apply. The User has the rights of cancellation and withdrawal from the Travel Agreement as provided for in the Tourism Act, and any declarations in this respect should be addressed directly to the Partner. Provisions of Section 5 (5) of this Appendix apply accordingly;

c. positioning and sorting of Offers: The rules of positioning, sorting, and their designation are described in Section 6 of this Appendix;

d. Partner verification: The registration procedure and the procedure for allowing the Partner to sell Travel Offers are carried out under the terms of a separate agreement with the Company, independently of the standard verification of the Business Account;

Section 11. Final provisions

1. Registration, browsing of Travel Offers, and use of the basic functionalities of the wakacje.allegro.pl platform by Users (Buyers) are free of charge.

2. Any amendments to the provisions of this Appendix are subject, as appropriate, to the procedures, notification rules, and effective dates applicable to amendments as specified in Section 14 of the Allegro Terms & Conditions.

3. The governing law for the assessment of the legal relationship arising from the use of wakacje.allegro.pl infrastructure between the Company and the User or Partner is Polish law.

4. Declaring individual provisions of this Appendix invalid or ineffective, based on a valid court decision or a decision of a competent authority, does not affect the validity and effectiveness of the remaining provisions of the Appendix. The invalid provision will be replaced by the relevant provision of generally applicable law or a provision of the Allegro Terms & Conditions.

Allegro sp. z o.o. with its registered office in Poznań, address: ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012, share capital: PLN 40,000,000.00, NIP (Tax Identification Number): 525-26-74-798, REGON (National Business Registry Number): 365331553.