



*Changes to the Allegro Terms & Conditions from April 21, 2026.*

*This document contains changes in the regulations concerning Allegro.pl, Allegro.cz, Allegro.sk and Allegro.hu. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).*

# Allegro Terms & Conditions

(...)

## Section 2. Terms & Conditions of participation in Allegro

(...)

2.5.

In the process of completing the registration form, the registering party provides the required data, and after completing the registration form, ~~depending on the Registration method and type of data provided, the registering party will either receive:~~

~~a. a message shall be sent to the email address provided in the registration form, indicating a manner in which the Registration should be confirmed and other information as required by law.~~

~~b. a message shall be sent to the contact number provided in the registration form containing an activation code necessary to confirm the Registration and other information as required by law.~~

(...)

2.9.

(...)

The User may not use Accounts to perform acts that violate the Allegro Terms & Conditions. It is prohibited:

(...)

d. using [an Account or](#) multiple Accounts to circumvent the terms of promotions, programs, or services provided by the Company on Allegro,

e. using [an Account or multiple](#) Accounts to manipulate the popularity of offers, Sellers (including Seller quality statistics) or Ratings.

(...)

## Section 3. Offers

(...)

3.3.

The aim of the Offers displayed in the listing categories: "Cars," "Real Estate," "~~Holidays,~~" "[Short-term rental](#)," "Live Animals," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services," "Automotive Services" and "Tickets" is not to conclude an agreement. These Offers are only classified. The Offers referred to in the previous sentence may not include more than one unit of the Goods.

The Offers referred to in this paragraph may be presented by entities cooperating with the Company under separate agreements, in particular, on platforms or in online applications (including mobile applications) operated by them.

(...)

## Section 5. Commencing a Transaction

(...)

5.5.

Upon posting an Offer, the Seller is bound by its description. The Seller may introduce changes in the Offer until the first bid has been placed by a Bidder, [however, for Offers with Auctions listed by a User using a Regular Account, the Offer content cannot be changed after listing](#). In the case of an Offer with the Buy Now option, the Seller may not effectively modify its description for the Buyers with whom they concluded a sale agreement as part of the Offer. The Seller may not introduce any changes in the Offer description that would change the Goods on offer or its properties. Upon posting within the Offer any content being the subject of copyright law, in particular, [objects](#) such as signs, logos, images, descriptions, or photos ("Content"), the User allows the Company to use this Content free of charge, non-exclusively and without time and territory constraints, within the scope of:

(...)

## Section 7. Agreement concluded as part of the Offer

(...)

7.3.



Subject to paragraph 3.3, the Buyer concludes an agreement with the Seller, confirming the purchase with the "buy and pay," "buy and pay on delivery," "buy with Pay Business," "buy with installments," or the "buy with AllegroPay" button, however:

a. in some cases, clicking on the "buy with Allegro Pay" button will cause an inquiry to be sent to the PESEL (Personal ID No.) restriction database, and if the Buyer's PESEL is restricted, the agreement with the Seller will not be concluded, and the Seller will be notified.

b. Each purchase and some payment methods may be additionally confirmed by mobile device's biometric data, where this functionality has been enabled (the biometric data is stored on the device and is not made available to Allegro).

For some payment methods, the conclusion of the agreement with the Seller shall take place [under a condition precedent, e.g. payment authorization](#) ~~after the payment has been authorized~~, in accordance with the information provided to the Buyer prior to the purchase.

~~b.~~ c. in the case of a purchase of Goods from the Investment Products category, the Seller may request the Buyer's PESEL (Personal ID No.).

(...)

## Section 13. Privacy and confidentiality

(...)

~~13.7.~~

~~Expired Offers may be published in archiwum.allegro.pl subdomain. The published information is for reference only and the Company may not ensure or guarantee that expired Offers will be made public fully and comprehensively.~~

(...)

## Section 23. Recommendation System

~~23.1.~~

The Company uses a Recommendation System for Offers, classifieds and Products, which adjusts the ~~Offer~~Offers and ~~Classified Ad~~Classifieds displayed on the interface taking into account User behavior ~~(the~~ ("Recommendation System").

~~The Recommendation System takes into account the following factors:~~

~~1. Details about the Offer: Offer title, Offer price, Offer category, number of times the Offer has been viewed, number of times the Offer has been co-viewed with other Offers, number of times the Offer has~~

~~been purchased, number of times the Offer has been co-purchased with other Offers, number of unique Users viewing the Offer, number of unique Users who have purchased the Offer, estimated delivery time, place of shipment of the Goods, estimated delivery cost, seller rating, condition of the item, number of referrals by users.~~

~~2. Details about the Product: Product title, Product category.~~

~~23.2.~~

~~1. In the first phase of the recommendation system, the following factors are taken into account: Number of views of the Offer along with other Offers, the number of purchases of the Offer along with other Offers, the title of the Offer, the price of the Offer, the category of the Offer, the Product ID, the Seller ID. Each factor has the same importance in the selection process.~~

~~2. In the second phase, we evaluate offers according to the previously mentioned factors, as well as according to:~~

- ~~a. The number of unique Users viewing the Offer;~~
- ~~b. The number of purchases in a given Offer;~~
- ~~c. The number of unique Users who made a purchase in a given Offer;~~
- ~~d. The price of the Offer;~~
- ~~e. The place of dispatch of the Goods;~~
- ~~f. Estimated delivery cost;~~
- ~~g. Estimated delivery time;~~
- ~~h. Seller's rating;~~
- ~~i. Product condition;~~
- ~~j. Number of Users recommendations.~~

~~The most important factors in rating for the recommendation system are points: a., b., c.; the next most important factor is point d., and the other factors (listed in points e.-j.) have the least importance.~~

~~23.3.~~

~~On the Allegro home page, in addition to those mentioned above, the Recommendation System also includes:~~

~~1. the history of the User's viewings of Offers and the history of the User's purchased Offers (if the User has consented to personalization and marketing activities),~~

~~2. information on whether the Offer is covered by the Best Price Guarantee program (in location: "Best Price Guarantee for You").~~

~~23.4.~~

~~On the Offer page, the Recommendation System also includes:~~

~~1. Information on whether a given Offer is Sponsored (in places: "Sponsored Offers that may interest you", "Other from", "Sponsored Offers inspired by your searches").~~

~~2. Information on whether a given Offer is from the same Seller as the Offer on the Product Page ("Other Items from this Seller") - also appears on the pre-cart layer and in the cart.~~

~~23.2.~~

~~The Recommendation System, depending on its application, may have a navigational, comparative, optimization, or inspirational aspect.~~

~~23.3.~~

~~Depending on the character of the Recommendation System, it will mainly use factors related to the User's historical interactions with Allegro, the User's current sessions, and their activities, information about the Allegro Catalog (in particular, data such as that regarding the catalog of Offers, Products, data about Sellers, or the category tree), Product features, Offer features, User features, time-related information (e.g., season), common knowledge, and as a result:~~

~~a. The navigational aspect of the Recommendation System uses factors related to the User's historical interactions with Allegro, the current session and activities of the User, and information about the Allegro Catalog. These factors are of primary importance over other factors used in the recommendation system and have been assigned this priority in order to simplify navigation for the User on Allegro.~~

~~b. The comparative aspect of the Recommendation System uses factors related to the User's historical interactions with Allegro, the current session and activities of the User, information about the Allegro Catalog, Product features, and User features. These factors are of primary importance over other factors used in the Recommendation System and have been assigned this priority in order to support the User in the process of selecting a Product by suggesting its possible alternatives.~~

~~c. The optimization aspect of the Recommendation System uses factors related to the current session and activities of the User, information about the Allegro Catalog, and common knowledge. These factors are of primary importance over other factors used in the recommendation system and have been assigned this priority in order to help with the cart building, which includes obtaining additional shopping benefits (e.g., reaching the threshold for free delivery with Allegro Smart!).~~

d. The inspirational aspect of the Recommendation System uses factors related to the User's historical interactions with Allegro, the current session and activities of the User, information about the Allegro Catalog, Offer features, User features, time-related information, and common knowledge. These factors are of primary importance over other factors used in the Recommendation System and have been assigned this priority in order to broaden the pool of Users' interests and motivation to explore the Allegro Catalog.

~~23.5.~~23.4.

If no consent to personalization and marketing activities is given, the Recommendation System selects the Offers that sell best on the respective Marketplace (so-called bestsellers). The User has the option to disable the personalized Recommendation System by unchecking consent.

23.5.

The Recommendation System uses tools based on analytical and statistical data, and artificial intelligence models. The purpose of these tools is to better adapt the content on Allegro to the needs and expectations of Users and to improve Allegro's functionality. For those reasons, depending on contexts such as campaigns, seasonality, promotions, and User activities, the above tools may periodically affect the priorities of the main factors used by the Recommendation System. For the same reasons, in the Recommendation System, these tools can create additional dependencies and links between the factors, as well as create factors based on common knowledge.

If the User withdraws their consent for personalization and marketing activities, as referred to in paragraph 23.5 of the Allegro Terms & Conditions, the withdrawal of consent will also have an effect on the way the tools used in the Recommendation System operate by depriving them of the ability to use the factors covered by the consent for personalization.

## Appendix No. 1

### Appendix No. 1. Forbidden and restricted Goods

#### Section 1.

Listing the following types of Goods within the Offer is prohibited or permitted, provided that the indicated Goods meet the conditions specified below and the description of the Goods listed within the Offer contains the indicated contents (Restricted Goods):

(...)

44. Medical devices:

Allegro.pl	<b>forbidden:</b> devices, systems and treatment sets within the meaning of the Act of April 7, 2022, on medical
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devices, violating the prohibitions set out in art. 16 of this Act, including in vitro diagnostic medical devices, intended for self-use, other than a device for self-monitoring, a sample container, or a general-purpose laboratory product;

**it is also prohibited** to sell medical devices which, according to their instructions for use and certification, are intended exclusively for professionals;

In the case of the sale of medical devices (e.g., pulse oximeters and thermometers), systems, treatment sets within the meaning of the Act of April 7, 2022, on medical devices, the Goods should have: CE marking with a four-digit number of the notified body, label in Polish, user manual and user interface in Polish, and the drawn-up EU declaration of conformity, unless there are exceptions specified in Article 12 of the Act of April 7, 2022, on medical devices. In addition, for self-testing devices as referred to in Article 2(5) of Regulation 2017/746 of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, the packaging (label) of the Goods and the instructions for use should clearly state that the device is intended for self-testing. **The required element of description** is including in the Offer: information on device marking, system, and treatment set with the CE mark and providing the four-digit number of the notified body (if a notified body participated in the product conformity assessment procedure), information on device marking, label and user interface in Polish, and about attaching user manual in Polish to the Goods, as well as information about the EU declaration of conformity prepared for it. In addition, for self-testing devices as referred to in Article 2(5) of Regulation 2017/746 of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, the Offer should indicate that the packaging (label) of the Goods and the instructions for use clearly state that the device is intended for self-testing. **Additional obligations of the Seller:** The Seller is obliged to correctly classify the Goods as a device within the meaning of Article 1(2)(1) of the Act of

	<p>April 7, 2022, on medical devices (Dz.U.2022.974), i.e., medical devices and their accessories, and products listed in Annex XVI to the Regulation (EU) 2017/745 of the European Parliament and of the Council of April 5, 2017, on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC; and in vitro diagnostic medical devices and their accessories referred to in Regulation (EU) 2017/746 of the European Parliament and of the Council of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU; and identify the laws applicable to those Goods. The Seller undertakes to comply with the laws on offering the aforementioned Goods, as well as on advertising such Goods on Allegro. The Seller undertakes to repair any damage arising for the Company as a result of the Seller's inappropriate offering or advertising of the Goods mentioned above on Allegro.</p>
<p>Allegro.cz</p>	<p><b>forbidden:</b> in-vitro diagnostic medical devices (e.g., used to diagnose SARS-CoV-2 coronavirus infections) not intended for self-monitoring;</p> <p>In the case of selling medical devices (e.g., pulse oximeters and thermometers) the Goods should have CE marking with a four-digit number of the notified body, markings in the Czech language and a user manual in the Czech language. <b>The required element of description is</b> including in the Offer (in its description) a clear photo of the CE marking with a four-digit number of the notified body, marking in Czech, and the information on the availability of the user manual in Czech;</p>
<p>Allegro.sk</p>	<p><b>forbidden:</b> in-vitro diagnostic medical devices (e.g., used to diagnose SARS-CoV-2 coronavirus infections) <b>not intended for self-testing are prohibited;</b></p> <p>in the case of sales medical devices (e.g. pulse oximeters and thermometers) the Goods should have: CE marking with a four-digit number of the notified body, markings in the Slovak language and a user</p>

	<p>manual in the Slovak language. <b>A required element of description is</b> a clear photo of the CE marking with a four-digit number of the notified body, marking in Slovak, and information on the availability of the user manual in Slovak; include it in the Offer content (description); <b>In addition, in the case of in vitro devices for self-testing referred to in Article 2(5) of Regulation 2017/746 of April 5, 2017 on in vitro diagnostic medical devices, as amended, and Slovak Act No. 362/2011 Z.z., on medicinal products and medical devices, as amended, the packaging (label) of the Goods and the instructions for use should clearly state the intended use for self-testing. The packaging (label) of the Goods must contain the UDI (unique device identifier). In vitro diagnostic medical devices must be reported to the Slovak State Institute for Drug Control (ŠÚKL) (by the distributor or manufacturer) prior to marketing, if required by Regulation (EU) 2017/746 (IVDR) or Slovak Act No. 362/2011 Z.z. It is a required part of the description to</b> include a clear picture of the CE marking with the four-digit number of the notified body, marking in Slovak, and information about the inclusion of instructions in Slovak, which include full details of the manufacturer (name, address or authorized representative), type of sample, warnings and restrictions, and safety instructions.</p>
<p>Allegro.hu</p>	<p><b>forbidden</b> are medical devices covered by restrictions under Decree 7/2004 on professional requirements for the distribution, repair and rental of medical equipment</p>

(...)

## Section 2.

1. It is prohibited to offer Goods of brands from the list provided in paragraph 2 below in an Account which is not a Business Account, with the stipulation that in an Account which is not a Business Account it is permissible to list:

a. Charity Offers with Goods of these brands:

b. Classifieds for Goods of those brands in the Automotive category, in subcategories: Cars, Machines, Trailers, Semitrailers, Other Vehicles and Boats, and Motorcycles and Quads.

In addition, it is prohibited to offer Goods of the brands listed in [Section paragraph 2](#) below, with the New condition, on [within](#) a Business Account that cumulatively fulfills the conditions specified in sub-paragraph (a) below, or that cumulatively fulfills the conditions specified in sub-paragraph (b) below:

(...)

## Appendix No. 2

### Appendix No. 2. Rules on creating Offer description

#### Section 1. Offer description

(...)

1.1b. For Offers with the Buy Now option listed by Users with a Regular Account, the Offer duration is 30 days.

(...)

## Appendix No. 4

### Appendix No. 4 Fees and sales commissions

(...)

## SECTION 11. FEES FOR OFFERS LISTED IN CATEGORIES OF CLASSIFIEDS (ALLEGRO.PL)

1. Listing of Offers in classified categories for Regular Accounts and additional options for Offers in classified categories for Regular Accounts are subject to the following price list:

#### A. Package fees for listing Offers:

Category	Package name	Duration	Content	Fee
Cars	Lite	1 day	-	PLN 4.90

<b>Machinery</b>	Turbo	10 days	-	PLN 24.90
<b>Trailers, Semitrailers</b>	Nitro	30 days	-	PLN 49.90
<b>Other Vehicles and Boats</b>				
<b>Motorcycles and Quads</b>	Lite	1 day	-	PLN 1.90
	Turbo	10 days	-	PLN 9.90
	Nitro	30 days	-	PLN 19.90
<b>Real Estate</b>	Basic	10 days	-	PLN 20.00
	Power	50 days	Highlight for 10 days + Bold for 10 days	PLN <del>45.00</del> 59.00
	Max	90 days	Feature for 10 days	PLN 99.00
<b>Vacations</b>	Basic	10 days	-	PLN 20.00
	Power	50 days	Highlight for 10 days + Bold for 10 days	PLN <del>22.00</del> 29.00
	Max	90 days	Feature for 10 days	PLN 39.00
<b>Service</b>	Basic	10 days	-	PLN 9.00
<b>Automotive Services</b>				

(...)

## SECTION 16. COSTS OF THE DELIVERY SERVICE, GOODS RETURN SERVICES, ADDITIONAL SERVICES, AND INTERNATIONAL FORWARDING SERVICES (ALLEGRO.PL)

(...)

4. The Company charges the following fees in exchange for the Delivery Services provided without the Allegro Smart! Service by DHL Parcel Polska Sp. z o.o.

Service	Code	Fee
<b>Allegro DHL Courier Austria</b>	DHL_EKSPORT_P1_KURIER_AUSTRIA	PLN 28.45 net PLN 34.99 gross
<b>Allegro DHL Courier Belgium</b>	DHL_EKSPORT_P1_KURIER_BELGIA	PLN 41.46 net PLN 50.99 gross
<b>Allegro DHL Courier Bulgaria</b>	DHL_EKSPORT_P1_KURIER_BULGARIA	PLN 41.46 net PLN 50.99 gross
<b>Allegro DHL Courier Croatia</b>	DHL_EKSPORT_P1_KURIER_CHORWACJA	PLN 46.33 net PLN 56.99 gross
<b>Allegro DHL Courier Czechia</b>	DHL_EKSPORT_P1_KURIER_CZECHY	PLN 21.94 net PLN 26.99 gross
<b>Allegro DHL Courier Denmark</b>	DHL_EKSPORT_P1_KURIER_DANIA	PLN 43.08 net PLN 52.99 gross
<b>Allegro DHL Courier Estonia</b>	DHL_EKSPORT_P1_KURIER_ESTONIA	PLN 37.39 net PLN 45.99 gross
<b>Allegro DHL Courier Finland</b>	DHL_EKSPORT_P1_KURIER_FINLANDIA	PLN 43.08 net PLN 52.99 gross
<b>Allegro DHL Courier Greece</b>	DHL_EKSPORT_P1_KURIER_GRECJA	PLN 56.90 net PLN 69.99 gross
<b>Allegro DHL Courier Spain</b>	DHL_EKSPORT_P1_KURIER_HISZPANIA	PLN 57.72 net PLN 70.99 gross
<b>Allegro DHL Courier Netherlands</b>	DHL_EKSPORT_P1_KURIER_HOLANDIA	PLN 24.38 net PLN 29.99 gross
<del><b>Allegro DHL Courier Ireland</b></del>	<del>DHL_EKSPORT_P1_KURIER_IRLANDIA</del>	<del>PLN 56.90 net PLN 69.99 gross</del>
<b>Allegro DHL Courier Lithuania</b>	DHL_EKSPORT_P1_KURIER_LITWA	PLN 29.26 net PLN 35.99 gross
<b>Allegro DHL Courier Latvia</b>	DHL_EKSPORT_P1_KURIER_LOTWA	PLN 31.70 net PLN 38.99 gross
<b>Allegro DHL Courier Luxembourg</b>	DHL_EKSPORT_P1_KURIER_LUKSEMBURG	PLN 45.52 net PLN 55.99 gross
<b>Allegro DHL Courier Germany</b>	DHL_EKSPORT_P1_KURIER_NIEMCY	PLN 26.82 net PLN 32.99 gross
<b>Allegro DHL Courier Portugal</b>	DHL_EKSPORT_P1_KURIER_PORTUGALIA	PLN 65.85 net PLN 80.99 gross
<b>Allegro DHL Courier Romania</b>	DHL_EKSPORT_P1_KURIER_RUMUNIA	PLN 38.20 net PLN 46.99 gross
<b>Allegro DHL Courier Slovakia</b>	DHL_EKSPORT_P1_KURIER_SLOWACJA	PLN 20.32 net PLN 24.99 gross

<b>Allegro DHL Parcel Lockers Slovakia</b>	DHL_EKSPORT_P2_PUNKTY_SLOWACJA	PLN 19.50 net PLN 23.99 gross
<b>Allegro DHL Pickup Slovakia</b>	DHL_EKSPORT_P2_PUNKTY_SLOWACJA	PLN 19.50 net PLN 23.99 gross
<b>Allegro DHL Courier Slovenia</b>	DHL_EKSPORT_P1_KURIER_SLOWENIA	PLN 48.77 net PLN 59.99 gross
<b>Allegro DHL Courier Sweden</b>	DHL_EKSPORT_P1_KURIER_SZWECJA	PLN 43.89 net PLN 53.99 gross
<b>Allegro DHL Courier Hungary</b>	DHL_EKSPORT_P1_KURIER_WEGRY	PLN 30.89 net PLN 37.99 gross
<b>Allegro DHL Parcel Lockers Hungary</b>	DHL_EKSPORT_P2_PUNKTY_WĘGRY	PLN 26.82 net PLN 32.99 gross
<b>Allegro DHL Pickup Hungary</b>	DHL_EKSPORT_P2_PUNKTY_WĘGRY	PLN 26.82 net PLN 32.99 gross
<b>Allegro DHL Courier Italy</b>	DHL_EKSPORT_P1_KURIER_WLOCHY	PLN 43.08 net PLN 52.99 gross

(...)

7. The Company charges the following fees in exchange for the International Forwarding Services provided without the Allegro Smart! Service by the Company.

(...)

~~\*Services available only for selected postal codes – [link](#). Delivery times are indicative and not guaranteed. \*Services available exclusively for dispatch with postal codes specified [here](#). These are declared delivery times, without any guarantee of delivery at the specific time.~~

(...)

12. The Company charges the following fees in exchange for the Additional Services provided without the Allegro Smart! Service in relation to the Delivery Services provided by DHL Parcel Polska Sp. z o.o.:

Service	Code	Fee for parcels weighing over 10 kg to 20 kg
<b>Allegro DHL Courier Austria</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_AUSTRIA	PLN 6.50 net PLN 7.99 gross
<b>Allegro DHL Courier Belgium</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_BELGIA	PLN 15.44 net PLN 18.99 gross
<b>Allegro DHL Courier Bulgaria</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_BUŁGARIA	PLN 8.12 net PLN 9.99 gross
<b>Allegro DHL Courier Croatia</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CHORWACJA	PLN 8.94 net PLN 10.99 gross

<b>Allegro Czechia</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CZECHY	PLN 9.75 net PLN 11.99 gross
<b>Allegro Denmark</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_DANIA	PLN 8.94 net PLN 10.99 gross
<b>Allegro Estonia</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_ESTONIA	PLN 8.94 net PLN 10.99 gross
<b>Allegro Finland</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_FINLANDIA	PLN 9.75 net PLN 11.99 gross
<b>Allegro Greece</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_GRECJA	PLN 9.75 net PLN 11.99 gross
<b>Allegro Spain</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_HISPANIA	PLN 35.76 net PLN 43.99 gross
<b>Allegro Netherlands</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_HOLANDIA	PLN 20.32 net PLN 24.99 gross
<del><b>Allegro Ireland</b></del>	<del><b>DHL Courier</b></del>	<del>DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_IRLANDIA</del>	<del>PLN 40.64 net PLN 49.99 gross</del>
<b>Allegro Lithuania</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_LITWA	PLN 14.63 net PLN 17.99 gross
<b>Allegro Latvia</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_ŁOTWA	PLN 6.50 net PLN 7.99 gross
<b>Allegro Luxembourg</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_LUKSEMBURG	PLN 17.88 net PLN 21.99 gross
<b>Allegro Germany</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_NIEMCY	PLN 13.81 net PLN 16.99 gross
<b>Allegro Portugal</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_PORTUGALIA	PLN 30.89 net PLN 37.99 gross
<b>Allegro Romania</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_RUMUNIA	PLN 7.31 net PLN 8.99 gross
<b>Allegro Slovakia</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWACJA	PLN 11.37 net PLN 13.99 gross
<b>Allegro Slovakia</b>	<b>DHL Pickup</b>	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	PLN 4.06 net PLN 4.99 gross
<b>Allegro Lockers Slovakia</b>	<b>DHL Parcel</b>	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	PLN 4.06 net PLN 4.99 gross
<b>Allegro Slovenia</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWENIA	PLN 9.75 net PLN 11.99 gross
<b>Allegro Sweden</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SZWECJA	PLN 8.94 net PLN 10.99 gross
<b>Allegro Hungary</b>	<b>DHL Courier</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WĘGRY	PLN 8.12 net PLN 9.99 gross
<b>Allegro Lockers Hungary</b>	<b>DHL Parcel</b>	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	PLN 5.68 net PLN 6.99 gross

<b>Allegro DHL Pickup Hungary</b>	DHL_EKSPORT_N1_PUNKTY_NADWAGA_10_20_WĘGRY	PLN 5.68 net PLN 6.99 gross
<b>Allegro DHL Courier Italy</b>	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WŁOCHY	PLN 8.94 net PLN 10.99 gross

Service	Code	Fee for parcels weighing over 20 to 31.5 kg
<b>Allegro DHL Courier Austria</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_AUSTRIA	PLN 8.12 net PLN 9.99 gross
<b>Allegro DHL Courier Belgium</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BELGIA	PLN 39.83 net PLN 48.99 gross
<b>Allegro DHL Courier Bulgaria</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BUŁGARIA	PLN 9.75 net PLN 11.99 gross
<b>Allegro DHL Courier Croatia</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CHORWACJA	PLN 12.19 net PLN 14.99 gross
<b>Allegro DHL Courier Czechia</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CZECHY	PLN 16.25 net PLN 19.99 gross
<b>Allegro DHL Courier Denmark</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_DANIA	PLN 10.56 net PLN 12.99 gross
<b>Allegro DHL Courier Estonia</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ESTONIA	PLN 11.37 net PLN 13.99 gross
<b>Allegro DHL Courier Finland</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_FINLANDIA	PLN 13.00 net PLN 15.99 gross
<b>Allegro DHL Courier Greece</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_GRECJA	PLN 11.37 net PLN 13.99 gross
<b>Allegro DHL Courier Spain</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HISZPANIA	PLN 79.67 net PLN 97.99 gross
<b>Allegro DHL Courier Netherlands</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HOLANDIA	PLN 39.02 net PLN 47.99 gross
<del><b>Allegro DHL Courier Ireland</b></del>	<del>DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_IRLANDIA</del>	<del>PLN 97.55 net PLN 119.99 gross</del>
<b>Allegro DHL Courier Lithuania</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LITWA	PLN 18.69 net PLN 22.99 gross
<b>Allegro DHL Courier Latvia</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ŁOTWA	PLN 14.63 net PLN 17.99 gross
<b>Allegro DHL Courier Luxembourg</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LUKSEMBURG	PLN 38.20 net PLN 46.99 gross
<b>Allegro DHL Courier Germany</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_NIEMCY	PLN 15.44 net PLN 18.99 gross
<b>Allegro DHL Courier Portugal</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_PORTUGALIA	PLN 76.41 net PLN 93.99 gross

<b>Allegro Romania</b>	<b>DHL Courier</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_RUMUNIA	PLN 9.75 net PLN 11.99 gross
<b>Allegro Slovakia</b>	<b>DHL Courier</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SLOWACJA	PLN 20.32 net PLN 24.99 gross
<b>Allegro Slovakia</b>	<b>DHL Pickup</b>	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_SLOWACJA	PLN 21.13 net PLN 25.99 gross
<b>Allegro Lockers Slovakia</b>	<b>DHL Parcel</b>	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_SLOWACJA	PLN 21.13 net PLN 25.99 gross
<b>Allegro Slovenia</b>	<b>DHL Courier</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SLOWENIA	PLN 12.19 net PLN 14.99 gross
<b>Allegro Sweden</b>	<b>DHL Courier</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SZWECJA	PLN 12.19 net PLN 14.99 gross
<b>Allegro Hungary</b>	<b>DHL Courier</b>	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WĘGRY	PLN 12.19 net PLN 14.99 gross
<b>Allegro Hungary</b>	<b>DHL Pickup</b>	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	PLN 16.25 net PLN 19.99 gross
<b>Allegro Lockers Hungary</b>	<b>DHL Parcel</b>	DHL_EKSPORT_N2_PUNKTY_NADWAGA_20_31_5_WĘGRY	PLN 16.25 net PLN 19.99 gross
<b>Allegro DHL Courier Italy</b>		DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WŁOCHY	PLN 10.56 net PLN 12.99 gross

(...)

## Section 17. Delivery Service, Goods Return Service, and Additional Services Costs (Allegro.cz)

(...)

### 8. Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services

a. The Forwarding Service referred to in Appendix No. 16 to the Allegro Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with carriers.

(...)

~~\*Services available only for selected postal codes – [link](#). Delivery times are indicative and not guaranteed. \*Services available exclusively for dispatch with postal codes specified [here](#). These are declared delivery times, without any guarantee of delivery at the specific time.~~

(...)

## SECTION 18. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.SK)

(...)

### 9. Allegro — Delivery Services — International delivery — Fees for Services and Additional Services

a. The Forwarding Service referred to in Appendix No. 16 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with carriers.

Sellers' fees for this Service are as follows:

Service	Code
<b>Allegro International Courier Slovakia</b> (max. 29 31,5 kg of actual weight, max. dimensions: 120 cm longest side, sum of 3 sides max. 220 cm)	AIC_COURIER_P1
<b>Order value in the range</b>	<b>Fee — Allegro SMART! — for each parcel</b>
EUR 6.90–10.39 gross	EUR 0.40 net EUR 0.49 gross
EUR 10.40–14.99 gross	EUR 0.80 net EUR 0.99 gross
EUR 15.00–22.99 gross	EUR 1.21 net EUR 1.49 gross
EUR 23.00–34.49 gross	EUR 1.86 net EUR 2.29 gross
from EUR 34.50 gross	EUR 2.27 net EUR 2.79 gross - for the first parcel, for each additional parcel EUR 1.86 net EUR 2.29 gross
<b>Order value in the range</b>	<b>Fee under the Delivery Service — for each parcel</b>
Regardless of the order value	EUR 3.24 net EUR 3.99 gross

(...)

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Slovakia Service will be paid by the Seller, in accordance with the table below.

Service	Code	Fee
Additional Parcel Protection, up to <del>EUR 1,000 PLN</del> <b>3500</b>		included in the service price
Additional parcel protection over <del>EUR 1,000 PLN</del> <b>3500</b> up to <del>EUR 5,000 PLN</del> <b>20 000</b>	AIC_PROTECTION_N10	0,12% net 0,15% gross
POD — <b>Allegro International Courier Slovakia</b>	AIC_COD_N4	EUR 0.80 net EUR 0.99 gross
Verification of parcel weight and dimensions	AIC_VER_N4	EUR 2.84 net EUR 3.49 gross
Surcharge for <b>Allegro International Courier Slovakia</b> parcels with a weight of over <del>29</del> <b>31,5</b> kg (actual weight) and dimensions exceeding 120 cm on the longest side, sum of 3 sides 220 cm	AIC_OVERSIZE_N5	EUR 4.06 net EUR 4.99 gross
Surcharge for <b>Allegro International Pick-Up Point Slovakia</b> parcels with a weight of over 15 kg (actual weight) and 80 cm longest side and <b>Allegro International Parcel Lockers Slovakia</b> parcels with a weight of over 15 kg (actual weight) and dimensions 64 x 38 x 41 cm	AIC_OVERSIZE_N5	EUR 4.06 net EUR 4.99 gross

(...)

Parcels handled as part of **Allegro International Courier Slovakia, Allegro International Courier Slovakia payment on delivery, Allegro International Pick-up Point Slovakia, Allegro International Pick-up Point Slovakia payment on delivery, Allegro International Parcel Lockers Slovakia, Allegro International Parcel Lockers Slovakia payment on delivery** should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements extend, packaged in accordance with the instructions
- the maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

### Allegro International Courier Slovakia

Dispatch via courier service:

- maximum weight — ~~29~~ **31,5** kg
- longest side — 120 cm, total of 3 sides 220 cm

Dispatch via Parcel Locker:

- maximum weight — 15 kg
- maximum dimensions — 64 x 38 x 41 cm.

(...)

## Appendix No. 13

### Appendix No. 13. Allegro Lokalnie

(...)

### Section 3. Classifieds

(...)

3.4. The listed Classified Ad is visible on Allegro Lokalnie — ~~except Classifieds offering Goods of brands from the list provided in Section 2(2), Appendix No. 1 to the Allegro Terms & Conditions; these Classifieds are only visible on Allegro Lokalnie.~~ Classifieds selected by the Company may also be visible in places selected by the Company on Allegro, [subject to Classifieds offering Goods of brands from the list provided in Section 2\(2\), Appendix No. 1 to the Allegro Terms & Conditions; these Classifieds are only visible on Allegro Lokalnie.](#)

(...)

## Appendix No. 16

### Appendix No. 16 General Terms & Conditions of Delivery Service

(...)

### Section 1. Definitions (Allegro.pl)

(...)

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

(...)

**Carrier** — a third party providing any Delivery Services to the Company, Seller or Buyer, in particular, services that involve pick-up, moving, sorting, or delivering Parcels between the Seller or the Buyer and the Addressee, including the Services, Additional Services or Goods Return Services.



The Carriers providing Services and Additional Services are:

(...)

d. DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, ul. Osmańska 2, 02-823, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS pod nr 631916, NIP: 9512417713, REGON: 365170883 with the share capital of: PLN 21.479.000, the entity providing the Services using the following delivery options: Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, ~~Allegro DHL Courier Ireland~~, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Pickup Hungary, Allegro DHL Parcel Lockers Hungary, Allegro DHL Courier Italy;

(...)

**Service** — a service provided by the Carrier for the Company, whereby Goods are moved between the Seller and the Recipient, in accordance with the General Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Services are presented by the Company as part of the Service Platform under the following names: Allegro DPD Courier Service; Allegro DPD Courier Service payment on delivery; Allegro DPD Pick-up Point, Allegro Pocztex Courier, Allegro Pocztex Courier payment on delivery, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point payment on delivery, Allegro Pocztex self-service parcel machine, Allegro registered mail, Allegro Paczkomaty InPost, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, Allegro DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service, Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier Service, Allegro DPD Hungary Courier Service, Allegro DPD Pickup Hungary, Allegro DPD Parcel Lockers Hungary, Allegro DPD Italy Courier Service, Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, ~~Allegro DHL Courier Ireland~~, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers



Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy, Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point; Allegro Dispatch from Poland to Czechia – Packeta Parcel Locker, Allegro Dispatch from Poland to Slovakia – Pick-up Point Packeta; Allegro Dispatch from Poland to Slovakia – Packeta Parcel Locker; Allegro Dispatch from Poland to Hungary – Pick-up Point Packeta; Allegro Dispatch from Poland to Hungary – Packeta Parcel Locker; Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland, Allegro DHL Parcel Lockers Slovakia, Allegro DHL Pickup Slovakia, Allegro DHL Pickup Hungary, Allegro DHL Parcel Lockers Hungary, Allegro DPD Courier Poland; Allegro DPD Courier Poland payment on delivery; Allegro DPD Pickup Poland;

(...)

## Appendix No. 18

### Appendix No. 18. Terms & Conditions of International Forwarding Services

(...)

### Section 2. Terms & Conditions of the Forwarding Service

(...)

5. The Company provides Forwarding Services for Parcels containing goods and items, excluding:

(...)

b. goods and items specified in the list attached as Appendix No. 1 to the Terms & Conditions, ["Forbidden and Restricted Goods."](#)

(...)

10. The Company provides Forwarding Services for Parcels with a value not exceeding:

PLN 5,000.00 gross for ~~parcels~~ **Parcels sent dispatched outside from Poland to** Czechia

PLN 5,000.00 gross for ~~parcels~~ **Parcels sent dispatched outside from Czechia to** Poland and

**PLN 3,500.00 gross for Parcels dispatched a to Slovakia.**

(...)

## Section 5. Forwarding Orders

(...)

11. ~~If~~ In the event that a Recipient refuses to accept the Parcel after two delivery attempts or

a. despite two attempts to deliver the Parcel to the address of the Recipient,

b. despite one delivery attempt, after which the Parcel shall be transferred to the Customer Service Point, allowing the Parcel to be picked up by the Recipient,

c. the Recipient fails to pick up the Parcel within the period indicated in paragraph 10,

it will ~~the Parcel shall~~ be returned to the Client Buyer at their expense, ~~against~~ for the a fee indicated in the Price List attached as Appendix No. 4 of the Allegro Terms & Conditions.

(...)